

revised 12/02 - removed alternative sources of heating from
final count

ELECTRIC

	ALLEGHENY POWER	DUQUESNE LIGHT	GPU	PECO*	PENN POWER	PPL	UGI ELECTRIC	TOTAL
No. of Residential properties terminated	5,788	5,788	12,731	35,677	1,460	7,989	745	70,178
Residential properties not reconnected and without authorized service at the time of the survey	1,697	1,926	1,261	8,420	398	2,642	130	16,474
Premises vacant	994	923	939	3,385	322	1,562	80	8,205
Contacted and recon- nected with a payment/ settlement agreement	632	398	172	1,655	71	982	48	3,958
Unauthorized use discovered, service remains on	3	21	25	2,187	0	29	0	2,265
Cannot contact and premises appear to be occupied (no. identified as low income custs)	26	552	110	1,099	5	54	0	1846
	15	316	53	394	4	15	0	797
Premises occupied, service off cust. contacted.**	42	32	15	94	1	15	2	201
(no. identified as low income custs)	30	15	16	32	0	6	2	101
heating with:								
kerosene heater	12	0	5	0	0	1	0	18
electric space heater	0	0	0	1	0	0	0	1
wood/coal stove or furnace	3	0	3	0	0	2	0	8
fireplace	1	0	0	0	0	0	0	1
kitchen stove/oven	3	0	0	0	0	0	0	3
portable oil heater	0	0	0	2	0	2	0	4
other**	16	32	0	84	0	8	1	141
Average No. of residential customers served	591,040	525,915	940,151	1,380,114	133,261	1,126,351	54,076	4,750,908
No. of residential properties occupied and off*	33	552	117	1106	6	56	1	1871
No. identified as low income custs.	45	331	69	426	4	21	2	898

*PECO data includes gas and electric

**Customers who have switched to alternative heat sources or have heat supplied from the landlord or by another meter have been removed from these statistics.

12/17/2001

REVISED COLD WEATHER SURVEY RESULTS 2001 Attachment 2

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GAS

	COLUMBIA	DOMINION PEOPLES	EQUITABLE	NFG	PG ENERGY	PGW	TW PHILLIPS	UGI	TOTAL
No. of Residential properties terminated	8,543	1,848	6,336	7,314	4,479	10,439	1,309	6,894	47,162
Residential properties not reconnected and without authorized service at the time of the survey.	4,417	1,113	3,929	3,186	705	7,945	460	3,346	25,101
Premises vacant	706	271	758	788	290	1,628	122	677	5,240
Contacted and reconnected with a payment/settlement agreement	2,534	494	1,431	1,735	338	1,630	196	1,403	9,761
Unauthorized use discovered service remains on	0	5	0	0	0	3	0	8	16
Cannot contact and premises appear to be occupied	541	140	872	253	0	3,476	63	572	5,917
(no. identified as low income custs)	217	22	73	126	0	N/A	41	183	662
Premises occupied, service off, customer contacted.*	636	203	868	410	77	1,208	79	679	4,160
(no. identified as low income custs)	323	48	296	265	26	N/A	59	248	1,265
heating with:									
kerosene heater	56	40	86	79	17	219	22	37	556
electric space heater	112	25	459	184	46	445	32	236	1,539
wood/coal stove or furnace	13	17	8	42	5	1	3	6	95
fireplace	2	1	2	2	0	0	0	2	9
kitchen stove/oven	7	3	0	9	4	0	0	9	32
portable oil heater	1	18	3	0	0	2	3	2	29
other*	0	97	0	6	0		2	85	190
Average No. of residential customers served	344,459	321,422	234,679	195,290	138,558		54,612	248,466	1,537,486
No. of residential properties occupied and off	986	142	1,182	341	5	4,017	80	874	7,627
(No. identified as low income custs.)	540	70	369	391	26	N/A	100	431	1,927

*Customers who have switched to an alternate fuel source or have heat supplied by the landlord or by another meter have been removed from these statistics.