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| PUC logo | COMMONWEALTH OF PENNSYLVANIA  PENNSYLVANIA PUBLIC UTILITY COMMISSION  P.O. BOX 3265, HARRISBURG, PA 17105-3265 | **IN REPLY PLEASE REFER TO OUR FILE**  Docket Nos.  M-2018-2640802  (water)  M-2018-2640803  (wastewater) |

**May 28, 2021**

TO ALL INTERESTED STAKEHOLDERS:

Re: Pittsburgh Water and Sewer Authority Billing and Collections Workshops

The Bureau of Consumer Services (BCS) of the Pennsylvania Public Utility Commission (Commission) announces the scheduling of two workshops to obtain stakeholder input pertaining to compliance of the Pittsburgh Water and Sewer Authority (PWSA) with the billing and collection requirements of Chapter 14 of the Public Utility Code and Chapter 56 of the Commission’s regulations and issues deferred from the final Stage 1 Compliance Plan Order. The workshops are being scheduled pursuant to the Commission’s May 20, 2021, Order approving in part PWSA’s Petition for Amendment of the Commission’s February 4, 2021, Final Order Regarding Procedural Process for Customer Service and Collection Issues at Docket Numbers M-2018-2640802 (water) and M-2018-2640803 (wastewater). Each workshop will focus on different topics and interested parties are encouraged to attend both workshops. The workshops will be convened online via Microsoft Teams, and they will be held as follows:

**THURSDAY, JUNE 17, 2021** 1:00 p.m. – 4:00 p.m.

and

**FRIDAY, JUNE 25, 2021**  9:00 a.m. – 12:00 p.m.

The input provided by stakeholders at the workshops will be used by Commission staff to develop BCS’s Stage 2 report and directed questions addressing matters related to the review of the PWSA Stage 2 Compliance Plan filed on April 9, 2021, at Docket Nos. M-2018-2640802 (water) and M-2018-2640803 (wastewater).

Stakeholders who plan to participate in the workshops are requested to RSVP and to identify specific points of discussion and/or requests for information by emailing Grant Geszvain, Consumer Services Policy Analyst, Bureau of Consumer Services, at [ggeszvain@pa.gov](mailto:ggeszvain@pa.gov) by June 4, 2021. Workshop participants will be provided a Microsoft Teams meeting invitation upon confirmation of their participation at the workshops. Questions concerning the workshops should be directed to Mr. Geszvain at 717-705-0622 or at the email address provided above.

Sincerely,

ROSEMARY CHIAVETTA,   
Secretary

cc: Hayley Dunn, Law Bureau

Colin Scott, Law Bureau

Rhonda Daviston, Law Bureau

Patricia Wiedt, Law Bureau

Alexis Bechtel, Bureau of Consumer Services

Lori Mohr, Bureau of Consumer Services

Matt Hrivnak, Bureau of Consumer Services

Kevin Ford, Bureau of Consumer Services

Kathy O’Brien, Bureau of Consumer Services

Michele Tate, Bureau of Consumer Services

Grant Geszvain, Bureau of Consumer Services