Michael Turner 609 Cambria Ave Harrisburg, Pa 17111

M-2023-3038060

Case M-2023-3048060

I had been receiving high bills. I tried to contact the PPL in regards to this. They said it was estimated bill and that they would correct it. I received a few high bills and trying to get an agent on the phone to help was hard. I contacted them on several occasions. I was told they could set up payment plan. I couldn't understand why the bill was higher than usual. They keep saying they will correct it but I just paid my bills for fear of going to collections.

Please review as there were so many people affected by this. This Caused financial hardship.

Michael Turner