

February 23, 2024

Manheim Historical Society

RE: PA Public Utility Commission – Docket M-2023-3038060

PPL Billing

I have been trying to monitor the PPL billing for the Manheim Historical Society for the period June 2022 to June 2023 due to errors evident on our bills. For example – for our colonial homes' property, the bill due March 17, 2023, was calculated using the beginning meter reading from November 15, 2022.

According to the spreadsheet I have prepared, we were overcharged for more than 7000 kilowatt hours.

Some adjustments were made by PPL, but due to the complexity of their billing, I was not always able to match the adjustments to a specific bill. Many of the bills we received did not have dates on them. Also, their website did not allow me to access prior year bills for information to complete my work.

We have three properties for which we receive bills monthly from PPL, and according to my calculations, we may have been overcharged on all three accounts.

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