

I was trying to comment to PUC M-2023-3038060 the newspaper said to comment to file. Then it asked to upload a document which I didn't know what I was supposed to upload. I tried to upload my PPL bill to show I'm a PPL customer but unfortunately a wrong document uploaded I was on my phone. I couldn't see which one it was until it was too late. I was working on this for over 30 minutes to get it completed before the deadline but because I couldn't just file a comment it wouldn't let me submit before 4:30 yesterday. What can I do about this.

Marie Lipsett
579-617-8040
Sent from my iPhone

The website wouldn't let my comments go thru earlier.

My comments are my bills were very high & I would like to be part of the refunding of overpaid customers, if I am entitled.

On Feb 29, 2024, at 2:19 PM,
.rote:

Thank you

Marie Lipsett

On February 29, 2024, the Pennsylvania Public Utility Commission received an e-filed screen shot of a google search filed as a formal rate complaint. This e-mail is to inform you that your e-filing was rejected for the following reason:

- 1. A copy of a screen shot of a google search does not constitute a complaint.

If you wish to file a complaint please visit our website, <https://www.puc.pa.gov/complaints/> , select the appropriate form and file it as instructed.



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WE DO DAILY PICK UPS
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Deadline here for comments

EFFORTS

The deadline for PPL Electric Utilities customers to submit comments on a proposed settlement regarding billing issues to the Pennsylvania Public Utility Commission is 4:30 p.m. Wednesday.

Comments — submitted online at efiling.puc.pa.gov or by mail to secretary of the PUC, Commonwealth Keystone Building at 400 North St., Harrisburg, PA 17120 — should reference PUC docket number M-2023-3038060.

The settlement — proposed

by the PUC's independent Bureau of Investigation and Enforcement and PPL — includes payment of a \$1 million civil penalty and PPL's agreement to absorb more than \$16 million in related costs, per the PUC.

The proposed settlement also notes that PPL already refunded approximately \$1 million to customers who received estimated bills and were overbilled due to the application of incorrect rates, according to the commission.

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City,
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GIRL SCOUTS

... 'drone'



We deliver.

1-800-342-5775
For hours of operation and to
manage your account, visit
ppl.electric.com

Meter 301354122 Account

Due Date	Amount Due
3/13/24	\$147.32

Billing Details on Back

Service to:
MARIE LIPSETT
29 MAPLE AVE
MAR LIN, PA 17951

Supply \$92.75

PPL Electric Utilities
1-800-342-5775

PPL Electric Utilities Price to Compare
Use this price when comparing
supplier offers.

\$0.11028

SHOP FOR ELECTRICITY
Visit PApowerSwitch.com or www.pa.state.pa.us
if you're an employer. nct expiration date
Account Number:
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppl.electric.com/rates

Usage from Jan 23 - Feb 21

Usage Charges
\$147.32

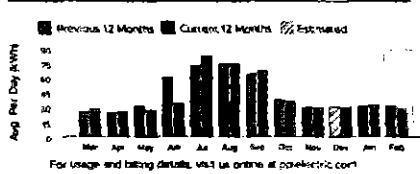
Delivery \$54.57

PPL Electric Utilities

Consider making a monthly pledge to
Operation HELP to assist those in need to
heat their homes.

WANT TO SAVE?
A smart thermostat can save you about
\$180 a year. Try setting your
thermostat at 68 degrees to save.

Usage Summary



February

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
-6%	+1°	-24%
2023	35°	\$6.65
2024	36°	\$5.08

Questions/concerns? Contact us by 3/13/24

1-800-342-5775
Visit ppl.electric.com for hours of operation.
Correspondence to:
PPL Customer Services
637 Housman Road
Allentown, PA 18104-0792



MARIE LIPSETT
PO BOX 96
MAR LIN PA 17951

Sign back of bill step to credit in auto bill pay

Account Number	Due Date	Amount Due
	3/13/24	\$147.32

Amount Enclosed



Please mail a check payable to: PPL ELECTRIC UTILITIES
PO BOX 419054
ST LOUIS, MO 63141-9054

1 4600001473260000147329 9445851006

Meter Number	Reading	Meter Reading	kWh Month Hours
301354122	Feb 21	79633	841
	Jan 23	78792	
Days Billed: 29	Avg kWh/Day: 29	Total Delivered: 841	
Over Range	Amount Total Usage	Avg Monthly	
Mar 2023 - Feb 2024	15495 kWh	1791 kWh	

Next meter reading on or about: Mar 21, 2024
Date times this bill: About \$142. PA Gross Receipts Tax: About \$8.69

Account Page 2

Billing Summary	
Previous Balance	\$198.75
Payment Received Jan 29, 2024 - Thank You!	-\$198.75
Balance as of Feb 21, 2024	\$0.00
Total Supply Charges	\$92.75
Total Delivery Charges	\$54.57
Amount Due By 3/13/24	\$147.32
Account Balance	\$147.32

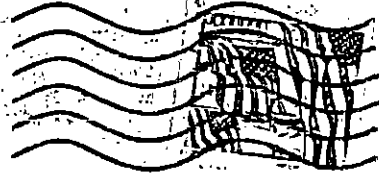
selfserve.pplelectric.com



Marie Lipsett
29 Maple Ave
Marlin PA 17951

HARRISBURG PA 171

6 MAR 2024 PM 1 L



Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
400 North St
Keystone Building 2nd Floor
Harrisburg PA 17120

Attn: Secretary of PUC

17120-009399

