

**Michael J. Shafer**  
Senior Counsel

**PPL**  
Two North Ninth Street  
Allentown, PA 18101-1179  
Tel. 610.774.2599 Fax 610.774.4102  
MJShafer@pplweb.com



**EFILE**

April 30, 2021

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, Pennsylvania 17120

**Re: Petition of PPL Electric Utilities Corporation (PPL) to Temporarily Amend Its Current 2017-2022 Universal Service and Energy Conservation Plan (2017 USECP)  
Docket Nos. P-2020-3023238 and M-2016-2554787**

Dear Ms. Chiavetta:

On December 9, 2020, PPL Electric Utilities Corporation ("PPL Electric") filed the above referenced Petition requesting permission to extend the expanded income eligibility requirements for Operation HELP through the duration of its USECP. A Secretarial Letter was issued on January 6, 2021 approving the request to extend the Operation HELP income eligibility requirements from 200% of the federal poverty income guidelines ("FPIG") to 250% of FPIG through December 31, 2021. PPL Electric was directed to file with the Commission a quarterly status update beginning April 30, 2021 and continuing through January 31, 2022, to include the total number and total dollar amount of Operation HELP grants issued to recipients whose annual income is between 201% of the FPIG and 250% of the FPIG, and the total amount of Operation HELP funds remaining.

For the first quarter of 2021, PPL Electric supported 180 customers with income between 200-250% of the FPIG with Operation HELP grants totaling \$113,551.00. The total Operation HELP funds remaining as of March 31, 2021 is approximately \$870,444.00.

If you have any questions regarding the above information, please call me or Melinda Stumpf, Manager – Regulatory Programs/Business Services, at (484) 634-3297.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Michael J. Shafer", is written over a light blue horizontal line.

Michael J. Shafer

cc via email: Certificate of Service

## CERTIFICATE OF SERVICE

(Docket No. M-2016-2554787 and Docket No. P-2020-3023238)

I hereby certify that true and correct copies of the foregoing have been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

### VIA EMAIL

Elizabeth R. Marx, Esquire  
Pennsylvania Utility Law Project  
118 Locust Street  
Harrisburg, PA 17101  
[emarx@palegalaid.net](mailto:emarx@palegalaid.net)

Tanya McCloskey, Esquire  
Christy Appleby, Esquire  
Office of Consumer Advocate  
555 Walnut Street  
5<sup>th</sup> Floor  
Forum Place  
Harrisburg, PA 17101  
[tmccloskey@paoca.org](mailto:tmccloskey@paoca.org)  
[cappleby@paoca.org](mailto:cappleby@paoca.org)

Date: April 30, 2021

  
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Michael J. Shafer