

Zsuzsanna E. Benedek

Associate General Counsel 240 North Third Street, Ste. 300 Harrisburg, PA 17101 Telephone: 717.775.3088 sue.benedek@centurylink.com

August 31, 2021

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street Harrisburg, PA 17120

Re: Application of CenturyTel Broadband Services, LLC for approval to offer,

render, furnish or supply telecommunications services to the public in the

Commonwealth of Pennsylvania

Docket No.

Dear Secretary Chiavetta:

Enclosed for electronic filing is the Application of CenturyTel Broadband Services, LLC for approval of Certificate of Public Convenience providing local and long-distance services in the Commonwealth of Pennsylvania. As required by the Commission's rules, a filing fee in the amount of \$250.00 is being paid by credit card through the Commission's eFiling system.

I certify that a copy has been sent to all parties of record as indicated by the Certificate of Service. If you have any questions, please do not hesitate to contact me.

Sincerely,

Sue Benedek, Esquire Attorney ID No. 60451

ZEB/sac Enclosures

cc: As per Certificate of Service

David Screven, Law Bureau (via email: dscreven@pa.gov)

Erin Tate, BCS (via email: etate@pa.gov)

Derek Vogelsong, Bureau of Technical Utility Services (via email:devogelson@pa.gov)

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Application of CenturyTel Broadband	:		
Services, LLC for approval to offer,	:		
render, furnish or supply	:	Docket No.	
telecommunications services to the	:		
public in the Commonwealth of	:		
Pennsylvania.	:		

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true and correct copy of the foregoing Application dated August 31, 2021, upon the parties listed below in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

Service by Electronic Mail:

Office of Consumer Advocate Barrett C. Sheridan 555 Walnut Street 5th Floor, Forum Place Harrisburg, PA 17101

Email: BSheridan@paoca.org

Office of Small Business Advocate Steven C. Gray 555 Walnut Street 1st Floor, Forum Place Harrisburg, PA 17101 Email: sgray@pa.gov

Office of Attorney General Office of Consumer Protection Strawberry Square Harrisburg, PA 17120 Email: jsharp@pa.gov

Armstrong Telephone Co. – North

• Armstrong Telephone Co. - PA Shawn Beqaj, Vice President, Regulatory Policy and Interconnection One Armstrong Place Butler, PA 16001 Email: sbeqaj@agoc.com

Citizens Telephone Company of Kecksburg Kenneth S. Cutrell, President

P.O. Box 156 Mammoth, PA 15664-0156 Email: ken.cutrell@ctzn.net

Consolidated Communications of Pennsylvania Co.

- Marianna and Scenery Hill Telephone Company
- Bentleyville Communications Corporation

Michael Shultz, Sr. V.P. Regulatory & Public Policy 5 Davis Farm Road Portland, ME 04103

Email: mike.shultz@consolidated.com

Frontier Communications

- Citizens Telecommunications of New York, Inc
- Frontier Communications of Breezewood, LLC
- Frontier Communications of Canton, LLC
- Frontier Communications –
 Commonwealth Telephone Company LLC
- Frontier Communications of Pennsylvania, LLC
- Frontier Communications-Lakewood, LLC
- Frontier Communications-Oswayb River, LLC

Carl Yastremski Manager, Regulatory Affairs 100 CTE Drive Dallas, PA 18612

Email: Carl.yastremski@ftr.com

Hancock Telephone Company Rob Wrighter, Jr., Vice President 34 Read Street P.O. Box 608 Hancock, NY 13783 Email: telco@hancock.net

Hickory Telephone Company Terri Jeffers, Regulatory Director 75 Main Street Hickory, PA 15340 Email: tlj@hky.com

Ironton Telephone Company Sonia E. Fink, Vice President and Secretary 4242 Mauch Chunk Road (Ironton) Coplay, PA 18037 Email: sfink@ironton.com Lackawaxen Telecommunications Services Jim Kail, President & CEO 101 Laurel Highlands Place Donegal, PA 15628 Email: jjkail@lhtc.net

Laurel Highland Telephone Company Jim Kail, President & CEO 101 Laurel Highlands Place Donegal, PA 15628 Jim Kail, President & CEO Email: jjkail@lhtc.net

NEP Telephone (North-Eastern PA Telephone Co.) Steven Tourje, President, CEO & COO P.O. Box D Forest City, PA 18421-0150 Email: stourje@nep.net

North Penn Telephone Company Frank Pilling, Vice President & General Manager 4145 Route 549 Mansfield, PA 16933 Email: fpilling@etcnpt.com

Palmerton Telephone Company David L. Masenheimer, President P.O. Box 215 Palmerton, PA 18071 Email: dmasenheimer@pencor.com

Pennsylvania Telephone Company Kim Hannan, Vice President 191 Middle Road Jersey Shore, PA 17740 Email: kim.hannan@ptcbb.com Pymatuning Independent Telephone Company Adam Dixon, Chief Operating Officer 120 E. 1st Street Lewisville, AR 71845 Email: adixon@townes.net

South Canaan Telephone Company Jim Kail, President & CEO 101 Laurel Highlands Place Donegal, PA 15628 Email: jjkail@lhtc.net

TDS Telecom

- Deposit Telephone Company
- Mahanoy & Mahantango Telephone Company
- Sugar Valley Telephone Company Bruce Mottern, Manager
 State Government Affairs
 10025 Investment Dr
 Knoxville, TN 37932
 Email: bruce.mottern@tdstelecom.com

Venus Telephone Corporation P.O. Box 75 1698 County Line Road Venus, PA 16364 Tim Keister, Vice President - Operations Email: tkeister@venustel.com

Verizon
Suzan D. Paiva
Associate General Counsel
900 Race St., 6th Floor
Philadelphia, PA 19107
Email: suzan.d.paiva@verizon.com

West Side Telecommunications
John R. Ludenia, Vice President & General
Manager
1449 Fairmont Rd.
Morgantown, WV 26501
Email: jludenia@westsidetel.com

Windstream Communications

- Windstream Buffalo Valley
- Windstream Conestoga, Inc.
- Windstream D&E, Inc.
- Windstream Pennsylvania, LLC
 Jeanne Shearer, Vice President of State
 Government Affairs
 124 East Main Street
 Ephrata, PA 17522

Email: jeanne.shearer@windstream.com

Yukon-Waltz Telephone Company Jim Kail, President & CEO 101 Laurel Highlands Place Donegal, PA 15628

Email: jjkail@lhtc.net

Zsuzuanna E. Benedek Attorney ID No. 60451

AM Gren S. Rohle

Dated: August 31, 2021

Application of: <u>CenturyTel Broadband Services, LLC</u> for approval to offer, render, furnish or supply telecommunications services to the public in the Commonwealth of Pennsylvania.

1. IDENTITY OF THE APPLICANT: The name, address, telephone number, and fax number of the Applicant.

CenturyTel Broadband Services, LLC 100 CenturyLink Drive Monroe, LA 71203 800-871-9244 www.lumen.com

Please identify any predecessors of the Applicant and provide other names under which the Applicant has operated within the preceding five years, including name, address, and telephone number.

CenturyTel Broadband Services, LLC ("CTBS") was formed on October 21, 1999 in the State of Louisiana. CTBS is a direct, wholly-owned subsidiary of Lumen Technologies, Inc. In the preceding five years, CTBS has operated in some states (other than Pennsylvania) under the fictious name, "d/b/a CenturyLink."

CTBS Address: CenturyLink 100 CenturyLink Drive Monroe, LA 71203

2. ATTORNEY: The name, address, telephone number, and fax number of the Applicant's attorney.

Zsuzsanna E. Benedek Associate General Counsel 240 North Third Street, Ste. 300 Harrisburg, PA 17101 Telephone: 717.775.3088 sue.benedek@lumen.com

3. CONTACTS:

A) APPLICATION: The name, title, address, telephone number, and fax number of the person to whom questions about this application should be addressed.

Sue Benedek, Esquire 240 North Third Street, Ste. 300 Harrisburg, PA 17101 Telephone: 717.775.3088 sue.benedek@centurylink.com

And,

Joshua S. Motzer
Director State and Local Government Affairs
37 W. Broad St., Ste. 470
Columbus, OH 43215
614-441-0393
Josh.Motzer@lumen.com

B) PENNSYLVANIA EMERGENCY MANAGEMENT AGENCY (PEMA):

The name, title, address, telephone number and FAX number of the person with whom contact should be made by PEMA (Pennsylvania Emergency Management Agency).

Joshua S. Motzer
Director State and Local Government Affairs
37 W. Broad St., Ste. 470
Columbus, OH 43215
614-441-0393
Josh.Motzer@lumen.com

Brett Biggica Government Affairs Director 240 N 3rd Street, Ste. 300 Harrisburg, PA 17101 717-775-3110 brett.biggica@lumen.com

C) **RESOLVING COMPLAINTS:** Name, address, telephone number, and FAX number of the person and an alternate person responsible for addressing customer complaints. These persons will ordinarily be the initial point(s) of contact for resolving complaints and queries filed with the Public Utility Commission or other agencies.

CenturyTel Broadband Services, LLC 100 CenturyLink Drive Monroe, LA 71203 https://www.centurylink.com/home/help/contact.html 800-201-4099 (tollfree for customer service and repair)

Informal complaint processing:

Similar to its PA ILEC affiliate, The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink, the Applicant will utilize Pennsylvania's PUC Electronic Response Complaint System ("PERCS") to respond to potential informal complaints. The Applicant will register in the system with the email address to is Customer Advocacy Group of uswpuc@centurylink.com for all communications to and from the PAPUC (BCS) regarding informal complaints.

Escalation contacts for complaints
Joshua S. Motzer
Director State and Local Government Affairs
37 W. Broad St., Ste. 470
Columbus, OH 43215
614-441-0393
Josh.Motzer@lumen.com

Brett Biggica
Government Affairs Director
240 N 3rd Street, Ste. 300
Harrisburg, PA 17101
717-775-3110
brett.biggica@lumen.com

X The Applicant will not be using a fictitious name. ☐ The Applicant will be using a fictitious name. Attach to the Application a copy of the Applicant's filing with the Commonwealth's Department of State pursuant to 54 Pa. C.S. § 311, Form PA-953.

5. BUSINESS ENTITY AND DEPARTMENT OF STATE FILINGS: Applicant has registered its business with the Pennsylvania Department of State. Please check the appropriate registration type for Applicant as designated with the Department.

	Sole proprietor
	Domestic general partnership
	Domestic corporation
	Domestic limited partnership
	Domestic limited liability company
	Domestic limited liability partnership
	*Foreign corporation
	*Foreign general or limited partnership
X	*Foreign limited liability company
	*Foreign limited liability general partnership
	*Foreign limited liability limited partnership

CT Corporation System 600 N 2nd St., Ste. 401 Harrisburg, PA 17101

4.

^{*}Provide name and address of Corporate Registered Office Provider or Registered Office within PA.

Attach to the application the name and address of partners. If any partner is not an individual, identify the business nature of the partner entity and identify its partners or officers.

N/A

Attach to the application proof of compliance with appropriate Department of State filing requirements as indicated above. Additionally, provide a copy of the Applicant's Articles of Incorporation or a Certificate of Organization.

The Applicant is incorporated in the **State of Louisiana**.

See, Exhibit 1 for PA Department of State filings and CTBS Articles of Incorporation (Louisiana).

Give name and address of officers:

See Exhibit 2 for list of Directors and Officers.

The Managers of CTBS are Jeffrey K. Storey and Andrea L. Genschaw. Biographies of key management personnel of Lumen and CTBS can be found on Lumen's website at https://news.lumen.com/executive-bios.

6. AFFILIATES AND PREDECESSORS WITHIN PENNSYLVANIA:

The Applicant has no a	affiliates doing	business in	Pennsylvania	or predecessors	which
have done business in l	Pennsylvania.				

X The Applicant has affiliates doing business in Pennsylvania or predecessors which have done business in Pennsylvania. Name and address of the affiliates. State whether they are jurisdictional public utilities. Give docket numbers for the authority of such affiliates.

If the Applicant or an affiliate has predecessors who have done business within Pennsylvania, give name and address of the predecessors and state whether they were jurisdictional public utilities. Give the docket numbers for the authority of such predecessors.

Affiliates:

- 1. The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink This entity is a long-standing certificated Incumbent Local Exchange Carrier (ILEC) in Pennsylvania. CenturyLink continues to operate as an ILEC in Pennsylvania. As an ILEC, this entity predated the Commission's current docket system.
- 2. <u>CenturyLink Communications, LLC</u> This entity is certificated both as an Interexchange Carrier and a Competitive Local Exchange Carrier in Pennsylvania. (Docket Nos: A-2013-2398872, A-2013-2398896, A-2013-2398897.)

- 3. <u>Level 3 Communications, LLC</u> This entity is authorized to provide facilities-based local exchange, interexchange and competitive access services within Pennsylvania pursuant to authorization granted in Docket No. A-3106333.
- 4. <u>Broadwing Communications, LLC</u> This entity is authorized to provide interexchange, competitive local exchange and competitive access telecommunications services pursuant to authorization granted in Docket Nos. A-310287, A-31258F0002, A-31258F0003.
- 5. Global Crossing Telecommunications, Inc. This entity is authorized to provide intrastate telecommunications service pursuant to authority granted in Docket No. A-310112.
- 6. <u>Global Crossing Local Services, Inc.</u> This entity is authorized to provide intrastate telecommunications service pursuant to authority granted in Docket No. A-310703.
- 7. <u>TelCove Operations, LLC</u> This entity is authorized to provide resold interexchange, local exchange and competitive access and facilities-based interexchange telecommunications service pursuant to authorization granted in Docket Nos. A-310932, A-310932F0002, A-310932F0003 and A-310932F0004.
- 8. <u>Telcove of Pennsylvania, LLC</u> This entity is authorized to provide resold interexchange, local exchange and competitive access services and facilities-based interexchange telecommunications services in Pennsylvania pursuant to authorization granted in Docket No. A-310470.
- 9. <u>WilTel Communications, LLC</u> This entity is authorized to provide resold interexchange, local exchange, and competitive access and facilities-based interexchange telecommunications service pursuant to authorization granted in Docket No. A-310690.
- 10. <u>Level 3 Telecom Data Services</u>, <u>LLC</u> This entity is authorized to provide telecommunications services as a competitive local exchange carrier in the service territory of Verizon Pennsylvania and to operate as a Competitive Access Provider pursuant to authorization granted in UC-3110608, Docket Numbers A-2010-2181492, A-2010-2181491, and A-2008-2075535. The company's name was changed from tw telecom data services llc to Level 3 Telecom Data Services, LLC, which was approved in Docket Nos. R-2016-2544409, R-2016-2544416 and R-2016-2544417.

Predecessors:

The foregoing Commission-certificated entities arise from a series of transactions and internal reorganizations, all of which have been subject to approvals and orders entered by the Commission. In descending order since 2005, the transactions/reorganizations and the associated predecessors are addressed in the following Commission orders:

- 1. Joint Application for the Transfer of Control of Level 3 Communications, Inc., together with Level 3 Communications, LLC, TelCove Operations, LLC, TelCove of Pennsylvania, LLC, Broadwing Communications, LLC, WilTel Communications, LLC, Global Crossing Telecommunications, Inc., Global Crossing Local Services, Inc., and Level 3 Telecom Data Services, LLC, to Transferee, CenturyLink, Inc. Docket Nos. A-2016-2580274, A-2016-2580275, A-2016-2580276, A-2016-2580277, A-2016-2580278, A-2016-2580279, A-2016-2580280 and A-2016-258028, Order entered June 14, 2017.
- 2. By Secretarial Letter dated February 27, 2013 (Docket Numbers: A-2013-2398872, A-2013-2398896, A-2013-2398897), the Commission approved a Joint Application and granted all approvals necessary to effectuate an internal corporate restructuring of CLEC and IXC subsidiaries and affiliates. CenturyLink Communications, LLC is operating today in Pennsylvania. That internal corporate restructuring extinguished certificates of public convenience held by the following two IXCs:
 - Embarq Communications, Inc. d/b/a CenturyLink Communications See also, Application of Sprint Long Distance, Inc. for approval to offer, render, furnish or supply telecommunications services as an Interexchange Toll Reseller to the Public in the Commonwealth of Pennsylvania, Docket No. A-311379, Order entered October 11, 2005.
 - <u>CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance</u> See also, Application of CenturyTel Long Distance, LLC for approval to offer, render, furnish or supply telecommunication services as a Facilities-based Interexchange Carrier to the public in the Commonwealth of Pennsylvania, Docket No. A-2010-2200137, Order entered November 4, 2010.
- 3. Joint Application for Approval Under Chapter 11 of the Pennsylvania Public Utility Code of the Change of Control of Qwest Communications Co., LLC and for all Other Approvals Required Under the Public Utility Code, Docket No. A-2010-2176733, Order entered October 14, 2010.
- 4. Joint Application of The United Telephone Company of Pennsylvania LLC d/b/a Embarq Pennsylvania and Embarq Communications, Inc. for approval of the Indirect Transfer of Control To CenturyTel, Inc. Docket No. A-2008-2076038 Order entered November 25, 2009.
- 5. Joint Application of The United Telephone Company of Pennsylvania d/b/a Sprint, and Of Sprint Long Distance, Inc., for all Approvals Required under the Pennsylvania Public Utility Code in Connection with Changes Of Control of The United Telephone Company Of Pennsylvania d/b/a Sprint and of Sprint Long Distance, Inc., Docket Nos. A-313200F0007 and A-311379F0002, Order entered March 22, 2006.

7.	SERVICE OUTSIDE PENNSYLVANIA:
	☐ The Applicant has no affiliates rendering or predecessors which rendered public utility service outside Pennsylvania.
	X The Applicant has affiliates rendering or predecessors which rendered public utility service outside Pennsylvania. Name and address of the affiliates and predecessors (please identify affiliates versus predecessors).
	A current list of certificated affiliates operating in other states is set forth in Exhibit 3.
8.	APPLICANT'S PRESENT OPERATIONS: (Select and complete the appropriate statement)
	X The applicant is not presently doing business in Pennsylvania as a public utility.
	☐ The applicant is presently doing business in Pennsylvania as a:
	☐ Interexchange Toll Reseller, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)
	☐ Interexchange Toll Facilities-based carrier, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)
	☐ Competitive Access Provider (dedicated point-to-point or multipoint service; voice or data)
	☐ Competitive Local Exchange Carrier.
	☐ Incumbent Local Exchange Carrier.
	Other (Identify).
9.	APPLICANT'S PROPOSED OPERATIONS: The Applicant proposes to operate as:
	X Interexchange Toll Reseller, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)
	X Interexchange Toll Facilities-based carrier, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)
	☐ Competitive Access Provider (dedicated point-to-point or multipoint service; voice or data)
	X Competitive Local Exchange Carrier.

	Incumbent Local Exchange Carrier
X	Other (Identify). VoIP

10. PROPOSED SERVICES: Describe in detail the services which the Applicant proposes to offer. If proposing to provide more than one category in Item #9, clearly and separately delineate the services within each proposed operation. Provide a brief description of the facilities the Company will use to provide services. Specify whether those facilities are Company-owned or obtained from other companies as UNEs or on a resold basis.

CLEC/VoIP for Lifeline services as an ETC under FCC RDOF Program:

Applicant, CTBS, initially seeks a certificate of public convenience to operate as a Competing Local Exchange Carrier ("CLEC") in order to become designated as an Eligible Telecommunications Carrier ("ETC") for purposes of receiving federal universal service support from the FCC Rural Digital Opportunity Fund ("RDOF"). Rural Digital Opportunity Fund Phase I Auction (Auction 904) Closes, Winning Bidders Announced, AU Docket No. 20-34, Public Notice, 35 FCC Rcd 13888 DA No. 20-1422 (OEA/WCB rel. Dec. 7, 2020). In this regard, Applicant proposes to provision voice telephony, where requested by a customer, using Voice-over-Internet Protocol ("VoIP") technology. Applicant ultimately proposes to provide VoIP services as a CLEC in the areas (the "Incremental Census Blocks") that are subject to a pending petition for ETC designation made by Level 3 Communications, LLC at PA PUC Docket No. P-2021-3024219. CTBS will also offer standalone voice services to the public in the Incremental Census Blocks.

CTBS presently is not a designated ETC in Pennsylvania and does not have network facilities in Pennsylvania. Upon obtaining certificates of public convenience, CTBS will make a request of the Commission to be the designated the ETC, in lieu of Level 3, for RDOF award and obligation purposes in the Incremental Census Blocks identified in the pleadings and responses to discovery submitted by Level 3 at PA PUC Docket No. P-2021-3024219. CTBS files this application and plans to request ETC designation in the Incremental CBs Docket No. P-2021-3024219 so that it may extend voice and broadband services to the Incremental Census Blocks by building a fiber-to-the-premise network and reselling voice services in advance of construction.

Statewide CLEC & IXC services / resale and facilities-based:

Applicant, CTBS, seeks certificates of public convenience to operate as a Competing Local Exchange Carrier ("CLEC") and as an Interexchange Carrier ("IXC") for the provision of these services throughout Pennsylvania. CTBS, either through its own facilities or through facilities and services of another carrier/affiliate, will offer a complete range of CLEC and IXC services.

If this application is approved, Applicant will be an affiliate of The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink ("United"), which is certificated and operates as an ILEC in portions of Pennsylvania. Applicant files for statewide CLEC and IXC services as it plans to provision services as an affiliate of

United in conjunction with yet-to-be filed Commission approval of a recently announced transaction involving the indirect transfer of control of United and CTBS. See generally, announcement of Apollo Global Management, Inc. and Lumen Technologies, Inc. (f/k/a CenturyLink, Inc.): https://www.reuters.com/business/media-telecom/telecom-firm-lumen-sell-some-us-business-75-bln-deal-2021-08-03/ Applicant is expected to continue to remain an affiliate of United following regulatory approvals of the proposed Apollo transaction.

In sum, CTBS initially plans to operate as a reseller and will enter into any necessary agreement(s) for this purpose. Ultimately, Applicant may build a network in areas outside the territory of its Pennsylvania ILEC affiliate, United. Thus, Applicant requests reseller and facilities-based authorization in this Application.

11. SERVICE AREA: Describe the geographic service area in which the Applicant proposes to offer services. Clearly and separately delineate the service territory for each category listed in Item #9. For Competitive Local Exchange Carrier operations, you must name and serve the Incumbent Local Exchange Carriers in whose territory you request authority.

Applicant is requesting certification for each category in Item #9 in the territories of:

Armstrong Telephone Co.-North

Armstrong Telephone Co.- PA

The Bentleyville Telephone Co.

Citizens Telephone Co. of Kecksburg

Citizens Telecommunications of New York, Inc.

Consolidated Communications Company of Pennsylvania

Frontier Communications of Breezewood, LLC

Frontier Communications of Canton, LLC

Frontier Communications - Commonwealth Telephone Company LLC

Frontier Communications of Pennsylvania, LLC

Frontier Communications-Lakewood, LLC

Frontier Communications-Oswayb River, LLC

Hancock Telephone Co.

Hickory Telephone Co.

Ironton Telephone Co.

Lackawaxen Telephone Co.

Laurel Highland Telephone Co.

Marianna and Scenery Hill Telephone Co.

North Penn Telephone Co.

North-Eastern PA Telephone Co.

Palmerton Telephone Co.

Pennsylvania Telephone Co.

Pymatuning Independent Telephone Co.

South Canaan Telephone Co.,

TDS Mahanoy & Mahantango Telephone Co.

TDS SugarValley Telephone Co.

TDS Telecom/Deposit Telephone Co.,
The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink
Venus Telephone Corp.,
West Side Telecommunications
Windstream Buffalo Valley
Windstream Conestoga, Inc.,
Windstream D&E, Inc.
Windstream Pennsylvania, LLC
Yukon Waltz Telephone Co.
And:
Verizon Pennsylvania LLC

Verizon North LLC

12. MARKET: Describe the customer base to which the Applicant proposes to market its services. Clearly and separately delineate a market for each category listed in Item #9.

See response to #10 above, incorporated herein. In sum, Applicant initially seeks a CLEC certificate of public convenience in order to become designated as an ETC, in lieu of another CLEC (Level 3), for RDOF award and obligation purposes in the Incremental Census Blocks identified in the pleadings and responses to discovery submitted at PA PUC Docket No. P-2021-3024219, which is pending before the Commission. In addition, CTBS seeks CLEC and IXC certificates of public convenience to be able to offer services to both residential and business customers, as addressed in response to #10 above.

13. **PROPOSED TARIFF(S):** Each category of proposed operations must have a separate and distinct proposed tariff setting forth the rates, rules and regulations of the Applicant. Every proposed tariff shall state on its cover page the nature of the proposed operations described therein, i.e., IXC Reseller, CLEC, CAP, or IXC Facilities-based. A copy of all proposed tariffs must be appended to each original and duplicate original and copy of Form 377.

A copy of the proposed CLEC tariffs are attached heretat Exhibit 4. Pursuant to 66 Pa. C.S. §3018(B)(2), Applicant seeks to operate as a detariffed interexchange company.

14. FINANCIAL: Attach the following to the Application:

A general description of the Applicant's capitalization and, if applicable, its corporate stock structure;

Current balance sheet, Income Statement, and Cash Flow Statement of Applicant or Affiliated Company, if relying on affiliate for financial security;

A tentative operating balance sheet and a projected income statement for the first year of operation within the Commonwealth of Pennsylvania; provide the name, title, address,

^{**}Copies of this application has been served via electronic mail upon known representatives of the foregoing ILECs.

telephone number and fax number of the Applicant's custodian for its accounting records and supporting documentation; and indicate where the Applicant's accounting records and supporting documentation are, or will be, maintained.

If available, include bond rating, letters of credit, credit reports, insurance coverage and reports, and major contracts.

The Applicant is a wholly-owned subsidiary of Lumen Technologies, Inc. Information about Lumen Technologies, Inc.'s consolidated financial status, operations, management, and services is set forth in its most recent annual report, which is available:

 $\frac{https://s24.q4cdn.com/287068338/files/doc_financials/2021/ar/Lumen-2020-Annual-Report-and-2021-Proxy-Statement.pdf}{$

15. START DATE: The Applicant proposes to begin offering services on or about:

As addressed in #10 above and incorporated herein, it is Applicant's intent to begin offering services pursuant to any assumption of obligations and funding associated with the FCC's RDOF program in the Incremental Census Blocks addressed at the matter pending at Docket No. P-2021-3024219. FCC RDOF funding for Applicant's ILEC affiliate, The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink, is anticipated to occur after January, 2022. CTBS thereafter intends to begin to offer resale local and long distance authority. Facilities-based are under evaluation and will be offered once CTBS begins to deploy its own network facilities.

16. FURTHER DEVELOPMENTS: Attach to the Application a statement of further developments, planned or contemplated, to which the present Application is preliminary or with which it forms a part, together with a reference to any related proceeding before the Commission.

Not applicable.

17. NOTICE: Pursuant to 52 Pa. Code § 5.14, you are required to serve a copy of the signed and verified Application, with attachments, on the below-listed parties, and file proof of such service with this Commission:

Office of Consumer Advocate

555 Walnut Street 5th Floor, Forum Place Harrisburg, PA 17101

Office of Attorney General

Office of Consumer Protection Strawberry Square Harrisburg, PA 17120 Office of Small Business Advocate

555 Walnut Street 1st Floor, Forum Place Harrisburg, PA 17101 A certificate of service must be attached to the Application as proof of service that the Application has been served on the above-listed parties. A copy of any Competitive Local Exchange Carrier Application must also be served on any and/or all Incumbent Local Exchange Carrier(s) in the geographical area where the Applicant proposes to offer services.

18. FEDERAL TELECOMMUNICATIONS ACT OF 1996: State whether the Applicant claims a particular status pursuant to the Federal Telecommunications Act of 1996. Provide supporting facts.

Not applicable.

19. COMPLIANCE: State specifically whether the Applicant, an affiliate, a predecessor of either, or a person identified in this Application has been convicted of a crime involving fraud or similar activity. Identify all proceedings, limited to proceedings dealing with business operations in the last five (5) years, whether before an administrative body or in a judicial forum, in which the Applicant, an affiliate, a predecessor of either, or a person identified herein has been a defendant or a respondent. Provide a statement as to the resolution or present status of any such proceedings.

Neither the Applicant nor any affiliate, predecessor, or person identified in this Application has been convicted of a crime involving fraud or similar activity. To the best of Applicant's knowledge, information and belief, there have been no proceedings in the last five years finding that the Applicant, or an affiliate thereof, cannot continue with its business operations.

20. FALSIFICATION: The Applicant understands that the making of false statement(s) herein may be grounds for denying the Application or, if later discovered, for revoking any authority granted pursuant to the Application. This Application is subject to 18 Pa. C.S. §§ 4903 and 4904, relating to perjury and falsification in official matters.

Applicant so understands.

21. **CESSATION:** The Applicant understands that if it plans to cease doing business within the Commonwealth of Pennsylvania, it is under a duty to request authority from the Commission for permission prior to ceasing business.

Applicant:

Zsuzsanna E. Benedek, Esquire

My Gren = Rachlo

Associate General Counsel (Atty ID 60451)

240 North Third Street, Ste. 300

Harrisburg, PA 17101 Telephone: 717.775.3088

sue.benedek@lumen.com

AFFIDAVIT: Attach to the Application an affidavit as follows: 22.

AFFIDAVIT

State of OHIO

County of FRANKLIN

SS.

JOSHUA S. MOTZER, Affiant, being duly [sworn/affirmed] according to law, deposes and says that:

Affiant is the Director State and Local Government Affairs of CenturyTel Broadband Service, LLC.

That Affiant is authorized to and does make this affidavit for said corporation;

That CenturyTel Broadband Service, LLC, the Applicant herein, acknowledges that [he/she/it] may have an obligation to serve or to continue to serve the public by virtue of the Applicant commencing the rendering of service pursuant to this Application consistent with the Public Utility Code of the Commonwealth of Pennsylvania, Title 66 of the Pennsylvania Consolidated Statutes; with the Federal Telecommunications Act of 1996, signed February 6, 1996, or with other applicable statutes or regulations;

That Century Tel Broadband Service, LLC, the Applicant herein, asserts that Affiant possesses the requisite technical, managerial, and financial fitness to render public utility service within the Commonwealth of Pennsylvania and that the Applicant will abide by all applicable federal and state laws and regulations and by the decisions of the Pennsylvania Public Utility Commission.

* Next paragraph for CLEC Applicants ONLY:

That Century Tel Broadband Service, LLC, the Applicant herein, asserts that Affiant has contacted the appropriate 911 Coordinator(s) via certified letter, from the list provided from the PUC website (http://www.puc.pa.gov), and that arrangements are under way for the provisioning of emergency 911 service in each of the Counties/Cities where service is to be provided. The applicant certifies Affiant has attached a copy of the 911 Coordinator list indicating each 911 Coordinator contacted.

That the facts above set forth are true and correct] to the best of [Affiant knowledge, information and belief, and that Affiant

expects said entity to be able to prove the same at any hearing thereof.

Signature of Affiant

Sworn and subscribed before me this

2021.

Signature of official administering oath

My Commission expires

23. § 1.36 Verification.

Verification

I, Joshua S. Motzer, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief), and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

8/31/2021

Date

Signature

Joshua S. Motzer
Printed name

CenturyTel Broadband Services, LLC

Exhibit List

- Exhibit 1 Copy of the Applicant's Certificate of Authority from Louisiana Secretary of State, State of Incorporation.
 - Copy of the Applicant's Certificate of Authority from Pennsylvania Secretary of State, authorizing the applicant to do business within the State of Pennsylvania.
- Exhibit 2 List of Director and Officers
- Exhibit 3 Current list of certificated affiliates operating in other states.
- Exhibit 4 Copy of the proposed Competitive Access Services Tariff and Competitive Local Exchange Telecommunications Services Tariff



SECRETARY OF STATE

As Secretary of State, of the State of Louisiana, I do hereby Certify that
a copy of the Articles of Organization and Initial Report of
CENTURYTEL INTERNET SERVICES, LLC

Domiciled at MONROE, LOUISIANA,

Was filed and recorded in this Office on October 21, 1999,

And all fees having been paid as required by law, the limited liability company is authorized to transact business in this State, subject to the restrictions imposed by law, including the provisions of R.S. Title 12, Chapter 22.

In testimony whereof, I have hereunto set my hand and caused the Seal of my Office to be affixed at the City of Baton Rouge on,

BBE 34852296K Secretary of State



EXHIBIT 1

Assumed Name Certificate

URIG: 362 BMDL: 12173 8/3/2009 8:52:49 AM

FILED AND RECORDED EAST BATON ROUGE PARISH, LA COUG WELBORN CLERK OF COURT AND RECORDER

CUSTOMER PROVIDED COAY FOR

GERT IF IED MILE MAPY

State of Louisiana

Parish of East Baton Rouge

BEFORE ME, the undersigned Notary Public, duly commissioned and qualified in the aforementioned county and state, personally came and appeared:

Kay Buchart, duly authorized representative of: CenturyTel Broadband Services, LLC

Who, after being duly sworn, did depose and say that:

The entity is operating a business under the trade name of: CenturyLink Broadband, located at 100 CenturyTel Drive, Monroe, LA 71203, in the parish of Ouachita, State of Louisiana.

Signature of Appearer Kay Buchart, Manager

SWORN TO AND SUBSCRIBED before me this 28th day of July, 2009

State of Louisiana Parish of Ouachita

Carrick Enabapt Bar No.: 21635

Commission expires Death



SECRETARY OF STATE

As Secretary of State, of the State of Louisiana, I do hereby Certify that the annexed transcript was prepared by and in this office from the record on file, of which purports to be a copy, and that it is full, true and correct.

In testimony whereof, I have hereunto set my hand and caused the Seal of my Office to be affixed at the City of Baton Rouge on,

Jox W! Cillen

Secretary of State





SECRETARY OF STATE

As Secretary of State, of the State of Louisiana, I do hereby Certify that the annexed transcript was prepared by and in this office from the record on file, of which purports to be a copy, and that it is full, true and correct.

In testimony whereof, I have hereunto set my hand and caused the Seal of my Office to be affixed at the City of Baton Rouge on,

DEC 0 7 1899

Secretary of State



NOTICE OF CHANGE

TO THE INITIAL REPORT

OF

CENTURYTEL INTERNET SERVICES, LLC

Pursuant to R.S. §1305(E)(4), the Initial Report of CenturyTel Internet Services, LLC, filed on October 21, 1999, is hereby changed as follows:

The name and address of the member is:

Name

<u>Address</u>

CenturyTel, Inc.

100 Century Park Drive, Monroe, LA 71203

Dated: October 29, 1999

To be signed by each person who signed the articles of organization:

Stacdy W) Goff

EXHIBIT 1

ASSUMED NAME CERTIFICATE (LIMITED LIABILITY COMPAND)

STATE OF LOUISIANA

SS

PARISH OF OUACHITA

Before me the undersigned notary public duty commissioned and qualified in the state at parish aforesaid personally came and appeared STACEY O. GOEC and Kay C.

Buchart, the MANAGER VICE PRESIDENT and Manager/Secretary of Century Tel Internet

Services, LLC, a limited liability company organized under the laws of the State of Louisiana, and after being duly sworn, depose and say:

That they are the Manager/Vice President and Manager/Secretary of CenturyTel.

Internet Services, LLC, a limited liability company organized under the laws of the State of Louisians and that said limited liability company is operating a business under the trade name of CenturyTel, at 100 Century Park Drive, Monroe, LA 71203.

CenturyTel Internet Services, LLC

Manager/Vice President

By: _____

Kay C/Buchart
Manager/Secretary

Sworn to and subscribed before me this 8th day of March, 2000.

Pour Coulant Pologood
NOTARY PUBLIC

ARTICLES OF AMENDMENT OF A LIMITED LIABILITY COMPANY

EXHIBIT 1

Pursuant to Louislana R.S. 12:1309.	the undersigned submits the following Articles of
Amendment;	
1. The name of the limited liability co	mpany is: Century Tel Internet Services, LLC
2. The amendment to its articles of or	rganization is as follows:
The name of the limited liability or	ompany is CenturyTel Broadband Services, LLC
The date and manner of adoption of By Unanimous Consent of the	of the amendment are: Manager/Directors of the LLC.
Dated at <u>Monroe, Louisiana</u>	on the 15 th day of <u>April</u> , 2005.
	CenturyTel Internet Services, LLC Name of Entity
FOX McKEITHEN SECRETARY OF STATE SECRETARY & FILED	By Kay Buchart
SECRETARY OF SILED RECEIVED & FILED DATE APR 20 7005	Kay Buchart Print Name
	Manager Title

STATE OF Louisiang)	SS:
COUNTY OF Ouachita	.
the 15th day of April , 200 Koy Buchart , and, being	, a Notary Public, do hereby certify that on S, personally appeared before me ng first duly sworn by me acknowledged that the capacity therein set forth and declared that
	, o sapasi, 1112-211-22-2
the statements therein contained are true.	
IN WITNESS WHEREOF, I have bereunto	set my hand and seal line day and year before written.
	Carrick B. Inabnett Dar do. Notary Public 2/635
M	ly Commission expires on: Death
(Notary Seal)	

LAUGH - 11/15/01 U.T. System Online

TOTAL P.04

TOTAL P.04

ARTICLES OF AMENDMENT OF A LIMITED LIABILITY COMPANY

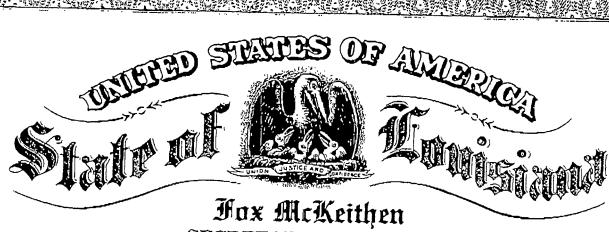
Pursuant to Louisiana R.S. 12:1309, the undersigned submits the following Articles of Amendment:

VII.	nenument.
	The name of the limited liability company is: <u>CenturyTel Internet Services, LLC</u>
۷.	The amendment to its articles of organization is as follows:
	The name of the limited liability company is CenturyTel Broadband Services, LLC
3.	The date and manner of adoption of the amendment are: By Unanimous Consent of the Manager/Directors of the LLC.
Da	ted at <u>Monroe, Louisiana</u> on the <u>15th</u> day of <u>April</u> , <u>2005</u> .
	CenturyTel Internet Services, LLC Name of Entity By: Kay Auchart
	Kay Buchart
	Print Name
	<u>Manager</u> Title

	STATE OF <u>Louisiana</u>)
	COUNTY OF Ouachita) SS:
	I
	the statements therein contained are true.
	IN WITNESS WHEREOF, I have hereunto set my hand and seal the day and year before written. By:
	Carrick B. Inabnett Dar No. Notary Public 2/635
•	My Commission expires on: Death
•	(Notary Seal)

LA050 - 11/15/01 C T System Online

APR-22-2005 11:53 P.06/06



SECRETARY OF STATE

As Secretary of State, of the State of Louisiana, I do hereby Certify that CENTURYTEL INTERNET SERVICES, LLC

A LOUISIANA corporation domiciled at MONROE,

Filed charter and qualified to do business in this State on October 21, 1999,

I further certify the limited liability company name was changed from CENTURYTEL INTERNET SERVICES, LLC to CENTURYTEL BROADBAND SERVICES, LLC.

In testimony whereof. I have hereunto set my hand and caused the Seal of my Office to be affixed at the City of Baton Rouge on.

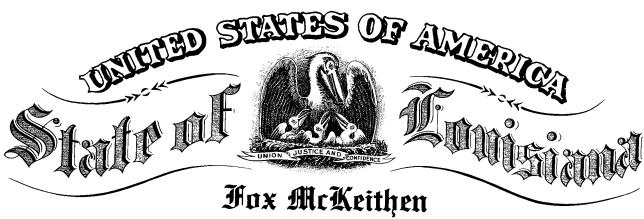
April 19, 2005

Λ

MBE 34852296K

Secretary of State





SECRETARY OF STATE

As Secretary of State, of the State of Louisiana, I do hereby Certify that the annexed and following is a True and Correct copy of an Amendment as shown by comparison with document filed and recorded in this Office on April 20, 2005.

In testimony whereof, I have hereunto set my hand and caused the Seal of my Office to be affixed at the City of Baton Rouge on, April 22, 2005

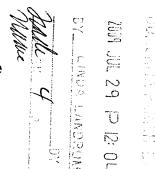
ABA 34852296K

Secretary of State



EXHIBIT 1

Assumed Name Certificate



State of Louisiana

Parish of Ouachita

BEFORE ME, the undersigned Notary Public, duly commissioned and qualified in the aforementioned county and state, personally came and appeared:

Kay Buchart, duly authorized representative of: CenturyTel Broadband Services, LLC

Who, after being duly sworn, did depose and say that:

The entity is operating a business under the trade name of: CenturyLink Broadband, located at 100 CenturyTel Drive, Monroe, LA 71203, in the parish of Ouachita, State of Louisiana.

Ray Buchat
Signature of Appearer
Kay Buchart, Manager

SWORN TO AND SUBSCRIBED before me this 241k day of July, 2009

State of Louisiana Parish of Ouachita

Carrick B. Inabnett

Notary Public

Commission Expires Death

FREE FOR CONCEPTA

I have a county this to be a full and true copy of an origing the amount thed in my office on the design and hour and the the Registry Number stamped hereon to

bare - a mahe { Mongage ...

Chattel Mortgage ___

Giver, sider my hand and figal of office on said date of

filling.

UN JAMUN DEPUTY CLERK & EX-OFFICIO RECONDER



SECRETARY OF STATE

As Decretary of State, of the State of Louisiana, I do hereby Certify that

the Articles of Organization of

CENTURYTEL INTERNET SERVICES, LLC

Domiciled at MONROE, LOUISIANA,

Were filed in this Office and a Certificate of Organization was issued on October 21, 1999,

I further certify that no Certificate of Dissolution has been issued.

In testimony whereof, I have hereunto set my hand and caused the Seal of my Office to be affixed at the City of Baton Rouge on,

Jox. W. Lilla

STATE OF MINNESOTAL DEPARTMENT OF STATE

MAR 1 4 2000

Mary Mills agen

BRI 34852296K Secretary of State

AMENDED AND RESTATED ARTICLES OF ORGANIZATION OF CENTURYTEL INTERNET SERVICES, LLC

On this date and by his consent, the undersigned, the sole member of CenturyTel Internet Services, LLC (the "Company"), acting pursuant to La. R.S. 12:1309, amends and restates the Articles of Organization (the "Articles") as follows:

All provisions of the existing Articles of Organization are hereby deleted and restated to read as follows:

ARTICLE I NAME

The name of the limited liability company is CenturyTel Internet Services, LLC (the "Company").

ARTICLE II PURPOSE

The purpose of the Company is to engage in any lawful activity for which limited liability companies may be formed under the Act.

ARTICLE III OPERATING AGREEMENT

The Company shall at all times have a written operating agreement (the "Operating Agreement"). In the event of a conflict between the Articles and the Operating Agreement, the Articles shall govern.

ARTICLE IV MANAGEMENT BY MANAGERS

The Company shall be managed by managers (the "Managers"), consisting of director managers elected by the members (the "Director Managers") and officer managers appointed by the Director Managers (the "Officer Managers"), as provided in the Operating Agreement. The members ("Shareholders") are not mandataries of the Company and have no authority to act on its behalf. The vote, consent or approval of the Shareholders shall not be required for: (a) the incurrence of any indebtedness by the Company (whether or not in the ordinary course of business); (b) the sale, exchange, lease or other alienation or transfer of assets, including immovable and other real property, involving less than all or substantially all of the assets of the

¹⁻¹⁴P61.DDC/Climpto/CommunyTel 28/NHONTIE/44-44555/44091/Amended Arcicles

Company; or (c) any mortgage, pledge, or other security transaction or encumbrance, all of which may be authorized by the Director Managers, who may delegate authority to execute documents taking such actions to Officer Managers.

A person may be elected to serve both as a Director Manager and as an Officer Manager. Director Managers may be referred to as Directors and Officer Managers may be referred to as Officers.

Any restrictions on the authority of Managers are contained in the Operating Agreement.

ARTICLE V TERM

The term of the Company shall be perpetual.

ARTICLE VI WITHDRAWAL

No Shareholder can withdraw from the Company. If these Articles cannot validly prohibit withdrawal, then a Shareholder can withdraw for just cause and his Shares shall ipso facto be redeemed and converted into the right to receive distributions if and when the Company is dissolved and his distributions shall be made in accordance with the Act.

ARTICLE VII RELIANCE ON CERTIFICATE

Persons dealing with the Company may rely upon a certificate of any Manager pursuant to La. R.S. 12:1317(C) to establish the membership of any Shareholder, the authenticity of any records of the Company, or the authority of any person to act on behalf of the Company, including but not limited to the authority to take the actions referred to in La. R.S. 12:1318(B).

WITNESSES:

STACEY W. GOFF, Membe

I \wedl.mog*.clicata\Cencurytel.pg\www.utuk\4;-14995\44091\Ammodud Articles

ACKNOWLEDGMENT

STATE OF LOUISIANA

PARISH OF OUACHITA

BEFORE ME, the undersigned authority, personally came and appeared STACEY W. GOFF, to me known to be the person described in and who executed the foregoing instrument as the Member, and acknowledged that he executed such instrument as his free act and deed.

IN WITNESS WHEREOF, I have hereunto affixed my hand on this 29th day of October, 1999, in the above State and Parish.

NOTARY PUBLIC

W. Fox McKeithen Secretary of State



ARTICLES OF ORGANIZATION (R.S. 12:1301)

Domestic Limited Liability Company
Enclose \$60.00 filing fee
Make remittance payable to:
Secretary of State
Do not send cash

Return to: Corporations Division P.O. Box 94125

Baton Rouge, LA 70804-9125 Phone (504) 925-4704

STATE OF LOUISIANA	PARISH OF OUACHITA	
Check one: () Business ()	Non Profit	FOX MCKEITH Secretary of St
1. The name of this limited liability c	ompany is: CenturyTel Internet Services, LLC	Received & Fil
2. This company Is formed for the p	ourpose of: (check one)	DATE UCI 21
Engaging in any lawful activity	ty for which limited liability companies may be for	ormed.
()(use for limiting activi		
	company is: (may be perpetual) perpetual	
	Signature STACEY W. GOFF	
Sworn to and subscribed before me a	_t Молтое	, LA, this _ 11th
day of October	, 19 <u>99</u>	
	MucDrun	

365 Rev. 8/97

W. Fox McKeithen Secretary of State



LIMITED LIABILITY COMPANY INITIAL REPORT (R.S. 12:1305 (E))

The name of this limited liability company is: CenturyTel Internet Services, LLC
The location and municipal address, not a post office box only, of this limited liability company's registered office:
100 Century Park Drive, Monroe, LA 71203
 The full name and municipal address, not a post office box only, of each of this limited liability company's registered agent(s) is/are:
C T Comporation System, 8550 United Plaza Eculevard, Paton Rouge, La 70809
4. The names and municipal addresses, not a post office box only, of the first managers, or the members: Stacey W. Goff, 100 Century Park Drive, Monroe, LA 71203
To be signed by each person who signed the articles of organization. STACEV W. GOFF
AGENT'S AFFIDAVIT AND ACKNOWLEDGEMENT OF ACCEPTANCE
I hereby acknowledge and accept the appointment of registered agent for and on behalf of the above named limited liability company.
Registered agent(s) signature(s): C T Corporation System
KASEY MCGEE NOTARY PUBLIC State of Texas Convn. Exp. 08-18-2003 By: Steven C. Patterson Special Assistant Secretary
Sworn to and subscribed before me this 2 / day of October 19 99
Rasly Mille
/ Notary

973 5/97

(See instructions on back)

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF STATE
BUREAU OF CORPORATIONS AND CHARITABLE ORGANIZATIONS
401 NORTH STREET, ROOM 206
P.O.BOX 8722
HARRISBURG,PA 17105-8722
WWW.CORPORATIONS.PA.GOV

CT Corporation System

CenturyTel Broadband Services, LLC

The Bureau of Corporations and Charitable Organizations is happy to send your filed document. The Bureau is here to serve you and we would like to thank you for doing business in Pennsylvania.

Thank you for registering with the Department of State to do business in Pennsylvania. Like many other businesses, you may have employees, sell taxable products, or provide a taxable service to consumers in Pennsylvania. Please visit www.pa100.state.pa.us to register for Business Taxes with the PA Department of Revenue & Labor and Industry or visit www.Business.pa.gov to find answers to most common registration questions.

If you have any questions pertaining to the Bureau, please visit our website at www.dos.pa.gov/BusinessCharities Or you may contact us by telephone at (717)787-1057. Information regarding business and UCC filings can be found on our searchable database at www.corporations.pa.gov/Search/CorpSearch.

Entity number: 7346061

Entity#: 7346061 Date Filed: 08/16/2021 Pennsylvania Department of State

PENNSYLVANIA DEPARTMENT OF STATE BUREAU OF CORPORATIONS AND CHARITABLE ORGANIZATIONS

Return document by mail to			
Return documentally mail COUNTER	Foreign Registration Statement DSCB:15-412		
Name 71,99,11077 WO 2	(rev. 2/2017)		
Address nicole.grimme@wolterskluwer.cem	A TERMINER REPORTED FOR THE PERSON FROM THE PE		
City State Zip Code	TCO210816DP0455		
Return document by email to:			
Read all instructions prior to completing. This form m	nay be su.		
Fee: \$250	ervist-owned small business fee exemption (see instructions)		
In compliance with the requirements of the appli registration statement), the undersigned foreign association	cable provisions of 15 Pa.C.S. § 412 (relating to foreign n hereby states that:		
1. The type of association is (check only one):			
☐ Business Corporation ☐ Limited Parts ☐ Nonprofit Corporation ☐ Limited Liab	nership		
2. The full and proper name of the foreign association as r	egistered in its jurisdiction of formation is:		
CenturyTel Broadband Services, LLC			
2A. If the name in 2 does not contain a required designate Commonwealth, the alternate name under which the associated the commonwealth is a second contain a required designate commonwealth.			
3. The jurisdiction of formation is: Louisiana	,		
4. The street and mailing address of the association's princ	cipal office.		
100 CenturyLink Drive, Monroe, LA 71203			
Number and street City	State Zip		
Mailing address same as above.			
4A. The street and mailing address of the office, if any, recjurisdiction of formation in that jurisdiction:	quired to be maintained by the law of the association's		
3867 Plaza Tower Dr. , Baton Rouge, LA 70816-4378			
Number and street City	State Zip		
Mailing address same as above.			

2021 ALS 16 M 9 51 PA DEPT OF STATE

DSCB:15-412 - 2

5. The (a) address of the association Registered Office Provider and the			n this Commonwealth o	r (b) name of i	ts Commercial
Complete part (a) OR (b) - not bot	h:				
(a)Number and street	. Ci		State	Zip	County
Number and street	. (1	OR	State	2.ip	County
(b) c/o: C T Corporation System			Dauphin		
Name of Commercial Registered	Office Provider				County
6. Check one of the following:	,				
	e series.				
☐ The association may have on	e or more series.				
7. Effective date of registration of	foreign associatio	n (check, and	if appropriate complete,	one of the foll	lowing);
▼ The Foreign Registration Sta	tement shall be ef	fective upon f	filing in the Department	of State.	
☐ The Foreign Registration Sta	tement shall be ef	fective on:		at	
			Date (MM/DD/YYYY)	H	lour (if any)
	d professional limi): (If this box is cl	ited liability c	ompany organized to rer	nder one or mo	ore of the cked.)
IN TESTIMONY WHEREOF, the a duly authorized representative the			used this Foreign Registr of August	ration Statemer	nt to be signed by
		<u>c</u> -	Century Tel Broadband Serv	rsociation Way	70
		Jo	oan Randazzo		
		<u>A</u>	ssistant Secretary		
			Tit	le.	

Attachment to Pennsylvania Purpose Clause

Interexchange Carriers (IXCs), provide long distance services, IP voice services (VoIP), SIP trunking, routed services, and other business solutions

Lumen Technologies, Inc f/k/a CenturyLink, Inc. – Director and Officer List

Current as of July 30, 2021

- Officers

Name	Title	Address	Telephone #	Email
Jeffrey K. Storey	Chief Executive Officer and President	1025 Eldorado Blvd., Broomfield, CO 80021	720-888-9018	Jeff.storey@lumen.com
Stacey W. Goff	Executive Vice President, General Counsel & Secretary	100 Centurylink Dr., Monroe, LA 71201	318 388 9539 x2539	stacey.goff@lumen.com
Indraneel Dev	Executive Vice President & Chief Financial Officer	1025 Eldorado Blvd., Broomfield, CO 80021	1 720 888 1731	Neel.dev@lumen.com
Shaun C. Andrews	Executive Vice President and Chief Marketing Officers	1025 Eldorado Blvd., Broomfield, CO 80021	720 888 7796	Shaun.andrews@lumen.com
Rafael Martinez- Chapman	Senior Vice President – Treasurer	1025 Eldorado Blvd., Broomfield, CO 80021	720 888 6892	Rafael.martinez-chapman@lumen.com
Douglas A. Richards	Senior Vice President – Global Tax	1025 Eldorado Blvd., Broomfield, CO 80021	720 888 1496	Douglas.richards@lumen.com
Andrea L. Genschaw	Senior Vice President & Controller	1025 Eldorado Blvd., Broomfield, CO 80021	720 888 8289	Andrea.genschaw@lumen.com
Robert W. McCarthy	Senior Vice President, Business Development	1025 Eldorado Blvd., Broomfield, CO 80021	704 731 2833	Bob.mccarthy@lumen.com
Scott A. Trezise	Executive Vice President – Human Resources	1025 Eldorado Blvd., Broomfield, CO 80021	720 888 4040	Scott.trezise@lumen.com
Andrew Dugan	Senior Vice President & Chief Technology Officer	1025 Eldorado Blvd., Broomfield, CO 80021	720 888 2983	Andrew.dugan@lumen.com
Gary Maxwell Cox	Vice President, Deputy General Counsel & Assistant Secretary	100 Centurylink Dr., Monroe, LA 71201	318 330 6745	Max.cox@lumen.com

- <u>Directors</u>

Name	Title	Address	Telephone #	Email
Jeffrey K.	Director	1025 Eldorado	720-888-9018	Jeff.storey@lumen.com
Storey		Blvd.,		
		Broomfield, CO		
		80021		
W. Bruce	Director & Non-	100 Centurylink	318 381 6876	Bruce.hanks@lumen.com
Hanks	Executive Vice	Dr., Monroe,		
	Chairman; Lead	LA 71201		
	Independent			
	Director			
T. Michael	Non-Executive	100 Centurylink	318 381 6876	tmglenn@lumen.com
Glenn	Chairman	Dr., Monroe,		
		LA 71201		
Quincy L.	Director	100 Centurylink	318 381 6876	Quincy.allen@lumen.com
Allen		Dr., Monroe,		
		LA 71201		
Martha H.	Director	100 Centurylink	318 381 6876	Martha.bejar@lumen.com
Bejar		Dr., Monroe,		
		LA 71201		
Peter C. Brown	Director	100 Centurylink	318 381 6876	Peter.brown@lumen.com
		Dr., Monroe,		
		LA 71201		
Kevin P.	Director	100 Centurylink	318 381 6876	Kevin.chilton@lumen.com
Chilton		Dr., Monroe,		
		LA 71201		
Steven T.	Director	100 Centurylink	318 381 6876	Terry.clontz@lumen.com
Clontz		Dr., Monroe,		
		LA 71201		
Hal S. Jones	Director	100 Centurylink	318 381 6876	Hal.jones@lumen.com
		Dr., Monroe,		
		LA 71201		
Michael J.	Director	100 Centurylink	318 381 6876	Mike.roberts@lumen.com
Roberts		Dr., Monroe,		
		LA 71201		
Laurie A.	Director	100 Centurylink	318 381 6876	Laurie.siegel@lumen.com
Siegel		Dr., Monroe,		
		LA 71201		

- Top 10% Shareholders (as of 3/31/21)

Name	Percent (%)
The Vanguard Group, Inc.	11.23%

ENTITY LIST (By State)
ALABAMA (No formal DBA Process w/ SOS)
DBA's communicated with Commission
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel Broadband Services, LLC d/b/a CenturyLink
CenturyTel of Alabama, LLC d/b/a CenturyLink
Global Crossing Telecommunications, Inc.
Gulf Telephone Company, LLC d/b/a CenturyLink
Level 3 Communications, LLC
Level 3 Telecom of Alabama, LLC
TelCove Operations, LLC
WilTel Communications, LLC
ALASKA
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
WilTel Communications, LLC
ARIZONA
Broadwing Communications, LLC
CenturyLink Communications, LLC
Qwest Broadband Services, LLC d/b/a CenturyLink (CenturyTel Broadband Services, LLC)
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Arizona, LLC
Qwest Corporation d/b/a CenturyLink QC
WilTel Communications, LLC
ARKANSAS
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyLink of Louisiana, LLC (f/k/a CenturyTel of Northwest Louisiana,
Inc. d/b/a CenturyLink)
CenturyTel of Arkansas, Inc. d/b/a CenturyLink

ENTITY LIST (By State)
ARKANSAS (continued)
CenturyTel of Central Arkansas, LLC d/b/a CenturyLink
CenturyTel of Missouri, LLC d/b/a CenturyLink
CenturyTel of Mountain Home, Inc. d/b/a CenturyLink
CenturyTel of Northwest Arkansas, LLC d/b/a CenturyLink
CenturyTel of Redfield, Inc. d/b/a CenturyLink
CenturyTel of South Arkansas, Inc. d/b/a CenturyLink
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Arkansas, LLC
TelCove Operations, LLC
WilTel Communications, LLC
CALIFORNIA
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of California, LP
WilTel Communications, LLC
COLORADO
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel of Colorado, Inc. d/b/a CenturyLink
CenturyTel of Eagle, Inc. d/b/a CenturyLink
(Also provides 8 access lines into Utah from a central office in Colorado)
CenturyTel TeleVideo, Inc. d/b/a CenturyLink
El Paso County Telephone Company d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC

ENTITY LIST (By State)
COLORADO (continued)
Level 3 Telecom of Colorado, LP
Qwest Broadband Services, LLC d/b/a CenturyLink
Qwest Corporation d/b/a CenturyLink QC
WilTel Communications, LLC
CONNECTICUT
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
WilTel Communications, LLC
DELAWARE
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
TelCove Operations, LLC
WilTel Communications, LLC
DISTRICT OF COLUMBIA
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of D.C., LLC
TelCove Operations, LLC
FLORIDA
Broadwing Communications, LLC
CenturyLink Communications, LLC (former dba Embarq
Communications)
CenturyTel Broadband Services, LLC d/b/a CenturyLink Broadband
Embarq Florida, Inc. d/b/a CenturyLink

ENTITY LIST (By State)
FLORIDA (continued)
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Florida, LP
TelCove Operations, LLC
WilTel Communications, LLC
GEORGIA
Broadwing Communications, LLC
CenturyLink Communications, LLC
Coastal Utilities, Inc. d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Georgia, LP
TelCove Operations, LLC
WilTel Communications, LLC
HAWAII
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Hawaii, LP
WilTel Communications, LLC
IDAHO
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel of the Gem State, Inc. d/b/a CenturyLink
CenturyTel of Idaho, Inc. d/b/a CenturyLink
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Idaho, LLC
Qwest Corporation d/b/a CenturyLink QC
WilTel Communications, LLC

ENTITY LIST (By State)
ILLINOIS
Broadwing Communications, LLC
CenturyLink Communications, LLC
Gallatin River Communications L.L.C. d/b/a CenturyLink GRC
(NOTE: Registration with IL Secy. of State and IL Commerce Commission both
show periods in L.L.C. which is the correct name)
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Illinois, LLC
WilTel Communications, LLC
INDIANA
Broadwing Communications, LLC
CenturyLink Communications, LLC d/b/a Lumen
CenturyTel of Central Indiana, Inc. d/b/a CenturyLink
CenturyTel of Odon, Inc. d/b/a CenturyLink
United Telephone Company of Indiana, Inc. d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Indiana, LP
WilTel Communications, LLC
IOWA
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel of Chester, Inc. d/b/a CenturyLink
CenturyTel of Postville, Inc. d/b/a CenturyLink
Embarq Missouri, Inc. d/b/a CenturyLink
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Iowa, LLC
Qwest Broadband Services, LLC d/b/a CenturyLink
Qwest Corporation d/b/a CenturyLink QC
KANSAS (No formal DBA Process w/ SOS)
DBA's communicated with Commission
Broadwing Communications, LLC
CenturyLink Communications, LLC

ENTITY LIST (By State)
KANSAS (continued)
Embarq Missouri, Inc. d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Kansas City, LLC
TelCove Operations, LLC
United Telephone Company of Eastern Kansas d/b/a CenturyLink
United Telephone Company of Kansas d/b/a CenturyLink
United Telephone Company of Southcentral Kansas d/b/a CenturyLink
WilTel Communications, LLC
KENTUCKY
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Kentucky, LLC
TelCove Operations, LLC
WilTel Communications, LLC
LOUISIANA
Broadwing Communications, LLC
CenturyLink Communications, LLC d/b/a CenturyLink Acquisition
CenturyLink Communications, LLC d/b/a CenturyLink Solutions
CenturyTel Broadband Services, LLC d/b/a CenturyLink Broadband
CenturyLink of Louisiana, LLC (ILECs consolidated into one entity in Docket # S-34211 dated 10/20/16) Effective 1/1/17
CenturyTel of South Arkansas, Inc. d/b/a CenturyLink
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Louisiana, LLC
TelCove Operations, LLC
WilTel Communications, LLC
MAINE
Broadwing Communications, LLC

ENTITY LIST (By State)
MAINE (continued)
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
WilTel Communications, LLC
MARYLAND
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Maryland, LLC
TelCove Operations, LLC
WilTel Communications, LLC
MASSACHUSETTS
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
WilTel Communications, LLC
MICHIGAN
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel Midwest – Michigan, Inc. d/b/a CenturyLink
CenturyTel of Michigan, Inc. d/b/a CenturyLink
CenturyTel of Northern Michigan, Inc. d/b/a CenturyLink
CenturyTel of Upper Michigan, Inc. d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC Level 3 Telecom Data Services, LLC
TelCove Operations, LLC
WilTel Communications, LLC
WILL COMMINGUIS, LLC

ENTITY LIST (By State)
MINNESOTA
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel of Chester, Inc. d/b/a CenturyLink
CenturyTel of Minnesota, Inc. d/b/a CenturyLink
CenturyTel of Northwest Wisconsin, LLC d/b/a CenturyLink
Embarq Minnesota, Inc. d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Minnesota, LLC
Qwest Broadband Services, LLC d/b/a CenturyLink
Qwest Corporation d/b/a CenturyLink QC
WilTel Communications, LLC
MISSISSIPPI (No formal DBA Process w/ SOS)
DBA's communicated with Commission
Broadwing Communications, LLC
CenturyLink Communications, LLC CenturyTel Broadband Services, LLC d/b/a CenturyLink Broadband
Services
CenturyTel of Adamsville, Inc. d/b/a CenturyLink
CenturyTel of North Mississippi, Inc. d/b/a CenturyLink
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Mississippi, LLC
TelCove Operations, LLC
WilTel Communications, LLC
MISSOURI
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel Broadband Services, LLC d/b/a CenturyLink Broadband
CenturyTel of Missouri, LLC d/b/a CenturyLink
CenturyTel of Northwest Arkansas, LLC d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.

ENTITY LIST (By State)
MISSOURI (continued)
Embarq Missouri, Inc. d/b/a CenturyLink
Level 3 Communications, LLC
Level 3 Telecom of Kansas City, LLC
Q Fiber, LLC
Spectra Communications Group, LLC d/b/a CenturyLink
TelCove Operations, LLC
WilTel Communications, LLC
MONTANA
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel of Montana, Inc. d/b/a CenturyLink
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
Qwest Corporation d/b/a CenturyLink QC
WilTel Communications, LLC
NEBRASKA
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
Q Fiber LLC
Qwest Broadband Services, LLC d/b/a CenturyLink
Qwest Corporation d/b/a CenturyLink QC
United Telephone Company of the West d/b/a CenturyLink
WilTel Communications, LLC
NEVADA
Broadwing Communications, LLC
Central Telephone Company d/b/a CenturyLink
CenturyLink Communications, LLC
CenturyTel of the Gem State, Inc. d/b/a CenturyLink

ENTITY LIST (By State)
NEVADA (continued)
CenturyTel Broadband Services, LLC d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Nevada, LLC
WilTel Communications, LLC
NEW HAMPSHIRE
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
WilTel Communications, LLC
NEW JERSEY
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of New Jersey, LP
TelCove Operations, LLC
United Telephone Company of New Jersey, Inc. d/b/a CenturyLink
WilTel Communications, LLC
NEW MEXICO (No DBA Process)
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel Broadband Services, LLC
CenturyTel of the Southwest, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of New Mexico, LLC
Qwest Corporation
WilTel Communications, LLC

ENTITY LIST (By State)
NEW YORK
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of New York, LP
TelCove Operations, LLC
WilTel Communications, LLC
NORTH CAROLINA
Broadwing Communications, LLC
Carolina Telephone & Telegraph Company LLC d/b/a CenturyLink
Central Telephone Company d/b/a CenturyLink
CenturyLink Communications, LLC d/b/a Madison River
Communications (Wake, Durham, Orange, Guilford & Alamance Counties)
CenturyTel Broadband Services, LLC d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of North Carolina, LP
Mebtel, Inc. d/b/a CenturyLink
TelCove Operations, LLC
WilTel Communications, LLC
NORTH DAKOTA
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
NORTH DAKOTA (continued)
Qwest Corporation d/b/a CenturyLink QC
WilTel Communications, LLC
ОНЮ
Broadwing Communications, LLC
CenturyLink Communications, LLC

ENTITY LIST (By State)
OHIO (continued)
CenturyTel of Ohio, Inc. d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Ohio, LLC
United Telephone Company of Indiana, Inc. d/b/a CenturyLink
United Telephone Company of Ohio d/b/a CenturyLink
TelCove Operations, LLC
WilTel Communications, LLC
OKLAHOMA
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel of Northwest Arkansas, LLC d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Oklahoma, LLC
TelCove Operations, LLC
WilTel Communications, LLC
OREGON
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
CenturyTel of Oregon, Inc. d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Telecom of Oregon, LLC
Level 3 Communications, LLC
Qwest Broadband Services, LLC d/b/a CenturyLink
Qwest Corporation d/b/a CenturyLink QC
United Telephone Company of the Northwest d/b/a CenturyLink
WilTel Communications, LLC
PENNSYLVANIA
Broadwing Communications, LLC

ENTITY LIST (By State)
PENNSYLVANIA (continued)
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink
TelCove of Pennsylvania, LLC
TelCove Operations, LLC
WilTel Communications, LLC
PUERTO RICO
CenturyLink Communications, LLC
CenturyLink Latin American Solutions, LLC
RHODE ISLAND
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
WilTel Communications, LLC
SOUTH CAROLINA (No formal DBA Process w/ SOS)
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of South Carolina, LLC
TelCove Operations, LLC
United Telephone Company of the Carolinas LLC d/b/a CenturyLink
WilTel Communications, LLC
SOUTH DAKOTA
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Telecommunications, Inc.

ENTITY LIST (By State)
SOUTH DAKOTA (continued)
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
Qwest Corporation d/b/a CenturyLink QC
WilTel Communications, LLC
TENNESSEE
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel of Adamsville, Inc. d/b/a CenturyLink Adamsville
CenturyTel of Claiborne, Inc. d/b/a CenturyLink Claiborne
CenturyTel of Ooltewah-Collegedale, Inc. d/b/a CenturyLink Ooltewah-Collegedale
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Tennessee, LLC
TelCove Operations, LLC
United Telephone Southeast LLC d/b/a CenturyLink
WilTel Communications, LLC
TEXAS
Broadwing Communications, LLC
Central Telephone Company of Texas d/b/a CenturyLink
CenturyLink Communications, LLC
CenturyLink of Louisiana LLC (f/k/a CenturyTel of Northwest Louisiana, Inc. d/b/a CenturyLink)
Preferred Communications of Texas, LLC (formerly CenturyLink Public
Communications, Inc.)
CenturyTel of Lake Dallas, Inc. d/b/a CenturyLink
CenturyTel of Port Aransas, Inc. d/b/a CenturyLink
CenturyTel of San Marcos, Inc. d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Texas, LLC
TelCove Operations, LLC
United Telephone Company of Texas, Inc. d/b/a CenturyLink

TEXAS (continued) WilTel Communications, LLC
Willer Communications, LLC
UTAH
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Utah, LLC
Qwest Broadband Services, LLC d/b/a CenturyLink
Qwest Corporation d/b/a CenturyLink QC
WilTel Communications, LLC
VERMONT
Broadwing Communications, LLC
CenturyLink Communications, LLC
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
TelCove Operations, LLC
WilTel Communications, LLC
VIRGIN ISLANDS
Level 3 Communications St. Croix, Inc.
VIRGINIA
Broadwing Communications, LLC
Central Telephone Company of Virginia d/b/a CenturyLink
CenturyLink Communications, LLC Global Crossing Local Services, Inc.
Global Crossing Local Services, Inc. Global Crossing Telemanagement Virginia, LLC
Level 3 Communications, LLC
Level 3 Communications, LLC Level 3 Communications of Virginia, Inc.
TelCove Operations, LLC
Level 3 Telecom of Virginia, LLC

ENTITY LIST (By State)
VIRGINIA (continued)
United Telephone Southeast LLC d/b/a CenturyLink
WASHINGTON
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel Broadband Services, LLC d/b/a CenturyLink Broadband
CenturyTel of Cowiche, Inc. d/b/a CenturyLink
CenturyTel of Inter Island, Inc. d/b/a CenturyLink
CenturyTel of Washington, Inc. d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Washington, LLC
Qwest Broadband Services, LLC d/b/a CenturyLink
Qwest Corporation d/b/a CenturyLink QC
United Telephone Company of the Northwest d/b/a CenturyLink
WilTel Communications, LLC
WEST VIRGINIA
Broadwing Communications, LLC
CenturyLink Communications, LLC
TelCove Operations, LLC
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
WilTel Communications, LLC
WISCONSIN (No formal DBA Process w/ SOS) DBA's communicated with Commission
Broadwing Communications, LLC
CenturyLink Communications, LLC

ENTITY LIST (By State)
WISCONSIN (continued)
CenturyTel Broadband Services, LLC d/b/a CenturyLink
CenturyTel of Central Wisconsin, LLC d/b/a CenturyLink
CenturyTel of Fairwater-Brandon-Alto, LLC d/b/a CenturyLink
CenturyTel of Forestville, LLC d/b/a CenturyLink
CenturyTel of Larsen-Readfield, LLC d/b/a CenturyLink
CenturyTel of the Midwest-Kendall, LLC d/b/a CenturyLink
CenturyTel of the Midwest-Wisconsin, LLC d/b/a CenturyLink
CenturyTel of Monroe County, LLC d/b/a CenturyLink
CenturyTel of Northern Wisconsin, LLC d/b/a CenturyLink
CenturyTel of Northwest Wisconsin, LLC d/b/a CenturyLink
CenturyTel of Southern Wisconsin, LLC d/b/a CenturyLink
CenturyTel of Wisconsin, LLC d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Wisconsin, LP
Qwest Corporation d/b/a CenturyLink QC
Telephone USA of Wisconsin, LLC d/b/a CenturyLink
WilTel Communications, LLC
WYOMING
Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyTel of Wyoming, Inc. d/b/a CenturyLink
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC
Qwest Corporation d/b/a CenturyLink QC
United Telephone Company of the West d/b/a CenturyLink of the West
WilTel Communications, LLC

CenturyTel Broadband Services, Inc.

Page 1 of Supplement No. 1

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Telephone Pa. P.U.C. Tariff No. 2

COMPETITIVE ACCESS SERVICES TARIFF

CENTURYTEL BROADBAND SERVICES, INC.

REGULATIONS AND RATES

GOVERNING THE FURNISHING OF

COMPETITIVE ACCESS SERVICES

IN PENNSYLVANIA

AS SHOWN ON TITLE PAGE 1

OF THIS TELEPHONE PA. P.U.C. TARIFF NO. 2

This Supplement No. 1 introduces Telephone Pa. P.U.C. Tariff No. 2.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Page 2 of Supplement No. 1

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Telephone Pa. P.U.C. Tariff No. 2

COMPETITIVE ACCESS SERVICES TARIFF

LIST OF CHANGES INCLUDED IN THIS SUPPLEMENT

This filing introduces Telephone Pa. P.U.C. Tariff No. 2 containing rules and regulations pertaining to Competitive Local Exchange Telecommunications Services, consisting of the following pages:

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Original Title Page 1

COMPETITIVE ACCESS SERVICES TARIFF

Applying to Switched Access

within the operating territory of

CenturyTel Broadband Services, Inc.

whether offered under that name, or the trade or brand name CenturyLink or Lumen

in the Commonwealth of

Pennsylvania

This tariff contains regulations and rates for Competitive Access Service furnished within the Commonwealth of Pennsylvania

The Company will mirror the exchange area boundaries as stated in the tariffs of the Companies listed on Page 68 of this tariff. which include Verizon Pennsylvania LLC Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North LLC Telephone Pa. P.U.C. Nos. 1, 3, 5, and 6; The United Telephone Company of Pennsylvania d/b/a CenturyLink P.U.C. No. 27; Frontier Communications Commonwealth Telephone Pa P.U.C. Nos. 23 and 24; Windstream of Pennsylvania, Inc. Pa P.U.C. No. 1; Armstrong Telephone Company – North Pa P.U.C. No. 2; Armstrong Telephone Company of Pennsylvania Pa P.U.C. No. 10; Buffalo Valley Telephone Company Pa P.U.C. No. 7; Citizens Telephone Company of Kecksburg Pa P.U.C. No. 3; Citizens Telecom Company of New York Pa P.U.C. No. 2; Conestoga Telephone & Telegraph Company Pa P.U.C. No. 10; Denver & Ephrata Telephone and Telegraph Company Pa P.U.C. No. 15; Frontier Communications of Breezewood, LLC Pa P.U.C. No. 5; Frontier Communications of Canton, LLC Pa P.U.C. No. 3; Frontier Communications of Lakewood, LLC Pa P.U.C. No. 5; Frontier Communications of Pennsylvania, LLC Pa P.U.C. No. 14; Ironton Telephone Company Pa P.U.C. No. 2; Laurel Highland Telephone Company Pa P.U.C. No. 3; The North-Eastern Pennsylvania Telephone Company Pa P.U.C. No. 9; Consolidated Communications of Pennsylvania Company Pa P.U.C. No. 1; Palmerton Telephone Company Pa P.U.C. No. 5; Pymatuning Independent Telephone Company Pa P.U.C. No. 5, Telecommunications Services, Inc. Telephone - PA P.U.C. No. 2, North Penn Telephone Company Telephone - PA P.U.C. No. 2, South Canaan Telephone Company Telephone - PA P.U.C. No. 7, and TDS Telecom/Mahanoy & Mahantango Telephone Company PA P.U.C. No. 5.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 1 Original Page 1

COMPETITIVE ACCESS SERVICES TARIFF

1. Application and Reference

1.1 Application of Tariff

This Tariff contains regulations, terms, conditions, rates and charges applicable to the provision of Switched Access Services, hereinafter referred to collectively as service(s), provided by CenturyTel Broadband Services, Inc. , hereinafter referred to as the Company. The Company's services are furnished subject to the availability of facilities and connectivity between the Company and Customer and subject to the terms and conditions of this tariff. A Carrier Identification Code (CIC) must be obtained before customers can purchase Switched Access Service for resale.

The tariffed and regulated services offered herein by CenturyTel Broadband Services, Inc. , whether under that name or the trade or brand name CenturyLink or Lumen, are subject to the terms and conditions of this Tariff. The provision of such services by the Company as set forth in this Tariff does not constitute a joint undertaking with the customer for the furnishing of any service.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 1 Original Page 2

COMPETITIVE ACCESS SERVICES TARIFF

1. Application and Reference

1.2 Table of Contents

		Page
	Section 1. Application and Reference	
1.1	Application of Tariff	1
1.2	Table of Contents	2
1.3	Explanation of Change Symbols	8
1.4	Explanation of Abbreviations	9
1.5	Trade names, Trademarks and Service Marks	11
	Section 2. General Regulations	
2.1	Undertaking of The Company	1
2.1.1	Scope	1
2.1.2	Limitations	2
2.1.3	Liability	3
2.1.4	Provision of Services	5
2.1.5	Installation and Termination of Services	5
2.1.6	Maintaining Services	5
2.1.7	Changes and Substitutions	6
2.1.8	Refusal and Discontinuance of Service	6
2.1.9	Notification of Service-Affecting Activities	6
2.1.10	Coordination with Respect to Network Contingencies	7
2.1.11	Provision and Ownership of Telephone Numbers	7
2.1.12	Special Taxes, Fees, Charges	7
2.2	Use	8
2.2.1	Interference or Impairment and Unlawful Use	8

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 1 Original Page 3

COMPETITIVE ACCESS SERVICES TARIFF

1. Application and Reference

1.2 Table of Contents

		Page
	Section 2. General Regulations (Cont'd)	
2.3	Obligations of The Customer	9
2.3.1	Damages	9
2.3.2	Ownership of Facilities and Theft	9
2.3.3	Equipment Space and Power	9
2.3.4	Availability for Testing	10
2.3.5	Design of Customer Services	10
2.3.6	References to The Company	10
2.3.7	Claims and Demands for Damages	11
2.3.8	Coordination with Respect to	
	Network Contingencies	11
2.3.9	Jurisdictional Report Requirements	12
2.3.10	Determination of Intrastate Charges for Mixed	
	Interstate and Intrastate Access Service	20
2.4	Payment Arrangements and Credit Allowances	22
2.4.1	Payment of Rates, Charges and Deposits	22
2.4.2	Minimum Periods	29
2.4.3	Cancellation of An Order for Service	29
2.4.4	Cancellation for Cause	29
2.4.5	Credit Allowance for Service Interruptions	30
2.4.6	Reestablishment of Service Following Fire,	
	Flood or Other Occurrence	32
2.4.7	Title or Ownership Rights	33
2.4.8	Ordering, Rating and Billing of Access Services	
	Where More Than One Company Is Involved	34
2.5	Connections	39
2.5.1	General	39
2.6	Definitions	40

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 1 Original Page 4

COMPETITIVE ACCESS SERVICES TARIFF

1. Application and Reference

1.2 Table of Contents (Cont'd)

		Page
	Section 3. Carrier Common Line Access Service	
3.1	General Description	1
3.2	Limitations	1
3.2.1 3.2.2	Exclusions	1 1
3.3	Undertaking of The Company	1
3.3.1 3.3.2	Provision of Service Interstate and Intrastate Usage	1 1
3.4	Obligations of The Customer	2
3.4.1 3.4.2	Switched Access Service Requirement	2 2
3.5	Determination of Usage Subject to Carrier Common Line Access Rates	2
3.5.1 3.5.2	Determination of Jurisdiction	2
	A Commercial Mobile Radio Service Provider	2
3.6	Rate Regulations	3
3.6.1 3.6.2 3.6.3	Billing of Rates Percent Interstate Use (PIU) Determination of Rates	3 3 3
3.7	Rates and Charges	3
3.7.1	Carrier Common Line	3

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 1 Original Page 5

COMPETITIVE ACCESS SERVICES TARIFF

1. Application and F	Reference
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1.2 Table of Contents (Cont'd)

	Page
Section 4. Individual Case Basis Arrangements	
Individual Case Basis (ICB) Arrangements	1
Section 5. Ordering Options for Access Service	
General	1
Ordering Conditions	1
Access Order	1
Access Order Service Date Intervals	1 2 3 3
	Individual Case Basis (ICB) Arrangements Section 5. Ordering Options for Access Service General Ordering Conditions Access Order Access Order Service Date Intervals Cancellation of An Access Order Minimum Period

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 1 Original Page 6

COMPETITIVE ACCESS SERVICES TARIFF

1. Application and Reference

1.2 Table of Contents (Cont'd)

		Page
	Section 6. Switched Access Service	
6.1	General	1
6.1.1	Switched Access Service Arrangements And Manner of Provision	2
6.1.2	Rate Categories	3
6.1.3	Acceptance Testing	9
6.1.4	Ordering Options and Conditions	9
6.2	Provision and Description of Switched Access Service	10
6.2.1	Provision of Switched Access Service	10
6.2.2	Description of Feature Group D (FGD)	11
6.3	Common Switching Optional Features	12
6.3.1	Automatic Number Identification (ANI)	12
6.3.2	Service Class Routing	13
6.4	Transmission Specifications	13
6.5	Obligations of The Company	14
6.5.1	Network Management	14
6.5.2	Design and Traffic Routing of	
6.5.3	Switched Access Service	14 15
6.5.4	Trunk Group Measurement Reports	15 15
6.5.5	Determination of Number of End Office Transport	13
0.0.0	Terminations	15
6.5.6	Design Blocking Probability	16

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 1 Original Page 7

COMPETITIVE ACCESS SERVICES TARIFF

1. Application and Reference

1.2 Table of Contents

		Page
	Section 6. Switched Access Service (Cont'd)	
6.6	Obligations of The Customer	17
6.6.1	Ordering Requirements	17
6.6.2	Report Requirements	17
6.6.3	Trunk Group Measurement Reports	18
6.6.4	Design of Switched Access Services	18
6.7	Rate Terms and Conditions	18
6.7.1	Description and Application of Rates and Charges	18
6.7.2	Minimum Periods	24
6.7.3	Minimum Monthly Charge	24
6.7.4	Moves	25
6.7.5	Measuring Access Minutes	25
6.7.6	Feature Group D Usage Measurement	26
6.7.7	Mileage Measurement	27
6.8	Rates and Charges	28
6.8.1	Switched Recurring Rates	28
6.8.2	Nonrecurring Rates	31

CenturyTel Broadband Services, Inc.

Telephone Pa. P.U.C. Tariff No. 2 Section 1 Original Page 8

COMPETITIVE ACCESS SERVICES TARIFF

- 1. Application and Reference
- 1.3 Explanation of Change Symbols

The following symbols will be used to for the purposes indicated below:

Symbol	Explanation
(C)	To signify changed regulation
(D)	To signify decreased rate
(1)	To signify increased rate

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 1 Original Page 9

COMPETITIVE ACCESS SERVICES TARIFF

1. Application and Reference

1.4 Explanation of Abbreviations

ANI - Automatic Number Identification

AT - Access Tandem

ATTP - Access Tandem Trunk Port

BP - Billing Percentage

CCS - One hundred call seconds
CFA - Circuit Facility Assignment
CIC - Carrier Identification Code

CL - Common Line

CMRS - Commercial Mobile Radio Service

CN - Charge Number Cont'd - Continued

CPN - Calling Party Number

CTBS - CenturyTel Broadband Services, Inc.

DTT - Direct-Trunked Transport

EAS - Extended Area Service
EF - Entrance Facility
e.g. - For example
EO - End Office

EOSP - End Office Shared Port

etc. - Etcetera EU - End User EXM - Exit Message

f - Frequency

F.C.C. - Federal Communications Commission

f/k/a - Formerly Known As

H - Horizontal

IC - Interexchange Carrier ICB - Individual Case Basis

i.e. - That is

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 1 Original Page 10

COMPETITIVE ACCESS SERVICES TARIFF

1. Application and Reference

1.4 Explanation of Abbreviations (Cont'd)

LATA Local Access and Transport Area

LEC Local Exchange Carrier

LS Local Switching

Megabits per second Mbps MOU Minutes of Use

MRC Monthly Recurring Charge

MUX Multiplexing

NA Not Applicable

North American Numbering Plan NANP

No. Number

Numbering Plan Area NPA NRC Nonrecurring Charge

Three-Digit Central Office Code NXX

PIU Percent Interstate Use POT Point of Termination

PSTN Public Switched Telephone Network

SS7 Signaling System 7 SWC Serving Wire Center

TIM **Tariff Information Management** TST **Tandem-Switched Transport Tandem Transmission**

TT

٧ - Vertical VG - Voice Grade

- Vertical & Horizontal V & H

VoIP - Voice over Internet Protocol

Effective: September yy, 2021 Issued: August xx, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 1 Original Page 11

COMPETITIVE ACCESS SERVICES TARIFF

1. Application and Reference

1.5 Trade Names, Trademarks and Service Marks

The following list of service marks, trademarks and/or trade names, which may be used for services offered herein are owned by Lumen Technologies, Inc. or a subsidiary of Lumen Technologies, Inc. and are used by CenturyTel Broadband Services, Inc. with express permission. Service mark and trademark designations will not be listed hereafter in this Competitive Access Services Tariff. However, the laws regarding service marks and trademarks are applicable. Service marks, trademarks, and trade names that are owned by Lumen Technologies, Inc. or a subsidiary of Lumen Technologies, Inc. cannot be used by another party without authorization.

Service Mark/Trademark: CenturyLink® Lumen® Lumen Technologies® Trade Name: CenturyLink Lumen

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 1

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.1 Undertaking of The Company

2.1.1 Scope

- A. The Company does not undertake to transmit messages under this Tariff.
- B. The Company shall be responsible only for the installation, operation and maintenance of the services which it provides.
- C. The Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
- D. Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this Tariff.
- E. The Company does not warrant that its facilities and services meet standards other than those set forth in this Tariff and associated Technical Publications.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 2

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.1 Undertaking of The Company (Cont'd)

2.1.2 Limitations

- A. The customer may not assign or transfer the use of services provided under this Tariff; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made to:
 - 1. Another customer, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or
 - 2. A court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.
- B. In all cases of assignment or transfer, the written acknowledgment of the Company is required prior to such assignment or transfer which acknowledgment shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this Tariff shall apply to such assignee or transferee.
- C. The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.
- D. The assignor or transferor and the assignee or transferee will be required to sign a Transfer of Use Agreement assuming all outstanding indebtedness as set forth in A.1., preceding. In all cases where there is no interruption of use or relocation of the services (i.e., change in Carrier Identification Code (CIC) or any other technical and/or physical change to the service), administrative changes will be made without charge(s).

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 3

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.1 Undertaking of The Company (Cont'd)

2.1.3 Liability

- A. The Company's liability, if any, for its willful misconduct is not limited by this Tariff. with respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of service, and subject to the provisions of B. through G., following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this Tariff as a Credit Allowance for a Service Interruption.
- B. The Company shall not be liable for any act or omission of any customer providing a portion of a service, nor shall the Company for its own act or omission hold liable any customer providing a portion of a service.
- C. The Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Company's negligence.
- D. The Company shall be indemnified, defended and held harmless by the customer against any claim, loss or damage arising from the customer's use of services offered under this Tariff, involving:
 - 1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the customer's own communications;
 - 2. Claims for patent infringement arising from the customer's acts combining or using the service furnished by the Company in connection with facilities or equipment furnished by the customer or;
 - 3. All other claims arising out of any act or omission of the customer in the course of using services provided pursuant to this Tariff.
 - 4. Entering any Company-owned facility housing (e.g., above ground cabinets, underground utility vaults, utility hole, hand hole, etc.) for any purpose.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 4

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.1 Undertaking of The Company
- 2.1.3 Liability (Cont'd)
 - E. The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.
 - F. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this Tariff. The Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this Tariff and will indemnify such customer for any damages awarded based solely on such claims.
 - G. The Company's failure to provide or maintain services under this Tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Company, acts of God and other circumstances beyond the Company's reasonable control, subject to the Credit Allowance for Service Interruptions as set forth in 2.4.5, following.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 5

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.1 Undertaking of The Company (Cont'd)

2.1.4 Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Company's telephone exchange services, will provide to the customer upon reasonable notice services offered in other applicable sections of this Tariff at rates and charges specified therein.

2.1.5 Installation and Termination of Services

The services offered under this Tariff (a) will include the provision of any entrance cable or drop wiring to a location suitable for the termination of the Company's outside distribution network facilities at the customer-designated premises and (b) will be installed by the Company to such Point of Termination (POT). Access Service has only one POT per customer premises. Any additional terminations beyond such POT are the sole responsibility of the customer.

2.1.6 Maintaining Services

The services provided under this Tariff shall be maintained by the Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Company or contained in a Company-owned facility housing (e.g., above ground cabinets, underground utility vaults, utility hole, hand hole, etc.), except with prior written consent and presence of a Company-designated inspector.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 6

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.1 Undertaking of The Company (Cont'd)

2.1.7 Changes and Substitutions

- A. Except as provided for equipment and systems subject to F.C.C.'s Part 68 Regulations at 47 C.F.R. Section 68.110(b), the Company may, where such action is reasonably required in the operation of its business, (A) substitute, change or rearrange any facilities used in providing service under this Tariff, including but not limited to, (1) substitution of different metallic facilities, (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities and (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities, (B) change minimum protection criteria, change operating or maintenance characteristics of facilities or change operations or procedures of the Company.
- B. In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in this Tariff and associated Technical Publications. The Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Company will provide reasonable notification to the customer. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Company will work cooperatively with the customer to determine the reasonable notification requirements.

2.1.8 Refusal and Discontinuance of Service

Provisions for the refusal and discontinuance of service are set forth in 2.4.4, following.

2.1.9 Notification of Service-Affecting Activities

The Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific, they affect many customer services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the customer to determine the reasonable notification requirements.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 7

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.1 Undertaking of The Company (Cont'd)

2.1.10 Coordination with Respect to Network Contingencies

The Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.1.11 Provision and Ownership of Telephone Numbers

The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Company will furnish to the customer reasonable notice of the effective date and an explanation of the reason(s) and extent for such change(s).

2.1.12 Special Taxes, Fees, Charges

Insofar as practicable, any sales, use, privilege, excise, franchise or occupation tax, costs of furnishing service without charge or similar taxes or impositions now or hereafter levied by the Federal, State, or Local government or any political subdivision or taxing authority thereof may be billed by the Company to its customers on a pro rata basis in the areas wherein such taxes, impositions or other charges shall be levied against the Company.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 8

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.2 Use

2.2.1 Interference or Impairment and Unlawful Use

- A. The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Company and associated with the facilities utilized to provide services under this Tariff shall not interfere with or impair service over any facilities of the Company, its affiliated companies, or its connecting and concurring carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.
- B. Except as provided for equipment or systems subject to the F.C.C.'s Part 68 Rules in 47 C.F.R. Section 68.108, if such characteristics or methods of operation are not in accordance with A., preceding, the Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Company's right to temporarily discontinue forthwith the use of a service if such action is reasonable under the circumstances. In case of such temporary discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, Credit Allowance for Service Interruptions as set forth in 2.4.5, following, is not applicable.
- C. The services provided under this Tariff shall not be used for any unlawful purpose.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 9

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.3 Obligations of The Customer

2.3.1 Damages

The customer shall reimburse the Company for damages to Company facilities for all services utilized to provide services under this Tariff caused by the negligence or willful act of the customer or resulting from the customer's improper use of the Company facilities, or due to malfunction of any facilities or equipment provided by other than the Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Company to provide service under the provisions of this Tariff shall remain the property of the Company. Such facilities shall be returned to the Company by the customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

2.3.3 Equipment Space and Power

The customer shall furnish or arrange to have furnished to the Company, at no charge, equipment space and electrical power required by the Company to provide services under this Tariff at the POT of such services. The selection of ac or dc power shall be mutually agreed to by the customer and the Company. The customer shall also make necessary arrangements in order that the Company will have access to such spaces at reasonable times for installing, testing, inspecting, repairing or removing Company services.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 10

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.3 Obligations of The Customer (Cont'd)

2.3.4 Availability for Testing

The services provided under this Tariff shall be available to the Company at times mutually agreed upon in order to permit the Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.5 Design of Customer Services

Subject to the provisions of 2.1.7, preceding, the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.3.6 References to The Company

The customer may advise end users that certain services are provided by the Company in connection with the service the customer furnishes to end users; however, the customer shall not represent that the Company jointly participates in the customer's services.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 11

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.3 Obligations of The Customer (Cont'd)
- 2.3.7 Claims and Demands for Damages
 - A. With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this Tariff, any circuit, apparatus, system or method provided by the customer.
 - B. The customer shall defend, indemnify and save harmless the Company from and against any suits, claims, losses or damages by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Company's services provided under this Tariff. Included, without limitation, are Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material. Also included without limitation are libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment. In addition, proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this Tariff shall be included in the indemnification. However, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortuous conduct of the customer, its officers, agents or employees.
 - C. The customer shall defend, indemnify and save harmless the Company from and against any suits, claims, losses or damages, by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this Tariff.
- 2.3.8 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or manmade disasters which affect telecommunications services.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 12

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.3 Obligations of The Customer (Cont'd)
- 2.3.9 Jurisdictional Report Requirements
 - A. Jurisdictional Determinant

Pursuant to Federal Communications Commission order F.C.C. 85-145 adopted April 16, 1985, interstate usage is to be developed as though every call that enters a customer network at a point within the same state as that in which the called station (as designated by the called station number) is situated is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called station number) is situated is an interstate communication.

To determine the jurisdiction of a call, the Company compares the originating number information with the terminating number information. Traffic without sufficient call detail shall be that traffic for which the originating number information lacks a valid Charge Party Number or Calling Party Number.

When mixed interstate and intrastate Access Service is provided on the same Access Service transmission path, all charges between interstate and intrastate are prorated as set forth in 2.3.10, following.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 13

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.3 Obligations of The Customer

2.3.9 Jurisdictional Report Requirements (Cont'd)

B. Jurisdictional Requirements

The customer must indicate a projected Percent of Interstate Use (PIU) factor in a whole number (i.e., a number 0 - 100) when ordering Switched Access Service in a State including EF and DTT Facilities.

1. Feature Group D (FGD) - Originating Service

When a customer orders FGD Switched Access Service, where the jurisdiction is determined from the call detail, the Company will develop the projected PIU factor according to such jurisdiction. The projected interstate percentage is developed on a monthly basis, by end office, when the originating FGD access minutes are measured, by dividing the measured interstate originating access minutes by the total originating access minutes.

2. Feature Group D (FGD) - Terminating Service

When a customer orders terminating FGD, if the Company has sufficient call details to determine the jurisdiction for the call, the Company will bill the call minutes of use according to that jurisdiction.

When terminating call details are insufficient to determine the jurisdiction for the call, the customer may supply the projected PIU factor by State (when the customer reports a State-level PIU factor, the specified percentage applies to all end offices within the State.) The projected PIU factor will be used to apportion the terminating call minutes for which call details were insufficient to determine jurisdiction between the interstate and intrastate jurisdictions.

When terminating call details are insufficient to determine the jurisdiction, and the customer does not supply a projected PIU factor by State, calls will be billed using a PIU of 50 (50% interstate – 50% intrastate).

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 14

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.3 Obligations of The Customer
- 2.3.9 Jurisdictional Report Requirements (Cont'd)
 - C. Jurisdictional Reports
 - 1. Percent Interstate Use (PIU) Factor

Except where Company measured access minutes are used as set forth in B., preceding, the customer-provided PIU factor will be used until the customer reports a different projected PIU factor based on the following guidelines.

- a. The customer may update the PIU factor via jurisdictional report on a quarterly basis. The customer shall report the PIU factor by traffic and service type by State. The customer shall forward to the Company a revised report, to be received no later than fourteen (14) days after the first of January, April, July and October. The revised report shall show the PIU factor for the most current data available, for each service arranged for interstate use. This data shall consist of at least three (3) and no more than twelve (12) consecutive months' of data, ending no more than seventy-five (75) days earlier than the date the report is due (e.g., for the report due January 15th, the last month of data should be no earlier than October 31st). The updated PIU factor shall be based on call detail records. The PIU factor can be based on a statistically valid sample. The PIU factor reported in January, April, July and October will be effective on the bill date of each such month and will serve as the basis for subsequent monthly billing pending the receipt of a revised PIU report.
- b. No prorating or back billing will be done based on the jurisdictional report. However, usage will be billed utilizing the interstate percentage that was in effect at the time the usage was generated.
- c. The customer shall maintain and retain the work papers that show how the interstate percentage was determined and a summary derived from the actual call detail records for a minimum twelve (12) month period which statistically substantiates each interstate percentage provided to the Company. This summary at a minimum shall include month, year, state, traffic type (e.g., originating, terminating, 8XX, etc.) and service type. The Company may request the work papers and summary in support of the customer's projected PIU factor.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 15

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.3 Obligations of The Customer
- 2.3.9 Jurisdictional Report RequirementsC.1. (Cont'd)
 - d. The Company may request the actual call detail records or a statistically valid sample of such records, on a prospective basis, not to exceed a consecutive three-month period. The actual call detail records will be used to statistically substantiate the interstate percentage provided to the Company and the process by which it is developed. Such call detail records shall consist of call information, including call terminating address (i.e., called number), call duration, the trunk group number(s), or access line number(s) over which the call is routed and the point at which the call enters the customer's network. The Company will not request such data more than once a year.
 - e. If quarterly reports are not supplied by the customer, the following steps will be taken by the Company:
 - (1) If the customer does not supply the reports, the Company will assume the PIU factors to be the same as those provided in the last quarterly report. for those cases in which a quarterly report has never been received from the customer, the Company will assume the PIU factors to be the same as those provided in the order for service as set forth in B., preceding. In any case, the Company reserves the right to request actual call detail supporting the customer's reported PIU, as specified preceding.
 - (2) If a quarterly report has never been received from the customer, and the customer failed to report a PIU in the order for service, the Company will designate a fifty percent (50%) interstate percentage beginning with the next billing period. This interstate percentage will be applied until a quarterly PIU report is submitted.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 16

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.3 Obligations of The Customer
- 2.3.9 Jurisdictional Report Requirements (Cont'd)
 - D. Jurisdictional Report Dispute and Auditing Procedures

If a billing dispute arises concerning the projected interstate percentage, the Company will ask the customer to provide the data the customer uses to determine the projected interstate percentage as described in 1., following.

- 1. Switched Access Services
- a. If the Company questions the information provided by the customer in C., preceding, the Company will send a letter to the customer (by certified U.S. Mail, return receipt requested) requesting that the customer contact the Company to discuss and explain their report within thirty (30) days of the Company's request.
- b. If no response is received from the customer, the Company will send a letter to the customer (by certified U.S. Mail, return receipt requested) requesting the work papers and summary as described in C., preceding, used by the customer to substantiate the most recent interstate percentage. The requested information must be submitted by the customer to the Company within thirty (30) days after receipt of the certified letter.
- c. If the customer submits the work papers and summary as requested in b., preceding, the Company will review this information within thirty (30) days after receipt of the customer's information.
- d. If after review of the documentation, the Company and the customer establish a revised interstate percentage, the Company will begin using that percentage with the next billing period.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 17

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.3 Obligations of The Customer
- 2.3.9 Jurisdictional Report Requirements
 - D.1. (Cont'd)
 - e. If the Company and the customer do not establish a revised interstate percentage, the Company will begin the procedures as set forth in g., following.
 - f. If no response is received from the customer, the Company will begin the auditing procedures as set forth in g., following, and notify the Commission.
 - g. When jurisdictional reports are not provided by the customer or a billing dispute arises, the Company may request an audit. The audit procedures and responsible party(ies) for payment of audit expenses will be determined as follows:
 - If the Company and the customer mutually agree upon an independent auditing firm and the party(ies) agree to equally share in the payment of audit expenses, both the Company and the customer will be bound by such agreement; or
 - The customer may select an independent auditing firm and pay all audit expenses.
 - If the audit is not conducted as set forth preceding, the Company may select an independent auditing firm and pay all expenses.
 - h. The Company will adjust the customer's PIU based upon the audit results. The PIU resulting from the audit shall be applied to the usage for the quarter the audit is completed, the usage for the quarter prior to completion of the audit and the usage for the two (2) quarters following the completion of the audit. After that time, the customer may report a revised PIU pursuant to C., preceding. The Company will implement the revised interstate percentage to the next billing period or quarterly report date, whichever is first.
 - 2. Jurisdictional Report Proprietary Information

The data the customer provides to the Company to support their interstate percentage is considered proprietary to the customer. The Company agrees to use and protect such information by exercising the same degree of care normally used to protect its own proprietary information.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 18

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.3 Obligations of The Customer
- 2.3.9 Jurisdictional Report Requirements
 - D. Jurisdictional Report Dispute and Auditing Procedures (Cont'd)
 - 3. Contested Audits
 - a. When a jurisdictional audit is conducted by the Company or an independent auditing firm selected by the Company, the audit results will be furnished to the customer by certified U.S. Mail (return receipt requested). The customer may contest the audit results by providing written notification (by certified U.S. Mail, return receipt requested), to the Company within fifteen (15) calendar days from the date the audit report is furnished to the customer by certified U.S. Mail (return receipt requested). When a jurisdictional audit is conducted by an independent auditing firm selected by the customer, the audit results will be furnished to the Company by certified U.S. Mail (return receipt requested). The Company may contest the audit results by providing written notification (by certified U.S. Mail, return receipt requested), to the customer within fifteen (15) calendar days from the date the audit report is furnished to the Company by certified U.S. Mail (return receipt requested).
 - b. Contested audits will be resolved by the Company and the customer within thirty (30) days of written notification. If the dispute cannot be resolved by the customer and the Company, either party reserves the right to refer the matter to the Commission for resolution or use a mutually agreed upon neutral arbitrator as described in c. through e., following. The Commission retains jurisdiction over the matter of this dispute. During the initial thirty (30) day resolution period, the Company and the customer will review the audit process and the data used to calculate the PIU factor in an attempt to resolve the dispute. Should the Company and the customer resolve the dispute on the PIU factor, a neutral arbitrator would not be warranted.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 19

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.3 Obligations of The Customer
- 2.3.9 Jurisdictional Report Requirements

D.3. (Cont'd)

- c. Contested audits will be resolved by a neutral arbitrator mutually agreed upon by the Company and the customer. The arbitration hearing will be conducted in Denver, Colorado or a site that is mutually agreed upon by both parties. The arbitration proceeding, including the decision rendered, shall be governed by the law (both statutory and case) of the state in which the arbitration hearing is held, including but not limited to the Uniform Arbitration Act as adopted in that state.
- d. Prior to the arbitration hearing, each party shall notify the arbitrator of the PIU factor which that party believes to be correct. The arbitrator, in deciding, may adopt the PIU factor of either party or may adopt a PIU factor different from those proposed by the parties.
- e. If the arbitrator adopts a PIU factor proposed by one of the parties, the other party (whose PIU factor was not adopted) shall pay all costs of the arbitration. If the arbitrator adopts a PIU factor higher than the PIU factors proposed by both parties, then the party proposing the lower PIU factors shall pay all costs of the arbitration. If the arbitrator adopts a PIU factor lower than the PIU factor proposed by both parties, then the party proposing the higher PIU factor shall pay all costs of the arbitration. If the arbitrator adopts a PIU factor which falls between the two factors proposed by the parties, then the parties shall each pay one-half of the arbitration costs.
- f. Absent written notification, within the time frame as set forth preceding, audit results cannot be contested and the Company will adjust the customer's PIU factor based upon the audit results as set forth in C., preceding.

E. Application of PIU

When the Access Service is not available in the interstate jurisdiction, the PIU factor must be zero percent (0%).

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 20

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.3 Obligations of The Customer (Cont'd)
- 2.3.10 Determination of Intrastate Charges for Mixed Interstate and Intrastate Access Service

A. PIU

When mixed interstate and intrastate Access Service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional features charges, will be prorated between interstate and intrastate. The PIU factor provided in the jurisdictional reports as set forth in 2.3.9, preceding, will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as intrastate is applied in the following manner:

- For monthly and nonrecurring chargeable rate elements, multiply the percent intrastate
 use times the quantity of chargeable elements times the stated tariff rate per element. In
 the event that the customer has provided a separate percent interstate use for
 terminating access for FGD, the projected PIU factor for originating access minutes of
 use will be used to determine the apportionment of charges.
- 2. For usage sensitive (i.e., access minutes and calls) chargeable rate elements, multiply the percent intrastate use times actual use (i.e., measured or Company assumed average use) times the stated tariff rate.

The PIU factor will change as revised usage reports are submitted as set forth in 2.3.9, preceding.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 21

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.3 Obligations of The Customer
- 2.3.10 Determination of Intrastate Charges for Mixed Interstate and Intrastate Access Service (Cont'd)
 - B. Identification and Rating of VoIP-PSTN Traffic

VoIP-PSTN Traffic is defined as traffic exchanged between a Company end user and the customer in Time Division Multiplexing (TDM) format that originates and/or terminates in Internet Protocol (IP) format. This section governs the identification of VoIP-PSTN Traffic that is required to be compensated at interstate access rates unless the parties have agreed otherwise by the F.C.C. in its Report and Order in WC Dockets Nos. 10-90, etc., F.C.C. Release No. 11-161 (November 18, 2011) (F.C.C. Order).

The Company affirms that all of its Pennsylvania traffic either originates from or terminates to a VoIP end user and is therefore, VoIP PSTN. VoIP-PSTN Traffic identified in accordance with this tariff section will be billed at rates equal to the Company's applicable tariffed interstate switched access rates as set forth in CenturyTel Broadband Services, Inc. Tariff F.C.C. No. 1. These rates are contained in Sections 3.7.1 and 6.8.1, following.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 22

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.1 Payment of Rates, Charges and Deposits
 - A. Deposits
 - 1. The Company may, in order to safeguard its interests, require an applicant to make a suitable deposit to be held by the Company as a guarantee of the payment of charges.
 - 2. For Access Service, a deposit will be required under the following conditions:
 - a. Applicant has had no previous Access Service; or
 - b. Applicant does not have verifiable credit with any CenturyLink anywhere within the region in the same or similar business; or
 - c. Applicant has had previous verifiable Access Service with the Company but has an outstanding and unpaid bill for Access Service; or has not established satisfactory credit. Satisfactory credit for an Access Service customer is defined as twelve consecutive months of service without a suspension of service for nonpayment or with no more than one notification of intent to suspend service for nonpayment.
 - d. Applicant for nonresidential service will be given credit for previous nonresidential service only if the applicant is same business entity to which such service was previously accorded.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 23

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.1 Payment of Rates, Charges and Deposits
 - A. Deposits (Cont'd)
 - 3. An initial deposit or an additional deposit will be required of an existing customer when high risk is indicated and existing security is insufficient. Such requirement will be imposed when payment history includes a suspension of service for nonpayment or includes more than one notification of intention to suspend service for nonpayment during the previous twelve month period.
 - 4. The Company reserves the right to provide for installment payment of the deposit if the circumstances warrant.
 - 5. Any deposit required of an existing customer is due and payable within ten days after the requirement is imposed. This requirement shall be in writing and the payment date shall be on or after the due and payable date for the current bill. If said deposit or installment thereof, as appropriate, is not paid within the aforementioned time frame, the Company may suspend service of the customer without further notice. The following are exceptions to this provision:
 - a. In the event service is suspended for a customer for nonpayment, an initial or additional deposit shall be required prior to the restoration of service if existing security is insufficient.
 - b. In the event prior indebtedness or prior unsatisfactory credit has been determined subsequent to the initial establishment of service due to misrepresentation of the facts by the customer, a deposit shall be due and payable within five days upon verbal notification and written confirmation or within ten days when notification can only be provided in writing. The ten day period shall be measured from the mailed date of the written notice. If said deposit is not paid within the aforementioned time frame, the Company may suspend service to the customer without further notice.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 24

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.1 Payment of Rates, Charges and Deposits
 - A. Deposits (Cont'd)
 - 6. The amount of the deposit shall be the estimated charges for the Access Service which will accrue for a two-month period. All applicants and existing customers shall be treated uniformly for the determination and application of deposits.
 - 7. When it is determined that a deposit is required under the conditions specified above, the applicant or customer may, in lieu of or in addition to making the deposit, arrange for an acceptable third party to guarantee payment of his charges by executing on his behalf a Guarantee of Payment Agreement with the Company. An acceptable third party guarantor for Access Service is a current nonresidential customer with at least two years' continuous service, whose payment history for the most recent twelve month period is satisfactory.
 - 8. The fact that a deposit has been made in no way relieves the customer from complying with the Company's regulations as to advance payments as set forth in B., following, or the prompt payment of bills on presentation.
 - 9. The deposit will bear interest as required by state law or regulations.
 - 10. When the customer is a candidate for political office or is a person or organization acting on behalf of a candidate for political office the deposit requirement will be adjusted monthly to reflect twice the current month's actual billing. Under these circumstances, a security, i.e., surety bond or bank letter of credit equal to the Company's deposit requirement will be the only acceptable substitutes for a cash deposit.
 - 11. When the service is terminated, the amount of the initial or additional deposit, with any interest due, will be credited to the customer's account and any credit balance which may remain will be refunded. After an existing customer has established satisfactory credit, the amount of the deposit, with any interest due, will be either credited to the account or at the option of the customer, refunded. Satisfactory credit for an Access Service customer is defined as twelve consecutive months of Access Service without a suspension for nonpayment and with no more than one notification of intent to suspend service for nonpayment.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 25

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.1 Payment of Rates, Charges and Deposits (Cont'd)
 - B. Advance Payments
 - In accordance with the Company's practice of requiring that all regularly recurring charges for services be paid monthly in advance, an applicant for service may be required to pay in advance at the time application for service is made, the nonrecurring charges applicable, together with at least one month's charges for the services applied for, and where necessary, in the opinion of the Company, the estimated amount of construction charges.
 - 2. The amount of the advance payment will be credited to the customer's account and applied to any indebtedness under the contract for service furnished, and for nonrecurring charges.
 - C. The Company shall bill on a current basis all charges incurred by and credits due to the customer under this Tariff attributable to services established or discontinued during the preceding billing period. In addition, the Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this Tariff), the period of service each bill covers and the payment date will be as follows:
 - 1. The Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period and any known unbilled nonusage sensitive charges. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in 2., following. If payment is not received by the payment due date, as set forth in 2., following, in immediately available funds, a late payment penalty will apply as set forth in 2., following.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 26

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.1 Payment of Rates, Charges and Deposits
 - C. (Cont'd)
 - 2. All bills dated as set forth in 1., preceding, for service, provided to the customer by the Company are due (payment due date) by the next bill date (i.e., same date in the following month as the bill date), except as provided herein, and are payable in immediately available funds. If such payment due date would cause payment to be due on a Saturday, Sunday or holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, Veteran's Day and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:
 - a. If such payment due date falls on a Sunday or on a holiday which is observed on a Monday, the payment due date shall be the first non-holiday day following such Sunday or holiday. If such payment due date falls on a Saturday or on a holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment due date shall be the last non-holiday day preceding such Saturday or holiday.
 - b. Further, if any portion of the payment is received by the Company after the payment due date as set forth above, or if any portion of the payment is received by the Company in funds which are not immediately available to the Company, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the payment due date times a late factor. The late factor shall be the lesser of:
 - (1) The highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment due date to and including the date that the customer actually makes the payment to the Company, or
 - (2) 0.000407 per day, compounded daily for the number of days from the payment due date to and including the date that the customer actually makes the payment to the Company.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 27

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.1 Payment of Rates, Charges and Deposits

C.2. (Cont'd)

- c. In the event of a billing dispute, the customer must submit a documented claim for the disputed amount. If the claim is submitted within 90 days of the payment due date, any interest credits due the customer upon resolution of the dispute shall be calculated from the bill payment date. If the customer submits a claim for the disputed amount more than 90 days from the payment due date, any interest credits due the customer upon resolution of the dispute shall be calculated from the later of the date the claim was submitted, or the bill payment date. Any undisputed amounts withheld by the customer in conjunction with disputed amounts withheld, shall be subject to the late payment penalty, as set forth in a., preceding. The Company will resolve the dispute and assess interest credits or penalties to the customer as follows:
- (1) If the dispute is resolved in favor of the Company and the customer has paid the disputed amount on or before the payment due date, no interest credits or penalties will apply.
- (2) If the dispute is resolved in favor of the Company and the customer has withheld the disputed amount, any payments withheld pending settlement of the dispute shall be subject to the late payment penalty as set forth in b., preceding.
- (3) If the dispute is resolved in favor of the customer and the customer has withheld the disputed amount, no interest credits or penalties will apply.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 28

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.1 Payment of Rates, Charges and Deposits

C.2.c. (Cont'd)

- (4) If the dispute is resolved in favor of the customer and the customer has paid the disputed amount, the customer will receive an interest credit from the Company for the disputed amount times a late factor. The late factor shall be the lesser of:
- (a) The highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the date when payment was made or credit claimed in accordance with b., preceding, to and including the payment due date (as set forth in 2., preceding) of the bill that reflects the credit for the disputed amount. In the event that the Company agrees to refund a credit by check or wire transfer, interest will be applied up to and including the date of issuance for either the check or wire transfer.
- (b) 0.000407 per day, compounded daily for the number of days from the date when payment was made or credit claimed in accordance with b., preceding, to and including the payment due date (as set forth in 2., preceding) of the bill that reflects the credit for the disputed amount. In the event that the Company agrees to refund a credit by check or wire transfer, interest will be applied up to and including the date of issuance for either the check or wire transfer.
- D. Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this Tariff will be prorated to the number of days or major fraction of days based on a 30 day month. The Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.
- E. When a rate as set forth in this Tariff is shown to have more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 29

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.4 Payment Arrangements and Credit Allowances(Cont'd)

2.4.2 Minimum Periods

- A. The minimum period for which services are provided and for which rates and charges are applicable is one month unless otherwise specified.
- B. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:
 - 1. When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
 - 2. When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of (1) the Company's total non-recoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

2.4.3 Cancellation of An Order for Service

Provisions for the cancellation of an order for service are set forth in Section 5, following.

2.4.4 Cancellation for Cause

The Company, by written notice to the customer, may immediately discontinue the furnishing of Access Service without incurring any liability upon:

- A. Nonpayment of any sum due the Company, or
- B. A violation of any condition governing the furnishing of service.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 30

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.5 Credit Allowance for Service Interruptions

A. General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this Tariff or in the event that the protective controls applied by the Company result in the complete loss of service by the customer as set forth in 6.5.1, following. An interruption period starts when an inoperative service is reported to the Company, and ends when the service is operative.

Reports of an inoperative service will be taken only from the customer of record for that particular service.

B. When a Credit Allowance Applies

When main telephone service is interrupted for a period of at least 24 hours, the Company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided for in 3., following:

- One-thirtieth of the tariff monthly rate of services and facilities furnished by the Company rendered inoperative, useless or impaired for each of the first three full 24-hour periods during which the interruption continues after notice by the customer to the Company conditioned that the out-of-service extends beyond a minimum of 24 hours.
- Two-thirtieths of each full 24-hour period beyond the first three 24-hour periods.
 However, in no instance may the allowance for the out-of-service period exceed the total
 charges in a billing period for the service and facilities furnished by the Company
 rendered useless or impaired.
- 3. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the Company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the Company rendered inoperative or substantially impaired to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the Company.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 31

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.5 Credit Allowance for Service Interruptions
 - B. When a Credit Allowance Applies (Cont'd)
 - 4. The allowances set forth in 1. 3., preceding may not be applicable where service is interrupted by the negligence or willful act of the customer to service or where the Company, pursuant to the terms of the contract for service, suspends or terminates service for nonpayment of charges or for unlawful or improper use of the facilities or service or for any other reason provided for in the filed and effective tariff.
 - C. When A Credit Allowance Does Not Apply

No credit allowance will be made for:

- 1. Interruptions caused by the negligence of the customer.
- 2. Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- 3. Interruptions of a service during any period in which the Company is not afforded access to the premises where the service is terminated.
- 4. Interruptions of a service when the customer has released that service to the Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in B., preceding, applies.
- 5. Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
- 6. Periods of temporary discontinuance as set forth in 2.2.1.B., preceding.
- 7. An interruption or a group of interruptions, resulting from a common cause that would amount to an adjustment of less than one dollar.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 32

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.5 Credit Allowance for Service Interruptions (Cont'd)
 - D. Use of an Alternative Service Provided by the Company

Should the customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

E. Temporary Surrender of a Service

In certain instances, the customer may be requested by the Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

- 2.4.6 Reestablishment of Service Following Fire, Flood or Other Occurrence
 - A. Nonrecurring Charges Do Not Apply

Charges do not apply for the reestablishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- 1. The service is of the same type as was provided prior to the fire, flood or other occurrence.
- 2. The service is for the same customer.
- 3. The service is at the same location on the same premises.
- 4. The reestablishment of service begins within 60 days after Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 33

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.6 Reestablishment of Service Following Fire, Flood or Other Occurrence (Cont'd)
 - B. Nonrecurring Charges Apply

Nonrecurring charges apply for establishing service at a different location on the same premises or at a different premises pending reestablishment of service at the original location.

2.4.7 Title or Ownership Rights

The payment of rates and charges by customers for the services offered under the provisions of this Tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Company in the provision of such services.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 34

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.8 Ordering, Rating and Billing of Access Services Where More Than One company Is Involved

All information necessary for billing, ordering and design coordination will be provided based on the standards in the Multiple Exchange Carriers Access Billing Guidelines (MECAB) and the Multiple Exchange Carriers Ordering and Design Guidelines (MECOD) to ensure that jointly provided Access Services are installed, tested and turned up in a timely manner.

Company and Third Party Carrier will render separate bills as follows:

- · Each company involved will accept the order from the customer.
- Each company will provide it's portion of the Transport element and will bill the charges in accordance with its Access Service Tariff or contract, if appropriate. All other appropriate charges in each company's tariff are applicable.
- Each company will render bills for nonrecurring charges as they are incurred. Bills for recurring rates will not be rendered until the service ordered can be provided by all of the companies involved.
- Each company will determine the appropriate Transport by computing the airline mileage between the two ends of the Transport element using the V & H methods as set forth in 6.7.7, following.
- Each company will determine the rate for the airline mileage as set forth above, using it's Tariff. Multiply such rate by the company's billing percentage factor and divide by 100 to obtain the Transport element charges.

The billing percentages will be agreed upon by the companies involved.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 35

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.8 Ordering, Rating and Billing of Access Services Where More Than One company Is Involved (Cont'd)
 - A. When jointly provisioned Access Service is provided between the Company and a LEC Tandem, the appropriate Tandem Transmission and End Office rate elements will be applied.

For Switched Access Service, the recurring rates will be applied as follows: 1) multiply the Tandem Transmission fixed rate by the minutes of use (MOU) by the billing percentage (BP), 2) multiply the Tandem Transmission per-mile rate by the number of miles, by the MOU, by the BP, and 3) all other appropriate Switched Access recurring rate elements at 100 percent, if applicable.

The tandem owner in this example, (LEC) will assess the Tandem Switching rate. If the Company is the tandem owner, the Company will access the Tandem Switching Rate.

B. When jointly provisioned Access Service is provided between the Company and a Third Party Carrier, the appropriate nonrecurring charges shall apply, however the BP is not applied to nonrecurring charges.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 36

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.8 Ordering, Rating and Billing of Access Services Where More Than One company Is Involved (Cont'd)
 - C. Example 1 Switched Access provisioned by LEC Tandem Routing

AT (LEC) CTBS SWC **SWC** ΕO 3/1 EO IC DS3 EF SIDE SIDE SP MUX DS1 DTT CT ΑT ΤP MUX LS TS

Access Service

-----BP = 57-----BP = 43-----

AT - Access Tandem

ATTP - Access Tandem Trunk Port

BP – Billing Percentage

CL - Common Line

CT MUX – Common Transport Multiplexer

DTT – Direct Trunked Transport

EF - Entrance Facility

EO SP - End Office Shared Port

EU - End User

IC - Interexchange Carrier

LEC - Local Exchange Carrier

MUX - Multiplexer

SWC - Serving Wire Center

TS – Tandem Switching

TT - Tandem Transmission

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 37

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.8 Ordering, Rating and Billing of Access Services Where More Than One company Is Involved
 - C. Example 1 Switched Access provisioned by LEC Tandem Routing (Cont'd)
 - 1. Layout
 - a. Feature Group D Switched Access is ordered to a Company end office via LEC Tandem Routing.
 - b. The premises of the ordering customer and the serving wire center (SWC) of that premises, and the access tandem are associated with the LEC.
 - c. The customer orders a DS3 Entrance Facility from the customer's premises to the SWC with a 3/1 MUX in the SWC.
 - d. The customer orders a DS1 DTT to the AT.
 - e. The BP for Tandem Transmission is 57 for the LEC.
 - f. The end office is associated with the Company.
 - g. The BP for Tandem Transmission is 43 for the Company.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 38

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

- 2.4 Payment Arrangements and Credit Allowances
- 2.4.8 Ordering, Rating and Billing of Access Services Where More Than One company Is Involved
 - C. Example 1 Switched Access provisioned by LEC Tandem Routing (Cont'd)
 - 2. Rate elements assessed per telephone company
 - a. LEC

• Entrance Facility -100% of DS3 monthly Entrance

Facility rate

• MUX -100% of monthly 3/1 MUX rate

DS1 DTT -100% of DS1 monthly DTT rate

• ATTP -100% of ATTP monthly rate

Tandem Switching -MOU rate X MOU

Common Transport MUX -MOU rate X MOU

Tandem Transmission -Fixed rate X MOU X 0.57

• Tandem Transmission -Per-mile rate X number of miles X

MOU X 0.57

b. Company

Tandem Transmission -Fixed rate X MOU X 0.43

Tandem Transmission
 -Per-mile rate X number of miles X

MOU X 0.43

Local Switching -MOU rate X MOU

End Office Shared Port

 MOU rate X MOU

Common Line -MOU rate X MOU

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 39

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.5 Connections

2.5.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Switched Access Service furnished by the Company where such connection is made in accordance with Industry Standards.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 40

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.6 Definitions

Certain terms used herein are defined as follows:

Access Minutes

Denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage. On the originating end of an intrastate call, usage is measured from the time the originating end user's call is delivered by the Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an intrastate call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an intrastate call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

Access Tandem

Denotes a switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and a customer's POT.

Bit

Denotes the smallest unit of information in the binary system of notation.

Business Day (BD)

Denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 a.m. to 5:00 p.m., with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week. However, Business Day hours for the Company may vary based on Company policy, union contract and location.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 41

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.6 Definitions (Cont'd)

<u>Call</u>

Denotes a customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Calling Party Number (CPN)

Denotes the SS7 Out of Band Signaling parameter which automatically transmits the calling party's ten digit telephone number to the customer's premises for calls originating in the LATA.

Carrier or Common Carrier

See "Interexchange Carrier", "Local Exchange Carrier", "Commercial Mobile Radio Service Provider", "Third Party Carrier".

CCS

Denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

Channel(s)

Denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more POTs.

Charge Number (CN)

Denotes the SS7 Out of Band Signaling parameter which is equivalent to the ten digit ANI telephone number.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 42

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.6 Definitions (Cont'd)

Commercial Mobile Radio Service (CMRS) Provider

Denotes a common carrier as defined by the Federal Communications Commission subject to the Rules set forth in Section 332 of the Communications Act.

Communications System

Denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.

Contract

Denotes the service agreement between a customer and the Company under which facilities for communication between specified locations, for designated periods, and for the use of the customer and the authorized users specifically named in the contract are furnished in accordance with the provisions of this Tariff.

Customer(s)

Denotes any individual, partnership, association, joint-stock company, trust, corporation, governmental entity or any other entity which subscribes to the services offered under this Tariff based on the Application of Tariff as set forth in 1.1, preceding.

Demarcation Point

See "Point of Termination (POT)".

Direct-Trunked Transport (DTT)

Denotes the transport between the SWC of the customer's premises and a tandem.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 43

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.6 Definitions (Cont'd)

End Office Switch

Denotes a local Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to trunks.

End User (EU)

Denotes any customer of an intrastate telecommunications service that is not a carrier shall be deemed to be an "end user" when such carrier (other than the Company) uses a telecommunications service for administrative purposes. A person or entity other than an IC that offers telecommunications services exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate or terminate on the premises of such reseller.

Entrance Facility (EF)

Denotes the dedicated transport facility from the customer's premises or point of demarcation to the SWC for Switched Access Service.

Entry Switch

See "First Point of Switching".

Exchange

Denotes a unit generally smaller than a Local Access and Transport Area, established for the administration of communications service in a specified area which usually embraces a city, town, or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. The exchange may include any Extended Area Service (EAS) area that is an enlargement of a Company's exchange area to include nearby exchanges. One or more designated exchanges comprise a given Local Access and Transport Area.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 44

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.6 Definitions (Cont'd)

First Point of Switching

Denotes the first Company location at which switching occurs on the terminating path of a call proceeding from the customer's premises to the terminating end office and, at the same time, the last Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer's premises.

Immediately Available Funds

Denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders and New York Certificates of Deposit.

Individual Case Basis (ICB)

Denotes a condition in which the terms and conditions, if applicable, rates and charges for an offering are developed based on the circumstances in each case.

Interexchange Carrier (IC) or Interexchange Common Carrier

Denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio between two or more exchanges.

Interstate Communications

Denotes both interstate and foreign communications.

Intrastate Communications

Denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 45

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.6 Definitions (Cont'd)

Local Access and Transport Area (LATA)

Denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Exchange Carrier (LEC)

Local Exchange Carrier (LEC) means any carrier that is engaged in the provision of telephone Exchange Service or Exchange Access. Such term does not include a carrier insofar as such carrier is engaged in the provision of a commercial mobile service under Section 332 of the Act, except to the extent that the FCC finds that such service should be included in the definition of such term.

Major Fraction Thereof

Denotes any period of time in excess of 1/2 of the stated amount of time. As an example, in considering a period of 24 hours, a major fraction thereof would be any period of time in excess of 12 hours exactly. Therefore, if a given service is interrupted for a period of thirty six hours and fifteen minutes, the customer would be given a credit allowance for two twenty four hour periods for a total of forty eight hours.

<u>Message</u>

Denotes a "call" as defined preceding.

Milliwatt (102 Type) Test Line

Denotes an arrangement in an end office which provides a 1004 Hz tone at 0 dBm0 for one-way transmission measurements towards the customer's premises from the Company end office.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 46

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.6 Definitions (Cont'd)

Multiplexing (MUX)

Denotes a method of concentrating information via signal processing techniques (i.e., frequency division, multiplexing, time division multiplexing, etc.)

Non-Toll Free

All calls that are not toll free (8YY) as established by the FCC's 8YY Access Charge Reform Order (FCC 20-143) released on October 9, 2020.

Nonrecurring Charge

Denotes those charges which are one time charges to the customer, i.e., not monthly charges.

North American Numbering Plan (NANP)

Denotes a numbering scheme which includes a three-digit (Numbering Plan Area) code and a seven-digit telephone number which consists of a three-digit central office code plus a four-digit station number.

Office Replacement

Denotes a situation where the hardware and software in a Company switching office is replaced with different hardware and software for the establishment and maintenance of a given switching office.

Originating Direction

Denotes the use of Access Service for the origination of calls from an end user's premises to a customer's premises.

Percent Interstate Use (PIU)

The term "Percent Interstate Use" (PIU) refers to traffic that originates in one state and terminates in a different state.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 47

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.6 Definitions (Cont'd)

Point of Termination (POT)

Denotes a point at or near a customer-designated premises at which the Company's responsibility for the provision of Access Service ends.

Premises

Denotes a building, or a portion of a building in a multitenant building, or buildings on continuous property (except railroad rights-of-way, etc.) not separated by a public highway. It may also denote a customer-owned enclosure or utility vault located above ground or underground on private property or on customer acquired right-of-way. This term is not to be limited to one building, but applies as well to a complex, or campus-type configuration of buildings.

Query

Denotes the inquiry to a Company data base to obtain information, processing instructions or service data.

Release Message

Denotes a SS7 message sent in either direction to indicate the release of a specific circuit.

Serving Wire Center (SWC)

Denotes the local office from which dial tone for local exchange service would normally be provided to the customer's premises.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 48

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.6 Definitions (Cont'd)

Signaling

Denotes the process of passing information, identifying the called subscriber or addressee and for supervising and controlling the connection once it has been established.

Signaling System 7 (SS7)

Denotes the signaling protocol.

Switching System

Denotes the hardware and/or software utilized by the Company for the establishment and maintenance of a given wire center.

Tandem-Switched Transport (TST)

Denotes the transport between an access tandem and Company end office that subtends the access tandem that utilizes tandem switching functions. Tandem-Switched Transport consists of circuits used in common by multiple customers from the tandem to an end office.

Terminating Direction

Denotes the use of Access Service for the completion of calls from a customer's premises to an end user's premises.

Third Party Carrier

A Local Exchange Carrier or CMRS provider other than the Company.

Toll Free Code (TFC)

The term "Toll Free Code" denotes a three-digit Numbering Plan Area (NPA) or Area Code that is specifically assigned by the telecommunications industry for use by Telecommunications Service Providers in the provision of telephone numbers that, unlike traditional telephone numbers and calls, when dialed are toll free to the originating caller. The specific codes assigned and used, or reserved for use, for this purpose are 800, 822, 833, 844, 855, 866, 877, and 888.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 49

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.6 Definitions (Cont'd)

Toll Free Data Base Access Service

Toll Free Data Base Access Service is a service offering utilizing originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed Toll Free calls to a Company Service Switching Point which will initiate a query to the data base to perform the Customer identification and delivery function. The call is forwarded to the appropriate Customer based on the dialed Toll Free number. Toll Free Data Base Access Service is comprised of the following elements:

1) Basic Query - Customer Identification Charge

The Toll Free Data Base Access Service Basic Query Charge applies for the identification of the appropriate Customer and delivery of the dialed 800 ten digit number. The charge is assessed to the Customer on a per query basis and may include an area of service which may range from a single NPA/NXX to an area consisting of all LATAs and NPAs. The Toll Free Basic Query Charge is set forth in 6.8.1, following.

2) Complex Query – Vertical Feature Charge

The Toll Free Data Base Access Service Complex Query Charge provides feature functionality in addition to the basic query. The feature package may include various destination options such as POTS Translation, carrier selection, time of day routing, day of week routing, specific date routing, geographic routing, routing based on percent of allocation, and emergency routing profiles. The Toll Free Complex Query Charge is set forth in 6.8.1, following.

Toll VoIP-PSTN Traffic

The term Toll VoIP-PSTN Traffic denotes a customer's interexchange voice traffic exchanged with the Telephone Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. Toll VoIP-PSTN Traffic originates and /or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 2 Original Page 50

COMPETITIVE ACCESS SERVICES TARIFF

2. General Regulations

2.6 Definitions (Cont'd)

Traffic Type

Denotes Switched Access capacity types.

Transmission Path

Denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path comprises physical or derived channels consisting of any form or configuration of facilities typically used in the telecommunications industry.

Trunk

Denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group

Denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

Trunkside Connection

Denotes the connection of a transmission path to the trunk side of a local exchange switching system.

V and H Coordinates Method

Denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical (V) and horizontal (H) coordinates of the two points.

Wire Center

Denotes a building in which one or more central offices, used for the provision of Telephone Exchange Services, are located.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 3 Original Page 1

COMPETITIVE ACCESS SERVICES TARIFF

3. Carrier Common Line Access Service

3.1 General Description

Carrier Common Line Access Service provides for the use of Company common lines by customers for access to end users to furnish intrastate telecommunications service.

The Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to customers in conjunction with Switched Access Service provided in Section 6 of this Tariff.

3.2 Limitations

3.2.1 Exclusions

Neither a telephone number nor detail billing are provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates for Carrier Common Line Access.

3.2.2 Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics.

3.3 Undertaking of the Company

3.3.1 Provision of Service

Where the customer is provided Switched Access Service under other sections of this Tariff, the Company will provide the use of Company common lines by a customer for access to end users at rates as set forth in 3.7, following.

3.3.2 Interstate and Intrastate Use

The Switched Access Service provided by the Company includes the Switched Access Service provided for both interstate and intrastate communications. The Carrier Common Line Access rates as set forth in 3.7, following, apply to interstate Switched Access Service access minutes in accordance with the rate regulations as set forth in 3.6, following, Percent Interstate Use (PIU).

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 3 Original Page 2

COMPETITIVE ACCESS SERVICES TARIFF

3. Carrier Common Line Access Service

3.4 Obligations of the Customer

3.4.1 Switched Access Service Requirement

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the customer under other sections of this Tariff.

3.4.2 Supervision

The customer facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.

3.5 Determination of Usage Subject to Carrier Common Line Access Rates

Except as set forth herein, all Switched Access Service provided to the customer will be subject to Carrier Common Line Access rates.

3.5.1 Determination of Jurisdiction

When the customer reports interstate and intrastate use of Switched Access Service, the associated Carrier Common Line Access used by the customer for interstate will be determined as set forth in 3.6.2, following, Percent Interstate Use (PIU).

3.5.2 Switched Access Service Provided in Conjunction with a Commercial Mobile Radio Service Provider

For Switched Access Service provided in conjunction with a Commercial Mobile Radio Service provider, Carrier Common Line Access rates do not apply.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 3 Original Page 3

COMPETITIVE ACCESS SERVICES TARIFF

3. Carrier Common Line Access Service

3.6 Rate Regulations

3.6.1 Billing of Rates

Carrier Common Line Access rates will be billed to each Switched Access Service provided under this Tariff in accordance with the regulations as set forth in 3.6.2, following, Percent Interstate Use (PIU).

3.6.2 Percent Interstate Use (PIU)

When the customer reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line Access rates will be billed only to intrastate Switched Access Service access minutes based on the data reported by the customer as set forth in 2.3.9, preceding, except where the Company is billing according to actuals by jurisdiction.

3.6.3 Determination of Rates

After the adjustments as set forth 3.6.2 (PIU), preceding, have been applied, when necessary, to Switched Access Service access minutes, rates for the involvement customer account will be determined as follows:

The terminating access per minute rate applies to all terminating access minutes of use. The originating access per minute rate applies to all originating access minutes of use.

3.7 Rates and Charges

3.7.1 Carrier Common Line

Rate Per Access Minute

• Originating, \$0.000000

• Terminating, 0.000000

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 4 Original Page 1

COMPETITIVE ACCESS SERVICES TARIFF

4. Individual Case Basis Arrangements

4.1 Individual Case Basis (ICB) Arrangements

Competitive pricing arrangements at negotiated rates or other terms may be furnished on an Individual Case Basis (ICB) in response to request by customers to the Company, for alternate terms, for proposals or for competitive bids. Service offered under this Tariff provision will be provided to the customer pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this Tariff. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 5 Original Page 1

COMPETITIVE ACCESS SERVICES TARIFF

5. Ordering Options for Access Service

5.1 General

This section sets forth the terms, conditions and order related charges for Access Services. These charges are in addition to other applicable charges as set forth in other sections of this Tariff.

An Access Order is an order to provide the customer with any service designated in this Tariff.

5.1.1 ORDERING CONDITIONS

The customer shall provide all information necessary for the Company to provide and bill for the requested service including:

- Customer name and premises address(es).
- · Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s).

5.2 Access Order

5.2.1 Access Order Service Date Intervals

Access Service is provided with one of the following Service Date Intervals:

- Standard Interval
- Negotiated Interval

To the extent the service can be made available with reasonable effort, the Company will provide the service in accordance with the Customer's requested interval, subject to the following conditions:

A. Standard Interval:

- The Standard Interval for Switched Access Service will be 45 days.
- Access Services provided under the Standard Interval will be installed during Company business hours.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 5 Original Page 2

COMPETITIVE ACCESS SERVICES TARIFF

5. Ordering Options for Access Service

- 5.2 Access Order
- 5.2.1 Access Order Service Date Intervals (Cont'd)
 - B. Negotiated Interval:

The Company will negotiate a service date interval with the Customer on an Individual Case Basis (ICB) when:

- There is no standard interval for the service,
- The Customer requests a service date before or beyond the applicable Standard Interval Service Date,
- The Company determines that the service cannot be installed within the Standard Interval.

The Company will offer a Service Date based on the type and quantity of Access Services the Customer has required. All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval.

5.2.2 Cancellation of An Access Order

A customer may cancel an Access Order upon written notice at least five business days prior to the estimated availability date. The Company may invoice the customer for costs incurred, not to exceed the nonrecurring charges associated with the order.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 5 Original Page 3

COMPETITIVE ACCESS SERVICES TARIFF

- 5. Ordering Options for Access Service
- 5.2 Access Order (Cont'd)
- 5.2.3 Minimum Period
 - A. The minimum period for which service is provided and for which charges are applicable is one month.
 - B. When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The Minimum Period Charge for monthly billed services will be determined as follows:
 - The charge for a month or fraction thereof is the applicable minimum monthly charge for the capacity made available to the Customer.
 - All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.
- 5.2.4 Discontinuance of Service

A customer may discontinue an Access Service at any time. The Company requires two business days notice to discontinue an Access Service. The notice can be written or verbal; however, a verbal notice must be followed by a written confirmation within ten days. The notice period will begin at the time of a verbal notice. If there is no verbal notice, the notice period begins at the time the written request is received.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 1

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.1 General

Feature Group D (FGD) Switched Access Service, which is available to customers for their use in furnishing their services to end users, provides a two-point electrical communications path between a customer's premises and an end user's premises via a LEC tandem. It provides for the use of terminating, switching, transport facilities and common subscriber plant of the Company.

Switched Access Service provides for the ability to originate calls from an end user's premises to a customer's premises, and to terminate calls from a customer's premises to an end user's premises in the LATA where it is provided.

Rates and charges for Switched Access Service are set forth in Section 6.8, following. The application of rates for Switched Access Service is described in 6.7, following.

As established in the 8YY Access Charge Reform (FCC 20-143), existing tandem switching charges and transport charges for originating 8YY traffic are eliminated and a single joint tandem switched access service rate element for 8YY originating access service is established as 8YY Joint Tandem Switched Transport.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 2

COMPETITIVE ACCESS SERVICES TARIFF

- 6. Switched Access Service
- 6.1 General (Cont'd)
- 6.1.1 Switched Access Service Arrangements and Manner of Provision
 - A. FGD is furnished on a per trunk basis.
 - B. Trunks are differentiated by type and directionality of traffic carried over a Switched Access Service arrangement. Differentiation among traffic types is necessary for the Company to design Switched Access Service properly to meet the traffic carrying capacity requirement of the customer.
 - C. There are two major traffic types:
 - 1. Originating traffic type represents access capacity within a LATA for carrying traffic from the Company's end user to the customer.
 - 2. Terminating traffic type represents access capacity within a LATA for carrying traffic from the customer to the Company's end user.

When ordering capacity for Trunkside Switched Access, the customer must, at a minimum, specify such access capacity in terms of Originating and/or Terminating traffic type.

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CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 3

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.1 General (Cont'd)

6.1.2 Rate Categories

The three rate categories which apply to the Company's Switched Access Service:

- Switched Transport (described in 6.1.2.A., following).
- Local Switching (described in 6.1.2.B., following).
- Common Line (described in Section 3, preceding).

The following diagram, in combination with the billing described in Section 2.4.8, depict a possible serving arrangement and components of Switched Access Service and the manner in which the components are combined to provide a complete access service. LEC Tandem Routing is used when the customer is indirectly connected to the Company's end office via a LEC tandem. The following diagram is not intended to depict all serving arrangements available.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 4

COMPETITIVE ACCESS SERVICES TARIFF

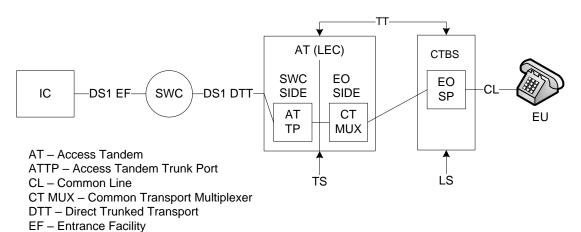
6. Switched Access Service

6.1 General

6.1.2 Rate Categories (Cont'd)

EXAMPLE 1

Switched Access Service Ordered with LEC Tandem Routing



EO – End Office

EO SP - End Office Shared Port

EU - End User

IC – Interexchange Carrier

LEC - Local Exchange Carrier

LS - Local Switching

MUX - Multiplexer

SWC - Serving Wire Center

TS - Tandem Switching

TT – Tandem Transmission

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 5

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

- 6.1 General
- 6.1.2 Rate Categories (Cont'd)
 - A. Switched Transport
 - 1. General Description

The Switched Transport rate category provides the transmission facilities between the customer's premises and the end office switch(s) where the customer's traffic is switched to originate or terminate its communications. The Switched Transport rate category provides the transmission facilities between the customer's premises and a LEC tandem.

Switched Transport is a two-way voice-frequency transmission path composed of an Entrance Facility (EF) and a Direct-Trunked Transport (DTT) facility to the tandem and Tandem-Switched Transport (TST) from the tandem to the subtending end offices. The transmission path permits the transport of calls in the originating direction (from the end user's end office switch to the customer's premises) and in the terminating direction (from the customer's premises to the end office switch), but not simultaneously. The voice-frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

Switched Transport is provided at the rates and charges set forth in Section 6.8, following. The application of these rates with respect to the different types of service is as set forth in 6.7.1, following.

Switched Access is ordered under the access order provisions as set forth in Section 5, preceding. Design and traffic routing of Switched Access Service is described in 6.5.2, following.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 6

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

- 6.1 General
- 6.1.2 Rate Categories
 - A. Switched Transport (Cont'd)

2. Switched Transport TST Rate Category

TST provides the transmission facilities between a LEC tandem and the Company's end offices subtending that tandem. for TST, the Company will determine the type of facilities to the end office(s) based on the customer's order for service on a per-trunk basis.

The TST rate category is composed of the Tandem Transmission rate element, a fixed per-MOU rate and per-mile/per-MOU rate. The fixed rate provides for the circuit equipment at the end of the interoffice transmission paths. The per-mile rate provides for the transmission facilities, including intermediate transmission circuit equipment between the end points of the interoffice circuit. for purposes of determining the per-mile rate, mileage will be measured as airline mileage using the V & H coordinates method. Mileage measurement rules are set forth in 6.7.7, and rates and charges are set forth in Section 6.8, following.

3. Tandem Switching

Tandem Switching is per-MOU rate assessed for utilization tandem switching functions when tandem routing is requested for trunkside services.

4. Common Transport Multiplexing

Common Transport multiplexing equipment is utilized in the end office side of the access tandem when common transport is provided between the access tandem and the subtending end offices. This rate is assessed on the per-MOU basis.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 7

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.1 General

6.1.2 Rate Categories (Cont'd)

B. Local Switching

The Local Switching rate category provides the local end office switching, end user line termination and intercept functions necessary to complete the transmission of Switched Access Communications to and from the end users served by the local end office. The Local Switching rate categories are described following. Local Switching rates are set forth in Section 6.8. The application of these rates with respect to the different types of service are set forth in 6.7.1, following.

1. Local End Office Switching Functions

a. Common Switching

Common Switching provides the local end office switching functions. Included as part of Common Switching are optional features which the customer can order. These optional features are described in 6.3, following.

b. Transport Termination

Transport Termination provides for the lineside or trunkside arrangements which terminate the Switched Transport facilities. The number of Transport Terminations will be determined by the Company as set forth in 6.5.5, following.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 8

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

- 6.1 General
- 6.1.2 Rate Categories
 - B. Local Switching (Cont'd)
 - 2. Local Switching Rate Categories
 - a. Local Switching per MOU rate elements applies to originating and terminating minutes.
 - b. End Office Shared Port

The End Office Shared Port rate provides for the termination of Tandem Transmission trunks in the shared end office ports. The End Office Shared Port is assessed on a per MOU basis to all trunkside originating and terminating access minutes utilizing tandem routing to an end office.

c. Toll Free Database Access Service

Toll Free Data Base Access Service is a service offering utilizing originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed Toll Free calls to a Company Service Switching Point which will initiate a query to the data base to perform the Customer identification and delivery function. The call is forwarded to the appropriate Customer based on the dialed Toll Free number. Toll Free Data Base Access Service is comprised of the following elements:

· Basic Query - Customer Identification Charge

The Toll Free Data Base Access Service Basic Query Charge applies for the identification of the appropriate Customer and delivery of the dialed 800 ten digit number. The charge is assessed to the Customer on a per query basis and may include an area of service which may range from a single NPA/NXX to an area consisting of all LATAs and NPAs. The Toll Free Basic Query Charge is set forth in 6.8.1.

Complex Query – Vertical Feature Charge

The Toll Free Data Base Access Service Complex Query Charge provides feature functionality in addition to the basic query. The feature package may include various destination options such as POTS Translation, carrier selection, time of day routing, day of week routing, specific date routing, geographic routing, routing based on percent of allocation, and emergency routing profiles. The Toll Free Complex Query Charge is set forth in 6.8.1.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 9

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.1 General (Cont'd)

6.1.3 Acceptance Testing

At no additional charge, the Company will perform acceptance testing at the time of installation. Acceptance tests will be performed to insure that the service is operational and meets applicable technical parameters. The Company will, at the customer's request, schedule a mutually agreeable time to perform acceptance testing in cooperation with the customer. If the customer is unable to participate in the acceptance testing, or if the customer requests that service installation be completed, without their presence, the service is assumed to be accepted (i.e., blind acceptance) by the customer.

6.1.4 Ordering Options and Conditions

Switched Access Service is ordered under the Access Order provisions set forth in Section 5, preceding.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 10

COMPETITIVE ACCESS SERVICES TARIFF

- 6. Switched Access Service
- 6.2 Provision and Description of Switched Access Service
- 6.2.1 Provision of Switched Access Service
 - A. Switched Access Service is provided in different serving arrangements. The provision of each type of Switched Access Service requires Switched Transport facilities.
 - B. Serving arrangements are arranged for either originating, terminating or two-way calling, based on the capacity the customer ordered. Originating calling permits the delivery of calls from the Company's Telephone Exchange Service locations to the customer's premises. Terminating calling permits the delivery of calls from the customer's premises to the Company's Telephone Exchange Service locations. Two-way calling permits the delivery of calls in both directions, but not simultaneously. The Company will determine the type of calling to be provided unless the customer requests that a different type of directional calling is to be provided. In such cases, the Company will work cooperatively with the customer to determine the directionality.
 - C. Following are detailed descriptions of each of the available Switched Access Services. Each service is described in terms of its specific physical characteristics and calling patterns, the transport provisioning, the transmission specifications with which it is provided, the optional features available for use with it and the standard testing capabilities.
 - D. Availability and wire center information are as set forth in the National Exchange Carrier Association (N.E.C.A.) Tariff F.C.C No. 4.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 11

COMPETITIVE ACCESS SERVICES TARIFF

- 6. Switched Access Service
- 6.2 Provision and Description of Switched Access Service (Cont'd)
- 6.2.2 Description of Feature Group D (FGD)
 - A. FGD is provided at Company designated end office switches or at tandem switches.
 - B. FGD provides a trunkside termination through the use of tandem switch trunk equipment.
 - C. When Feature Group D is switched through an access tandem, the Company's Switched Transport configuration is composed of TST from the access tandem to the end offices subtending the tandem.
 - D. The number dialed by the customer's end user shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). The form of the numbers dialed by the end user is 1 + NPA + NXX-XXXX.
 - E. FGD is provided with Transmission Type A1 parameters that are delineated in industry standards and Technical Publications.
 - F. FGD is provided, in the terminating direction where equipment is available, with ten digit access to milliwatt (102 type) test line.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 12

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.3 Common Switching Optional Features

Following are descriptions of the various optional features that are available in lieu of, or in addition to, the standard features provided with the Switched Access Services. They are provided as Common Switching options.

6.3.1 Automatic Number Identification (ANI)

- A. This option provides the automatic transmission of a three or ten digit number and information digits to the customer's premises for calls originating in the LATA, to identify the calling station. The three or ten digit numbers will contain the following information: three digit, NPA only and ten digit, NPA+NXX-XXXX. The ANI feature is an end office software function which is associated on a call-by-call basis with trunk groups between a customer's premises routed through an access tandem.
- B. Where ANI cannot be provided, information digits will be provided to the customer.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 13

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

- 6.3 Common Switching Optional Features
- 6.3.1 Automatic Number Identification (ANI) (Cont'd)
 - C. ANI information and Charge Number information are provided based on the following requirements:
 - 1. The telephone number and billing information may be used for billing and collection, routing, screening, and completion of the originating subscriber's call or transaction, or for services directly related to the originating subscriber's call or transaction;
 - The ANI information shall not be reused or resold without first (A) notifying the originating subscriber and (B) obtaining the affirmative consent of such subscriber for such reuse or resale; and
 - 3. ANI information shall not be disclosed, except as permitted by (1) and (2), above, for any purpose other than performing the services or transactions that are the subject of the originating subscriber's call, (ii) ensuring network performance security, and the effectiveness of call delivery, (iii) compiling, using and disclosing aggregate information, and (iv) complying with applicable law or legal process.

6.3.2 Service Class Routing

This option provides the capability of directing originating traffic from an end office to a tandem trunk group to a customer designated premises, based on service access code (e.g., 8XX). It is provided in suitably equipped tandem switches based on technical limitations.

6.4 Transmission Specifications

Each Switched Access Service transmission path is provided with standard transmission parameter limits for service routed to a tandem.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 14

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.5 Obligations of The Company

In addition to the obligations of the Company set forth in Section 2, preceding, the Company has certain other obligations pertaining only to the provision of Switched Access Service. These obligations are as follows:

6.5.1 Network Management

The Company will administer its network to ensure the provision of acceptable service levels to all telecommunications users of the Company's network services.

Generally, service levels are considered acceptable only when Company end users and customers are able to establish connections with little or no delay encountered within the Company network. The Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of traffic, over any traffic carried over its network, including that associated with a customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Company or customer facilities, natural disasters, mass calling or national security demands. In the event that the protective controls applied by the Company result in the complete loss of service by the customer, the customer will be granted a Credit Allowance for Service Interruption as set forth in 2.4.5.B., preceding.

6.5.2 Design and Traffic Routing of Switched Access Service

When ordering Switched Access Service, the customer shall specify on the order for service the number of trunks and the desired directionality (i.e., one-way, two-way). When the customer orders facilities, routing, directionality or optional features different from that determined to be available by the Company, the Company will work cooperatively with the customer in determining an acceptable configuration based on available facilities, equipment and the Company routing plans. Rates and charges for Switched Transport, as set forth in Section 6.8, following, will be applied based on the transport provisioned at the time the order is completed.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 15

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.5 Obligations of The Company (Cont'd)

6.5.3 Provision of Service Performance Data

Subject to availability, end-to-end service performance data available to the Company through its own service evaluation routines, may also be made available to the customer based on previously arranged intervals and format. These data provide information on overall end-to-end call completion and non-completion performance, e.g., customer equipment blockage, failure results and transmission performance. These data do not include service performance data which are provided under other Tariff sections, e.g., testing service results. If data are to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

6.5.4 Trunk Group Measurement Reports

Subject to availability, the Company will make available trunk group data in the form of usage in CCS, peg count and overflow, to the customer based on previously agreed to intervals.

6.5.5 Determination of Number of End Office Transport Terminations

For digital entry switches, an equivalent termination will be provided for each Feature Group or trunk requested

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 16

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.5 Obligations of The Company (Cont'd)

6.5.6 Design Blocking Probability

The Company will perform routine measurement functions for the trunks ordered in accordance with Company design blocking criteria to assure that an adequate number of trunks are in service. The Company will recommend that additional trunks be ordered by the customer when additional trunks are required to reduce the measured blocking to the designed blocking level. Where design blocking criteria apply, the design blocking objective is assumed to have been met if the routine measurements show that the measured blocking does not exceed the thresholds listed in the following table.

For transmission paths carrying first-routed traffic between an end office and a customer's premises via a tandem, the measured blocking thresholds are as follows:

	ļ	Measured Blocki	ng Thresholds		
Number of	in the Time Consistent Busy Hour for the Number of Measurements				
Transmission Paths					
Per Trunk Group	Per Trunk Group				
·	15-20	11-14	7-10	3-6	
	Measure-	Measure-	Measure-	Measure-	
	ments	ments	ments	ments	
2	.045	.055	.060	.095	
3	.035	.040	.045	.060	
4	.035	.040	.045	.055	
5-6	.025	.035	.040	.045	
7 or more	.020	.025	.030	.040	

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 17

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.6 Obligations of The Customer

In addition to the obligations of the customer set forth in Section 2, preceding, the customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

6.6.1 Ordering Requirements

When ordering Switched Access Service, the customer shall specify on the order for service, the desired interoffice transport, the number of trunks to be provisioned at the tandem and the desired directionality.

6.6.2 Report Requirements

Customers are responsible for providing the following reports to the Company, when applicable.

A. Jurisdictional Reports

When a customer orders Switched Access Service for both interstate and intrastate use, the customer is responsible for providing reports as set forth in 2.3.9, preceding. Charges will be apportioned in accordance with those reports. The method to be used for determining the intrastate charges is set forth in 2.3.10, preceding.

B. Code Screening Reports

When a customer orders Service Class Routing, it must report the number of trunks and/or the appropriate codes to be instituted in each tandem switch, for each of the arrangements ordered.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 18

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.6 Obligations of The Customer (Cont'd)

6.6.3 Trunk Group Measurement Reports

With the agreement of the customer, trunk group data in the form of usage in one hundred call seconds (CCS), peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Company. These data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

6.6.4 Design of Switched Access Services

When a customer orders Switched Access Service on a per-facility and/or per-trunk basis, it is the customer's responsibility to assure that sufficient access services have been ordered to handle its traffic.

6.7 Rate Terms and Conditions

This section contains the specific terms and conditions governing the rates and charges that apply for Switched Access Service.

6.7.1 Description and Application of Rates and Charges

There are two types of rates and charges that apply to Switched Access Service with LEC Tandem Routing. These are usage rates and nonrecurring charges. These rates and charges are applied differently to the various rate elements as set forth, following. Rates are set forth in Section 6.8, Rates and Charges.

A. Usage Rates

Usage rates are rates that apply only when a specific rate element is used. These are applied on a per access minute, a per call or per query basis. Usage rates are accumulated over a monthly period.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 19

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

- 6.7 Rate Terms and Conditions
- 6.7.1 Description and Application of Rates and Charges (Cont'd)
 - B. Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Switched Access Service are: installation of service, installation of optional features and service rearrangements. These charges are set forth in Section 6.8, following.

1. Installation of Service

Nonrecurring charges apply for the installation of the individual Feature Group trunk.

- a. Switched Access Service is ordered on a trunk basis, the nonrecurring charge is applied per trunk. If a customer orders multiple trunks on the same Access Order, the first trunk is assessed the "first" installation charge and each additional trunk is assessed the "each additional" installation charge per Access Order.
- b. Nonrecurring charges for FGD Switched Access Service include one Carrier Identification Code (CIC) on an initial Access Order. The CIC is a uniform numeric code that identifies the customer associated with the Switched Access Service. The customer of the initial CIC is the customer of record for the Switched Access Service. When a customer requests two or more CICs on an initial Access Order, each additional CIC (i.e., two or more) is considered to be a service rearrangement as set forth in 3., following.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 20

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

- 6.7 Rate Terms and Conditions
- 6.7.1 Description and Application of Rates and Charges
 - B. Nonrecurring Charges (Cont'd)

2. Installation of Optional Features

Nonrecurring charges may apply for the installation of some of the optional features available with Switched Access Service. The charge applies whether the feature is installed coincident with the initial installation of service or at any time subsequent to the initial installation of service.

3. Service Rearrangements

Service rearrangements are changes to existing services installed which do not result in either a change in the minimum period requirements as set forth in 5.2.3, preceding, or a change in the physical location of the POT at a customer's premises or a customer's end user's premises. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts. Changes in the physical location of the POT are treated as moves and are described and charged for as set forth in 6.7.4, following.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves an actual technical and/or physical change to the service.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 21

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

- 6.7 Rate Terms and Conditions
- 6.7.1 Description and Application of Rates and Charges
 - B. Nonrecurring Charges
 - 3. Service Rearrangements (Cont'd)
 - a. Administrative changes will be made without charge(s) to the customer. Administrative changes are as follows:
 - Change of customer name, (i.e., the customer of record does not change, but rather the customer of record changes its name, e.g., XYZ Company to XYZ Communications),
 - Change of customer name as the result of a transfer of use of service as set forth in 2.1.2, preceding,
 - Change of customer or customer's end user's premises address when the change of address is not a result of a physical relocation of equipment,
 - Change in billing data (name, address or contact name or telephone number),
 - · Change of agency authorization,
 - · Change of customer circuit identification,
 - · Change of billing account number,
 - · Change of customer test line number,
 - Change of customer or customer's end user's contact name or telephone number, and
 - · Change of jurisdiction.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 22

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

- 6.7 Rate Terms and Conditions
- 6.7.1 Description and Application of Rates and Charges
 - B. Nonrecurring Charges
 - 3. Service Rearrangements (Cont'd)
 - b. All other service rearrangements will be charged for as follows:
 - If the change involves the addition of or a modification to an optional feature which has a separate nonrecurring charge, that nonrecurring charge will apply.
 - If, due to an office replacement, a customer requests conversion from one-way to two-way trunks, and the request is made six months in advance of the office replacement due date, the nonrecurring charges will not apply.
 - For all other changes, including the addition of, or modifications to optional features without separate nonrecurring charges, a charge equal to one-half the Switched Transport per trunk nonrecurring (i.e., installation) charge will apply. This one-half nonrecurring charge is assessed the "first" installation charge for the first trunk and each additional trunk is assessed the "each additional" installation charge, per Access Order. If two or more optional features and changes are ordered on the same Access Order, the optional feature or change requiring the lowest level of work activity will apply. A maximum one-half nonrecurring charge will apply per Access Order for service rearrangements.
 - If a feature is not required on each trunk, but rather for an entire hunt or trunk group, only one such charge will apply (i.e., it will not apply per trunk). This one-half nonrecurring charge is assessed the "first" installation charge for the first hunt group, trunk group or end office. Each additional hunt group, trunk group or end office is assessed the "each additional" installation charge, per Access Order. Nonrecurring charges for service rearrangements are specified in Section 6.8, following.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 23

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

- 6.7 Rate Terms and Conditions
- 6.7.1 Description and Application of Rates and Charges
 - B. Nonrecurring Charges
 - 3. Service Rearrangements
 - b. All other service rearrangements will be charged for as follows: (Cont'd)
 - Nonrecurring charges for additional (i.e., two or more) CICs are determined based on whether the FGD trunk(s) or trunk group(s) are new or existing, and the level of work activity (i.e., trunk, trunk group, and/or tandem).
 - When the trunk or trunk group is new, one CIC is included in the nonrecurring charges for the initial Access Order. Each additional CIC requested on the same Access Order is assessed one-half the "each additional" installation charge assessed. In addition, the charge is based on the lowest level of work, per Access Order, per LATA. The additional (i.e., two or more) CIC service rearrangement charge is in addition to Installation Charge(s) for the trunk(s).
 - When the FGD trunk group is existing service and the customer is requesting additional CICs on an existing tandem-routed trunk group, the customer is charged one-half the "first" installation charge. Each "additional" CIC after the "first additional" CIC on the same Access Order is charged one-half the "each additional" installation charge, per LATA.

C. Application of Rates

Rate categories and the application of rates are described in 6.1.2. Rates and charges are set forth in Section 6.8, following.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 24

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

- 6.7 Rate Terms and Conditions (Cont'd)
- 6.7.2 Minimum Periods

Minimum periods for Switched Access Service are described in 5.2.3, preceding.

6.7.3 Minimum Monthly Charge

Switched Access Service is subject to a minimum monthly charge. The minimum charge applies for the total capacity provided. The minimum monthly charge for usage rated elements is the sum of the charges set forth in Section 6.8, following, for the measured or assumed usage for the month.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 25

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.7 Rate Terms and Conditions (Cont'd)

6.7.4 Moves

New minimum period requirements will be established for moved or reconfigured services. Any changes to the existing Switched Access facilities, trunks and optional features as they exist at the current location, excluding a change in Circuit Facility Assignment (CFA), made in conjunction with a move or reconfiguration, will be treated as a discontinuance and a start of new service and all associated nonrecurring installation charges will apply. The addition of lines and trunks made in conjunction with a move or reconfiguration will be treated as a start of new service and all associated nonrecurring installation charges and new minimum period requirements will apply. The customer will also remain responsible for satisfying all outstanding minimum period charges for any disconnected service as the result of a move or reconfiguration.

6.7.5 Measuring Access Minutes

Customer traffic to or from Company end office switches will be measured (i.e., recorded) by the Company at end office switches. The measured minutes are the chargeable access minutes.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 26

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.7 Rate Terms and Conditions (Cont'd)

6.7.6 Feature Group D Usage Measurement

FGD access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each tandem, and are then rounded up to the nearest access minute for each tandem.

The following assumed minutes are used in the computation of Switched Access Service charges.

A. Originating Usage Measurement

Out of Band SS7 Signaling

- For originating calls over FGD, usage measurement begins when the FGD entry switch receives an Exit Message (EXM).
- The measurement of originating call usage over FGD with SS7 out of band signaling ends when a Release Message is sent or received by the originating end user's end office, whichever occurs first.

B. Terminating Usage Measurement

- For terminating calls over FGD, the measurement of access minutes begins when the terminating FGD entry switch receives answer supervision from the Company end office, indicating the terminating end user has answered.
- The measurement of terminating call usage over FGD ends when the terminating FGD entry switch receives disconnect supervision from the Company end office, indicating the terminating end user has disconnected, or the customer's POT, whichever is recognized first by the entry switch.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 27

COMPETITIVE ACCESS SERVICES TARIFF

- 6. Switched Access Service
- 6.7 Rate Terms and Conditions (Cont'd)
- 6.7.7 Mileage Measurement

The mileage to be used to determine the Switched Transport rate for traffic is calculated on the airline distance between the end office switch, where the call originates or terminates and the access tandem. The V&H coordinates method is used to determine mileage. This method is set forth in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 for Wire Center Information (V & H coordinates).

Mileage rates are shown in Section 6.8, following. If the V & H calculation results in a fraction of a mile, always round up to the next whole mile for rate application.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 28

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.8 Rates and Charges

6.8.1 Switched Recurring Rates

A. Tandem-Switched Transport Usage Rates

1 0		
	Rate Per Ad Fixed	cess Minute Per Mile
Tandem Transmission		
Facility Termination		
- Originating – Non-Toll Free *	\$0.000000	\$0.000002
- Terminating – Tandem 3rd Party	\$0.000000	\$0.000002
- Terminating – Tandem End Office	\$0.000000	\$0.000000
	Rate Per Ac	cess Minute
Tandem Switching Charge		
- Originating – Non-Toll Free *	\$0.0	01574
- Terminating – Tandem 3rd Party	\$0.001574	
- Terminating – Tandem End Office	ffice \$0.000000	
Common Transport Multiplexing		
- Originating – Non-Toll Free *	\$0.0	00000
- Terminating – Tandem 3rd Party	\$0.000000	
- Terminating – Tandem End Office	\$0.0	00000

^{*} Pursuant to FCC 20-143, separate rate elements for Toll Free and Non-Toll Free originating transport services were established. The Originating Toll Free rate element for combined transport services is displayed as 8YY Joint Tandem Switched Transport.

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 29

COMPETITIVE ACCESS SERVICES TARIFF

- 6. Switched Access Service
- 6.8 Rates and Charges
- 6.8.1 Switched Recurring Rates
 - A. Tandem-Switched Transport Usage Rates

Rate Per Access Minute

- 8YY Joint Tandem Switched Transport
 - Originating -Toll Free *

\$0.001

* Pursuant to FCC 20-143, separate rate elements for Toll Free and Non-Toll Free originating transport services were established. The Originating Toll Free rate element for combined transport services is displayed as 8YY Joint Tandem Switched Transport.

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 30

COMPETITIVE ACCESS SERVICES TARIFF

6. Switched Access Service

6.8	Rates and	d Charges
-----	-----------	-----------

6.8.1 Switched Recurring Rates

B. Local Switching

Rate Per Access Minute

Local End Office Switching:

-	Originating Toll Free	\$0.002406
-	Originating Non-Toll Free	\$0.002406
-	Terminating	\$0.000000

• End Office Shared Port

-	Originating Toll Free	\$0.001688
-	Originating Non-Toll Free	\$0.001688
-	Terminating	\$0.000000

Rate Per Call/Query

• Toll Free Data Base Access Service

-	Basic Query	\$0.004248
-	Complex Query	\$0.000000

CenturyTel Broadband Services, Inc.

Supplement No. 1 to Telephone Pa. P.U.C. Tariff No. 2 Section 6 Original Page 31

COMPETITIVE ACCESS SERVICES TARIFF

6.	Switched	Access	Service
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6.8 Rates and Charges (Cont'd)

6.8.2 Nonrecurring Rates

A. Trunk Installation

Nonrecurring Charge

• First trunk \$101.52

Each additional

trunk 51.27

B. Moves within the Same Serving Wire Center

Switched Access Service, per trunk

• First trunk 101.52

 Each additional trunk

nk 51.27

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Page 1 of Supplement No. 1

to

Telephone - Pa. P.U.C. Tariff No. 1

Competitive Local Exchange Telecommunications Services

CENTURYTEL BROADBAND SERVICES, INC.

REGULATIONS AND RATES

GOVERNING THE FURNISHING OF

RESOLD AND FACILITIES-BASED

COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

IN PENNSYLVANIA

AS SHOWN ON TITLE PAGE 1

OF THIS TELEPHONE PA. P.U.C. TARIFF NO. 1

This Supplement No. 1 introduces Telephone – Pa. P.U.C. Tariff No. 1.

CenturyTel Broadband Services, Inc.

Page 2 of Supplement No. 1

to

Telephone - Pa. P.U.C. Tariff No. 1

Competitive Local Exchange Telecommunications Services

LIST OF CHANGES INCLUDED IN THIS SUPPLEMENT

This filing introduces Telephone – Pa. P.U.C. Tariff No. 1 containing rules and regulations pertaining to Competitive Local Exchange Telecommunications Services, consisting of the following pages:

Issued: August xx, 2021 Effective: September yy, 2021

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Preface

Original Title Page 1

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

This

Telephone Pa. P.U.C. Tariff No. 1

Contains regulations and rates applying to

Resale and Facilities-Based

Competitive Local Exchange Telecommunications Services

Within the Operating Territory of

CenturyTel Broadband Services, Inc.

In the Commonwealth of Pennsylvania

Terms, Conditions, Regulations and Schedule of Charges

The Company's tariff is in concurrence with all applicable State and Federal Laws, including, but not limited to Chapter 63 of 52 Pa. Code. Any provisions contained in this Tariff that are inconsistent with the Pennsylvania Public Utility Code (66 Pa. C.S.), 52 Pa. Code, the Telecommunications Act of 1996, and with the Commission's applicable Rules and Regulations and Orders will be deemed inoperative and superseded.

The Company will mirror the exchange area boundaries as stated in the tariffs of the Companies listed on Page 68 of this tariff. which include Verizon Pennsylvania LLC Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North LLC Telephone Pa. P.U.C. Nos. 1, 3, 5, and 6; The United Telephone Company of Pennsylvania d/b/a CenturyLink P.U.C. No. 27; Frontier Communications Commonwealth Telephone Pa P.U.C. Nos. 23 and 24; Windstream of Pennsylvania, Inc. Pa P.U.C. No. 1; Armstrong Telephone Company - North Pa P.U.C. No. 2; Armstrong Telephone Company of Pennsylvania Pa P.U.C. No. 10; Buffalo Valley Telephone Company Pa P.U.C. No. 7; Citizens Telephone Company of Kecksburg Pa P.U.C. No. 3; Citizens Telecom Company of New York Pa P.U.C. No. 2; Conestoga Telephone & Telegraph Company Pa P.U.C. No. 10; Denver & Ephrata Telephone and Telegraph Company Pa P.U.C. No. 15; Frontier Communications of Breezewood, LLC Pa P.U.C. No. 5; Frontier Communications of Canton, LLC Pa P.U.C. No. 3; Frontier Communications of Lakewood, LLC Pa P.U.C. No. 5; Frontier Communications of Pennsylvania, LLC Pa P.U.C. No. 14; Ironton Telephone Company Pa P.U.C. No. 2; Laurel Highland Telephone Company Pa P.U.C. No. 3; The North-Eastern Pennsylvania Telephone Company Pa P.U.C. No. 9; Consolidated Communications of Pennsylvania Company Pa P.U.C. No. 1; Palmerton Telephone Company Pa P.U.C. No. 5; Pymatuning Independent Telephone Company Pa P.U.C. No. 5, Lackawaxen Telecommunications Services, Inc. Telephone - PA P.U.C. No. 2, North Penn Telephone Company Telephone - PA P.U.C. No. 2, South Canaan Telephone Company Telephone - PA P.U.C. No. 7, and TDS Telecom/Mahanoy & Mahantango Telephone Company PA P.U.C. No. 5

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 1

Original Page 1

Competitive Local Exchange Telecommunications Services

1. Application and Reference

1.1 Application of Tariff

August xx, 2021

September yy, 2021

Issued:

Effective:

This Telephone Pa. P.U.C. Tariff No. 1 sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate interexchange telecommunications services furnished by Century Tel Broadband Services, Inc. hereinafter referred to as "the Company," to customers within the local exchange service areas of the following Local Exchange Carriers as defined herein.

Armstrong Telephone Company - North

Armstrong Telephone Company of Pennsylvania

Buffalo Valley Telephone Company

Citizens Telephone Company of Kecksburg

Citizens Telecom Company of New York

Conestoga Telephone & Telegraph Company

Consolidated Communications of Pennsylvania Company

Denver & Ephrata Telephone and Telegraph Company

Frontier Communications Commonwealth Telephone Company

Frontier Communications of Breezewood, LLC

Frontier Communications of Canton, LLC

Frontier Communications of Lakewood, LLC

Frontier Communications of Pennsylvania, LLC

Ironton Telephone Company

Lackawaxen Telecommunications Services, Inc.

Laurel Highland Telephone Company

The North-Eastern Pennsylvania Telephone Company

North Penn Telephone Company

Palmerton Telephone Company Pa

Pymatuning Independent Telephone Company

South Canaan Telephone Company

TDS Telecom/Mahanoy & Mahantango Telephone Company

The United Telephone Company of Pennsylvania d/b/a CenturyLink

Verizon Pennsylvania LLC

Verizon North LLC

Windstream of Pennsylvania, Inc.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 1

Original Page 2

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

1. Application and Reference

1.2	Table	of Contents	Dogo
		Section 1. Application And Reference	<u>Page</u>
1.1	Applic	ation of Tariff	. 1
1.2		of Contents	
1.3		nation of Change Symbols	
1.4		nation of Abbreviations	
1.5		marks, Service Marks and Trade Names	
		Section 2. General Regulations	
2.1	Definit	ions	. 1
2.2		taking of The Company	
	2.2.1	Scope	
	2.2.2	Limitations	
	2.2.3	Liability of The Company	6
	2.2.4	Special Taxes, Fees and Charges	8
2.3	Establ	ishing and Furnishing Service	. 10
	2.3.1	Application for Service	10
	2.3.2	Obligation to Furnish Service	11
	2.3.3	Limited Communication	11
	2.3.4	Payment Arrangements	11
	2.3.5	Special Services	12
	2.3.6	Termination of Service	14
	2.3.7	Termination of Service—Company Initiated	17
	2.3.8	Interruption of Service	19
2.4	Payme	ent for Service	. 20
	2.4.1	Customer Responsibility	20
	2.4.2	Payment of Bills	23
	2.4.3	Customer Deposits and Advance Payments	25

2.4.4

CenturyTel Broadband Services, Inc.

Issued:

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 1

August xx, 2021 Effective: September yy, 2021

Original Page 3

Competitive Local Exchange Telecommunications Services

	Application and Reference	
1.2	Table of Contents (Cont'd)	
	Page Section 3. Service Charges	
3.1	Miscellaneous Nonrecurring Charges	1 1
	Section 4. Reserved	
	Section 5. Exchange Services	
5.1	Exchange Areas	1 1 2
6.1 6.2	Section 6. Voice Offerings Connected Voice Federal Lifeline Assistance Program	1 2
	Section 7. Reserved for Future Use	
	Section 8. Integrated Services Digital Network	
8.1	Primary Rate Service Offerings	1 1
	Section 9. Emergency Services	
9.1 9.2	Telecommunications Services Priority Emergency Reporting Services	1 2 2

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 1

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 4

Competitive Local Exchange Telecommunications Services

1. Application and Reference

1.3 Explanation of Change Symbols

<u>Symbol</u>	<u>Explanation</u>
(C)	Indicates change in regulation
(I)	Indicates a rate increase
(D)	Indicates a decrease in rate

1.4 Explanation of Abbreviations

CO - Central Office Cont'd - Continued

CPE - Customer Premises/Provided Equipment

DID Direct Inward Dialing
DS1 - Digital Signal 1
DS3 - Digital Signal 3

IC or IXC - Interexchange Carrier ICB - Individual Case Basis

ISDN - Integrated Services Digital Network

ISDN PRI - Integrated Services Digital Network Primary Rate Interface

kbps - Kilobits per Second

LATA - Local Access and Transport Area

LCA - Local Calling Area(s)
MRC - Monthly Recurring Charge
NRC - Nonrecurring Charge

NSEP - National Security Emergency Preparedness

PIC - Primary Interexchange Carrier

PRI - Primary Rate Interface

TSP - Telecommunications Service Priority

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 1

Original Page 5

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

1. Application and Reference

1.5 Trademarks, Service Marks and Trade Names

The following list of trade names, trademarks and/or service marks which may be used for services offered in this Tariff are owned by Lumen Technologies, Inc. or a subsidiary of Lumen Technologies, Inc. and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable.

Trade names, trademarks and service marks that are owned by Lumen Technologies, Inc. or a subsidiary of Lumen Technologies, Inc. cannot be used by another party without authorization.

Service Mark/Trademark: Trade Name:

CenturyLink® CenturyLink Lumen® Lumen

Lumen Technologies®

Tariffed service names which are preceded by QWEST® or "Qwest," and tariffed services which include "Qwest" as a part of the service marked or trademarked product name, may also be marketed and/or billed under the trade or brand name CenturyLink, or may be marketed and/or billed without any trade or brand name.

Mark:

QWEST®

Qwest Loyal Advantage™

Qwest Total Advantage®

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Original Page 1

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.1 Definitions

Accessories

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically, or inductively connected to, the communications path of the telecommunications system.

Authorized User

A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange services or is placed in a position by the Customer, either through acts or omissions, to use local exchange services.

Company

Refers to Qwest Communications Company, LLC, which is the issuer of this Tariff.

Contractual Service Agreement

Each Contractual Service Agreement is an individually negotiated contract offering tailored to meet the telecommunications needs of the Customer(s) for whom the offering was designed. Each Contractual Service Agreement contains a service, or combination of services, and includes supplemental terms and conditions, including without limitation, prices, waivers and alternative pricing structure based upon volume, term, utilization and other needs related to the provision and receipt of telecommunication service(s) under this Tariff: special provisioning flexibility; special network monitoring; special outage credit provisions; special "turnkey" operation; and other specially developed features, functionalities or undertakings. A Contractual Service Agreement may also address, or be responsive to special competitive conditions that exist at the time a Contractual Service Agreement is agreed to between the Company and a Customer.

Unless otherwise specifically provided for under each Option set forth in this Tariff, each Option is available to all similarly situated Customers and will be provided pursuant to the identical or substantially similar terms and conditions.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 2

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.1 Definitions (Cont'd)

Contributory Services

Those services that contribute towards the overall commitment but are not discountable according to the master discount schedule (ie. Qwest Total Advantage). By contributing towards the overall commitment level, these services will increase the discount level that is applied to the Discount Eligible category of services under the contract. These services will continue to receive discounts as designated in individual service contracts. Contribution levels will be based on Monthly Recurring Charges (MRCs) for these services.

CPE

Customer-Provided Equipment (CPE) Telecommunication devices, equipment, and associated wiring located on the Customer's side of the protector/Standard Network Interface (SNI).

Customer

Any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency or other entity to whom the Company agrees to furnish communications service under the provisions and regulations of this Tariff.

Deposit

Any payment held as security for future payment or performance to be returned after the Customer establishes a record of satisfactory credit.

Discount Eligible Service

Discount Eligible Services contribute toward the overall commitment level (ie. Qwest Total Advantage). Discount eligible products that bill on the same billing system can aggregate towards predetermined discount levels, meaning the more spent on this common group of products, the higher the customer's discount will be. Contribution levels will be based on monthly recurring charges (MRCs), counted towards the contract commitment levels and receive term and volume discounts where applicable.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 3

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.1 Definitions (Cont'd)

Grandfathered Service

Service that is no longer offered to new applicants but may continue for existing Customers who had the service prior to a specific date.

Individual Case Basis (ICB)

A contractual service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation for a specific service application.

Nonrecurring Charges (NRC)

The one-time charges for services or facilities, including but not limited to charges for construction, installation, administrative or special fees, for which the Customer becomes liable at the time the Service Order is made or executed.

Presubscription-2

An arrangement whereby a Customer may select and designate to the Company any Exchange Carrier it wishes to access, without an access code, for completing intrastate intraLATA and interLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

Recurring Charges (MRC)

The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Original Page 4 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.1 Definitions (Cont'd)

Service Address

The service address is the location where the Customer receives the Company provided service.

Service Commencement Date

The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this Tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date. A Customer may not unreasonably refuse to accept service.

Standard Network Interface

The point of connection between the Customer and the Company's services which are located at the Customer's premises at a place deemed necessary by the Company in order to insure transmission quality and which is readily accessible to the Customer.

Telecommunications Service Priority (TSP)

Denotes the regulatory, administrative, and operational system developed by the Federal Government to ensure priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The Federal Communications Commission defines NSEP telecommunications services as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis, which causes or could cause harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States.

Termination Charge

The nonrecurring charge applicable when an agreement for service is terminated by the Customer before the expiration of the minimum agreement period.

CenturyTel Broadband Services, Inc.

August xx, 2021

September yy, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Original Page 5

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.2 Undertaking of The Company

2.2.1 Scope

Issued:

Effective:

- The Company does not undertake to transmit messages under this Tariff. Α.
- B. The Company shall be responsible only for the installation, operation and maintenance of the services, which it provides.
- C. The Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
- D. Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this Tariff.
- E. The Company does not warrant that its facilities and services meet standards other than those established for the service.

2.2.2 Limitations

- A. Services are offered subject to the availability of facilities and the provisions of this Tariff.
- B. The customer may not assign or transfer the use of services provided under this Tariff without the prior written consent of the Company.
- C. The customer may not, nor may the customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon written consent of the Company.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 6

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.2 Undertaking of The Company (Cont'd)

2.2.3 Liability of The Company

- A. The Company shall be indemnified and held harmless by any subscriber, user or by any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its services; and against all other claims arising out of any act or omission of a subscriber or of any other entity in connection with the services provided by the Company.
- B. The Company is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with the services of the Company.
- C. The Company shall not be liable for any personal injury, or death of any person or person, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its services, whatever shall be the cause which is not the direct result of the Company's gross negligence or willful misconduct.
- D. Except as otherwise provided herein, no liability for indirect, incidental or consequential damages shall attach to the Company, its agents, servants or employees, for damages or costs arising from errors, mistakes, omissions, interruptions, failures, delays, or defects or malfunctions of equipment or facilities, in the course of establishing, furnishing, maintaining, rearranging, moving, terminating, or changing the service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customer or users of the service or facilities) in the absence of willful and wanton conduct or gross negligence, whether a claim for such liability is premised upon breach of contract, breach of warranty, fulfillment of warranty, negligence, strict liability, misrepresentation, fraud, or any other theories of liability.
- E. The Company shall not be liable for any failure of performance due to causes beyond its control, including, without limitation, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other telecommunications carriers or service providers, and any law, order, regulation or other action of any governing authority or agency thereof.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Original Page 7

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.2 Undertaking of The Company

2.2.3 Liability of The Company (Cont'd)

- F. The Company shall not be liable to a Customer or service user or any other person, firm, entity, for any failure to perform its obligations under this Tariff due to any cause or causes beyond its reasonable control, which is not the direct result of the Company's gross negligence or willful misconduct.
- G. The remedies set forth herein shall not be exclusive and the Company at all times shall be entitled to all rights available to it under either law or equity.
- H. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims and liabilities arising from or related to customer's, customer's end user's or customer's third-party provider(s)' acts, omissions (including the failure to purchase or implement features that enable the receipt and transmission of direct-dial "911" calls or multi-line telephone system notifications), or failures of connectivity that impede, prevent or otherwise make inoperable the ability of the customer or its end users to directly dial "911" or to receive or transmit multi-line telephone system notifications, as required by law, in the United States.
- I. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims and liabilities arising from or related to any acts or omissions by the customer, customer's end users or customer's third-party provider(s) that cause, give rise to or bring about the non-compliance of the service with any appliable law, including the failure to purchase or implement features that enable compliance with laws.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Original Page 8

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.2 Undertaking of The Company

2.2.4 Special Taxes, Fees, Charges

Any sales, use, privilege, excise, franchise or occupation tax, costs of furnishing service without charge or similar taxes or impositions now or hereafter levied by the Federal, State, or Local government or any political subdivision or taxing authority thereof may be billed by the Company to its local exchange Customers on a pro rata basis in the areas wherein such taxes, impositions or other charges shall be levied against the Company, or may require collection of such taxes, fees and charges by the Company.

A. Telecommunications Relay Service (TRS) Surcharge

1. General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 9

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.2 Undertaking of The Company

2.2.4 Special Taxes, Fees, Charges

A. Telecommunications Relay Service (TRS) Surcharge (Cont'd)

2. Surcharge

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

Per Access Line

Monthly Charge \$0.04

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

August xx, 2021 Effective: September yy, 2021

Original Page 10

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.3 Establishing and Furnishing Service

2.3.1 Application for Service

Refusal

Issued:

The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously furnished, until the indebtedness is satisfied. The Company may refuse to furnish or may deny service to any person, business or entity on whose premises exists any telecommunications related facility which shows any evidence of tampering, manipulating, or operation, or use of any device whatsoever, for the purpose of obtaining service without payment of the charges applicable to the service rendered. The Company may refuse to offer service where, in the Company's judgment, a service cannot reasonably be made available to a Customer.

B. Cancellations and Deferments

When the Company advises a Customer that ordered services are available on the requested due date, and the Customer is unable or unwilling to accept service at that time, the facilities will be held available for the Customer for a 30 calendar day grace period. If after 30 calendar days the Customer still has not accepted service, the Customer will be contacted and regular monthly billing for the ordered service shall begin if the Customer requests that facilities continue to be held for their future use. Otherwise, the facilities will be released for other service order activity, and cancellation charges (non-recurring charges that would have applied had the service been installed) shall be applied.

C. Use of Service

1. Limitation on Use

Service is furnished to the Customer for use only by the Customer or by employees or representatives of the Customer or by other users authorized by the Customer.

When the general service to the public is impaired or in the Company's opinion is reasonably likely to be impaired by a Customer's use of exchange service, the Company shall have the right to require the Customer to contract for and properly maintain as many additional access lines as are needed to adequately serve the Customer's requirements, or to discontinue the service of the Customer in question.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 11

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.3 Establishing and Furnishing Service (Cont'd)

2.3.2 Obligation to Furnish Service

- A. Facilities and lines furnished by or through the Company on the premises of a Customer, authorized user or agent of the Customer are the property of the Company and are provided upon the condition that such facilities and lines must be installed, relocated, rearranged and maintained by the Company, and that the Company's employees and agents may enter said premises at any reasonable hour to test and inspect such facilities and lines in connection with such purposes, or upon termination or cancellation of the service, to remove such facilities and lines.
- B. The Company's Obligation to Furnish Service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.
- C. The Company's Obligation to Furnish Service or to continue to furnish service is dependent on the Customer's prompt payment record with the Company and its actual payments for existing service. For a new Customer, it is based on credit worthiness, which will be determined in an equitable and nondiscriminatory manner.

2.3.3 Limited Communication

The Company reserves the right to limit use of communication services when emergency conditions cause a shortage of facilities.

2.3.4 Payment Arrangements

The Customer is responsible for payment of all charges for services furnished by the Company to the Customer and/or authorized users. This responsibility is not changed by virtue of any use, misuse, or abuse of the Customer's service or Customer-provided equipment or facilities by third parties, including, without limitation, the Customer's employees or the public.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 12

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.3 Establishing and Furnishing Service (Cont'd)

2.3.5 Special Services

A. Work On Customer's Premises

It is contemplated that all work on Customers' premises can be performed during regular working hours. If a Customer requests that work be performed during hours which results in overtime or premium rates of pay, a charge may apply in addition to other rates and charges which may be applicable, based on the amount of overtime or premium time required, as determined on an individual case basis.

It is also contemplated that all installation, removals, service connections, moves and changes requested by a Customer be performed without the Company incurring unusual costs. If a Customer requests that work be performed in a special manner or at a special time which results in unusual costs, a charge equal to the amount of unusual costs may apply in addition to other applicable rates and charges, as determined on an individual case basis.

The Company will provide a cost estimate to the customer and obtain customer approval prior to performing work that entails overtime or premium rates or unusual costs.

B. Special Arrangements

- 1. The rates and charges quoted in this Tariff contemplate the use of standard arrangements, that is, the arrangement normally used by the Company to provide the type of service involved.
- 2. For special service arrangements to be provided by this Company, and not specifically covered in this Tariff, including but not limited to services, features, and combinations of services and features not normally offered or combined, monthly rates and the one-time charges, such as installation, nonrecurring and construction charges will apply based on the circumstances in each case. To the extent that a service is not normally offered in this tariff, the price, terms and conditions will be described in the contract.

CenturyTel Broadband Services, Inc.

August xx, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Effective: September yy, 2021

Issued:

Original Page 13

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.3 Establishing and Furnishing Service

2.3.5 Special Services

B. Special Arrangements (Cont'd)

- 3. These special equipment and service items will be provided whenever, in the judgment of the Company, there is a valid business reason for providing the service requested. In such cases, the Company reserves the right to require an initial contract period longer than one (1) month at the same location.
- 4. The rates, terms and conditions for these Special Arrangements offerings will be established on an individual case basis.

C. Special Promotions

The Company may, from time to time, offer promotional programs for its services which may include waiving or reducing the applicable rates and charges for the promoted service. The promotional offerings may be limited as to the duration, the date, and times of the offerings and the locations where the offerings are made or other reasonable limitations. The Company may also offer incentives, benefits or gifts to Customers to encourage the purchase or retention of any such service or product.

D. Trials

The Company may offer, from time to time, limited trials for services which may include the waiving or reducing of all rates and charges for the service that is the subject of the trial and for services that are provided as part of the trial. Trials will be intended to test new potential services or new marketing approaches for services.

E. Individual Case Basis (ICB)

In lieu of the rates otherwise set forth in this Tariff, rates and charges including installation, special construction and recurring charges for Company services may be established at negotiated rates on an ICB, taking into account the nature of the facilities and services, the costs of construction and operation, and the length of service commitment by the customer. Such arrangements shall be considered special pricing arrangements, the terms of which will be set forth in individual contracts. Special pricing arrangement rates or charges will be made available to similarly situated customers on equal terms and conditions.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 14

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.3 Establishing and Furnishing Service (Cont'd)

2.3.6 Termination of Service

A. Initial Service Periods

- 1. The initial service period for service and facilities is one month (30 days), except as otherwise specified.
- 2. Initial service periods for service or facilities of any class will be greater than those specified herein whenever that is required in order for the Company to protect itself from making an unwarranted investment because the Customer's location or the character of the service required is such that upon termination of the Customer's contract the facilities which have been constructed or installed to render the service are not likely to be useful for furnishing service to any other Customer.
- 3. Service may be terminated prior to the expiration of the initial service period upon payment of all charges due for service which has been furnished plus the termination charges as specified in this Tariff, or in the terms of the service agreement. In the case of service for which the initial period is one month, the charges due are for the balance of the month.

B. Termination Liability/Waiver Policy

Services provided via service agreements may include the Termination Liability/Waiver Policy. This policy applies only to services that specifically reference this Termination Liability/Waiver Policy as described in the Tariff.

- 1. Minimum Billing Level will be established for use in calculating discontinuance charges. The Minimum Billing Level is 100% percent of the total monthly rates for the service provided under the terms of the Customer's service agreement, unless otherwise specified.
- 2. Minimum Service Period is the period of time established in a service agreement during which the Termination Liability Charge would apply.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 15

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.3 Establishing and Furnishing Service

2.3.6 Termination of Service

- B. Termination Liability/Waiver Policy (Cont'd)
 - 3. If the Customer chooses to completely discontinue service, at any time during the term of the agreement, a termination charge will apply, unless the Customer satisfies the conditions specified in the Waiver Policy. The termination charge is 100% of the rates for the Minimum Service Period, if applicable, plus the Minimum Billing Level multiplied by the termination liability percentage of 50% or the rate specified in the service agreement, for the remaining term of the agreement.^[1]
- 4. If the Customer discontinues a portion of their service, and that causes the Customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.

5. Waiver Policy

A termination charge will be waived when the Customer discontinues their contracted service(s), provided all of the following conditions are met:

- The Customer signs a new service agreement for any other Company provided service(s);
- Both the existing and the new service(s) are provided solely by the Company;
- The order to discontinue the existing service(s) and the order to establish the new service(s) are received by the Company at the same time;
- The new service(s) installation must be completed within thirty calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;
- For example: Customer disconnecting in month 12 of a 36 month agreement with MRC of \$100. Termination charge is \$100 (minimum billing level) x 24 months (minimum service period) x 50% (Termination Liability Percentage) = \$1,200.

CenturyTel Broadband Services, Inc.

August xx, 2021

September yy, 2021

Issued:

Effective:

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Original Page 16

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.3 Establishing and Furnishing Service

2.3.6 Termination of Service

- B. Termination Liability/Waiver Policy
- Waiver Policy (Cont'd)
 - The total value of the new service agreement(s), excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 100% of the remaining value of the existing agreement(s);
 - A new minimum service period goes into effect when the new service agreement term begins;
 - · The Customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. The charges cannot be included as part of the new service agreement;
 - All applicable nonrecurring charges will be assessed for the new contracted service(s).

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 17

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.3 Establishing and Furnishing Service (Cont'd)

2.3.7 Termination of Service - Company Initiated

- A. The Company may suspend service under the following conditions provided that, unless otherwise stated, the customer shall be given seven (7) days written notice to comply with any rule or remedy any deficiency:
 - 1. For nonpayment of an undisputed delinquent account or the undisputed portion of an account where a dispute exists as to part but not all of an amount billed by the Company.
 - 2. For failure to make a deposit as security for payment of future bills, the failure to provide a guarantee or establish credit, or the failure to comply with the material terms of a payment agreement.
 - 3. For use of telephone service for any property or purpose other than that described in the application.
 - 4. In the event of abandonment of the service or any other violation by the customer of the rules, regulations or conditions under which service is furnished.
 - 5. Fraud or material misrepresentation of identity to obtain telephone service.
 - 6. Unpaid indebtedness for telephone service previously furnished by the Company in the name of the customer within four (4) years of the date the bill is rendered.
 - 7. In the event of unauthorized or fraudulent use of service.
 - 8. Without notice, when the use of the service by a customer endangers the safety of a person or appears likely to prove physically harmful to the service delivery system of the Company. At the time of suspension, the Company will mail a notice of suspension to the customer's billing address.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 18

Competitive Local Exchange Telecommunications Services

2. General Regulations

- 2.3 Establishing and Furnishing Service
- 2.3.7 Termination of Service Company Initiated (Cont'd)
 - B. When at least ten (10) days have passed since suspension of service, the Company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: 1) failure to make satisfactory arrangements to pay arrearages; 2) failure to post a deposit, furnish a third-party guarantee or otherwise establish credit; 3) failure to meet the requirements of a payment agreement; or 4) failure to give adequate assurances that an unauthorized use or practice will cease.
 - C. Nonrecurring Charge for Restoration of Service

A reconnection fee per occurrence may be charged when service is re-established for customers who have been suspended for non-payment and is payable at the time that the restoration of suspended service and facilities is arranged. If a customer's premises visit is required, an additional fee may be charged.

Nonrecurring Reconnection Charge

- · Each line restored
 - Business

\$75.00

CenturyTel Broadband Services, Inc.

Issued:

Supplement No. 1

Original Page 19

Telephone Pa. P.U.C. Tariff No. 1

Section 2

August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.3 Establishing and Furnishing Service (Cont'd)

2.3.8 Interruption of Service

When main telephone service is interrupted for a period of at least 24 hours, the Company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph C following.

- A. 1/30 of the tariff monthly rate of all services and facilities furnished by the Company rendered inoperative by the Company to the extent of being useless for each of the first three full 24-hour periods during which the interruption continues after notice by the customer, when the out-ofservice period extends beyond a minimum period of 24 hours.
- B. 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the Company rendered inoperative to the extent of being useless.
- C. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the Company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the Company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the Company.
- D. The allowances described above are not applicable when service is interrupted by the negligence or willful act of the customer to service or where the company, under the terms of the contract for service, suspends or terminates service for nonpayment of charges, or for unlawful or improper use of the facilities or service, or for another reason provided for in the filed and effective tariff.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

August xx, 2021

Original Page 20

Issued: Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.4 Payment for Service

2.4.1 Customer Responsibility

- A. The Customer is responsible for payment of all charges for facilities and services furnished to the Customer, including charges for services originated, terminated, or accepted, at such facilities.
- Multi-Line Telephone Systems
 - Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company's network which were manufactured, imported, sold, leased, or installed after February 16, 2020 must be configured to:
 - allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunkaccess code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and
 - provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.

MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.2.3.H.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 21

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.4 Payment for Service

2.4.1 Customer Responsibility

- B. Multi-Line Telephone Systems (Cont'd)
 - 2. Pursuant to 47 C.F.R. § 9.16(b)(3), a person engaged in the business of installing MLTS may not install such a system in the United States unless it is configured such that it is capable of being programmed with and conveying the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, to the PSAP with 911 calls consistent with the requirements below. A person engaged in the business of managing or operating MLTS may not manage or operate such a system in the United States unless it is configured such that the dispatchable location of the caller, as defined in 47 C.F.R. §9.3, is conveyed to the PSAP with 911 calls consistent with the following requirements:
 - On-premise fixed telephones associated with a MLTS must provide dispatchable location by January 6, 2021;
 - No later than January 6, 2022, on-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update or on alternative location information as defined in 47 C.F.R. § 9.3;
 - No later than January 6, 2022, off-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update, or enhanced location information which may be coordinate based and consisting of the best available location that can be obtained from any available technology or combination of technologies at reasonable cost.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

August xx, 2021

Issued: Effective: September yy, 2021

Original Page 22

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.4 Payment for Service

2.4.1 **Customer Responsibility**

- B. Multi-Line Telephone Systems
 - Pursuant to 47 C.F.R. § 9.16(b)(3)...the following requirements: (Cont'd)
 - Additionally, providers of fixed telephony services shall provide automated dispatchable location with 911 calls beginning January 6, 2021 pursuant to 47 C.F.R. § 9.8. Providers of interconnected VoIP service must comply with the location requirements under 47 C.F.R. § 9.11(b)(iv) for non-fixed services as of January 6, 2022. Customers to DID Service capable of accessing 911 emergency services shall be responsible for providing automated dispatchable location information as defined in 47 C.F.R. § 9.3 and for maintaining the accuracy of that information for fixed services as of January 6, 2021 and for non-fixed services where technically feasible as of January 6, 2022.
 - Customers, particularly private switch owners, private branch exchange owners, and customers of DID service, may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.2.3.I.

CenturyTel Broadband Services, Inc.

August xx, 2021

September yy, 2021

Supplement No. 1

Original Page 23

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.4 Payment for Service

2.4.2 Payment of Bills

A. Charges Due

Issued:

Effective:

Charges for local exchange service and facilities are billed in advance. Payment is due as required by statute or state administrative rules. All bills are payable by any means mutually acceptable to the Customer and the Company. Failure to receive a bill does not exempt the Customer from prompt payment of their account. The Customer is held responsible for all charges for local exchange service and facilities furnished at the Customer's request.

The Company shall utilize credit policies and reasonable and equitable methods in its debt collection practices as specified by state and federal government regulations.

B. Returned Payment Charge

A returned payment charge in the amount of \$25, or a lesser amount as permitted by state rule or law, may apply to the Customer's account for each occasion that a check, bank draft, or an electronic funds transfer item is returned to the Company for the reason for insufficient funds or no account.

C. Late Payment Charge

1. Billing will be payable upon receipt. The date of payment is the date the payment is received by the Company. Amounts not paid within 30 days after the invoice is rendered will be considered past due. A late payment charge at the rate of 1.5% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) may accrue upon any unpaid amount commencing five days after the date the payment is past due. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's late payment charge applies to all past due amounts, if applicable.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 24

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.4 Payment for Service

2.4.2 Payment of Bills

- C. Late Payment Charge (Cont'd)
 - 2. Collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late payment charge.

D. Notice of Suspension

In the event it becomes necessary for service to be discontinued to a Customer for nonpayment, a written notice, mailed or delivered no sooner than five (5) days following the original due date of the bill, will be given advising the Customer of the amount due and the date by which the same must be paid. If the Customer fails to pay or make suitable arrangements for payment by said due date, the Company may suspend the service or discontinue the service and remove any or all of its equipment from the Customer's premises.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 2

Issued: August xx, 2021 Effective: Original Page 25 September yy, 2021

Competitive Local Exchange Telecommunications Services

2. General Regulations

2.4 Payment for Service (Cont'd)

2.4.3 Customer Deposits and Advance Payments

- Deposits From Applicants for Service and Present Customers
- 1. Any applicant or Customer whose financial responsibility is not established to the satisfaction of the Company may be required to provide a deposit to the Company, pursuant to the provisions in state rules. The deposit will bear interest at a rate required or allowed by state laws or regulations.
- 2. The payment of a deposit shall in no way relieve the applicant or Customer from complying with the Tariff rules and regulations for the prompt payment of bills on presentation.

B. Advance Payment

To safeguard its interests, the Company may require the Customer to make an advance payment before services and facilities are furnished. in the following cases: 1) the construction of facilities and furnishing of special equipment, or 2) temporary service for short-term use. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction. The advance payment will be credited to the customer's initial bill. An advance payment may be required in addition to a deposit.

2.4.4. **Billing Disputes**

The customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. All charges not in dispute shall be paid by the customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this Tariff. In the case of unresolved disputes the customer may contact the Bureau of Consumer Services at the following address:

The Bureau of Consumer Services The Pennsylvania P.U.C. P.O. Box 3265 Harrisburg, PA 17120 Telephone No: 1-800-782-1110

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 3

Original Page 1

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

3. Service Charges

3.1 Miscellaneous Nonrecurring Charges

A nonrecurring charge is a one-time charge associated with a given service or item of equipment made under certain conditions to customer-initiated requests to install, move, or change telephone service.

Nonrecurring charges, where applicable, are specified with services as stated in each section of this Tariff unless otherwise specified or included in this section.

3.1.1 Presubscriptions-2 (PIC-2)

A. Toll presubscription is a procedure whereby a customer designates to the Company the IntraLATA and InterLATA toll providers, i.e., interexchange carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the telephone company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Company. IXCs must submit an Access Service Request (ASR) to the Company.

Selection of a toll presubscription provider by an end user is subject to the terms and conditions following.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 3

Original Page 2

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

3. Service Charges

- 3.1 Miscellaneous Nonrecurring Charges
- 3.1.1 Presubscriptions-2 (PIC-2)(Cont'd)
 - B. At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in C.1. following.
 - C. Presubscription Charge Application
 - 1. End user choices for toll presubscription:
 - Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
 - Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.
 - If a new customer cannot decide upon presubscription IXCs, the Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.
 - 3. If an IXC elects to discontinue Feature Group D, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Company that this activity has taken place.

Following the IXC's discontinuance of service, the Company will bill or waive the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 3

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 3

Competitive Local Exchange Telecommunications Services

3. Service Charges

3.1 Miscellaneous Nonrecurring Charges

3.1.1 Presubscriptions-2 (PIC-2)

- C. Presubscription Charge Application (Cont'd)
 - 4. An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time on the same Business line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Company's Rates and Services Schedule Interstate No. 3 apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as provided herein and in the Company's Rates and Services Schedule Interstate No. 3.

D. End User Charge Discrepancy

- 1. When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:
 - A signed letter of authorization takes precedence over an order other than subsequent, direct customer contact with the Company.
 - When two or more orders are received for an end user line generated by telemarketing, the
 date field on the mechanized record used to transmit PIC change information will be used
 as the PIC authorization date. The order with the latest application date/time determines
 customer choice.
 - If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 3

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 4

Competitive Local Exchange Telecommunications Services

3. Service Charges

3.1 Miscellaneous Nonrecurring Charges

3.1.1 Presubscriptions-2 (PIC-2)

D. End User Charge Discrepancy (Cont'd)

Verification of Orders for Telemarketing

Neither the IXC or the Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

E. PIC Switchback Option - Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Company when an end user denies requesting a change in primary toll carrier submitted by IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 3
Effective: September yy, 2021 Original Page 5

Competitive Local Exchange Telecommunications Services

3. Service Charges

- 3.1 Miscellaneous Nonrecurring Charges
- 3.1.1 Presubscriptions-2 (PIC-2) (Cont'd)
 - F. Primary Interexchange Carrier Change Charge

InterLATA Presubscription is available pursuant to the Company's Interexchange Rates and Services Schedules

Nonrecurring Charge

• PIC Change Charge, per line, per occurrence

\$5.00

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued:August xx, 2021Section 4Effective:September yy, 2021Original Page 1

Competitive Local Exchange Telecommunications Services

4. Reserved

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 1

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.1 Service Territory

An exchange is a geographically defined area established by the Company for the administration of telecommunication services.

In those exchanges and zones in which the Company initiates and provides local exchange service within the service territories of the ILECs listed below, the exchanges and zones in the Local Calling Areas shall be identical to the exchanges and zones within the Local Calling Areas of the incumbent local exchange provider unless otherwise tariffed herein. Where local service is being provided by the Company, the Company concurs with the exchange areas and maps filed by the ILECs.

Armstrong Telephone Company - North

Armstrong Telephone Company of Pennsylvania

Buffalo Valley Telephone Company

Citizens Telephone Company of Kecksburg

Citizens Telecom Company of New York

Conestoga Telephone & Telegraph Company

Consolidated Communications of Pennsylvania Company

Denver & Ephrata Telephone and Telegraph Company

Frontier Communications Commonwealth Telephone Company

Frontier Communications of Breezewood, LLC

Frontier Communications of Canton, LLC

Frontier Communications of Lakewood, LLC

Frontier Communications of Pennsylvania, LLC

Ironton Telephone Company

Lackawaxen Telecommunications Services, Inc.

Laurel Highland Telephone Company

Marianna and Scenery Hill Telephone Company

The North-Eastern Pennsylvania Telephone Company

North Penn Telephone Company

Palmerton Telephone Company Pa

Pymatuning Independent Telephone Company

South Canaan Telephone Company

TDS Telecom/Mahanoy & Mahantango Telephone Company

The United Telephone Company of Pennsylvania d/b/a CenturyLink

Verizon Pennsylvania LLC

Verizon North LLC

Windstream of Pennsylvania, Inc.

CenturyTel Broadband Services, Inc.

Issued:

Effective:

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

August xx, 2021 September yy, 2021 Original Page 2

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas (Cont'd)

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

Local Calling Areas include all stations bearing the Central Office designLocal Calling Areas include all stations bearing the Central Office designations of the listed exchanges, unless otherwise noted.

Services described in Sections 6 and 8 of this Telephone Pa. P.U.C. Tariff No. 1 will be provided Customers, at Customer premises located in these areas pursuant to this or the Incumbent Local Exchange Carrier tariff, to the extent that: (a) Company has in place and available network facilities extending to such premises; or (b) Customer's premises is served by an ILEC wire center at which the Company maintains a colocation agreement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas

Exchange, Zone or Wire Center Exchange Area

Included in the Local Calling Area

Alexandria Alexandria, Huntingdon, McConnellstown (CenturyLink)

Aliquippa, Ambridge, Baden Glenwillard, Hookstown, Pitb. Aliquippa

Subn. Zone 16, Rochester

Allentown Allentown, Bath, Bethlehem, Catasaugua, Coopersburg

> (Commonwealth Tel.), Easton Emmaus (Verizon North), Hellertown, Ironton (Ironton Tel. Co.), Kutztown, Nazareth, New Smithville (Verizon North), New Tripoli (Verizon North), Northampton, Riegelsville, Slatington, Springtown, Topton

(Conestoga Tel. & Tel. Co.)

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 3

Issued: August xx, 2021 Effective: September yy, 2021

Exchange Area

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Included in the Local Calling Area

Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone Altoona

Ambridge Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn.

Zone 16

Annville Annville, Hershey (Verizon North), Jonestown (Verizon

North), Lebanon, Mt. Gretna, Palmyra

Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel,

Ashland Shenandoah

Austin Austin, Coundersport

Avella Avella, Burgettstown, Washington

Avis, Jersey Shore, Lock Haven, Woolrich Avis

Avondale Avondale, Coatesville, Kemblesville, Kennett Square,

> Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE. (Verizon – DE.), Wilmington, DE.

(Verizon - DE.)

Baden Aliquippa, Ambridge, Baden, Rochester

Barnesboro Barnesboro, Carrolltown, Cherry Tree, Glen Campbell,

Hastings, Patton

Allentown, Bath, Bethlehem, Catasaugua, Easton, Bath

Nazareth, Northampton, Slatington

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 4

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Beaver Falls, Darlington (Windstream), Ellwood City,

Enon Valley (Windstream), Hookstown, Midland,

Rochester, Wampum, Zelienople

Bedminster, Carversville, Doylestown, Dublin, Ferndale

(Commonwealth Tel.), Perkasie, Plumsteadville,

Quakertown

Bellefonte Bellefonte, Boalsburg, Centre Hall, Howard

(CenturyLink), Snow Shoe, Spring Mills, State College,

Zion (CenturyLink)

Belle Vernon

Bedminister

Belle Vernon, California, Charleroi, Donora, Fayette City,

Monessen, Monongahela, Perryopolis, West Newton

Bellwood

Altoona, Bellwood, Tyrone

Berwick

Berwick, Bloomsburg, Shickshinny (Commonwealth

Tel.), Wapwallopen (Commonwealth Tel.)

Bessember

Bessemer, New Castle

Bethlehem

Allentown, Bath, Bethlehem, Catasauqua, Coopersburg

(Commonwealth Tel.), Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville,

Slatington, Springtown

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5 Effective: September yy, 2021

Original Page 5

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Big Run Big Run, Punxsutawney

Black Lick Black Lick, Blairsville, Homer City, Indiana

Blairsville Black Lick, Blairsville, Bolivar, Derry, Homer City,

Indiana, Latrobe

Berwick, Bloomsburg, Catawissa, Danville, Millville, Bloomsburg

Numidia, Orangeville (Commonwealth Tel.),

Washingtonville

Boalsburg Bellefonte, Boalsburg, Centre Hall, Spring Mills, State

College

Bolivar Blairsville, Bolivar, New Florence

Bradford Bradford, Duke Center (Armstrong North), Eldred, Mount

Jewett, Rew, Smethport, Limestone, NY (Verizon – NY)

Brownsville Brownsville, California, Charleroi, New Salem, Republic,

Smock, Uniontown

Buckingham, Carversville, Doylestown, New Hope, Buckingham

Phila. Subn. Zone 45, Wycombe

Burgettstown Avella, Burgettstown, McDonald, Midway (Windstream),

Murdocksville (Armstrong), Paris

Bushkill Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ

(Verizon – NJ)

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

August xx, 2021

Section 5

Effective: September yy, 2021

Original Page 6

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

Issued:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

California Belle Vernon, Brownsville, California, Charleroi, Fayette

City

Canonsburg, Hickory (Hickory Tel. Co.), McDonald,

McMurray, Pitb. Subn. Zone 13, Washington

Carbondale, Chapman Lake (Verizon North), Clifford

(The North-Eastern Pa. Tel. Co.), Forest City (The North-Eastern Pa. Tel. Co.), Jermyn, Olyphant, Scranton, Waymart (The South Canaan Tel. Co.)

Carrolltown Barnesboro, Carrolltown, Ebensburg, Hastings, Patton

Carversville Bedminster, Buckingham, Carversville, Doylestown,

Dublin, New Hope, Plumsteadville, Wycombe

Catasauqua Allentown, Bath, Bethlehem, Catasauqua, Easton,

Hellertown, Ironton (Ironton Tel. Co), Nazareth, Northampton, Riegelsville, Slatington, Springtown

Catawissa Bloomsburg, Catawissa, Danville, Elysburg, Numidia

Center Point

Center Point, Collegeville, Harleysville, Lansdale, Phila.

Subn. Zone 30, North Wales, Schwenksville

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5
Effective: September yy, 2021 Original Page 7

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Centre Hall Bellefonte, Boalsburg, Centre Hall, Millheim, Spring

Mills, State College

Charleroi Belle Vernon, Brownsville, California, Charleroi, Donora,

Fayette City, Monessen, Monongahela

Cherry Tree, Clymer, Glen Campbell

Chester Springs Chester Springs, Eagle, Exton, Phila. Subn. Zone 28,

Phoenixville, Pughtown, Royersford

Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn.

Zone 11

Clarion, Knox (Windstream), Leeper, Shippenville

(Windstream), Sligo (Windstream), Strattanville

(Windstream)

Claysville, Washington, West Alexander

Clearfield, Curwensville, Frenchville, Osceola Mills,

Philipsburg, Winburne

Clymer, Indiana

Coatesville, Downington, Eagle, Exton,

Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West

Grove, Westtown

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 8

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Collegeville Center Point, Collegeville, Green Lane, Harleysville,

> Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton

Connellsville Connellsville, Dawson, Mount Pleasant, Scottdale,

Uniontown

Coudersport Austin, Coudersport, Roulette, Ulysses

Cresco, Lords Valley, Mount Pocono, Newfoundland, Cresco

Stroudsburg

Cresson Altoona, Cresson, Ebensburg, Hollidaysburg, Portage

Curwensville Clearfield, Curwensville, Mahafey

Danville Bloomsburg, Catawissa, Danville, Elysburg,

Northumberland, Sunbury, Washingtonville

Dauphin Dauphin, Halifax, Harrisburg Zone 1

Dawson Connellsville, Dawson, Perryopolis, Scottdale

Blairsville, Derry, Greensburg, Latrobe

Derry

Belle Vernon, Charleroi, Donora, Elizabeth, Monessen,

Donora Monongahela

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 9

Issued: August xx, 2021

Effective: September yy, 2021 Ori

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Dowingtown Chester Springs, Coatesville, Downingtown, Eagle,

Exton, Glenmoore, Honey Brook, Lenape, Mortonville,

Phila. Subn. Zone 28, Pughtown, West Chester,

Westtown

Doylestown Buckingham, Carversville, Doylestown, Dublin, Line

Lexington, Phila. Subn. Zone 45, Plumsteadville,

Wycombe

Dublin Bedminster, Buckingham, Carversville, Doylestown,

Dublin, Lansdale, Line Lexington, Perkasie, Plumsteadville, Quakertown, Souderton

DuBois Brockway (Windstream), DuBois, Luthersburg

(Windstream), Penfield (Windstream), Reynoldsville,

Sykesville

Eagle Chester Springs, Coatesville, Downingtown, Eagle,

Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville,

Pughtown, Royersford, West Chester

East Palestine East Palestine, Pa., East Palestin, O. (AMERITECH,

O.), New Waterford, O. (AMERITECH, O.), Rogers, O.

(AMERITECH, O.)

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 10

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Easton Allentown, Bethlehem, Bloomsbury, NJ (Verizon – NJ),

> Catasaugua, Easton, Hellertown, Nazareth, Philipsburg, NJ (Verizon - NJ), Riegelsville, Springtown, Upper Black

Eddy

Carrolltown, Colver (Windstream), Cresson, Ebensburg, Ebensburg

Nanty-Glo (Verizon North), Johnstown (Verizon North)

Eldred Bradford, Duke Center (Armstrong North), Eldred, Port

Allegheny, Rew, Smethport

Elizabeth Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn.

Zone 10, Pitb. Subn. Zone 11

Ellwood City Beaver Falls, Ellwood City, New Castle, Portersville

(CenturyLink), Wampum, Zelienople

Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Elysburg

Numidia, Shamokin, Sunbury

Endeavor Endeavor, Tidioute, Tionesta

Exton Chester Springs, Coatesville, Downingtown, Eagle,

Exton, Glenmoore, Lenape, Mortonville, Phila. Subn.

Zone 28, Pughtown, West Chester, Westtown

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5 Issued: August xx, 2021 Effective:

September yy, 2021 Original Page 11

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Included in the Local Calling Area

Exchange Area

Fairchance Fairchance, Masontown, McClellandtown, Point Marion,

Smithfield, Uniontown

Farmington Farmington, Uniontown

Fayette City Belle Vernon, California, Charleroi, Fayette City,

Monessen, Perryopolis

Finleyville Finleyville, McMurray, Monongahela, Pitb. Subn. Zone

11, Pitb. Subn. Zone 12

Fleetwood Fleetwood, Kutztown, Leesport (Commonwealth Tel.),

Oley (The Conestoga Tel. and Tel. Co.), Reading,

Topton (The Conestoga Tel. and Tel. Co.)

Frackville Ashland, Frackville, Girardville, Mahanoy City,

Minersville, Pottsville, Saint Clair, Shenandoah

Freeland Freeland, Hazleton, McAdoo, Weatherly, White Haven

Frenchville Clearfield, Frenchville, Philipsburg, Snow Shoe,

Winburne

Galeton Galeton

Girardville Ashland, Frackville, Girardville, Mahanoy City,

Shenandoah

Barnesboro, Cherry Tree, Glen Campbell Glen Campbell

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: September yy, 2021

Original Page 12

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Glenmoore Chester Springs, Coatesville, Downingtown, Eagle,

Exton, Green Hills (The Conestoga Tel. and Tel. Co.), Glenmoore, Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg, Pughtown, West Chester

Glenwillard Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15,

Pitb. Subn. Zone 16

Green Lane Center Point, Collegeville, Green Lane, Harleysville,

Lansdale, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton, Sassamansville (The

Conestoga Tel. and Tel. Co.)

Greensburg Delmont (Windstream), Greensburg, Herminie,

Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Windstream), Youngwood

Greenville, Sharpsville, Sheakleyville (Windstream),

Transfer (The Pymatuning Ind. Tel. Co.)

Grove City Blacktown (CenturyLink), Grove City, Harrisville

(CenturyLink), Mercer, Wesley (Verizon North)

Halifax Dauphin, Elizabethville (Commonwealth Tel.), Halifax,

Harrisburg Zone 1, Millersburg (Commonwealth Tel.)

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5
Effective: September yy, 2021 Original Page 13

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Hamburg, Kempton (Verizon North), Leesport

(Commonwealth Tel.), Reading

Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant,

Scranton, Wallenpaupack

Harleysville Center Point, Collegeville, Green Lane, Harleysville,

Lansdale, Line Lexington, North Wales, Perkasie, Phila.

Subn. Zone 30, Schwenksville, Souderton

Harrisburg Zone 1 Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2,

Hershey (Verizon North), Hummelstown, Lewisberry (Commonwealth Tel.), Marysville (CenturyLink),

Mechanicsburg, Middletown, Shellsville (Verizon North)

Harrisburg Zone 2 Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon

North), Hummelstown, Middletown

Hastings Barnesboro, Carrolltown, Hastings, Patton

Hawley, Honesdale, Lords Valley, Newfoundland,

Wallenpaupack

Hazleton Conyngham-Drums (Commonwealth Tel.), Freeland,

Hazleton, McAdoo, Nuremburg (Commonwealth Tel.),

Weatherly, White Haven

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5 Original Page 14

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

August xx, 2021

September yy, 2021

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Hellertown Allentown, Bethlehem, Catasaugua, Easton, Hellertown,

Riegelsville, Springtown

Herminie Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23

Altoona, Cresson, Hollidaysburg Hollidaysburg

Homer City Black Lick, Blairsville, Homer City, Indiana

Honesdale Beach Lake (Verizon North), Galilee (Verizon North),

> Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount (The North-Eastern Pa. Tel. Co.), South Canaan (The South Canaan Tel. Co.), Wallenpaupack, Waymart

(The South Canaan Tel. Co.)

Honey Brook Coatesville, Downingtown, Glenmoore, Green Hills (The

Conestoga Tel. and Tel. Co.), Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.),

Parkesburg

Aliquippa, Beaver Falls, Chester, W. Va. (Verizon - W. Hookstown

Va.), East Liverpool, O. (AMERITECH, O.), Hookstown,

Midland, Rochester, Smiths Ferry

Houtzdale Clearfield, Houtzdale, Osceola Mills, Philipsburg

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5

Effective: September yy, 2021 Original Page 15

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Hummelstown Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon

North), Hummelstown, Middletown, Palmyra, Shellsville

(Verizon North)

Huntingdon, Marklesburg (CenturyLink),

McConnellstown (CenturyLink), Mount Union

Imperial, McDonald, Murdocksville (Armstrong),

Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15

Indiana Black Lick, Blairsville, Clymer, Elderton (Windstream),

Homer City, Indiana, Marion Center, Parkwood

Jeannette Greensburg, Harrison City (Windstream), Herminie,

Jeannette, Pitb. Subn. Zone 23

Jermyn Carbondale, Chapman Lake (Verizon North), Jermyn,

Olyphant, Scranton

Jersey Shore Avis, Jersey Shore, Lock Haven, Oval (Pennsylvania

Tel. Co.), Williamsport, Woolrich

Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White

Haven

Kane Kane, Ludlow, Mount Jewett

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 16

Issued: August xx, 2021 Effective: September yy, 2021

Exchange Area

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Included in the Local Calling Area

Kemblesville Avondale, Kemblesville, Kennett Square, Landenberg,

Mendenhall, Oxford, Unionville, West Grove, Hockessin,

DE (Verizon – DE), Newark, DE (Verizon – DE)

Kennett Square Avondale, Coatesville, Kemblesville, Kennett Square,

> Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown,

Hockessin, DE (Verision – DE), Wilmington, DE (Verizon

– DE)

Kingston Center Moreland (Commonwealth Tel.), Dallas

> (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-

Barre, Wyoming

Kulpmont Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin

Kutztown Allentown, Fleetwood, Kempton (Verizon North),

Kutztown, Reading, Topton (The Conestoga Tel. and

Tel. Co.)

Hamlin, Honesdale, Lake Ariel, Newfoundland, Lake Ariel

> Olyphant, Scranton, South Canaan (The South Canaan Tel. Co.), Wallenpaupack, Waymart (The South Canaan

Tel. Co.)

CenturyTel Broadband Services, Inc.

August xx, 2021

Exchange Area

September yy, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 17

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Included in the Local Calling Area

Lake Como Lake Como

Lancaster Intercourse (Frontier Comm. Of PA), Lancaster,

Landisville, Leola (Frontier Comm. Of PA), Lititz (Denver

& Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (CenturyLink), Mountville (CenturyLink), New Holland (Frontier Comm. Of PA), Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg

Landenberg Avondale, Kemblesville, Kennett Square, Landenberg,

> Lanape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Newark, DE (Verizon - DE), Willmington, DE (Verizon -

DE)

Landisville Lancaster, Landisville, Lititz (Denver & Ephrata Tel. and

> Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (CenturyLink), Mountville

(CenturyLink), Strasburg

Lansdale Center Point, Harleysville, Lansdale, Line Lexington,

North Wales, Souderton

Latrobe Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel.

Co. of Kecksburg), Latrobe, Ligonier, New Alexandria

(Windstream)

CenturyTel Broadband Services, Inc.

August xx, 2021

September yy, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 18

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Lebanon Annville, Frytown (Verizon North), Hershey (Verizon

> North), Jonestown (Verizon North) Lebanon, Mt. Gretna, Myerstown (Verizon North), Palmyra, Schaefferstown

(Verizon North)

Leeper Clarion, Leeper, Marienville

Lehighton Jim Thorpe, Lehighton, Nesquehoning, Palmerton

(Palmerton Tel. Co.)

Avondale, Coatesville, Downington, Exton, Kennett Lenape

> Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville,

West Chester, West Grove, Westtown

Belleville (CenturyLink), Lewistown, McVeytown, Lewistown

Mifflintown (CenturyLink), Port Royal (CenturyLink),

Reedsville (CenturyLink)

Ligonier

Latrobe, Ligonier, Stahlstown (Laurel Highland Tel. Co.)

Line Lexington

Doylestown, Dublin, Harleysville, Lansdale, Line

Lexington, North Wales, Perkasie, Phila. Subn. Zone 45,

Souderton

Lock Haven

Avis, Beech Creek (CenturyLink), Jersey Shore, Lock

Haven, Mill Hall (CenturyLink), Woolrich

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued:August xx, 2021Section 5Effective:September yy, 2021Original Page 19

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Lords Valley, Bushkill, Cresco, Hawley, Honesdale, Lords Valley,

Mount Pocono, Newfoundland, Stroudsburg,

Wallenpaupack

Lowellville Bessemer, Hubbard, O. (AMERITECH, O.), Lowellville,

Lowellville, O. (AMERITECH, O.), New Castle, North

Lima, O. (AMERITECH, O.), Youngstown, O.

(AMERITECH, O.)

Ludlow Kane, Ludlow

Mahaffey Mahaffey, Curwensville

Mahanoy City Frackville, Girardville, Lakewood (Frontier Comm. –

Lakewood), Mahanoy City, Shenandoah, Tamaqua

Marchand Marchand, Punxsutawney

Marienville Leeper, Marienville

Marion Center Indiana, Marion Center

Masontown Fairchance, Masontown, McClellandtown, Point Marion,

Smithfield, Uniontown

McAdoo Freeland, Hazleton, McAdoo, Tamaqua, Weatherly

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5
Effective: September yy, 2021 Original Page 20

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center
Exchange Area Included in the Local Calling Area

McClellandtown Fairchance, Masontown, McClellandtown, Smithfield,

Uniontown

McDonald Burgettstown, Canonsburg, Imperial, McDonald, Midway

(Windstream), Oakdale, Pitb. Subn. Zone 13

McMurray Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12,

Pitb. Subn. Zone 13

McVeytown Lewistown, McVeytown

Mechanicsburg Dillsburg (Verizon North), Harrisburg Zone 1, Lewisberry

(Commonwealth Tel.), Mechanicsburg

Mendenhall Avondale, Kemblesville, Kennett Square, Landenberg,

Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE

(Verizon – DE), Wilmington, DE (Verizon – DE)

Blacktown (CenturyLink), Fredonia (Windstream), Grove

City, Mercer, Sharon, Sharpsville, Wesley (Verizon

North)

Middletown Elizabethtown (CenturyLink), Harrisburg Zone 1,

Harrisburg Zone 2, Hershey (Verizon North),

Hummelstown, Middletown

Mercer

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5 Original Page 21

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Midland Beaver Falls, Hookstown, Midland, Rochester, Smiths

Ferry

Millersville Lancaster, Landsville, Millersville, Mountville

(CenturyLink), Strasburg

Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Millheim

Mills, State College

Millville Bloomsburg, Millville, Washingtonville

Milton Lewisburg (Buffalo Valley Tel. Co.), Mifflinburg (Buffalo

Valley Tel. Co.), Milton, Northumberland, Sunbury,

Washingtonville, Watsontown (Windstream)

Minersville Frackville, Minersville, New Philadelphia, Orwigsburg,

Pottsville, Saint Clair, Schuylkill Haven, Tremont

(Commonwealth Tel.)

Monessen Belle Vernon, Charleroi, Donora, Fayette City,

Monessen, Monongahela

Monongahela Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville,

Monessen, Monongahela

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 22

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Moosic, Pittston, Scranton, Taylor, Wyoming

Morrisville Ewing, NJ (Verizon - NJ), Morrisville, Newtown, Phila.

Subn. Zone 42, Phila. Subn. Zone 43, Phila, Subn. Zone

44, Trenton, NJ (Verizon - NJ), Yardley

Mortonville Avondale, Coatesville, Downingtown, Exton, Kennett

Square, Lenape, Mortonville, Parkesburg, Unionville,

West Chester, West Grove, Westtown

Moscow, Newfoundland, Scranton,

Wallenpaupack

Mountaintop Kingston, Mountaintop, Nanticoke, Nuangola

(Commonwealth Tel.), Plymouth, Wilkes-Barre

Mount Carmel Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin

Mount Gretna Annville, Lebanon, Mount Gretna, Palmyra

Mount Jewett Bradford, Mount Jewett, Kane

Mount Pleasant Connellsville, Greensburg, Kecksburg (Citizens Tel. Co.

of Kecksburg), Mount Pleasant, Scottdale, Youngwood

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5 Original Page 23

Issued: August xx, 2021 Effective: September yy, 2021

Exchange Area

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Included in the Local Calling Area

Mount Pocono Cresco, Lords Valley, Mount Pocono, Newfoundland,

Stroudsburg

Mount Union Huntingdon, McConnellstown (CenturyLink), Mount

Union

Nanticoke

Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre

Nazareth

Allentown, Bath, Bethlehem, Catasaugua, Easton,

Nazareth

Nesquehoning

Jim Thorpe, Lansford (Windstream), Lehighton,

Nesquehoning

New Castle

Bessemer, Ellwood City, New Bedford (Verizon North), New Castle, New Wilmington (Verizon North), Plain Grove (CenturyLink), Princeton (Verizon North), Volant

(CenturyLink), Wampum

New Florence

Bolivar, Johnstown, New Florence, Seward

Newfoundland

Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley,

Moscow, Mount Pocono, Newfoundland, Wallenpaupack

New Hope

Buckingham, Carversville, Doylestown, Lambertville, NJ (Verizon - NJ), New Hope, Newtown, Plumsteadville,

Wycombe, Yardley

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 24

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

New Kensington, Pitb. Subn. Zone 20, Springdale, New Kensington

Tarentum

New Philadelphia Minersville, New Philadelphia, Orwigsburg, Pottsville,

Saint Clair, Schuylkill Haven, Tamaqua

New Salem Brownsville, New Salem, Republic, Uniontown

Newtown Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43,

Wycombe, Yardley

North Wales Center Point, Harleysville, Lansdale, Line Lexington,

North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone

33, Souderton

Northampton Allentown, Bath, Bethlehem, Catasaugua, Ironton

(Ironton Tel. Co.), Northampton, Slatington

Northumberland Danville, Milton, Northumberland, Sunbury

Numidia Bloomsburg, Catawissa, Elysburg, Numidia

Oakdale Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb.

Subn. Zone 14

Olyphant Carbondale, Chapman Lake (Verizon North), Hamlin,

Jermyn, Lake Ariel, Olyphant, Scranton, Taylor

CenturyTel Broadband Services, Inc.

August xx, 2021

September yy, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 25

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Auburn (Verizon North), Minersville, New Philadelphia, Orwigsburg

Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven

Osceola Mills Clearfield, Houtzdale, Osceola Mills, Philipsburg

Oxford Avondale, Kemblesville, Kirkwood (Commonwealth Tel.),

Landenberg, Oxford, West Grove

Palmyra Annville, Harrisburg Zone 1, Hershey (Verizon North),

Hummelstown, Lebanon, Mount Gretna, Palmyra

Paris Burgettstown, Paris, Weirton, W. Va. (Verizon – W. Va.)

Atglen (Commonwealth Tel.), Coatesville, Gap Parkesburg

(Commonwealth Tel.), Glenmoore, Honey Brook,

Mortonville, Parkesburg, West Grove

Parkwood Indiana, Parkwood

Patton Altoona, Barnesboro, Carrolltown, Hastings, Patton

Pennsburg Bally (The Conestoga Tel. and Tel. Co.), Green Lane,

Pennsburg, Perkasie, Quakertown, Sassamansville (The

Conestoga Tel. and Tel. Co.), Souderton

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 26

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Perkasie Bedminster, Doylestown, Dublin, Green Lane,

> Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville,

Souderton

Perryopolis Belle Vernon, Dawson, Fayette City, Perryopolis,

Uniontown

Philadelphia Zone 1 Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone

Philadelphia Zone 2 Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone

> 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone 24

Philadelphia Zone 3 Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone

4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub.

Zone 32, Phila. Sub. Zone 34

Philadelphia Zone 4 Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone

4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub.

Zone 40, Phila. Sub. Zone 41

Chester Heights (Phil. Suburban Zone 10) Chester, Chester Heights, Holly Oak, DE (Verizon -

DE), Lenape, Media, Mendenhall, West Chester,

Westtown, Wilmington, DE (Verizon – DE)

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 27

Issued: August xx, 2021 September yy, 2021 Effective:

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

•	
Exchange Area	Exchange, Zone or Wire Center Included in the Local Calling Area
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon – DE), Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newton Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newton Square, Chester, Darby-Ridley Park- Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newton Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Broomall-Newton Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newton Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne

CenturyTel Broadband Services, Inc.

August xx, 2021

Exchange Area

September yy, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 28

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Included in the Local Calling Area

Bryn Mawr (Phil. Suburban Zone 25) Ardmore, Broomall-Newton Square, Bryn Mawr,

Conshohocken, Cynwyd-Narberth, Wayne

Wayne (Phil. Suburban Zone 26) Ardmore, Broomall-Newton Square, Bryn Mawr,

Conshohocken, Norristown, Paoli-Malvern-Berwyn,

Valley Forge, Wayne

Paoli-Malvern-Berwyn (Phil. Suburban Zone 28) Broomall-Newton Square, Chester Springs, Downington,

Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester,

Westtown

Valley Forge (Phil. Suburban Zone 29) Collegeville, Norristown, Paoli-Malvern-Berwyn,

Phoenixville, Royersford, Valley Forge, Wayne

Ambler, Center Point, Collegeville, Conshohocken, Norristown (Phil. Suburban Zone 30)

> Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge,

Wayne

Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken (Phil. Suburban Zone 31)

Conshohocken, Flourtown, Norristown, Phila. Zone 3,

Wayne

Ambler, Cheltenham-Elkins Park-Jenkintown, Flourtown (Phil. Suburban Zone 32)

Conshohocken, Flourtown, Phila. Zone 3

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 29

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

(Phil. Suburban Zone 34)

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Included in the Local Calling Area **Exchange Area**

Ambler (Phil. Suburban Zone 33) Ambler, Cheltenham-Elkins Park-Jenkintown,

Conshohocken, Flourtown, Hatboro, Norristown, North

Wales, Warrington, Willow Grove

Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Cheltenham-Elkins Park-Jenkintown

Park-Jenkintown, Flourtown, Hatboro, North Wales,

Phila. Zone 3, Phila. Zone 4, Willow Grove

Bethavres-Huntingdon, Cheltenham-Elkins Park-Bethayres-Huntingdon (Phil. Suburban Jenkintown, Feasterville-Churchville, Hatboro, Phila.

Zone 4, Warrington, Willow Grove Zone 37)

Ambler, Bethavres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro,

Warrington, Willow Grove

Hatboro (Phil. Suburban Zone 39) Ambler, Bethayres-Huntingdon, Cheltenham-Elkins

Park-Jenkintown, Feasterville-Churchville, Hatboro,

Warrington, Willow Grove

Feasterville-Churchville (Phil. Suburban Zone

Willow Grove (Phil. Suburban Zone 38)

40)

Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown,

Phila. Zone 4, Warrington, Willow Grove, Wycombe

Eddington-Cornwells Heights (Phil. Suburban

Zone 41)

Bristol, Eddington-Cornwells Heights, Feasterville-

Churchville, Langhorne, Phila. Zone 4

CenturyTel Broadband Services, Inc.

Langhorne (Phil. Suburban Zone 43)

August xx, 2021

September yy, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 30

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Exchange Area Included in the Local Calling Area

Bristol (Phil. Suburban Zone 42) Bristol, Eddington-Cornwells Heights, Langhorne,

Levittown, Morrisville, Yardley

Bristol, Eddington-Cornwells Heights, Feasterville-

Churchville, Langhorne, Levittown, Morrisville, Newtown,

Yardley

Levittown (Phil. Suburban Zone 44) Bristol, Langhorne, Levittown, Morrisville, Newtown,

Yardley

Warrington (Phil. Suburban Zone 45) Ambler, Bethayres-Huntingdon, Buckingham,

> Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

Philipsburg Clearfield, Frenchville, Houtzdale, Osceola Mills,

Philipsburg, Winburne

Phoenixville Chester Springs, Collegeville, Eagle, Phila. Subn. Zone

28, Phila. Subn. Zone 29, Phoenixville, Pughtown,

Roversford

Pittsburgh Exchange Areas

Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Bellevue (Includes West View)

Liberty, Homestead, Millvale, Perrysville, Pittsburgh

Bellevue, Braddock, Carrick, Crafton, East Liberty,

Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh Braddock (Includes Wilkinsburg)

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 31

August xx, 2021 Effective: September yy, 2021

Exchange Area

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Included in the Local Calling Area

Carrick (Includes Mt. Lebanon) Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie,

Carrick, Crafton, East Liberty, Homestead, Millvale,

Pittsburgh, Pleasant Hills

Crafton (Includes McKees Rocks) Bellevue, Braddock, Carnegie, Carrick, Coraopolis,

Crafton, East Liberty, Homestead, Millvale, Pittsburgh

Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox

East Liberty Chapel, Homestead, Millvale, Oakmont, Pittsburgh

Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead

Homestead, McKeesport, Millvale, Pittsburgh, Pleasant

Hills

Millvale (Includes Sharpsburg) Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox

Chapel, Glenshaw, Homestead, Millvale, Oakmount,

Pittsburgh

Pittsburgh Aliquippa, Ambridge, Bellevue, Braddock, Canonsburg,

Carrick, Clariton, Crafton, East Liberty, Elizabeth,

Export, Glenwillard, Harrison City, Homestead, Imperial,

McDonald, McMurray, Millvale, New Kingston,, Oakdale, Pittsburgh, Springdale, Tarentum,

Bethel Park (Pitt. Sub. 12) Bethel Park, Bridgeville, Carrick, Finleyville, McMurray,

Pleasant Hills

Bridgeville (Pitt. Sub. 13) Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick,

McDonald, McMurray, Oakdale

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 32

August xx, 2021 Effective: September yy, 2021

Exchange Area

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Included in the Local Calling Area

Carnegie (Pitt. Sub. 14) Bridgeville, Carnegie, Carrick, Coraopolis, Crafton,

Imperial, Oakdale

Coraopolis (Pitt. Sub. 15) Coraopolis, Carnegie, Sewickley, Bellevue, West View,

Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial

Fox Chapel (Includes Dorseyville) East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont,

(Pitt. Sub. 19) Springdale

Glenshaw (Pitt. Sub. 18) Fox Chapel, Glenshaw, Millvale, Perrysville

Irwin (Pitt. Sub. 23) Irwin, McKees Rocks, Monroeville, Greensburg, Harrison

City (Windstream), Hermine, Jeannette

McKeesport (Pitt. Sub. 10) McKeesport, Pleasant Hills, Bethel Park, Monroeville,

Irwin, Clairton, Elizabeth, Homestead

Monroeville (Includes Turtle Creek) Braddock, Export, Harrison City, Irwin, McKeesport,

Monroeville, Penn Hills (Pitt. Sub. 22)

Oakmount (Pitt. Sub. 20) East Liberty, Fox Chapel, Millvale, New Kensington,

Oakmont, Penn Hills, Springdale, Tarentum

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 33

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Penn Hills (Pitt. Sub. 21) Braddock, Export, Monroeville, Oakmont, Penn Hills

Perrysville (Pitt. Sub. 17 Bellevue, Glenshaw, Perrysville, Wexford

Pleasant Hills (Pitt. Sub. 11) Bethel Park, Carrick, Clairton, Elizabeth, Homestead,

McKeesport, Pleasant Hills

Sewickley (Pitt. Sub. 16) Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

Pittston Harding (Commonwealth Tel.), Kingston, Moosic,

Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming

Plumsteadville Bedminster, Buckingham, Carversville, Doylestown,

Dublin, Ferndale (Commonwealth Tel.), Line Lexington,

New Hope, Perkasie, Plumsteadville, Quakertown

Plymouth Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-

Barre

Point Marion Cheat Lake (Verizon – W. Va.), Fairchance, Masontown,

Point Marion, Morgantown, W. Va. (Verizon – W. Va.),

Smithfield, Uniontown

Port Allegany, Roulette, Smethport

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 34

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Portage Cresson, Ebensburg, Johnston, Portage, Southfork

Pottstown Boyertown (The Conestoga Tel. and Tel. Co.),

Collegeville, Douglassville (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford, Sassmansville (The Conestoga Tel. and Tel. Co.),

Schwenksville

Pottsville Auburn, Frackville, Friedensburg, Minersville, New

Philadelphia, Orwigsburg, Pottsville, Schuylkill Haven,

Saint Clair, Tamaqua

Pughtown Chester Springs, Downingtown, Eagle, Exton.

Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Morgantown (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford

Punxsutawney Big Run, Marchand, Punxsutawney

Quakertown Bedminster, Dublin, Ferndale (Commonwealth Tel.),

Green Lane, Pennsburg, Perkasie, Plumsteadville,

Quakertown, Souderton, Springtown

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5 Original Page 35

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Reading Adamstown (Denver & Ephrata Tel. and Tel. Co.),

Bernville (Verizon – North), Birdsboro (The Conestoga

Tel. and Tel. Co.), Fleetwood, Green Hills (The Conestoga Tel. and Tel. Co.), Hamburg, Kutztown, Leesport (Commonwealth Tel.), Morgantown (The Conestoga Tel. and Tel. Co.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Robesonia (Verizon - North), Topton (The Conestoga Tel. and Tel. Co.), Womelsdorf (Verizon – North), Yellow House (The Conestoga Tel.

and Tel. Co.)

Renovo Renovo

Republic Brownsville, New Salem, Republic, Uniontown

Rew Bradford, Duke Center (Armstrong North), Eldred,

Limestone, NY (Verizon – NY), Rew, Smethport

Reynoldsville DuBois, Reynoldsville, Sykesville

Riegelsville Allentown, Bethlehem, Catasauqua, Easton, Ferndale

(Commonwealth Tel.), Hellertown, Milford, NJ (Verizon -

NJ), Philipsburg, NJ (Verizon - NJ), Riegelsville,

Springtown, Upper Black Eddy

Rochester Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown,

Midland, Rochester

CenturyTel Broadband Services, Inc.

August xx, 2021

September yy, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 36

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Routlette Coudersport, Port Allegany, Roulette

Center Point, Chester Springs, Collegeville, Eagle, Phila. Royersford

> Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville

Russell Russell, Sugar Grove, Warren, Youngsville

Frackville, Minersville, New Philadelphia, Orwigsburg, Saint Clair

Pottsville, Saint Clair, Schuylkill Haven

Hopewell (CenturyLink), Saxton Saxton

Schuylkill Haven Auburn (Verizon North), Friedensburg (Verizon North),

Minersville, New Philadelphia, Orwigsburg, Pottsville,

Saint Clair, Schuylkill Haven

Schwenksville Center Point, Collegeville, Green Lane, Harleysville,

> Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville (The Conestoga Tel. and

Tel. Co.), Schwenksville, Souderton

Scottdale Connellsville, Dawson, Mount Pleasant, Scottdale

CenturyTel Broadband Services, Inc.

August xx, 2021

September yy, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 37

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Scranton Clarks Summit (Commonwealth Tel.), Dalton

> (Commonwealth Tel.), Factoryville (Commonwealth Tel.), Hamlin, Jermyn, Lake Ariel, Lake Winola (Commonwealth Tel.), Moosic, Moscow, Olyphant,

Pittston, Scranton, Taylor, Wyoming

Shamokin Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury,

Trevorton (TDS – Mahanoy and Mahantango Tel. Co.)

Sharon Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA,

Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.),

West Middlesex

Sharpsville Greenville, Mercer, Sharon, O. (AMERITECH, O.),

Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind.

Tel. Co.), West Middlesex

Shenandoah Ashland, Frackville, Girardsville, Mahanov City,

Ringtown (Commonwealth Tel.), Shenandoah

Slatington Allentown, Bath, Bethlehem, Catasauqua, Ironton

(Ironton Tel. Co.), New Tripoli (Verizon North),

Northampton, Slatington

Smethport Bradford, Eldred, Port Allegany, Rew, Smethport

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5 Original Page 38

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Smithfield Fairchance, Masontown, McClellandtown, Point Marion,

Smithfield, Uniontown

Smiths Ferry Chester, W. Va. (Verizon – W. Va.), East Liverpool, O.

(AMERITECH, O.), Hookstown, Midland, Rochester,

Smiths Ferry

Smock Brownsville, Smock, Uniontown

Snow Shoe Bellefonte, Frenchville, Snow Shoe

Souderton Center Point, Collegeville, Doylestown, Dublin, Green

Lane, Harleysville, Lansdale, Line Lexington, North

Wales, Pennsburg, Perkasie, Quakertown,

Schwenksville, Souderton

New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone Springdale

20, Springdale, Tarentum

Spring Mills

Bellefonte, Boalsburg, Centre Hall, Millheim, Spring

Mills, State College

Springtown

Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Quakertown, Riegelsville, Springtown, Upper Black

Eddy

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 39

Issued: August xx, 2021 Effective: September yy, 2021

Exchange Area

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Included in the Local Calling Area

State College Bellefonte, Boalsburg, Centre Hall, Port Matilda

(Windstream), Spring Mills, State College

Strasburg Gap (Commonwealth Tel.), Intercourse (Frontier Comm.

Of PA), Lancaster, Landisville, Millersville, Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth

Tel.), Strasburg

Stroudsburg Bushkill, Cresco, Lords Valley, Mount Pocono,

Saylorsburg (Commonwealth Tel.), Stroudsburg,

Stroudsburg, NJ (Verizon – NJ)

Sugar Grove Russell, Sugar Grove, Warren, Youngsville

Sunbury Danville, Elysburg, Milton, Northumberland, Selinsgrove

(Verizon North), Shamokin, Sunbury

Sykesville DuBois, Luthersburg (Windstream), Reynoldsville,

Sykesville

Tamaqua Lakewood (Frontier Comm. – Lakewood), Lansford

(Windstream), Mahanoy City, McAdoo, New

Philadelphia, Potttsville, Tamaqua

Tarentum New Kinsington, Pitb. Subn. Zone 20, Springdale,

Tarentum

CenturyTel Broadband Services, Inc.

August xx, 2021

September yy, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 40

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming **Taylor**

Tidioute Endeavor, Tidioute, Tionesta, Warren

Tyrone Altoona, Bellwood, Tyrone, Warriors Mark (Windstream)

Tionesta Endeavor, Tidioute, Tionesta

Ulyssess Coudersport, Ulysses

Brownsville, Connellsville, Fairchance, Farmington, Uniontown

Masontown, McClellandtown, New Salem, Point Marion,

Republic, Smithfield, Smock, Uniontown

Avondale, Coatesville, Kemblesville, Kennett Square,

Unionville Landenberg, Lenape, Mendenhall, Mortonville, Unionville,

West Chester, West Grove, Westtown

Easton, Ferndale (Commonwealth Tel.), Frenchtown, NJ

(Verizon – NJ), Milford, NJ (Verizon – NJ) Riegelsville, Springtown, Uhlerstown (Commonwealth Tel.), Upper

Black Eddy

Wallenpaupack Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley,

Moscow, Newfoundland, Wallenpaupack

Upper Black Eddy

CenturyTel Broadband Services, Inc.

September yy, 2021

August xx, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 41

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Beaver Falls, Ellwood City, New Castle, Wampum Wampum

Warren Russell, Sheffield (Windstream), Sugar Grove, Tidioute,

Warren, Youngsville

Washington Avella, Buffalo (Verizon North), Canonsburg, Claysville,

> Hickory (Hickory Tel. Co.), McMurray, Taylorstown (Verizon North), Washington, West Alexander

Washingtonville Bloomsburg, Danville, Millville, Milton, Turbotville

(Windstream), Washingtonville

Weatherly Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly,

White Haven

West Alexander Claysville, Washington, West Alexander

West Chester Downingtown, Exton, Lenape, Mendenhall, Mortonville,

Phila. Subn. Zone 28, West Chester, Westtown

West Grove Avondale, Coatesville, Kemblesville, Kennett Square,

> Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove,

Westtown, Hockessin, DE (Verizon – DE)

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

August xx, 2021 Effective: September yy, 2021

Exchange Area

Original Page 42

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Included in the Local Calling Area

West Middlesex Sharon, Sharon, O. (AMERITECH, O.), Sharpsville,

West Middlesex

West Newton Belle Vernon, West Newton, Yukon (Yukon-Waltz Tel.

Co.)

Westtown Lenape, Mendenhall, Phila. Subn. Zone 10, West

Chester, Westtown

White Haven Freeland, Hazleton, Jim Thorpe, Weatherly, White

Haven

Wilkes-Barre Center Moreland (Commonwealth Tel.), Dallas

> (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming

Williamsport Jersey Shore, Loyalsock (Verizon North), Oval

(Pennsylvania Tel. Co.), Trout Run (Verizon North),

Williamsport

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5 Issued: August xx, 2021 Effective: September yy, 2021

Original Page 43

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

A. Verizon Pennsylvania Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Winburne Clearfield, Frenchville, Philipsburg, Winburne

Woolrich Avis, Jersey Shore, Lock Haven, Woolrich

Wycombe Buckingham, Doylestown, New Hope, Newtown, Phila.

Subn. Zone 40, Phila. Subn. Zone 45, Wycombe

Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Wyoming

Barre, Wyoming

Yardley Ewing, NJ (Verizon - NJ), Morrisville, New Hope,

Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43,

Phila. Subn. Zone 44, Trenton, NJ (Verizon - NJ),

Wycombe, Yardley

Youngsville Russell, Sugar Grove, Warren, Youngsville

Youngwood Greensburg, Mount Pleasant, Youngwood

Zelienople Beaver Falls, Criders Corners (North Pitt. Tel. Co.),

Ellwood City, Evans City (CenturyLink), Zelienople

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5
Effective: September yy, 2021 Original Page 44

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

Exchange Area

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)

B. Verizon North Incorporated Exchange Areas and Local Calling Areas

Exchange, Zone or Wire Center Included in the Local Calling Area

Airville Brogue, Delta, Red Lion

Auburn Friedensburg, Orwigsburg, Pine Grove, Pottsville,

Schuylkill Haven

Avonmore Apollo (Windstream), Saltsburg, Vandergrift

Beach Lake Galilee, Honesdale, Narrowsburg, NY (Citizens Tel.)

Beaver Springs Middleburg, Mount Pleasant Mills, Selinsgrove

Beaverdale Johnstown, South Fork

Berlin Meyersdale, Rockwood, Somerset, Stoystown

Bernville Frystown, Hamburg, Robesonia, Womelsdorf, Reading

Boswell Hooversville, Johnstown, Somerset, Stoystown

Brogue Airville, Red Lion, York

Brookside Jersey Shore, Trout Run, Williamsport

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5

Original Page 45

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

September yy, 2021

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

B. Verizon North Incorporated Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Buffalo Avella, Canonsburg, Taylorstown, Washington

Cambridge Springs Edinboro, Meadville, Saegertown (Windstream)

Central City Berlin, Johnstown, Somerset, Windber

Chapman Lake Carbondale, Clark Summit (Commonwealth Telephone

Co.), Jermyn, Olyphant, Scranton

Clintonville Franklin, Wesley

Confluence Rockwood, Salisbury

Cooperstown Franklin, Oil City

Corry Spartansburg, Union City, Wattsburg

Davidsville Johnstown

Delta Airville, Fawn Grove, Cardiff, Md. (Verizon – Md.)

Dillsburg Dover, Harrisburg Zone 1, Mechanicsburg

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 46

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

August xx, 2021

September yy, 2021

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

B. Verizon North Incorporated Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Dingman's Ferry Milford/Log Tavern, Montague, NJ (CenturyLink)

Dover, Hanover (CenturyLink), New Oxford East Berlin

(CenturyLink), York

Edinboro Cambridge Springs, Erie, McKean

Elkland

Knoxville, Lawrenceville (Commonwealth Telephone

Co.), Westfield

Emmaus Allentown, Bethlehem, Ironton (Ironton Telephone Co.)

Erie

Edinboro, Fairview, Girard, McKean, North East,

Waterford, Wattsburg

Erie, Girard, McKean

Fawn Grove

Delta, Stewartstown, Jarrettsville, Md. (Service to NXX

692 and 941 only), Cardiff, Md. (Verizon – Md.)

Cooperstown, Oil City

Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill

Haven

Fairview

Franklin

Friedensburg

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5 Issued: August xx, 2021 Effective: September yy, 2021 Original Page 47

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

B. Verizon North Incorporated Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Frystown Bernville, Jonestown, Myerstown, Lebanon

Galilee Beach Lake, Callicoon (Verizon - NY), Honesdale,

Narrowsburg, NY (Citizens Tel.)

Girard Erie, Fairview

Glen Rock Jefferson, Loganville, Stewartstown, York

Grand Valley Pleasantville, Titusville, Youngsville

Ulysses, Westfield Harrison Valley

Annville, Elizabethtown (CenturyLink), Harrisburg Zone Hershey

1 and 2, Hummelstown, Lebanon, Middletown, Palmyra,

Shellsville, Steelton

Hooversville Boswell, Johnstown, Stoystown, Somerset

Glen Rock, Hanover (CenturyLink), Spring Grove, York Jefferson

Beaverdale, Davidsville, Nanty Glo, Seward, South Fork,

Windber Johnstown

Frystown, Shellsville, Annville, Lebanon Jonestown

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 48

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

B. Verizon North Incorporated Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Kempton Allentown, Hamburg, Kutztown, New Smithville, New

Tripoli

Knoxville Elkland

Lincolnville Union City, Spartansburg, Townville (Windstream)

Loganville Glen Rock, Red Lion, York

Muncy, Trout Run, Williamsport Loyalsock

Manchester Dover, York

Mantzville Lehighton, McKeansburg, Tamaqua

Matamoras Cuddebackville, NY (Verizon - NY), Milford/Log Tavern,

Montague, NJ (CenturyLink), Port Jervis, NY (Verizon -

NY)

McKean

Edinboro, Erie, Fairview

McKeansburg

Mantzville, Orwigsburg, Pottsville, Schuylkill Haven

Meyersdale

Berlin, Rockwood, Salisbury, Somerset

Supp. No. ~ to

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: Original Page 49 September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

B. Verizon North Incorporated Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Middleburg Beaver Springs, Mifflinburg (Buffalo Valley Tel. Co.),

Mount Pleasant Mills, Selinsgrove

Milford/Log Tavern Cuddlebackville, NY (Verizon – NY), Dingman's Ferry,

Matamoras, Montague, NJ (CenturyLink), Port Jervis,

NY (Verizon - NY)

Mount Pleasant Mills Beaver Springs, Middleburg, Selinsgrove

Frystown, Schaefferstown, Womelsdorf, Lebanon Myerstown

Nanty Glo Ebensburg, Johnstown

New Bedford New Castle, New Wilmington

New Smithville Allentown, Ironton (Ironton Telephone Co.), Kempton,

New Tripoli

New Tripoli Allentown, Kempton, New Smithville, Slatington

New Wilmington New Bedford, New Castle, Sharon, Volant (CenturyLink)

Erie, South Ripley, NY (Verizon – NY), Wattsburg

North East

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

August xx, 2021 September yy, 2021 Original Page 50

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

B. Verizon North Incorporated Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Oil City Cooperstown, Franklin, Pleasantville, Titusville

Pine Grove Auburn, Friedensburg, Tremont (Commonwealth

Telephone Co.)

Pleasantville Grand Valley, Oil City, Titusville

New Castle, Portersville (CenturyLink), Ellwood City Princeton

Red Lion Brogue, Loganville, York

Bernville, Womelsdorf, Reading Robesonia

Rockwood Berlin, Confluence, Meyersdale, Somerset

Sabinsville Westfield

Salisbury Confluence, Meyersdale, Grantsville, Md. (Verizon -

Md.)

Saltsburg Avonmore

Waverly, NY (Verizon - NY) Sayre

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5
Effective: September yy, 2021 Original Page 51

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

B. Verizon North Incorporated Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Schaefferstown, Womelsdorf, Lebanon

Selinsgrove Beaver Springs, Middleburg, Mount Pleasant Mills,

Sunbury

Selinsgrove – Shamokin Dam Beaver Springs, Middleburg, Mount Pleasant Mills,

Sunbury

Seward Johnstown, New Florence

Shellsville Jonestown, Harrisburg Zone 1, Hummelstown, Hershey

Shohola Barryville, NY (Verizon – NY), Milford/Log Tavern

Somerset Berlin, Boswell, Rockwood, Stoystown

South Fork Beaverdale, Johnstown

Spartansburg Corry, Lincolnville, Titusville, Townville (Windstream)

Supp. No. ~ to

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: Original Page 52 September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

B. Verizon North Incorporated Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Spring Grove Hanover (CenturyLink), Jefferson, York

Stewartstown Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville,

Md. (Service to NXX 941 only)

Stoystown Berlin, Boswell, Hooversville, Somerset

Taylorstown Buffalo, Claysville, Washington

Titusville Grand Valley, Oil City, Pleasantville, Spartansburg

Trout Run Brookside, Loyalsock, Williamsport

Union City Corry, Erie, Lincolnville, Waterford, Wattsburg

Apollo (Windstream), Avonmore, Leechburg

Vandergrift (Windstream)

Erie, Union City, Wattsburg

Waterford

Corry, Erie, North East, Uion City, Waterford

Wattsburg

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: Section 5 August xx, 2021 Effective: September yy, 2021

Original Page 53

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

B. Verizon North Incorporated Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Exchange Area Included in the Local Calling Area

Wellersburg Mt. Savage, Md., Cumberland, Md., Frostburg, Md.

(Verizon – Md.), Meyersdale, Hyndman (CenturyLink)

Wesley Clintonville, Harrisville (CenturyLink), Grove City, Mercer

Westfield Elkland, Harrison Valley, Knoxville, Sabinsville

Windber Central City, Johnstown

Womelsdorf Bernville, Myerstown, Robesonia, Schaefferstown,

Reading

Wrightsville Red Lion, York, Columbia (CenturyLink)

York Dover, Loganville, Manchester, Red Lion, Spring Grove,

Wrightsville

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5 August xx, 2021

Issued: Effective: September yy, 2021 Original Page 54

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

C. Frontier Commonwealth Exchange Areas and Local Calling Areas (Cont'd)

An "*" next to exchange in Local Service Area indicates a one-way EAS route; all others are two-

way.

Exchange, Zone or Wire Center

Included in the Local Calling Area Exchange Area

Atglen, Gap, Parkesburg Atglen

Bangor Bangor, Belvidere, Easton*, Pen Argyl, Portland,

Saylorsburg

Belvidere Bangor, Belvidere, Belvidere, NJ, Easton*, Hope, NJ,

Oxford, NJ, Pen Argyl

Benton Benton, Huntington Mills. Orangeville

Blossburg Blossburg, Covington, Liberty, Mansfield, Wellsboro*

Brooklyn Brooklyn, Montrose, Nicholson, Springville

Center Moreland Center Moreland, Dallas, Harding, Harveys Lake,

Kingston, Lake Winola, Noxen, Pittston*, Trucksville,

Tunkhannock, Wilkes-Barre, Wyoming*

Clarks Summit Clarks Summit, Dalton, Factoryville, Lake Winola,

Scranton

Conyngham-Drums Conyngham, Hazleton, Nuremberg, Wapwallopen

Coopersburg Allentown, Bethlehem, Coopersburg, Emmaus*,

Quakertown*

Covington Blossburg, Covington, Liberty, Mansfield, Wellsboro*

Dallas Center Moreland, Dallas, Harding, Harveys Lake,

Kingston, Noxen, Sweet Valley, Trucksville, Wilkes-

Barre

Dalton Clarks Summit, Dalton, Factoryville, Lake Winola,

Nicholson, Scranton

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5 Effective: September yy, 2021

Original Page 55

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

C. Frontier Commonwealth Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Dushore Dushore, Estella, Laporte, New Albany

Eagles Mere Eagles Mere, Estella, Laporte, Muncy Valley

Estalla Dushore, Eagles Mere, Estella, Laporte

Elizabethville Elizabethville, Gratz, Halifax, Lykens, Millersburg

Factoryville Clarks Summit, Clifford, Dalton, Factoryville, Lake

Winola, Nicholson, Scranton, Tunkhannock

Ferndale Bedminster, Doylestown*, Ferndale, Milford, NJ,

Plumsteadville, Quakertown, Reigelsville, Springtown,

Uhlerstown, Upper Black Eddy

Gap Atglen, Gap, Intercourse, Kirkwood, Parkesburg,

Quarryville, AStrasburg, Lancaster*

Gratz Elizabethville, Gratz, Lykens, Tower City, Valley View

Hallstead Hallstead, Lawsville, New Milford, Susquehanna

Harding Center Moreland, Clarks Summit*, Dallas, Harding,

Pittston, Scranton*, Trucksville, Tunkhannock*, Wilkes-

Barre*

Center Moreland, Dallas, Harveys Lake, Kingston Harveys Lake

Noxen, Sweet Valley, Trucksville, Wilkes-Barre*

Hensel, Kirkwood, Lancaster*, Quarryville, Rawlinsville Hensel

Huntington Mills Benton, Huntington Mills, Muhlenburg, Shickshinny

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5 Effective: September yy, 2021

Original Page 56

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

C. Frontier Commonwealth Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Exchange Area Included in the Local Calling Area

Kirkwood Gap, Hensel, Kirkwood, Lancaster*, Oxford, Quarryville

Laceyville Laceyville, Mehoopany, Tunckhannock*, Wyalusing

Lake Winola Center Moreland, Clarks Summit, Dalton, Factoryville,

Winola, Nicholson, Scranton, Tunhannock

Laporte Dushore, Eagles Mere, Estella, Laporte, Muncy Valley,

New Albany

Lawrenceville Elkland, Lawrenceville, Tioga

Lawsville Hallstead, Lawsville, Montrose, Rush, St. Joseph

Leesport Fleetwood, Hamburg, Leesport, Reading

Leraysville LeRaysville, Rome, Rush, Towanda, Warren Center

Harrisburg (Zone1) Lewisberry, Mechanicsburg Lewisberry

Liberty Blossburg, Liberty, Morris

Lykens Elizabethville, Gratz, Lykens, Tower City, Valley View

Mansfield Blossburg, Covington, Mansfield, Roseville, Tioga,

Wellsboro

Mehoopany Laceyville, Mehoopany, Tunkhannock

Middlebury Center Middlebury Center, Tioga, Wellsboro

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 57

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

C. Frontier Commonwealth Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Millersburg Elizabethville, Halifax, Millersburg

Montrose Brooklyn, Lawsville, Montrose, Rush, St. Joseph,

Springville

Morris Liberty, Morris, Wellsboro

Muhlenburg Huntingdon Mills, Muhlenburg, Nanticoke*, Shickshinny,

Sweet Valley, Wilkes-Barre*

Muncy Valley Eagles Mere, Hughesville*, Laporte, Muncy Valley

New Albany Dushore, Laporte, New Albany, Towanda, Wyalusing

Nicholson Brooklyn, Dalton, Factoryville, Lake Winola, Nicholson,

Springville, Tunkhannock*

Centermoreland, Dallas, Harveys Lake, Noxen, Sweet

Noxen Valley, Trucksville, Tunkhannock

Nuangola Mountaintop, Nanticoke, Nuangola, Shickshinny,

Wapwallopen, Wilkes-Barre

Nuremberg Conyngham, Hazleton, Nuremberg, Ringtown

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 58

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

C. Frontier Commonwealth Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Orangeville Benton, Berwick*, Bloomsburg, Orangeville

Pen Argyl Bangor, Belvidere, Easton*, Nazareth*, Pen Argyl,

Saylorsburg

Pocono Lake Mount Pocono*, Pocono Lake, Stroudsburg*, White

Haven*

Portland Bangor, Columbia, NJ, Portland, Stroudsburg*

Gap, Hensel, Kirkwood, Lancaster, Quarryville, Quarryville

Rawlinsville, Strasburg

Rawlinsville Hensel, Lancaster, Millersville*, Quarryville, Rawlinsville,

Strasburg

Nuremberg, Ringtown, Shenandoah Ringtown

Rome LeRaysville, Nichols, NY, Rome, Sayre*, Towanda,

Ulster, Warren Center

Lawsville, LeRaysville, Montrose, Rush, Springville, St. Rush

Joseph

St. Joseph Lawsville, Montrose, Rush, St. Joseph, Warren Center

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5 Issued: August xx, 2021 Effective:

September yy, 2021 Original Page 59

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Exchange Area

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

C. Frontier Commonwealth Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Included in the Local Calling Area

Saylorsburg Bangor, Pen Argyl, Saylorsburg, Stroudsburg

Shickshinny Berwick, Huntington Mills, Muhlenburg, Nanticoke*,

Nuangola, Shickshinny, Wapwallopen, Wilkes-Barre*

Springville Brooklyn, Montrose, Nicholson, Rush, Springville,

Tunkhannock*

Hallstead, Jackson, Susquehanna, Thompson Susquehanna

Dallas, Harveys Lake, Kingston*, Muhlenburg, Noxen,

Sweet Valley Sweet Valley, Trucksville, Wilkes-Barre

Lawrenceville, Mansfield, Middlebury Center, Tioga, Tioga

Wellsboro*

Towanda LeRaysville, Leroy, New Albany, Rome, Towanda, Troy,

Ulster, Wyalusing

Tower City Gratz, Lykens, Tower City, Tremont, Valley View

Minersville, Pine Grove, Pottsville*, Tower City, Tremont,

Tremont Valley View

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 60

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

C. Frontier Commonwealth Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Troy Canton, Leroy, Towanda, Troy

Trucksville Center Moreland, Dallas, Harding, Harveys Lake,

Kingston, Noxen, Sweet Valley, Trucksville, Wilkes-

Barre

Tunkhannock Centermoreland, Factoryville, Lake Winola, Mehoopany,

Noxen, Tunkhannock

Uhlerstown Doylestown*, Ferndale, Frenchtown, NJ,

Plumsteadville*, Uhlerstown, Upper Black Eddy

Ulster Rome, Sayre*, Towanda, Ulster

Valley View Gratz, Lykens, Tower City, Tremont, Valley View

Wapwallopen Berwick, Conyngham, Nuangola, Shickshinny,

Wapwallopen

Warren Center LeRaysville, Nichols, NY, Rome, St. Joseph, Warren

Center

Wellsboro Mansfield, Middlebury Center, Morris, Wellsboro

Laceyville, New Albany, Towanda, Wyalusing

Wyalusing

CenturyTel Broadband Services, Inc.

August xx, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 61

Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)

D. Consolidated Communications of PA Exchange Areas and Local Calling Areas

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Cooperstown, Criders Corners, Curtisville, Freeport, Cooperstown

Gibsonia, Mars, Saxonburg, Wexford, Butler and Nixon

Criders Corners Cooperstown, Criders Corners, Curtisville, Freeport,

Gibsonia, Mars, Saxonburg, Wexford, Perrysville and

Zelienople

Curtisville Cooperstown, Criders Corners, Curtisville, Freeport,

Gibsonia, Mars, Saxonburg, Wexford and Tarentum

Cooperstown, Criders Corners, Curtisville, Freeport, Freeport

Gibsonia, Mars, Saxonburg, Wexford and Tarentum

Gibsonia Cooperstown, Criders Corners, Curtisville, Freeport,

Gibsonia, Mars, Saxonburg, Wexford and Glenshaw

Cooperstown, Criders Corners, Curtisville, Freeport,

Gibsonia, Mars, Saxonburg, Wexford and Perrysville Mars

Saxonburg Butler, Cooperstown, Criders Corners, Curtisville,

Freeport, Gibsonia, Mars, Saxonburg, Wexford and

Tarentum

Wexford Cooperstown, Criders Corners, Curtisville, Freeport,

Gibsonia, Mars, Saxonburg, Perrysville, and Wexford

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 62

Competitive Local Exchange Telecommunications Services

5. Exchange Services

- 5.1 **Exchange Areas**
- 5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)
 - E. Ironton Telephone Company Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Allentown, Bath, Bethlehem, Catasaugua, Coopersburg, Easton, Ironton

> Emmaus, Hellertown, Kempton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Slatington, Springtown,

Topton, Upper Black Eddy

F. Marianna and Scenery Hill Telephone Company Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Marianna Bentleyville, Fredericktown, Marianna, Richeyville, Scenery Hill,

Washington

Scenery Hill Bentleyville, Fredericktown, Marianna, Richeyville, Scenery Hill,

Washington

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 63

August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

- 5.1 **Exchange Areas**
- 5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)
 - G. North Eastern PA Telephone Company Exchange Areas and Local Calling Areas

Exchange, Zone or Wire Center Included in the Local Calling Area

Exchange Area

Carbondale, Clifford, Factoryville

Forest City

Carbondale, Forest City, Pleasant Mount, Union Dale

Harford

Clifford

Issued:

Clifford, Harford, New Milford

Jackson

Jackson, New Milford, Susquehanna, Thompson

New Milford

Hallstead, Harford, New Milford

Pleasant Mount

Forest City, Honesdale, Pleasant Mount, Union Dale

Thompson

Jackson, Susquehanna, Thompson

Union Dale

Forest City, Pleasant Mount, Union Dale

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 64

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)

H. United Telephone Co. of PA Exchange Areas and Local Calling Area

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Allensville, Belleville, Huntingdon, Lewistown

Bedford Bedford, Charlesville, Everett, Fishertown, Osterburg,

Schellsburg

Bedford Valley Bedford, Bedford Valley, Hyndman

Beech Creek, Howard, Lock Haven, Mill Hall

Belleville, Belleville, Lewistown, Reedsville

Biglerville Biglerville, Gettysburg, York Springs

Blacktown, Plain Grove, Volant, Grove City, Mercer

Blain, East Waterford, Loysville

Blue Ridge Summit, Highfield, Md., Waynesboro

Bruin Chicora, North Washington, Parker, Petrolia, Bruin

Butler Chicora, Connoquenessing, Meridian, Nixon, Prospect,

West Sunbury, Butler

Carlisle Carlisle, Mount Holly Springs, Newville

Chambersburg, Fayetteville, Marion, Saint Thomas

Charlesville Bedford, Charlesville, Everett

CenturyTel Broadband Services, Inc. Supp

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 65

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

H. United Telephone Co. of PA Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Chicora Bruin, Butler, North

Washington, Petrolia, Chicora

Claysburg Altoona , Claysburg, Hollidaysburg, Osterburg, Roaring

Spring

Clearville Bedford, Clearville, Everett

Columbia Columbia, Elizabethtown, Lancaster, Marietta, Mount

Joy, Mountville, Wrightsville

Connoquenessing Butler, Evans City, Meridian, Nixon, Prospect,

Connoquenessing

Dry Run Chambersburg, Dry Run

Duncannon Duncannon, Harrisburg Zone 1, Marysville, New

Bloomfield, Newport

East Waterford Blain, East Waterford, Mifflintown, Port Royal

Eau Claire Emlenton, Foxburg, North Washington, Parker, Eau

Claire

Elizabethtown, Columbia, Hershey, Lancaster, Marietta,

Mt. Joy, Middletown

Emlenton Eau Claire, Foxburg, Parker, Rockland, Emlenton

Evans City Butler, Connoquenessing, Criders Corners, Nixon,

Zelienople, Evans City

Everett Bedford, Breezewood, Clearville, Everett

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 66

August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

H. United Telephone Co. of PA Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Fairfield Emmitsburg, Md., Fairfield, Gettysburg

Fayetteville Chambersburg, Fayetteville

Fishertown Bedford, Fishertown, Osterburg, Schellsburg

Foxburg Eau Claire, Emlenton, Parker, Foxburg

Gettysburg Biglerville, Fairfield, Gettysburg

Greencastle Chambersburg, Greencastle, Marion, Waynesboro

Hanover Hanover, Jefferson, Littlestown, New Oxford

Harrisville Plain Grove, Portersville, Slippery Rock, Volant, West

Sunbury, Wesley, Harrisville, Grove City

Hewitt Cumberland, Md., Flintstone, Md., Hewitt, Oldtown, Md.,

Ridgeley, W. Va., State Line

Hopewell Everett, Hopewell, Saxton

Howard Beech Creek, Bellefonte, Howard, State College, Zion

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 67

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

H. United Telephone Co. of PA Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Bedford, Bedford Valley, Hyndman Hyndman

Ickesburg Ickesburg, Loysville, Millerstown, New Bloomfield,

Newport, Port Royal

Gettysburg, Hanover, Littlestown, New Oxford, Silver Littlestown

Run, Md.

Liverpool Liverpool, Millerstown, Newport

Loysburg Loysburg, Martinsburg, Roaring Spring

Loysville Blain, Ickesburg, Loysville, New Bloomfield

Marietta Columbia, Elizabethtown, Lancaster, Marietta, Mt. Joy,

Mountville

Marion Chambersburg, Greencastle, Marion

Marklesburg McConnellstown, Huntingdon, Marklesburg

Altoona, Hollidaysburg, Loysburg, Martinsburg, Roaring Martinsburg

Spring, Williamsburg

Marysville Duncannon, Harrisburg Zone 1, Marysville

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5
Effective: September yy, 2021 Original Page 68

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

Exchange Area

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

H. United Telephone Co. of PA Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Included in the Local Calling Area

McAlisterville McAlisterville, Mifflintown, Port Royal, Richfield,

Thompsontown

McConnellstown Alexandria, Huntingdon, Mount Union, Marklesburg,

McConnellstown

McConnellsburg McConnellsburg

Mercersburg, Greencastle, Marion, Mercersburg,

Saint Thomas

Meridian Butler, Connoquenessing, Nixon, Prospect, Meridian

Mifflintown East Waterford, Lewistown, McAlisterville, Mifflintown,

Port Royal, Thompsontown

Millerstown Ickesburg, Liverpool, Millerstown, New Bloomfield,

Newport, Thompsontown

Mill Hall Beech Creek, Lock Haven, Mill Hall

Mount Joy, Columbia, Elizabethtown, Marietta,

Mountville, Lancaster, Landisville, Manheim

Mountville, Columbia, Marietta, Millersville, Mount Joy,

Lancaster, Landisville

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

August xx, 2021 September yy, 2021 Original Page 69

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

H. United Telephone Co. of PA Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Mt. Holly Springs Carlisle, Mt. Holly Springs

New Bloomfield Duncannon, Ickesburg, Loysville, Millerstown, New

Bloomfield, Newport

New Oxford East Berlin, Hanover, Littlestown, New Oxford,

Gettysburg

Newburg Chambersburg, Newburg, Newville, Shippensburg

Newport Duncannon, Ickesburg, Liverpool, Millerstown, New

Bloomfield, Newport

Newville Carlisle, Newburg, Newville

Nixon Butler, Connoquenessing, Evans City, Meridian, Nixon,

Saxonburg

Bruin, Butler, Chicora, Eau Claire, Petrolia, West North Washington

Sunbury, North Washington

Orbisonia Orbisonia, Mt. Union, Shade Gap, Three Springs

Osterburg Bedford, Claysburg, Fishertown, Osterburg

CenturyTel Broadband Services, Inc.

August xx, 2021

September yy, 2021

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 70

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

Effective:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

H. United Telephone Co. of PA Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Parker Bruin, Eau Claire, Emlenton, Foxburg, Petrolia,

Callensburg, Parker

Petrolia Bruin, Butler, Chicora, North Washington, Parker,

Petrolia

Plain Grove Harrisville, Portersville, Slippery Rock, Volant,

Blacktown, Grove City

Portersville Butler, Harrisville, Plain Grove, Prospect, Volant,

Slippery Rock, Princeton, Elwood City, Portersville,

Zelienople

Port Royal East Waterford, Ickesburg, Lewistown, McAlisterville,

Mifflintown, Port Royal, Thompsontown

Prospect Butler, Connoquenessing, Meridian, Portersville,

Prospect

Reedsville Belleville, Lewistown, Reedsville

Richfield McAlisterville, Mt. Pleasant Mills, Richfield

Roaring Spring Altoona, Claysburg, Hollidaysburg, Loysburg,

Martinsburg, Roaring Spring

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5 Effective:

September yy, 2021 Original Page 71

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Exchange Area

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

H. United Telephone Co. of PA Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Included in the Local Calling Area

Saint Thomas Chambersburg, Mercersburg, Saint Thomas

Schellsburg Bedford, Fishertown, Schellsburg

Shade Gap Orbisonia, Shade Gap, Three Springs

Shippensburg Chambersburg, Newburg, Shippensburg

Slippery Rock Butler, Harrisville, Plain Grove, Portersville, Volant, West

Sunbury, Slippery Rock

Cumberland, Md., Flintstone, Md., Hewitt, Oldtown, Md., State Line

Ridgeley, W. Va. State Line

Thompsontown McAlisterville, Mifflintown, Millerstown, Port Royal,

Thompsontown

Three Springs Orbisonia, Shade Gap, Three Springs, Huntingdon

Volant Harrisville, Plain Grove, Portersille, Slippery Rock, New

Castle, Blacktown, New Wilmington, Volant

Blue Ridge Summit, Greencastle, Highfield, Md., Waynesboro

Waynesboro, Chambersburg

West Sunbury Butler, Harrisville, North Washington, Slippery Rock,

West Sunbury

Williamsburg Altoona, Hollidaysburg, Martinsburg, Williamsburg

Biglerville, Gettysburg, York Springs York Springs

Zion Bellefonte, Howard, State College, Zion

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

August xx, 2021 Effective: September yy, 2021

Exchange Area

Original Page 72

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Issued:

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)

I. Windstream Pennsylvania, Inc. Exchange Areas and Local Calling Areas

Exchange, Zone or Wire Center

Included in the Local Calling Area

Albion Albion, Fairview, Erie, Girard and West Springfield

Apollo Apollo, Leechburg and Vandergrift

Bobtown Bobtown, Carmichaels, Greensboro, Mt. Morris and Mt.

Morris, W. Va.

Brave, Rogersville, Spraggs, Waynesburg, New **Brave**

Freeport, Graysville, and Blacksville, W.Va.

Brockway, DuBois and Falls Creek **Brockway**

Brookville Brookville, Corsica, Hazen, Sigel and Summerville

Callensburg Callensburg, Clarion, Knox, Parker, Rimersburg and

Sligo

Carmichaels Bobtown, Carmichaels, Fredericktown, Greensboro,

Jefferson, Mt. Morris, Rices Landing, Mt. Morris, W.Va.,

and Waynesburg

Coalport Coalport, Glasgow, Altoona, and Houtzdale

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 73

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

I. Windstream Pennsylvania, Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Cochranton, Conneaut Lake, Conneautville, Fredonia,

Guys Mills, Linesville, Meadville, Sandy Lake, Saegertown, Sheakleyville, and Townville

Colver, Barnesboro, Carrolltown, Ebensburg,

Johnstown, Nanty Glo, and South Fork

Conneaut Lake, Conneautville, Guys Mills,

Linesville, Meadville, Saegertown, and Townville

Conneautville Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Linesville, Meadville, Saegertown, and Townville

Corsica, Brookville, Clarion, Hazen, Sigel, Strattanville,

Summerville

Darlington Darlington, Beaver Falls, Enon Valley, and Rochester

Dayton Dayton, Timblin, Kittanning and Rural Valley

Delmont, Export, Harrison City, Greensburg, and New

Alexandria

Driftwood and Emporium

East Brady, Kittanning, Petrolia, and Rimersburg

Elderton, Kittanning and Indiana

Emporium Emporium and Driftwood

Enon Valley, Beaver Falls, Darlington, New Castle, and

Rochester

CenturyTel Broadband Services, Inc. Sup

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 74

Issued: August xx, 2021 Effective: September yy, 2021

Exchange Area

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

I. Windstream Pennsylvania, Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Included in the Local Calling Area

Export, Harrison City, and Delmont,; Pittsburgh

Suburban Zone 21 (Penn Hills), Pittsburgh Suburban Zone 22A (Turtle Creek), and Pittsburgh Suburban Zone

22B (Monroeville)

Ford City Ford City, Kittanning and Worthington

Fredericktown, Greensboro, Jefferson,

Rices Landing, and Marianna

Fredonia Cochranton, Fredonia, Greenville, Sandy Lake,

Sheakleyville, and Mercer

Glasgow Coalport, Glasgow, and Altoona

Graysville Brave, Graysville, New Freeport, Rogersville, Spraggs,

Waynesburg, and Blacksville, W. Va.

Greensboro Bobtown, Carmichaels, Fredericktown, Greensboro,

Jefferson, Mt. Morris, Mt. Morris W. Va., and Rices

Landing and Waynesburg

Guys Mills Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Linesville, Meadville, Saegertown, and Townville

Harrison City Export, Harrison City, Delmont, Irwin, Jeannette and

Pittsburgh Suburban Zone 22B (Monroeville)

Hawthorn, New Bethlehem and Summerville

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 75

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

I. Windstream Pennsylvania, Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center
Exchange Area Included in the Local Calling Area

Hazen, Brockway, Brookville, Corsica, Dubois, Sigel,

and Summerville

Hughesville Hughesville, Muncy, and Williamsport

Jamestown, Conneaut Lake, Linesville, Meadville,

Westford, and Greenville

Jefferson Carmichaels, Fredericktown, Greensboro, Jefferson,

Rices Landing, and Waynesburg

Johnsonburg, Kersey, Ridgway, St. Marys, Weedville,

and Wilcox

Kersey Johnsonburg, Kersey, Ridgway, St. Marys, Weedville,

and Wilcox

Kittanning East Brady, Elderton, Ford City, Kittanning, Rural Valley,

Templeton, Worthington, and Dayton

Knox, Callensburg, Clarion, Rockland, Shippenville, and

Venus

Lansford Lansford, Nesquehoning and Tamagua

Leechburg Apollo, Leechburg, New Kensington, and Vandergrift

Linesville Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Linesville, Meadville, Saegertown, and Townville

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 76

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

I. Windstream Pennsylvania, Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Luthersburg Luthersburg, Dubois, and Sykesville

Meadville Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Meadville, Saegertown, Linesville, Townville, Cambridge

Springs

Midway, Burgettstown, and McDonald

Montgomery, Muncy, Watsontown, and Williamsport

Mount Morris Bobtown, Carmichaels, Greensboro, Core, Mt. Morris,

Mt. Morris, W. Va., and Waynesburg

Muncy Hughesville, Montgomery, Muncy, and Williamsport

New Alexandria Delmont, Greensburg, Latrobe, and New Alexandria

New Bethlehem, Sligo, and Hawthorn

New Freeport Brave, Graysville, New Freeport, Rogersville, Spraggs,

Waynesburg, Blacksville W. Va., and Hundred, W. Va.

Penfield Penfield, Weedville, and DuBois

Port Matilda, Warriors Mark, Bellefonte, and State

College

Rices Landing Carmichaels, Fredericktown, Greensboro, Jefferson, and

Rices Landing

Richeyville, Marianna, Scenery Hill, Richeyville,

Brownsville, California, Fredericktown, and Washington

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 77

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

I. Windstream Pennsylvania, Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center

Exchange Area Included in the Local Calling Area

Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Ridgway

and Wilcox

Rimersburg Rimersburg, Callensburg, Clarion, East Brady, and Sligo

Rockland Rockland, Emlenton, Franklin, Knox, and Oil City

Rogersville Brave, Graysville, New Freeport, Rogersville, Spraggs,

Waynesburg, and Blacksville, W. Va.

Dayton, Kittanning and Rural Valley Rural Valley

Saegertown Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Linesville, Meadville, Townville, Cambridge Springs and

Saegertown

Johnsonburg, Kersey, Ridgway, Saint Marys, Weedville, Saint Marys

and Wilcox

Cochranton, Fredonia, Sandy Lake, and Sheakleyville Sandy Lake

Sheakleyville Cochranton, Fredonia, Sandy Lake, Sheakleyville, and

Greenville

Sheffield Sheffield and Warren

Shippenville Shippenville, Clarion, Knox, and Venus

Sigel Sigel, Brookville, Corsica, Hazen, and Summerville

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5 Issued: August xx, 2021 Effective: September yy, 2021

Original Page 78

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

Exchange Area

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

I. Windstream Pennsylvania, Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange, Zone or Wire Center Included in the Local Calling Area

Spraggs Brave, Graysville, New Freeport, Rogersville, Spraggs,

Waynesburg, and Blacksville, W. Va.

Strattanville Strattanville, Clarion, and Corsica

Summerville Summerville, Brookville, Corsica, Hawthorn, Hazen and

Sigel

Templeton Kittanning and Templeton

Timblin Timblin, Dayton, Hawthorn, New Bethlehem and

Punxsutawney

Townville Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Linesville, Meadville, Saegertown, Spartansburg,

Townville, Lincolnville, and Titusville

Turbotville Turbotville, Watsontown, and Washingtonville

WarriorsMark Warriors Mark, Port Matilda, Tyrone, and State College

Watsontown Montgomery, Turbotville; Milton, Lewisburg and

Watsontown

Waynesburg Brave, Carmichaels, Graysville, Mount Morris, New

Freeport, Rogersville, Spraggs, Blacksville, W. Va., and

Waynesburg

Weedville Johnsonburg, Kersey, Ridgway, St. Marys, Weedville,

Wilcox, and Penfield

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 79

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA)

I. Windstream Pennsylvania, Inc. Exchange Areas and Local Calling Areas (Cont'd)

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Westford Conneaut Lake, Jamestown, Linesville, Meadville, and Westford

West Springfield West Springfield, Albion, Erie, Fairview, and Girard

Wilcox Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox

Worthington Butler, Ford City, Kittanning, and Worthington

J. Frontier Communications of Breezewood Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Breezewood, New Granada, Everett (United d/b/a CenturyLink)

Needmore Needmore, Warfordsburg, Hancock MD (C&P of MD)

New Granada, Breezewood

Warfordsburg Needmore, Warfordsburg, Hancock MD (C&P of MD)

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 80

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)

K. Frontier Communications of Lakewood Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Lakewood Lakewood, Mahanoy City, Tamagua (Verizon PA)

Lakewood, Mahanoy City, Tamagua (Verizon PA) Mahanoy City

Tamaqua Lakewood, Mahanoy City, Tamaqua (Verizon PA)

L. Palmerton Telephone Company Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Bowmanstown Bowmanstown, Kresgeville, Kunkletown, Palmerton, Lehighton,

Slatington

Kresgeville Bowmanstown, Kresgeville, Kunkletown, Palmerton, Saylorsburg,

Stroudsburg

Kunkletown Bowmanstown, Kresgeville, Kunkletown, Palmerton, Saylorsburg,

Stroudsburg

Palmerton Bowmanstown, Kresgeville, Kunkletown, Alltentown, Slatington,

Lehighton, Palmerton

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 81

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)

M. Denver & Ephrata Telephone Company Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Terre Hill,

Reading

Akron Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Leola, New

Holland, Terre Hill, Lancaster

Denver Akron, Adamstown, Denver, Ephrata, Lititz, Manheim, Terre Hill

Ephrata Akron, Adamstown, Denver, Ephrata, Lititz, Manheim, Leola, New

Holland, Terre Hill, Lancaster

Lititz Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Leola,

Lancaster, Landisville

Manheim Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Mt. Joy,

Lancaster, Landisville

N. Buffalo Valley Telephone Company Territory Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Lewisburg, Mifflinburg, Milton (Verizon PA)

Mifflinburg Lewisburg, Mifflinburg, Milton (Verizon PA)

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 82

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 **Exchange Areas**

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)

O. Frontier Communications of Pennsylvania Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Intercourse Intercourse, Leola, New Holland, Terre Hill, Gap (Commonwealth

Tel. Co.), Lancaster, Strasburg (Verizon)

Intercourse, Leola, New Holland, Terre Hill, Akron, Ephrata, Lititz Leola

(Denver & Ephrata Tel. Co.); Lancaster (Verizon)

New Holland Intercourse, Leola, New Holland, Terre Hill; Akron, Ephrata

(Denver & Ephrata Tel. Co.); Lancaster (Verizon)

Terre Hill Intercourse, Leola, New Holland, Terre Hill; Adamstown, Akron,

Denver, Ephrata (Denver & Ephrata Tel. Co.); Green Hills,

Morgantown (Conestoga Tel. & Tel. Co.)

P. Armstrong Telephone Company (Murdocksville Independent) Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Clinton Clinton, Murdocksville

Murdocksville Clinton, Murdocksville

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Original Page 83

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)

Q. Conestoga Telephone & Telegraph Company Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Bally, Boyertown, Oley, Sassamansville, Topton, Yellow House;

Allentown, Pennsburg, Pottstown (Verizon PA)

Birdsboro Birdsboro, Douglassville, Green Hills, Morgantown, Oley, Yellow

House; Pottstown, Reading (Verizon PA)

Boyertown Boyertown, Bally, Douglassville, Oley, Sassamansville, Yellow

House; Pottstown, Reading (Verizon PA)

Douglassville Douglassville, Birdsboro, Boyertown, Green Hills, Morgantown,

Oley, Yellow House; Pottstown, Reading (Verizon PA)

Green Hills Green Hills, Birdsboro, Douglassville, Morgantown, Oley, Yellow

House; Glenmoore, Honeybrook, Pughtown, Reading (Verizon

PA); Terre Hill (Enterprise Tel.)

Morgantown, Birdsboro, Douglassville, Green Hills; Downingtown,

Eagle, Exton, Chester Springs, Glenmoore, Honeybrook, Pughtown, Reading (Verizon PA); Terre Hill (Enterprise Tel.)

Oley, Bally, Birdsboro, Boyertown, Douglassville, Green Hills,

Topton, Yellow House; Fleetwood, Reading (Verizon PA)

Sassamansville, Bally, Boyertown; Green Lane, Pennsburg,

Pottstown, Schwenksville (Verizon PA)

Topton, Bally, Oley; Allentown, Fleetwood, Kutztown, Reading

(Verizon PA)

Yellow House Yellow House, Bally, Birdsboro, Boyertown, Douglassville, Green

Hills, Oley; Pottstown, Reading (Verizon PA)

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5 Issued: August xx, 2021 Effective: September yy, 2021

Original Page 84

Competitive Local Exchange Telecommunications Services

5. Exchange Services

- 5.1 **Exchange Areas**
- 5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)
 - R. Laurel Highland Telephone Company Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Stahlstown Indian Head, Ligonier (Verizon PA), Stahlstown

Indian Head Stahlstown, Connellsville (Verizon PA), Indian Head

S. Pymatuning Independent Telephone Company Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Transfer Greensville, Sharpsville, Sharon (Verizon), Transfer

T. Service Area of Incumbent Local Exchange Carrier: Armstrong Telephone Company North Territory

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Duke Center Duke Center, Gradford, Eldred, Rew (Verizon PA)

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 5

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 85

Competitive Local Exchange Telecommunications Services

5. Exchange Services

- 5.1 **Exchange Areas**
- 5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)
 - U. Citizens Telephone Company of Kecksburg Exchange Areas and Local Calling Areas

Exchange, Zone or Wire Center Exchange Area

Included in the Local Calling Area

Kecksburg Kecksburg (Citizens Tel. Co. of Kecksburg), Mt. Pleasant,

Latrobe, Greensburg (Verizon PA)

V. Frontier Communications of Canton, LLC Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Canton Canton, Leroy, Troy (Commonwealth Tel. Co.)

Canton, Leroy, Troy, Towanda (Commonwealth Tel. Co.) Leroy

W. Citizens Telecom Company of New York xchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Little Meadows Appalachin, NY; Endicott, NY; Owego, NY (Verizon); Little

Quaker Lake Binghamton, NY (Verizon); Hawleytown, NY; Quaker Lake

CenturyTel Broadband Services, Inc. Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued: August xx, 2021 Section 5
Effective: September yy, 2021 Original Page 86

Competitive Local Exchange Telecommunications Services

5. Exchange Services

5.1 Exchange Areas

5.1.2 Incumbent Local Exchange Carrier Exchange Areas and Local Calling Areas (LCA) (Cont'd)

X. Lackawaxen Telephone Company Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Rowland Rowland

Y. North Penn Telephone Company T Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Bentley Creek Bentley Creek

Millerton Millerton

Roseville Roseville, Mansfield

Z. South Canaan Telephone Company Exchange Areas and Local Calling Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

South Canaan, Waymart, Carbondale, Hamlin, Honesdale, Lake

Ariel (Bell of Pennsylvania)

Waymart South Canaan, Waymart, Carbondale, Honesdale, Lake Ariel

(Bell of Pennsylvania)

AA. TDS Telecom/Mahonoy & Mahantango Telephone Company T Exchange Areas and Local Calling

Areas

Exchange Area Exchange, Zone or Wire Center

Included in the Local Calling Area

Leck Kill, Trevorton

Mandata Mandata, Trevorton

Trevorton Mandata, Shamokin (Verizon), Trevorton

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 6

Original Page 1

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

6. Voice Offerings

6.1 Connected Voice

6.1.1 Description

A. Connected Voice is a VoIP (Voice over Internet Protocol) service available to single line business and residence customers. Connected Voice provides inbound calling and unlimited local and domestic long distance direct-dialed outbound calling utilizing an Internet Protocol (IP) to IP or Public Switched Telephone Network (PSTN) to IP (or vice-versa) hand-off and which Customer certifies to Company is either originated by Subscribers in or terminated to Subscribers via an IP format (or is otherwise enhanced traffic). Company will route calls to the PSTN or an IP address and terminate them to a Customer Voice over Internet Protocol (VoIP) Application. The following calling features are included:

Caller Identification
Three-Way Calling
Anonymous Call Block
Call Forwarding
Call Waiting/Cancel Call Waiting
Call Hold
Do Not Disturb (block all calls)

- B. Internet or data connectivity and compatible analog or digital phones are required.
- C. Connect Voice is offered for a minimum service term of one month.

6.1.2 Rates

Per Line \$40.00

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 6

Original Page 2

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

6. Voice Offerings

6.2 Federal Lifeline Assistance Program

6.2.2 Description

A. Description

The Federal Lifeline Program assists qualified low-income applicants with reductions in their monthly Local Exchange Service rate. The assistance applies to a single telephone line or broadband service, or a bundle of broadband and single telephone line service at the applicant's principal place of residence.

B. Eligibility Requirements

To receive assistance an applicant must demonstrate an annual household income at or below 135 percent of the federal poverty guidelines, or must demonstrate participation by the applicant, applicant's dependent(s) or a member of applicant's household [1] in one of the following programs:

- Federal Public Housing Assistance (FPHA) or Section 8
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veterans Pension benefit and Survivors Pension

C. Terms and Conditions

1. An applicant may request Lifeline assistance directly through the on-line consumer portal of the National Lifeline Eligibility Verifier (NLEV), also known as National Verifier. Applicants may also mail a completed paper application, Household Worksheet, and proof of eligibility to the Lifeline Support Center. Applicants may contact the Company to request that paper copies of the application and Household Worksheet be mailed to them or may obtain the required forms from the following website: https://www.lifelinesupport.org/ls/nv/default.aspx.

Customers may also contact USAC at https://www.usac.org/lifeline/contact-us/ or by telephone at 1-800-234-9476 to request a paper Lifeline application or household worksheet.

2. The Federal Lifeline Program credit may be applied to any qualifying residential Local Exchange Service provided by the Company (including Packaged Services).

A household is defined, for purposes of administering this program, as any individual or group of individuals who live together at the same address and share income and expenses.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 6

Original Page 3

August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

6. Voice Offerings

6.2 Federal Lifeline Assistance Program

6.2.2 Description

Issued:

- C. Terms and Conditions (Continued)
 - Customers are limited to one credit per household, which may be applied towards a qualifying wireline service, a qualifying broadband service or a qualifying bundled voice and data service package. Customers are not eligible to receive a credit from the Company if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.
 - The Federal Lifeline Program credit will begin with the first billing date after the Company is notified by applicants who qualify for benefits or when new service is established by a qualifying customer.
 - 5. Applicants must provide proof of eligibility and be deemed eligible for participation before monthly credits begin. Credits will only be issued on a go-forward basis.
 - 6. Nonrecurring charges will not apply when establishing this program on existing service.
 - 7. Partial payments made by Lifeline customers will be applied first towards local service charges.
 - The discount shall be applied first to the subscriber line charge, and then to the monthly service rate for Lifeline eligible services.
 - At no time shall the total Lifeline discount exceed the sum of the subscriber line charge and the monthly service rate, excluding applicable taxes, fees, and other surcharges.
 - 10. All Lifeline recipients will be required to recertify their eligibility every year.
 - 11. Toll and Casual Dialing Restriction (also known as Toll Blocking) is available to Lifeline customers upon request at no charge. No service deposit will be required for applicants who voluntarily elect toll restriction with the initiation of Lifeline service.

Any Lifeline customer who has a past due balance in toll message charges will be automatically restricted from access to toll services until the outstanding balance is paid. The customer will not be charged for the toll restriction placed on the account. The Restoration Charge applies to Lifeline customers whose message toll service has been restricted for nonpayment.

If a Lifeline customer is toll restricted for a second occurrence, the Company may, at its discretion, place the Lifeline customer on a permanent toll restriction. A Lifeline subscriber's request for reconnection or re-establishment of local service will not be denied if the service was previously suspended or disconnected for non-payment of toll charges.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 6

August xx, 2021

Effective: September yy, 2021 Original Page 3

Competitive Local Exchange Telecommunications Services

6. Voice Offerings

6.2 Federal Lifeline Assistance Program

6.2.2 Description (Cont'd)

D. Monthly Credit

Issued:

Federal Lifeline Program Credit, per month	Credit <u>Amount</u>
 Qualifying voice-only service Voice-only credit amount as of December 1, 2020 	\$5.25
 Voice-only credit amount in eligible Census blocks^[1] as of December 1, 2021 	\$5.25
 Voice-only credit amount in non-eligible Census blocks^[1] as of December 1, 2021 	\$0.00
Qualifying Broadband or bundled service	\$9.25

[1] Effective December 1, 2021, the federal lifeline credit for a qualifying voice-only service is available only to customers residing in eligible Census blocks. This mandate is per the public notice which was released on June 1, 2021 (updated on July 29, 2021). In the Third Report and Order, Further Report and Order, and Order on Reconsideration ("Order"), (Docket No.s 11-42, 09-197, 10-90), released on April 27, 2016 as FCC 16-38 and published in the Federal Register on May 24, 2016 - the FCC ordered the annual release of updated exception Census blocks. These identified Census blocks where ETCs can continue to claim \$5.25 in reimbursement for voice-only Lifeline services offered to eligible subscribers after December 1, 2021 can be found at: https://www.usac.org/wp-content/uploads/lifeline/documents/Data/voice CB blocks.zip.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Issued:August xx, 2021Section 7Effective:September yy, 2021Original Page 1

Competitive Local Exchange Telecommunications Services

7. Reserved for Future Use

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 8

Issued: August xx, 2021 Effective: Original Page 1 September yy, 2021

Competitive Local Exchange Telecommunications Services

8. Integrated Services Digital Network

8.1 Primary Rate Service Offerings

8.1.1 ISDN Primary Rate Interface (PRI)

Description

Qwest Integrated Services Digital Network Primary Rate Interface (ISDN PRI) is a digital business service that provides PBX equipment and host computer access to a wide variety of switched services. These switched services include circuit switched voice (local calling, Message Toll Service (MTS), 800 and circuit switched data). Each Qwest ISDN PRI will allow connection of the aforementioned services via a single central office connection. This service allows PBX equipment and host computer type devices to connect to central office services in bulk quantity, rather than on a line by line or service by service basis.

Each Qwest ISDN PRI connection provides access from a Customer premises to the Company's circuit switched voice and circuit switched data via a 1.544 Mbps central office port termination and a 1.544 Mbps Digital Local Loop to the Customer's premises. The Digital Local Loop is a DS1 with Clear Channel Capability. The central office port connection is provided in base capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D), plus a twenty-four 64 Kbps "B" Channels (24B), plus twenty-three 64 Kbps "B" Channels and one 64 Kbps Backup "D" channel (23B+BuD). The "D" channel is used for out-of-band signaling and control of the "B" channels. Where technology permits, "D" channels can be shared by multiple ISDN PRI's for the same Customer. "B" channels can be dedicated to each circuit switched voice and circuit switched data service by type or they can be shared among service types by using the call by call feature.

All Customer Provided Equipment is the responsibility of the customer.

B. Definitions

"B" Channel - "B" Channel (Bearer Channel) is a 64 Kbps digital channel capable of transporting circuit switched voice and circuit switched data.

"D" Channel - "D" Channel (Delta Channel) is a 64 Kbps digital channel used to transport signaling and control the B channels.

Out of Band Signaling - Out of Band Signaling is signaling that is separated from the channel carrying the circuit switched voice and data services.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 8

Original Page 2

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

8. Integrated Services Digital Network

8.1 Primary Rate Service Offerings

8.1.1 ISDN Primary Rate Interface (PRI)

B. Definitions (Cont'd)

<u>Incoming Calling Line Identification</u> - All calling numbers presented to the services working on ISDN PRI can be delivered to the Customer's CPE, including calls made to Direct Inward Dialing Service telephone numbers. This feature is optioned on a per ISDN PRI Port basis only and is offered in appropriately equipped central offices.

<u>Clear Channel Capability</u> - The "B" channels on the ISDN PRI are clear, since all signaling and control functions are handled by the "D" channel. This allows all 64 Kbps on each "B" channel to be used for Customer information over the ISDN PRI connection. Calls over the network may be either by 56 Kbps or 64 Kbps depending on the public network in place between the ISDN PRI and the distant end of the call.

<u>Digital Voice Transmission</u> - All voice calls are transmitted using digital signaling.

<u>Channel Configuration</u> - Allows some or all B Channels to be dedicated to exchange and MTS, DID, or 800 Services. Multiple dedicated trunk groups can be established on the same Primary port or group of Primary ports.

<u>Direct Inward Dialing (DID) Signal</u> - Permits incoming dialed calls from the exchange network to reach a specific number serviced by Customer-premises equipment (CPE) without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will outpulse digits to the CPE which can further process the calls as desired.

<u>Equal Access</u> - Allows the Customer to preselect an Intra and Interexchange Carrier. for each circuit switched voice or circuit switched data trunk group. The carrier designation can be changed for applicable charges as shown in Section 3, Presubscription-2 (PIC) of this Tariff.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 8

Issued: August xx, 2021 Effective: Original Page 3 September yy, 2021

Competitive Local Exchange Telecommunications Services

8. Integrated Services Digital Network

8.1 Primary Rate Service Offerings

8.1.1 ISDN Primary Rate Interface (PRI)

Definitions (Cont'd) B.

Calling Number Delivery - Standard feature which allows for the end user to receive caller ID information.

Circuit-Switched Data Connection - A Circuit-Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a Qwest ISDN PRI T1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit-switched data or video.

ISDN Trunk Connection - An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a Qwest ISDN PRI. The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRI.

· Dedicated Qwest ISDN PRI

- Each B-channel is dedicated to inward, outward, or 2-way traffic.

Network Connection - The network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire DS1 facility.

Calling Number Identification - This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted DNs) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

Calling Number Identification Blocking-All Calls - All outgoing calls will be blocked for Qwest ISDN PRI customers where technically feasible as determined by the Company.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 8

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 4

Competitive Local Exchange Telecommunications Services

8. Integrated Services Digital Network

8.1 Primary Rate Service Offerings

8.1.1 ISDN Primary Rate Interface (PRI)

Definitions (Cont'd) B.

Direct Inward/Outward Dialing - Allows station users to place or receive calls by-passing the attendant.

Circuit-Switched Data - Allows the transmission of circuit-switched data on a voice channel.

2B Channel Transfer - 2B Channel Transfer allows the transfer of two independent calls when both calls have been answered or when one call has been answered and one call is alerting. Notification of transfer is given to transferred users.

ISDN Redirecting Number Delivery (RND) - RND provides not only the original calling number, but one or more numbers from which a call was redirected. If a call is redirected multiple times, both the first and the last redirecting numbers will be delivered. On calls forwarded, a redirecting reason is also provided to the RND subscriber indicating why a call was forwarded, e.g., the Call Forwarding Variable, Call Forwarding Busy, or Call Forwarding Don't Answer feature was active. When a call is forwarded multiple times, the first and last redirecting reasons will be provided to the RND subscriber.

C. Terms and Conditions

- 1. Each Qwest ISDN PRI consists of one T1 facility and one Service Configuration. A customer may request more than one PRI per premises.
- 2. Terms, conditions, rates and charges, as described for Qwest ISDN PRI are in addition to the regular rates and charges for the service with which Qwest ISDN PRI is associated.
- 3. Some services are not available and/or compatible with Qwest ISDN PRI.
- 4. The PRI facility for all channels may be provisioned on an existing or new T3 facility.
- 5. Qwest ISDN PRI customers must subscribe to a minimum of one 23B+D Service Configuration.

CenturyTel Broadband Services, Inc.

August xx, 2021

September yy, 2021

Issued:

Effective:

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 8 Original Page 5

Competitive Local Exchange Telecommunications Services

8. Integrated Services Digital Network

- 8.1 Primary Rate Service Offerings
- 8.1.1 ISDN Primary Rate Interface (PRI)
 - C. Terms and Conditions (Cont'd)
 - 6. A Direct Inward Dialing (*DID*) Trunk Termination, in 8.1.1.D.2. following, is required for each inward or 2-way B-channel TC in a PRI.
 - 7 Circuit-Switched Data Qwest ISDN PRI is only intended for data calls, including video.
 - 8. Cancellation Of Application For Service
 - a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled. Cancellation charges will apply.
 - b. When a customer cancels an order for the discontinuance of service, no charges apply.
 - c. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 8

Original Page 6

Issued: August xx, 2021 Effective: September yy, 2021

Competitive Local Exchange Telecommunications Services

8. Integrated Services Digital Network

8.1 Primary Rate Service Offerings

8.1.1 ISDN Primary Rate Interface (PRI) (Cont'd)

D. Rates and Charges

Customer will be charged monthly recurring charges for stand alone service and for any additional features and capabilities selected by the customer, and non-recurring charges, as set forth below.

1. Stand Alone Service:

Service configurations are In-Only, Out-Only, or Two-way, 23B+D, and/or 23B + Backup D, and/or 24B, T-1 facility and Common Equipment with 24 channels on a DS1 Facility:

	Maximum Nonrecurring Charge	Maximum Monthly Rate
- Monthly Rate	\$1,000.00	\$1,400.00
- 1-Year Plan	500.00	1,325.00
- 2-Year Plan	500.00	1,250.00
- 3-Year Plan	500.00	1,175.00

In-Only, Out-Only, or Two-way, 23B+D, and/or 23B + Backup D, and/or 24B, T-1 facility and Common Equipment provisioned on a DS3 facility:

	Maximum	Maximum
	Nonrecurring	Monthly
	Charge	Rate
- Monthly Rate	\$1,000.00	\$1,350.00
- 1-Year Plan	500.00	1,275.00
- 2-Year Plan	500.00	1,200.00
- 3-Year Plan	500.00	1,125.00

CenturyTel Broadband Services, Inc.

August xx, 2021

September yy, 2021

Issued:

Effective:

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 8

Original Page 7

Competitive Local Exchange Telecommunications Services

8. Integrated Services Digital Network

8.1 Primary Rate Service Offerings

8.1.1 ISDN Primary Rate Interface (PRI)

D. Rates and Charges (Cont'd)

2. Direct Inward Dialing Numbers

DID subscribers may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act, as described in Section 2.4.1.B. 2.

Service configurations are In-Only, Out-Only, or Two-way, 23B+D, and/or 23B + Backup D, and/or 24B, T-1 facility and Common Equipment with 24 channels.

3. Nonrecurring charges:

Charges will apply for work activities (e.g., installation) associated with the provisioning of this service.

		Non	aximum recurring Charge
•	All miscellaneous Line changes or trunk group rearrangements, or rearrangements of facilities, per facility	\$	50.00
•	Cancellation Charge	1,	,500.00
•	Rollover Charge - Move existing DS1 to DS3 on vacant channels		325.00
•	Moving current customer T1 facility - Within same central office - Outside current central office		500.00

CenturyTel Broadband Services, Inc.

August xx, 2021

September yy, 2021

Issued:

Effective:

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 8
Original Page 8

Competitive Local Exchange Telecommunications Services

8. Integrated Services Digital Network

8.1 Primary Rate Service Offerings

8.1.1 ISDN Primary Rate Interface (PRI)

- D. Rates and Charges (Cont'd)
 - 4. Additional Features and Capabilities:

	Maximum Monthly Rate	Maximum Nonrecurring <u>Charge</u>
Clear channel (per Digital Local Loop)	\$ 0.00	\$ 350.00
T1/PRI Reconfiguration Charge	0.00	150.00
System Intercommunication Service, per Trunk Group	35.00	250.00
Network Ring Again, Per ISDN PRI equipped	75.00	400.00
Network Name Display, Per ISDN PRI equipped	50.00	250.00
Circuit-Switched Data Connection, per T1 facility		
23B data only channels24B data only channels	700.00 725.00	1,250.00 1,500.00
Optional Features, per T1 facility		
2B Channel TransferISDN Calling Name DeliveryISDN Redirecting Number Delivery	40.00 25.00 10.00	100.00 175.00 75.00

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 8

Issued: August xx, 2021 Effective: September yy, 2021 Original Page 9

Competitive Local Exchange Telecommunications Services

8. Integrated Services Digital Network

- 8.1 Primary Rate Service Offerings
- 8.1.1 ISDN Primary Rate Interface (PRI)
 - D. Rates and Charges (Cont'd)
 - 5. Individual Case Basis (ICB) Agreements

The prices, terms and conditions for this service set forth in this Tariff may be negotiated with customers on an ICB basis as established in an individual customer contract.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 9

August xx, 2021 Effective: September yy, 2021

Original Page 1

Competitive Local Exchange Telecommunications Services

9. Emergency Services

9.1 Telecommunications Service Priority (TSP) Service

A. Description

Issued:

Telecommunications Service Priority (TSP) Service allows the Company to provision and restore the customer's National Security/Emergency Preparedness (NS/EP) Telecommunications Services with TSP Authorization Codes before services without such assignments as set forth in 47 CFR Part 64, Appendix A. TSP Service is available on Company services that have a unique and identifiable circuit identification number. The service is provided on a per circuit basis and includes Qwest On-Net and Leased Local Access. The underlying NS/EP Telecommunications Service is offered pursuant to the terms and conditions of the Agreement, Service Exhibit, and/or Services Schedule applicable to the service. TSP Service is only available to federal, state and local government users and certain private sector organizations that have services that support an NS/EP function.

B. Conditions

- 1. The customer must provide the TSP Authorization Code before the Company shall provide service.
- 2. The Company will not accept TSP assignments or orders without an assigned TSP Authorization
- 3. TSP restoration priorities must be requested and assigned before a service outage occurs

C. Special Construction

If the customer requires special construction of any kind associated with the TSP, they will be charged a one-time special construction charge determined at the time of such special construction.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 9

Issued: Effective:

August xx, 2021 Original Page 2 September yy, 2021

Competitive Local Exchange Telecommunications Services

9. Emergency Services

9.2 **Emergency Reporting Services**

9.2.1 Enhanced Emergency Number Service (E911)

- Enhanced Emergency Number Service (E911) allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP).
- B. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
- C. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of enhanced 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing enhanced 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.
- D. The Company's switched network services enable the Customer to access E911 Emergency Service.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 9

Original Page 3

Competitive Local Exchange Telecommunications Services

9. Emergency Services

9.2 Emergency Reporting Services

August xx, 2021

September yy, 2021

9.2.1 Enhanced Emergency Number Service (E911) (Cont'd)

E. Glossary of Terms

Issued:

Effective:

<u>Host Telephone Company</u> - the service provider, which is also the telecommunications public utility, that provides 9-1-1 service to the county/municipality and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Service Provider - a telecommunications public utility regulated by the Pennsylvania Public Utility Commission which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router including, but not limited to, local exchange carriers and Competitive Local Exchange Telecommunications Servicess. Qwest Communications Company, LLC is a service provider of E911 service.

<u>Content</u> - the data elements of the MSAG including, but not necessarily limited to, the data elements that are entered into the following fields -I of a standard Master Street Address Guide (MSAG) record:

- A Tax area record
- B Locality
- C Street
- D Thoroughfare
- E Directional [where required]
- F Even (E), odd (O), or all (A) [applied to house numbers]
- G Low-high range of house numbers
- H Public Safety Answering Point (PSAP)
- I Latitude/Longitude (LAT/LONG) [where required]

<u>Formatting, Format</u> - changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

CenturyTel Broadband Services, Inc.

Supplement No. 1

Telephone Pa. P.U.C. Tariff No. 1

Section 9

Issued: August xx, 2021 Effective: September vy, 2021 Original Page 4

Competitive Local Exchange Telecommunications Services

9. Emergency Services

9.2 **Emergency Reporting Services**

9.2.1 Enhanced Emergency Number Service (E911)(Cont'd)

F. Regulations

The Company will comply with the Protocols, as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.

The Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.

The Company's liability is fully stated in B. and C., above, and in Section 2, General Regulations.

Cases of service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The Company will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the Company's control prevent service restoration.

The Host Telephone Company will install the county's/municipality's MSAG in read/write format and will not modify the content of the MSAG, unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth, in reasonable detail, the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.