William and Sarah Yenkevich 769 W. Butler Dr. Sugarloaf, PA 18249

Secretary, PUC, Commonwealth Keystone Building 400 North St. Harrisburg, PA 17120

PUC Docket Number M-2023-3038060

Dear Secretary,

This is a brief commentary regarding the billing of our electric use from PPL Electric Utilities beginning in 2022. The February bill was the highest winter bill we have ever received. For five months our bills were much higher than previous years. After the estimated bill in December that year, our electric bills increased significantly for several months into 2023.

We tried several times to reach out to PPL, but we could never get through.

We have also noticed that our December 2023 was estimated. Again, our January 2024 bill is much higher than usual. There were periods in January when the temperatures were more favorable. As a result, we are concerned about the coming months.

I do hope this is resolved in the near future, and that we are compensated in some way.

Sincerely,

Darah Genhevich 2/12/24
William and Sarah Yenkevich

Sarah R. Yenkevich 769 W. Butler Dr. Sugarloaf, PA 18249-3004 LEHIGH VALLEY PA 180 12 FEB 2024 PM 4 L

Secretary, PUC Commonwealth Keystone Bldg 400 North Street Harrisburg, PA 17120

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