

- Greeting; Public Utility Commissions
- Hello my name is Deborah Brown I
- Reside At 20 Silvercreek RD New Philadelphia Pa I Am writing in regards to PUC Docket # M-2023-3038060
- Referring to P.P.L. Utilities.
- I Am writing To say that I had an issue in December 2022 and January 2023 with my electric Bills.
- In December I received an estimated bill of 150.00 Dollars which was around normal. Then in January when I received my bill, it was over 500.00 Dollars, which was not normal. I proceeded to contact P.P.L. which took a lot of effort and time and when I did finally get to talk to someone from P.P.L. they inform me that December's bill was an estimated bill because of some issues. The gentleman I was speaking to did agree that January's bill

Seemed High AND THAT I have

never used that much electric

At my residence ever. And made

A joke about using growing light

At my residence. THAT he was

was going to turn over this

issue to be looked AT, THAT

just to pay the amount AND

once looked into my issue. IF

P.P.L. found any issues that

they would reimburse the difference.

I did not pay the full amount

and still paying on this amount.

And do get many calls from

P.P.L. about my balance. Please

feel free to contact me on this

issue Deborah Brown

20 Silvercreek RD

New Philadelphia, Pa 17159

(570-449-2625)

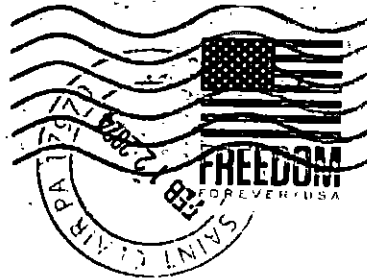
Thank You

Deb Brown

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New Philadelphia, PA
17959

HARRISBURG PA 171

12 FEB 2024 PM 3 L



Public Utility Commission
c/o Secretary
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Harrisburg, Pa 17120

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