

4-Year Average, 2017 & 2018 Cold Weather Survey Results - Electric

Survey Outcome:	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	West Penn Power	Total	% Change from Avg. of 2013-2016 to 2017	% Change from Avg. of 2013-2016 to 2018	% Change 2017 to 2018
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TOTAL VACANT RESIDENCES

Avg. of 2013-2016	1,226	1,462	2,603	1,629	400	4,186	70	1,180	12,756			
2017	1,280	762	2,211	1,757	445	3,312	40	1,366	11,173	-12%		
2018	1,666	758	2,037	1,354	438	2,947	14	1,128	10,342		-19%	-7%

TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2013-2016	3	10	233	10	3	1	3	5	268			
2017	1	8	253	13	7	0	0	12	294	10%		
2018	2	3	190	1	0	0	1	2	199		-26%	-32%

TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2013-2016	671	594	5,056	695	139	5	127	425	7,712			
2017	364	316	4,187	536	115	16	66	457	6,057	-21%		
2018	372	296	3,815	444	89	113	31	294	5,454		-29%	-10%

TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2013-2016	674	604	5,289	705	142	6	130	430	7,980			
2017	365	324	4,440	549	122	16	66	469	6,351	-20%		
2018	374	299	4,005	445	89	113	32	296	5,653		-29%	-11%

4-Year Average, 2017 & 2018 Cold Weather Survey Results - Gas

Survey Outcome:	Columbia	NFG	Peoples	Peoples Equitable	Peoples Gas (FKA TWP)	PGW	UGI Central Penn Gas (Formerly PPL-Gas)	UGI Gas	UGI Penn Natural	Total	% Change from Avg. of 2013-2016 to 2017	% Change from Avg. of 2013-2016 to 2018	% Change 2017 to 2018
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TOTAL VACANT RESIDENCES

Avg. of 2013-2016	960	544	735	422	129	1,940	165	518	273	5,686			
2017	821	696	588	397	124	832	148	297	193	4,096	-28%		
2018	773	548	680	510	29	228	163	377	256	3,564		-37%	-13%

TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2013-2016	342	222	107	151	35	214	81	214	113	1,479			
2017	210	212	50	68	20	105	40	83	31	819	-45%		
2018	233	219	69	71	2	55	52	81	79	861		-42%	5%

TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2013-2016	707	312	811	692	148	9,260	260	953	619	13,762			
2017	618	295	789	580	182	8,656	183	553	269	12,125	-12%		
2018	580	263	906	761	27	7,722	248	1,012	508	12,027		-13%	-1%

TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2013-2016	1,049	534	918	843	183	9,474	341	1,167	732	15,241			
2017	828	507	839	648	202	8,761	223	636	300	12,944	-15%		
2018	813	482	975	832	29	7,777	300	1,093	587	12,888		-15%	0%