

4-Year Average, 2018 & 2019 Cold Weather Survey Results - Electric

Survey Outcome:	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	West Penn Power	Total	% Change from Avg. of 2014-2017 to 2018	% Change from Avg. of 2014-2017 to 2019	% Change 2018 to 2019
-----------------	----------	--------	------	---------	------------	-----	----------	-----------------	-------	---	---	-----------------------

TOTAL VACANT RESIDENCES

Avg. of 2014-2017	1,333	1,306	2,399	1,739	425	3,838	65	1,270	12,375			
2018	1,666	758	2,037	1,354	438	2,947	14	1,128	10,342	-16%		
2019	1,413	944	1,551	1,585	408	3,233	66	1,583	10,783		-13%	4%

TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2014-2017	4	11	276	12	4	1	2	6	316			
2018	2	3	190	1	0	0	1	2	199	-37%		
2019	2	1	95	4	1	0	3	4	110		-65%	-45%

TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2014-2017	587	546	5,008	684	144	9	117	455	7,550			
2018	372	296	3,815	444	89	113	31	294	5,454	-28%		
2019	279	230	4,043	463	66	0	40	424	5,545		-27%	2%

TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2014-2017	591	557	5,284	696	148	10	119	461	7,866			
2018	374	299	4,005	445	89	113	32	296	5,653	-28%		
2019	281	231	4,138	467	67	0	43	428	5,655		-28%	0%

4-Year Average, 2018 & 2019 Cold Weather Survey Results - Gas

Survey Outcome:	Columbia	NFG	Peoples	Peoples Equitable	Peoples Gas (FKA TWP)	PGW	UGI Central (FKA UGI CPG)	UGI South (FKA UGI Gas)	UGI North (FKA UGI PNG)	Total	% Change from Avg. of 2014-2017 to 2018	% Change from Avg. of 2014-2017 to 2019	% Change 2018 to 2019
-----------------	----------	-----	---------	-------------------	-----------------------	-----	---------------------------	-------------------------	-------------------------	-------	---	---	-----------------------

TOTAL VACANT RESIDENCES

Avg. of 2014-2017	914	577	691	406	135	1,554	170	479	267	5,193			
2018	773	548	680	510	29	228	163	377	256	3,564	-31%		
2019	801	660	736	464	188	897	109	219	172	4,246		-18%	19%

TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2014-2017	307	200	105	108	33	175	76	199	97	1,203			
2018	233	219	69	71	2	55	52	81	79	861	-28%		
2019	283	288	82	118	13	96	35	83	54	1,052		-13%	22%

TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2014-2017	705	274	844	650	171	9,226	256	889	543	13,015			
2018	580	263	906	761	27	7,722	248	1,012	508	12,027	-8%		
2019	528	351	896	741	220	7,222	295	903	507	11,663		-10%	-3%

TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2014-2017	1,012	474	949	758	204	9,401	332	1,088	640	14,218			
2018	813	482	975	832	29	7,777	300	1,093	587	12,888	-9%		
2019	811	639	978	859	233	7,318	330	986	561	12,715		-11%	-1%