

2/8/24

RCVD PUC SEC BUR
FEB 21 2024 AM 11:07

TO: PUBLIC UTILITIES COMMISSION

FROM: JAMES J. DEL CONTE

723 S. ROUTE 183

SCHUYLKILL HAVEN, PA.

PHONE: 570-739-1966

PPL ACCT NUMBER:

PUC DOCKET NUMBER: M-2023-3038060

IN REFERENCE TO THE PPL ELECTRIC UTILITIES BILLING ERRORS, I CONTACTED THEM 3 TIMES ABOUT THE INCREASE IN KWH'S USED BETWEEN DEC. 2022 AND APR. 2023. THEIR BILLING SHOWED AN AVERAGE OF APPROXIMATELY 1500 KWH/MONTH WHICH I THOUGHT WAS HIGH SINCE NOTHING CHANGED IN OUR HOME. IT IS ONLY MY WIFE AND I WHO LIVE IN THE HOME AND WE USE OIL AND PROPANE TO HEAT OUR HOME IN THE WINTER.

I REQUESTED PPL TO SEND A TECHNICIAN TO CHECK THE METER BUT WAS TOLD IT WAS OK. THE NEXT BILLING CYCLE WAS HIGH SO I CALLED AGAIN, AND THEY REPLACED THE METER, BUT IT DIDN'T HELP.

D JAMES DELCONTE
723 S ROUTE 183
SCHUYLKILL HAVEN, PA 17972

HARRISBURG PA 171

8 FEB 2024 PM 2 L



REC'D PA PUC FISCAL
FEB 16 '24 AM 9:15

SECRETARY
PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH ST.
HARRISBURG, PA 17120

17120-007999

