



**Elizabeth Rose Triscari**

*Director, Corporate Counsel*

Pennsylvania-American Water Company

852 Wesley Drive, Mechanicsburg, PA 17055

P: 717.550.1574 F: 717.531.3399 C: 717.585.1934

elizabeth.triscari@amwater.com

March 4, 2021

**VIA ELECTRONIC FILING**

Ms. Rosemary Chiavetta, Secretary  
Commonwealth of Pennsylvania  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

**In Re: Indian Springs Water Company – Docket Nos. M-2019-3011972 and  
C-2019-3012933**

**Comments on Settlement**

Dear Secretary Chiavetta:

As agreed to by the parties and approved by a December 3, 2020 e-mail from Administrative Law Judge Steven Haas, Pennsylvania-American Water Company (“PAWC”) agreed to provide any comments emailed to PAWC regarding the Joint Petition for Approval of Settlement in the above-referenced proceeding to the parties and ALJ Haas, which it has done. PAWC also agreed to electronically file such comments. Please find attached for filing the comments that were received by PAWC.

Should you have any questions, please feel free to contact me.

Sincerely,

Elizabeth Rose Triscari

cc: The Honorable Steven Haas (*via electronic mail*)  
All Parties on the Attached Certificate of Service (*via the manner specified*)

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Indian Springs Water Company Section 529 Investigation : M-2019-3011972 and C-2019-3012933  
:

**CERTIFICATE OF SERVICE**

I hereby certify that I am this day serving the above-referenced filing upon the persons and in the manner indicated below, which service satisfies the requirements of 52 Pa. Code §1.54 (relating to service by a party).

**Service by the manner specified below as follows on March 4, 2021**

Erin Gannon, Senior Assistant Consumer Advocate  
Office of Consumer Advocate  
555 Walnut Street  
Forum Place, 5<sup>th</sup> Floor  
Harrisburg, PA 17101-1923  
*(via electronic mail)*

Scott Granger, Esquire  
Bureau of Investigation and Enforcement  
Pennsylvania Public Utility Commission  
400 North Street, Second Floor  
Harrisburg, PA 17120  
*(via electronic mail)*

Louise A. Knight, Esquire  
3610 Logan Court, Unit 3B  
Camp Hill, PA 1011  
*(via electronic mail)*

Thomas V. Tinsley, Jr.,  
286 White Birch Lane  
Mountain Top, PA 18707  
*(via first-class mail)*



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Elizabeth Rose Triscari, Esquire  
Attorney ID No. 306921  
Director, Corporate Counsel for  
Pennsylvania-American Water Company  
852 Wesley Drive  
Mechanicsburg, PA 17055  
Phone: 717-550-1574

Dated: March 4, 2021

**From:** [Adrienne Boyer](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** Indian Springs PUC docket #M-2019-3011972  
**Date:** Wednesday, January 6, 2021 10:29:34 AM

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**EXTERNAL EMAIL:** The Actual Sender of this email is [adrienne@modernfloors.biz](mailto:adrienne@modernfloors.biz) "Think before you click!".

I SUPPORT THE PROPOSED SETTLEMENT IN THE INDIAN SPRINGS WATER COMPANY MATTER (docket # M-2019-3011972)

Adrienne Boyer  
570 Oak Lane  
Mountaintop, Pa. 18707

**From:** [bselfe@nc.rr.com](mailto:bselfe@nc.rr.com)  
**To:** [PAW - Customer Advocacy](#)  
**Cc:** [bselfe@nc.rr.com](mailto:bselfe@nc.rr.com)  
**Subject:** docket number M-2019-3011972).  
**Date:** Monday, January 18, 2021 7:51:14 PM

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**EXTERNAL EMAIL:** The Actual Sender of this email is [bselfe@nc.rr.com](mailto:bselfe@nc.rr.com) "Think before you click!".

To Whom it May Concern:

I support the proposed settlement in the Indian Springs Water Company matter (docket number M-2019-3011972). I am a returning resident of glen summit having left roughly 25 years ago. The lake and woodlands are an integral part of the glen summit community and a key reason for why I wanted to return to the community. With kids of my own, they will have the opportunity to use this natural area and support the projects that will keep it a beautiful part of the area. The transition away from the ISWC to Glen Summit ownership is a great move in the right direction.

Many thanks to the PUC, the OCA, PA American, Ruth Hughes and the Glen Summit Company board.

Best regards,

Ben Selfe and Family  
301 Pine Lane

**From:** [Bridget Evans](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** docket number M-2019-3011972  
**Date:** Wednesday, January 6, 2021 9:51:28 AM

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**EXTERNAL EMAIL:** The Actual Sender of this email is [bze2013@gmail.com](mailto:bze2013@gmail.com) "Think before you click!".

Hello All,

I am writing in support of the proposed settlement. I have been a resident of Glen Summit for over 20 years and have enjoyed the Lake property. Glen Summit is a community that was founded over 100 years ago. This historically significant area includes the Lake property and surrounding wooded area as a part of the Glen Summit Community. I feel strongly that it should be put under the stewardship of the Glen Summit community. This property will go into the "Clean and Green" program for conservation and will be protected from development. I recently put in a well and have been very happy with the well water and system. I strongly support this settlement to protect this historically significant property.

Best Regards,  
Bridget Evans

Sent from [Mail](#) for Windows 10



Virus-free. [www.avg.com](http://www.avg.com)

**From:** [Sysop@ptd.net](mailto:Sysop@ptd.net)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** PUC docket number M-2019-3011972  
**Date:** Tuesday, January 5, 2021 3:46:51 PM

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EXTERNAL EMAIL: The Actual Sender of this email is [cjglens@ptd.net](mailto:cjglens@ptd.net) "Think before you click!".

I enthusiastically support the notice of the proposed settlement re The Indian Springs Water Company.

Carolyn Lippincott, customer since 1976.

**From:** [Clare](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** Indian Springs PUC docket number M-2019-3011972  
**Date:** Wednesday, January 6, 2021 8:44:12 AM

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EXTERNAL EMAIL: The Actual Sender of this email is ermcdmxx@aol.com "Think before you click!".

To Whom it May Concern:

I support the proposed settlement in the Indian Springs Company matter (docket number M-2019-3011972).

Several years ago Tom Tinsley, acting as president of the Indian Springs Water Company, sent a notice to ISWC customers that we should install wells. I did not take the matter seriously until ISWC was placed into receivership and PA American met with customers and provided a Do Not Consume notice. It was at that time that I, and most of the ISWC customers, were made aware of how serious the problem had become. In an effort to preserve our much loved lake and surrounding area we realized the need to organize and install wells. As a shareholder of the ISWC, I support this settlement.

Thanks for the hard work of all involved in this settlement.

Best regards,

Clare D. Myers  
287 White Birch Lane  
Mountaintop, PA 18707

Sent from my iPad

**From:** [David Hourigan](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** Fwd: PUC Docket M-2019-3011972  
**Date:** Sunday, December 27, 2020 12:18:14 PM

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**EXTERNAL EMAIL:** The Actual Sender of this email is [hourigan@aol.com](mailto:hourigan@aol.com) "Think before you click!".

Resending as I entered the email address incorrectly.

-----Original Message-----

From: David Hourigan <[hourigan@aol.com](mailto:hourigan@aol.com)>  
To: PAW-Customer-Advocasy@amwater.com <[PAW-Customer-Advocasy@amwater.com](mailto:PAW-Customer-Advocasy@amwater.com)>  
Sent: Sun, Dec 27, 2020 12:08 pm  
Subject: PUC Docket M-2019-3011972

To Whom It Concerns:

This email is in support of the Proposed Settlement Agreement for the Indian Springs Water Company. (ISWC)

The ISWC has been poorly managed for years putting the residents on the Glen Summit community at risk of health issues and a reliable water service.

Nearly all of the information on the deteriorating facilities and declining financial conditions was purposely withheld or manipulated by then President Catherine Hourigan (distant step mother). It was only upon her death that her schemes and deceitful tactics began to unwind.

Catherine died in late October of 2015. I went for a walk to view the covered reservoir at the Holidays. I was horrified at the condition of it as the structure appeared to be collapsing it was in such poor condition. I immediately decided to install a well on my property and accomplished that by February 2016. (note that I was the first person to install a well however I continued to pay my ISWC bill as I did not want to be blamed for beginning a hardship that would break the company.) The installation of the well guaranteed my family an uninterrupted supply of safe water for our consumption.

Any complaint by Thomas Tinsley, Jr. is preposterous and must be discarded. He sat on the ISWC Board for decades and also served as an officer of the company. Without question is also accountable for the demise of ISWC. In recent years he has placed himself in a position of no confidence by nearly every family in the community. His statements/actions have reached the point of being laughable. Any complaint he has made is not credible.

The community of Glen Summit has enjoyed Fountain Lake and the surrounding acreage for over 135 years. It is integral to the life style of the community and has been enjoyed by several generations of residents. Three are homes being enjoyed by third, fourth and one instance fifth generations of families. Additionally having the recreational facilities add to the overall market value of the real estate in the community.

It is my hope that the settlement proposal will be swiftly approved. I highly endorse the actions needed for the Asset Purchase Agreement to be finalized and executed upon.

David P. Hourigan  
321 Sunset Road  
Glen Summit  
Mountaintop, PA 18707



Direct Dial: 570-715-7750  
Email: [hourigan@aol.com](mailto:hourigan@aol.com)

**From:** [Sara Gomez](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** PUC DOCKET #M-2019-3011972  
**Date:** Monday, December 28, 2020 3:34:46 PM

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EXTERNAL EMAIL: The Actual Sender of this email is sngomez44@gmail.com "Think before you click!".

PUC DOCKET #M-2019-3011972

Alberto and Sara Gomez  
270 White Birch Lane Mountaintop PA 18707

To whom it may concern,

We are in favor of this action because the water quality was poor and I was looking into a very expensive filtration system. We are very happy with our well system and have no regrets.

Thank you to everyone for their continued hard work.

In full support,

Sara and Alberto Gomez

**From:** [John G. Dean](#)  
**To:** [PAW - Customer Advocacy](#)  
**Cc:** [Haas, Steve](#); [Tanya Dobash](#); [ruth.hughes@wilkes.edu](mailto:ruth.hughes@wilkes.edu)  
**Subject:** PUC Docket Number M-2019-3011972  
**Date:** Monday, December 28, 2020 12:54:22 PM  
**Attachments:** [12-28-20 Letter to Secretary's Bureau PA Public Utility Commission & Office of Consumer Advocate.pdf](#)

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**EXTERNAL EMAIL:** The Actual Sender of this email is [jgd@elliottgreenleaf.com](mailto:jgd@elliottgreenleaf.com) "Think before you click!".

John G. Dean  
Lisa M. Dean  
Noah J. Dean  
Matthew J. Dean  
310 Sunset Road  
Mountaintop, PA 18707  
570-262-1200

December 28, 2020

**VIA EMAIL/PAW-customer-advocacy@amwater.com**

Secretary's Bureau  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

Office of Consumer Advocate  
555 Walnut Street  
Forum Place, 5<sup>th</sup> floor  
Harrisburg, PA 17101-1923

**RE: PUC Docket Number M-2019-3011972**

Dear Sir/Madam:

Our family writes this letter in support of the proposed settlement regarding the Indian Springs Water Company ("ISWC") in the above matter. In that regard our family has resided at 310 Sunset Road, Mountaintop, Pennsylvania since 1997. From 1997 until our recent installation of a well, we were customers of ISWC. The proposed settlement which we received by mail last week, in large part, accurately provides a summary of the history of ISWC and the development known as Glen Summit in which we reside.

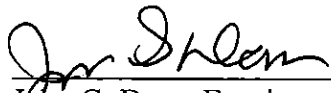
We have reviewed the proposed settlement, including the statements of Pennsylvania-American Water Company, the Office of Consumer Advocate, the Bureau of Investigation and Enforcement, ISWC and the Glen Summit Company, and wholly agree that the proposed settlement is in the best interest of the public.

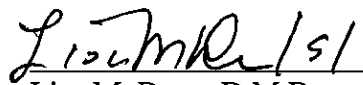
December 28, 2020  
Page Two

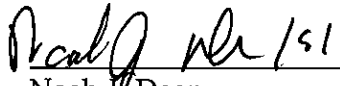
Finally, please make part of the official record our thanks to the foregoing parties for their efforts and cooperation over the last two (2) years in this matter, especially to the volunteer boards of ISCW and the Glen Summit Company. With their tireless efforts on their own time and their own cost they have worked to obtain this result.


We would be happy to testify in support of the proposed settlement, but again we wholly and without reservation support it.

Very truly yours,

  
\_\_\_\_\_  
John G. Dean, Esquire  
310 Sunset Road  
Mountaintop, PA 18707

  
\_\_\_\_\_  
Lisa M. Dean, D.M.D.  
310 Sunset Road  
Mountaintop, PA 18707

  
\_\_\_\_\_  
Noah J. Dean  
Misericordia University  
Class of 2021

  
\_\_\_\_\_  
Matthew J. Dean  
University of Miami  
Class of 2025

JGD/mgk

cc: Honorable Steven K. Haas (via email)  
Indian Springs Water Company (via email)  
Glen Summit Company (via email)

**From:** [Hughes, Ruth](#)  
**To:** [Liz R Triscari](#)  
**Cc:** [Tanya Dobash](#); [Bridget Evans](#); [Louise Knight](#)  
**Subject:** Fwd: Indian Springs Water Company  
**Date:** Tuesday, January 26, 2021 9:53:28 AM  
**Attachments:** [PUC letter.pdf](#)

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**EXTERNAL EMAIL:** The Actual Sender of this email is [ruth.hughes@wilkes.edu](mailto:ruth.hughes@wilkes.edu) "Think before you click!".

Liz: Louise Knight had indicated that we should forward support letters directly to you if they were sent but not able to be found in the Customer Advocacy account. Please see below for the email that Hank and Cathy Smith sent in early January. My husband Dick and I also sent a support letter to that email address but were not on the list of letters. I will have my husband forward you the letter from his account.

I appreciate your attention to this matter and am happy to provide any other information that I can. Ruth

----- Forwarded message -----

**From:** **Henry F. Smith Jr. MD** <[smithcottage@msn.com](mailto:smithcottage@msn.com)>  
**Date:** Sat, Jan 2, 2021 at 11:24 AM  
**Subject:** Indian Springs Water Company  
**To:** [customer-advocacy@amwater.com](mailto:customer-advocacy@amwater.com) <[customer-advocacy@amwater.com](mailto:customer-advocacy@amwater.com)>  
**Cc:** [ruth.hughes@wilkes.edu](mailto:ruth.hughes@wilkes.edu) <[ruth.hughes@wilkes.edu](mailto:ruth.hughes@wilkes.edu)>, John G. Dean <[jgd@elliottgreenleaf.com](mailto:jgd@elliottgreenleaf.com)>

**Henry F. Smith Jr. MD**  
visit my blog @ [henrysmithscottage.com](http://henrysmithscottage.com)

Henry F. Smith Jr. MD  
Catherine S. Smith MD

440 Glenside Road

Mountaintop, PA 18707  
570-262-1200

December 28, 2020

**VIA EMAIL/PAW-customer-advocacy@amwater.com**

Secretary's Bureau  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

Office of Consumer Advocate  
555 Walnut Street  
Forum Place, 5<sup>th</sup> floor  
Harrisburg, PA 17101-1923

**RE: PUC Docket Number M-2019-3011972**

Dear Sir/Madam:


Our family writes this letter in support of the proposed settlement regarding the Indian Springs Water Company ("ISWC") in the above matter. In that regard our family has resided at 440 Glenside Road Mountaintop, Pennsylvania since 1989. From that date until our recent installation of a well, we were customers of ISWC. The proposed settlement which we received by mail last week, in large part, accurately provides a summary of the history of ISWC and the development known as Glen Summit in which we reside.

We have reviewed the proposed settlement, including the statements of Pennsylvania-American Water Company, the Office of Consumer Advocate, the Bureau of Investigation and Enforcement, ISWC and the Glen Summit Company, and wholly agree that the proposed settlement is in the best interest of the public.

December 28, 2020  
Page Two

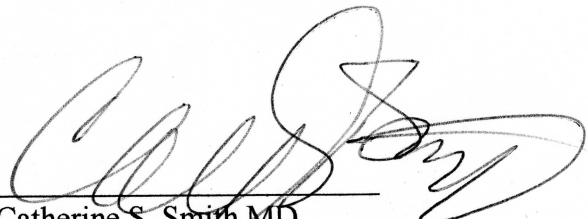
We would be happy to testify in support of the proposed settlement, but again we wholly  
and without reservation support it.

Very truly yours,



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Henry F. Smith Jr MD



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Catherine S. Smith MD

CC Ruth Hughes



**From:** [Tanya Dobash](#)  
**To:** [Liz R Triscari](#)  
**Subject:** FW: Indian Springs Water Company Settlement docket number M-2019-3011972  
**Date:** Monday, January 25, 2021 10:05:44 AM

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**EXTERNAL EMAIL:** The Actual Sender of this email is secretary@glensummitcompany.com "Think before you click!".

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**From:** Richard Garman [mailto:garman@wmh.org]  
**Sent:** Wednesday, January 6, 2021 8:58 AM  
**To:** Tanya Dobash  
**Subject:** Indian Springs Water Company Settlement

Per our discussion yesterday:

I support the proposed settlement in the Indian Springs Water Company matter (docket number M-2019-3011972).

Sincerely,  
G. Richard Garman  
49 Loop Road  
Mountaintop, PA 18707

*The information contained in this transmission may contain privileged and confidential information, including patient information protected by federal and state privacy laws. It is intended only for the use of the person(s) named above. If you are not the intended recipient, you are hereby notified that any review, dissemination, distribution, or duplication of this communication is strictly prohibited. If you are not the intended recipient, please notify us by telephone immediately at (570) 251-6600 and destroy all copies of the original message.*

**From:** [Hughes, Ruth](#)  
**To:** [PAW - Customer Advocacy](#); [Liz R Triscari](#)  
**Cc:** [Tanya Dobash](#); [Bridget Evans](#)  
**Subject:** Indian Springs Water Company  
**Date:** Wednesday, January 27, 2021 9:43:09 AM  
**Attachments:** [CamScanner 01-05-2021 16.59.pdf](#)

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**EXTERNAL EMAIL:** The Actual Sender of this email is [ruth.hughes@wilkes.edu](mailto:ruth.hughes@wilkes.edu) "Think before you click!".

Please see the attached letter of support for proposed Indian Springs Water Company settlement from the Hughes household, 350 Glenside Road, Glen Summit. This letter was originally sent on January 5, but may have been sent to the wrong email address. Ruth

Hughes  
350 Glenside Road Glen Summit  
Mountain Top, PA 18707

January 2, 2021

Secretary's Bureau  
Pennsylvania Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

Office of Consumer Advocate  
555 Walnut Street  
Forum Place 5<sup>th</sup> Floor  
Harrisburg, PA 17101-1923

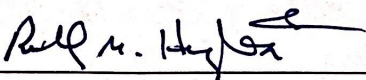
Re: PUC Docket # M-2019-3011972

Dear Sir/Madam,

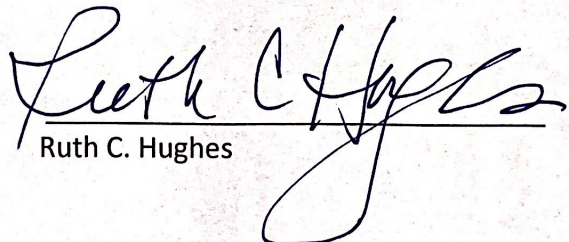
We write this letter in support of the proposed settlement regarding the Indian Spring Water Company in the above referenced matter. Our family has resided at 350 Glenside Road since 1957 with two generations living in this home. From that date until June 2019 when we installed a well we were customers of the Indian Springs Water Company. The narrative in the proposed settlement gives a good summary of the Indian Springs Water Company and the Glen Summit community where we live.

We have reviewed the proposed settlement, including the statements of support of Pennsylvania American Water Co., the Office of Consumer Advocate, the Bureau of Investigation and Enforcement, Indian Springs Water Company and the Glen Summit Company. We wholeheartedly agree that the proposed settlement is in the best interest of the public.

Very Truly Yours,



Richard M. Hughes



Ruth C. Hughes

**From:** [sladeshannon@aol.com](mailto:sladeshannon@aol.com)  
**To:** [PAW - Customer Advocacy](#)  
**Cc:** [sladeshannon@aol.com](mailto:sladeshannon@aol.com)  
**Subject:** Docket number M-2019-3011972  
**Date:** Monday, January 18, 2021 10:56:06 PM

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**EXTERNAL EMAIL:** The Actual Sender of this email is [sladeshannon@aol.com](mailto:sladeshannon@aol.com) "Think before you click!".

To Whom Concerned:

I support the proposed settlement in the Indian Springs Water Company matter (docket number M-2019-3011972).

The deterioration and decline of ISWC system is unfortunate.

The forest lands including Fountain Lake are essential to the Glen Summit community. The proposed agreement allows us to conclude this unfortunate situation and move forward with our beloved community.

Thank you kind consideration, time, and efforts in this matter.

Sincerely,

John M. Dobash  
290 Glenside Road  
Mountain Top, PA 18707

**From:** [Marcia Gabrielle](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** M-2019-3011972  
**Date:** Friday, January 8, 2021 3:13:53 PM

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**EXTERNAL EMAIL:** The Actual Sender of this email is [marciagabrielle92@gmail.com](mailto:marciagabrielle92@gmail.com) "Think before you click!".

Dear Sir/Madam:

Our family writes this letter IN SUPPORT of the proposed settlement regarding the Indian Springs Water Company (ISWC) in the above matter. Our family has resided at 875 Lake Rd, Mountain Top since 2016. From 2016 until our recent installation of a well, we were customers of ISWC. The proposed settlement which we received accurately provides a summary of the history of ISWC and the development known as Glen Summit which we reside.

We have read the proposed settlement and agree the proposed settlement is in the best interest of the public. We are grateful to all members involved in making this happen. We understand they have worked tirelessly for the past two years.

We wholly and without reservation support this proposed settlement.

Very truly yours,

Joseph Gabrielle  
Marcia Gabrielle  
Liliana Gabrielle  
Matilda Gabrielle

**From:** [marion.weber-ohara](mailto:marion.weber-ohara)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** Docket number M-2019-3011972  
**Date:** Friday, January 8, 2021 9:12:58 AM

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**EXTERNAL EMAIL:** The Actual Sender of this email is [mwebhead@gmail.com](mailto:mwebhead@gmail.com) "Think before you click!".

To Whom it May Concern:

I support the proposed settlement in the Indian Springs Water Company matter (docket number M-2019-3011972).

Marion Weber-OHara  
[mwebhead@gmail.com](mailto:mwebhead@gmail.com)

**From:** [Maureen Whalen](#)  
**To:** [PAW - Customer Advocacy](#)  
**Cc:** [Tanya Dobash](#)  
**Subject:** Glen Summit/ Docket number M 2019- 3011972  
**Date:** Thursday, January 7, 2021 6:51:24 PM

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**EXTERNAL EMAIL:** The Actual Sender of this email  
is [maureenwhalen@outlook.com](mailto:maureenwhalen@outlook.com) "Think before you click!".

We support the proposed settlement. As long time residents of this community we are delighted that there is a resolution proposed that keeps the lake as part of the community. Thanks to all who worked so hard to achieve this.

Sincerely, Maureen and Ray Whalen

Sent from [Mail](#) for Windows 10

**From:** [Scot Martinelli](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** Subject: Indian Springs PUC docket number M-2019-3011972  
**Date:** Sunday, January 10, 2021 11:08:53 AM

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**EXTERNAL EMAIL:** The Actual Sender of this email is martinelli.scot@gmail.com "Think before you click!".

To Whom it May Concern:

I support the proposed settlement in the Indian Springs Water Company matter (docket number M-2019-3011972).

The decline of the ISWC water system and the receivership were unfortunate events that I wish could have been avoided. However, the circumstances are what they are, and I support the proposed resolution to this difficult, complicated situation. Fountain Lake and the woodlands are beloved, essential features of the Glen Summit community. The proposed settlement allows us to keep the lake, close the book on the ISWC situation and move forward.

Many thanks to the PUC, the OCA, PA American, Ruth Hughes and the Glen Summit Company board.

I ask for a speedy completion of this process.

Best regards,

Scot Martinelli

240 Glenside Rd

Mountaintop, PA 18707



**From:** [Tanya Dobash](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** Indian Springs PUC docket number M-2019-3011972  
**Date:** Tuesday, January 5, 2021 2:35:10 PM

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**EXTERNAL EMAIL:** The Actual Sender of this email is [tdobash@gmail.com](mailto:tdobash@gmail.com) "Think before you click!".

To Whom it May Concern:

I support the proposed settlement in the Indian Springs Water Company matter (docket number M-2019-3011972).

The decline of the ISWC water system and the receivership were unfortunate events that I wish could have been avoided. However, the circumstances are what they are, and I support the proposed resolution to this difficult, complicated situation. Fountain Lake and the woodlands are beloved, essential features of the Glen Summit community. The proposed settlement allows us to keep the lake, close the book on the ISWC situation and move forward.

Many thanks to the PUC, the OCA, PA American, Ruth Hughes and the Glen Summit Company board.

Best regards,

Tanya Dobash  
455 Oak Lane  
Mountaintop, PA 18707

**From:** [Don Savner](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** Savner - docket number M-2019-3011972  
**Date:** Wednesday, February 3, 2021 12:07:10 PM

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**EXTERNAL EMAIL:** The Actual Sender of this email is don.savner@gmail.com "Think before you click!".

Good afternoon,

We are writing to express our support for the proposed settlement. As parents of four children (William-14, James-12, Claire-10, Ben-9) in Glen Summit, Fountain Lake has been a place where we have created so many fond memories over the past 7 years since we moved here. We are very grateful to all parties involved for helping to ensure our community can continue to enjoy the lake.

We also appreciate the generous offer as payment toward our well. I think that is more than fair and not something we expected to receive when we decided to put one in.

Thank you!

Don and Erin Savner

**From:** [Eileen Dobash](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** docket number M-2019-3011972  
**Date:** Tuesday, February 2, 2021 12:15:32 AM

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**EXTERNAL EMAIL:** The Actual Sender of this email is eileendobash@gmail.com "Think before you click!".

I support the proposed Indian Springs Water Company settlement. I am a longtime Glen Summit resident, and I installed a well in 2019. It is important to me that Glen Summit Company be able to acquire and preserve the Indian Springs land.

Thank you for your consideration of our community.

Eileen Dobash  
319 Pine Ln, Mountaintop, PA 18707

**From:** [Frank Usavage II](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** docket number M-2019-3011972  
**Date:** Monday, February 1, 2021 3:41:43 PM

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**EXTERNAL EMAIL:** The Actual Sender of this email is FUSAVAGE@msn.com "Think before you click!".

To Whom it may concern.

My name is Frank J. Usavage II.

I reside in the Glen Summit neighborhood of Mountaintop, PA.

My Wife Holly Usavage and I are in favor and support of the Indian Springs settlement.

Best regards,

Frank Usavage II  
351 Sunset Road  
Mountaintop, PA 18707.

**From:** [Stacey Lokuta](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** Docket number - M-2019-3011972  
**Date:** Wednesday, February 3, 2021 11:36:15 AM

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**EXTERNAL EMAIL:** The Actual Sender of this email is [staceynjoe@hotmail.com](mailto:staceynjoe@hotmail.com) "Think before you click!".

We, Joseph and Stacey Lokuta, support the proposed settlement in the Indian Springs Water Company matter.

Thank you,  
Joseph Lokuta  
Stacey Lokuta  
520 Oak Lane  
Glen Summit  
Mountain Top, Pa 18707

**From:** [cannavat](#)  
**To:** [PAW - Customer Advocacy](#)  
**Cc:** [Mary Prescott](#)  
**Subject:** docket number M-2019-3011972  
**Date:** Monday, February 1, 2021 3:14:46 PM

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EXTERNAL EMAIL: The Actual Sender of this email is [anthony.cannavale@gmail.com](mailto:anthony.cannavale@gmail.com) "Think before you click!".

To whom it may concern,

I support the proposed settlement.

Thank you,

Tony Cannavale  
490 Glenside Road  
Mountain Top, PA 18707

Sent from my iPhone

**From:** [mtmcgann@verizon.net](mailto:mtmcgann@verizon.net)  
**To:** [PAW - Customer Advocacy](#)  
**Cc:** [mtmcgann@verizon.net](mailto:mtmcgann@verizon.net)  
**Subject:** Comments-PUC Docket Number M-2019-3011972  
**Date:** Wednesday, February 3, 2021 8:55:25 PM  
**Attachments:** [Final comments-document # M- 2019-3011972.docx](#)

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**EXTERNAL EMAIL:** The Actual Sender of this email is [mtmcgann@verizon.net](mailto:mtmcgann@verizon.net) "Think before you click!".

To Whom It May Concern:

Attached is an updated document to replace ones I sent earlier today.

This document contains more complete information regarding the Proposed Settlement RE Indian Springs Water Co.

Please use this document and discard the previous ones.

Thank you very much for your assistance in this matter.

Marcia McGann Ph. D.  
265 White Birch Lane  
Mountain Top, PA 18707  
570-474-5681

To Whom It May Concern:

I cannot support the proposed settlement in the Indian Springs Water Company matter (docket number M-2019-3011972). I do not believe that the end justifies the means.

Almost 40 years ago I moved to Glen Summit to work for a local utility company. I retired 7 years ago. My retirement plan includes no provision for the major expenses this settlement causes me to incur. I believe that installing a well and connecting it to my house will be considerably more expensive than the amount other residents have expended. Plus, I am a one retirement income household compared to many others that are two earned income or two retirement income households.

My home has only a partial basement so installation access points are very limited. It is surrounded extensively by hardscape including: concrete porch across the entire front of the house, enclosed porch on one side of the house, garage at the rear of the house, and a macadam driveway along the other side of the house. There is a five-foot landscaped area between the house and the driveway. However, my oil company tells me that there are two tanks buried in that area which provide my heating oil. That area also includes railroad ties, shrubbery, and landscape lighting. The current water supply comes in under a set of four very wide concrete steps that lead to the front porch. All of this hardscape and the tanks were in place when I purchased the property.

Additionally, the sewer line is located in the same area which limits where a well can be drilled. The electrical lines providing power to the house are attached at that same corner at the top of the house and would have to be disconnected to accommodate the height of the drill rig. And finally, the excavating required to get the water line into the house will destroy some combination of concrete, macadam driveway, shrubs, railroad ties, steps etc. all of which will be expensive to return to the current state.

Of course, anything is possible with enough money. However, the significant compensation to customers (Appendix K # 2 B) is only \$ 5,000. That may not be enough to repair the property that may be destroyed to install and connect a well. It is certainly not enough to cover the expense of well drilling, excavation and connection to the home, and a generator to ensure water is available at all times.

In conclusion, I simply want what I have had for the many years I have lived here- adequate, monitored water available at all times (whether or not electric power is available) without being required to spend an unknown amount of money. I am fearful of losing my water supply and possibly even my home if this settlement is imposed on me without adequate compensation.

I am also concerned that I will be assessed higher service/maintenance agreement fees by Glen Summit to cover the \$5,000 check being offered to those who install wells.

Thank you for considering my concerns.

Marcia McGann, Ph. D.



**From:** [Bill](#)  
**To:** [PAW - Customer Advocacy](#)  
**Subject:** Docket number M-2019-3011972  
**Date:** Tuesday, February 2, 2021 10:37:36 AM

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EXTERNAL EMAIL: The Actual Sender of this email is wjdesciak@gmail.com "Think before you click!".

I support the proposed settlement in the Indian Springs Water Company matter. William J Desciak, 410 Glenside Road, Mountain Top, 18707

Sent from my iPad