

page #1

Lucy Tristani
405 Butler Ave
Lancaster, Pa. 17601
Feb. 16, 2024

Secretary, Pa. Public Utility Commission
Commonwealth Keystone Building
400 North St.
Harrisburg, Pa. 17120

RCUD-PUC-SEG-BUR
FEB 20 2024 AM 11:11

PUC Docket # M 2023-3038060

Re: PPL ELECTRIC UTILITIES

ACCT. # ~~XXXXXXXXXX~~

METER # 300343206

Sirs: PUC,

After having read the article in LPN Lancaster newspaper, I decided to bring to your attention the ordeal through PPL from Jan. 2023 to late April 2023. My billing account is not yet resolved with PPL as of Jan 2024.

I did not receive a bill for four months.

Repeated telephone calls and letters did not prove effective. I spoke with representatives who kept telling me I did not owe anything. Then, in late April 2023, bills started coming.

(See enclosed list of dates, check number, amounts, date paid and date due).

The last bill I have received, late Jan. 2024,

cont'd page #2

due date Feb. 2024, in the amount of \$311.67

on Jan. 8, 2024, I was taken to Lancaster General Hospital, Penn. Medicine.

on Jan. 12TH, 2024, I was admitted to St. Anne Retirement Community

3952 Columbia Avenue

Columbia, Pa. 17512

I have not lived at 405 Butler Ave in Lancaster, Pa. 17601, since Jan. 8, 2024.

No one has lived there. Why such a high bill?

All this problem with PPL ELECTRIC Utilities, has taken its toll on me.

The emotional stress has been undescrivable at 93 year of age (in 2023), on a limited income, keeping up with these charges, has been difficult, to say the least.

It is incredible that a company, in the likes of PPL ELECTRIC Utilities, can create problems of such magnitude as to disrupt the lives of thousands.

PPL Electric Utilities has to be made accountable and the thousands of customers should be recompensed for all we have ^{been} through.

Thanking you for the opportunity to raise our voices, I remain,

Jucy Tristani

P.S. I am currently residing at St. Anne Retirement Community

Lucy TRISTANI #1
405 BUTLER AVE. LANCASTER, PA. 17601

Bills Received from PPL ELECTRIC UTILITIES
acct #

LATE DEC. 2022 Pd. 1-5-2023 ck# 6781 \$ 209.00
due 1-19-2023

APR. 2023 Pd. 4-24-2023 ck# 6835 \$ 216.64
due 5-4-2023

LATE APRIL 2023 Pd. 5-2-2023 ck# 6838 \$ 216.64
due 5-17-23 to cover bill dated
and due 5-17-23

May 2023 Pd. Budget Billing as of 5-9-2023 ck# 6845
\$ 198 - PSE 5-10-2023

LATE-MAY 2023 Pd 6-4-2023 ck# 6854 \$ 246.64
due 6-4-2023
write separate note re bills and
amounts

LATE JUNE 2023 Pd 7-4-2023 ck# 6869 \$ 246.64
due ~~8-14~~ 7-17-2023

LATE JULY 2023 Pd 8-3-23 ck# 6878 216.64
due 8-14-2023

cont'd pge #2

cont'd from pge#1
PPL ELECTRIC UTILITIES
Bills

pge#2

LATE AUG. 2023 Pd 9-5-2023 ck#6890 \$266.67
due 9-13-2023

LATE SEPT 2023 Pd 10-3-2023 ck#6906 \$248.00
due 10-16-2023

LATE OCT. 2023 Pd 11-3-2023 ck#6923 \$281.00
due 11-13-2023

LATE NOV. 2023 Pd 12-1-2023 ck#6933 \$281.00
due 12-12-2023

LATE DEC. 2023 Pd 12-31-2023 ck#6958 \$281.00
due 1-16-2024

* LATE JAN. 2024 Pd 2-2-2024 ck#6969 \$311.67
due 2-20-2024

* NOTE: I went to Lancaster General Hospital on
JAN. 8, due to a fall, then JAN 12, 2024 to
St. Anne Retirement Community where I am
currently. No one lived at the house in
JANUARY.

MRS. LUCY TRISTANI
St. Anne Retirement Community
3952 Columbia Ave Room 232
Columbia, PA 17512



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THIS SECRETARY PA. PUBLIC UTILITY COMMISSION
BY THE COMMONWEALTH KEYSTONE BUILDING
CORPORATION STAGED UNIT PA.
AT HARRISBURG, PA 17100 NORTH STREET
Harrisburg, Pa. 17120