

Complaint against PP&L for excessive charges from 2/21/23 of 604.82 also 3/23/23 399.41.

My rate is lower than that of PP&L because I shop for utility rates.

\*I use alternate heat in my home with a pellet stove that I use to heat my house cost per year is 350.00 to 400.00 depending on the temps.

\* I am the only person living in the home, and I work 5 days a week.

\*my heat pump is only 6 years old

\*I also had a new roof put on Nov 2023

\* when I Call the message says that my number is attached to several addresses, which one am I calling about, I have only one home and have occupied this resident for 30years.

\*I had the meter replaced thinking this would help as suggested by the person at the PUC when I filed a complaint. Case #3888232.

\*I had an electrician come to the house to check why I was getting these rates, they found no irregularities that would cause these rate jumps

Regards,

Lorraine Febert

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