

PENNSYLVANIA PUBLIC UTILITY COMMISSION

~~Formal Complaint to Proposed Rate Increase~~ *Protest*

Filing this form will make you a party to a legal proceeding or case.
If you do not wish to be a party to the case, consider filing a Comment to Proposed Rate Increase.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information (required)

A-2019-3015173

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name PETER GINOPOLAS
Street/P.O. Box 300 NORTH LAKE DR / PO Box 197 Apt # _____
City LAKE HARMONY State PA Zip 18624
County CARBON

Telephone Number(s) Where We Can Contact You During the Day (required):

(570) 722-2529 (home) (570) 688-6644 (mobile)

E-mail Address (required): pete @ Kiddertax . com

Utility Account Number (from your bill): 001793537 1201093

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

RECEIVED

AUG 31 2020

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

2. Name of Utility

Provide the full name of the utility who filed the proposed rate increase about which you are complaining. The name of your utility is on your bill.

AQUA PENNSYLVANIA WASTEWATER

3. **PUC Case Docket Number**

Provide the Public Utility Commission case docket number (if known). It begins with the letter "R" and contains the year of filing and a 7-digit code, such as R-2014-1234567.

A-2019-3015173

4. **Type of Utility Service**

Check the box listing the type of utility service that is the subject of your complaint (check only one):

☐ ELECTRIC

☒ WASTEWATER/SEWER

☐ GAS

☐ TELEPHONE/TELECOMMUNICATIONS (local, long distance)

☐ WATER

☐ MOTOR CARRIER (e.g. taxi, moving company, limousine)

☐ STEAM HEAT

5. **Reason for Complaint**

Explain why you oppose the company's proposed rate increase. Use additional paper if you need more space.

LAST YEAR WE HAD A 32% INCREASE ON OUR MONOPOLIZED SEWER UTILITY ON OUR SINGLE FAMILY HOME. HOUSES IN OUR COMMUNITY THAT CAN HOUSE 25-45 PEOPLE ARE PAYING THE SAME AS WE ARE, AND AGAIN, AQUA INTENDS ON GIVING US ANOTHER 25% INCREASE FOR A PROJECT IN THE CHESAPEAKE THIS WILL DOUBLE OUR COST FOR THIS UTILITY IN NEARLY A YEAR FOR SOMETHING THAT DOES NOT AFFECT OUR PLANT SYSTEM

6. **Requested Relief**

How do you want your complaint to be resolved? Use additional paper if you need more space.

DENY ~~THE~~ AQUA PA THE RIGHT TO INCREASE OUR RATES UNNECESSARILY WHEN THE INCREASE WILL NOT IMPROVE OUR SERVICES. IT IS UNFAIR AND WE ARE FORCED TO PAY SINCE THERE IS NO COMPETITIVE UTILITY TO CHOOSE FROM. AND TO BE MORE FAIR TO RESIDENTS IN THE USE OF THIS UTILITY, IT SHOULD BE METERED.

7. **Protection from Abuse**

Has a court granted a "Protection from Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Has a court granted a "Protection from Abuse" order for your personal safety or welfare?

YES ☐

NO ☒

If your answer to the above question is "yes," attach a copy of the current Protection from Abuse order to this Formal Complaint to Proposed Rate Increase.

8. **Legal Representation**

If you are filing a Formal Complaint to Proposed Rate Increase as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are represented by a lawyer **in this matter**, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address (if known) _____

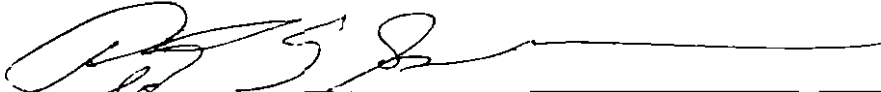
Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are **required** to have a lawyer represent them at a hearing **and** to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint to Proposed Rate Increase **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. **If you do not sign the Formal Complaint to Proposed Rate Increase, the PUC will not accept it.** By filing this Formal Complaint to Proposed Rate Increase, you **will** be a party to the case.

Verification:

I PETER GINOPOLAS, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).


(Signature of Complainant)

8 - 30 - 2020
(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint to Proposed Rate Increase is not signed by one of these individuals, the PUC will not accept it.

10. Filing

You should electronically file your Formal Complaint to Proposed Rate Increase with the PUC. To do so, establish an account free of charge on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>

If you do not electronically file your Formal Complaint to Proposed Rate Increase, mail the completed form (along with any attachments) to one of the addresses listed below:

By overnight delivery, certified, priority mail or first-class mail:¹

Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Note: Formal Complaints sent by fax or e-mail will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

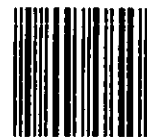
Keep a copy of your Formal Complaint to Proposed Rate Increase for your records.

PETER & KIM GINOPOLAS
306 NORTH LAKE DRIVE
PO BOX 197
LAKE HARMONY, PA 18624



7016 1370 0002 2734 6748

LAKE HARMONY, PA 18624



17120

U.S. POSTAGE PAID
FCM LETTER
LAKE HARMONY, PA
18624
AUG 31, 20
AMOUNT

\$6.95

R2304N116849-21

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AUG 31 2020

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
400 NORTH STREET
COMMONWEALTH KEYSTONE BUILDING, 2ND FLOOR
HARRISBURG, PENNSYLVANIA 17120

17120-009399

