12/21/99	9 COLD WEATHER SURVEY RESULTS 1999											
								GAS				
					COLUMBIA	EQUITABLE	NFG	PEOPLES	PGEnergy	TWPHILLIPS	UGI	TOTAL
No. of Resid					0740	5700	5444	0007	0400	000	5004	00000
properties to	erminated				6742	5796	5441	3627	3196	896	5291	30989
Residential	properties not	t										
reconnected	d and without											
authorized s	service at the				1903	2480	1984	1377	467	418	2225	10854
time of the s	survey.											
F	Premises vac	ant			654	758	511	307	204	75	605	3114
L L												
	Contacted and											
	nected with a		/		732	1163	995	557	216	234	1006	4903
	settlement agi	reement										
<u> </u>												
	Unauthorized		overed					_	_	_		_
	service remail	ns on			0	0	0	0	0	0	0	0
-	0				+	1						
	Cannot contac		remises ap	pear	75	470	209	326	0	54	190	4000
	to be occupied		, in some or	unto)	75 47	172 19	105	326	0		190	1026 305
	(no. identified as low income custs)  Premises occupied, service off,			47	19	105	30	U	40	50	300	
			ervice oii,		433	380	259	181	46	51	414	1764
	customer contacted.* (no. identified as low income custs)			219	198	159	48	15		151	834	
-	· ·	ating with		Jusis)	219	190	139	40	15	44	131	034
	rie	alling will	1.									
	ko	rosene h	oator		54	32	37	45	18	11	20	217
	NO.	iosene n	calci		34	32	31	45	10	11	20	217
	ole.	ectric sna	ce heater		55	148	117	69	25	19	128	561
	Cic	otric spe	ice ricater		33	140	117	03	25	13	120	301
	wo	od/coal	stove or fur	nace	5	2	14	6	0	5	0	32
		, o a, o o a, ,	01010 01 101	Tidoo	Ť	_				Ĭ		02
	fire	eplace			2	2	3	3	0	0	2	12
	kite	chen sto	ve/oven		3	0	5	5	0	0	16	29
	ро	rtable oil	heater		3	4	1	1	0	1	2	12
	no	thing, livi	ing without	heat	309	191	68	48	2	15	195	828
	oth	ner*			2	1	14	4	1	0	51	73
Average I	No of resid	dential	custome	rs served	338,975	229,908	195,452	319,982	135,605	53,709	236,638	1,510,269
Average No. of residential customers served No. of residential properties occupied and off*					,	,	,	,	,			
				508		468		46		604	2,790	
(No. identified as low income custs)				266		264		15	92	201	1,139	
				o an alternate fue	I source or have	e heat supplied	by the landlo	rd or by anot	her meter			
	have been re	moved fr	rom these s	statistics.								

12/21/99			Cold Weather Survey Results 1999							
				ELECTRIC						
				DUQUESNE			PENN		UGI	
			POWER	LIGHT	GPU	PECO	POWER	PP&L	ELECTRIC	TOTAL
No. of Resid			5400	2024	750	20000	1000	5.450	700	5540
properties to Residential			5186	9364	759	32303	1326	5456	738	55132
not reconne										
without auth			992	564	289	7708	307	1892	153	1190
service at th			002	00.	200	7.700		.002	100	
the survey										
F	Premises vacant		613	0	220	2986	229	1147	78	527
	Contacted and rec									
	nected with a payn		318	0	50	1059	75	697	72	227
S	settlement agreem	ent								
-	Unauthorized use		_							
	discovered, service		1	26	13	1826	0	16	0	1882
	remains on			20	10	1020	0	10		1002
	011101110									
(	Cannot contact and	d premises appear								
t	to be occupied		38	514	2	1488	2	16	0	2060
		s low income custs)	20	252	1	507	1	5	0	786
	Premises occupied	I, service off cust.								
C	contacted.*		16	20	2	309	1	14	3	365
		as low income custs)	16	17	1	123	1	5	0	163
	heating	with:								
	keroser	ne heater	6	8	1	13	0	1	0	29
	Refusei	le ricater		0		13	0			۷.
	electric	space heater	0	0		2	0	0	0	
	wood/c	oal stove or furnace	0	1	1	0	0	1	0	;
	fireplac	e	0	1	0	1	0	0	0	2
	laket	ataya/ayan		_	0	7	0		0	
	kitchen	stove/oven	1	0	0	7	0	0	0	
	nortable	e oil heater	0	0	0	2	0	1	0	
	portable	5 0	Ť		0	2	0		0	,
	nothing	, living without heat	1	10	0	36	1	0	3	5′
	other*		8	0	0	248	0	11	0	267
Average I	No. of resident	ial customers served	584,934	515,823	926,364	1,358,868	130,486	1,097,390	53,368	638,302
No. of residential properties occupied and off *			54	-	1	1,797	3	30	3	2,425
			_		4	,	3		-	
(NO. IC	uentified as lo	w income custs)	36		2	630	2	10	0	949
		*Customers who have switch			nave heat su	ppiled from the	landlord or by a	another		
		meter have been removed	iioiii tnese statisti	US.						