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November 15, 2022

**Via Electronic Filing**

Rosemary Chiavetta, Secretary  
PA Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Re: Implementation of Chapter 32 of the Public Utility Code RE: Pittsburgh Water  
and Sewer Authority; Docket Nos. M-2018-2640802 and M-2018-2640803  
**COMPLIANCE TARIFFS (Revised)**

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Dear Secretary Chiavetta:

On behalf of The Pittsburgh Water and Sewer Authority ("PWSA") and pursuant to the final Order entered July 14, 2022 in the above-captioned matter regarding PWSA's Stage 2 Compliance Plan: Chapters 14 & 56, DSLPA and Collections, enclosed for electronic filing please find the following revised Compliance Tariffs (including Clean and Redline versions):

- Supplement No. 10 to Tariff Water – Pa. P.U.C. No. 1;
- Supplement No. 10 to Tariff Wastewater – Pa. P.U.C. No. 1; and
- Supplement No. 2 to Tariff Storm Water – Pa. P.U.C. No. 1.

In accordance with the Settlement in this proceeding, PWSA previously circulated drafts of these tariff supplements to the parties and to the Bureau of Consumer Services ("BCS"). PWSA received comments from BCS, and changes reflecting certain of those comments are reflected herein.

On September 12, 2022, PWSA filed these Compliance Tariffs with an effective date to be determined. In that filing, PWSA noted that the Settlement provided for a 30-day comment period and a 15-day reply comment period following the compliance filing. No comments were filed regarding the compliance filing.

PWSA is now filing these Compliance Tariffs to be effective in 60 days, on January 14, 2023. PWSA notes that the Water Tariff (page 30) and Wastewater Tariff (page 31) each include additional language agreed to informally with BCS stating that PWSA will provide written notice to an Applicant who is rejected, consistent with the Commission's regulations.

Copies to be served in accordance with the attached Certificate of Service.

Sincerely,

A handwritten signature in cursive script that reads "Deanne M. O'Dell". The signature is written in dark ink and is positioned above the printed name.

Deanne M. O'Dell

DMO/lww

cc: Hon. Eranda Vero w/enc.  
Hon. Gail Chiodo w/enc.  
Cert. of Service w/enc.

## CERTIFICATE OF SERVICE

I hereby certify that this day I served a copy of PWSA's Revised Compliance Tariffs (clean and redline) upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code Section 1.54.

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/s/ Lauren M. Burge

Lauren M. Burge, Esq.

Dated: November 15, 2022

Supplement No. 10  
Tariff Water - Pa. P.U.C. No. 1

THE PITTSBURGH WATER AND SEWER AUTHORITY

RATES, RULES AND REGULATIONS GOVERNING

THE PROVISION OF WATER SERVICE

TO THE PUBLIC IN THE TERRITORY DESCRIBED HEREIN

Issued: November 15, 2022

Effective: January 14, 2023

BY: William J. Pickering, Chief Executive Officer  
1200 Penn Avenue, Pittsburgh, PA 15222  
Tel: 412-255-8800

NOTICE

This tariff makes changes in rules and regulations as approved  
by the Commission in its Final Order dated July 14, 2022 at  
Docket Nos. M-2018-2640802 and M-2018-2640803

### **LIST OF CHANGES**

#### **PART II: DEFINITIONS (PAGE NOS. 20, 21, 22, 22A, 23, 25, AND 25A)**

Revised definitions of Applicant and Customer to reflect 66 Pa.C.S. § 1403. Revised definitions of Occupant and Person to reflect 52 Pa. Code § 56.2. Added definitions of Automatic Meter Reading, Unauthorized Use of Utility Service and User Without Contract to reflect 52 Pa. Code § 56.2. Revised definition of Protected-Tenant to remove statement that the applicability of The Utility Service Tenants Rights Act (USTRA), 68 Pa. S.A. § 399.1 - 399.18, as amended, is subject to further Commission review.

#### **PART III: RULES AND REGULATIONS, SECTION A - APPLICATIONS FOR SERVICE, PARAGRAPH NO. 3 - SERVICE STIPULATIONS FOR RESIDENTIAL TENANTS AND NON-OWNER OCCUPANTS (PAGE NOS. 27, 27A, 28, 30)**

Revised to reflect that PWSA will not require payment of an outstanding balance as a condition of furnishing new service unless the applicant is legally responsible for the outstanding balance.

Revised to reflect that Tenants or Non-Owner Occupants may become customers by submitting either an Owner/Tenant Form or other proof of tenancy, and identifying forms of proof of tenancy that may be provided to establish service.

Added a term stating that PWSA will notify the Tenant applicant that the property owner will receive copies of certain bills and notices.

Adding terms stating that PWSA will notify the Tenant applicant of the option to opt-out of notices being sent to the property owner, and identifying the limited notices that may be sent to the property owner in the Tenant applicant or Tenant customer opts-out.

Added statement that Tenants seeking to become customers who comply with the requirements of Section A.3.c will not be denied customer status. Revised to reflect that PWSA will provide written notice to an Applicant who is rejected, consistent with the requirements of 52 Pa. Code § 56.36(b)(1).

**LIST OF CHANGES (con't)**

**PART III: RULES AND REGULATIONS, SECTION B - CONSTRUCTION AND MAINTENANCE OF FACILITIES, PARAGRAPH NO. 12 - OWNERSHIP AND MAINTENANCE OF WATER SERVICE LINES (PAGE NO. 34)**

Replaced the term "theft of service" with the term "Unauthorized Use of Utility Service."

**PART III: RULES AND REGULATIONS, SECTION C - DISCONTINUANCE, TERMINATION AND RESTORATION OF SERVICE, PARAGRAPH NO. 2 - DISCONTINUANCE BY CUSTOMER (PAGE NOS. 38-39)**

Revised to state that usage occurring after the seven day notice period will either not be invoiced or will be credited to the account.

Removed language stating that this subsection is subject to review and revision in PWSA's Compliance Plan Proceeding at Docket Nos. M-2018-2640802 and M-2018-2640803 because this review has been completed.

**PART III: RULES AND REGULATIONS, SECTION C - DISCONTINUANCE, TERMINATION AND RESTORATION OF SERVICE, PARAGRAPH NO. 3 - TERMINATION BY AUTHORITY (PAGE NO. 39)**

Replaced the term "theft of service" with the term "Unauthorized Use of Utility Service."

*[Remainder of page is reserved for future use]*

The Pittsburgh Water  
and Sewer Authority

Supplement No. 10  
Tariff Water - Pa. P.U.C. No. 1  
First Revised Page No. 2B  
Canceling Original Page No. 2B

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**LIST OF CHANGES (CON'T)**

*[Reserved for Future Use]*

PART II: Definitions:

The following words and phrases, when used in this tariff, shall have the meanings assigned below unless the context clearly indicates otherwise:

1. Applicant: A natural person at least 18 years of age not currently receiving service who applies for residential service provided by the Authority or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term does not include a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority. (C)
2. Authority or PWSA: The Pittsburgh Water and Sewer Authority, a municipal authority organized and existing under the laws of the Commonwealth of Pennsylvania.
3. Authority Water Main: The Authority has a duty to operate, maintain, inspect, repair, replace or abandon only those Water Mains that are a part of or connected to the public water distribution system and that fall into one of the following classifications: (1) Water Mains leased to the Authority by the City under the Capital Lease Agreement effective July 27, 1995, as amended; (2) Water Mains constructed by the City or the Authority for public use since July 27, 1995; and (3) Water Mains dedicated to public use and accepted by the Authority on or after July 27, 1995.
4. Authority service line: The water line from the distribution facilities of the Authority which connects to the customer service line at the hypothetical or actual line or the actual property line, including the control valve and valve box. The control valve and valve box determine the terminal point for the Authority's responsibility for the street service connection.
5. Automatic Meter Reading: Metering using technologies that automatically read and collect data from metering devices and transfer that data to a central database for billing and other purposes. (C)

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6. Backflow: The flow of water and other liquids, mixtures, and substances into the Authority's water mains, or into other lines carrying domestic water, from any sources other than those intended by the Authority.
7. Bona Fide Service Applicant: (For Line Extension Purposes) A person or entity applying for water service to an existing or proposed structure within the Authority's certificated service territory for which a valid occupancy or building permit has been issued if the structure is either a primary residence of the applicant or a place of business. An applicant shall not be deemed a bona fide service applicant if:
  - a. applicant is requesting water service to a building lot, subdivision or a secondary residence;
  - b. the request for service is part of a plan for the development of a residential dwelling or subdivision; or
  - c. the applicant is requesting special utility service.
- 6a. Non Bona Fide Service Applicants: Applicants that do not meet the definition of Bona Fide Service Applicants, shall be deemed Non Bona Fide Service Applicants.
8. Capital Lease Agreement: The agreement bearing that title between the City and the Authority on July 15, 1995, effective July 27, 1995, and includes any amendments thereto.
9. City: The City of Pittsburgh, Pennsylvania.
10. Commercial or Commercial Property: Any property used, acquired or leased for purposes of carrying on a trade, business, profession, vocation, or any commercial, service, financial, or utility business or activity including, but not limited to, hotels, office buildings, gas service stations, laundries, commercial establishments, stores, malls, car washes, and parking lots.
11. Commission or PUC: The Pennsylvania Public Utility Commission.
12. Corporation Stop: The valve placed on a Water Service Line at or near the junction with the Water Main.
13. Curb Box: The casting or enclosure that houses or permits access to the Curb Stop

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14. Curb Stop: The valve, typically installed on or near the property line, to turn water service on and off to a building or facility.
15. Cross-connection: Any pipe, valve, hose or other arrangement or device connecting the pipelines or facilities of the Authority, to and with other pipes or fixtures by which any contamination might be admitted or drawn into the distribution system of the Authority from lines other than the Authority's.
16. Customer: A natural person at least 18 years of age in whose name a residential service account is listed and who is primarily responsible for payment of bills rendered for the service or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term includes a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority. (C)
17. Customer service line: The water line extending from the Curb Stop to a point of consumption. If there is no actual Curb Stop, the term "Curb Stop" shall be deemed to be a point on the property line or at the connection to the Authority's Water Main, whichever is closer to the Premises.
18. Dwelling Unit: An individual housing unit on or in a Residential Property such as a single-family home or a single apartment within a multi-unit apartment building or mixed use building.
19. Equivalent Dwelling Unit or EDU: A unit of measurement that standardizes all land use types to the level of demand created by 1 single-family dwelling unit. The Authority equates 1 EDU to 300 gallons of water consumption per day.
20. Guaranteed Lessee: A Tenant to whom a Property Owner has made an assignment of possessory rights by agreement, thereby making the Tenant primarily responsible for the payment of water charges.

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21. Guarantor: A Property Owner who guarantees payment of water by a Guaranteed Lessee.
22. Health or Education Property: Any hospital, clinic, or other human health care facility other than private physician or dentist offices, and any school, college, university, or other educational facility, whether public or private.
23. Industrial or Industrial Property: Any property the principal use of which is for manufacturing, processing, or otherwise producing products or goods for sale.

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24. Line extension: (For Line Extension Purposes) An addition to the Authority's Water main(s) which is necessary to serve the Premises of a new customer.
25. Main: Water distribution pipe, excluding service connections and Service Lines, located in a public highway, street, alley or private right-of-way which pipe is used in transporting water. Mains may be either Authority Water Mains or Private Water Mains.
26. Meter: Any certified device used by the Authority, or by the Commission, for the purpose of measuring water consumption.
27. Nonresidential service: Water service supplied to a Health or Education Property, commercial or industrial facility, including a hotel or motel, or to a master-metered mobile home or multi-tenant apartment building, or to any customer who purchases water from the Authority for the purpose of resale.
28. Occupant: A natural person who resides in the premises to which public utility service is provided. (C)
29. Owner: The person having an interest as owner, or a Person representing themselves to be the owner, whether legal or equitable, sole or partial, in any Premises that are or are about to be supplied with water or provided with sewer service by the Authority.
30. Party Water Service Line: A single Water Service Line that connects to the Authority's Water Main and that delivers water from the Authority's Water Main to more than one building. The start of the Party Water Service Line is the terminal point for the Authority's responsibility for the service connection. Installation and cost of installation of the Meter and the Water Service Line from the Water main to and including the Curb Stop is the responsibility of the Authority consistent with Part III, Section A.13.
31. Person: An individual, partnership, corporation, association, including any lessee, assignee, trustee, receiver, executor, administrator and other successors in interest. (C)

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41. Service Lines or Water Service Lines: Water lines that connect the water service of a residential or non-residential property to the Authority's Mains and that deliver water from the Mains to one or more buildings, premises, or facilities. Service Lines may be Authority Service Lines, Customer Service Lines, or Party Service Lines.
42. Short-term Supply Shortage: An emergency which, in the Authority's sole discretion, could cause the total water supply of the Authority to be inadequate to meet maximum system demand.
43. Special Utility Service: Residential or business service which exceeds that required for ordinary residential purposes.
44. Tariff: All the service rates, rules and regulations issued by the Authority, together with any supplements or revisions thereto, officially approved by the Commission and contained in this document.
45. Tenant: A Person or entity leasing Premises pursuant to a current lease agreement.
46. Protected-Tenant: means a Residential Tenant, not a Customer, whose Dwelling Unit had water/sewer service at the time of rental, and who would be adversely affected by a shut off of service. Protected-Tenants are covered by the Discontinuance of Service to Leased Premises Act (DSLPA), 66 Pa.C.S. § 1521, et. seq. An individual is not a Protected-Tenant if he or she is or has agreed under the rental agreement to be a Customer or if he or she took possession of the Dwelling Unit when it was without water/sewer service. (C)
47. Unauthorized Use of Utility Service: Unreasonable interference or diversion of service, including meter tampering (any act which affects the proper registration of service through a meter), by-passing unmetered service that flows through a device connected between a service line and customer-owned facilities and unauthorized service restoral. (C)
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48. User Without Contract: A Person that takes or accepts service without the knowledge or approval of the Authority, other than the Unauthorized Use of Utility Service as defined herein. This term only applies if the Authority is not billing the property or the property owner. (C)
49. Vacancy Affidavit: means a notarized statement by the Owner of a property certifying that the property has been vacant and water service has been terminated at the Curb Stop for a period in excess of 90 days.

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is legally responsible and for which the applicant was properly billed.

3. Service Stipulations for Residential Tenants and Non-Owner Occupants:

- a. The Authority may require, as a condition of furnishing residential service to a Tenant or Non-Owner Occupant: (C)
  - i. Payment by the applicant of any outstanding residential account that accrued within the prior 4 years for which the applicant is legally responsible and for which the applicant was properly billed. (C)
  - ii. A tenant will not be required to assume liability for debt previously accrued at the property for which the tenant was not residing and/or for which the tenant was not on the mortgage, deed or lease as a condition to establishing service.
- b. For Residential Tenants and Non-Owner Occupants seeking to become a customer at a property with an outstanding balance, the Authority will isolate the existing debt and pursue payment through its lien process and/or from the property owner or any prior tenant who incurred the outstanding charges. (C)
- c. Except as otherwise provided applicable to Protected-Tenant rights, a Tenant or Non-Owner Occupant of a Dwelling Unit who wishes to become a Customer of the Authority must submit:
  - i. Either an Owner/Tenant form, or provide other proof of tenancy. (C)
  - ii. Other proof of tenancy that may be provided to establish service as a customer includes: (C)
    - A copy of the lease, or, in lieu of a written lease, a written or oral attestation of the property owner; or
    - A driver's license, photo identification, medical assistance, or food stamp identification or any

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- similar document issued by any public agency which contains the name and address of the tenant; or (C)
- Other utility bill or bank statement with the customer's name and address.
- d. The Authority may notify the Property Owner if Residential Tenants and Non-Owner Occupants are delinquent in paying amounts due to the Authority.
- e. The Authority will notify the Tenant Applicant that the property owner will receive copies of bills and notices related to the account, including high consumption notices and any termination notices. (C)
- f. The Authority will notify the property owner at the time a tenant becomes a customer of the addition of the tenant and the information that will be shared with the property owner. If the tenant customer opts-out of the normal property owner notice process as described in subsection (g) below, the notice will inform the property owner of that selection. (C)
- g. Beginning no later than February 8, 2023, the Authority will notify Tenant Applicants and Tenant Customers of the option to opt-out of the Authority sending the property owner copies of bills and other notices related to the account. For Tenant Applicants and Tenant Customers who opt-out of notices being provided to the property owner, the Authority will limit notices to the property owner to the following: (C)
- i. A new account past due notice identifying only the amount overdue, to be sent to the property owner 30 days after the date the unpaid charges were issued;
  - ii. If charges continue to remain unpaid, the Authority will send a copy of the 10-day notice and all subsequent non-payment notices to the property owner;

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- iii. A copy of any high consumption notice based on the Authority's pre-bill review for accounts with usage that is greater than or equal to 200% of the previously recorded monthly usage and over 9,000 gallons; and (C)
- iv. A copy of any other notices, such as Waste of Water, Lead Service Line Replacement, or any other notice related to public safety, that require action by the property owner as a condition of the Authority continuing to provide service. (C)
- v. Upon being offered the option to opt-out, Tenants will be notified that property owners will continue to be provided with the notices listed in (i)-(iv) above. (C)

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4. Service Stipulations for Non-Residential Customers

- a. The Authority accepts Non-Residential property Owners, their duly authorized agents or Guaranteed Lessees as Authority Customers.
- b. The Owner of a property is eligible to become a Customer as of the date of property title transfer established by the record deed or otherwise established by sufficient evidence to show the Owner's title to the property.
- c. A tenant of a non-residential property who wishes to become a Non-Residential Customer of the Authority may apply to become a Guaranteed Lessee. A tenant applying for water and/or sewer service must submit:
  - i. names of the business' principals, official address, and a business license;
  - ii. satisfactory evidence of the Owner's consent to possession of the property by the tenant; generally, a copy of the lease agreement or other written evidence of the Owner's consent;
  - iii. written guarantee from the Owner assuring payment of any charges and fees billed to the tenant; and
  - iv. where violations of the Health Department Plumbing Code exist, certification by a Registered Plumber that necessary corrections have been made and that the Business Use Property is compliant with the applicable Plumbing Codes.
- d. The Authority may notify the Property Owner if the tenant of a non-residential property is delinquent in paying amounts due to the Authority.

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5. Eligibility of Service

- a. The Authority shall determine whether an applicant is eligible to become an Authority Customer in accordance with this Tariff and applicable Rules and Regulations of the Commission.
- b. An Authority Customer applicant for a Residential Property can be disqualified from becoming a Customer if one or more of the following circumstances exist:
  - i. The applicant is the agent of a current or previous delinquent Customer at the Dwelling Unit and is attempting on the delinquent Customer's behalf to avoid shut-off or restore service previously shut off without payment of said Customer's past due charges for service or any other charges or fees that are due. Such agency may be found to exist where the property that would be receiving the service is or will be occupied by the delinquent Customer or where such Customer would otherwise use or benefit from the service.
  - ii. The applicant has not paid or arranged to pay for past due charges for service for which the applicant is legally responsible at this or another service address, including charges for unauthorized usage of Authority services.
  - iii. Service to the Dwelling Unit is legally off and there exist uncorrected violations of the Health Department Plumbing Code or the Authority's service standards at the Residential Property or service to the property would endanger health or safety.
  - iv. Service cannot be accomplished without major revision of the Authority's distribution facilities or acquisition of additional rights-of-way.
  - v. If the applicant is a Tenant or Occupant Customer currently receiving service at another residential service address.

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6. Acceptance of Application: An application for service shall be considered accepted by the Authority only upon oral or written approval by the Authority. The Authority shall determine whether the applicant is eligible to become an Authority Customer and the type of Customer, Residential or Non-Residential. If the applicant is rejected the Authority shall inform the Applicant in writing of any conditions that must be met and any charges that must be paid in order to obtain service, consistent with the requirements of 52 Pa. Code § 56.36(b)(1). However, Tenants seeking to become Customers who comply with the requirements of Section A.3.c will not be denied Customer status. The Authority may provide service to the applicant pending formal review and acceptance of the application.

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7. Activation of Service

- a. Where service can only be provided by means other than the operation of the Curb Stop, such as construction or restoration of the Water Service Line, such construction or restoration must be made privately at the expense of the applicant or Owner.
- b. Where service has been shut off, and the Authority has been notified that the Health Department has determined the Premises to be in dangerous or imminently dangerous condition, service will be allowed only after the prior written consent of the Health Department.
8. Application Forms: Application forms can be obtained at the Authority's local business office, presently located at 1200 Penn Avenue, Pittsburgh PA 15222; or by other means, as determined by the Authority.
9. Water Used for Construction Purposes: Where water is required for construction purposes, the applicant shall so indicate and shall apply for a hydrant permit, as allowed under these Rules and Regulations.

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10. Temporary Service: In the case of temporary service for short-term use, the Authority may require the customer to pay all costs of making the service connection and for its removal after the service has been discontinued, or to pay a fixed amount in advance to cover such expenses. If the service connection is physically removed, the customer shall receive a credit for reasonable salvage value.

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12. Ownership and Maintenance of Water Service Lines:

- a. The Authority has maintenance responsibility for the Curb Stop, the Curb Box, and for that portion of the Water Service Line running from the Curb Stop to the Water Main for Residential water service lines 1-inch diameter and smaller. The Residential Property Owner owns and is responsible for the maintenance of that portion of the Water Service Line running from the Premises being served with Authority water to the Curb Stop, including the connection to the Curb Stop but not the Curb Stop itself, for water service lines 1-inch diameter and smaller. All Residential service lines larger than 1-inch in diameter and all Non-Residential service lines, regardless of diameter, are the responsibility of the property owner, including the section from the Curb Stop, the Curb Box, and that portion of the Water Service Line running from the Curb Stop to the Water Main.\*

*\*Ownership and maintenance responsibility for water service lines of the City of Pittsburgh is governed by 71 P.S. §§ 720.211 to 720.213.*

- b. If the Curb Box or Curb Stop is damaged by the Customer and/or Property Owner, or the Curb Box or Curb Stop is covered so as to preclude or interfere with access, the Customer or property Owner, as applicable, is responsible for the cost of the Authority's work in uncovering, repairing, or replacing the Curb Stop and/or Curb Box, and for the cost of restoring adjacent landscaping, sidewalks, or other property affected by the work.
- c. Customers and property Owners may not use or operate the Curb Stop. When water service has been terminated by the Authority or a Person authorized by the Authority, only the Authority or a Person authorized by the Authority shall operate the Curb Stop to restore service. Unauthorized use of the Curb Stop to restore service is Unauthorized Use of Utility Service subject to a fine in the amount of \$500.00 and to prosecution under applicable law. Further, such unauthorized operation of the Curb Stop will result in charges for all water used, termination charges, and such other deposits, charges, or fees authorized by the PUC, PWSA's Water Tariff and these Supplemental Service Conditions.

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Section C - Discontinuance, Termination and Restoration of Service

1. Customer Responsibilities: After acceptance by the Authority of an application, Customers will remain responsible for paying all future charges for water and sewer service to their Property until such time as there is:
  - a. A Notice of Intent to Disconnect Service pursuant to a written request being received from the Customer to terminate Customer status and shut off service (for which there is a charge);
  - b. Acceptance of a new Customer for the Property by the Authority; or
  - c. Discontinuance of service to a vacant Property at the Owner's request.
  - d. Property Owners remain responsible for paying water until the issuance of a Notice of Intent to Disconnect or replacement by a new Property Owner.
  - e. A Guarantor Lessor seeking to terminate its Customer relationship with the Authority must provide proof that it has notified its Guarantee Lessee or Lessees about its intent to discontinue service in writing by first class mail.
2. Discontinuance by Customer: Where a customer requests the Authority to discontinue service, the following rules shall apply:
  - a. A customer who wishes to have service discontinued shall give at least seven (7) days' notice to the Authority, specifying the date on which service is desired to be discontinued. Any usage occurring after the seven (7) day notice period will either not be invoiced or will be credited to the account. In the absence of proper notice, the customer shall be responsible for all service rendered until the time that the Authority shall have actual or constructive notice of the customer's intent to discontinue service. The customer shall not turn water on or off at any curb stop, or disconnect or remove the meter, or permit its

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disconnection or removal, without the prior written consent of the Authority. A customer discontinuing service remains a customer for purposes of paying turn-on fees pursuant to Rule 4 of this Section for a period of nine (9) months.

- b. Where a customer requests turn-on of service within six (6) months of disconnection, the customer shall be subject to monthly minimum billing for the period of disconnection. The request for turn-on of service should be mailed to the same address as the disconnection of service request.

(C)

- 3. Termination by Authority: Service to the customer may be terminated for good cause, including, but not limited to, the following:

- a. making an application for service that contains material misrepresentations;
- b. willful or negligent waste of water through improper or imperfect pipes or fixtures, or for failure to repair leaks in pipes or fixtures;
- c. tampering with any service line, curb stop, meter or meter setting, or installing or maintaining cross-connections or any unauthorized connection;
- d. Unauthorized Use of Utility Service, which may include taking service without having made a proper application for service under Part III, Section A;
- e. failure to pay, when due, any charges accruing under this tariff;
- f. refusing the Authority reasonable access to the property served for purposes of installing, inspecting, reading, maintaining or removing meters, remote reading devices or any associated equipment;
- g. receipt by the Authority of an order or notice from the Department of Environmental Protection, a health agency, local plumbing inspector or other similar authority, to terminate service to the property served on the grounds

(C)

**(C) - Change**

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THE PITTSBURGH WATER AND SEWER AUTHORITY  
  
RATES, RULES AND REGULATIONS GOVERNING  
  
THE PROVISION OF WATER SERVICE  
  
TO THE PUBLIC IN THE TERRITORY DESCRIBED HEREIN

Issued: ~~December 30~~November  
15, 20212022      Effective: January ~~12~~14,  
20222023

BY: William J. Pickering, Chief Executive Officer  
1200 Penn Avenue, Pittsburgh, PA 15222  
Tel: 412-255-8800

NOTICE

This tariff makes ~~increases and~~ changes in ~~existing rates,~~  
rules, and regulations as approved by the Commission in its  
Final Order dated ~~November 18, 2021~~ July 14, 2022 at Docket Nos.  
M-2018-2640802 and M-2018-2640803  
~~at Docket No. R-2021-3024773.~~

## LIST OF CHANGES

### PART II: DEFINITIONS (PAGE NOS. 20, 21, 22, 22A, 23, 25, AND 25A)

Revised definitions of Applicant and Customer to reflect 66 Pa.C.S. § 1403. Revised definitions of Occupant and Person to reflect 52 Pa. Code § 56.2. Added definitions of Automatic Meter Reading, Unauthorized Use of Utility Service and User Without Contract to reflect 52 Pa. Code § 56.2. Revised definition of Protected-Tenant to remove statement that the applicability of The Utility Service Tenants Rights Act (USTRA), 68 Pa. S.A. § 399.1 - 399.18, as amended, is subject to further Commission review.

### ~~TABLE OF CONTENTS (PAGE NO. 3)~~

~~Updated to reflect additional language for Section H Miscellaneous Charges and addition of Part I, Section J.~~

### PART III: RULES AND REGULATIONS, SECTION A - APPLICATIONS FOR SERVICE, PARAGRAPH NO. 3 - SERVICE STIPULATIONS FOR RESIDENTIAL TENANTS AND NON-OWNER OCCUPANTS (PAGE NOS. 27, 27A, 28, 30)

Revised to reflect that PWSA will not require payment of an outstanding balance as a condition of furnishing new service unless the applicant is legally responsible for the outstanding balance.

### ~~PART I: SCHEDULE OF RATES AND CHARGES, SECTION A - RATES FOR METERED SERVICE (PAGE NO. 8)~~

~~Rates for Minimum Charges and Consumption Charges increased for all customer classes effective January 12, 2022 and January 1, 2023. Added language regarding minimum charge and usage allowance exception for new townhomes required to install meter larger than 5/8" for fire protection.~~

Revised to reflect that Tenants or Non-Owner Occupants may become customers by submitting either an Owner/Tenant Form or other proof of tenancy, and identifying forms of proof of tenancy that may be provided to establish service.

### ~~PART I: SCHEDULE OF RATES AND CHARGES, SECTION A.1 - RATES FOR UNMETERED SERVICE (PAGE NO. 9)~~

~~Rates for the Customer Charge for Residential and Commercial customers increased effective January 12, 2022 and January 1, 2023.~~

Added a term stating that PWSA will notify the Tenant applicant that the property owner will receive copies of certain bills and notices.

~~**PART I: SCHEDULE OF RATES AND CHARGES, SECTION B.1 – FIRE PROTECTION RATES  
(PAGE NO. 10)**~~

~~For Private Fire Protection, Customer Charge per month decreased for all meter sizes, and Consumption Charge increased effective January 12, 2022 and January 1, 2023.~~

Adding terms stating that PWSA will notify the Tenant applicant of the option to opt-out of notices being sent to the property owner, and identifying the limited notices that may be sent to the property owner in the Tenant applicant or Tenant customer opts-out.

~~**PART I: SCHEDULE OF RATES AND CHARGES, SECTION B.2 – FIRE PROTECTION RATES  
(PAGE NO. 11)**~~

~~Public Fire Protection per hydrant charge per month increased effective January 12, 2022 and January 1, 2023. Revised language regarding permitted usage of hydrants.~~

~~**PART I: SCHEDULE OF RATES AND CHARGES, SECTION C – RETURNED CHECK CHARGE  
(PAGE NO. 12)**~~

~~Updated to reflect new rates for Returned Checks, Service Termination and Service Resumption. Also revised to state that Returned Check Charge will not be assessed more than once per returned check under PWSA's tariffs, including under the Storm Water Tariff.~~

Added statement that Tenants seeking to become customers who comply with the requirements of Section A.3.c will not be denied customer status. Revised to reflect that PWSA will provide written notice to an Applicant who is rejected, consistent with the requirements of 52 Pa. Code § 56.36(b)(1).

**LIST OF CHANGES (con't)**

**PART I: SCHEDULE OF RATES AND CHARGES, SECTIONS F AND G (PAGE NO. 13)**

~~Text Moved from page 12 to page 13. Added text providing notice of PWSA's use of liens.~~

**PART I: SCHEDULE OF RATES AND CHARGES, SECTION H - MISCELLANEOUS FEES (PAGE NOS. 14, 15 AND 15A-15F)**

~~Various fees revised and new fees added related to requests to the Authority from customers or penalties. Removed text permitting changes to fees based on Consumer Price Index. Added text clarifying no charge for access to customer data for dispute.~~

**PART I: SCHEDULE OF RATES AND CHARGES, SECTION I - SALES FOR RESALE (WHOLESALE) (PAGE NO. 16)**

~~Sales for Resale (Wholesale) Rates increased effective January 12, 2022 and January 1, 2023.~~

~~Added new Section J to reflect a one-time credit for new enrollments in paperless billing and establishing automatic bill payment.~~

**RIDER BDP - BILL DISCOUNT PROGRAM (RESIDENTIAL) (PAGE NOS. 19 AND 19A)**

~~Increased the discount for participants with incomes at or below 50% of the Federal Poverty Level to receive a 50% discount on the Consumption Charge. Increased Arrearage Forgiveness credit from \$15 to \$30. Removed references to "Pilot." Added text regarding auto enrollment in Arrearage Forgiveness Program.~~

**PART II DEFINITIONS (PAGE NO. 21)**

~~Added definition for Non Bona Fide Service Applicant. Added text to definition of Party Water Service to clarify responsibility for costs.~~

**PART III: RULES AND REGULATIONS, SECTION B - CONSTRUCTION AND MAINTENANCE OF FACILITIES, PARAGRAPH NO. 12 - OWNERSHIP AND MAINTENANCE OF WATER SERVICE LINES (PAGE NO. 36 AND 3734)**

~~Removed tapping fees.~~

~~Replaced the term "theft of service" with the term "Unauthorized Use of Utility Service."~~

**PART III: RULES AND REGULATIONS, SECTION C - DISCONTINUANCE, TERMINATION AND RESTORATION OF SERVICE, PARAGRAPH 4 - TURN-ON CHARGE No. 2 - DISCONTINUANCE BY CUSTOMER (PAGE NoNos. 41 38-39)**

~~Revised end date for wavier of Turn-on Charge.~~

~~Revised to state that usage occurring after the seven day notice period will either not be invoiced or will be credited to the account.~~

Removed language stating that this subsection is subject to review and revision in PWSA's Compliance Plan Proceeding at Docket Nos. M-2018-2640802 and M-2018-2640803 because this review has been completed.

The Pittsburgh Water  
and Sewer Authority

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Supplement No. ~~9~~10  
Tariff Water - Pa. P.U.C. No. 1  
Third Revised Page No. 2A  
~~Original~~Canceling ~~Second Revised~~ Page  
No. ~~2B~~2A

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~~LIST OF CHANGES (con't)~~

~~PART III: RULES AND REGULATIONS, SECTION D METERS (PAGE NOS. 42 AND 43)~~

~~Removed reference to fees for new meters, added meter upsizing option.~~

~~PART III: RULES AND REGULATIONS, SECTION E, BILLING AND COLLECTION C -  
DISCONTINUANCE, TERMINATION AND RESTORATION OF SERVICE, PARAGRAPH NO. 53 -  
APPLICATION OF PAYMENT TERMINATION BY AUTHORITY (PAGE NO. 4439)~~

~~Revised to include stormwater charges.~~

Replaced the term "theft of service" with the term "Unauthorized Use of Utility Service."

~~PART III: RULES AND REGULATIONS, SECTION G, LINE EXTENSIONS (PAGE NOS. 48-51, 51A-51C)~~

~~Revised to comply with Commission line extension regulations.~~

~~PART VI: LEAD SERVICE LINE REMEDIATION (PAGE NOS. 63-64, 66-67)~~

~~Revised to reflect expansion of Lead Infrastructure Plan to include replacement of lead service lines serving non-residential properties in certain circumstances.~~

[Remainder of page is reserved for future use]

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~~2022~~2023

**LIST OF CHANGES (CON'T)**

*[Reserved for Future Use]*

PART II: Definitions:

The following words and phrases, when used in this tariff, shall have the meanings assigned below unless the context clearly indicates otherwise:

1. Applicant: A ~~person or entity who applies to become a customer~~ natural person at least 18 years of age not currently receiving service who applies for residential service provided by the Authority or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term does not include a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority ~~in accordance with Part III, Section A, of this tariff.~~ (C)
2. Authority or PWSA: The Pittsburgh Water and Sewer Authority, a municipal authority organized and existing under the laws of the Commonwealth of Pennsylvania.
3. Authority Water Main: The Authority has a duty to operate, maintain, inspect, repair, replace or abandon only those Water Mains that are a part of or connected to the public water distribution system and that fall into one of the following classifications: (1) Water Mains leased to the Authority by the City under the Capital Lease Agreement effective July 27, 1995, as amended; (2) Water Mains constructed by the City or the Authority for public use since July 27, 1995; and (3) Water Mains dedicated to public use and accepted by the Authority on or after July 27, 1995.
4. Authority service line: The water line from the distribution facilities of the Authority which connects to the customer service line at the hypothetical or actual line or the actual property line, including the control valve and valve box. The control valve and valve box determine the terminal point for the Authority's responsibility for the street service connection.
5. Automatic Meter Reading: Metering using technologies that automatically read and collect data from metering devices (C)



and transfer that data to a central database for billing and  
other purposes.

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6. ~~5.~~ Backflow: The flow of water and other liquids, mixtures, and substances into the Authority's water mains, or into other lines carrying domestic water, from any sources other than those intended by the Authority.

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7. ~~6.~~ Bona Fide Service Applicant: (For Line Extension Purposes)  
A person or entity applying for water service to an existing or proposed structure within the Authority's certificated service territory for which a valid occupancy or building permit has been issued if the structure is either a primary residence of the applicant or a place of business. An applicant shall not be deemed a bona fide service applicant if:
- a. applicant is requesting water service to a building lot, subdivision or a secondary residence;
  - b. the request for service is part of a plan for the development of a residential dwelling or subdivision; or
  - c. the applicant is requesting special utility service.
- 6a. Non Bona Fide Service Applicants: Applicants that do not meet the definition of Bona Fide Service Applicants, shall be deemed Non Bona Fide Service Applicants.
8. ~~7.~~ Capital Lease Agreement: The agreement bearing that title between the City and the Authority on July 15, 1995, effective July 27, 1995, and includes any amendments thereto.
9. ~~8.~~ City: The City of Pittsburgh, Pennsylvania.
10. ~~9.~~ Commercial or Commercial Property: Any property used, acquired or leased for purposes of carrying on a trade, business, profession, vocation, or any commercial, service, financial, or utility business or activity including, but not limited to, hotels, office buildings, gas service stations, laundries, commercial establishments, stores, malls, car washes, and parking lots.
11. ~~10.~~ Commission or PUC: The Pennsylvania Public Utility Commission.
12. ~~11.~~ Corporation Stop: The valve placed on a Water Service Line at or near the junction with the Water Main.
13. ~~12.~~ Curb Box: The casting or enclosure that houses or permits access to the Curb Stop.

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14.    ~~13.~~ Curb Stop: The valve, typically installed on or near the property line, to turn water service on and off to a building or facility.

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15. ~~14.~~ Cross-connection: Any pipe, valve, hose or other arrangement or device connecting the pipelines or facilities of the Authority, to and with other pipes or fixtures by which any contamination might be admitted or drawn into the distribution system of the Authority from lines other than the Authority's.
16. ~~15.~~ Customer: A ~~person or entity who is an owner or occupant and who contracts with~~ natural person at least 18 years of age in whose name a residential service account is listed and who is primarily responsible for payment of bills rendered for the service or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term includes a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority ~~for water service.~~ (C)
17. ~~16.~~ Customer service line: The water line extending from the Curb Stop to a point of consumption. If there is no actual Curb Stop, the term "Curb Stop" shall be deemed to be a point on the property line or at the connection to the Authority's Water Main, whichever is closer to the Premises.
18. ~~17.~~ Dwelling Unit: An individual housing unit on or in a Residential Property such as a single-family home or a single apartment within a multi-unit apartment building or mixed use building.
19. ~~18.~~ Equivalent Dwelling Unit or EDU: A unit of measurement that standardizes all land use types to the level of demand created by 1 single-family dwelling unit. The Authority equates 1 EDU to 300 gallons of water consumption per day.
20. ~~19.~~ Guaranteed Lessee: A Tenant to whom a Property Owner has made an assignment of possessory rights by agreement, thereby making the Tenant primarily responsible for the payment of water charges.

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21. ~~20.~~ Guarantor: A Property Owner who guarantees payment of water by a Guaranteed Lessee.
22. ~~21.~~ Health or Education Property: Any hospital, clinic, or other human health care facility other than private physician or dentist offices, and any school, college, university, or other educational facility, whether public or private.
23. ~~22.~~ Industrial or Industrial Property: Any property the principal use of which is for manufacturing, processing, or otherwise producing products or goods for sale.

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24. ~~23.~~ Line extension: (For Line Extension Purposes) An addition to the Authority's Water main(s) which is necessary to serve the Premises of a new customer.
25. ~~24.~~ Main: Water distribution pipe, excluding service connections and Service Lines, located in a public highway, street, alley or private right-of-way which pipe is used in transporting water. Mains may be either Authority Water Mains or Private Water Mains.
26. ~~25.~~ Meter: Any certified device used by the Authority, or by the Commission, for the purpose of measuring water consumption.
27. ~~26.~~ Nonresidential service: Water service supplied to a Health or Education Property, commercial or industrial facility, including a hotel or motel, or to a master-metered mobile home or multi-tenant apartment building, or to any customer who purchases water from the Authority for the purpose of resale.
28. ~~27.~~ Occupant: A ~~person to whom an Owner has allowed occupancy of a Property through a lease or other contractual arrangement and who has a reasonable expectation of occupying the property for six months or more.~~ natural person who resides in the premises to which public utility service is provided. (C)
29. ~~28.~~ Owner: The person having an interest as owner, or a Person representing themselves to be the owner, whether legal or equitable, sole or partial, in any Premises that are or are about to be supplied with water or provided with sewer service by the Authority.
30. ~~29.~~ Party Water Service Line: A single Water Service Line that connects to the Authority's Water Main and that delivers water from the Authority's Water Main to more than one building. The start of the Party Water Service Line is the terminal point for the Authority's responsibility for the service connection. Installation and cost of installation of the Meter and the Water Service Line from the Water main to and including the Curb Stop is the responsibility of the Authority consistent with Part III, Section A.13.
31. ~~30.~~ Person: ~~Individual natural persons, firms, partnerships, joint ventures, societies, associations, clubs, trusts, corporations, governments, political subdivisions, or organizations of any kind, including officers, agents,~~ (C)
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The Pittsburgh Water  
and Sewer Authority

Supplement No. ~~9~~10  
Tariff Water - Pa. P.U.C. No. 1  
~~First~~Second Revised Page No. 23  
Canceling ~~Original~~First Revised Page No.  
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~~employees, or representatives of any of the foregoing, in any  
capacity, acting either for him or herself or for any other  
person, under either personal appointment or pursuant to  
law.~~An individual, partnership, corporation, association,  
including any lessee, assignee, trustee, receiver, executor,  
administrator and other successors in interest.

(C) - Change

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Issued: ~~December 30~~November  
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~~2022~~2023



41. ~~40.~~ Service Lines or Water Service Lines: Water lines that connect the water service of a residential or non-residential property to the Authority's Mains and that deliver water from the Mains to one or more buildings, premises, or facilities. Service Lines may be Authority Service Lines, Customer Service Lines, or Party Service Lines.
42. ~~41.~~ Short-term Supply Shortage: An emergency which, in the Authority's sole discretion, could cause the total water supply of the Authority to be inadequate to meet maximum system demand.
43. ~~42.~~ Special Utility Service: Residential or business service which exceeds that required for ordinary residential purposes.
44. ~~43.~~ Tariff: All the service rates, rules and regulations issued by the Authority, together with any supplements or revisions thereto, officially approved by the Commission and contained in this document.
45. ~~44.~~ Tenant: A Person or entity leasing Premises pursuant to a current lease agreement.
46. ~~45.~~ Protected-Tenant: means a Residential Tenant, not a Customer, whose Dwelling Unit had water/sewer service at the time of rental, and who would be adversely affected by a shut off of service. Protected-Tenants are covered by the Discontinuance of Service to Leased Premises Act (DSLPA), 66 Pa.C.S. § 1521, et. seq. ~~Applicability of The Utility Service Tenants Rights Act (USTRA), 68 Pa. S.A. § 399.1 - 399.18, as amended, is subject to further Commission review.~~ An individual is not a Protected-Tenant if he or she is or has agreed under the rental agreement to be a Customer or if he or she took possession of the Dwelling Unit when it was without water/sewer service. (C)
47. Unauthorized Use of Utility Service: Unreasonable interference or diversion of service, including meter tampering (any act which affects the proper registration of service through a meter), by-passing unmetered service that flows through a device connected between a service line and customer-owned facilities and unauthorized service restoral. (C)

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48. User Without Contract: A Person that takes or accepts service without the knowledge or approval of the Authority, other than the Unauthorized Use of Utility Service as defined herein. This term only applies if the Authority is not billing the property or the property owner. (C)
49. ~~46.~~ Vacancy Affidavit: means a notarized statement by the Owner of a property certifying that the property has been vacant and water service has been terminated at the Curb Stop for a period in excess of 90 days.

(C) - Change

is legally responsible and for which the applicant was properly billed.

3. Service Stipulations for Residential Tenants and Non-Owner Occupants:

~~a. Prospective Tenants and other Non-Owner Occupants are encouraged to contact the Authority prior to signing a lease to determine whether there is an existing, delinquent account for a Dwelling Unit or property.~~

(C)

a. ~~b.~~ The Authority may require, as a condition of furnishing residential service to a Tenant or Non-Owner Occupant:

~~i. Payment by the Owner or their agent of any delinquent balance for the Dwelling Unit or property for which an Owner was properly billed;~~

(C)

~~ii.~~ i. Payment by the applicant of any outstanding residential account that accrued within the prior 4 years for which the applicant is legally responsible and for which the applicant was properly billed.

~~iii.~~ ii. A tenant will not be required to assume liability for debt previously accrued at the property for which the tenant was not residing and/or for which the tenant was not on the mortgage, deed or lease as a condition to establishing service.

b. For Residential Tenants and Non-Owner Occupants seeking to become a customer at a property with an outstanding balance, the Authority will isolate the existing debt and pursue payment through its lien process and/or from the property owner or any prior tenant who incurred the outstanding charges.

(C)

c. Except as otherwise provided applicable to Protected-Tenant rights, a Tenant or Non-Owner Occupant of a Dwelling Unit who wishes to become a Customer of the Authority must submit:

~~i. Satisfactory evidence, as determined by the Authority, of the Owner's consent to possession of~~

(C)

~~the Dwelling Unit, which may be a current rental agreement, rent book, receipts, cancelled checks, other utility bills in the Tenant's or Occupant's name at that address, or other written evidence of the Owner's consent to occupancy; and,~~

i. Either an Owner/Tenant form, or provide other proof of tenancy.

ii. Other proof of tenancy that may be provided to establish service as a customer includes:

- A copy of the lease, or, in lieu of a written lease, a written or oral attestation of the property owner; or

- ~~ii. At least one personal identification document such as a driver's license, birth certificate, military ID card or passport or other document issued by a public agency or public utility which contains the name and address of the tenant. If the personal identification~~A driver's license, photo identification, medical assistance, or food stamp identification or any

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(C)

~~does not bear the applicant's photograph, a second  
piece of personal identification may be required at  
the discretion of the Authority.~~

similar document issued by any public agency which  
contains the name and address of the tenant; or

(C)

- Other utility bill or bank statement with the  
customer's name and address.

d. The Authority may notify the Property Owner if  
Residential Tenants and Non-Owner Occupants are  
delinquent in paying amounts due to the Authority.

e. The Authority will notify the Tenant Applicant that the  
property owner will receive copies of bills and notices  
related to the account, including high consumption  
notices and any termination notices.

(C)

f. The Authority will notify the property owner at the  
time a tenant becomes a customer of the addition of the  
tenant and the information that will be shared with the  
property owner. If the tenant customer opts-out of the  
normal property owner notice process as described in  
subsection (g) below, the notice will inform the  
property owner of that selection.

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g. Beginning no later than February 8, 2023, the Authority  
will notify Tenant Applicants and Tenant Customers of  
the option to opt-out of the Authority sending the  
property owner copies of bills and other notices related  
to the account. For Tenant Applicants and Tenant  
Customers who opt-out of notices being provided to the  
property owner, the Authority will limit notices to the  
property owner to the following:

(C)

i. A new account past due notice identifying only  
the amount overdue, to be sent to the property  
owner 30 days after the date the unpaid  
charges were issued;

ii. If charges continue to remain unpaid, the  
Authority will send a copy of the 10-day

notice and all subsequent non-payment notices  
to the property owner;

- iii. A copy of any high consumption notice based on (C)  
the Authority's pre-bill review for accounts  
with usage that is greater than or equal to  
200% of the previously recorded monthly usage  
and over 9,000 gallons; and
- iv. A copy of any other notices, such as Waste of (C)  
Water, Lead Service Line Replacement, or any  
other notice related to public safety, that  
require action by the property owner as a  
condition of the Authority continuing to  
provide service.
- v. Upon being offered the option to opt-out, (C)  
Tenants will be notified that property owners  
will continue to be provided with the notices  
listed in (i)-(iv) above.

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4. Service Stipulations for Non-Residential Customers

- a. The Authority accepts Non-Residential property Owners, their duly authorized agents or Guaranteed Lessees as Authority Customers.
- b. The Owner of a property is eligible to become a Customer as of the date of property title transfer established by the record deed or otherwise established by sufficient evidence to show the Owner's title to the property.
- c. A tenant of a non-residential property who wishes to become a Non-Residential Customer of the Authority may apply to become a Guaranteed Lessee. A tenant applying for water and/or sewer service must submit:
  - i. names of the business' principals, official address, and a business license;
  - ii. satisfactory evidence of the Owner's consent to possession of the property by the tenant; generally, a copy of the lease agreement or other written evidence of the Owner's consent;
  - iii. written guarantee from the Owner assuring payment of any charges and fees billed to the tenant; and
  - iv. where violations of the Health Department Plumbing Code exist, certification by a Registered Plumber that necessary corrections have been made and that the Business Use Property is compliant with the applicable Plumbing Codes.
- d. The Authority may notify the Property Owner if the tenant of a non-residential property is delinquent in paying amounts due to the Authority.

(C) - Change  
5. ~~Eligibility of Service~~

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5. Eligibility of Service

- a. The Authority shall determine whether an applicant is eligible to become an Authority Customer in accordance with this Tariff and applicable Rules and Regulations of the Commission.
- b. An Authority Customer applicant for a Residential Property can be disqualified from becoming a Customer if one or more of the following circumstances exist:
  - i. The applicant is the agent of a current or previous delinquent Customer at the Dwelling Unit and is attempting on the delinquent Customer's behalf to avoid shut-off or restore service previously shut off without payment of said Customer's past due charges for service or any other charges or fees that are due. Such agency may be found to exist where the property that would be receiving the service is or will be occupied by the delinquent Customer or where such Customer would otherwise use or benefit from the service.
  - ii. The applicant has not paid or arranged to pay for past due charges for service for which the applicant is legally responsible at this or another service address, including charges for unauthorized usage of Authority services.
  - iii. Service to the Dwelling Unit is legally off and there exist uncorrected violations of the Health Department Plumbing Code or the Authority's service standards at the Residential Property or service to the property would endanger health or safety.
  - iv. Service cannot be accomplished without major revision of the Authority's distribution facilities or acquisition of additional rights-of-way.
  - v. If the applicant is a Tenant or Occupant Customer currently receiving service at another residential service address.

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6. Acceptance of Application: An application for service shall be considered accepted by the Authority only upon oral or written approval by the Authority. The Authority shall determine whether the applicant is eligible to become an Authority Customer and the type of Customer, Residential or Non-Residential. If the applicant is rejected the Authority

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shall inform the Applicant in writing of any conditions that must be met and any charges that must be paid in order to obtain service, consistent with the requirements of 52 Pa. Code § 56.36(b)(1). However, Tenants seeking to become Customers who comply with the requirements of Section A.3.c will not be denied Customer status. The Authority may provide service to the applicant pending formal review and acceptance of the application.

7. Activation of Service

- a. Where service can only be provided by means other than the operation of the Curb Stop, such as construction or restoration of the Water Service Line, such construction or restoration must be made privately at the expense of the applicant or Owner.
- b. Where service has been shut off, and the Authority has been notified that the Health Department has determined the Premises to be in dangerous or imminently dangerous condition, service will be allowed only after the prior written consent of the Health Department.

8. Application Forms: Application forms can be obtained at the Authority's local business office, presently located at 1200 Penn Avenue, Pittsburgh PA 15222; or by other means, as determined by the Authority.

9. Water Used for Construction Purposes: Where water is required for construction purposes, the applicant shall so indicate and shall apply for a hydrant permit, as allowed under these Rules and Regulations.

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10. Temporary Service: In the case of temporary service for short-term use, the Authority may require the customer to pay all costs of making the service connection and for its removal after the service has been discontinued, or to pay a fixed amount in advance to cover such expenses. If the service connection is physically removed, the customer shall receive a credit for reasonable salvage value.

(C) - Change

~~10.~~

12. Ownership and Maintenance of Water Service Lines:

- a. The Authority has maintenance responsibility for the Curb Stop, the Curb Box, and for that portion of the Water Service Line running from the Curb Stop to the Water Main for Residential water service lines 1-inch diameter and smaller. The Residential Property Owner owns and is responsible for the maintenance of that portion of the Water Service Line running from the Premises being served with Authority water to the Curb Stop, including the connection to the Curb Stop but not the Curb Stop itself, for water service lines 1-inch diameter and smaller. All Residential service lines larger than 1-inch in diameter and all Non-Residential service lines, regardless of diameter, are the responsibility of the property owner, including the section from the Curb Stop, the Curb Box, and that portion of the Water Service Line running from the Curb Stop to the Water Main.\*

*\*Ownership and maintenance responsibility for water service lines of the City of Pittsburgh is governed by 71 P.S. §§ 720.211 to 720.213.*

- b. If the Curb Box or Curb Stop is damaged by the Customer and/or Property Owner, or the Curb Box or Curb Stop is covered so as to preclude or interfere with access, the Customer or property Owner, as applicable, is responsible for the cost of the Authority's work in uncovering, repairing, or replacing the Curb Stop and/or Curb Box, and for the cost of restoring adjacent landscaping, sidewalks, or other property affected by the work.
- c. Customers and property Owners may not use or operate the Curb Stop. When water service has been terminated by the Authority or a Person authorized by the Authority, only the Authority or a Person authorized by the Authority shall operate the Curb Stop to restore service. Unauthorized use of the Curb Stop to restore service is ~~theft of water service~~Unauthorized Use of Utility Service subject to a fine in the amount of \$500.00 and to prosecution under applicable law. Further, such unauthorized operation of the Curb Stop will result in charges for all water used, termination charges, and such other deposits, charges, or fees authorized by the

(C)

**(C) = Change**

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Issued: ~~December 16~~November  
15, 20202022

Effective:

January 14,  
~~2021~~2023

The Pittsburgh Water  
and Sewer Authority

Supplement No. ~~5~~10  
Tariff Water - Pa. P.U.C. No. 1  
~~First~~Second Revised Page No. 34  
Canceling ~~Original~~First Revised Page No.  
34

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PUC, PWSA's Water Tariff and these Supplemental Service  
Conditions.

**(C) = Change**

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Issued: ~~December 16~~November  
15, ~~2020~~2022

Effective:

January 14,  
~~2021~~2023

Section C - Discontinuance, Termination and Restoration of Service

1. Customer Responsibilities: After acceptance by the Authority of an application, Customers will remain responsible for paying all future charges for water and sewer service to their Property until such time as there is:
  - a. A Notice of Intent to Disconnect Service pursuant to a written request being received from the Customer to terminate Customer status and shut off service (for which there is a charge);
  - b. Acceptance of a new Customer for the Property by the Authority; or
  - c. Discontinuance of service to a vacant Property at the Owner's request.
  - d. Property Owners remain responsible for paying water until the issuance of a Notice of Intent to Disconnect or replacement by a new Property Owner.
  - e. A Guarantor Lessor seeking to terminate its Customer relationship with the Authority must provide proof that it has notified its Guarantee Lessee or Lessees about its intent to discontinue service in writing by first class mail.
2. Discontinuance by Customer: Where a customer requests the Authority to discontinue service, the following rules shall apply:
  - a. A customer who wishes to have service discontinued shall give at least seven (7) days' notice to the Authority, specifying the date on which service is desired to be discontinued. Any usage occurring after the seven (7) day notice period will either not be invoiced or will be credited to the account. In the absence of proper notice, the customer shall be responsible for all service rendered until the time that the Authority shall have actual or constructive notice of the customer's intent to discontinue service. The customer shall not turn water on or off at any curb stop, or disconnect or remove the meter, or permit its

(C)

(C) - Change

- ~~a.~~ disconnection or removal, without the prior written consent of the Authority. A customer discontinuing service remains a customer for purposes of

paying turn-on fees pursuant to Rule 4 of this Section for a period of nine (9) months.

- b. Where a customer requests turn-on of service within six (6) months of disconnection, the customer shall be subject to monthly minimum billing for the period of disconnection. The request for turn-on of service should be mailed to the same address as the disconnection of service request.

(C)

~~This subsection is subject to review and revision in PWSA's Compliance Plan Proceeding at Docket Nos. M-2018-2640802 and M-2018-2640803.~~

3. Termination by Authority: Service to the customer may be terminated for good cause, including, but not limited to, the following:

- a. making an application for service that contains material misrepresentations;
- b. willful or negligent waste of water through improper or imperfect pipes or fixtures, or for failure to repair leaks in pipes or fixtures;
- c. tampering with any service line, curb stop, meter or meter setting, or installing or maintaining cross-connections or any unauthorized connection;
- d. ~~theft of service~~Unauthorized Use of Utility Service, which may include taking service without having made a proper application for service under Part III, Section A;
- e. failure to pay, when due, any charges accruing under this tariff;
- f. refusing the Authority reasonable access to the property served for purposes of installing, inspecting, reading, maintaining or removing meters, remote reading devices or any associated equipment;

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The Pittsburgh Water  
and Sewer Authority

Supplement No. 10  
Tariff Water - Pa. P.U.C. No. 1  
~~Original~~Second Revised Page No. 39  
Canceling First Revised Page No. 39

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- g. receipt by the Authority of an order or notice from the Department of Environmental Protection, a health agency, local plumbing inspector or other similar authority, to terminate service to the property served on the grounds

(C) - Change

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Issued: ~~February 28~~November  
15, 20192022

Effective: ~~March 1~~January 14,  
20192023

Supplement No. 10  
Tariff Wastewater - Pa. P.U.C. No. 1

THE PITTSBURGH WATER AND SEWER AUTHORITY

RATES, RULES AND REGULATIONS GOVERNING

THE PROVISION OF WASTEWATER CONVEYANCE SERVICE

TO THE PUBLIC IN THE TERRITORY DESCRIBED HEREIN

Issued: November 15, 2022                      Effective:                      January 14, 2023

BY: William J. Pickering, Chief Executive Officer  
1200 Penn Avenue, Pittsburgh, PA 15222  
Tel: 412-255-8800

NOTICE

This tariff makes changes in rules and regulations as approved  
by the Commission in its Final Order dated July 14, 2022 at  
Docket Nos. M-2018-2640802 and M-2018-2640803

### **LIST OF CHANGES**

#### **PART II: DEFINITIONS (PAGE NOS. 18, 18A, 20, 21, 22, 23, AND 25)**

Revised definitions of Applicant and Customer to reflect 66 Pa.C.S. § 1403. Revised definitions of Occupant and Person to reflect 52 Pa. Code § 56.2. Added definitions of Automatic Meter Reading, Unauthorized Use of Utility Service and User Without Contract to reflect 52 Pa. Code § 56.2. Revised definition of Protected-Tenant to remove statement that the applicability of The Utility Service Tenants Rights Act (USTRA), 68 Pa. S.A. § 399.1 - 399.18, as amended, is subject to further Commission review.

#### **PART III: RULES AND REGULATIONS, SECTION A - APPLICATIONS FOR SERVICE, PARAGRAPH NO. 3 - SERVICE STIPULATIONS FOR RESIDENTIAL TENANTS AND NON-OWNER OCCUPANTS (PAGE NOS. 27, 27A, 27B, 28, 31)**

Revised to reflect that PWSA will not require payment of an outstanding balance as a condition of furnishing new service unless the applicant is legally responsible for the outstanding balance.

Revised to reflect that Tenants or Non-Owner Occupants may become customers by submitting either an Owner/Tenant Form or other proof of tenancy, and identifying forms of proof of tenancy that may be provided to establish service.

Added a term stating that PWSA will notify the Tenant applicant that the property owner will receive copies of certain bills and notices.

Adding terms stating that PWSA will notify the Tenant applicant of the option to opt-out of notices being sent to the property owner, and identifying the limited notices that may be sent to the property owner in the Tenant applicant or Tenant customer opts-out.

Added statement that Tenants seeking to become customers who comply with the requirements of Section A.3.c will not be denied customer status. Revised to reflect that PWSA will provide written notice to an Applicant who is rejected, consistent with the requirements of 52 Pa. Code § 56.36(b)(1).

**LIST OF CHANGES (con't)**

**PART III: RULES AND REGULATIONS, SECTION C - DISCONTINUANCE, TERMINATION AND RESTORATION OF SERVICE, PARAGRAPH NO. 2 - DISCONTINUANCE BY CUSTOMER (PAGE NOS. 38-39)**

Revised to state that usage occurring after the seven day notice period will either not be invoiced or will be credited to the account.

Removed language stating that this subsection is subject to review and revision in PWSA's Compliance Plan Proceeding at Docket Nos. M-2018-2640802 and M-2018-2640803 because this review has been completed.

**PART III: RULES AND REGULATIONS, SECTION C - DISCONTINUANCE, TERMINATION AND RESTORATION OF SERVICE, PARAGRAPH NO. 3 - TERMINATION BY AUTHORITY (PAGE NO. 39)**

Replaced the term "theft of service" with the term "Unauthorized Use of Utility Service."

PART II: Definitions:

The following words and phrases, when used in this tariff, shall have the meanings assigned below unless the context clearly indicates otherwise:

1. ALCOSAN: The Allegheny County Sanitary Sewer Authority, Allegheny County, Pennsylvania.
2. Applicant: A natural person at least 18 years of age not currently receiving service who applies for residential service provided by the Authority or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term does not include a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority. (C)
3. Authority or PWSA: The Pittsburgh Water and Sewer Authority, a municipal authority organized and existing under the laws of the Commonwealth of Pennsylvania.
4. Authority Collection Main: The Authority has a duty to operate, maintain, inspect, repair, replace or abandon only those Wastewater Collection Mains that are a part of or connected to the public Wastewater collection, transmission and conveyance and that fall into one of the following classifications: (1) Wastewater Collection Mains leased to the Authority by the City under the Capital Lease Agreement effective July 27, 1995, as amended; (2) Wastewater Collection Mains constructed by the City or the Authority for public use since July 27, 1995; and (3) Wastewater Collection Mains dedicated to public use and accepted by the Authority on or after July 27, 1995.

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5. Authority Storm Water Sewers or Public Storm Sewers: The Authority has a duty to operate, maintain, inspect, repair, replace or abandon only those Storm Sewers that are a part of or connected to the public Sewer System and that fall into one of the following classifications: (a) Storm Sewers leased to the Authority by the City under the Capital Lease Agreement effective July 27, 1995, as amended; (b) Storm Sewers constructed by the City or the Authority for public use since July 27, 1995; and (c) Storm Sewers dedicated to public use and accepted by the Authority on or after July 27, 1995.

6. Automatic Meter Reading: Metering using technologies that automatically read and collect data from metering devices and transfer that data to a central database for billing and other purposes.

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14. Customer: A natural person at least 18 years of age in whose name a residential service account is listed and who is primarily responsible for payment of bills rendered for the service or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term includes a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority.
15. Dye Test: A commonly accepted plumbing test whereby a nontoxic, non-staining dye is introduced into the surface Storm Water collection system of real property to determine if any surface Storm Water is entering the Sanitary Sewer system. The term "Dye Test" shall include any other reasonable and appropriate testing methodologies (excluding the use of smoke testing to detect roof leaders) acceptable to the Authority to determine if surface Storm Water is entering the Sanitary Sewer system.
16. Dye Testing Ordinance: City Ordinance No. 3 of 2006, adopted March 28, 2006, effective July 5, 2006, as codified in Title Four, Public Places and Property, Article III Sewers, Chapter 433, Illegal Storm Water Connections, of the Pittsburgh Code, and includes any amendments thereto.
17. Dye Testing Results Form: The form provided by the Authority to any person who has applied for evidence of compliance for a property served by a Sanitary Sewer, completed by a Registered Plumber.
18. Dwelling Unit: An individual housing unit on or in a Residential Property such as a single-family home or a single apartment within a multi-unit apartment building or mixed use building.
19. Equivalent Dwelling Unit or EDU: A unit of measurement that standardizes all land use types to the level of demand created by 1 single-family dwelling unit. The Authority equates 1 EDU to 300 gallons of water consumption per day.

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20. Evidence of Compliance Statement: A written letter or statement from the Authority confirming that it has on file a completed Dye Testing Results Form or other statement by a Registered Plumber certifying that there are no Illegal Surface Storm Water Connections to the Sanitary Sewer system on the property that is the subject of the application or statement
21. Ground Water: Water located beneath the ground surface that emanates from sources other than the Authority's water or wastewater systems.
22. Guaranteed Lessee: A Tenant to whom a Property Owner has made an assignment of possessory rights by agreement, thereby making the Tenant primarily responsible for the payment of water charges.
23. Guarantor: A Property Owner who guarantees payment of water by a Guaranteed Lessee.
24. Health or Education Property: Any hospital, clinic, or other human health care facility other than private physician or dentist offices, and any school, college, university, or other educational facility, whether public or private.
25. Health Department: The Allegheny County Health Department, Allegheny County, Pennsylvania.
26. Illegal Surface Storm Water Connection: Any connection to the Authority's Sanitary Sewers that allows surface storm water to be discharged into the separate Sanitary Sewer system from sources including, but not limited to, downspout drainage, roof drainage, and areaway drainage.
26. Reserved for future use.
27. Industrial Property: Any property, the principal use of which is for manufacturing, processing, or otherwise producing products or goods for sale.
28. Lateral, Customer Lateral or Sewer Lateral: Wastewater or sewer lines that connect a property to the Authority's Collection Mains and carry sewage and/or Storm Water from one or more buildings or Premises to the Authority's Collection Mains

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29. Main extension: (For Line/Main Extension Purposes) An addition to the Authority's Wastewater Collection Main(s) which is necessary to serve the Premises of a new customer.
30. Main or Sewer Main or Wastewater Collection Main: Collection and transmission pipelines and related equipment and facilities, generally located in streets, public ways, or easements, that are used to collect and convey Sewage and/or Storm Water. Mains may be either Authority Collection Mains or Private Collection Mains.
31. Meter: Any device for the purpose of recording water consumption or the volume of wastewater discharged into a Wastewater Collection Main. This term includes, but it is not limited to any certified device used by the Authority, or by the Commission or for the purpose of measuring water, sewer or wastewater usage.
32. Nonresidential service: Wastewater conveyance service supplied to a Health or Education Property, commercial or industrial facility, including a hotel or motel, or to a master-metered mobile home or multi-tenant apartment building.
33. Occupant: A natural person who resides in the premises to which public utility service is provided. (C)
34. Owner: The person having an interest as owner, or a Person representing themselves to be the owner, whether legal or equitable, sole or partial, in any Premises that are or are about to be supplied with water or provided with wastewater conveyance service by the Authority.
35. Plumbing Code: The Allegheny County Health Department's Rules and Regulations for Plumbing and Building Drainage, Article XV, as amended, together with the International Building Codes for residential and commercial plumbing that Article XV amends or revises.

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36. Person: An individual, partnership, corporation or association, including any lessee, assignee, trustee, receiver, executor, administrator or other successors in interest. (C)
37. Private Collection Main: Any Main that is not an Authority Collection Main.
38. Private Storm Water Sewers or Private Storm Sewers: Any Storm Water Sewer that is not an Authority Storm Water Sewer.
39. Premises: A building or unit of a building such as a single family residential Dwelling Unit, an apartment building, or a commercial/industrial building.
40. Registered Plumber: A plumber registered and certified by the Commonwealth of Pennsylvania and the Allegheny County Health Department.
41. Remote Reading Device: The device that is generally affixed to the outside of a Premises or a meter installation and remotely collects and transmits Meter data. It is considered part of the Meter and meter reading equipment.
42. Residential service: Wastewater conveyance service supplied to an individual single-family residential dwelling unit. Water and/or sewer service supplied to a dwelling including service provided to a commercial establishment if concurrent service is provided to a residential dwelling attached thereto. Utility service provided to a hotel or motel is not considered residential service.
43. Residential Property: Any building containing one or more Dwelling Units occupied or intended to be occupied for residential purposes, but not including dormitories, nursing homes, hotels, or motels.

(C) - Change

52. Temporary Evidence of Compliance Statement: An Evidence of Compliance Statement issued under those circumstances and conditions detailed in these Rules and Regulations.
53. Tenant: A Person or entity leasing Premises pursuant to a current lease agreement.
54. Protected-Tenant: means a Residential Tenant, not a Customer, whose Dwelling Unit had water/sewer service at the time of rental, and who would be adversely affected by a shut off of service. Protected-Tenants are covered by the Discontinuance of Service to Leased Premises Act (DSLPA), 66 Pa.C.S. § 1521, et. seq. An individual is not a Protected-Tenant if he or she is or has agreed under the rental agreement to be a Customer or if he or she took possession of the Dwelling Unit when it was without water/sewer service. (C)
55. Unauthorized Use of Utility Service: Unreasonable interference or diversion of service, including meter tampering (any act which affects the proper registration of service through a meter), by-passing unmetered service that flows through a device connected between a service line and customer-owned facilities and unauthorized service restoral. (C)
56. User Without Contract: A Person that takes or accepts service without the knowledge or approval of the Authority, other than the Unauthorized Use of Utility Service as defined herein. This term only applies if the Authority is not billing the property or the property owner. (C)
57. Vacancy Affidavit: means a notarized statement by the Owner of a property certifying that the property has been vacant and water service has been terminated at the Curb Stop for a period in excess of 90 days.
58. Wastewater: Liquid waste discharged into the Sewer System by Dwelling Units or Non-Residential Properties, including wash water, Sewage, and other contaminants.

**(C) - Change**

which the applicant is legally responsible and for  
which the applicant was properly billed.

3. Service Stipulations for Residential Tenants and Non-Owner  
Occupants

(C)

- a. The Authority may require, as a condition of  
furnishing residential service to a Tenant or Non-  
Owner Occupant:

(C)

- i. Payment by the applicant of any outstanding  
residential account that accrued within the prior  
4 years for which the applicant is legally  
responsible and for which the applicant was  
properly billed.
- ii. A tenant will not be required to assume liability  
for debt previously accrued at the property for  
which the tenant was not residing and/or for  
which the tenant was not on the mortgage, deed or  
lease as a condition to establishing service.

- b. For Residential Tenants and Non-Owner Occupants  
seeking to become a customer at a property with an  
outstanding balance, the Authority will isolate the  
existing debt and pursue payment through its lien  
process and/or from the property owner or any prior  
tenant who incurred the outstanding charges.

(C)

- c. Except as otherwise provided applicable to Protected-  
Tenant rights, a Tenant or Non-Owner Occupant of a  
Dwelling Unit who wishes to become a Customer of the  
Authority must submit:

- i. Either an Owner/Tenant form, or provide other  
proof of tenancy.
- ii. Other proof of tenancy that may be provided to  
establish service as a customer includes:
- A copy of the lease, or, in lieu of a written  
lease, a written or oral attestation of the property  
owner; or

(C)

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- A driver's license, photo identification, medical  
assistance, or food stamp identification or any  
similar document issued by any public agency

- which contains the name and address of the tenant; (C)  
or
- Other utility bill or bank statement with the customer's name and address.
- d. The Authority may notify the Property Owner if Residential Tenants and Non-Owner Occupants are delinquent in paying amounts due to the Authority.
- e. The Authority will notify the Tenant Applicant that the property owner will receive copies of bills and notices related to the account, including high consumption notices and any termination notices. (C)
- f. The Authority will notify the property owner at the time a tenant becomes a customer of the addition of the tenant and the information that will be shared with the property owner. If the tenant customer opts-out of the normal property owner notice process as described in subsection (g) below, the notice will inform the property owner of that selection. (C)
- g. Beginning no later than February 8, 2023, the Authority will notify Tenant Applicants and Tenant Customers of the option to opt-out of the Authority sending the property owner copies of bills and other notices related to the account. For Tenant Applicants and Tenant Customers who opt-out of notices being provided to the property owner, the Authority will limit notices to the property owner to the following: (C)
- i. A new account past due notice identifying only the amount overdue, to be sent to the property owner 30 days after the date the unpaid charges were issued;
  - ii. If charges continue to remain unpaid, the Authority will send a copy of the 10-day notice and all subsequent non-payment notices to the property owner;

**(C) - Change**

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- iii. A copy of any high consumption notice based on the Authority's pre-bill review for accounts with usage that is greater than or equal to 200% of the previously recorded monthly usage and over 9,000 gallons; and (C)
- iv. A copy of any other notices, such as Waste of Water, Lead Service Line Replacement, or any other notice related to public safety, that require action by the property owner as a condition of the Authority continuing to provide service.
- v. Upon being offered the option to opt-out, Tenants will be notified that property owners will continue to be provided with the notices listed in (i)-(iv) above.

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4. Service Stipulations for Non-Residential Customers

- a. The Authority accepts Non-Residential property Owners, their duly authorized agents or Guaranteed Lessees as Authority Customers.
- b. The Owner of a property is eligible to become a Customer as of the date of property title transfer established by the record deed or otherwise established by sufficient evidence to show the Owner's title to the property.
- c. A tenant of a non-residential property who wishes to become a Non-Residential Customer of the Authority may apply to become a Guaranteed Lessee. A tenant applying for water and/or sewer service must submit:
  - i. names of the business' principals, official address, and a business license;
  - ii. satisfactory evidence of the Owner's consent to possession of the property by the tenant; generally, a copy of the lease agreement or other written evidence of the Owner's consent;
  - iii. written guarantee from the Owner assuring payment of any charges and fees billed to the tenant; and
  - iv. where violations of the Health Department Plumbing Code exist, certification by a Registered Plumber that necessary corrections have been made and that the Non-Residential Property is compliant with the applicable Plumbing Codes.

**(C) - Change**

6. Acceptance of Application: An application for service shall be considered accepted by the Authority only upon oral or written approval by the Authority. The Authority shall determine whether the applicant is eligible to become an Authority Customer and the type of Customer, Residential or Non-Residential. If the applicant is rejected the Authority shall inform the Applicant in writing of any conditions that must be met and any charges that must be paid in order to obtain service, consistent with the requirements of 52 Pa. Code § 56.36(b)(1). However, Tenants seeking to become Customers who comply with the requirements of Section A.3.c will not be denied Customer status. The Authority may provide service to the applicant pending formal review and acceptance of the application. (C)
7. Activation of Service
- a. Reserved.
  - b. Where service has been shut off, and the Authority has been notified that the Health Department has determined the Premises to be in dangerous or imminently dangerous condition, service will be allowed only after the prior written consent of the Health Department.
8. Application Forms: Application forms can be obtained at the Authority's local business office, presently located at 1200 Penn Avenue, Pittsburgh PA 15222; or by other means, as determined by the Authority.

**(C) - Change**



Section C - Discontinuance, Termination and Restoration of  
Service

1. Customer Responsibilities: After acceptance by the Authority of an application, Customers will remain responsible for paying all future charges for wastewater/sewer/stormwater and water service to their Property until such time as there is:
  - a. A Notice of Intent to Disconnect Service pursuant to a written request being received from the Customer to terminate Customer status and shut off service (for which there is a charge);
  - b. Acceptance of a new Customer for the Property by the Authority ; or
  - c. Discontinuance of service to a vacant Property at the Owner's request.
  - d. Property Owners remain responsible for paying water until the issuance of a Notice of Intent to Disconnect or replacement by a new Property Owner.
  - e. A Guarantor Lessor seeking to terminate its Customer relationship with the Authority must provide proof that it has notified its Guarantee Lessee or Lessees about its intent to discontinue service in writing by first class mail.
2. Discontinuance by Customer: Where a customer requests the Authority to discontinue service, the following rules shall apply:
  - a. A customer who wishes to have service discontinued shall give at least seven (7) days' notice to the Authority, specifying the date on which service is desired to be discontinued. Any usage occurring after the seven (7) day notice period will either not be invoiced or will be credited to the account. In the absence of proper notice, the customer shall be responsible for all service rendered until the time that the Authority shall have actual or constructive notice of the customer's intent to discontinue service. The customer shall not turn water on or off at any curb stop, or disconnect or remove the meter, or permit its disconnection or removal, without the prior written consent of the Authority. A customer discontinuing

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service remains a customer for purposes of paying turn-on fees pursuant to Rule 4 of this Section for a period of nine (9) months.

- b. Where a customer requests turn-on of service within six (6) months of disconnection, the customer shall be subject to monthly minimum billing for the period of disconnection. The request for turn-on of service should be mailed to the same address as the disconnection of service request.

(C)

3. Termination by Authority: Service to the customer may be terminated for good cause, including, but not limited to, the following:

- a. making an application for service that contains material misrepresentations;
- b. failure to repair leaks in any lateral or Customer-owned pipes or fixtures;
- c. tampering with any lateral or installing or maintaining cross-connections or any unauthorized connection to any Authority Collection Main or Authority Storm Water Sewer;
- d. Unauthorized Use of Utility Service, which may include taking service without having made a proper application for service under Part III, Section A;
- e. failure to pay, when due, any charges accruing under this tariff;
- f. refusing the Authority reasonable access to the property served for purposes of installing, inspecting, reading, maintaining or removing meters, remote reading devices or any associated equipment;
- g. receipt by the Authority of an order or notice from the Department of Environmental Protection, a health agency, local plumbing inspector or other similar

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**(C) - Change**

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Supplement No. ~~8~~10  
Tariff Wastewater - Pa. P.U.C. No. 1

THE PITTSBURGH WATER AND SEWER AUTHORITY  
  
RATES, RULES AND REGULATIONS GOVERNING  
  
THE PROVISION OF WASTEWATER CONVEYANCE SERVICE  
  
TO THE PUBLIC IN THE TERRITORY DESCRIBED HEREIN

Issued: ~~December 30~~November  
15, 20212022 Effective: January ~~12~~14,  
~~2022~~2023

BY: William J. Pickering, Chief Executive Officer  
1200 Penn Avenue, Pittsburgh, PA 15222  
Tel: 412-255-8800

NOTICE

This tariff makes ~~increases and~~ changes in ~~existing rates,~~  
rules, and regulations as approved by the Commission in its  
Final Order dated ~~November 18, 2021~~July 14, 2022 at Docket Nos.  
M-2018-2640802 and M-2018-2640803  
~~at Docket No. R-2021-3024774.~~

## LIST OF CHANGES

### ~~TABLE OF CONTENTS (PAGE NO. 3 AND 6)~~

~~Updated to reflect the additional language for Section H Miscellaneous Charge and addition of Part I, Section J, and the deletion of Part VI: Storm Water.~~

### ~~PART I: SCHEDULE OF RATES AND CHARGES, SECTION A – WASTEWATER CONVEYANCE (PAGE NO. 9)~~

~~Decreasing the Minimum Charge per month for all meter sizes and the Conveyance Charge for all customer classes effective January 12, 2022 and January 1, 2023. Added language regarding minimum charge and usage allowance exception for new townhomes required to install meter larger than 5/8" for fire protection.~~

### ~~PART I: SCHEDULE OF RATES AND CHARGES, SECTION A.1 – WASTEWATER CONVEYANCE (UNMETERED SERVICE) (PAGE NO. 11)~~

~~Rates for the per month customer charge decreased for Residential and Commercial customer classes effective January 12, 2022 and January 1, 2023.~~

### ~~PART I: SCHEDULE OF RATES AND CHARGES, SECTION C – RETURNED CHECK CHARGE (PAGE NO. 12)~~

~~Updated to reflect new rates for Returned Checks, Service Termination and Service Resumption. Also revised to state that Returned Check Charge will not be assessed more than once per returned check under PWSA's tariffs, including under the Storm Water Tariff.~~

### ~~PART I: SCHEDULE OF RATES AND CHARGES, SECTION G – COLLECTION EXPENSES AND FEES DESCRIBED IN THE AUTHORITY'S SUPPLEMENTAL SERVICE CONDITIONS (PAGE NO. 13)~~

~~Added text providing notice of PWSA's use of liens.~~

### ~~PART ~~III~~ III: SCHEDULE OF RATES AND CHARGES, SECTION H – MISCELLANEOUS~~

### ~~FEES~~DEFINITIONS (PAGE NOS ~~14, 14A-14C. 18, 18A, 20, 21, 22, 23, AND 25~~)

~~Various fees revised and new fees added related to requests to the Authority from customers or penalties. Removed text permitting changes to fees based on Consumer Price Index. Added text clarifying no charge for access to customer data for dispute.~~

Revised definitions of Applicant and Customer to reflect 66 Pa.C.S. § 1403. Revised definitions of Occupant and Person to reflect 52 Pa. Code § 56.2. Added definitions of Automatic Meter Reading, Unauthorized Use of Utility Service and User Without Contract to reflect 52 Pa. Code § 56.2. Revised definition of Protected-Tenant to remove statement that the applicability of The Utility Service Tenants Rights Act (USTRA), 68 Pa. S.A. § 399.1 - 399.18, as amended, is subject to further Commission review.

### ~~Part I: Schedule of Rates and Charges, Section J – New Automatic Payment Enrollment Credit (Page No. 14C)~~

~~Added new Section J to reflect a one-time credit for new enrollments in paperless billing and establishing automatic bill payment.~~

**PART III: RULES AND REGULATIONS, SECTION A - APPLICATIONS FOR SERVICE, PARAGRAPH No. 3 - SERVICE STIPULATIONS FOR RESIDENTIAL TENANTS AND NON-OWNER OCCUPANTS (PAGE NOS. 27, 27A, 27B, 28, 31)**

Revised to reflect that PWSA will not require payment of an outstanding balance as a condition of furnishing new service unless the applicant is legally responsible for the outstanding balance.

Revised to reflect that Tenants or Non-Owner Occupants may become customers by submitting either an Owner/Tenant Form or other proof of tenancy, and identifying forms of proof of tenancy that may be provided to establish service.

Added a term stating that PWSA will notify the Tenant applicant that the property owner will receive copies of certain bills and notices.

Adding terms stating that PWSA will notify the Tenant applicant of the option to opt-out of notices being sent to the property owner, and identifying the limited notices that may be sent to the property owner in the Tenant applicant or Tenant customer opts-out.

Added statement that Tenants seeking to become customers who comply with the requirements of Section A.3.c will not be denied customer status. Revised to reflect that PWSA will provide written notice to an Applicant who is rejected, consistent with the requirements of 52 Pa. Code § 56.36(b)(1).

**LIST OF CHANGES (con't)**

~~**RIDER BDP — BILL DISCOUNT PROGRAM (RESIDENTIAL) (PAGE NOS. 17 AND 17A)**~~

~~Corrected text from "consumption" to "conveyance." Increased the discount for participants with incomes at or below 50% of the Federal Poverty Level to receive a 50% discount on the Consumption Charge. Corrected language changing consumption to conveyance. Increased Arrearage Forgiveness credit from \$15 to \$30. Removed references to "Pilot." Added text regarding auto enrollment in Arrearage Forgiveness Program.~~

~~**PART II: DEFINITIONS (PAGE NO. 21)**~~

~~Updated to remove definitions that relate only to storm water that are now included in PWSA Storm Water Tariff.~~

~~**PART III: RULES AND REGULATIONS, SECTION C — DISCONTINUANCE, TERMINATION AND**~~

~~**RESOTRATION**~~RESTORATION OF SERVICE, PARAGRAPH ~~4 — TURN-ON CHARGE~~NO. 2 —

DISCONTINUANCE BY CUSTOMER (PAGE ~~No~~Nos. 41 38-39)

~~Revised end date for wavier of Turn-on Charge.~~

Revised to state that usage occurring after the seven day notice period will either not be invoiced or will be credited to the account.

Removed language stating that this subsection is subject to review and revision in PWSA's Compliance Plan Proceeding at Docket Nos. M-2018-2640802 and M-2018-2640803 because this review has been completed.

~~**PART III: RULES AND REGULATIONS, SECTION E, BILLING AND COLLECTIONC —**~~  
DISCONTINUANCE, TERMINATION AND RESTORATION OF SERVICE, PARAGRAPH NO. 53 —  
~~**APPLICATION OF PAYMENT**~~TERMINATION BY AUTHORITY (PAGE NO. 4239)

~~Revised to include storm water charges~~

Replaced the term "theft of service" with the term "Unauthorized Use of Utility Service."

~~**PART III: RULES AND REGULATIONS, SECTION G, MAIN EXTENSIONS (PAGE NO. 46)**~~

~~Removed tapping fee.~~

~~**PART VI: STORM WATER (PAGE NOS. 68 THROUGH 71)**~~

~~Removed Part IV as this section is now included in PWSA's Tariff Storm Water — Pa. P.U.C. No. 1.~~

PART II: Definitions:

The following words and phrases, when used in this tariff, shall have the meanings assigned below unless the context clearly indicates otherwise:

1. ALCOSAN: The Allegheny County Sanitary Sewer Authority, Allegheny County, Pennsylvania.
2. Applicant: A ~~person or entity who applies to become a customer~~ natural person at least 18 years of age not currently receiving service who applies for residential service provided by the Authority or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term does not include a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority ~~in accordance with Part III, Section A, of this tariff.~~
3. Authority or PWSA: The Pittsburgh Water and Sewer Authority, a municipal authority organized and existing under the laws of the Commonwealth of Pennsylvania.
4. Authority Collection Main: The Authority has a duty to operate, maintain, inspect, repair, replace or abandon only those Wastewater Collection Mains that are a part of or connected to the public Wastewater collection, transmission and conveyance and that fall into one of the following classifications: (1) Wastewater Collection Mains leased to the Authority by the City under the Capital Lease Agreement effective July 27, 1995, as amended; (2) Wastewater Collection Mains constructed by the City or the Authority for public use since July 27, 1995; and (3) Wastewater Collection Mains dedicated to public use and accepted by the Authority on or after July 27, 1995.

(C) - Change

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(C)

5. Authority Storm Water Sewers or Public Storm Sewers: The Authority has a duty to operate, maintain, inspect, repair, replace or abandon only those Storm Sewers that are a part of or connected to the public Sewer System and that fall into one of the following classifications: (a) Storm Sewers leased to the Authority by the City under the Capital Lease Agreement effective July 27, 1995, as amended; (b) Storm Sewers constructed by the City or the Authority for public use since July 27, 1995; and (c) Storm Sewers dedicated to public use and accepted by the Authority on or after July 27, 1995.

6. Automatic Meter Reading: Metering using technologies that automatically read and collect data from metering devices and transfer that data to a central database for billing and other purposes.

(C)

(C) - Change



14. ~~13.~~ Customer: A ~~person or entity who is an owner or occupant and who contracts with~~ natural person at least 18 years of age in whose name a residential service account is listed and who is primarily responsible for payment of bills rendered for the service or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term includes a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority ~~for water service.~~
15. ~~14.~~ Dye Test: A commonly accepted plumbing test whereby a nontoxic, non-staining dye is introduced into the surface Storm Water collection system of real property to determine if any surface Storm Water is entering the Sanitary Sewer system. The term "Dye Test" shall include any other reasonable and appropriate testing methodologies (excluding the use of smoke testing to detect roof leaders) acceptable to the Authority to determine if surface Storm Water is entering the Sanitary Sewer system.
16. ~~15.~~ Dye Testing Ordinance: City Ordinance No. 3 of 2006, adopted March 28, 2006, effective July 5, 2006, as codified in Title Four, Public Places and Property, Article III Sewers, Chapter 433, Illegal Storm Water Connections, of the Pittsburgh Code, and includes any amendments thereto.
17. ~~16.~~ Dye Testing Results Form: The form provided by the Authority to any person who has applied for evidence of compliance for a property served by a Sanitary Sewer, completed by a Registered Plumber.
18. ~~17.~~ Dwelling Unit: An individual housing unit on or in a Residential Property such as a single-family home or a single apartment within a multi-unit apartment building or mixed use building.
19. ~~18.~~ Equivalent Dwelling Unit or EDU: A unit of measurement that standardizes all land use types to the level of demand created by 1 single-family dwelling unit. The Authority equates 1 EDU to 300 gallons of water consumption per day.

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20. ~~19.~~ Evidence of Compliance Statement: A written letter or statement from the Authority confirming that it has on file a completed Dye Testing Results Form or other statement by a Registered Plumber certifying that there are no Illegal Surface Storm Water Connections to the Sanitary Sewer system on the property that is the subject of the application or statement.

21. ~~20.~~ Ground Water: Water located beneath the ground surface that emanates from sources other than the Authority's water or wastewater systems.
22. ~~21.~~ Guaranteed Lessee: A Tenant to whom a Property Owner has made an assignment of possessory rights by agreement, thereby making the Tenant primarily responsible for the payment of water charges.
23. ~~22.~~ Guarantor: A Property Owner who guarantees payment of water by a Guaranteed Lessee.
24. ~~23.~~ Health or Education Property: Any hospital, clinic, or other human health care facility other than private physician or dentist offices, and any school, college, university, or other educational facility, whether public or private.
25. ~~24.~~ Health Department: The Allegheny County Health Department, Allegheny County, Pennsylvania.
26. ~~25.~~ Illegal Surface Storm Water Connection: Any connection to the Authority's Sanitary Sewers that allows surface storm water to be discharged into the separate Sanitary Sewer system from sources including, but not limited to, downspout drainage, roof drainage, and areaway drainage.
26. Reserved for future use.
27. Industrial Property: Any property, the principal use of which is for manufacturing, processing, or otherwise producing products or goods for sale.
28. Lateral, Customer Lateral or Sewer Lateral: Wastewater or sewer lines that connect a property to the Authority's Collection Mains and carry sewage and/or Storm Water from one or more buildings or Premises to the Authority's Collection Mains

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29. Main extension: (For Line/Main Extension Purposes) An addition to the Authority's Wastewater Collection Main(s) which is necessary to serve the Premises of a new customer.
30. Main or Sewer Main or Wastewater Collection Main: Collection and transmission pipelines and related equipment and facilities, generally located in streets, public ways, or easements, that are used to collect and convey Sewage and/or Storm Water. Mains may be either Authority Collection Mains or Private Collection Mains.
31. Meter: Any device for the purpose of recording water consumption or the volume of wastewater discharged into a Wastewater Collection Main. This term includes, but it is not limited to any certified device used by the Authority, or by the Commission or for the purpose of measuring water, sewer or wastewater usage.
32. Nonresidential service: Wastewater conveyance service supplied to a Health or Education Property, commercial or industrial facility, including a hotel or motel, or to a master-metered mobile home or multi-tenant apartment building.
33. Occupant: A ~~person to whom an Owner has allowed occupancy of a Property through a lease or other contractual arrangement and who has a reasonable expectation of occupying the property for six months or more.~~ natural person who resides in the premises to which public utility service is provided. (C)
34. Owner: The person having an interest as owner, or a Person representing themselves to be the owner, whether legal or equitable, sole or partial, in any Premises that are or are about to be supplied with water or provided with wastewater conveyance service by the Authority.
35. Plumbing Code: The Allegheny County Health Department's Rules and Regulations for Plumbing and Building Drainage, Article XV, as amended, together with the International Building

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Codes for residential and commercial plumbing that Article XV  
amends or revises.

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Issued: ~~February 28~~ November 15,  
~~2019~~ 2022

Effective: ~~March 1~~ January  
14, ~~2019~~ 2023

36. Person: ~~Individual natural persons, firms, partnerships, joint ventures, societies, associations, clubs, trusts, corporations, governments, political subdivisions, or organizations of any kind, including officers, agents, employees, or representatives of any of the foregoing, in any capacity, acting either for him or herself or for any other person, under either personal appointment or pursuant to law.~~ An individual, partnership, corporation or association, including any lessee, assignee, trustee, receiver, executor, administrator or other successors in interest. (C)
37. Private Collection Main: Any Main that is not an Authority Collection Main.
38. Private Storm Water Sewers or Private Storm Sewers: Any Storm Water Sewer that is not an Authority Storm Water Sewer.
39. Premises: A building or unit of a building such as a single family residential Dwelling Unit, an apartment building, or a commercial/industrial building.
40. Registered Plumber: A plumber registered and certified by the Commonwealth of Pennsylvania and the Allegheny County Health Department.
41. Remote Reading Device: The device that is generally affixed to the outside of a Premises or a meter installation and remotely collects and transmits Meter data. It is considered part of the Meter and meter reading equipment.
42. Residential service: Wastewater conveyance service supplied to an individual single-family residential dwelling unit. Water and/or sewer service supplied to a dwelling including service provided to a commercial establishment if concurrent service is provided to a residential dwelling attached thereto. Utility service provided to a hotel or motel is not considered residential service.
43. Residential Property: Any building containing one or more Dwelling Units occupied or intended to be occupied for
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residential purposes, but not including dormitories, nursing  
homes, hotels, or motels.

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~~2019~~ 2022

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14, ~~2019~~ 2023

52. Temporary Evidence of Compliance Statement: An Evidence of Compliance Statement issued under those circumstances and conditions detailed in these Rules and Regulations.
53. Tenant: A Person or entity leasing Premises pursuant to a current lease agreement.
54. Protected-Tenant: means a Residential Tenant, not a Customer, whose Dwelling Unit had water/sewer service at the time of rental, and who would be adversely affected by a shut off of service. Protected-Tenants are covered by the Discontinuance of Service to Leased Premises Act (DSLPA), 66 Pa.C.S. § 1521, et. seq. ~~Applicability of The Utility Service Tenants Rights Act (USTRA), 68 Pa. S.A. § 399.1 – 399.18, as amended, is subject to further Commission review.~~ An individual is not a Protected-Tenant if he or she is or has agreed under the rental agreement to be a Customer or if he or she took possession of the Dwelling Unit when it was without water/sewer service. (C)
55. Unauthorized Use of Utility Service: Unreasonable interference or diversion of service, including meter tampering (any act which affects the proper registration of service through a meter), by-passing unmetered service that flows through a device connected between a service line and customer-owned facilities and unauthorized service restoral. (C)
56. User Without Contract: A Person that takes or accepts service without the knowledge or approval of the Authority, other than the Unauthorized Use of Utility Service as defined herein. This term only applies if the Authority is not billing the property or the property owner. (C)
57. ~~55.~~ Vacancy Affidavit: means a notarized statement by the Owner of a property certifying that the property has been vacant and water service has been terminated at the Curb Stop for a period in excess of 90 days.
58. ~~56.~~ Wastewater: Liquid waste discharged into the Sewer System by Dwelling Units or Non-Residential Properties, including wash water, Sewage, and other contaminants.

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Issued: ~~February 28~~ November 15, Effective: ~~March 1~~ January  
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which the applicant is legally responsible and for  
which the applicant was properly billed.

3. Service Stipulations for Residential Tenants and Non-Owner  
Occupants

~~a. Prospective Tenants and other Non-Owner Occupants are  
encouraged to contact the Authority prior to signing a  
lease to determine whether there is an existing,  
delinquent account for a Dwelling Unit or property.~~

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a. ~~b.~~ The Authority may require, as a condition of  
furnishing residential service to a Tenant or Non-  
Owner Occupant:

~~i. Payment by the Owner or their agent of any delinquent balance  
for the Dwelling Unit or property for which an Owner was  
properly billed;~~

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i. ~~ii.~~ Payment by the applicant of any outstanding  
residential account that accrued within the prior  
4 years for which the applicant is legally  
responsible and for which the applicant was  
properly billed.

ii. ~~iii.~~ A tenant will not be required to assume  
liability for debt previously accrued at the  
property for which the tenant was not residing  
and/or for which the tenant was not on the  
mortgage, deed or lease as a condition to  
establishing service.

(C)

b. For Residential Tenants and Non-Owner Occupants  
seeking to become a customer at a property with an  
outstanding balance, the Authority will isolate the  
existing debt and pursue payment through its lien  
process and/or from the property owner or any prior  
tenant who incurred the outstanding charges.

c. Except as otherwise provided applicable to Protected-  
Tenant rights, a Tenant or Non-Owner Occupant of a  
Dwelling Unit who wishes to become a Customer of the  
Authority must submit:

i. Either an Owner/Tenant form, or provide other  
proof of tenancy.

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ii.      Other proof of tenancy that may be provided to  
establish service as a customer includes:

- A copy of the lease, or, in lieu of a written  
lease, a written or oral attestation of the property  
owner; or
  - ~~i. Satisfactory evidence, as determined by the  
Authority, of the Owner's consent to possession of  
the Dwelling Unit, which may be a current rental  
agreement, rent book, receipts, cancelled checks,  
other utility bills in the Tenant's or Occupant's  
name at that address, or other written evidence of  
the Owner's consent to occupancy; and,~~
  - ii. At least one personal identification document  
such as a driver's license, birth certificate, A  
driver's license, photo identification, medical  
assistance, or food stamp identification or any  
similar document issued by any public agency

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~~military ID card or passport or other document issued by a public agency or public utility which contains the name and address of the tenant. If the personal identification does not bear the applicant's photograph, a second piece of personal identification may be required at the discretion of the Authority.~~

which contains the name and address of the tenant;  
or

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- Other utility bill or bank statement with the customer's name and address.

d. The Authority may notify the Property Owner if Residential Tenants and Non-Owner Occupants are delinquent in paying amounts due to the Authority.

e. The Authority will notify the Tenant Applicant that the property owner will receive copies of bills and notices related to the account, including high consumption notices and any termination notices.

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f. The Authority will notify the property owner at the time a tenant becomes a customer of the addition of the tenant and the information that will be shared with the property owner. If the tenant customer opts-out of the normal property owner notice process as described in subsection (g) below, the notice will inform the property owner of that selection.

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g. Beginning no later than February 8, 2023, the Authority will notify Tenant Applicants and Tenant Customers of the option to opt-out of the Authority sending the property owner copies of bills and other notices related to the account. For Tenant Applicants and Tenant Customers who opt-out of notices being provided to the property owner, the Authority will limit notices to the property owner to the following:

(C)

i. A new account past due notice identifying only the amount overdue, to be sent to the property owner 30 days after the date the unpaid charges were issued;

- ii. If charges continue to remain unpaid, the Authority will send a copy of the 10-day notice and all subsequent non-payment notices to the property owner;

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- iii. A copy of any high consumption notice based on the Authority's pre-bill review for accounts with usage that is greater than or equal to 200% of the previously recorded monthly usage and over 9,000 gallons; and
- iv. A copy of any other notices, such as Waste of Water, Lead Service Line Replacement, or any other notice related to public safety, that require action by the property owner as a condition of the Authority continuing to provide service.
- v. Upon being offered the option to opt-out, Tenants will be notified that property owners will continue to be provided with the notices listed in (i)-(iv) above.

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4. Service Stipulations for Non-Residential Customers

- a. The Authority accepts Non-Residential property Owners, their duly authorized agents or Guaranteed Lessees as Authority Customers.
- b. The Owner of a property is eligible to become a Customer as of the date of property title transfer established by the record deed or otherwise established by sufficient evidence to show the Owner's title to the property.
- c. A tenant of a non-residential property who wishes to become a Non-Residential Customer of the Authority may apply to become a Guaranteed Lessee. A tenant applying for water and/or sewer service must submit:
  - i. names of the business' principals, official address, and a business license;
  - ii. satisfactory evidence of the Owner's consent to possession of the property by the tenant; generally, a copy of the lease agreement or other written evidence of the Owner's consent;
  - iii. written guarantee from the Owner assuring payment of any charges and fees billed to the tenant; and
  - iv. where violations of the Health Department Plumbing Code exist, certification by a Registered Plumber that necessary corrections have been made and that the Non-Residential Property is compliant with the applicable Plumbing Codes.

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6. Acceptance of Application: An application for service shall be considered accepted by the Authority only upon oral or written approval by the Authority. The Authority shall determine whether the applicant is eligible to become an Authority Customer and the type of Customer, Residential or Non-Residential. If the applicant is rejected the Authority shall inform the Applicant in writing of any conditions that must be met and any charges that must be paid in order to obtain service, consistent with the requirements of 52 Pa. Code § 56.36(b)(1). However, Tenants seeking to become Customers who comply with the requirements of Section A.3.c will not be denied Customer status. The Authority may provide service to the applicant pending formal review and acceptance of the application. (C)
7. Activation of Service
- a. Reserved.
- b. Where service has been shut off, and the Authority has been notified that the Health Department has determined the Premises to be in dangerous or imminently dangerous condition, service will be allowed only after the prior written consent of the Health Department.
8. Application Forms: Application forms can be obtained at the Authority's local business office, presently located at 1200 Penn Avenue, Pittsburgh PA 15222; or by other means, as determined by the Authority.

(C) - Change

Section C - Discontinuance, Termination and Restoration of  
Service

1. Customer Responsibilities: After acceptance by the Authority of an application, Customers will remain responsible for paying all future charges for wastewater/sewer/stormwater and water service to their Property until such time as there is:
  - a. A Notice of Intent to Disconnect Service pursuant to a written request being received from the Customer to terminate Customer status and shut off service (for which there is a charge);
  - b. Acceptance of a new Customer for the Property by the Authority ; or
  - c. Discontinuance of service to a vacant Property at the Owner's request.
  - d. Property Owners remain responsible for paying water until the issuance of a Notice of Intent to Disconnect or replacement by a new Property Owner.
  - e. A Guarantor Lessor seeking to terminate its Customer relationship with the Authority must provide proof that it has notified its Guarantee Lessee or Lessees about its intent to discontinue service in writing by first class mail.
2. Discontinuance by Customer: Where a customer requests the Authority to discontinue service, the following rules shall apply:
  - a. A customer who wishes to have service discontinued shall give at least seven (7) days' notice to the Authority, specifying the date on which service is desired to be discontinued. Any usage occurring after the seven (7) day notice period will either not be invoiced or will be credited to the account. In the absence of proper notice, the customer shall be responsible for all service rendered until the time that the Authority shall have actual or constructive notice of the customer's intent to discontinue service. The customer shall not turn water on or off at any curb stop, or disconnect or remove the meter, or permit its disconnection or removal, without the prior written consent of the Authority. A customer discontinuing

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~~14,~~ ~~2019~~ 2023



service remains a customer for purposes of paying turn-on fees pursuant to Rule 4 of this Section for a period of nine (9) months.

- b. Where a customer requests turn-on of service within six (6) months of disconnection, the customer shall be subject to monthly minimum billing for the period of disconnection. The request for turn-on of service should be mailed to the same address as the disconnection of service request.

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~~This subsection is subject to review and revision in PWSA's Compliance Plan Proceeding at Docket Nos. M-2018-2640802 and M-2018-2640803.~~

- 3. Termination by Authority: Service to the customer may be terminated for good cause, including, but not limited to, the following:

- a. making an application for service that contains material misrepresentations;
- b. failure to repair leaks in any lateral or Customer-owned pipes or fixtures;
- c. tampering with any lateral or installing or maintaining cross-connections or any unauthorized connection to any Authority Collection Main or Authority Storm Water Sewer;
- d. ~~theft of service~~ Unauthorized Use of Utility Service, which may include taking service without having made a proper application for service under Part III, Section A;
- e. failure to pay, when due, any charges accruing under this tariff;
- f. refusing the Authority reasonable access to the property served for purposes of installing, inspecting, reading, maintaining or removing meters, remote reading devices or any associated equipment;
- g. receipt by the Authority of an order or notice from the Department of Environmental Protection, a health agency, local plumbing inspector or other similar

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The Pittsburgh Water  
and Sewer Authority

Supplement No. 2  
Tariff Storm Water - Pa. P.U.C. No. 1  
Second Revised Page No. 1  
Canceling First Revised Page No. 1

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THE PITTSBURGH WATER AND SEWER AUTHORITY

RATES, RULES AND REGULATIONS GOVERNING  
THE PROVISION OF STORM WATER COLLECTION, CONVEYANCE,  
TREATMENT AND/OR DISPOSAL SERVICE  
TO THE PUBLIC IN THE TERRITORY DESCRIBED HEREIN

Issued: November 15, 2022 Effective: January 14, 2023

By: William J. Pickering, Chief Executive Officer  
1200 Penn Avenue, Pittsburgh, PA 15222  
Tel: 412-255-8800

NOTICE

This tariff makes changes in rules and regulations as approved  
by the Commission in its Final Order dated July 14, 2022 at  
Docket Nos. M-2018-2640802 and M-2018-2640803

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LIST OF CHANGES

**PART II: DEFINITIONS (PAGE NOS. 18, 18A, 19, 19A, 24, 25 AND 29)**

Revised definitions of Applicant and Customer to reflect 66 Pa.C.S. § 1403. Revised definitions of Occupant and Person and added definition of Automatic Meter Reading to reflect 52 Pa. Code § 56.2. Revised definition of Protected-Tenant to remove statement that the applicability of The Utility Service Tenants Rights Act (USTRA), 68 Pa. S.A. § 399.1 - 399.18, as amended, is subject to further Commission review.

**PART III: RULES AND REGULATIONS, SECTION A - STORM WATER SERVICE, PARAGRAPH NO. 3 - SERVICE STIPULATIONS FOR RESIDENTIAL TENANTS AND NON-OWNER OCCUPANTS (PAGE NOS. 31, 32 AND 32A)**

Revised to reflect that PWSA will not require payment of an outstanding balance as a condition of furnishing new service unless the applicant is legally responsible for the outstanding balance.

Revised to reflect that Tenants or Non-Owner Occupants may become customers by submitting either an Owner/Tenant Form or other proof of tenancy, and identifying forms of proof of tenancy that may be provided to establish service.

Added a term stating that PWSA will notify the Tenant applicant of the option to opt-out of notices being sent to the property owner, and identifying the limited notices that may be sent to the property owner if the Tenant applicant or Tenant customer opts-out.

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PART II: Definitions

The following words and phrases, when used in this tariff, shall have the meanings assigned below unless the context clearly indicates otherwise:

1. ALCOSAN: The Allegheny County Sanitary Authority, Allegheny County, Pennsylvania.
2. Applicant: A natural person at least 18 years of age not currently receiving service who applies for residential service provided by the Authority or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term does not include a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority. (C)
3. Authority or PWSA: The Pittsburgh Water and Sewer Authority, a municipal authority organized and existing under the laws of the Commonwealth of Pennsylvania.
4. Authority Collection Main: The Authority has a duty to operate, maintain, inspect, repair, replace or abandon only those Wastewater Collection Mains that are a part of or connected to the public Wastewater collection, transmission and conveyance and that fall into one of the following classifications: (1) Wastewater Collection Mains leased to the Authority by the City under the Capital Lease Agreement effective July 27, 1995, as amended; (2) Wastewater Collection Mains constructed by the City or the Authority for public use since July 27, 1995; and (3) Wastewater Collection Mains dedicated to public use and accepted by the Authority on or after July 27, 1995.

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5. Authority Storm Water Sewers or Public Storm Sewers: The Authority has a duty to operate, maintain, inspect, repair, replace or abandon only those Storm Sewers that are a part of or connected to the public Sewer System and that fall into one of the following classifications: (a) Storm Sewers leased to the Authority by the City under the Capital Lease Agreement effective July 27, 1995, as amended; (b) Storm Sewers constructed by the City or the Authority for public use since July 27, 1995; and (c) Storm Sewers dedicated to public use and accepted by the Authority on or after July 27, 1995.
6. Automatic Meter Reading: Metering using technologies that automatically read and collect data from metering devices and transfer that data to a central database for billing and other purposes. (C)
7. Best Management Practices or BMPs: Activities, facilities, designs, measures, practices, procedures, or combination thereof determined to be the most effective and practicable used to manage storm water runoff, control sediment, stabilize soil, reduce nonpoint source pollution and/or meet state water quality requirements. Refer to Pennsylvania Department of Environmental Protection's suggested guidelines for storm water quality as defined in the current edition of the Pennsylvania Stormwater Best Management Practices Manual.

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8. Bona Fide Service Applicant: (For Line Extension Purposes) A person or entity applying for wastewater conveyance service or a storm water line extension to an existing or proposed structure served by PWSA as of December 21, 2017 for which a valid occupancy or building permit has been issued if the structure is either a primary residence of the applicant or a place of business. An applicant shall not be deemed a bona fide service applicant if:
  - a. Applicant is requesting wastewater conveyance service or storm water line extension to a building lot, subdivision or a secondary residence;
  - b. The request for service is part of a plan for the development of a residential dwelling or subdivision; or
  - c. The applicant is requesting special utility service.
9. Capital Lease Agreement: The agreement bearing that title between the City and the Authority on July 15, 1995, effective July 27, 1995, and includes any amendments thereto.
10. City: The City of Pittsburgh, Pennsylvania.
11. City Lien Verification Letter: A written letter from the City to a Person regarding any liens, claims, or taxes due the City from that Person.
12. Combination Sewer or Combined Sewer: Sewers designed and built to carry sanitary sewage and/or industrial waste combined with storm water.

**(C) - Change**

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*[text on this page moved from prior page]*

13. Commercial or Commercial Property: Any property used, acquired or leased for purposes of carrying on a trade, business, profession, vocation, or any commercial, service, financial, or utility business or activity including, but not limited to, hotels, office buildings, gas service stations, laundries, commercial establishments, stores, malls, car washes, and parking lots.
14. Commission or PUC: The Pennsylvania Public Utility Commission.
15. Customer: A natural person at least 18 years of age in whose name a residential service account is listed and who is primarily responsible for payment of bills rendered for the service or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term includes a person who, within 30 days after termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority. Customers are classified as either residential or non-residential. **(C)**
16. Customer Facilities: The portion of any collection and/or conveyance asset connected to the Authority's facilities from a property which is owned and maintained by one or more Customers or property owners.

**(C) - Change**

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33. Main extension: (For Line/Main Extension Purposes) An addition to the Authority's Wastewater Collection Main(s) which is necessary to serve the Premises of a new Customer.
34. Meter: Any device for the purpose of recording water consumption or the volume of wastewater discharged into a Wastewater Collection Main. This term includes, but it is not limited to any certified device used by the Authority, or by the Commission or for the purpose of measuring water, sewer or wastewater usage.
35. Municipal Separate Storm Sewer System or MS4: Municipally owned and maintained real property, infrastructure or natural features used and/or constructed for purposes of transporting, conveying, retaining, detaining, or discharging storm water runoff, fully separate of any wastewater collection system, subject to NPDES permitting requirements. See also Title 40 of the Code of Federal Regulations (CFR) 122.26 and CFR 122.30-122.37.
36. Non-residential Property: Any property which is not considered residential property.
37. Non-residential Service: Storm Water service supplied to any property that is not considered residential property.
38. National Pollutant Discharge Elimination System or NPDES Permit: National Pollutant Discharge Elimination System permit or equivalent document or requirement issued by the Environment Protection Agency, or if appropriate, by the Pennsylvania Department of Environmental Protection, to regulate the discharge of pollutants under Section 402 of the Clean Water Act (33 U.S.C.A. § 1342).
39. Nuisance: A public nuisance as known in common law or in equity jurisprudence; whatever is dangerous to human life or detrimental to health or the environment.
40. Occupant: A natural person who resides in the premises to which public utility service is provided. (C)

(C) - Change



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41. Owner: The person having an interest as owner, or a person representing themselves to be the owner, whether legal or equitable, sole or partial, in any Premises that are or are about to be supplied with water, wastewater conveyance, or storm water service by the Authority.
42. Person: An individual, partnership, corporation, association, including any lessee, assignee, trustee, receiver, executor, administrator and other successors in interest. (C)
43. Plumbing Code: The Allegheny County Health Department's Rules and Regulations for Plumbing and Building Drainage, Article XV, as amended, together with the International Building Codes for residential and commercial plumbing that Article XV amends or revises.
44. Pollutants: Contaminants typically found in storm water runoff collected from overland flow or by contamination including, but not limited to, sediments, hydrocarbons, trash, nutrients, and metals.
45. Point of Service: The point at which storm water runoff originating from one or more properties enters the Authority's facilities. Such entry may be at an approved direct connection or other Authority storm water collection inlets or retention structures.
46. Private Collection Main: Any Main that is not an Authority Collection Main.
47. Private Storm Water Sewers or Private Storm Sewers: Any Storm Water Sewer that is not an Authority Storm Water Sewer.
48. Premises: Unless otherwise indicated, the Customer's property.
49. Property: Any parcel of land owned in fee simple absolute, including any home(s), condominium(s), homeowner's association or building(s) affixed thereto, which is delineated by the description contained on the recorded deed,

(C) - Change

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76. Protected-Tenant: A Residential Tenant, not a Customer, whose Dwelling Unit and water/sewer service at the time of rental, and who would be adversely affected by a shut off of service Protected-Tenants are covered by the Discontinuance of Service to Leased Premises Act (DSLPA), 66 Pa.C.S. § 1521, et. seq. An individual is not a Protected-Tenant if he or she is or has agreed under the rental agreement to be a Customer or if he or she took possession of the Dwelling Unit when it was without water/sewer service. (C)
77. Undeveloped Property: Any property that is not considered developed property.
78. Vacancy Affidavit: A notarized statement by the Owner of a property certifying that the property has been vacant and water service has been terminated at the Curb Stop for a period in excess of 90 days.
79. Wastes: Any liquid, gaseous, or solid substances or combination thereof which are discarded, leached, or spilled substances or combination thereof including wastewater but excluding unpolluted, storm and ground waters.
80. Wastewater: Liquid waste discharged into the Sewer System by Dwelling Units or Non-Residential Properties, including wash water, Sewage, and other contaminants.

(C) - Change

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payment of any outstanding residential account balance(s) that accrued within the prior 4 years for which the applicant is legally responsible and for which the applicant was properly billed.

3. Service Stipulations for Residential Tenants and Non-Owner Occupants

- a. The Authority may require, as a condition of furnishing residential service to a Tenant or Non-Owner Occupant: (C)
  - i. Payment by the applicant of any outstanding residential account that accrued within the prior 4 years for which the applicant is legally responsible and for which the applicant was properly billed.
  - ii. A tenant will not be required to assume liability for debt previously accrued at the property for which the tenant was not residing and/or for which the tenant was not on the mortgage, deed or lease as a condition to establishing service.
- b. For Residential Tenants and Non-Owner Occupants seeking to become a customer at a property with an outstanding balance, the Authority will isolate the existing debt and pursue payment through its lien process and/or from the property owner or any prior tenant who incurred the outstanding charges. (C)
- c. Except as otherwise provided applicable to Protected-Tenant rights, a Tenant or Non-Owner Occupant of a Dwelling Unit who wishes to become a Customer of the Authority must submit:
  - i. Either an Owner/Tenant form, or provide other proof of tenancy. (C)
  - ii. Other proof of tenancy that may be provided to establish service as a customer includes: (C)

**(C) - Change**

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- A copy of the lease, or, in lieu of a written lease, a written or oral attestation of the property owner; or (C)
  - A driver's license, photo identification, medical assistance, or food stamp identification or any similar document issued by any public agency which contains the name and address of the tenant; or
  - Other utility bill or bank statement with the customer's name and address.
- d. The Authority may notify the Property Owner if Residential Tenants and Non-Owner Occupants are delinquent in paying amounts due to the Authority.
- e. The Authority will notify the Tenant Applicant that the property owner will receive copies of bills and notices related to the account, including high consumption notices and any termination notices. (C)
- f. The Authority will notify the property owner at the time a tenant becomes a customer of the addition of the tenant and the information that will be shared with the property owner. If the tenant customer opts-out of the normal property owner notice process as described in subsection (g) below, the notice will inform the property owner of that selection. (C)
- g. Beginning no later than February 8, 2023, the Authority will notify Tenant Applicants and Tenant Customers of the option to opt-out of the Authority sending the property owner copies of bills and other notices related to the account. For Tenant Applicants and Tenant Customers who opt-out of notices being provided to the property owner, the Authority will limit notices to the property owner to the following: (C)
- i. A new account past due notice identifying only the amount overdue, to be sent to the property owner 30 days after the date the unpaid charges were issued; (C)

**(C) - Change**

- ii. If charges continue to remain unpaid, the Authority will send a copy of the 10-day notice and all subsequent non-payment notices to the property owner; (C)
- iii. A copy of other notices, such as Waste of Water, Lead Service Line Replacement, or any other notice related to public safety, that require action by the property owner as a condition of the Authority continuing to provide service. (C)
- iv. Upon being offered the option to opt-out, Tenants will be notified that property owners will continue to be provided with the notices listed in (i)-(iii) above. (C)

4. Service Stipulations for Non-Residential Customers

- a. The Authority accepts Non-Residential property Owners, their duly authorized agents or Guaranteed Lessees as Authority Customers.
- b. The Owner of a property is eligible to become a Customer when the Authority obtains evidence of a recorded land transfer established by the record deed or otherwise established by sufficient evidence to show the Owner's title to the property.
- c. A tenant of a non-residential property who wishes to become a Non-Residential Customer of the Authority may apply to become a Guaranteed Lessee. A tenant applying for storm water service must submit:
  - i. names of the business' principals, official address, and a business license;
  - ii. satisfactory evidence of the Owner's consent to possession of the property by the tenant; generally, a copy of the lease agreement or other written evidence of the Owner's consent;
  - iii. written guarantee from the Owner assuring payment of any charges and fees billed to the tenant; and

**(C) - Change**

The Pittsburgh Water  
and Sewer Authority

Supplement No. ~~1~~2  
Tariff Storm Water - Pa. P.U.C. No. 1  
~~First~~Second Revised Page No. 1  
Canceling ~~Original~~First Revised Page No.  
1

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THE PITTSBURGH WATER AND SEWER AUTHORITY

RATES, RULES AND REGULATIONS GOVERNING  
THE PROVISION OF STORM WATER COLLECTION, CONVEYANCE,  
TREATMENT AND/OR DISPOSAL SERVICE  
TO THE PUBLIC IN THE TERRITORY DESCRIBED HEREIN

Issued: November ~~1~~15,  
2022

Effective: ~~November 2~~January  
14, ~~2022~~2023

By: William J. Pickering, Chief Executive Officer  
1200 Penn Avenue, Pittsburgh, PA 15222  
Tel: 412-255-8800

NOTICE

This tariff makes changes in rules and regulations as approved  
by the Commission in its Final Order dated ~~August 25~~July 14,  
2022 at Docket Nos. M-2018-2640802 and M-2018-2640803

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Issued: November ~~1~~15, 2022  
~~2022~~2023

Effective: ~~November 2~~January 14,

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LIST OF CHANGES

~~TABLE OF CONTENTS (PAGE NO. 4)~~

~~Revised to reflect the addition of Part III, Section G - Main Extensions, and revised page numbers for Sections H and I.~~

**PART II: DEFINITIONS (PAGE NOS. 18, 18A, 19-AND, 19A, 24, 25 AND 29)**

~~Added definition of "Bona Fide Service Applicant" (for line extension purposes); moved text previously on Page No. 19 to Page No. 19A.~~

Revised definitions of Applicant and Customer to reflect 66 Pa.C.S. § 1403. Revised definitions of Occupant and Person and added definition of Automatic Meter Reading to reflect 52 Pa. Code § 56.2. Revised definition of Protected-Tenant to remove statement that the applicability of The Utility Service Tenants Rights Act (USTRA), 68 Pa. S.A. § 399.1 - 399.18, as amended, is subject to further Commission review.

**PART III: RULES AND REGULATIONS, SECTION ~~G - MAIN EXTENSIONS (PAGE NOS. 40, 40A, 40B, 40CA - STORM WATER SERVICE, PARAGRAPH NO. 3 - SERVICE STIPULATIONS FOR RESIDENTIAL TENANTS AND NON-OWNER OCCUPANTS (PAGE NOS. 31, 32 AND 32A)~~**

~~Added Section G - Main Extensions; moved Section H (Reserved) to Page No. 40B, and previous language of Section I to Page No. 40C.~~

Revised to reflect that PWSA will not require payment of an outstanding balance as a condition of furnishing new service unless the applicant is legally responsible for the outstanding balance.

Revised to reflect that Tenants or Non-Owner Occupants may become customers by submitting either an Owner/Tenant Form or other proof of tenancy, and identifying forms of proof of tenancy that may be provided to establish service.

Added a term stating that PWSA will notify the Tenant applicant of the option to opt-out of notices being sent to the property owner, and identifying the limited notices that may be sent to the property owner if the Tenant applicant or Tenant customer opts-out.

The Pittsburgh Water  
and Sewer Authority

Supplement No. ~~1~~2  
Tariff Storm Water – Pa. P.U.C. No. 1  
~~First~~Second Revised Page No. 2  
Canceling ~~Original~~First Revised Page No.  
2

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Issued: November ~~1~~15, 2022  
~~2022~~2023

Effective: ~~November 2~~January 14,



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PART II: Definitions

The following words and phrases, when used in this tariff, shall have the meanings assigned below unless the context clearly indicates otherwise:

1. ALCOSAN: The Allegheny County Sanitary Authority, Allegheny County, Pennsylvania.
2. Applicant: A ~~person or entity who applies to become a customer~~ natural person at least 18 years of age not currently receiving service who applies for residential service provided by the Authority or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term does not include a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority ~~in accordance with Part III, Section A of this tariff.~~ (C)
3. Authority or PWSA: The Pittsburgh Water and Sewer Authority, a municipal authority organized and existing under the laws of the Commonwealth of Pennsylvania.
4. Authority Collection Main: The Authority has a duty to operate, maintain, inspect, repair, replace or abandon only those Wastewater Collection Mains that are a part of or connected to the public Wastewater collection, transmission and conveyance and that fall into one of the following classifications: (1) Wastewater Collection Mains leased to the Authority by the City under the Capital Lease Agreement effective July 27, 1995, as amended; (2) Wastewater Collection Mains constructed by the City or the Authority for public use since July 27, 1995; and (3) Wastewater Collection Mains dedicated to public use and accepted by the Authority on or after July 27, 1995.

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Issued: November 15, 2022

Effective: January 14, 2023

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5. Authority Storm Water Sewers or Public Storm Sewers: The Authority has a duty to operate, maintain, inspect, repair, replace or abandon only those Storm Sewers that are a part of or connected to the public Sewer System and that fall into one of the following classifications: (a) Storm Sewers leased to the Authority by the City under the Capital Lease Agreement effective July 27, 1995, as amended; (b) Storm Sewers constructed by the City or the Authority for public use since July 27, 1995; and (c) Storm Sewers dedicated to public use and accepted by the Authority on or after July 27, 1995.
6. Automatic Meter Reading: Metering using technologies that automatically read and collect data from metering devices and transfer that data to a central database for billing and other purposes. (C)
7. ~~6.~~ Best Management Practices or BMPs: Activities, facilities, designs, measures, practices, procedures, or combination

**(C) - Change**

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thereof determined to be the most effective and practicable used to manage storm water runoff, control sediment, stabilize soil, reduce nonpoint source pollution and/or meet state water quality requirements. Refer to Pennsylvania Department of Environmental Protection's suggested guidelines for storm water quality as defined in the current edition of the Pennsylvania Stormwater Best Management Practices Manual.

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8. ~~7.~~ Bona Fide Service Applicant: (For Line Extension Purposes)  
A person or entity applying for wastewater conveyance service or a storm water line extension to an existing or proposed structure served by PWSA as of December 21, 2017 for which a valid occupancy or building permit has been issued if the structure is either a primary residence of the applicant or a place of business. An applicant shall not be deemed a bona fide service applicant if:
- a. Applicant is requesting wastewater conveyance service or storm water line extension to a building lot, subdivision or a secondary residence;
  - b. The request for service is part of a plan for the development of a residential dwelling or subdivision; or
  - c. The applicant is requesting special utility service.
9. ~~8.~~ Capital Lease Agreement: The agreement bearing that title between the City and the Authority on July 15, 1995, effective July 27, 1995, and includes any amendments thereto.
10. ~~9.~~ City: The City of Pittsburgh, Pennsylvania.
11. ~~10.~~ City Lien Verification Letter: A written letter from the City to a Person regarding any liens, claims, or taxes due the City from that Person.
12. ~~11.~~ Combination Sewer or Combined Sewer: Sewers designed and built to carry sanitary sewage and/or industrial waste combined with storm water.

(C) - Change

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*[text on this page moved from prior page]*

13. ~~12.~~ Commercial or Commercial Property: Any property used, acquired or leased for purposes of carrying on a trade, business, profession, vocation, or any commercial, service, financial, or utility business or activity including, but not limited to, hotels, office buildings, gas service stations, laundries, commercial establishments, stores, malls, car washes, and parking lots.
14. ~~13.~~ Commission or PUC: The Pennsylvania Public Utility Commission.
15. ~~14.~~ Customer: ~~Person or entity that is~~ A natural person at least 18 years of age in whose name a residential service account is listed and who is primarily responsible for payment of storm water service charges bills rendered for the service or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term includes a person who, within 30 days after termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority. Customers are classified as either residential or non-residential. ~~The property owner or, in the case of non-residential property, a Guaranteed Lessee are the Customer.~~
16. ~~15.~~ Customer Facilities: The portion of any collection and/or conveyance asset connected to the Authority's facilities from a property which is owned and maintained by one or more Customers or property owners.

(C)

(C) - Change

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33. Main extension: (For Line/Main Extension Purposes) An addition to the Authority's Wastewater Collection Main(s) which is necessary to serve the Premises of a new Customer.
34. Meter: Any device for the purpose of recording water consumption or the volume of wastewater discharged into a Wastewater Collection Main. This term includes, but it is not limited to any certified device used by the Authority, or by the Commission or for the purpose of measuring water, sewer or wastewater usage.
35. Municipal Separate Storm Sewer System or MS4: Municipally owned and maintained real property, infrastructure or natural features used and/or constructed for purposes of transporting, conveying, retaining, detaining, or discharging storm water runoff, fully separate of any wastewater collection system, subject to NPDES permitting requirements. See also Title 40 of the Code of Federal Regulations (CFR) 122.26 and CFR 122.30-122.37.
36. Non-residential Property: Any property which is not considered residential property.
37. Non-residential Service: Storm Water service supplied to any property that is not considered residential property.
38. National Pollutant Discharge Elimination System or NPDES Permit: National Pollutant Discharge Elimination System permit or equivalent document or requirement issued by the Environment Protection Agency, or if appropriate, by the Pennsylvania Department of Environmental Protection, to regulate the discharge of pollutants under Section 402 of the Clean Water Act (33 U.S.C.A. § 1342).
39. Nuisance: A public nuisance as known in common law or in equity jurisprudence; whatever is dangerous to human life or detrimental to health or the environment.
40. Occupant: A ~~person to whom an Owner has allowed occupancy of a Property through a lease or other contractual arrangement and who has a reasonable expectation of occupying the property~~

(C)

(C) - Change

The Pittsburgh Water  
and Sewer Authority

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First Revised Page No. 24  
Canceling Original Page No. 24

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~~for six months or more~~natural person who resides in the  
premises to which public utility service is provided.

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Issued: ~~December 30, 2021~~November 15, 2022 Effective: January  
~~12~~14, ~~2022~~2023

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41. Owner: The person having an interest as owner, or a person representing themselves to be the owner, whether legal or equitable, sole or partial, in any Premises that are or are about to be supplied with water, wastewater conveyance, or storm water service by the Authority.
42. Person: ~~Individual natural persons, firms, partnerships, joint ventures, societies, associations, clubs, trusts, corporations, governments, political subdivisions, or organizations of any kind, including officers, agents, employees, or representatives of any of the foregoing, in any capacity, acting either for him- or herself or for any other person, under either personal appointment or pursuant to law.~~ An individual, partnership, corporation, association, including any lessee, assignee, trustee, receiver, executor, administrator and other successors in interest. (C)
43. Plumbing Code: The Allegheny County Health Department's Rules and Regulations for Plumbing and Building Drainage, Article XV, as amended, together with the International Building Codes for residential and commercial plumbing that Article XV amends or revises.
44. Pollutants: Contaminants typically found in storm water runoff collected from overland flow or by contamination including, but not limited to, sediments, hydrocarbons, trash, nutrients, and metals.
45. Point of Service: The point at which storm water runoff originating from one or more properties enters the Authority's facilities. Such entry may be at an approved direct connection or other Authority storm water collection inlets or retention structures.
46. Private Collection Main: Any Main that is not an Authority Collection Main.
47. Private Storm Water Sewers or Private Storm Sewers: Any Storm Water Sewer that is not an Authority Storm Water Sewer.
48. Premises: Unless otherwise indicated, the Customer's property.
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The Pittsburgh Water  
and Sewer Authority

Supplement No. 2  
Tariff Storm Water - Pa. P.U.C. No. 1  
First Revised Page No. 25  
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49. Property: Any parcel of land owned in fee simple absolute, including any home(s), condominium(s), homeowner's association or building(s) affixed thereto, which is delineated by the description contained on the recorded deed,

(C) - Change

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76. Protected-Tenant: A Residential Tenant, not a Customer, whose Dwelling Unit and water/sewer service at the time of rental, and who would be adversely affected by a shut off of service Protected-Tenants are covered by the Discontinuance of Service to Leased Premises Act (DSLPA), 66 Pa.C.S. § 1521, et. seq. ~~Applicability of the Utility Service Tenants Rights Act (USTRA), 68 Pa. S.A. § 399.1 – 399.18, as amended, is subject to further Commission review.~~ An individual is not a Protected-Tenant if he or she is or has agreed under the rental agreement to be a Customer or if he or she took possession of the Dwelling Unit when it was without water/sewer service. (C)
77. Undeveloped Property: Any property that is not considered developed property.
78. Vacancy Affidavit: A notarized statement by the Owner of a property certifying that the property has been vacant and water service has been terminated at the Curb Stop for a period in excess of 90 days.
79. Wastes: Any liquid, gaseous, or solid substances or combination thereof which are discarded, leached, or spilled substances or combination thereof including wastewater but excluding unpolluted, storm and ground waters.
80. Wastewater: Liquid waste discharged into the Sewer System by Dwelling Units or Non-Residential Properties, including wash water, Sewage, and other contaminants.

(C) - Change

payment of any outstanding residential account balance(s) that accrued within the prior 4 years for which the applicant is legally responsible and for which the applicant was properly billed.

3. Service Stipulations for Residential Tenants and Non-Owner Occupants

~~a. Prospective Tenants and other Non-Owner Occupants are encouraged to contact the Authority prior to signing a lease to determine whether there is an existing, delinquent account for a Dwelling Unit or property.~~

(C)

b.a. The Authority may require, as a condition of furnishing residential service to a Tenant or Non-Owner Occupant:

~~i. Payment by the Owner or their agent of any delinquent balance for the Dwelling Unit or property for which an Owner was properly billed;~~

i. ~~ii.~~ Payment by the applicant of any outstanding residential account that accrued within the prior 4 years for which the applicant is legally responsible and for which the applicant was properly billed.

ii. ~~iii.~~ A tenant will not be required to assume liability for debt previously accrued at the property for which the tenant was not residing and/or for which the tenant was not on the mortgage, deed or lease as a condition to establishing service.

b. For Residential Tenants and Non-Owner Occupants seeking to become a customer at a property with an outstanding balance, the Authority will isolate the existing debt and pursue payment through its lien process and/or from the property owner or any prior tenant who incurred the outstanding charges.

(C)

- c. Except as otherwise provided applicable to Protected-Tenant rights, a Tenant or Non-Owner Occupant of a Dwelling Unit who wishes to become a Customer of the Authority must submit:

- i. ~~i. Satisfactory evidence, as determined by the Authority, of the Owner's consent to possession of the Dwelling Unit, which may be a current rental agreement, rent book, receipts, cancelled checks, other utility bills in the Tenant's or Occupant's name at that address, or other written evidence of the Owner's consent to occupancy; and,~~ (C)
- ii. Either an Owner/Tenant form, or provide other proof of tenancy.
- iii. Other proof of tenancy that may be provided to establish service as a customer includes: (C)

(C) - Change

- A copy of the lease, or, in lieu of a written lease, a written or oral attestation of the property owner; or
- A driver's license, photo identification, medical assistance, or food stamp identification or any similar document issued by any public agency which contains the name and address of the tenant; or
- Other utility bill or bank statement with the customer's name and address.

~~ii. At least one personal identification document such as a driver's license, birth certificate, military ID card or passport or other document issued by a public agency or public utility which contains the name and address of the tenant. If the personal identification does not bear the applicant's photograph, a second piece of personal identification may be required at the discretion of the Authority~~

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- d. The Authority may notify the Property Owner if Residential Tenants and Non-Owner Occupants are delinquent in paying amounts due to the Authority.
- e. The Authority will notify the Tenant Applicant that the property owner will receive copies of bills and notices related to the account, including high consumption notices and any termination notices. (C)
- f. The Authority will notify the property owner at the time a tenant becomes a customer of the addition of the tenant and the information that will be shared with the property owner. If the tenant customer opts-out of the normal property owner notice process as described in subsection (g) below, the notice will inform the property owner of that selection. (C)
- g. Beginning no later than February 8, 2023, the Authority will notify Tenant Applicants and Tenant Customers of the option to opt-out of the Authority sending the property owner copies of bills and other notices related to the account. For Tenant Applicants and Tenant Customers who opt-out of notices being provided to the property owner, the Authority will limit notices to the property owner to the following: (C)
- i. A new account past due notice identifying only the amount overdue, to be sent to the property owner 30 days after the date the unpaid charges were issued; (C)
- (C) - Change
- ii. If charges continue to remain unpaid, the Authority will send a copy of the 10-day notice and all subsequent non-payment notices to the property owner; (C)
- iii. A copy of other notices, such as Waste of Water, Lead Service Line Replacement, or any other notice related to public safety, that require action by the property owner as a condition of the Authority continuing to provide service. (C)
-

iv. Upon being offered the option to opt-out, Tenants will be notified that property owners will continue to be provided with the notices listed in (i)-(iii) above.

(C)

4. Service Stipulations for Non-Residential Customers

- a. The Authority accepts Non-Residential property Owners, their duly authorized agents or Guaranteed Lessees as Authority Customers.
- b. The Owner of a property is eligible to become a Customer when the Authority obtains evidence of a recorded land transfer established by the record deed or otherwise established by sufficient evidence to show the Owner's title to the property.
- c. A tenant of a non-residential property who wishes to become a Non-Residential Customer of the Authority may apply to become a Guaranteed Lessee. A tenant applying for storm water service must submit:
  - i. names of the business' principals, official address, and a business license;
  - ii. satisfactory evidence of the Owner's consent to possession of the property by the tenant; generally, a copy of the lease agreement or other written evidence of the Owner's consent;
  - iii. written guarantee from the Owner assuring payment of any charges and fees billed to the tenant; and

(C) - Change