

4-year Average, 2004 & 2005 Cold Weather Survey Results - Electric

Survey Outcome:	Allegheny Power	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI	TOTAL	%Change 1999-2003 Avg to 2004	%Change 1999-2003 Avg to 2005	% Change 2004 to 2005
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Total Vacant Residences

Average of 2000-2003¹	1,346	958	564	2,786		304	1,328	85	7,371			
2004	1,664	1,483	251	2,910	372	304	1,361	78	8,423	14%		
2005	2,004	1,635	607	2,884	1,157	594	1,881	155	10,917		48%	30%

Total Households Using Potentially Unsafe Heating Sources²

Average of 2000-2003¹	28	15	11	68		2	10	6	140			
2004	34	0	2	12	10	3	4	3	68	-51%		
2005	37	82	21	51	10	7	1	2	211		51%	210%

Total Households Without Service After Completion of the Survey (Excludes Both Vacant Residences and Households Using Potentially Unsafe Heating Sources)

Average of 2000-2003¹	53	556	67	1,635		2	216	2	2,531			
2004	116	964	23	3,053	33	2	303	2	4,496	78%		
2005	147	1,096	24	1,917	43	8	66	6	3,307		31%	-26%

¹ Met-Ed and Penelec reported data as one company

² Potentially Unsafe Heating Sources include kerosene heaters, electric space heaters, oil-filled space heaters, fireplaces, kitchen stoves or ovens, and use of extension cords to neighbor's service.

4-year Average, 2004 & 2005 Cold Weather Survey Results - Natural Gas

Survey Outcome:	Columbia ¹	Dominion Peoples	Equitable	NFG	PG Energy	PGW ²	PPL ³	TW Phillips	UGI	TOTAL	%Change 2004 to 1999-2003 Avg	%Change 2005 to 1999-2003 Avg	% Change 2004 to 2005
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Total Vacant Residences

Average of 2000-2003	635	361	753	644	254	961	206	134	572	4,520			
2004	778	726	441	863	581	1,921	214	159	489	6,172	37%		
2005	1,011	849	868	1,102	442	1,438	242	220	471	6,643		47%	8%

Total Households Using Potentially Unsafe Heating Sources⁴

Average of 2000-2003	220	211	544	236	78	1,056	109	54	307	2,815			
2004	207	155	389	374	151	896	84	101	229	2,586	-8%		
2005	197	130	648	624	56	1,438	122	154	426	3,795		35%	47%

Total Households Without Service After Completion of the Survey (Excludes Both Vacant Residences and Households Using Potentially Unsafe Heating Sources)

Average of 2000-2003	579	409	1,184	295	18	3,666	109	62	760	7,082			
2004	908	821	1,657	393	3	5,345	119	144	1,119	10,509	48%		
2005	1,358	658	2,240	623	0	7,577	105	207	982	13,750		94%	31%

¹ Columbia corrected

² PGW began reporting data in 2000

³ Because of mergers with other companies, PUC began reporting data for PPL Gas in 2003.

⁴ Potentially Unsafe Heating Sources include kerosene heaters, electric space heaters, oil-filled space heaters, fireplaces, kitchen stoves or ovens, and use of extension cords in neighbor's service.