

Brock Lehman
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February 6, 2024

Secretary, PA Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: PUC Docket M-2023-3038060

To whom it may concern:

I filed a complaint in 2023 regarding my PPL invoice which was estimated above actual usage, formally BCS No. 3889700. I also filed with the Office of the Attorney General.

My complaint is that PPL invested the additional profits they received from thousands of customers who were over charged during the beginning of 2023. Regardless if these were short term investments and invoices reconciled the following months additional profits were gained off of their customers initial illegitimate invoices.

I also would like to know how a company can overcharge its customers when its own equipment malfunctions at no fault of their customer. What exactly is the use of the monthly systems improvement tax?

Thank you for your consideration of my comments and I appreciate your further investigation. Please let me know if I can provide further information.

Sincerely,
Brock Lehman