

PRESS SECRETARY

MILS HAGEN FREDERIKSEN

DOCKET No M-2023-303806D

MY NAME IS CARL CHARLES, I AM 90 YEARS OLD. I LIVE IN MY RANCH HOME FOR THE LAST TWO 1/2 YEARS BY MYSELF. I MAKE 90% MEALS IN THE MICRO-WAVE. I DON'T HAVE THE HEAT ON IN EVERY ROOM. I HAVE A FEW BILLS ENCLOSED.

MY WIFE AND I LIVED IN THIS HOUSE SINCE 1971. HAD PROBLEMS WITH P.P.L BEFORE. CHECK P.U.C. RECORDS.

ON FEB 8, 2024 AT 9:00 A.M. P.P.L. PICKUP MY METER TO CHECK IF THE METER IS GOOD OR BAD. I WOULD GET A REPORT IN THE MAIL.

Carl Charles
610-395-9267

DATE OF DEPOSIT

FEB 20 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



PPL Electric Utilities

We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter **300715507** Account

Due Date	Amount Due
1/9/24	\$347.36

Billing Details on Back

Service to:
CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104

Supply	\$224.50	Usage from Nov 15 - Dec 18	\$122.86	Delivery
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Energy Plus Holdings
1-877-770-3323

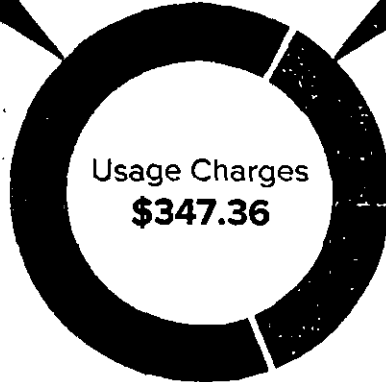
Effective Date
12/18/23

PPL Electric Utilities

Electric Chg: 2189 KWH @ \$0.10256

PPL Electric Utilities Price to Compare

\$0.11028 Use this price when comparing supplier offers.



Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

WANT TO SAVE?

Look for energy-efficient LED light strings when decorating for the holidays.

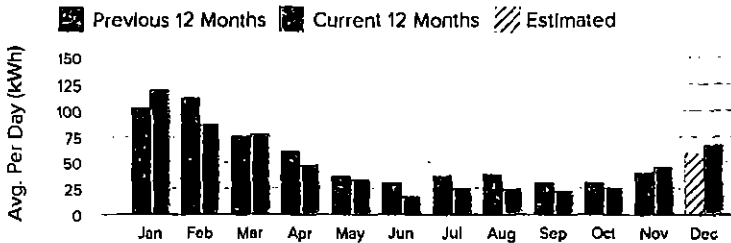
SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

PAID 1/9/24 P.P.L #347.36 2401024 DATE OF DEPOSIT

FEB 20 2024

Usage Summary



For usage and billing details, visit us online at pplelectric.com

December PA PUBLIC UTILITY COMMISSION

Electricity Usage (kWh)	Avg. Temperature	SECRETARY'S BUREAU Avg. Daily Cost	
+9%	+3°		
2004 2189	36°	39°	
2022	2023	2022	2023
		\$7.93	\$10.53

Questions/concerns? Contact us by 1/9/24

1-800-342-5775
Visit pplelectric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

PPL Electric Utilities

Sign back of bill stub to enroll in auto bill pay.

Account Number	Due Date	Amount Due
	1/9/24	\$347.36

Amount Enclosed:

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AV 01 045091 13085H166 A**5DGT



CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104-9436

Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENNI
ALLENTOWN, PA 18101-1175



1 8900003473690000347363 8594017006



We deliver.

1-800-342-5775

For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter 300715507 Account

Due Date	Amount Due
2/14/24	\$419.05

Billing Details on Back

Service to:

CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104

Supply

\$262.88

Usage from Dec 18 - Jan 22

\$156.17

Delivery

Better Buy Energy
1-833-201-0004

Effective Date
12/18/23

PPL Electric Utilities

Generation & Transmission Charges 2,957.00.KWH x

PPL Electric Utilities Price to Compare

\$0.11028 Use this price when comparing supplier offers.

Usage Charges
\$419.05

Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

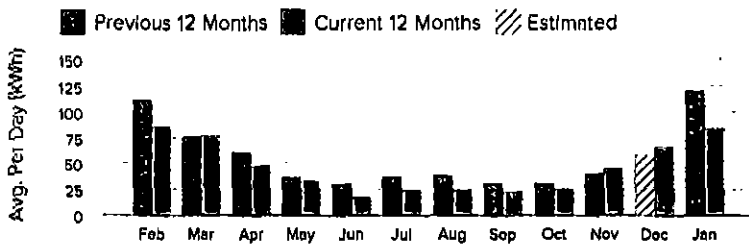
WANT TO SAVE?
Reduce heating costs by sealing air leaks with caulk, spray foam or weather stripping.

SHOP FOR ELECTRICITY

Visit PPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number:
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

PAID 3/13/24 PHONE #419.05

Usage Summary



For usage and billing details, visit us online at pplelectric.com

January

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
-18%	-1°	-25%
3590 (2023), 2957 (2024)	35° (2023), 34° (2024)	\$15.92 (2023), \$11.97 (2024)

Questions/concerns? Contact us by 2/14/24

Sign back of bill stub to enroll in auto bill pay.

1-800-342-5775

Visit pplelectric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

Account Number	Due Date	Amount Due
	2/14/24	\$419.05



Amount Enclosed:

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AB 01 005814 51694 H 17 A



CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104-9436

Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENN1
ALLENTOWN, PA 18101-1175



1 6300004190530000419053 8594017006



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit ppelectric.com.

Meter 300715507 Account

Due Date	Amount Due
1/10/22	\$366.32

Billing Details on Back

Service to:

CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104

Supply	\$238.74	Usage from Nov 18 - Dec 20	\$127.58	Delivery
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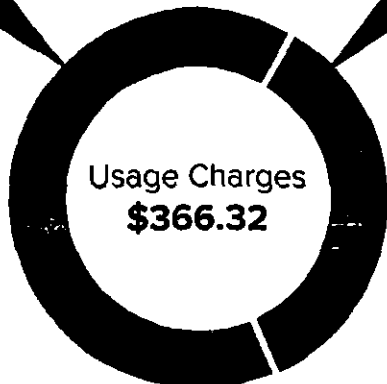
PPL Electric Utilities
1-800-342-5775

Effective Date
9/23/16

PPL Electric Utilities

PPL Electric Utilities Price to Compare

\$0.09502 Use this price when comparing supplier offers.



Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

WANT TO SAVE?

Look for energy-efficient LED light strings when decorating for the holidays.

SHOP FOR ELECTRICITY

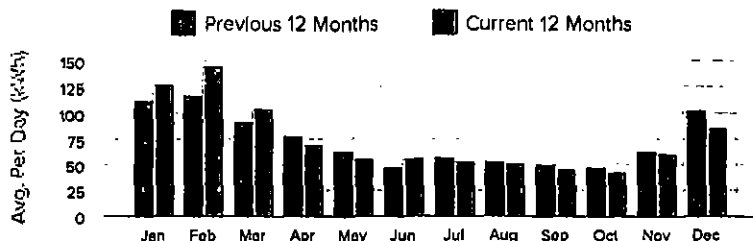
Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number:
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppelectric.com/rates

DATE OF DEPOSIT

FEB 20 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Usage Summary



For usage and billing details, visit us online at ppelectric.com

December

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
-12%	0°	-5%
3091 (2020), 2723 (2021)	39° (2020), 39° (2021)	\$12.05 (2020), \$11.45 (2021)

Questions/concerns? Contact us by 1/10/22

1-800-342-5775

Visit ppelectric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

PPL Electric Utilities

AV 02 048288 17545B224 A**5DGT



CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104-9436

Sign back of bill stub to enroll in auto bill pay.

Account Number	Due Date	Amount Due
	1/10/22	\$366.32

Handwritten notes: 1/12, \$366.32, 22011244

Amount Enclosed:



Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENN1
ALLENTOWN, PA 18101-1175





PPL Electric Utilities

We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit ppllectric.com.

Meter **300715507** Account

Due Date	Amount Due
2/14/22	\$450.35

Billing Details on Back

Service to:

CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104

Supply	\$300.77	Usage from Dec 20 - Jan 21	\$149.58	Delivery
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PPL Electric Utilities
1-800-342-5775

Effective Date
9/23/16

PPL Electric Utilities

PPL Electric Utilities Price to Compare

\$0.08941 Use this price when comparing supplier offers.

Usage Charges
\$450.35

Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

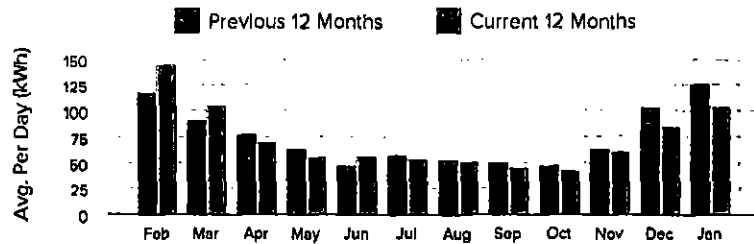
WANT TO SAVE?

Reduce heating costs by sealing air leaks with caulk, spray foam or weather stripping.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number:
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppllectric.com/rates

Usage Summary



For usage and billing details, visit us online at ppllectric.com

January

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
-23%	-2°	-5%
4269 (2021) / 3293 (2022)	33° (2021) / 31° (2022)	\$14.80 (2021) / \$14.07 (2022)

Questions/concerns? Contact us by 2/14/22

Sign back of bill stub to enroll in auto bill pay.

1-800-342-5775

Visit ppllectric.com for hours of operation.



Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

Account Number	Due Date	Amount Due
	2/14/22	\$450.35

2/16/22
\$450.35
#22020616

Amount Enclosed:



AV 01 046170 52956H176 A**5DGT



CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104-9436

Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENN1
ALLENTOWN, PA 18101-1175



1 2200004503520000450353 8594017006



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter 300715507 Account #

Due Date	Amount Due
3/14/22	\$424.21

Billing Details on Back

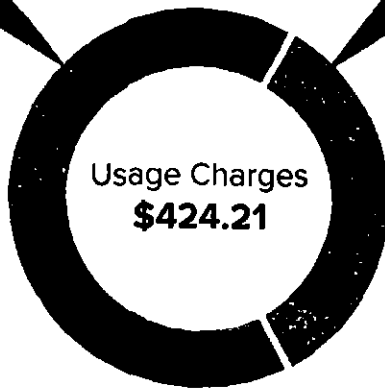
Service to:
CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104

Supply	\$281.01	Usage from Jan 21 - Feb 18	\$143.20	Delivery
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PPL Electric Utilities
1-800-342-5775
Effective Date 9/23/16

PPL Electric Utilities

PPL Electric Utilities Price to Compare
\$0.08941 Use this price when comparing supplier offers.

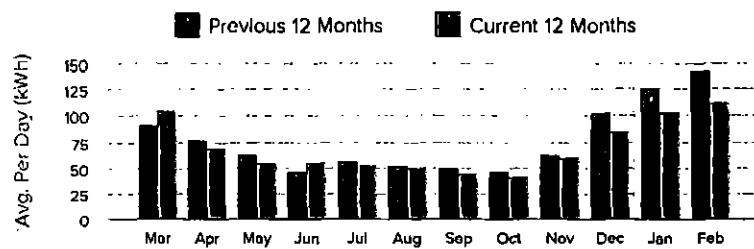


Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

WANT TO SAVE?
A smart thermostat can save you about \$180 a year. Try setting your thermostat at 68 degrees to save.

SHOP FOR ELECTRICITY
Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

Usage Summary



February

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
-32%	0°	-11%
4619 (2021), 3143 (2022)	27° (2021), 27° (2022)	\$16.97 (2021), \$15.15 (2022)

Questions/concerns? Contact us by 3/14/22

Sign back of bill stub to enroll in auto bill pay.

1-800-342-5775
Visit pplelectric.com for hours of operation.
Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

Account Number	Due Date	Amount Due
	3/14/22	\$424.21

AV 01 046817 84365H178 A**5DGT
CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104-9436

Amount Enclosed:
3/4

Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENN1
ALLENTOWN, PA 18101-1175



PPL Electric Utilities

We deliver.

1-800-342-5775

For hours of operation and to pay/manage your account, visit ppl electric.com.

Meter **300715507** Account

Due Date	Amount Due
1/17/23	\$269.76

Billing Details on Back

Service to:

CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104

Estimated Bill

Supply	\$166.63	Usage from Nov 16 - Dec 20	\$103.13	Delivery
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Energy Plus Holdings
1-877-770-3323

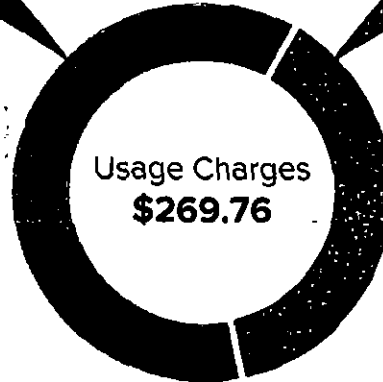
Effective Date
6/9/22

PPL Electric Utilities

Electric Chg: 2004 KWH @ \$0.08315

PPL Electric Utilities Price to Compare

\$0.14612 Use this price when comparing supplier offers.



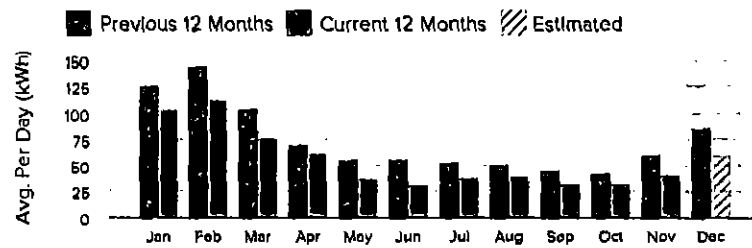
Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

WANT TO SAVE?
Look for energy-efficient LED light strings when decorating for the holidays.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number:
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppl electric.com/rates

Usage Summary



For usage and billing details, visit us online at ppl electric.com

December

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost	
-26%	-3°		
2723	39°	\$11.45	\$7.93
2004	36°		
2021	2021	2021	2022

Questions/concerns? Contact us by 1/17/23

1-800-342-5775

Visit ppl electric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392



PPL Electric Utilities

AV 01 042429 13352H137 A**5DGT



CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104-9436

Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENN1
ALLENTOWN, PA 18101-1175

Amount Enclosed:

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Sign back of bill stub to enroll in auto bill pay.

Account Number	Due Date	Amount Due
	1/17/23	\$269.76

Handwritten: 11/8/23



PPL Electric Utilities

We deliver.

1-800-342-5775

For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter 300715507 Account

Due Date	Amount Due
2/13/23	\$477.50

Billing Details on Back

Service to:

CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104

Supply **\$298.51** Usage from Dec 20 - Jan 19 **Delivery** **\$178.99**

Energy Plus Holdings
1-877-770-3323

Effective Date
6/9/22

PPL Electric Utilities

Electric Chg: 3590 KWH @ \$0.08315

PPL Electric Utilities Price to Compare

\$0.14612

Use this price when comparing supplier offers.

Usage Charges
\$477.50

Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

WANT TO SAVE?

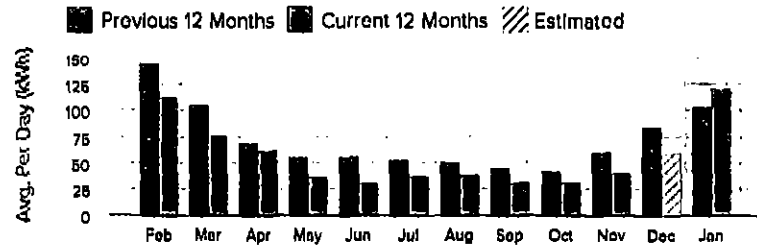
Reduce heating costs by sealing air leaks with caulk, spray foam or weather stripping.

SHOP FOR ELECTRICITY

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If you're shopping, know your contract expiration date.
Account Number:
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Rate: RS. View schedule at pplelectric.com/rates

PAID 3/13/23 \$300.00 BY PHONE. WAITING TO HEAR FROM P.U.C.

Usage Summary



For usage and billing details, visit us online at pplelectric.com

January

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
+9%	+4°	+13%
3293 (2022) 3590 (2023)	31° (2022) 35° (2023)	\$14.07 (2022) \$15.92 (2023)

Questions/concerns? Contact us by 2/13/23

1-800-342-5775

Visit pplelectric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

Sign back of bill stub to enroll in auto bill pay.

Account Number	Due Date	Amount Due
	2/13/23	\$477.50

Amount Enclosed:

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AV 01 062697 46180H200 A**5DGT



CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104-9436

Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENN1
ALLENTOWN, PA 18101-1175



1 0100004775010000477503 8594017006



PPL Electric Utilities

We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter 300715507 Account

DATE OF DEPOSIT

FEB 20 2024

Due Date	Amount Due
3/13/23	\$501.37

Billing Details on Back

Service to:
CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Usage from Jan 19 - Feb 16

Supply

\$199.64

\$124.23

Delivery

Energy Plus Holdings
1-877-770-3323

Effective Date
6/9/22

PPL Electric Utilities

Electric Chg: 2401 KWH @ \$0.08315

PPL Electric Utilities Price to Compare

\$0.14612

Use this price when comparing supplier offers.

Usage Charges
\$323.87

WANT TO SAVE?

A smart thermostat can save you about \$180 a year. Try setting your thermostat at 68 degrees to save.

SHOP FOR ELECTRICITY

Visit PPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number:

The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

PAID PPL ELECTRIC UTILITIES \$300.00

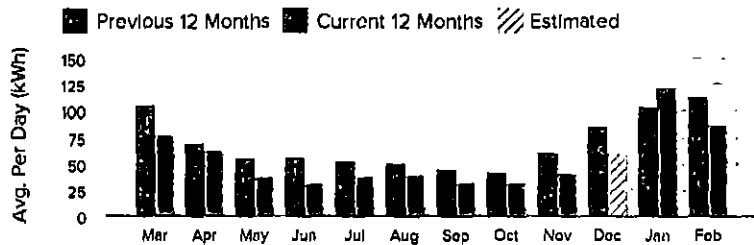
PAID PPL ELECTRIC UTILITIES \$201.37

3/20/23

OR 23032006

Usage Summary

February



Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
-24%	+9°	-24%
3143 (2022) / 2401 (2023)	27° (2022) / 36° (2023)	\$15.15 (2022) / \$11.57 (2023)

For usage and billing details, visit us online at pplelectric.com

Questions/concerns? Contact us by 3/13/23

1-800-342-5775
Visit pplelectric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392



PPL Electric Utilities

Account Number	Due Date	Amount Due
	3/13/23	\$501.37

Amount Enclosed:



AV 01 038553 76089H127 A**5DGT



CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104-9436

Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENN1
ALLENTOWN, PA 18101-1175



1 4100005013710000501373 8594017006



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter 300715507 Account:

Due Date	Amount Due
12/7/23	\$291.41

Billing Details on Back

Service to:
CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104

DATE OF DEPOSIT?
FEB 20 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Usage from Oct 17 - Nov 15

Supply	\$211.55	Delivery	\$79.86
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Energy Plus Holdings
1-877-770-3323

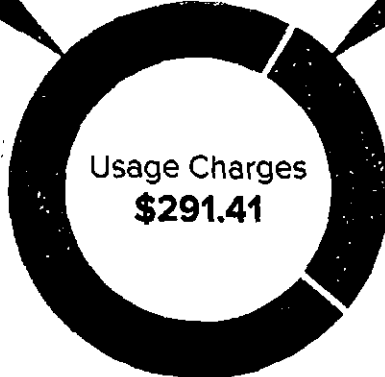
Effective Date
6/9/22

PPL Electric Utilities

Electric Chg: 1314 KWH @ \$0.16100

PPL Electric Utilities Price to Compare

\$0.12126 Use this price when comparing supplier offers.



Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

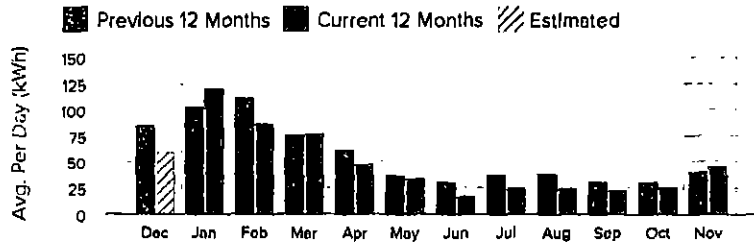
WANT TO SAVE?
Cooking a small portion? Using a microwave can reduce cooking energy by up to 80%.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us if you're shopping, know your contract expiration date. Account Number: The price to compare is updated June 1st and December 1st. Rate: R5. View schedule at pplelectric.com/rates

PAID 12/7/23 \$291.41 PHONE

Usage Summary



November

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
+15%	-2°	+81%
1147 (2022) 1314 (2023)	51° (2022) 49° (2023)	\$5.54 (2022) \$10.05 (2023)

Questions/concerns? Contact us by 12/7/23

1-800-342-5775
Visit pplelectric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

Sign back of bill stub to enroll in auto bill pay.

Account Number	Due Date	Amount Due
	12/7/23	\$291.41

Amount Enclosed:

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AV 01 049145 78301H154 A**5DGT



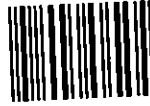
CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN, PA 18104-9436

Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENN1
ALLENTOWN, PA 18101-1175





PRESS FIRMLY TO SEAL



17120

TREXLERTOWN, PA 18087
FEB 20, 2024

\$30.45

R2305K131132-01

RDC 07



**PRIORITY
MAIL
EXPRESS®**



EI 079 292 529 US

CUSTOMER USE ONLY

FROM: (PLEASE PRINT) PHONE (610) 395-9267

CARL CHARLES
5926 HOLIDAY DR
ALLENTOWN PA, 18104

DELIVERY OPTIONS (Customer Use Only)

SIGNATURE REQUIRED Note: The mailer must check the "Signature Required" box if the mailer: 1) Requires the addressee's signature; OR 2) Purchases additional insurance; OR 3) Purchases COD service; OR 4) Purchases Return Receipt service. If the box is not checked, the Postal Service will leave the item in the addressee's mail receptacle or other secure location without attempting to obtain the addressee's signature on delivery.

Delivery Options

No Saturday Delivery (delivered next business day)

Sunday/Holiday Delivery Required (additional fee, where available)*

*Refer to USPS.com® or local Post Office™ for availability.

TO: (PLEASE PRINT) PHONE ()

SECRETARY PA, P.U.C
COMMONWEALTH KEYSTONE BLDG.
400 NORTH ST.

ZIP + 4® (U.S. ADDRESSES ONLY)
HARRISBURG, PA, 17120

PAYMENT BY ACCOUNT (if applicable)

USPS® Corporate Acct. No. Federal Agency Acct. No. or Postal Service™ Acct. No.

ORIGIN (POSTAL SERVICE USE ONLY)

1-Day 2-Day Military DPO

PO ZIP Code 18087	Scheduled Delivery Date (MM/DD/YY) 2-21-24	Postage \$ 30.45
Date Accepted (MM/DD/YY) 2-20-24	Scheduled Delivery Time 6:00 PM	Insurance Fee \$ -
Time Accepted 11:15 AM	Return Receipt Fee \$ -	COD Fee \$ -
Special Handling/Fragile \$ -	Sunday/Holiday Premium Fee \$ -	Total Postage & Fees \$ 30.45
Weight lbs. ozs.	Acceptance Employee Initials OK	

DELIVERY (POSTAL SERVICE USE ONLY)

Delivery Attempt (MM/DD/YY) Time Employee Signature

Delivery Attempt (MM/DD/YY) Time Employee Signature FEB 22 2024

- For pickup or USPS Tracking™, visit USPS.com or call 800-222-1811.
- \$100.00 Insurance Included.

PEEL FROM THIS CORNER

LABEL 11-B, MAY 2021

PSN 7690-02-000-6998

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU