

February 12, 2024

Secretary of PA Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RE: Docket M-2023-3038060

Dear Secretary:

I wish to file a complaint regarding PPL services provided during 2023. For Usage from December 9, 2022 to January 11, 2023 we were charged \$513.96, which was a considerable amount compared to the previous month. We felt something was not quite right. We attempted to contact PPL January 23, 24 and 25 with no success or return call. We started to hear other complaints about this and thought we would be contacted, but we were not. We also noticed we were not mailed a statement in November. (We are on Auto Pay) but still receive statements of services provided.

I am really not sure what monies if any would be returned. But I wish to make this complaint.

Thank you for your attention.

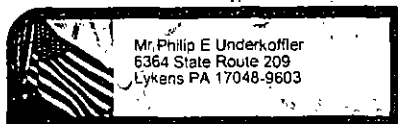
Sincerely, 

Philip Underkoffler

DATE OF DEPOSIT

FEB 12 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



Mr. Philip E Underkoffler
6364 State Route 209
Lykens PA 17048-9603



Secretary of PA Public Utility Commission
Commonweath Keystone Building
400 North Street
Harrisburg PA 17120

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Philip E. Underkoffler
6364 STATE RT 209
LYKENS, PA 17048

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SECRETARY of PA PUBLIC UTILITY
COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH ST.
HARRISBURG, PA 17120
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17048	02/13/24	\$ 30.45	
Date Accepted (MM/DD/YY)	Scheduled Delivery Time	Insurance Fee	COD Fee
02/12/24	6:00 PM	\$	\$
Time Accepted		Return Receipt Fee	Live Animal Transportation Fee
<input type="checkbox"/> AM <input type="checkbox"/> PM		\$	\$
Special Handling/Fragile	Sunday/Holiday Premium Fee	Total Postage & Fees	
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lbs. 1.9 ozs.	CAK		

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Delivery Attempt (MM/DD/YY)	Time	Employee Signature
	<input type="checkbox"/> AM <input type="checkbox"/> PM	

LABEL 11-B, MAY 2021

PSN 7690-02-000-9998



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EP13F May 2020
OD: 12 1/2 x 9 1/2



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