## PA PUC Retail Markets Investigation <br> Technical Conference Call <br> September 14, 2011 <br> PECO Energy Company Deliverables

Please provide an estimate of costs of mailing a customer letter vs. a small post card or a larger size post card:

- The estimated costs of customer mailings are as follows:
o Printing and mailing of an individual letter is approximately $\$ 1$ per letter
o Design, printing and mailing of a standard size postcard $3.5 \times 5$ is approximately $\$ 0.30$ per postcard
o Design, printing and mailing of a larger size postcard 6X9 is approximately $\$ 0.41$ per postcard
- These amounts are estimates and are subject to change based upon numerous factors including design changes, printing requirements, and postal rates, etc.

