



## **Pennsylvania Public Utility Commission**

400 North Street  
Harrisburg, PA 17120

[puc.pa.gov](http://puc.pa.gov)

1-800-692-7380

TTY 1-877-710-7079

(for people with speech or hearing loss)



## **About the PUC**

The PUC funds an authorized complement of more than 500 employees, including attorneys, rate and service analysts, auditors, economists, engineers, motor transit and railroad specialists, communications specialists, safety inspectors and enforcement investigators. They work with administrative, fiscal, computer and clerical personnel.

The PUC is funded by assessment of regulated public utilities. Subject to budget approval, the PUC may assess utilities up to three-tenths of one percent of gross intrastate revenue to

cover the cost of regulation. All assessments are paid into the General Fund of the State Treasury through the Department of Revenue for use solely by the Commission.

The Public Utility Commission was created by the Pennsylvania Legislative Act of March 31, 1937 (and the Public Utility Law of May 28, 1937), which abolished the Public Service Commission.

The PUC has 12 offices and bureaus reporting to an Executive Director, with its headquarters in Harrisburg. Regional offices are located in Philadelphia, Pittsburgh and Scranton. The regional offices serve as administrative coordinating points for enforcement officers and administrative law judges. The Philadelphia office also hosts employees from the PUC's Bureau of Consumer Services.



## **Mission Statement**

The Pennsylvania Public Utility Commission balances the needs of consumers and utilities; ensures safe and reliable utility service at reasonable rates; protects the public interest; educates consumers to make independent and informed utility choices; furthers economic development; and fosters new technologies and competitive markets in an environmentally sound manner.