

Karen Travis
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Case ~~M-2023-3048060~~ M-2023-3038060- jbs

I had been receiving high bills. I tried to contact the PPL in regards to this. They said it was estimated bill and that they would correct it. I received a few high bills and trying to get an agent on the phone to help was hard. I was told they could set up payment plan. I couldn't understand why the bill was higher than usual. They keep saying they will correct it. This Caused financial hardship.

Karen Travis
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