

Start Saving Today!

Call your local telephone company to see if you qualify for Lifeline*, Lifeline 135, Link-Up America or the Universal Telephone Assistance Program (UTAP)*.

NOTE: Customers who receive discounts through these programs have the same rights and responsibilities as all other telephone customers.

To Learn More about Lifeline*, Lifeline 135, Link-Up America and UTAP* ...

Call: **1-800-692-7380**

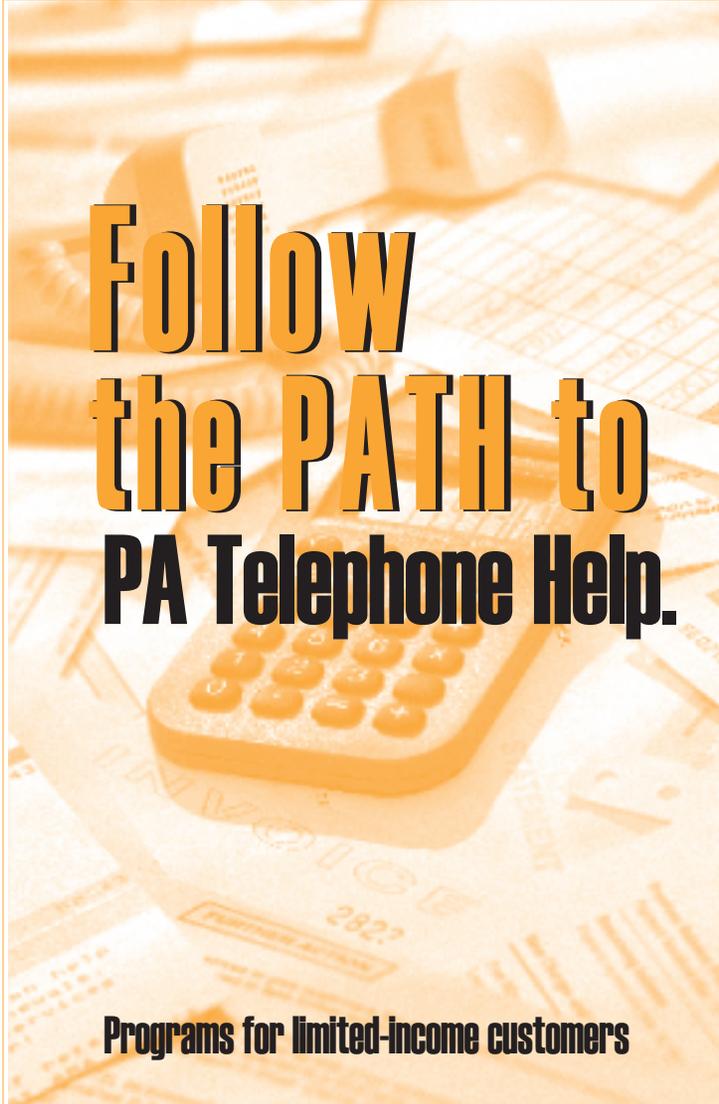
Visit: **www.puc.state.pa.us**

Write: **Pennsylvania
Public Utility Commission**
P.O. Box 3265
Harrisburg, PA 17105-3265

Or
contact: **Pennsylvania Office of
Consumer Advocate**
1-800-684-6560 (in PA)
717-783-5048
www.oca.state.pa.us

**For a QUICK and easy enrollment, call your
local telephone company today.**

*These programs are only available to Verizon customers.



Follow the PATH to PA Telephone Help.

Programs for limited-income customers

*These programs are only available to Verizon customers.



1-800-692-7380

www.puc.state.pa.us

The Pennsylvania Public Utility Commission and the Department of Public Welfare want consumers with limited incomes to know that there is help to keep their phone service connected, reduce monthly phone bills, help pay connection fees and avoid shut-offs.

Lifeline*, Lifeline 135, Link-Up America and the Universal Telephone Assistance Program (UTAP)* are four ways for limited-income consumers to receive help with their phone bills.



Lifeline 135

The Lifeline 135 program is available for customers of all qualified telephone service providers. It helps customers who have incomes at or below 135 percent of the federal poverty guidelines or receive help from any of the following programs: General Assistance (GA), Supplemental Security Income (SSI), Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP), Federal Public Housing Assistance, Medicaid, Food Stamps, or the National School Lunch Program's Free Lunch Program.

Lifeline 135 helps reduce the cost of monthly phone service for one telephone line. Customers who receive Lifeline 135 qualify for discounts on telephone connection charges, and may also purchase optional services such as Caller ID at the normal cost.

Lifeline*

Lifeline is a program presently available only to Verizon PA and Verizon North telephone customers who have incomes at or below 100 percent of the federal poverty guidelines or who receive: General Assistance (GA), Supplemental Security Income (SSI) or Temporary Assistance for Needy Families (TANF).

Lifeline helps reduce the cost of monthly phone service for one telephone line. Customers who receive Lifeline also qualify for discounts on telephone connection charges.

Link-Up America

Link-Up America offers discounts on line connection charges up to 50 percent off (up to a maximum of \$30) and allows customers to spread their payments for the line connection charges over 12 months. Customers who qualify for Lifeline or Lifeline 135 can receive Link-Up America.

Universal Telephone Assistance Program (UTAP)*

UTAP helps Verizon PA customers who qualify for Lifeline pay their overdue bills, avoid shut offs and restore basic local telephone service.

*These programs are only available to Verizon customers.

**Lifeline 135,
Lifeline*,
Link-Up America
and UTAP*
are available to both new
and current customers.
Contact your local
telephone company today
to enroll.**