



February 23, 2024

**VIA E-FILING**

**David P. Zambito**

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Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor North  
Harrisburg, PA 17120

**Re: Pennsylvania Public Utility Commission v. Veolia Water Pennsylvania, Inc. (Water Division); Docket No. R-2024-3045192**

**Affidavit Regarding Compliance with Notice Requirements**

Dear Secretary Chiavetta:

Enclosed for filing with the Pennsylvania Public Utility Commission ("Commission") is the Affidavit of Larry Finnicum Regarding Compliance with Notice Requirements for the above-referenced matter.

As indicated on the attached Certificate of Service, copies of the foregoing have been served upon the Commission's Bureau of Investigation and Enforcement, the Office of Consumer Advocate, and the Office of Small Business Advocate.

Thank you for your attention to this matter. Please do not hesitate to contact me if you have any questions.

Sincerely,

COZEN O'CONNOR

By: David P. Zambito  
Counsel for *Veolia Water Pennsylvania, Inc. (Water Division)*

DPZ

Enclosures

cc: Per Certificate of Service  
James C. Cagle, Vice President, Rates and Regulatory Affairs  
Maryanne Hatch, Senior Director, Rates and Regulatory Affairs  
Larry Finnicum, Vice President and General Manager, VWPA

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Pennsylvania Public Utility Commission	:	
	:	
v.	:	Docket No. R-2024-3045192
	:	
Veolia Water Pennsylvania, Inc. (Water Division)	:	

**CERTIFICATE OF SERVICE**

I hereby certify that I have this 23<sup>rd</sup> day of February, 2024, served a true copy of the foregoing **Affidavit Regarding Compliance with Notice Requirements** upon the parties listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

**VIA E-MAIL ONLY:**

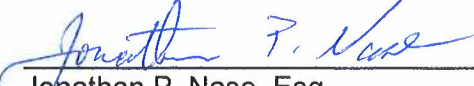
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Harrisburg, PA 17101-1923  
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Consultants for *Office of Small Business Advocate*

Respectfully submitted,

  
\_\_\_\_\_  
Jonathan P. Nase, Esq.  
Counsel for *Veolia Water Pennsylvania, Inc.*  
(*Water Division*)

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Pennsylvania Public Utility Commission	:	
	:	
v.	:	Docket No. R-2024-3045192
	:	
Veolia Water Pennsylvania, Inc. (Water Division)	:	

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**AFFIDAVIT OF LARRY FINNICUM  
REGARDING COMPLIANCE WITH NOTICE REQUIREMENTS**

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On this 22<sup>nd</sup> day of February, 2024, before the undersigned Notary Public in and for the Commonwealth of Pennsylvania and County of Dauphin, personally appeared Larry Finnicum, who, being duly sworn according to law, deposes and says that he is the Vice President and General Manager of Veolia Water Pennsylvania, Inc. (“VWPA”) and that:

1. On February 16, 2024, VWPA filed Supplement No. 68 to Tariff Water – Pa. P.U.C. No. 7 (“Supplement No. 68”) with the Pennsylvania Public Utility Commission (“Commission”), which constitutes a general base rate increase.
2. The required notice of Supplement No. 68 was posted in a conspicuous place in each VWPA office at which payments are accepted, in compliance with the Commission’s regulations at 52 Pa. Code § 53.45(b)(1).
3. **Attachment A** is a press release that was distributed to major newspapers, radio and television stations serving VWPA’s area on February 16, 2024, in compliance with the Commission’s regulation at 52 Pa. Code § 53.45(b)(3). Details are provided in the following chart:

Area	Media Outlet	Submission Format
Harrisburg, Mechanicsburg and Kensington	PennLive	Via Email
	WGAL	Via Email
	ABC27	Via Email
	CBS21	Via Email
	Fox43	Via Email
	The Sentinel	Via Email
Bloomsburg and Dallas	Press Enterprise	Via Email
	The Times Leader	Via Email
	Fox 56 - Wilkes Barre	Via Email
	WBRE (NBC Scranton)	Via Email
Bethel	Fox 29 News Philadelphia	Via Email
	Delco Times	Via Email
	6ABC Philadelphia	<a href="http://6abc.com/action-news-tips-tipline-breaking-share-with-6abc/8639097/">6abc.com/action-news-tips-tipline-breaking-share-with-6abc/8639097/</a>
	NBC10 Philadelphia	<a href="http://www.nbcphiladelphia.com/send-feedback/">www.nbcphiladelphia.com/send-feedback/</a>

4. **Attachment B** is a notice to VWPA’s customers concerning the filing of Supplement No. 68, which was mailed to customers on February 15, 2024 (at least 61 days before the proposed effective date of Supplement No. 68), in compliance with the Commission’s regulation at 52 Pa. Code § 53.45(b)(2).

6. Notice of Supplement No. 68 will be provided to new customers of VWPA following completion of an application for service, in compliance with the Commission’s regulations at 52 Pa. Code § 53.45(c).

DocuSigned by:  
  
 838E8E1E1384AT...  
 Larry Finnicum

Subscribed and sworn to  
 Before me this 22 day of  
 February, 2024

DocuSigned by:  
  
 D5FB0C83FDCE438...  
 Notary Public

Commonwealth of Pennsylvania - Notary Seal  
 Lisa L. Charbonneau, Notary Public  
 Montgomery County  
 Commission Number 1326886  
 My Commission Expires Mar. 5, 2026



# News Release

*February 16, 2024*

## **Sustainability a Key Driver in Veolia's \$167 Million Plan for Customer Improvements in its Pennsylvania Water Systems**

### **Local Communities to Benefit from Enhanced Water Quality and Service Reliability**

**Harrisburg, PA** – Veolia, the world's leader in water and wastewater services, today filed a \$167.3 million plan with the Pennsylvania Utility Commission to enhance water quality and service reliability for more than 200,000 customers in over 40 municipalities across the Commonwealth. The sweeping array of projects in this plan will serve Pennsylvania residents and businesses for generations to come and demonstrate Veolia's continuing commitment to protecting water resources by building and upgrading resilient water systems across the nation.

Veolia and its predecessor companies have been trusted and reliable operators of Pennsylvania water systems as far back as the late 1800s, and the company continues to build on its strong record of performance by keeping its systems in good repair and adapting to changing needs. By the end of 2025, the company is expected to have invested over \$167.3 million in its local water systems in Pennsylvania since the company filed its last plan in 2018.

"Our customers in Pennsylvania depend on us to provide exceptional water and wastewater services. That is why we continue to make essential long-term investments that improve water quality and reliability and enhance the customer experience," said Larry Finnicum, Vice President and General Manager of Veolia's Mid-Atlantic Operations. "We are investing for the future, and the lasting improvements to our system will make our operations more sustainable for the benefit of everyone in Pennsylvania."

### **A Strong Value for Money**

Veolia continues to pursue fair and equitable rates for all of its customers. The \$167.3 million of improvements represent an average investment of approximately \$836 per customer since the prior investment plan was approved in 2018. If the Commission grants the request in full, the average residential water bill for the majority of Veolia's Pennsylvania customers would be adjusted by approximately \$11 per month. The average commercial customer using 25,000 gallons a month would have their bills adjusted by approximately \$79 a month. The bill for the average industrial customer using 225,000 gallons a month would be adjusted by approximately \$623 a month. It is proposed that increased base rates will become effective as of April 16, 2024, unless the rates are suspended for investigation by the PUC. Customers can find out their respective customer class or how the requested increase may affect their water or wastewater bill by contacting Veolia Customer Service at 888-299-8972.

## Your Water Dollars at Work

Veolia's \$167.3 million in investments include projects designed to enhance service reliability, water quality and sustainability across all nine counties in the company's service territory:

- **Water Main Replacements:** Service reliability is always a priority for Veolia. The company continues to replace water mains within the 900+ miles of the Pennsylvania distribution network. Mains have been replaced in numerous communities, including Harrisburg, Hummelstown, Middletown, Marysville, Dauphin, Duncannon, Newberry, Mechanicsburg, Letterkenny, Dallas, Bloomsburg, Danville, Mahoning and Shavertown, totaling over **\$64 million** since 2018 with an additional **\$40.3 million** of projects planned through 2025.
- **Water Quality Improvements:** Veolia's proactive approach to delivering exceptional water quality to its customers is on display across the Pennsylvania territory. The company did not wait for new standards to become official before taking action on PFAS, but rather as concerns emerged, the company implemented treatment at two sites and is in the process of installing treatment systems at several others. The improvements will total over **\$3 million** through 2025.
- **Water Accessibility Improvements:** Veolia has also worked with local governments to assist communities in need. Upper Allen Township in Cumberland County sought to improve water pressure for the local school district and Veolia invested over **\$4 million** to construct a new water tank that enhances fire protection for nearby schools and helps new local businesses and several neighborhoods. Veolia also stepped in to assist well owners in South Centre Township in Columbia County, helping residents gain access to reliable and superior-quality drinking water through the installation of new water mains, a project totaling over **\$6 million**. Additionally, in an effort to increase reliability and sustainability at the Water Treatment Plants, over **\$50 million** in plant improvements will take place through 2025.

"As a global leader in providing water services, Veolia is fully committed to ensuring our Pennsylvania communities have equitable access to water resources, with long-term investments to improve water quality and service reliability while operating efficiently and sustainably," said Karine Rougé, CEO of Veolia North America's Municipal Water Division.

## Financial Assistance Available

While approval of the **\$167.3 million** investment plan in Pennsylvania is critical to ensure continued high-level water quality and service reliability, the company recognizes that some customers may be experiencing financial challenges.

Temporary bill assistance is available to those who may qualify through Veolia Cares. Eligible households may have their bills reduced by up to \$300 for water and/or \$150 for wastewater. Customers can learn more by contacting Veolia's agency partner, New Jersey SHARES, at 888-942-8080.

"Veolia is the world's leader in helping communities provide water to their people, with the highest standards for water treatment, a demonstrated commitment to customer service, and a strong emphasis on ensuring everyone has equitable access to water resources," said Rougé. "We are devoted to this challenge here in Pennsylvania, and our investment plan is designed to meet those goals with the full dedication of all of Veolia's resources."

## More than Water

In Pennsylvania, over 100 dedicated employees, most of whom live in the communities they serve, take great pride in delivering essential water services to 200,000 people every day.

Veolia North America  
Pennsylvania Operations  
6310 Allentown Blvd, Suite 104  
Harrisburg, PA 17112  
888-299-8972  
[www.veolianorthamerica.com](http://www.veolianorthamerica.com)

Veolia is *More than Water*, though. The company has forged partnerships with prominent local organizations and developed *Community Signature Programs*, pledging \$150,000 in Pennsylvania over a three-year period that began in 2022. This diverse set of programs provides financial assistance to those in need, helps educate future generations through STEM and magnet programs, and seeks to protect and conserve precious waterways.

The \$167.3 million in projects also highlight the company's commitment to improve lives and communities in Pennsylvania by helping to stimulate and sustain the local economy.

"Our work in Pennsylvania not only brings direct benefit to customers' water service, it helps bolster the local economy through employment of local residents and contractors," said Finnicum.

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**Press Contacts:**

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**About Veolia North America:** A subsidiary of Veolia group, Veolia North America (VNA) offers a full spectrum of water, waste and energy management services, including water and wastewater treatment, commercial and hazardous waste collection and disposal, energy consulting and resource recovery. VNA helps commercial, industrial, healthcare, higher education and municipality customers throughout North America. Headquartered in Boston, Mass., Veolia North America has more than 10,000 employees working at more than 350 locations across the continent.

**About Veolia Group:** Veolia Group aims to become the benchmark company for ecological transformation. Present on five continents with nearly 213,000 employees, the Group designs and deploys useful, practical solutions for the management of water, waste and energy that are contributing to a radical turnaround of the current situation. Through its three complementary activities, Veolia helps to develop access to resources, to preserve available resources and to renew them. In 2022, the Veolia group provided 111 million inhabitants with drinking water and 97 million with sanitation, produced 44 terawatt hours of energy and recovered 61 million tons of waste. Veolia Environnement (Paris Euronext: VIE) achieved consolidated revenue of 42.885 billion euros in 2022. [www.veolia.com](http://www.veolia.com)

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## NOTICE OF PROPOSED RATE CHANGES

### To Our Customers:

Veolia Water Pennsylvania has filed a request with the Pennsylvania Public Utility Commission (PUC) on February 16, 2024, to increase your water/wastewater rates as of April 16, 2024. This notice describes the company's rate request, the PUC's role, and what actions you can take.

Veolia Water Pennsylvania has requested an overall rate increase of approximately \$16 million per year. Since the last rate case, the company will have invested over \$167 million to enhance service reliability and water quality.

If the company's entire request is approved, the total water bill for a residential customer using an average of 3,500 gallons per month would increase from \$49.64 to \$60.79 per month or by 22%. The total water bill for an average commercial customer using 25,000 gallons per month would increase from \$353.93 to \$433.34 per month or by 22%. The total water bill for an industrial customer using 225,000 gallons per month would increase from \$2,195.34 to \$2,818.17 per month or by 28%.

If the company's entire request is approved, the total wastewater bill for a residential customer would increase from a flat rate of \$46.50 to a flat rate of \$77.00 per month or by 37%. The total wastewater bill for an average commercial customer using 25,000 gallons per month would increase from \$197.32 to \$225.33 per month or by 14%. Rates for an industrial customer using 225,000 gallons per month would increase from \$683.82 to \$2,295.95 per month or by 235%.

To find out your customer class or how the requested increase may affect your water or wastewater bill, contact Veolia Customer Service at 888-299-8972. The rates requested by the company may be found in Supplement No. 68 Water Tariff PA P.U.C. No.7 & Supplement No.5 Wastewater Tariff PA P.U.C. No.2. You may examine the material filed with the PUC which explains the requested increase and the reasons for it. A copy of this material is kept at Veolia's Harrisburg Office, 6310 Allentown Blvd, Suite 104, Harrisburg, PA 17112. Upon request, the company will send you the Statement of Reasons, explaining why the rate increase has been requested.

The state agency which approves rates for public utilities is the PUC. The PUC will examine the requested rate increase and can prevent existing rates from changing until it investigates and/or holds hearings on the request. The company must prove that the requested rates are reasonable. After examining the evidence, the PUC may grant all, some, or none of the request or may reduce existing rates. The PUC may change the amount of the rate increase or decrease requested by the utility for each customer class. As a result, the rate charged to you may be different than the rate requested by the company and shown above.

There are three ways to challenge a company's request to change its rates:

1. You can file a formal complaint. If you want a hearing before a judge, you must file a formal complaint. By filing a formal complaint, you assure yourself the opportunity to take part in hearings about the rate increase request. All complaints should be filed with the PUC before April 16, 2024. If no formal complaints are filed, the Commission may grant all, some or none of the request without holding a hearing before a judge.



*Notice of Proposed Rate Changes*  
2024

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2. You can send us a letter telling why you object to the requested rate increase. Sometimes there is information in these letters that makes us aware of problems with the company's service or management. This information can be helpful when we investigate the rate request. Send your letter or request for a formal complaint form to the Pennsylvania Public Utility Commission, PO Box 3265, Harrisburg, PA 17105-3265.
3. You can be a witness at a public input hearing. Public input hearings are held if the Commission opens an investigation of the company's rate increase request and if there is a large number of customers interested in the case. At these hearings you have the opportunity to present your views in person to the PUC judge hearing the case and the company representatives. All testimony given "under oath" becomes part of the official rate case record. These hearings are held in the service area of the company.

For more information, call the PUC at 1-800-692-7380. You may leave your name and address so you can be notified of any public input hearing that may be scheduled in this case.