

VOC#

Case: M2023-3038060

RCVD PUC SEC BIR
FEB 27 2024 AM 10:30

2-22-2024

To Whom it May concern:

I am writing for comment/settlement on how PPL overcharged me and I called multiple times with no resolution to my bills. I honestly felt that I was paying all my neighbors bills for how much they were charging me.

Here is the listing of my Bills.

Acct#

4-1-2020 \$1,487

5-4-2020 \$1,805 } 2 bills in 1

5-11-2020 \$1,557.40 } month!

6-09-2020 \$1,539.40

8-11-2020 \$1,453.40

9-09-2020 \$1,406.40

11-02-2020 \$1,688.40 } 2 bills in 1

11-10-2020 \$1,592.40 } 1 month!

12-10-2020 \$1,546.40

1-2-2021 1,600.40

2-10-2021 1,915.07

3-12-2021 2,343.45 (Really!)

4-14-2021 2,484.45
5-13-2021 2,354.16
that 4,838.61 (2 months)
that's like my whole block!

6-14-2021 2,081.87
7-14-2021 1,951.58
8-11-2021 1,951.58
9-13-2021 1,691.00
10-12-2021 1,560.71
11-10-2021 1,432.42
12-10-2021 1,302.13

1-11-2022 1,171.84
2-09-2022 1,041.55
3-11-2022 911.26
4-11-2022 911.26
5-11-2022 650.68
6-08-2022 650.68
7-08-2022 390.10
8-08-2022 247.10
9-07-2022 131.00
10-07-2022 145.00
11-04-2022 145.40
12-06-2022 312.47

1-11-2023	485.85
2-06-2023	472.77
3-13-2023	321.00
4-10-2023	321.00
5-09-2023	321.00
6-08-2023	450.01
7-10-2023	286.36
8-08-2023	286.24
9-07-2023	268.21
10-06-2023	268.15
11-06-2023	267.98
12-08-2023	301.69

AND MY MOST RECENT
BILLS AS OF 2024

1-11-2024	301.30
2-09-2024	49.35

Let me tell you I live in a
row homes, 2 bedrooms so
now can my bills be over
\$2,000, they literally were
taking food from my kids.
I am a single mother and it
is terrible how much I was
being charged. I got no
help what so ever when

I called to report how high my bills were.

I think PPL should be held accountable for all the money that they were sucking out of me and how many others.

SHAME ON YOU
PPL!
♡

I honestly feel I should be compensated for all the money I had to come up with for these ridiculous bills. I can see if I lived in a mansion with 1,000 and 1,000 of lights my bills could be that high BUT I don't.

I would like a response and PPL needs to be accountable for how they overcharged me big time!

I can be reached
at 484-821-6614. And I
reside at

1733 Newport Ave.
Northampton PA 18061

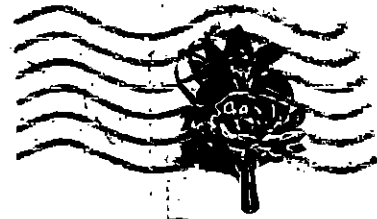
Tanya Hein

Sincerely
Tanya Hein

T. Heim
1733 Newport Ave.
N. Hampton PA
18067

LEHIGH VALLEY PA 180

23 FEB 2024 PM 4 L



Secretary, PA Public
Utility Commission
Commonwealth Keystone Bldg.
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17120-021129