

PUC : M-2023-3038060

To whom it may concern:

I have call this phone number when I had an outrageously high bill (\$1171.73) and (\$909.91) I have a few questions The effective date on the bill for \$1171.73 was 12/29/22, I did not get any help with my phone call so I paid that bill. Also that bill's due date was 3/6/23. The next bill I questioned on due date of 5/3/23 my bill was \$909.91. On the usage Summary there is also the month of February listed twice. Now I know there is only one February a year. I know I am old by by God you don't have to rip me off. Now I live alone I do not walk out of a room without shutting off a light. I do not have the TV on all day. I only wash clothes every other week, and I only wash dishes once a day in a dish pan. I wash and brush my teeth in the morning. I shower quickly 15 or 20 minutes. I have 3 night lights that go on when I step off the bed, battery operated.

I have two bills that say effective date on both 12/29/22. Something is terribly wrong with this billing.

Sincerely yours,

Mary Ellen Jellock

1026 Mt Cobb Rd.

Jefferson Twp. PA 18436-3318

kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
301015679	Feb 9	79859	3863
	Dec 29	75996	
301015679	Dec 29	75996	2142
	Dec 9	73854	
Days Billed: 42		Avg. kWh/Day: 92	Total Delivered: 6005
Date Range	Annual Total Usage	Avg Monthly	
Jan 2022 - Dec 2022	19822 kWh	1652 kWh	

Next meter reading on or about: Mar 13, 2023.  
 State taxes this bill: About \$8.42. PA Gross Receipts Tax: About \$51.27.

**Supply Details**

<b>Generation &amp; Transmission Charges for Dec 9-Dec 29</b>	
Commodity Charge 2142 KWH @ 0.14132	302.71
Gross Receipts Tax \$17.86	
<b>Total AP Gas and Electric Charges</b>	<b>\$302.71</b>

For questions on these charges, please contact this supplier at:

 877-544-4857
 
**AP Gas and Electric Customer Services**  
 6161 Savoy Dr  
 Ste 500  
 Houston, TX 77036

<b>Generation &amp; Transmission Charges for Dec 29-Jan 13</b>	
Transmission Charge: 1,379 kWh at 2.316¢ per kWh	31.94
Generation Charge: Capacity and Energy 1,379 kWh at 12.296¢ per kWh	169.56
<b>Total PPL Electric Utilities Charges</b>	<b>\$201.50</b>

For questions on these charges, please contact this supplier at:

 1-800-342-5775
 
**PPL Electric Utilities Customer Services**  
 827 Hausman Rd  
 Allentown, PA 18104-9392

*Continued on next page*

**Billing Summary**

Previous Balance	\$421.13
Payment Received Dec 21, 2022 - Thank You!	-\$421.13
<b>Balance as of Feb 13, 2023</b>	<b>\$0.00</b>
Total Supply Charges	\$867.17
Total Delivery Charges	\$304.56
<b>Amount Due By 3/6/23</b>	<b>\$1,171.73</b>
Account Balance	\$1,171.73

**Delivery Details**

<b>Distribution Charges</b>	
<b>Residential Rate: RS for Dec 9 - Dec 29</b>	
Customer Charge	9.14
2,142 kWh at 4.667¢ per kWh	99.97
Tax Cut and Jobs Act Credit at -8.23%	-6.89
System Improvement Charge at 5.00%	5.11
PA Tax Adj Surcharge at 0.031%	0.03
<b>Delivery Charges</b>	<b>\$107.36</b>
<b>Residential Rate: RS for Dec 29 - Jan 13</b>	
Customer Charge	6.86
1,379 kWh at 4.6159¢ per kWh	63.65
Tax Cut and Jobs Act Credit at -8.23%	-4.51
System Improvement Charge at 5.00%	3.30
PA Tax Adj Surcharge at -0.112%	-0.08
<b>Delivery Charges</b>	<b>\$69.22</b>
<b>Residential Rate: RS for Jan 13 - Feb 9</b>	
Customer Charge	15.98
2,484 kWh at 4.608¢ per kWh	114.45
Tax Cut and Jobs Act Credit at -8.23%	-8.38
System Improvement Charge at 5.00%	6.10
PA Tax Adj Surcharge at -0.134%	-0.17
<b>Delivery Charges</b>	<b>\$127.98</b>

<b>Total Delivery Charges</b>	<b>\$304.56</b>
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We deliver

PPL Electric Utilities

1-800-342-5775  
For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter 301015679 Account

Due Date	<b>Amount Due</b>
<b>5/3/23</b>	<b>\$909.91</b>

Billing Details on Back

Service to:  
MARY ELLEN JELLOCK  
1026 MT COBB RD  
JEFFERSON TWP, PA 18436

**Supply** \$302.03 Usage from Mar 13 - Apr 12 **Delivery** \$109.06

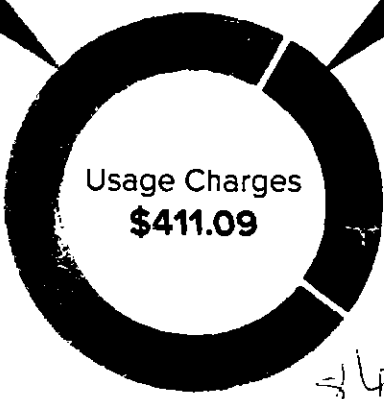
PPL Electric Utilities  
1-800-342-5775

Effective Date  
12/29/22

PPL Electric Utilities

**PPL Electric Utilities Price to Compare**

\$0.14612 Use this price when comparing supplier offers.



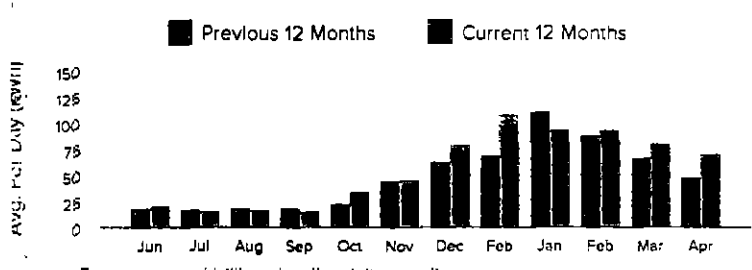
**WANT TO SAVE?**  
To save, turn off exhaust fans within 20 minutes of finishing cooking or bathing.

**SHOP FOR ELECTRICITY**

Visit PPowerSwitch.com or www.oca.state.pa.us if you're shopping. Know your contract expiration date. Account Number: The price to compare is updated June 1st and December 1st. Rate: RS. View schedule at pplelectric.com/rates

*23053136  
231.44  
Paid Telephone Payment  
909.91  
5/3/23*

**Usage Summary**



Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
2022: 1415	44°	\$9.10
2023: 2067 (+8%)	44°	\$13.70 (+51%)

Questions/concerns? Contact us by 5/3/23

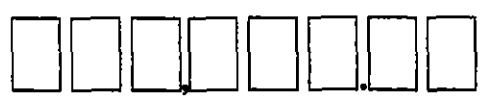
1-800-342-5775  
Visit pplelectric.com for hours of operation.

Correspondence to:  
PPL Customer Service  
827 Hausman Road  
Allentown, PA 18104-9392

Account Number	Due Date	<b>Amount Due</b>
	<b>5/3/23</b>	<b>\$909.91</b>

*Paid*

Amount Enclosed:



AB 01 002917 43609 H 10 A



MARY ELLEN JELLOCK  
1026 MT COBB RD  
JEFFERSON TWP, PA 18436-3318

Please make check payable to: PPL ELECTRIC UTILITIES  
2 NORTH 9TH STREET CPC-GENN1  
ALLENTOWN, PA 18101-1175

kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
301015679	Apr 12	84451	2067
	Mar 13	82384	
Days Billed: 30		Avg. kWh/Day: 69	Total Delivered: 2067
Date Range	Annual Total Usage	Avg Monthly	
May 2022 - Apr 2023	21088 kWh	1757 kWh	

Next meter reading on or about: May 11, 2023.  
 State taxes this bill: About \$8.82. PA Gross Receipts Tax: About \$53.68.

**Supply Details**

Generation & Transmission Charges for Mar 13-Apr 12	
Transmission Charge: 2,067 kWh at 2.316¢ per kWh	47.87
Generation Charge: Capacity and Energy 2,067 kWh at 12.296¢ per kWh	254.16
<b>Total PPL Electric Utilities Charges</b>	<b>\$302.03</b>

For questions on these charges, please contact this supplier at:

 1-800-342-5775
  PPL Electric Utilities  
 Customer Services  
 827 Hausman Rd  
 Allentown, PA 18104-9392

General information: Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

**Billing Summary**

Previous Balance	\$498.82
Balance as of Apr 12, 2023	\$498.82
Total Supply Charges	\$302.03
Total Delivery Charges	\$109.06

**Amount Due By 5/3/23** **\$909.91**

Account Balance **\$909.91**

**Delivery Details**

Distribution Charges	
<b>Residential Rate: RS for Mar 13 - Apr 12</b>	
Customer Charge	15.93
2,067 kWh at 4.608¢ per kWh	95.25
Tax Cut and Jobs Act Credit at -8.23%	-7.17
System Improvement Charge at 5.00%	5.20
PA Tax Adj Surcharge at -0.134%	-0.15
<b>Total Delivery Charges</b>	<b>\$109.06</b>

**Understanding Your Bill**

- Act 129 Compliance Rider** - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.
- Customer Charge** - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance. If you select a new supplier, the name, address and telephone number for both your distribution and supplier company will appear on your bill.
- Distribution Charge (Delivery)** - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business. The distribution charge is regulated by the Public Utility Commission. This charge will vary according to how much electricity you use.
- Generation Charge (Supply)** - Part of the basic service charges on every customer's bill for producing electricity. Generation service is competitively priced and is not regulated by the Public Utility Commission. This charge depends on the contract between the customer and the supplier.
- Kilowatt-hour (kWh)** - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.
- kWh Delivered** - The amount of electricity we delivered to you for your use.
- Storm Damage Expense Rider** - Monthly charge to recover certain costs to make repairs after major storms.
- System Improvement Charge** - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.
- Smart Meter Rider** - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.
- State Tax Adjustment Surcharge** - Monthly charge or credit to reflect changes in various state taxes. The surcharge may vary by bill component.



PPL Electric Utilities

Account Number	Due Date	<b>Amount Due</b>
	<b>3/6/23</b>	<b>\$1,171.73</b>

**Supply Details - Continued**



**Generation & Transmission Charges for Jan 13-Feb 9**

Transmission Charge:	
2,484 kWh at 2.316¢ per kWh	57.53
Generation Charge:	
Capacity and Energy	
2,484 kWh at 12.296¢ per kWh	305.43
<b>Total PPL Electric Utilities Charges</b>	<b>\$362.96</b>

For questions on these charges, please contact this supplier at:



1-800-342-5775



**PPL Electric Utilities  
Customer Services**  
827 Hausman Rd  
Allentown, PA 18104-9392

**Total Supply Charges**

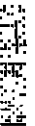
**\$867.17**

General information: Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

**Understanding Your Bill**

- Act 129 Compliance Rider** - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.
  - Customer Charge** - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance. If you select a new supplier, the name, address and telephone number for both your distribution and supplier company will appear on your bill.
  - Distribution Charge (Delivery)** - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business. The distribution charge is regulated by the Public Utility Commission. This charge will vary according to how much electricity you use.
  - Generation Charge (Supply)** - Part of the basic service charges on every customer's bill for producing electricity. Generation service is competitively priced and is not regulated by the Public Utility Commission. This charge depends on the contract between the customer and the supplier.
  - Kilowatt-hour (kWh)** - ~~The basic unit of electric energy for which most customers~~ are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.
  - kWh Delivered** - The amount of electricity we delivered to you for your use.
  - Storm Damage Expense Rider** - Monthly charge to recover certain costs to make repairs after major storms.
  - System Improvement Charge** - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.
  - Smart Meter Rider** - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.
  - State Tax Adjustment Surcharge** - Monthly charge or credit to reflect changes in various state taxes. The surcharge may vary by bill component.
  - Transmission Charge** - Part of the basic service charges on every customer's bill for transporting electricity from the source of supply to the electric distribution company. The Federal Energy Regulatory Commission regulates retail transmission prices and services. This charge will vary with your source of supply.
  - Tax Cut and Jobs Act Credit** - Monthly adjustment for federal tax changes.
- Type(s) of Meter Readings:**
- Actual** - Measures your monthly electricity use based on an actual reading.

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We deliver.

1-800-342-5775  
For hours of operation and to pay/manage your account, visit ppelectric.com.

Meter **301015679** Account

Due Date	<b>Amount Due</b>
<b>3/6/23</b>	<b>\$1,171.73</b>

Billing Details on Back

**Service to:**  
MARY ELLEN JELLOCK  
1026 MT COBB RD  
JEFFERSON TWP, PA 18436

<b>Supply</b>	<b>\$867.17</b>	Usage from Dec 9 - Feb 9	<b>\$304.56</b>	<b>Delivery</b>
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**PPL Electric Utilities**  
1-800-342-5775  
**Effective Date**  
12/29/22

**PPL Electric Utilities**

**Usage Charges**  
**\$1,171.73**

See Supply Details for information.

**PPL Electric Utilities Price to Compare**  
**\$0.14612** Use this price when comparing supplier offers.

This bill covers a longer period than usual. If you prefer to pay over time, please call us to set up a payment plan.

Consider making a monthly pledge to Operation **HELP** to assist those in need to heat their homes.

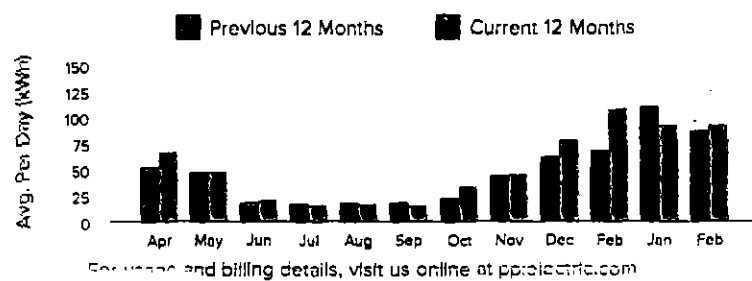
**SHOP FOR ELECTRICITY**

Visit [PAPowerSwitch.com](http://PAPowerSwitch.com) or [www.oca.state.pa.us](http://www.oca.state.pa.us) if you're shopping know your contract expiration date.  
Account Number:  
The price to compare is updated June 1<sup>st</sup> and December 1<sup>st</sup>.  
Rate: RS. View schedule at [ppelectric.com/rates](http://ppelectric.com/rates)

**WANT TO SAVE?**  
A smart thermostat can save you about \$180 a year. Try setting your thermostat at 68 degrees to save.

*See 30 - 421.13*

**Usage Summary**



**February**

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
<b>+22%</b>	<b>+4°</b>	<b>+28%</b>
2021: 2142   2022: 3863	2021: 24°   2022: 28°	2021: \$14.78   2022: \$18.90

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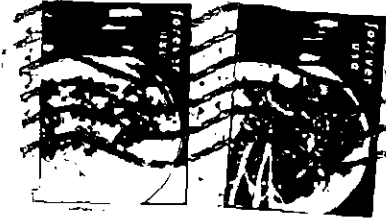


Mary Ellen Jellock  
1026 Mount Cobb Rd  
Lake Ariel PA 18436-3318

AL253851

LEHIGH VALLEY PA 180

20 FEB 2024 PM 3 L



Secretary Public Utility Commission  
Commonwealth Keystone Building  
400 North St.  
Harrisburg, PA 17150

17120-021199

