



COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION
400 NORTH STREET
HARRISBURG, PA 17120

ROBERT F. POWELSON
CHAIRMAN

September 28, 2012

The Honorable Thomas W. Corbett
Governor of Pennsylvania
Room 225 Main Capitol Building
Harrisburg, Pennsylvania 17120

Dear Governor Corbett:

In compliance with Section 6701.4(e) of the Universal Telecommunications and Print Media Access Act (UTPMA Act),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report relating to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry (L&I). The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it began to rely solely on the TRS surcharge for funding. The Commission administers the TRS surcharge fund.

The attached report discusses the following aspects of the programs: 1) Calculation and Statement of the TRS surcharge level established pursuant to §6701.4(c); 2) TDD Program; fund balances, revenues, and disbursements and expenses; 3) PMAS Program; fund balances, revenues, and disbursements and expenses; 4) OVR reported information; and 5) Public Utility Commission Conclusion. An electronic version of this report is available on the Commission's website (http://www.puc.state.pa.us/utility_industry/telecommunications/telecommunications_relay_service.a.spx) located at the "Utility & Industry" - "Telecommunications" - "Telecommunications Relay Service" tabs.

Very truly yours,

A handwritten signature in black ink that reads "Robert F. Powelson".

Robert F. Powelson
Chairman

Enclosure

¹ 35 P.S. §§ 6701.1 – 6701.4; Act 34 of 1995, as amended by Act 174 of 2004; (UTPMA Act).



COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION
400 NORTH STREET
HARRISBURG, PA 17120

ROBERT F. POWELSON
CHAIRMAN

September 28, 2012

The Honorable James Cawley
Lieutenant Governor of Pennsylvania
Room 200 Main Capitol Building
Harrisburg, Pennsylvania 17120

Dear Lieutenant Governor Cawley:

In compliance with Section 6701.4(e) of the Universal Telecommunications and Print Media Access Act (UTPMA Act),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report relating to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry (L&I). The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it began to rely solely on the TRS surcharge for funding. The Commission administers the TRS surcharge fund.

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Very truly yours,

Robert F. Powelson
Chairman

Enclosure

¹ 35 P.S. §§ 6701.1 – 6701.4; Act 34 of 1995, as amended by Act 174 of 2004; (UTPMA Act).



COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION
400 NORTH STREET
HARRISBURG, PA 17120

ROBERT F. POWELSON
CHAIRMAN

September 28, 2012

TO THE MEMBERS OF THE GENERAL ASSEMBLY
OF THE COMMONWEALTH OF PENNSYLVANIA:

In compliance with Section 6701.4(e) of the Universal Telecommunications and Print Media Access Act (UTPMA Act),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report relating to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry (L&I). The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it began to rely solely on the TRS surcharge for funding. The Commission administers the TRS surcharge fund.

The attached report discusses the following aspects of the programs: 1) Calculation and Statement of the TRS surcharge level established pursuant to §6701.4(c); 2) TDD Program; fund balances, revenues, and disbursements and expenses; 3) PMAS Program; fund balances, revenues, and disbursements and expenses; 4) OVR reported information; and 5) Public Utility Commission Conclusion. An electronic version of this report is available on the Commission's website (http://www.puc.state.pa.us/utility_industry/telecommunications/telecommunications_relay_service.a.spx) located at the "Utility & Industry" - "Telecommunications" - "Telecommunications Relay Service" tabs.

Very truly yours,

A handwritten signature in black ink that reads "Robert F. Powelson".

Robert F. Powelson
Chairman

Enclosure

¹ 35 P.S. §§ 6701.1 – 6701.4; Act 34 of 1995, as amended by Act 174 of 2004; (UTPMA Act).

**ANNUAL REPORT OF THE
FISCAL STATUS AND OPERATIONS OF THE
TELECOMMUNICATIONS DEVICE DISTRIBUTION
PROGRAM AND
THE PRINT MEDIA ACCESS SYSTEM PROGRAM**

**SUBMITTED BY
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

OCTOBER 1, 2012

In compliance with Section 6701.4(e) of the Universal Telecommunications and Print Media Access Act (UTPMA Act),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report relating to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program).²

The TDD Program provides assistive telecommunications equipment to eligible applicants and is funded from the Telecommunication Relay Service Program (TRS) surcharge. It is operated by the Office of Vocational Rehabilitation (OVR), in the Department of Labor and Industry (L&I). Pennsylvania's Initiative on Assistive Technology (PIAT), Institute on Disabilities at Temple University (IDT) located in Philadelphia, Pennsylvania, is the current TDD Program manager under contract to the OVR.

The PMAS Program, also known as "NFB Newslines", provides access to the National Federation of the Blind (NFB) reading service. Historically, the PMAS Program was initially funded through special grants; however, beginning in July 2006, its funding has been accounted entirely through the TRS surcharge funds. The PMAS Program is operated by the Bureau of Blindness and Visual Services (BBVS), Office of Vocational Rehabilitation, in the Department of Labor and Industry.

The Commission provides assistance to the OVR, BBVS, and PIAT in accordance with the UTPMA Act. The Commission administers the TRS Surcharge funds.

¹ 35 P.S. §§ 6701.1 – 6701.4; Act 34 of 1995, as amended by Act 174 of 2004; (UTPMA Act).

² An electronic version of this report is available on the Commission's website (http://www.puc.state.pa.us/utility_industry/telecommunications/telecommunications_relay_service.aspx) located at the "Utility & Industry" - "Telecommunications" - "Telecommunications Relay Service" tabs.

CALCULATION AND USE OF TRS SURCHARGE FUND FOR TDD PROGRAM & PMAS PROGRAM

The TRS surcharge rate is calculated based on the number of wireline telephone lines in service as of December 31, and the combined expenses of the TRS, TDD Program and the PMAS Program. Local exchange carriers (LECs) report their wireline counts by filing an Annual Access Line Summary Report to the Commission. Based on the total number of access lines submitted by the LECs and the estimated expenses and financial status of the TRS, TDD Program, and PMAS Program fund accounts, the Commission sets the residential and business monthly access line TRS surcharge. The current rate is set at \$0.08 per access line per month effective from July 1, 2012 through June 30, 2013.

35 P.S. §6701.4(c) provides in pertinent part, that:

(c) Additional use of [TRS] surcharge.--The Telecommunications Device Distribution Program shall be funded and the Print Media Access System program may be funded by the Telecommunication Relay Service Program surcharge, as calculated by the commission on an annual basis under the methodology established by the commission in order entered May 29, 1990, and July 9, 1990, at Docket Number M-00900239...

A copy of the Commission's Order entered May 25, 2012, at Docket No. M-2012-2281401, approving the TRS surcharge and TDD Program and PMAS Program allocation percentage of the surcharge rates, is attached as Public Utility Commission Attachment A.

TDD PROGRAM

On April 9, 2012, the OVR provided a budget with the Commission for the TDD Program for the ensuing year. The TDD Program budget for July 1, 2012, through June 30, 2013, as submitted by the OVR, is \$260,053, as compared to \$272,478 from the budget year 2011-2012. The OVR's 2012-2013 budget proposal estimated that the costs will be \$108,541 for equipment and \$151,512 for consumer education services. In addition, the budget calculation showed the quantity, unit cost, and total cost, by type of telecommunications device. The OVR's 2012-2013 budget proposal for the TDD Program is attached as Public Utility Commission Attachment B.

The TDD Program Fund had a beginning balance on July 1, 2011 of \$385,403. Based on the program budget for 2012-2013, expected expenses and access line counts the TDD Program fund is allocated 4 percent of each monthly \$0.08 rate.

The TDD Program surcharge net revenue received from the TRS surcharge was \$270,386 for the period of July 1, 2011, to June 30, 2012.

The TDD Program Fund earned net investment income of \$40 for the period of July 1, 2011, through June 30, 2012.

The TDD Program Fund paid \$93,062 in distributed equipment costs for the period of July 1, 2011, through June 30, 2012.

The TDD Program paid \$146,126 for consumer education and outreach for the period July 1, 2011 through June 30, 2012.

The TDD Program Fund paid \$1,837 in fiduciary fees (US Bank Institutional Trust & Custody) for the period of July 1, 2011, through June 30, 2012.

The TDD Program Fund balance at fiscal year ended June 30, 2012, was \$414,803.

The TDD Program fund balance of \$414,803 will require additional funding to provide for program elements and maintain an adequate cash flow reserve. The Commission has included 4.0 percent of the total TRS surcharge revenues to be allocated to the TDD Program Fund for the 2012-2013 TRS Surcharge recalculation year. (See Public Utility Commission Attachment A)

PMAS PROGRAM

On April 9, 2012, the BBVS provided a budget with the Commission for the PMAS Program for the ensuing year. The PMASP Program budget for July 1, 2012, through June 30, 2013, as submitted by the BBVS, is \$154,610 as compared to \$129,104 from the budget year 2011-2012. The BBVS submitted 2012-2013 budget proposal estimated that the costs will include National Federation of the Blind "NFB Newline," nineteen participating newspapers, annual set-up, maintenance and distribution fee, marketing and outreach, and a one-year telecommunications subscription fee. The BBVS 2012-2013 budget proposal for the PMAS Program is attached as Public Utility Commission Attachment C.

The PMAS Program Fund balance as of July 1, 2011, was \$277,398.

The PMAS Program surcharge net revenue received from the TRS surcharge was \$106,099 for the period of July 1, 2011, to June 30, 2012.

The PMAS Program Fund earned net investment income of \$25 for the period of July 1, 2011, through June 30, 2012.

The PMAS Program Fund paid \$106,713 for NFB Newline annual element costs for the period of July 1, 2011, through June 30, 2012.

The PMAS Program Fund paid \$1,139 in fiduciary fees (US Bank Institutional Trust & Custody) for the period of July 1, 2011, through June 30, 2012.

The PMASP Program Fund balance at fiscal year ended June 30, 2012, was \$275,671.

The PMAS Program fund balance of \$275,671 will require additional funding to provide for program elements and maintain an adequate cash flow reserve. The NFB Newslite requires annual payment in advance, generally by October of the contract year. Therefore, the PMAS Program Fund must maintain a balance adequate to cover contract costs for the coming year. The Commission has included 3.0 percent of the total TRS surcharge revenues to be allocated to the PMAS Program Fund for the 2012-2013 TRS Surcharge recalculation year. (See Public Utility Commission Attachment A)

PUBLIC UTILITY COMMISSION CONCLUSION

The Commission has been responsive to the needs of the residents of Pennsylvania who depend upon the TDD Program and the PMAS Program and is compliant with the directives of the law. The Commission will continue to be attentive to the implementation of the TDD Program and PMAS Program and the Commission's funding oversight and responsibilities.

The Commission with the assistance of the OVR conducts annual audits of the TDD Program and the PMAS Program. The objectives and scope of the audit is to determine that only qualified individuals received TDD equipment; that the consumer educator properly and accurately charged the fund for services provided; that only qualified bidders were awarded contracts through the RFP; that equipment and service contractors properly invoiced the funds; and that all monies withdrawn from the TDD Program account and PMAS Program account were only used for qualifying TDD Program and PMAS Program services and equipment.

The Commission is currently conducting the audit of the TDD Program and the PMAS Program activity for the two fiscal periods ending June 30, 2010 and 2011. The audit report will be issued in the near future. The Commission's audit of the TDD Program and the PMAS Program activity for the two fiscal periods ending June 30, 2008 and 2009 contained no adverse findings or recommendations.

ATTACHMENTS

Following is a list of Public Utility Commission Attachments:

Public Utility Commission Attachment A: Commission's Order Approving New Surcharge Rates

Public Utility Commission Attachment B: TDD Program Information Submitted by the OVR

Public Utility Commission Attachment C: PMAS Program Information Submitted by the BBVS

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265

Public Meeting held May 24, 2012

Commissioners Present:

Robert F. Powelson, Chairman
John F. Coleman, Jr., Vice Chairman
Wayne E. Gardner
James H. Cawley
Pamela A. Witmer

Recalculation of the Pennsylvania
Telecommunications Relay Service Surcharge

M-2012-2281401
M-00900239

ORDER

BY THE COMMISSION:

Pursuant to our May 29, 1990 Order at Docket No. M-00900239 establishing the Pennsylvania Telephone Relay Service (Relay)¹ and surcharge funding mechanism (TRS surcharge) and subsequent legislation,² we have completed the annual recalculation of the TRS surcharge as it will apply to residence and business wireline access lines for July 1, 2012, through June 30, 2013. The monthly residential and business monthly access line surcharge will remain set at \$0.08.

¹ Additional information on TRS may be found at http://www.puc.state.pa.us/telecom/telecom_relay_service.aspx

² See Act 34 of 1995, 35 P.S. §§ 6701.1 – 6701.4 (the statutory provisions were amended by Act 181 of 2002 to be more inclusive of persons with disabilities), establishing the Telephone Device Distribution Program (TDDP) to be funded by the TRS surcharge and which codified Relay and use of the TRS surcharge funding mechanism; and Act 174 of 2004, 35 P.S. §6701.3a, which established the Print Media Access System Program (PMASP) to be funded in part by the TRS surcharge. PMASP is a reading service for persons with certain vision and physical disabilities. The law is now called the “Universal Telecommunications and Print Media Access Act.”

Background

The annual TRS recalculation is dependent on data from several sources. Local Exchange Carriers (LECs)³ submitted annual wireline access line counts per 52 Pa. Code § 63.37. The Relay Provider, AT&T Communications of Pennsylvania, LLC, submitted the estimated minutes of use and charges for July 1, 2012, through June 30, 2013. Hamilton Telecommunications submitted the estimated minutes of use report for the captioned telephone relay service (CTRS). The Deputy Executive Director of the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry submitted the 2012-2013 TDDP budget and the 2012-2013 PMASP budget. The surcharge also funds the TRS Advisory Board activities and Fund administration costs. U.S. Bank,⁴ the Fund Administrator, provided a statement of the financial status of the Fund.⁵

Calculation for 2012 – 2013

Wireline access lines reported by LECs for 2011 and adjusted for Centrex lines are 6,086,670 (4,048,612 Residence and 2,038,058 Business). Based upon the number of access lines, projected program costs (Relay, CTRS, TDDP, and PMASP), anticipated Relay Advisory Board expenses, TRS Fund administration costs, and the financial status of the TRS Fund, the 2012-2013 monthly TRS surcharge rate for both residence and business access lines will continue to be set at \$0.08 per month. All LECs

³ LEC includes both incumbent and competitive local exchange carriers. 190 LECs submitted access line count data as required. Some LECs had not submitted access line counts as of the date of preparation of this order; therefore, access line counts are estimated for surcharge calculation purposes. Noncompliant LECs are referred to the Commission's Bureau of Investigation & Enforcement.

⁴ As a result of mergers, acquisitions, and name changes, Fund administration has been handled by Hamilton Bank (1990), CoreStates Bank N.A. (1995), First Union National Bank (1999), Wachovia Bank, N.A. (2002), and U.S. Bank Institutional Trust & Custody (2006).

⁵ Separate accounts are maintained for the portions of the surcharge allocated to Relay, TDDP, and PMASP. Relay Advisory Board, CTRS, and outreach activities are funded from the Relay account; Fund administration draws from each respective account.

shall continue to remit TRS surcharge revenues to the Fund Administrator.⁶ Since the 2012-2013 surcharge remains the same as the 2011-2012 rate of \$0.08, tariff supplements are not required.

Effective July 1, 2012, the monthly surcharge allocation for each fund account is as follows:⁷

	2012-2013 Monthly Surcharge Percentage	
	<u>Residence %</u>	<u>Business %</u>
Relay	93.0	93.0
TDDP	4.0	4.0
PMASP	<u>3.0</u>	<u>3.0</u>
Total Percentage	100.0	100.0

Operations for 2012 – 2013

We shall continue our active oversight of the operations of the Pennsylvania Relay, (traditional, speech-to-speech, and captioned telephone). Further, in accordance with 35 P.S. §§ 6701.3a & 4, we shall continue to collaborate with OVR and its TDDP administrator⁸ to ensure adequate funding for distribution of TDDP equipment to low-income households. Further, we shall continue to assist OVR in its mission to ensure adequate funding for PMASP.

⁶ U.S. Bank Institutional Trust & Custody, Attn: Sue Massey, EX-PA-WBSP, 50 South 16th Street, 20th Floor, Philadelphia, PA 19102, payable to the “PA Relay Service Fund” and designated for Relay. Wire instructions can be found on the remittance form.

⁷ The TRS surcharge appears as a single line item on customers’ bills but actually has three components (Relay TDDP and PMASP).

⁸ As of January 1, 2007, the TDD program is administered by Pennsylvania’s Initiative on Assistive Technology (PIAT), Institute on Disabilities, Temple University (IDT).

Audits

On May 29, 2003, the Commission authorized an audit of the TRS fund. The scope of this audit was expanded to include additional fiscal periods. On August 7, 2003, a Commission Secretarial Letter required AT&T Communications of Pennsylvania, LLC, to file, on or before May 1st of each year, a Statement of Actual Underlying Costs of the PA TRS for the prior completed period of July 1 through June 30. The Bureau of Audits could not complete this audit because AT&T could not produce adequate supporting documentation to the submitted statements. The Bureau of Audits did issue a report April 6, 2011, at Docket No. D-2009-2090893, that disclaimed an opinion on the submitted statements due to reasons discussed in the audit report. Audits could not state that the statements presented fairly, in all material respects, the underlying costs of the TRS rates.

Also, the Bureau of Audits did complete the audit on the Telecommunications Device Distribution Program and Print Media Access Program for the twelve-month period ended June 30, 2009 and June 30, 2008. The audits of the TDDP and PMASP for the twelve-month period ended June 30, 2011 and June 30, 2010 are currently in progress.

Conclusion

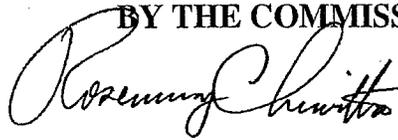
The Commission has completed the annual recalculation of the TRS Surcharge. The surcharge to be applied beginning July 1, 2012 through June 30, 2013 will remain at \$0.08 for residential and business access lines; **THEREFORE,**

IT IS ORDERED:

1. That for the period of July 1, 2012 through June 30, 2013 the monthly TRS surcharge rate shall be \$0.08 for residence and business, unless we take further action to revise the TRS surcharge prior to June 30, 2013.
2. That all local exchange carriers are directed to use the attached form to remit the monthly TRS surcharge collections to U.S. Bank, Institutional Trust & Custody. All local exchange carriers are required to collect and remit the TRS surcharge revenue monthly by the 20th of each month.
3. That a copy of this Order be served upon all local exchange carriers, AT&T Communications Company of Pennsylvania, LLC, Hamilton Telecommunications, U.S. Bank Institutional Trust & Custody, the Office of Vocational Rehabilitation in the Department of Labor and Industry, the Office of Consumer Advocate, the Office of Small Business Advocate, and the Pennsylvania Telephone Association.
4. That a copy of this Order be published in the *Pennsylvania Bulletin*.

5. That a copy of this Order be posted to the Commission's website.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read "Rosemary Chiavetta", written in a cursive style.

Rosemary Chiavetta
Secretary

(SEAL)

ORDER ADOPTED: May 24, 2012

ORDER ENTERED: May 25, 2012

REMITTANCE FORM FOR MONTHLY TRS SURCHARGE COLLECTIONS

Effective July 1, 2012 through June 30, 2013

M-2012-2281401

All local exchange carriers are required to collect and remit the TRS surcharge revenue monthly, by the 20th of each month using the following format for the monthly remittance:

Pennsylvania TRS Surcharge

For the Month Ending _____

Number of **Residential** access lines _____
 X \$0.08 per line _____

Allocated:
 TRS Relay 93.0 percent _____
 TDDP 4.0 percent _____
 PMASP 3.0 percent _____

Number of **Business** access lines _____
 X \$0.08 per line _____

Allocated:
 TRS Relay 93.0 percent _____
 TDDP 4.0 percent _____
 PMASP 3.0 percent _____

Total Remittance _____

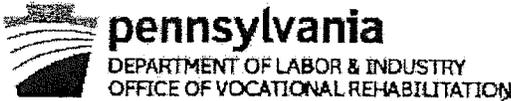
Make check payable to: Pennsylvania TRS Fund

Mail Report and payment to:	Wire Instructions:
U.S. Bank Institutional Trust & Custody Sue Massey EX-PA-WBSP 50 South 16 th Street, 20 th Floor Philadelphia, PA 19102	BANK U.S. Bank N.A ADDRESS 60 Livingston Avenue, St Paul MN 55107-2292 ABA 091 000 022 BNF ITC Depository South & East ACCOUNT 173 103 781 832 OBI PA Relay ATTN: Sue Massey

Remittance for: Company Name(s): _____
 Contact Person: _____
 Voice Phone Number: (____) _____ FAX: (____) _____
 E-mail address _____

Authorized Signature: _____ *Date:* _____

Please direct any questions regarding the TRS Surcharge remittance to Mr. Eric Jeschke at (717) 783-3850 or ejeschke@pa.gov.



RECEIVED

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RECEIVED
2012 AUG 23 AM 9:50
PA.P.U.C.
SECRETARY'S BUREAU

August 21, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Docket Number M-2012-2281406
2012 Annual Report to the General Assembly

- Telecommunications Device Distribution Program (TDDP)
- Print Media Access System Program (PMASP)

Dear Ms. Chiavetta:

Attached is the information requested by the Pennsylvania Public Utility Commission (PUC) from the Office of Vocational Rehabilitation (OVR) for inclusion in the Annual Report to the Governor and Pennsylvania Legislature.

If you have any further questions, please do not hesitate to contact Beverly Sisko at (717) 787-8315 or bsisko@pa.gov.

Sincerely,

Stephen H. Suroviac
Executive Director

BS:fk

cc: Amy Goldman, Temple University TDDP
Sandra McNally, Temple University TDDP
Eric Jeschke, PUC
Nesta Livingston
David DeNotaris
Sharon Behun
David Boyle
Carol Mackel, HGAC
File

ANNUAL REPORT TO THE GENERAL ASSEMBLY
ACT 181-2002:
TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM
Docket Number M-2012-2281406

IN OVERSEEING THE TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM (TDDP), THE OFFICE OF VOCATIONAL REHABILITATION (OVR) REPORTS THE FOLLOWING FISCAL YEAR ACTIVITIES BEGINNING JULY 1, 2011 TO JUNE 30, 2012:

Background:

Act 181-2002 provided for the creation of the Telecommunication Device Distribution Program. The Act authorizes the collection of funds as calculated by the PA Public Utility Commission on an annual basis in order to pay for telecommunication equipment for eligible applicants. The Act identifies the OVR in the Department of Labor and Industry as responsible for the oversight of the TDDP, but does not allow for administrative costs to be levied against the surcharge funds.

The Institute on Disabilities at Temple University, as designated by OVR, continues to administer the TDDP. Administrative activities are funded by OVR, with supplemental funds contributed by Pennsylvania's Initiative on Assistive Technology (federal dollars).

ELIGIBILITY REQUIREMENTS FOR THE TDDP:

- Be a resident of Pennsylvania.
- Qualify as a person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. A licensed physician, audiologist, speech pathologist or a representative of a qualified state agency must certify the disability (e.g. OVR Counselor, Department of Public Welfare or Social Security Case Worker).
- Have current landline telephone service and be capable of using the requested device(s).
- Be six years of age or older.
- Have an individual gross income of 200% of the Federal Poverty level or less (not including family/household income, currently \$22,340 per year for a single individual).

OPERATION OF THE PROGRAM:

- During this fiscal year of July 1, 2011 through June 30, 2012 the Institute on Disabilities provided the day-to-day operations of the TDDP. The Institute on Disabilities has a proven track record of providing assistive technology devices and services to Pennsylvanians with disabilities of all ages, as the lead agency for the implementation of the federal Assistive Technology Act in Pennsylvania [Pennsylvania's Initiative on Assistive Technology (PIAT)]. The Institute also serves as OVR's contractor for the implementation of the state-funded program, Pennsylvania's Assistive Technology Lending Library.

The Advisory Council for the Deaf and Hard of Hearing (Advisory Council) in the Department of Labor and Industry will serve as an advisory body to the TDDP program until September 30, 2012. At the request of the Executive Director of the Office of Vocational Rehabilitation, beginning October 1, 2012 the Institute on Disabilities' Assistive Technology Advisory Committee (ATAC) will serve as the advisory body to TDDP. The ATAC is comprised of a majority of persons with disabilities or family members of such persons, representing a variety of disabilities (sensory, physical, intellectual, multiple disabilities).

APPLICATION FORMS:

- Applications are distributed by request through the US Mail, as well as through email. Applications can also be downloaded from the Institute on Disabilities' website: <http://disabilities.temple.edu/tddp>. Applications are distributed through the statewide network of Assistive Technology Resource Centers (ATRCs) and TDDP Volunteer Centers created under PIAT. During this program year the Institute on Disabilities/PIAT received and reviewed a total of 685 individual applications. Of these, a total of 601 were determined eligible, and 23 were determined ineligible or were withdrawn by applicant. As of June 30, 2012, eligibility determinations were still in process on approximately 71 applications because they were incomplete. Two applicants had applications that were incomplete and did not respond to repeated requests for information, so their applications were marked inactive.

EQUIPMENT DISTRIBUTED TO APPLICANTS:

- Equipment distributed to 601 eligible applicants between July 1, 2011 – June 30, 2012 is detailed in Attachment 1.

FUNDING:

- The market value of the TDDP fund as of June 30, 2012 was \$414,806.41. The USBank Account Summary for the period ending June 30, 2012 is attached and referenced as Attachment 2.

VENDORS:

- From July 1, 2011 to June 30, 2012 the program used the following two (2) vendors to supply equipment for the TDDP:
 - Teltex, Inc., Kearney, MO
 - WCI - Weitbrecht Communications, Inc., Santa Monica, CA
- These vendors supplied equipment from the pre-approved list as well as devices approved through the Exceptions Process, as applicable. The agreements with these vendors extend until September 30, 2012.

In addition, one piece of equipment was approved through the Exceptions process: a Deaf Blind Communicator was purchased from Humanware, which is the sole source provider for that device.

An equipment price list is included in this report as Attachment 3.

Fund disbursements to vendors during the period July 1, 2011 through June 30, 2012 are as follows:

Teltex, Inc.	\$57,703.50
WCI	\$22,508.75
Humanware	<u>\$12,829.00</u>
Total vendor disbursements:	\$93,041.25

These disbursements also include payments for equipment ordered toward the end of the previous program year (July 2010-June 2011).

CONSUMER EDUCATION AND OUTREACH:

Subcontracts with seven regional Assistive Technology Resource Centers (ATRCs) to provide "local" activities related to consumer outreach, education and training began on July 1, 2011. In addition to coordinating Consumer Education and Outreach efforts, the Institute/PIAT serves as an ATRC for southeastern Pennsylvania. Between July 2011 and June 2012 the Institute/PIAT (including but not limited to, the Consumer Educator), and ATRCs participated in 73 outreach activities, including 5 statewide events, held in 29 counties, and reaching over 8,213 Pennsylvanians. The list of activities is included in this report as Attachment 4.

Total fund disbursements (July 1, 2011 to June 30, 2012) to Temple University for Consumer Education and Outreach activities: \$143,841.44. This figure includes remaining amounts due for July 2010 to June 2011.

ISSUES:

- Concerns about equipment compatibility with digital telephone lines, particularly with TTYs and the CapTel 800.
- Inability to distribute phones that receive captions through an internet connection.
- Continued inquiries requesting wireless phones and videophones.

ACCOMPLISHMENTS (July 1, 2011 to June 30, 2012):

- All policies and procedures were reviewed. A new policy regarding proof of income and income exceptions was proposed to the Advisory Council and approved on May 11, 2012. This policy provides clarification as to the types of documentation that can be accepted as proof of income, and outlines an exception process for instances where traditional documentation is unavailable. This policy will take effect July 1, 2012. The new policy is attached.
- The TDDP application (attached) and brochure (attached) were revised and reprinted.
- Six more organizations joined as Volunteer Centers to assist with consumer outreach and a variety of other activities. There are now 34 Volunteer Centers. Free trainings were held regionally for existing Volunteer Centers and other organizations interested in becoming Volunteer Centers.
- Support (either in person or by phone) was provided to all 34 of the consumers requesting assistance with the equipment they received from TDDP. 97% of these consumers reported that they were satisfied with the support they received.
- Satisfaction surveys were mailed to equipment recipients. Overall satisfaction rate is 92% (satisfied or highly satisfied).
- Articles were published in 7 newsletters, and press releases were sent to over 50 newspapers. Mailings containing TDDP information were also sent in several regions of the state to senior centers, audiologists, providers, state legislators, and ATRC mailing lists. In total, these mailings and publications potentially reached over 500,098 Pennsylvanians.

ATTACHMENTS:

- Attachment 1 - Equipment Ordered 2011-2012
- Attachment 2 - Activity Summary Report (USBank)

- Attachment 3 - Equipment Price List
- Attachment 4 - Outreach Events – July 1, 2011 through June 30, 2012

- Referenced Attachment - TDDP Application Form
- Referenced Attachment – TDDP Brochure
- Referenced Attachment – TDDP Policy: Proof of Income and Income Exceptions Process

ATTACHMENT 1

Device Name	Unit Price	Equipment Ordered					Equipment Ordered 4/1/12 - 6/30/12	Total Units Ordered Since 7/1/11	Value of Equipment Ordered 7/1/11- 9/30/11
		7/1/11 - 9/30/11	10/1/11 - 12/31/11	1/1/12 - 3/31/12	4/1/12 - 6/30/12	7/1/11			
TTY Superprint 4425	\$ 350.00	6	2	3	2	2	13	\$ 4,550.00	
TTY Superprint Pro80 Blue-Green LVD (a)	\$ 446.00	1	0	0	0	0	1	\$ 446.00	
Clarity Q90 TTY with LVD	\$ 380.00	0	0	0	0	0	0	\$ -	
Clarity XL50 Amplified Phone	\$ 90.00	20	10	17	13	60	60	\$ 5,400.00	
RC200 Hands Free Speakerphone	\$ 330.00	3	3	9	3	18	18	\$ 5,940.00	
Air Switch accessory for RC200 phone	\$ 70.00	1	1	4	2	8	8	\$ 560.00	
Pillow Switch accessory for RC200 phone	\$ 35.00	2	1	5	0	8	8	\$ 280.00	
Headset w/Mic accessory for RC200 phone	\$ 35.00	2	1	4	1	8	8	\$ 280.00	
Lapel Mic accessory for RC200 phone	\$ 15.00	2	2	6	0	10	10	\$ 150.00	
Headset Phone CT-14	\$ 92.00	1	0	0	1	2	2	\$ 184.00	
Telephone Fluency System	\$ 200.00	0	0	0	0	0	0	\$ -	
Amplified Talking Telephone, Ameriphone Dialogue JV35	\$ 80.00	8	9	4	4	25	25	\$ 2,000.00	
Geomarc BDP400 Talking Telephone w/large display (b)	\$ 115.68	0	0	2	7	9	9	\$ 1,041.12	
Amplified Large Button Phone HD-60J	\$ 85.00	6	7	2	8	23	23	\$ 1,955.00	
Voice Activated Dialer-AbilePhone 5000	\$ 175.00	2	4	0	4	10	10	\$ 1,750.00	
Photo Phone HD-30P	\$ 30.00	1	1	5	0	7	7	\$ 210.00	
Amplified Photo Phone w/speakerphone HD-40P	\$ 40.00	3	3	2	0	8	8	\$ 320.00	
Doro MemoryPlus 319ph	\$ 20.00	0	0	0	0	0	0	\$ -	
Big Button Speakerphone	\$ 25.00	3	4	3	2	12	12	\$ 300.00	
Uniphone 1140 VCO/TTY	\$ 210.00	3	0	4	2	9	9	\$ 1,890.00	
Hearing Carryover TTY Q90D w/speakers	\$ 100.00	1	0	1	4	6	6	\$ 600.00	
VCO Amplified Phone	\$ 100.00	1	0	3	4	8	8	\$ 800.00	
Clarity XLCZ Amplified Cordless Phone (c)	\$ 92.00	15	24	30	17	86	86	\$ 7,912.00	
Serene Innovations CL-60P Amplified Cordless Photo Phone	\$ 113.90	0	0	5	20	25	25	\$ 2,847.50	
Amplified Cordless Phone C4220 (d)	\$ 112.00	8	5	0	0	13	13	\$ 1,456.00	
Amplified Cordless Phone w/answering machine C4230	\$ 115.00	19	19	10	22	70	70	\$ 8,050.00	
CapTel Model 800	\$ 114.25	70	58	43	29	200	200	\$ 22,850.00	
Loud Ring Signaler-Crystal Tone Ringer	\$ 35.00	42	40	31	23	136	136	\$ 4,760.00	
Flashing Light Signaler-Sonic Alert TR75VR	\$ 30.00	34	23	20	14	91	91	\$ 2,730.00	
OmniPage Vibrating Signaler Kit	\$ 125.00	8	8	4	8	28	28	\$ 3,500.00	
Clarity Bed Shaker/Lamp Flasher Combo	\$ 30.00	12	3	9	4	28	28	\$ 840.00	
In-Line Handset Amplifier HA-40	\$ 15.00	1	1	0	0	2	2	\$ 30.00	
Exceptions Equipment									
DeafBlind Communicator (DBC)	\$6,379.00	0	0	0	1	1	1	\$ 6,379.00	
TOTALS:		275	229	226	195	925		\$ 90,010.62	

(a) This equipment was discontinued by manufacturer; vendor was able to find 1 unit to fill this order

(b) New equipment as of January 2012

(c) This equipment replaced the Clarity C4205 as of 7/1/11

(d) Discontinued by manufacturer as of 10/1/2011; vendor was able to fill these requests from inventory. Replaced by XLCZ.



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 0139315-00-01111-01

ATTACHMENT 2

PA RELAY SERVICE TDD FUND
 DOCKET NO. M-00900239

This statement is for the period from
 June 1, 2012 to June 30, 2012



INSTITUTE ON DISABILITIES AT TEMPLE
 ATTN SANDRA MCNALLY
 1755 N 13TH ST STE 411
 PHILADELPHIA PA 19122-6011

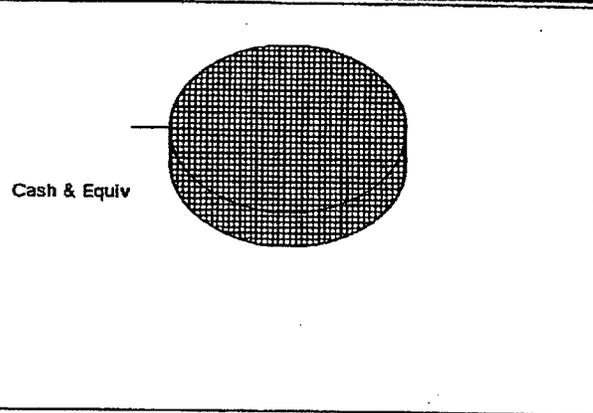
QUESTIONS?

If you have any questions regarding
 your account or this statement, please
 contact your Account Manager.

SUE MASSEY
 EX-PA-WBSP
 TWO LIBERTY PLACE
 50 SOUTH 16TH STREET, SUITE 2000
 PHILADELPHIA PA 19102
 Phone 215-761-9341
 E-mail sue.massey@usbank.com

ASSET SUMMARY AS OF 06/30/12

Assets	Current Period Market Value	% of Total	Est Annual Income
Cash & Equivalents	414,803.09	100.00	41.48
Accrued Income		3.32 .00	.00
Total Market Value	\$414,806.41	100.00	\$41.48



ASSET DETAIL

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
Cash & Equivalents					
Cash/Money Market					
414,803.090	Wells Fargo Adv Tr Pl Mm Ins 94975H296	414,803.09 1.0000	414,803.09 0.00	0.01	41.48 3.32
Total Cash/Money Market		\$414,803.09	\$414,803.09 \$0.00		\$41.48 \$3.32
Total Cash & Equivalents		\$414,803.09	\$414,803.09 \$0.00		\$41.48 \$3.32



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

ASSET DETAIL (continued)

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
Total Assets		\$414,803.09	\$414,803.09 \$.00		\$41.48 \$3.32
Accrued Income		\$3.32	\$3.32		
Grand Total		\$414,806.41	\$414,806.41		

ASSET DETAIL MESSAGES

Time of trade execution and trading party (if not disclosed) will be provided upon request.

Publicly traded assets are valued in accordance with market quotations or valuation methodologies from financial industry services believed by us to be reliable. Assets that are not publicly traded may be reflected at values from other external sources. Assets for which a current value is not available may be reflected at a previous value or as not valued, at par value, or at a nominal value. Values shown do not necessarily reflect prices at which assets could be bought or sold. Values are updated based on internal policy and may be updated less frequently than statement generation.

For further information, please contact your account manager or relationship manager.



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

MARKET VALUE SUMMARY

	Current Period 06/01/12 to 06/30/12	Year-to-Date 01/01/12 to 06/30/12
Beginning Market Value	\$400,402.02	\$395,320.94
Taxable Interest	3.48	20.93
Paid To/For Beneficiaries	- 7,071.80	- 117,839.78
Fees and Expenses	- 166.83	- 1,063.18
Cash Receipts	21,639.70	138,367.44
Change in Accrued Income	- 0.16	0.06
Ending Market Value	\$414,806.41	\$414,806.41



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

CASH SUMMARY

	Cash
Beginning Cash 06/01/2012	\$0.00
Taxable Interest	3.48
Paid To/For Beneficiaries	- 7,071.80
Fees and Expenses	- 166.83
Cash Receipts	21,639.70
Net Money Market Activity	- 14,404.55
Ending Cash 06/30/2012	\$0.00



PA RELAY SERVICE TOD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

CASH TRANSACTION DETAIL

Date Posted	Description	Cash
Taxable Interest		
	Wells Fargo Adv Tr PI Mm Ins 94975H296	
06/01/12	Interest From 5/1/12 To 5/31/12	3.48
Total Taxable Interest		\$3.48
Paid To/For Beneficiary		
Payment Of Funds As Requested		
06/05/12	Cash Disbursement Paid To Teltex Inc Inv 0186903,0186905,0186908-0186912,0186915 0186918-0186919,0186921-0186922,0186924 0186926,0186928-0186930,0186932,0186934,0186936 0186939,0186942,0186944,0186946,0186948, 0186951-0186953,0186955-0186958,0187240, 0187356-0187357	- 4,216.70
06/12/12	Cash Disbursement Paid To Wci Weitbrecht Inv#325265-325269, 325271,325274,325277 Dtd 6/8/12	- 914.00
06/22/12	Cash Disbursement Paid To Wci Weitbrecht Inv#325276 & 325879	- 228.50
06/25/12	Cash Disbursement Paid To Teltex Inc Inv 0181704,0185217,0186088,0186213,0186217 0188016-0188017,0188617,0188875-0188876 0188965-0188966	- 1,712.60
Total Payment Of Funds As Requested		- \$7,071.80
Total Paid To/For Beneficiary		- \$7,071.80
Fees and Expenses		
Trust Fees		
06/26/12	Collected Charged For Period 05/01/2012 Thru 05/31/2012	- 166.83
Total Fees and Expenses		- \$166.83



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
Cash Receipts		
Incoming Wires		
06/20/12	Cash Receipt Verizon North Retain Co. May 2012 Wire Rcvd 6/20/12	1,218.39
06/20/12	Cash Receipt Verizon Pennsylvania May 2012	9,395.48
06/21/12	Cash Receipt At & T May 2012	395.99
06/22/12	Cash Receipt Windstream D&e Communications May 2012	149.43
06/22/12	Cash Receipt Windstream Buffalo Valley May 2012	58.62
06/22/12	Cash Receipt Windstream Conestoga May 2012	130.42
06/22/12	Cash Receipt Windstream Pennsylvania May 2012	581.52
06/22/12	Cash Receipt Windstream D&e-Systems May 2012	64.49
Total Incoming Wires		\$11,994.34
Miscellaneous Cash Deposit		
06/01/12	Cash Receipt North Penn Telephone Check #32167 Dtd 5-25-12 April 2012	19.06
06/05/12	Cash Receipt Venus Telephone Corp Check #7969 Dtd 5-30-12 April 2012	4.73
06/05/12	Cash Receipt Navigator Telecommunications LLC Check #135673 Dtd 5-29-12 April 2012	0.69
06/05/12	Cash Receipt Covista, Inc Check #24251 Dtd 2-22-12 February 2012	0.56



2903961525026942 008000811111
00-0-M -F-TG -186-01 000396L1 396
0139315-00-01111-01 Page 7 of 16
ACCOUNT NUMBER: 1525026942
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/05/12	Cash Receipt Covista, Inc Check #23625 Dtd 12-20-11 December 2011	0.62
06/05/12	Cash Receipt Hancock Telephone Co Check #29368 Dtd 6-1-12 May 2012	0.54
06/08/12	Cash Receipt Ironton Telephone Co Check #81416 Dtd 6-1-12 May 2012	232.63
06/08/12	Cash Receipt Interglobe Communications Inc Check #108655 Dtd 6-7-12 May 2012	0.18
06/08/12	Cash Receipt Icore Networks Inc Check #1816 Dtd 1-24-12 Jan 2012	25.75
06/11/12	Cash Receipt France Telecom Corporate Solutions Ck#11128 Dtd 6/1/12 May 2012	0.76
06/11/12	Cash Receipt Laurel Highland Telephone Co Ck#021708 Dtd 6/5/12 April 2012	18.41
06/13/12	Cash Receipt Citizens Telephone Co. Of Kecksburg Ck#59331 Dtd 6/6/12 June 2012	14.88
06/13/12	Cash Receipt Citizens Telecom Solutions LLC Ck#1199 Dtd 6/6/12 June 2012	0.97
06/13/12	Cash Receipt Pymatuning Independent Telephone Co Ck#077678 Dtd 6/8/12 May 2012	4.75
06/13/12	Cash Receipt Pymatuning Independent Telephone Co Clec Ck#077678 Dtd 6/8/12 May 2012	0.81
06/13/12	Cash Receipt Full Service Network LP Ck#1619 Dtd 6/8/12 May 2012	28.16
06/13/12	Cash Receipt Broadstar Communications LLC	0.29



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Ck#3589 Dtd 6/8/12 May 2012	
06/13/12	Cash Receipt Lackawaxen Telecommunications Services Inc Ck#26198 Dtd 6/8/12 June 2012	9.80
06/13/12	Cash Receipt Armstrong Telephone Co. North Ck#01430262 Dtd 6/7/12 May 2012	1.75
06/13/12	Cash Receipt Armstrong Telephone Co. Pa Ck#01430261 Dtd 6/7/12 May 2012	5.41
06/13/12	Cash Receipt Marianna Scenery Hill Telephone Ck#1000205621 Dtd 6/7/12 May 2012	6.96
06/13/12	Cash Receipt Bentleyville Telephone Co. Ck#1000205622 Dtd 6/7/12 May 2012	7.66
06/13/12	Cash Receipt Single Source Integrated Services Inc. Ck#108796 Dtd 6/12/12 May 2012	0.23
06/14/12	Cash Receipt Budget Prepay Inc Ck#108771 Dtd 6/12/12 May 2012	0.01
06/14/12	Cash Receipt North Penn Telephone Ck#32215 Dtd 6/8/12 May 2012	19.19
06/14/12	Cash Receipt Paetec Communications Inc. Ck#486733 Dtd 6/7/12 May 2012	54.83
06/14/12	Cash Receipt Matrix Telecom Inc. Ck#108874 Dtd 6/13/12 May 2012	4.90
06/15/12	Cash Receipt Mci Metro Access Transmission Svcs. Ck#6000110060 Dtd 6/12/12 May 2012	173.84
06/15/12	Cash Receipt Service Electric Telephone Co. Ck#018141 Dtd 6/13/12 May 2012	42.67



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/15/12	Cash Receipt Palmerston Telephone Co. Ck#39941 Dtd 6/12/12 May 2012	25.88
06/15/12	Cash Receipt Venus Telephone Corp. Ck#8014 Dtd 6/11/12 May 2012	4.67
06/15/12	Cash Receipt The North-Eastern Pa. Telephone Co. Ck#L054791 Dtd 6/12/12 May 2012	39.20
06/19/12	Cash Receipt Cavalier Telephone Mid-Atlantic LLC Check #108945 Dtd 6-5-12 May 2012	153.39
06/19/12	Cash Receipt Hickory Telephone Co Check #32054 Dtd 6-11-12 May 2012	4.51
06/19/12	Cash Receipt Blue Ridge Digital Phone Co Check #2173 Dtd 6-14-12 May 2012	160.27
06/19/12	Cash Receipt Consolidated Enterprise Services Check #435885 Dtd 6-12-12 May 2012	139.99
06/19/12	Cash Receipt Consolidated Communications Check #435886 Dtd 6-12-12 May 2012	165.62
06/19/12	Cash Receipt Mitel Netsolutions Inc Check #021414 Dtd 6-6-12 May 2012	3.92
06/19/12	Cash Receipt Big River Telephone Co LLC Check #72567 Dtd 6-12-12 May 2012	2.68
06/19/12	Cash Receipt Sprint Communications Co LP Check #12284318 Dtd 6-11-12 May 2012	0.33
06/19/12	Cash Receipt Rcn Telecom Services Check #021003 Dtd 6-14-12 May 2012	247.59
06/19/12	Cash Receipt Rcn Telecom Services Of Phila	59.45



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #017003 Dtd 6-14-12 May 2012	
06/19/12	Cash Receipt Tw Telecom Data Service LLC Check #0685606 Dtd 6-7-12 May 2012	0.25
06/19/12	Cash Receipt Magellan Hill Tech Check #1022 Dtd 6-14-12 May 2012	0.92
06/19/12	Cash Receipt United Telephone Co Of Pa Check #4165816 Dtd 6-14-12 May 2012	817.47
06/19/12	Cash Receipt South Canaan Telephone Co Check #022881 Dtd 6-15-12 May 2012	8.46
06/19/12	Cash Receipt US Lec Of Pa LLC Check #486608 Dtd 6-7-12 May 2012	47.26
06/19/12	Cash Receipt Velocity The Greatest Phone Co Ever Inc Check #1384 Dtd 6-15-12 May 2012	0.40
06/19/12	Cash Receipt Bcn Telecom Inc Check #055872 Dtd 6-13-12 May 2012	4.91
06/19/12	Cash Receipt Line Systems Inc Check #1370 Dtd 6-8-12 May 2012	82.47
06/19/12	Cash Receipt Selectel Inc Check #10549 Dtd 6-14-12 May 2012	9.94
06/19/12	Cash Receipt Moutian Communications LLC Check #28426 Dtd 6-13-12 May 2012	0.10
06/19/12	Cash Receipt First Communications LLC Check #42909 Dtd 6-14-12 May 2012	0.77
06/19/12	Cash Receipt Birch Communications Inc Check #27375 Dtd 6-13-12 May 2012	27.74



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/19/12	Cash Receipt Lightyear Network Solutions LLC Check #220940 Dtd 6-15-12 May 2012	0.46
06/19/12	Cash Receipt Ctc Communications Corp Check #19237 Dtd 6-7-12 May 2012	329.95
06/19/12	Cash Receipt Voxnet LLC Check #10650 Dtd 6-15-12 March 2012	5.69
06/19/12	Cash Receipt Pa Telephone Co Check #025969 Dtd 6-15-12 May 2012	4.93
06/19/12	Cash Receipt Lumos Networks LLC Check #023922 Dtd 6-14-12 May 2012	19.34
06/19/12	Cash Receipt Access One Inc Check #6080 Dtd 6-12-12 May 2012	0.01
06/19/12	Cash Receipt Bullseye Telecom Inc Check #108970 Dtd 6-18-12 May 2012	22.09
06/19/12	Cash Receipt Talk America Inc Check #108983 Dtd 6-18-12 May 2012	0.27
06/20/12	Cash Receipt Broadview Networks Inc Check #194886 Dtd 6-18-12 May 2012	230.38
06/22/12	Cash Receipt Comcast Phone Of Pa Check #3155354 Dtd 6-20-12 May 2012	3,064.12
06/22/12	Cash Receipt Comcast Business Communications Check #3155353 Dtd 6-20-12 May 2012	1,217.29
06/22/12	Cash Receipt New Global Telecom Check #3155352 Dtd 6-14-12 May 2012	5.76
06/22/12	Cash Receipt Kpmg	84.59



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #3168680 Dtd 6-20-12 May 2012	
06/22/12	Cash Receipt Single Source Integrated Services Inc Check #3173204 Dtd 6-20-12 May 2012	0.59
06/22/12	Cash Receipt Mettel Of Pa Check #3168678 Dtd 6-15-12 May 2012	12.07
06/22/12	Cash Receipt Sugar Valley Telephone Co Check #3168676 Dtd 6-20-12 May 2012	3.88
06/22/12	Cash Receipt Deposit Telephone Co Check #3168675 Dtd 6-20-12 May 2012	0.58
06/22/12	Cash Receipt Idt Corp Check #3168677 Dtd 6-15-12 May 2012	4.41
06/22/12	Cash Receipt Acn Communications Services Inc Check #109055 Dtd 6-20-12 May 2012	9.81
06/22/12	Cash Receipt Hotwire Communications Check #029702 Dtd 6-14-12 May 2012	4.51
06/22/12	Cash Receipt Citizens Telecommunications Co Of New York Inc Check #70206357 Dtd 6-18-12 May 2012	2.36
06/22/12	Cash Receipt Frontier Communications Of Canton LLC Check #70206360 Dtd 6-18-12 May 2012	15.47
06/22/12	Cash Receipt Frontier Communications Of Breezewood LLC Check #70206361 Dtd 6-18-12 May 2012	14.05
06/22/12	Cash Receipt Frontier Communications Of Oswayo LLC Check #70206362 Dtd 6-18-12 May 2012	7.02
06/22/12	Cash Receipt Frontier Communications Of Lakewood LLC Check #70206363 Dtd 6-18-12 May 2012	4.16



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/22/12	Cash Receipt Trans National Communications Intl. Ck#3194901 Dtd 6/18/12 May 2012	6.72
06/22/12	Cash Receipt Frontier Communications Of Pa Inc Check #70206364 Dtd 6-18-12 May 2012	71.50
06/22/12	Cash Receipt Frontier Communications Commonwealth Telephone Co Check #70206358 Dtd 6-18-12 May 2012	701.10
06/22/12	Cash Receipt Granite Telecommunications LLC Ck#3181415 Dtd 6/15/12 May 2012	251.51
06/22/12	Cash Receipt Frontier Communications Ctsi Co Check #70206359 Dtd 6-18-12 May 2012	200.91
06/22/12	Cash Receipt Time Warner Cable Info Svcs. Ck#3190461 Dtd 6/18/12 May 2012	149.71
06/22/12	Cash Receipt Access Point Inc. Ck#1734 Dtd 5/16/12 May 2012	42.29
06/22/12	Cash Receipt Quantumshift Communications Inc. Ck#2258 Dtd 6/15/12 May 2012	0.86
06/22/12	Cash Receipt Digitalspeed Communications Inc. Ck#1007 Dtd 6/13/12 May 2012	0.16
06/22/12	Cash Receipt Network Billing Systems LLC Ck#27672 Dtd 6/19/12 May 2012	1.85
06/22/12	Cash Receipt Yukon-Waltz Telephone Co. Ck#6739 Dtd 6/18/12 April 2012	3.02
06/22/12	Cash Receipt Yukon-Waltz Telephone Co. Ck#6739 Dtd 6/18/12 May 2012	2.97
06/25/12	Cash Receipt Accessline Communications Corp	1.92



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #3211560 Dtd 6-20-12 May 2012	
06/25/12	Cash Receipt Level 3 Communications LLC Check #3208275 Dtd 6-20-12 May 2012	373.82
06/25/12	Cash Receipt Png Telecommunications Inc Check #002176 Dtd 6-19-12 May 2012	0.09
06/25/12	Cash Receipt McGraw Communications Inc Check #16709 Dtd 6-18-12 March 2012	2.23
06/26/12	Cash Receipt Mettel Of Pa Check #3168679 Dtd 6/15/2012 May 2012	63.32
06/28/12	Cash Receipt Laurel Highland Telephone Co. Ck#021765 Dtd 6/23/12 May 2012	18.36
Total Miscellaneous Cash Deposit		\$9,645.36
Total Cash Receipts		\$21,639.70



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

PURCHASE SUMMARY

Settlement Date	Description	Cash	Tax Cost
Cash and Equivalents			
	Wells Fargo Adv Tr Pl Mm Ins 94975H296		
	Combined Purchases For The Period 6/ 1/12 - 6/30/12	- 21,029.48	21,029.48
	Total Cash and Equivalents	- \$21,029.48	\$21,029.48
	Total Purchases	- \$21,029.48	\$21,029.48



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2012 to June 30, 2012

SALE/MATURITY SUMMARY

Settlement Date	Description	Tax Cost	Proceeds	Estimated Gain/Loss
Cash and Equivalents				
	Wells Fargo Adv Tr PI Mm Ins 94975H296			
	Combined Sales For The Period 6/ 1/12 - 6/30/12	- 6,624.93	6,624.93	
	Total Cash and Equivalents	- \$6,624.93	\$6,624.93	\$0.00
	Total Sales & Maturities	- \$6,624.93	\$6,624.93	\$0.00

SALE/MATURITY SUMMARY MESSAGES

For information only. Not intended for tax purposes

Attachment 3 - Equipment Price List

Device Name	Current Vendor	Current Unit Price
TTY Superprint 4425	Teltex	\$ 350.00
TTY Superprint Pro80 Blue-Green LVD (a)	Teltex	\$ 446.00
Clarity Q90 TTY with LVD	Teltex	\$ 380.00
Clarity XL50 Amplified Phone	Teltex	\$ 90.00
RC200 Hands Free Speakerphone	Teltex	\$ 330.00
Air Switch accessory for RC200 phone	Teltex	\$ 70.00
Pillow Switch accessory for RC200 phone	Teltex	\$ 35.00
Headset w/Mic accessory for RC200 phone	Teltex	\$ 35.00
Lapel Mic accessory for RC200 phone	Teltex	\$ 15.00
Headset Phone CT-14	Teltex	\$ 92.00
Telephone Fluency System	Teltex	\$ 200.00
Amplified Talking Telephone, Ameriphone Dialogue JV35	Teltex	\$ 80.00
Geemarc BDP400 Talking Telephone w/large display (b)	Teltex	\$ 115.68
Amplified Large Button Phone HD-60J	Teltex	\$ 85.00
Voice Activated Dialer-AblePhone 5000	Teltex	\$ 175.00
Photo Phone HD-30P	Teltex	\$ 30.00
Amplified Photo Phone w/speakerphone HD-40P	Teltex	\$ 40.00
Doro MemoryPlus 319ph	Teltex	\$ 20.00
Big Button Speakerphone	Teltex	\$ 25.00
Uniphone 1140 VCO/TTY	Teltex	\$ 210.00
Hearing Carryover TTY Q90D w/speakers	Teltex	\$ 100.00
VCO Amplified Phone	Teltex	\$ 100.00
Clarity XLC2 Amplified Cordless Phone (c)	Teltex	\$ 92.00
Serene Innovations CL-60P Amplified Cordless Photo Phone	Teltex	\$ 113.90
Amplified Cordless Phone C4220 (d)	Teltex	\$ 112.00
Amplified Cordless Phone w/answering machine C4230	Teltex	\$ 115.00
CapTel Model 800	WCI	\$ 114.25
Loud Ring Signaler-Crystal Tone Ringer	Teltex	\$ 35.00
Flashing Light Signaler-Sonic Alert TR75VR	Teltex	\$ 30.00
OmniPage Vibrating Signaler Kit	Teltex	\$ 125.00
Clarity Bed Shaker/Lamp Flasher Combo	Teltex	\$ 30.00
In-Line Handset Amplifier HA-40	Teltex	\$ 15.00
Exceptions Equipment		
DeafBlind Communicator (DBC)	Humanware	\$6,379.00
(a) Discontinued by manufacturer; vendor filled requests from inventory.		
(b) New equipment as of January 2012		
(c) Replacement for Clarity C4205 as of 7/1/11		
(d) Discontinued by manufacturer as of 10/1/2011; vendor was able to fill these requests		

Attachment 4

TDDP Consumer Education and Outreach Events

July 1, 2011 through June 30, 2012

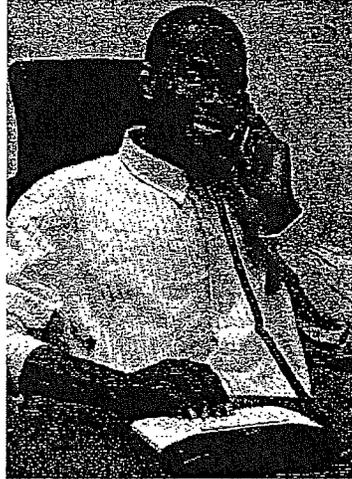
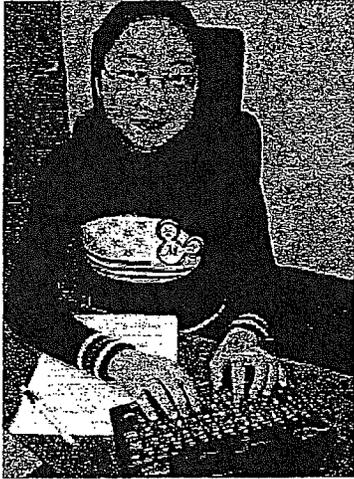
Type of Consumer Outreach Event (ATRC)	Date(s) Held	Coordinating / Collaborating Sponsor	Estimated Attendance	County of Event / Other Counties Reached
Exhibit (CRI)	7/11/11	Regional Cancer Center UPMC	17	Erie
Presentation (TRCIL)	7/20/11	Bedford Hills Apartments	9	Allegheny
Presentation (PIAT)	7/26/11	ACES participants	15	Philadelphia
Exhibit (PIAT)	7/26/11	ACES Parent Open House	10	Philadelphia
Presentation (PIAT)	7/29/11	Intercommunity Action	25	Philadelphia
Exhibit (CRI)	8/4/11	Edinboro University Disability Conference	80	Erie
Exhibit (UCP Central)	8/4/11	Sen. Corman's Senior Expo	250	Mifflin
Exhibit (TRIPIL)	8/5/11	Rep. Mahoney Sr. & Veteran's Fair	400	Fayette
Presentation (PIAT)	8/9/11	Coatesville Senior Center	10	Chester
Presentation (UCP NE)	8/16/11	Dunmore Senior Center	35	Lackawanna
Presentation (PIAT)	8/23/11	Tioga Senior Center	50	Philadelphia
Exhibit (PIAT)	8/26/11	Sen. Kitchen & Rep. Cohen Senior Expo	380	Philadelphia
Presentation (UCP NE)	9/1/11	Warren Center Senior Center	31	Bradford
Presentation (PIAT)	9/7/11	HLLA of Montgomery Co.	20	Montgomery
Exhibit (TRIPIL)	9/8/11	Bedford County Neighborhood Fair	300	Bedford
Exhibit (TRCIL)	9/20/11	UPMC	17	Westmoreland
Exhibit (PIAT)	9/22/11	Sen. Tartaglione's Sr. Expo	150	Philadelphia
Exhibit (TRIPIL)	9/27/11	Washington County Sr. Fair	500	Washington
Exhibit (PIAT)	10/1/11	St. Sen. Kitchen & Rep. Cohen Family Health & Safety Festival	350	Philadelphia
Exhibit (RTF)	10/5/11	Riverwoods Health Fair	300	Union
Exhibit (UCP Central)	10/7/11	PSAD Annual Conference	50	Lancaster / statewide
Exhibit (TRIPIL)	10/7/11	Greene County Senior Expo	600	Greene
Exhibit (UCP Central)	10/12/11	Homeless Veterans Outreach Kick-Off	75	Dauphin
Exhibit (RTF)	10/20/11	Wellness is for Everyone	200	Montour
Exhibit (PIAT)	10/21/11	Elise Joseph Foundation Job/Health Fair	350	Philadelphia
Exhibit (CRI)	10/28/11	Warren/Forest Co. Senior Expo	90	Warren
Presentation (UCP NE)	10/28/11	Towanda Senior Center	28	Bradford
Presentation (UCP NE)	11/2/11	Association for the Blind	8	Lackawanna
Exhibit (PIAT)	11/4/11	St. Sen. Leach Senior Fair	75	Montgomery
Presentation (PIAT)	11/18/11	Mary Fields Retirement Home	30	Philadelphia
Presentation (PIAT)	11/30/11	Wayne Senior Center	22	Delaware
Presentation (TRCIL)	12/6/11	St. Augustine Senior High Rise	12	Allegheny
Presentation (TRCIL)	12/12/11	Alexis Manor	7	Allegheny
Presentation (GSRH)	12/13/11	Center for Vision Loss	25	Lehigh

Attachment 4

Type of Consumer Outreach Event (ATRC)	Date(s) Held	Coordinating / Collaborating Sponsor	Estimated Attendance	County of Event / Other Counties Reached
Expo (PIAT)	1/28/12	Health Fair at Community College of Phila. NW	40	Philadelphia
Presentation (PIAT)	2/17/12	Holy Redeemer Village	20	Montgomery
Presentation (PIAT)	2/20/12	Sandy Hill Terrace	20	Montgomery
Expo (UCP Central)	2/23/12	Mallard Run Apartments	8	Cumberland
Presentation (PIAT)	3/4/12	Woodstock Family Center	15	Philadelphia
Presentation (UCP NE)	3/6/12	Lanesboro Senior Center	15	Susquehanna
Presentation (PIAT)	3/6/12	Good Neighbor Community Center	20	Delaware
Expo (PIAT)	3/13/12	Ralston/Mercy-Douglass House	15	Philadelphia
Presentation (PIAT)	3/14/12	Overmont House	25	Philadelphia
Expo (PIAT)	3/17/12	Women With Disabilities Expo	100	Philadelphia
Presentation (PIAT)	3/21/12	Casa Farnese	12	Philadelphia
Expo (TRCIL)	3/30/12	PA Office for the Deaf and Hard of Hearing	300	Butler / statewide
Presentation (PIAT)	4/2/12	Kendall Continuing Care Community	100	Chester
Presentation (Roads)	4/2/12	Almond Street Apartments	20	Lycoming
Presentation (Roads)	4/2/12	Faxon Commons	30	Lycoming
Presentation (TRCIL)	4/13/12	The Avenue Apartments	16	Allegheny
Exhibit (PIAT)	4/14/12	Children's Hospital of Philadelphia (CHOP)	100	Philadelphia
Presentation (Roads)	4/16/12	Nichols Court Apartments	9	Lycoming
Exhibit (UCP Central)	4/19/12	Penn-Del Spring Vision Conference	200	Dauphin / statewide
Exhibit (PIAT)	4/28/12	Spirit Led Ministries	100	Philadelphia
Exhibit (PIAT)	4/29/12	Hearing Loss Association of PA	90	Montgomery / statewide
Presentation (CRI)	5/3/12	Sight Center of NW PA	22	Erie
Presentation (PIAT)	5/8/12	Episcopal Place at Park Row	25	Delaware
Exhibit (CRI)	5/11/12	Voices for Independence: Barrier Awareness Event	100	Erie
Exhibit (TDDP)	5/11/12	Watermark Towers Open House	25	Philadelphia
Presentation (GSRH)	5/14/12	BBVS	27	Luzerne
Exhibit (CRI)	5/15/12	Senior Fest	400	Crawford
Exhibit (PIAT)	5/18/12	Senior Expo sponsored by Sen. Vincent Hughes	500	Philadelphia
Exhibit (UCP Central)	5/22/12	Institute on Disabilities Expo at the Capitol	100	Dauphin / statewide
Presentation (CRI)	5/24/12	Jefferson County AAA Link Meeting	30	Jefferson
Exhibit (TRIPIL)	6/6/12	Bell Mead Health Fair	75	Washington
Presentation (UCP Central)	6/6/12	Crispus Attucks Center	20	York
Exhibit (UCP Central)	6/9/12	Country Meadows West Shore Health Expo	225	Cumberland
Exhibit (PIAT)	6/16/12	Black Clergy Health Fair Initiatives	60	Philadelphia

Attachment 4

Type of Consumer Outreach Event (ATRC)	Date(s) Held	Coordinating / Collaborating Sponsor	Estimated Attendance	County of Event / Other Counties Reached
Presentation (UCP Central)	6/18/12	Chambersburg Sr. Center	11	Franklin
Exhibit (TRIPIL)	6/20/12	Senior Olympics	500	Fayette
Presentation (TRCIL)	6/22/12	TRCIL New Castle Office	7	Lawrence
Exhibit (PIAT)	6/23/12	Black Clergy Health Fair Initiatives	250	Philadelphia
Exhibit (TRCIL)	6/28/12	Hearing and Deaf Services	60	Allegheny
73 events		TOTAL:	8,213	



Application

Commonwealth
of Pennsylvania's

Telecommunication Device Distribution Program

TDDP

It could be
the answer to your
telecommunication
needs!

Return your completed application to:

TDDP Program Coordinator
 Institute on Disabilities at Temple University
 1755 N. 13th Street
 Student Center / Room 411 S
 Philadelphia, PA 19122

For more information, contact:

Phone: 800-204-7428 voice
 866-268-0579 TTY
 Email: tddp@temple.edu
www.disabilities.temple.edu/tddp



TDDP is implemented by Pennsylvania's Initiative on Assistive Technology (PIAT), a program of the Institute on Disabilities at Temple University, in conjunction with the PA Office of Vocational Rehabilitation (OVR) and the PA Public Utility Commission (PUC).

7/2012

 **Institute on Disabilities**
TEMPLE UNIVERSITY®
College of Education

TDDP Application Form

Your eligibility will be determined when you have submitted a completed application and all documentation. To avoid delay, please type or print clearly and make sure **ALL** sections of the application have been completed. If questions do not pertain to you, write "N/A" on the line provided.

section 1 Applicant Equipment Need

- ① Do you already own telecommunication equipment similar to what you are applying for?
 YES NO

If YES, please check the correct answer below:

- My equipment is broken or only works sometimes
 is borrowed
 does not meet my needs

Important NOTE: If you have working equipment that meets your needs you will NOT be eligible for the program at this time.

section 2 Certification of Disability

Please note: This section **must be completed** by a licensed physician, audiologist, or speech-language pathologist acting within the scope of his/her license, OR representative of a qualified agency, such as an Office of Vocational Rehabilitation (OVR) Counselor, Department of Public Welfare (DPW) or Social Security Administration Case Worker. Make sure all lines are completed and appropriate spaces are marked before submitting this application.

① Applicant

Last name _____ First name _____ Middle initial _____

② Check the type of disability being certified

- cognitive deaf deaf blind hard of hearing low vision/blind physical speech

I am a: licensed audiologist licensed speech-language pathologist
 licensed physician representative of a qualified state agency

③ Certifying professional

Name _____ Title _____

Agency _____

PA Professional License Number (if applicable) _____

Phone () _____ Fax () _____

Email _____

I certify that the applicant named above has the disability indicated, and that s/he requires technology to independently access telecommunications services.

Signature of professional _____ Date _____

section 3 TDDP Applicant Information

1 Applicant

Last name _____ First name _____ Middle initial _____

Date of birth (month/day/year) _____

Street address _____

(Note: Equipment cannot be delivered to a PO Box; you must provide a street address)

City _____ State PA Zip _____

County (e.g. Allegheny, Snyder) _____

Person assisting applicant with this application, if any.

Name _____

Phone () _____ Email _____

2 Name of parent or guardian (for applicant under age 18) _____

3 Telephone number: home () _____ other () _____

4 Annual income: Applicant's gross income only, including Social Security and/or pension income if applicable. Do not include family/household income. If applicant has no income, please write NONE. \$ _____

5 Total number of members in family unit (including applicant):
Applicant (1) + number of other family members () = TOTAL MEMBERS IN FAMILY UNIT ()

6 My primary reason for using the TDDP is (check one):

- Cannot afford equipment Equipment available to me only through TDDP
 I could get the device paid for through other programs, but the system is too complex and the wait is too long

7 These questions are optional (for reporting purposes only).

Race: Caucasian African-American Asian Latino Other (specify) _____
Gender: male female

8 Please tell us how you heard about the TDDP: _____

9 Applicant's statement and signature

(Note: This application should be submitted no later than 30 days after you have signed and dated it.)

I certify that all information provided on this application is true, complete and correct.
I understand that if I purposely provide false information I may be subjected to legal action.
Program officials have my permission to verify the information provided. I certify that I have read, understand and accept all conditions set forth in this application and have the ability to learn to use the equipment I selected.

Applicant signature _____ Date _____

Parent or legal guardian signature _____ Date _____
(if applicant is a minor, or has a legal guardian)

Cut along line and send in completed form.

Checklist

Read this list and check the boxes to ensure your application is complete.

1. Complete Applicant Equipment Need (Section 1).
2. Have the Certification of Disability (Section 2) completed and signed by a **qualified professional**: physician, audiologist, speech pathologist, or representative of a qualified state agency (e.g. Office of Vocational Rehabilitation Counselor, Department of Public Welfare or Social Security Administration Case Worker).
3. Answer all of the Applicant Information (Section 3).
4. Sign the Applicant's Statement (Section 3, #9).
5. Submit photocopies (originals cannot be returned) of the following (3) documents:
 - A. **PROOF OF APPLICANT'S (INCLUDING MINORS) RESIDENCE IN PENNSYLVANIA**
Submit **ONE** of the following: copy of **current** driver's license, non-driver I.D., utility bill, dated Social Security correspondence, copies of W-2's, school report card, or other documentation pre-printed with the applicant's name and current street address.
 - B. **PROOF OF APPLICANT'S INCOME**
Submit a copy of each item that applies to you.
Income statements including W-2's, 1099s or award letters for retirement and/or Social Security income. If you do not have a copy of your Social Security income statement you can call 1-800-772-1213 and request a "Benefits Verification Letter". Bank statements, pay stubs or checks **cannot** be accepted. If applicant has no income write "NONE". **Note: If the applicant is a minor child, income requirements are based on the child's income only, not family or household income.**
 - C. **PROOF OF TELEPHONE SERVICE**
Submit a copy of **ONE** page of your most recent telephone bill with your telephone number appearing on it. If phone service is shared in a residential facility, submit a statement on facility letterhead signed by the Administrator or Social Worker and include the applicant's name and phone number.
6. Select **ONE** piece of equipment and/or **ONE** signaler that is right for you (*Equipment Selection sheet).
NOTE: Your equipment selection is FINAL and equipment **cannot be exchanged.**
7. Make and keep a photocopy of your completed application (including Equipment Selection sheet) for your records.
8. Detach and return your completed application.
Send the completed ORIGINAL application (including Equipment Selection sheet and copies of required documentation) to TDDP at the address listed on the front of the application.

NOT SURE WHAT EQUIPMENT WILL MEET YOUR NEEDS?

You can arrange to have a demonstration of selected devices or you can **borrow** equipment from Pennsylvania's Assistive Technology Lending Library. For more information contact:

PHONE: 800-204-7428 VOICE

866-268-0579 TTY

EMAIL: ATinfo@temple.edu

**Application contains an inserted sheet with an updated list of available TDDP equipment and a schedule of financial eligibility guidelines for the current year. If this insert sheet is missing, contact TDDP.*

Commonwealth of Pennsylvania's Telecommunication Device Distribution Program

The Telecommunication Device Distribution Program (TDDP) established by Act 34-1995 and amended by Act 181-2002 provides telecommunication devices to qualified applicants. These devices enable eligible individuals with disabilities to access telephone services independently. To be eligible, individuals must complete this application and meet all criteria listed below.

Criteria

■ Person with a disability

A person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. Disability must be certified on the application by a qualified professional.

■ Income limits

Applicant's gross income of 200% or less of federal poverty guidelines (not including family/household income).

FINANCIAL ELIGIBILITY CRITERIA GUIDELINES (as of March 2012)	
size of family unit	GROSS INCOME (200% of federal poverty guidelines)
1	\$22,340
2	\$30,260
3	\$38,180
4	\$46,100
5	\$54,020
6	\$61,940
7	\$69,860
8	\$77,780

■ Age

Six (6) years or older.

■ Residence

A resident of Pennsylvania.

■ Resources

Must have existing landline telephone service and be able to learn how to use the requested device(s).

■ Information will be kept confidential

Except as required by law.

■ Equipment ownership and responsibility

Your equipment selection is FINAL and equipment cannot be exchanged. Equipment will be delivered to your home. It then becomes YOUR PROPERTY and YOUR RESPONSIBILITY.

NOTE: There is a Limited Manufacturer Defect Warranty on all equipment obtained through this program. If your equipment is defective or if it stops working, it will be your responsibility to contact the Manufacturer for warranty repair. Repairs for damages due to abuse or neglect are not covered under any warranty and are YOUR RESPONSIBILITY. Stolen equipment can only be replaced upon receipt of a copy of the police report of the theft.

IMPORTANT

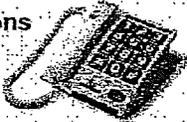
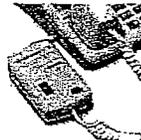
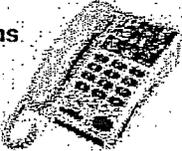
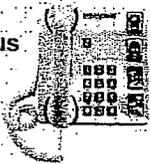
Make a copy of your completed application for your records. Send completed ORIGINAL application (including Equipment Selection sheet and copies of required documentation) to TDDP at the address listed on the front of the application.

If you need help completing this application, or need it in an alternate format, please contact us.
PHONE: 800-204-7428 VOICE / 866-268-0579 TTY / FAX: 215-204-6336 / EMAIL: tddp@temple.edu

TDDP EQUIPMENT SELECTION (as of July 2012)

You must submit your equipment selection with your application.

CATEGORY A: Select only **ONE** device below that best fits your needs.

<input type="checkbox"/> Amplified Phone Clarity XL50 	<input type="checkbox"/> Amplified Phone Serene Innovations HD-60J 	<input type="checkbox"/> Amplified Phone (cordless) Clarity XLC2 	<input checked="" type="checkbox"/> Amplified Phone (cordless) Clarity C4230 	
<input type="checkbox"/> Amplified Talking Phone Ameriphone Dialogue JV35 	<input type="checkbox"/> Talking Telephone with Large Display Geemarc BDP400 	<input type="checkbox"/> In-line Handset Amplifier Ameriphone 	<input type="checkbox"/> Captioned Phone CapTel 800* <i>*not compatible with digital phone lines</i> 	
<input type="checkbox"/> Amplified Photo Phone (cordless) Serene Innovations CL-60P 	<input type="checkbox"/> Amplified Photo Phone Serene Innovations HD-30P 	<input type="checkbox"/> Amplified Photo Phone Serene Innovations HD-40P 	<input type="checkbox"/> Photo Phone Doro MemoryPlus 319ph 	
<input type="checkbox"/> Big Button Speakerphone Reizen 	<input type="checkbox"/> Voice Activated Dialer AblePhone 5000 	<input type="checkbox"/> Headset Phone Plantronics CT-14 	<input type="checkbox"/> Hands-Free Speakerphone with optional accessories: <input type="checkbox"/> lapel mic <input type="checkbox"/> headset mic <input type="checkbox"/> air switch <input type="checkbox"/> pillow switch RC200 	
<input type="checkbox"/> Voice Carryover Phone Ameriphone Dialogue VCO 	<input type="checkbox"/> TTY Superprint 4425 	<input type="checkbox"/> TTY/HCOM/CO with speakers Ameriphone Q90D 	<input type="checkbox"/> TTY/HCOM/CO Phone Uniphone 1140 	<input type="checkbox"/> Telephone Fluency System Casa Futura 

CATEGORY B: Select only **ONE** signaler below.

<input type="checkbox"/> Loud Ring Signaler CrystalTone 	<input type="checkbox"/> Flashing Light Signaler Sonic Alert 	<input type="checkbox"/> Vibrating Signaler OmniPage Kit (receiver shown) 	<input type="checkbox"/> Lamp Flasher and Bed Shaker Combo Clarity (only for use with Clarity XL50 and Clarity C4230 phones) 
--	---	--	--

NONE (No signaling device from CATEGORY B is needed.)

For detailed information about these products, go to www.disabilities.temple.edu/tddp

If none of the listed equipment will meet your needs, please contact the TDDP:

PHONE: 800-204-7428 VOICE / 866-268-0579 TTY / EMAIL: tddp@temple.edu

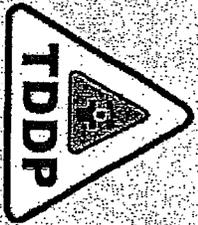
Application Process

- Visit the TDDP website (www.disabilities.temple.edu/tddp) for the application, the list of available equipment, and other information.
- Download an application or call to request that one be mailed to you.
- Carefully complete the application and include the following information:
 1. Certification of Disability (Section 2 of Application)
 2. Copy of your current landline phone bill
 3. Copy of proof of income
 4. Copy of proof that you live in Pennsylvania
- Mail all materials to TDDP at the address listed on the front of the application.

The application offers complete directions for paperwork. All information is kept confidential.



- TDDP staff can help you determine which device may be appropriate and can arrange an in-person demonstration at your regional Assistive Technology Resource Center. You can also borrow one or more phones to try in your home through Pennsylvania's Assistive Technology Lending Library (www.disabilities.temple.edu/atlend).



PENNSYLVANIA'S Telecommunication Device Distribution Program

A program of
Pennsylvania's Initiative on Assistive Technology
(PIAT)

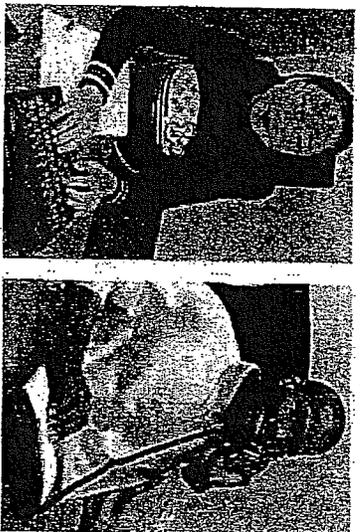
Institute on Disabilities at Temple University
1755 N. 13th Street
Student Center Room 411 S
Philadelphia, PA 19122

Implemented in conjunction with
PA Office of Vocational Rehabilitation (OVR)
and PA Public Utility Commission (PUC)
Created through Act 34 of 1995
Supported in part by federal funding
under the Assistive Technology Act of 2004



Institute on Disabilities
TEMPLE UNIVERSITY
College of Education

3/2011



PENNSYLVANIA'S Telecommunication Device Distribution Program

FREE
TELEPHONE EQUIPMENT FOR
PEOPLE WITH DISABILITIES

Institute on Disabilities
TEMPLE UNIVERSITY
College of Education

**PENNSYLVANIA'S
Telecommunication Device
Distribution Program (TDDP)**

provides FREE, specialized equipment to eligible Pennsylvanians who have disabilities which prevent them from using regular telephone equipment. Created in 1995 as a result of Act 34, the TDDP is implemented by Pennsylvania's Initiative on Assistive Technology (PIAT), a program of the Institute on Disabilities at Temple University.



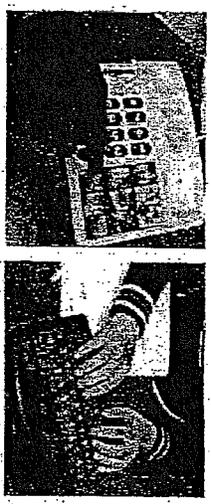
Contact the TDDP
if you are not sure about
the equipment you need.

TEL: 800-204-7428 (voice)
866-268-0579 (TTY)
215-204-3330 (voice)
215-204-6336
FAX:
EMAIL: TDDP@temple.edu
WEB: www.disabilities.temple.edu/tddp

Eligibility Requirements

You must meet *all* the following requirements:

1. Be a Pennsylvania resident with a disability that prevents you from making and/or receiving phone calls independently
2. Be six years of age or older
3. Be an individual gross income at or below 200% of the federal poverty level
4. Have existing landline telephone service.
5. Be able to learn how to use the requested device(s)



Type of Equipment Available	Featured Function
AMPLIFIED TELEPHONES	make the incoming voice louder and have adjustable ringer volume.
VCO (VOICE CARRY OVER) TELEPHONES	allow you to speak to the other person and read what they are saying
TTYs (TELETYPEWRITERS)	allow you to type and read telephone conversations
HCO (HEARING CARRY OVER) TELEPHONES	allow you to hear what is being said; you type your message
CAPTEL TELEPHONE	allows you to speak to the other person and read and hear what they are saying
OTHER TYPES OF TELEPHONES	include speaker phones, voice activated dialer, hands-free headset phone and picture phones
SIGNALING DEVICES	use sound, lights, and/or vibration to alert you when the telephone rings

TDDP Policy 6: Proof of Income and Income Exceptions Process

Background:

"Low income" (200% of the federal poverty level) is one of the requirements for eligibility for the Telecommunication Device Distribution Program (TDDP). TDDP staff carefully review applications for all aspects of eligibility, in order to conform to the statute without creating undue bureaucratic barriers for the applicant in need.

Purpose:

The purpose of this policy is to provide the process by which TDDP staff determines acceptable documentation of proof of income for a TDDP Applicant. This policy also includes a provision for an exceptions process, by which alternate forms of documentation for proof of income will be deemed acceptable.

Effective Date: July 1, 2012

General:

1. TDDP staff will review the Applicant's eligibility based on the information submitted on the application (age, Certification of Disability, overall completeness of the application), as well as the supporting documentation for PA residency and residential (landline) telephone service.
2. Copies of the following documentation may be submitted as proof of income. Applicant must submit the most recent documentation available.
 - a) Social Security statement of benefits
 - b) Veterans Administration statement of benefits
 - c) W-2s, 1099, other pre-printed federal wage statements that are used for submission with federal tax forms
 - d) Unemployment/Workmen's Compensation statement of benefits
 - e) IRS Form 1040 or 1040A, *but ONLY if accompanied by income documentation listed in item c) above.*
3. Each applicant signs the application, attesting that all provided information is "true and correct". This refers to any declaration of income, whether substantiated as above, a statement that the individual has no income (the applicant entered "NONE" in response to the question about annual income on the application), or other documentation submitted to the program as per the exceptions process.

Print Media Access System Program (PMASP)

The NFB-NEWSLINE® offered by the National Federation of the Blind provides The Print Media Access System Program to those who cannot read regular newsprint. Anyone who cannot read conventional newsprint can qualify for this service and is free to those subscribers.

This service is available in 44 states and the District of Columbia providing:

310 local and national newspapers

Spanish-language newspapers available to all subscribers

38 magazines including AARP

Associated Press (National & State) and United Press news wire service updated every hour

The capability of delivering a newspaper via email directly to a subscribers In-box

Local TV listings

Jobs Listings (added in 2010)

Target Weekly Circular (added in 2011), other retailers to be added in the future.

Is available 24 hours a day, 7 days a week with local as well as toll-free access.

Through the Commonwealth's partnership with NFB-NEWSLINE®, a subscriber can choose that day's, the previous days, or the previous Sunday's issue of any newspaper in the service and choose a section and article using a standard touch-tone telephone. Pennsylvania's participating newspapers provide the subscriber with access to all content when traveling throughout the United States.

NFB-NEWSLINE® participating newspapers include:

- Allentown Morning Call
- Altoona Mirror
- Bucks County Courier Times
- Centre Daily Times
- Erie Times News
- Hanover Evening Sun
- Intelligencer Journal/Lancaster New Era
- Intelligencer Journal/Lancaster New Era On Line
- Lebanon Daily News
- Harrisburg Patriot News
- Philadelphia Daily News
- Philadelphia Grocery Ads
- Philadelphia Inquirer
- Pittsburgh Post-Gazette
- Pittsburgh Tribune Review
- Reading Eagle

Exceptions:

The Applicant will make every effort to obtain valid proof of income as outlined. Where the Applicant reports specified documentation is not available, the TDDP Program Manager, in consultation with the Program Director, will determine if an alternative document is acceptable proof of income using the following standards:

1. Applicant has attempted but is unable to obtain a copy of specified documentation

And

2. Applicant has other documentation with income amount listed, and this document has been notarized or otherwise attested to in an accompanying letter written by an attorney, designated Power of Attorney, social worker of an assisted living facility, case manager, or other staff working with the applicant.

Procedure:

After the application has been reviewed by the TDDP and the Applicant is determined to meet all requirements for eligibility EXCEPT for the documentation of income, the TDDP Program Manager will prepare a written summary of the need for an exception, in accordance with the standards above, and will provide a recommendation to the Program Director. The Program Director will approve or disapprove the exception, in writing.

- Wilkes-Barre Times Leader
- Williamsport Sun Gazette
- York Dispatch

As of August 10, 2012, there are 2,386 subscribers to this service throughout the Commonwealth. All customers of the Office of Vocational Rehabilitation, Bureau of Blindness & Visual Services are offered the opportunity to subscribe to this service. In addition, individuals are offered the opportunity to subscribe when enrolling in the Books for the Blind and Physically Handicapped Program administered by the Library of Congress and cooperating network libraries.

NFB-NEWSLINE[®] added the capability of downloading NEWSLINE content through their website, NFB-NEWSLINE[®] Online. With this feature, subscribers can download their desired publications directly to a digital talking book player. Subscribers can also read their favorite publications online through the use of a secure web site.

Relevant Contract provisions:

2.7 PERIOD OF PERFORMANCE

This agreement is for a period of 12 months beginning July 1, 2011, and ending June 30, 2012.

2.8 FEES

NFB-NEWSLINE[®] annual service fee for 07/01/11 - 06/30/12: \$40,000

The Newspapers included with the annual service fee are:

- Philadelphia Inquirer: Knight Ridder paper
- Philadelphia Daily News: Knight Ridder paper
- Centre Daily Times: Knight Ridder paper
- Wilkes-Barre Times Leader: Knight Ridder paper
- Hanover Evening Sun: Media News Group paper
- York Dispatch: Media News Group paper
- Intelligencer Journal/Lancaster New Era: base paper
- Patriot News: base paper

Annual newspaper maintenance and distribution fee: \$40,000. (July 1, 2011 – June 30, 2012)

This includes 8 newspapers at \$5,000 each.

1. Allentown Morning Call
2. Altoona Mirror
3. Bucks County Courier Times

4. Erie Times News
5. Pittsburgh Post-Gazette
6. Pittsburgh Tribune Review
7. Reading Eagle
8. Williamsport Sun Gazette

Annual setup, maintenance, and distribution of new newspapers fee: \$20,000
(July 1, 2011 – June 30, 2012)

- This anticipates adding two publications at \$10,000 each.

1-year telecommunications subscription fee: \$6,713
(July 1, 2011 – June 30, 2012)

- A prorated fee assessed to all states for this contract period for NFB-NEWSLINE'S® telecommunications service.

Total invoice: \$106,713
(July 1, 2011 – June 30, 2012)