

Energy Association of Pennsylvania

Member Utility Reference Manual

*A compendium of EAP member companies'
low-income weatherization and conservation program summaries
compiled to facilitate weatherization program referrals.*



ENERGY ASSOCIATION OF PENNSYLVANIA
800 North Third Street, Suite 205, Harrisburg, PA 17102
Telephone: (717) 901-0600; Facsimile: (717) 901-0611
www.energypa.org

DIRECTIONS FOR INTENDED USE

This compendium of Energy Association of Pennsylvania (EAP) members' *low-income weatherization and conservation program summaries* was developed as a result of the Pennsylvania Public Utility Commission's (PUC) Universal Service Coordination Working Group (at Docket No. M-2009-2107153), a collaborative of interested stakeholders charged with developing recommendations for improving the coordination of utilities' residential universal service programs under the Commission's jurisdiction with various state agency-administered assistance programs.

This reference manual is intended to provide concise program-specific criteria (i.e., program eligibility requirements, applicable weatherization and conservation measures, etc.) for each major EAP member electric distribution company (EDC) and natural gas distribution company (NGDC), operating in Pennsylvania, along with each program's respective contact.

The data provided in this reference manual is to be used by contractors performing low-income residential weatherization and conservation services, at the time services are being provided, to help identify additional measures for which that customer may be eligible through various utility-sponsored programs. The contact information is provided to facilitate referrals and/or coordination of additional services, where possible during the initial contractor's service visit, through the respective program contacts provided.

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**EAP Member
Electric Distribution
Companies**

Program: Low Income Usage Reduction Program (LIURP)	
Income Eligibility Requirements	Smart Comfort is designed specifically for low-income customers (household income at or below 150% of the federal poverty level) who are unable to pay their electric service bills in full. Also eligible are households whose combined household income reaches 200% of the federal poverty level with priority given to households headed by senior citizens. No more than 50% of Smart Comfort participants will be customers between 150% and 200% of poverty.
Minimum Energy Usage Threshold	The base load usage requirement is 500 kWh / month.
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Heating Customers	Standard measures include compact fluorescent light bulbs, mattresses, refrigerators and freezers, electric hot water tanks or tank wraps, window air-conditioning units, air infiltration measures, and home insulation. At the discretion of the energy manager, potential measures include furnaces, electric dryers, electric stoves, water pumps, electric blankets, and air conditioners.
Available Energy Conservation Measures for Electric Baseload Customers	<ul style="list-style-type: none"> • Perform walk through audit <ul style="list-style-type: none"> ○ Measure usage of targeted electrical equipment within the house. • Provide energy education <ul style="list-style-type: none"> ○ Explain current electricity bill in detail to insure customer understands concepts such as monthly kWh usage and usage comparisons. ○ Provide education on ways to reduce usage of electricity. • Determination of Smart Comfort measures to provide <ul style="list-style-type: none"> ○ Standard measures include compact fluorescent light bulbs, mattresses, refrigerators and freezers, electric hot water tanks or tank wraps, window air-conditioning units, air infiltration measures, and home insulation. ○ At the discretion of the energy manager, potential measures include electric dryers, electric stoves, water pumps, electric blankets, and air conditioners. • Customer monitoring and follow up <ul style="list-style-type: none"> ○ Energy managers will contact Smart Comfort recipients regularly to discuss their usage and the resulting decrease in consumption. ○ Reinforce energy education.
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers	Standard measures include compact fluorescent light bulbs, mattresses, refrigerators and freezers, electric hot water tanks or tank wraps, window air-conditioning units, air infiltration measures, and home insulation. At the discretion of the energy manager, potential measures include furnaces, electric dryers, electric stoves, water pumps, electric blankets, and air conditioners.
Designated Contact for Referrals	Name: Gary Miller Telephone Number: 412-393-4662 Email: gmiller@duqlight.com

Date: 12/1/2011

Revised:

Program: Act 129 Low Income Program	
Income Eligibility Requirements	150% of Poverty Income Guidelines
Minimum Energy Usage Threshold	
Type of Home Eligible <i>(please check)</i>	<input type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input type="checkbox"/> Large Multi-Unit <input type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Heating Customers	All low income customers may participate in the Residential Refrigerator Recycling Program, The Residential Rebate Program, and the School Energy Pledge Program. Additionally, a specific low income program exists which partners with local housing authorities in Allegheny and Beaver counties, the city housing authority, and other local agencies. Qualifying customers may receive CFL lighting replacements and/or refrigerator replacements.
Available Energy Conservation Measures for Electric Baseload Customers	
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers	
Designated Contact for Referrals	Name: Colleen Mackin Telephone Number: 412 393-6014 Email: cmackin@duqlight.com

Date: 12/1/2011

Revised:

Program: WARM Program (Low Income Usage Reduction Program)	
Income Eligibility Requirements	150 % or less of Federal Poverty Guidelines. Up to 20% of annual budget may be used for special needs customers whose household income is between 150% and 200% of Federal Poverty Guidelines
Minimum Energy Usage Threshold	Minimum annual usage threshold of 7,200 kWh. Must live in home at least six months, have an active electric account in customer's name and be a primary residence.
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Heating Customers	<p>Following are measures for customers with electric heat. These customers may also have electric water heat and baseload electric use and appropriate measures installed:</p> <p>Attic, wall, duct and floor insulation Attic, duct, and basement air sealing (caulking, foam insulation & weather-stripping) Refrigerator Replacement Freezer Replacement Water Heater Replacement, water heater pipe insulation in unheated areas Some aerator and showerhead replacement Some storm and prime window and door repair or replacement Energy Saving Light bulbs Reflective window tint Reflective Roof Coat Gravity Film Exchange Drain Water Heat Recovery System Window/Wall Air conditioning unit replacement Some Heating and Air Conditioning system replacement Electric dryer venting repair or replacement Clothes Line Installation Heated waterbed mattress replacement Some plumbing and electrical repairs Health and safety measures Custom measures Repair and replace exhaust fans Thermostat Replacement/Repair AC/Heating System Filter Replacement / Tune -up Appliance Timers Smart Power Strips LED Night Lights Energy Education</p>
Available Energy Conservation Measures for Electric Baseload Customers	<p>Following are potential measures for customers with electric baseload use and have other sources of heating or water heating:</p> <p>Refrigerator Replacement Freezer Replacement Energy Saving Light bulbs Electric dryer venting repair or replacement Clothes Line Installation Heated waterbed mattress replacement Some electrical repairs</p>

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	<p>Health and safety measures Custom measures Repair and replace exhaust fans Appliance Timers Smart Power Strips LED Night Lights Furnace Filter Whistle (Where Applicable) Energy Education</p> <p>If defacto heat (electric space heaters) and/or high air conditioning use exists, the following additional measures may apply:</p> <p>Attic, wall, duct and floor insulation Attic, duct, and basement air sealing (caulking, foam insulation & weather-stripping) Some storm and prime window and door repair or replacement Reflective window tint Reflective Roof Coat Window/Wall Air conditioning unit replacement Some Heating and Air Conditioning system replacement Thermostat Replacement/Repair AC/Heating System Filter Replacement / Tune-up</p>
<p>Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers</p>	<p>Following are potential measures for electric water heat customers who also have baseload electric use and another source of heat:</p> <p>Refrigerator Replacement Freezer Replacement Water Heater Replacement, water heater pipe insulation in unheated areas Some aerator and showerhead replacement Energy Saving Light bulbs Gravity Film Exchange Drain Water Heat Recovery System Electric dryer venting repair or replacement Clothes Line Installation Heated waterbed mattress replacement Some plumbing and electrical repairs Health and safety measures Custom measures Repair and replace exhaust fans Appliance Timers Smart Power Strips LED Night Lights Furnace Filter Whistles(Where Applicable) Energy Education</p> <p>If defacto heat (electric space heaters) and/or high air conditioning use exists, the following additional measures may apply:</p> <p>Attic, wall, duct and floor insulation Attic, duct, and basement air sealing (caulking, foam insulation & weather-stripping) Some storm and prime window and door repair or replacement Reflective window tint Reflective Roof Coat Window/Wall Air conditioning unit replacement Some Heating and Air Conditioning system replacement Thermostat Replacement/Repair AC/Heating System Filter Replacement / Tune-up</p>
<p>Designated Contact for Referrals</p>	<p><i>Name: Dorothy Richardson</i> <i>Telephone Number: 610-921-6443</i> <i>Email: richardsond@firstenergycorp.com</i></p>

Program: Low Income Low Use Program (Act 129)	
Income Eligibility Requirements	150% or less of the Federal Poverty Guidelines
Minimum Energy Usage Threshold	Must have an active electric account in customer's name and have electric use less than 7,200 kwh per year.
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Heating Customers	Energy Conservation Kit -- Contents of the kit include: Energy Saving Light bulbs LED Night Lights Aerators Furnace Whistles Energy Education Material
Available Energy Conservation Measures for Electric Baseload Customers	Energy Conservation Kit -- Contents of the kit include: Energy Saving Lightbulbs LED Night Lights Aerators Furnace Whistles Energy Education Material
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers	Energy Conservation Kit -- Contents of the kit include: Energy Saving Lightbulbs LED Night Lights Aerators Furnace Whistles Energy Education Material
Designated Contact for Referrals	<i>Name: Nicole DiPietro</i> <i>Telephone Number: 610-921-6771</i> <i>Email: ndipietro@firstenergycorp.com</i>

Date: Dec 22, 2011

Revised:

Program: WARM Plus Program (Act 129)	
Income Eligibility Requirements	150 % or less of Federal Poverty Guidelines. Target areas for WARM Plus work is in areas of high-customer demand for low-income energy conservation services.
Minimum Energy Usage Threshold	Minimum annual usage threshold of 7,200 kWh. Must live in home at least six months, have an active electric account in customer's name and be a primary residence.
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Heating Customers	<p>Following are measures for customers with electric heat. These customers may also have electric water heat and baseload electric use and appropriate measures installed:</p> <p>Attic, wall, duct and floor insulation Attic, duct, and basement air sealing (caulking, foam insulation & weather-stripping) Refrigerator Replacement Freezer Replacement Water Heater Replacement, water heater pipe insulation in unheated areas Some aerator and showerhead replacement Some storm and prime window and door repair or replacement Energy Saving Light bulbs Reflective window tint Reflective Roof Coat Gravity Film Exchange Drain Water Heat Recovery System Window/Wall Air conditioning unit replacement Some Heating and Air Conditioning system replacement Electric dryer venting repair or replacement Clothes Line Installation Heated waterbed mattress replacement Some plumbing and electrical repairs Health and safety measures Custom measures Repair and replace exhaust fans Thermostat Replacement/Repair AC/Heating System Filter Replacement / Tune-up Appliance Timers Smart Power Strips LED Night Lights Energy Education</p> <p style="text-align: right;">Continued, next page</p>

<p>Available Energy Conservation Measures for Electric Baseload Customers</p>	<p>Following are potential measures for customers with electric baseload use and have other sources of heating or water heating:</p> <ul style="list-style-type: none"> Refrigerator Replacement Freezer Replacement Energy Saving Light bulbs Electric dryer venting repair or replacement Clothes Line Installation Heated waterbed mattress replacement Some electrical repairs Health and safety measures Custom measures Repair and replace exhaust fans Appliance Timers Smart Power Strips LED Night Lights Furnace Filter Whistle (Where Applicable) Energy Education <p>If defacto heat (electric space heaters) and/or high air conditioning use exists, the following additional measures may apply:</p> <ul style="list-style-type: none"> Attic, wall, duct and floor insulation Attic, duct, and basement air sealing (caulking, foam insulation & weather-stripping) Some storm and prime window and door repair or replacement Reflective window tint Reflective Roof Coat Window/Wall Air conditioning unit replacement Some Heating and Air Conditioning system replacement Thermostat Replacement/Repair AC/Heating System Filter Replacement / Tune-up
<p>Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers</p>	<p>Following are potential measures for electric water heat customers who also have baseload electric use and another source of heat:</p> <ul style="list-style-type: none"> Refrigerator Replacement Freezer Replacement Water Heater Replacement, water heater pipe insulation in unheated areas Some aerator and showerhead replacement Energy Saving Light bulbs Gravity Film Exchange Drain Water Heat Recovery System Electric dryer venting repair or replacement Clothes Line Installation Heated waterbed mattress replacement Some plumbing and electrical repairs Health and safety measures Custom measures Repair and replace exhaust fans Appliance Timers Smart Power Strips LED Night Lights AC/Heating System Filter Replacement / Tune-up Furnace Filter Whistles (Where applicable) Energy Education <p style="text-align: right;">Continued, next page</p>

	<p>If defacto heat (electric space heaters) and/or high air conditioning use exists, the following additional measures may apply:</p> <ul style="list-style-type: none"> Attic, wall, duct and floor insulation Attic, duct, and basement air sealing (caulking, foam insulation & weather-stripping) Some storm and prime window and door repair or replacement Reflective window tint Reflective Roof Coat Window/Wall Air conditioning unit replacement Some Heating and Air Conditioning system replacement Thermostat Replacement/Repair AC/Heating System Filter Replacement / Tune-up
<p>Designated Contact for Referrals</p>	<p><i>Name: Nancy Shurr</i> <i>Telephone Number: 610-921-6472</i> <i>Email: nshurr@firstenergycorp.com</i></p>

Date: Dec. 22, 2011

Revised:

Program: WARM (Low Income Usage Reduction Program)	
Income Eligibility Requirements	<i>150% or less of the Federal Poverty Guidelines Up to 20% of annual budget may be used for special needs customers whose household income is between 150% and 200% of Federal poverty guidelines</i>
Minimum Energy Usage Threshold	Minimum annual usage threshold of 7,200 kWh. Must live in home at least six months, have an active electric account in customer's name and be a primary residence.
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Heating Customers	Energy Education Ceiling, Floor, Wall, Attic and Duct Insulation Air Infiltration Reduction (Air Sealing) Storm Windows Prime Windows (Mobile Homes) Exterior Doors Hot Water Tank Replacement Water Heating Jacket Water Heater Temperature Set Back Hot Water Pipe Insulation Health & Safety Measures
Available Energy Conservation Measures for Electric <u>Baseload</u> Customers	Energy Education Ceiling, Floor, Wall, Attic and Duct Insulation (If summer cooling usage allows) Air Infiltration Reduction (Air Sealing) (If summer cooling usage allows) Storm Windows (If summer cooling usage allows) Prime Windows (Mobile Homes) (If summer cooling usage allows) Exterior Doors (If summer cooling usage allows) Health and Safety Measures
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers	Energy Education Ceiling, Floor, Wall, Attic and Duct Insulation (If summer cooling usage allows) Air Infiltration Reduction (Air Sealing) (If summer cooling usage allows) Storm Windows (If summer cooling usage allows) Prime Windows (Mobile Homes) (If summer cooling usage allows) Exterior Doors (If summer cooling usage allows) Hot Water Tank Replacement Water Heating Jacket Water Heater Temperature Set Back Hot Water Pipe Insulation Health & Safety Measures
Designated Contact for Referrals	<i>Name: Cindy McQuaide Telephone Number: 724-523-7232 Email: cmcquai@ayecontractor.com</i>

Date: 2/5/2012

Revised:

Program: Low Income Usage Reduction Program (LIURP) with Air Conditioner	
Income Eligibility Requirements	Program no longer available
Minimum Energy Usage Threshold	
Type of Home Eligible <i>(please check)</i>	
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas <u>Heating Customers</u>	
Available Energy Conservation Measures for Electric <u>Baseload Customers</u>	
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas <u>Water Heating Customers</u>	
Designated Contact for Referrals	

Date: 2/5/2012

Revised:

Program: Home Performance Check Up Audit with Appliance Replacement	
Income Eligibility Requirements	150% or less of the Federal Poverty Guidelines
Minimum Energy Usage Threshold	N/A
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Heating Customers	Energy Efficient Light Bulbs Energy Education Low Flow Shower Head Faucet Aerators LED Night Light Furnace Whistle Smart Power Strips Refrigerator Replacement Freezer Replacement Window Air Conditioner Replacement
Available Energy Conservation Measures for Electric Baseload Customers	Energy Efficient Light Bulbs Energy Education LED Night Light Smart Power Strips Refrigerator Replacement Freezer Replacement Window Air Conditioner Replacement
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers	Energy Efficient Light Bulbs Energy Education Low Flow Shower Head Faucet Aerators LED Night Light Smart Power Strips Refrigerator Replacement Freezer Replacement Window Air Conditioner Replacement
Designated Contact for Referrals	<i>Name: Cindy McQuaide, Dollar Energy Contractor</i> <i>Telephone Number: 724-523-7232</i> <i>Email: cmcquai@ayecontractor.com</i>

Date: 2/5/2012

Revised:

Program: Home Performance Check Up Audit and Appliance Replacement with Low Income Usage Reduction Program (LIURP)

<p>Income Eligibility Requirements</p>	<p>150% or less of the Federal Poverty Guidelines Up to 20% of annual budget may be used for special needs customers whose household income is between 150% and 200% of Federal poverty guidelines Allegheny Power will track the Home Performance Check Up with the Appliance Replacement separate from the remaining LIURP measures.</p>
<p>Minimum Energy Usage Threshold</p>	<p>Minimum annual usage threshold of 7,200 kWh. Must live in home at least six months, have an active electric account in customer's name and be a primary residence.</p>
<p>Type of Home Eligible <i>(please check)</i></p>	<p><input checked="" type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes</p>
<p>Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Heating Customers</p>	<p>Energy Efficient Light Bulbs Energy Education Faucet Aerators Low Flow Showerhead LED Night Light Furnace Whistle Smart Power Strips Hot Water Tank Replacement Water Tank Jacket Water Heater Temperature Set Back Hot Water Pipe Insulation Ceiling, Floor, Wall, Attic and Duct Insulation Air Infiltration Reduction (Air Sealing) Storm Windows Prime Windows (Mobile Homes) Exterior Doors Refrigerator Replacement Freezer Replacement Window Air Conditioner Replacement Health and Safety Measures</p>
<p>Available Energy Conservation Measures for Electric <u>Baseload</u> Customers</p>	<p>Energy Efficient Light Bulbs Energy Education Ceiling, Floor, Wall, Attic and Duct Insulation (If summer cooling usage allows) Air Infiltration Reduction (Air Sealing) (If summer cooling usage allows) Storm Windows (If summer cooling usage allows) Prime Windows (Mobile Homes) (If summer cooling usage allows) Exterior Doors (If summer cooling usage allows) LED Night Light Smart Power Strips Refrigerator Replacement Freezer Replacement Window Air Conditioner Replacement Health and Safety Measures</p>

<p>Available Energy Conservation Measures For</p> <p><input checked="" type="checkbox"/> Electric</p> <p><input type="checkbox"/> Gas</p> <p><u>Water Heating Customers</u></p>	<p>Energy Efficient Light Bulbs Energy Education Ceiling, Floor, Wall, Attic and Duct Insulation (If summer cooling usage allows) Air Infiltration Reduction (Air Sealing) (If summer cooling usage allows) Storm Windows (If summer cooling usage allows) Prime Windows (Mobile Homes) (If summer cooling usage allows) Exterior Doors (If summer cooling usage allows) Window Air Conditioner Replacement Health and Safety Measures Faucet Aerators Low Flow Showerhead LED Night Light Smart Power Strips Hot Water Tank Replacement Water Heating Jacket Water Heater Temperature Set Back Hot Water Pipe Insulation Refrigerator Replacement Freezer Replacement Window Air Conditioner Replacement</p>
<p>Designated Contact for Referrals</p>	<p><i>Name: Cindy McQuaide, Dollar Energy Contractor</i> <i>Telephone Number: 724-523-7232</i> <i>Email: cmcquqi@ayecontractor.com</i></p>

Date: 2/5/2012

Revised:

Program: Joint Utility Usage Management Program (JUUMP)	
Income Eligibility Requirements	150% or less of the Federal Poverty Guidelines Up to 20% of annual budget may be used for special needs customers whose household income is between 150% and 200% of Federal poverty guidelines
Minimum Energy Usage Threshold	Minimum annual usage threshold of 7,200 kWh. Must live in home at least six months, have an active electric account in customer's name and be a primary residence.
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Heating Customers	If home is all electric it does not qualify for JUUMP. Customer would be referred to LIURP, Home Check-Up with Appliance Replacement or LIURP with Home Check-Up
Available Energy Conservation Measures for Electric Baseload Customers	Energy Efficient Light Bulbs Energy Education Ceiling, Floor, Wall, Attic and Duct Insulation (If summer cooling usage allows) Air Infiltration Reduction (Air Sealing) (If summer cooling usage allows) Storm Windows (If summer cooling usage allows) Prime Windows (Mobile Homes) (If summer cooling usage allows) Exterior Doors (If summer cooling usage allows) LED Night Light Smart Power Strips Refrigerator Replacement Freezer Replacement Window Air Conditioner Replacement Health and Safety Measures *And any appropriate measures as determined by partnering Gas Utility
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers	Energy Efficient Light Bulbs Energy Education Ceiling, Floor, Wall, Attic and Duct Insulation (If summer cooling usage allows) Air Infiltration Reduction (Air Sealing) (If summer cooling usage allows) Storm Windows (If summer cooling usage allows) Prime Windows (Mobile Homes) (If summer cooling usage allows) Exterior Doors (If summer cooling usage allows) Window Air Conditioner Replacement Health and Safety Measures Faucet Aerators Low Flow Showerhead LED Night Light Smart Power Strips

	<p>Hot Water Tank Replacement Water Heating Jacket Water Heater Temperature Set Back Hot Water Pipe Insulation Refrigerator Replacement Freezer Replacment Window Air Conditioner Replacement Health & Safety Measures *And any appropriate measures as determined by partnering Gas Utility</p>
<p>Designated Contact for Referrals</p>	<p><i>Name: Cindy McQuaide, Dollar Energy Contractor Telephone Number: 724-523-7232 Email: cmcquai@ayecontractor.com</i></p>

Date: 2/5/2012

Revised:

Program: Low Income Usage Reduction Program - Electric/Gas LIURP	
Income Eligibility Requirements	200% of Federal Poverty Level Guidelines
Minimum Energy Usage Threshold	Monthly average Electric usage at 600 KWH or above Monthly average Gas usage at or above 50 CCF CAP Rate monthly average Electric usage at or above 500 KWH
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Heating Customers	Boiler/Furnace replacment Boiler/Furnace system clean and tune Seal and balance duct system Radiator bleeding Radiator reflectors Line chimney Refrigerator swap (Home Owners Only) Air Conditioner swap (Home Owners Only) Replace exterior doors Air sealing: Roof cavity, window caulking /weather-stripping, Door caulking /weather-stripping, Door sweep Insulation: crawl space, rim joist, attic access, roof vents, Eave baffles ducts, water heating pipes, and heater Heat Pump Replacement, Heat Pump Service Set back Thermostat Water Heater replacement Install CFLs Electronic Line Voltage Thermostat (baseboard heater) Set back timer Energy Education Session Post Treatment Education Heater Combustion Safety Testing Health and Safety Check (customer is informed of any problems and the need for correction)
Available Energy Conservation Measures for Electric Baseload Customers	CFLs Low Flow Shower Head Low Flow Faucet Aerator Smoke Detector Air conditioner swap (Home Owners Only) Refreigerator swap (Home Owners Only) Health and Safety Check Energy Education Session - In Home Water Heater Wrap Water Heater Pipe Insulation Water Heater Timer Line Voltage Thermostat Safety Check (customers is informed of any problems and the need for correction)

Available Energy Conservation Measures For <input type="checkbox"/> Electric <input type="checkbox"/> Gas <u>Water Heating Customers</u>	N/A
Designated Contact for Referrals	<i>Name: Valeria C. Bullock</i> <i>Telephone Number: 215.841.6786</i> <i>Email: valeriac.bullock@exeloncorp.com</i>

Date: 1/19/2012

Revised:

Program: Act 129 Weatherization / Usage Reduction	
Income Eligibility Requirements	200% of Federal Poverty Level Guidelines
Minimum Energy Usage Threshold	Monthly average Electric usage at 600 KWH or above Monthly average Gas usage at or above 50 CCF CAP Rate monthly average usage at or above 500 KWH
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Heating Customers	Boiler / Furnace replacement Boiler/Furnace system clean and tune Seal and balance duct system Radiator bleeding Radiator reflectors Line chimney Refrigerator swap (Home Owners Only) Air Conditioner swap (Home Owners Only) Replace Exterior Doors Air sealing: Roof cavity, window caulking / weather-stripping, door caulking / weather-stripping, door sweep Insulation: Crawl space, rim joist, attic, roof vents, eave baffles ducts, water heating pipes, and heater Heat Pump Replacement, Heat Pump Service Set back Thermostat Water Heater Replacement Install CFLs Electronic Line Voltage Thermostat (baseboard heater) Set back timer Energy Education Session Post Treatment Education CO Testing Health and Safety Check (customer is informed of any problems and the need for correction)
Available Energy Conservation Measures for Electric Baseload Customers	CFLs Low Flow Shower Head Low Flow Faucet Aerator Smoke Detector Air Conditioner Swap (Home Owners Only) Refrigerator Swap (Home Owners Only) Health and Safety Check Energy Education Session - In home Water Heater Wrap Air Conditioner SWAP (Home Owner Only) Refrigerator Swap (Home Owner Only) Water Heater Pipe Insulation Water Heater Timer Line Voltage Thermostat Safety Check (customer/landlord is informed of any problems and the need for correction)

<p>Available Energy Conservation Measures For <input type="checkbox"/> Electric <input type="checkbox"/> Gas <u>Water Heating Customers</u></p>	<p>N/A</p>
<p>Designated Contact for Referrals</p>	<p><i>Name:</i> Valeria C. Bullock <i>Telephone Number:</i> 215-841-6786 <i>Email:</i> valeriac.bullock@exeloncorp.com</p>

Date: 1/19/2012

Revised:

Program: DSP (Default Service Provider) Weatherization / Usage Reduction	
Income Eligibility Requirements	200% of Federal Poverty Level Guidelines
Minimum Energy Usage Threshold	2 Components of DSP Usage Reduction <ul style="list-style-type: none"> • Refrigerator Replacement - 10 year old unit or older/ less than 10 years old appliance is tested for efficiency • Multi-Unit Dwelling – A walk-through audit is conducted to determine the appropriate measures to be installed. The goal of the program is to reduce electric usage.
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric	<ul style="list-style-type: none"> • For multi-unit dwelling <ul style="list-style-type: none"> ○ The appropriate electric usage reduction measures are identified through an audit – alternative energy sources are considered. • Appliance swap program for Homeowners and Tenants: Refrigerators, Air Conditioners, Freezers: <ul style="list-style-type: none"> ○ New unit - purchase, deliver and install ○ Old unit - remove, dispose and recycle • Educational materials are provided. • Installation of CFLs
Available Energy Conservation Measures for Electric Baseload Customers	N/A
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers	N/A
Designated Contact for Referrals	Name: Valeria C. Bullock Telephone Number: 215-841-6786 Email: valeriac.bullock@exeloncorp.com

Date: 1/19/2012

Revised:

Program: Winter Relief Assistance Program (WRAP) - PPL Electric LIURP	
Income Eligibility Requirements	200% or less of federal poverty guidelines
Minimum Energy Usage Threshold	None
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Heating Customers	Energy Education Baseload Measures Water-Heating Measures (if electric hot water heater) Blower Door Guided Air Sealing Attic, wall, and floor insulation Sealing of attic bypasses Crawlspace and header insulation Electric heating equipment repair/retrofit/replacement Central cooling repair and replacement Duct insulation and repair Caulking and weather-stripping Door sweeps Thermostat replacement Window replacement (rare) Storm windows (rare) Mobile Home measures
Available Energy Conservation Measures for Electric Baseload Customers	Energy Education Installation of CFL Replacement Primary Refrigerator Replacement Secondary Refrigerator/Freezer Replacement Dehumidifier Replacement Window A/C Replacement Dryer Venting Smart Plug installation Replace waterbed with foam mattress (rare) Clean/replace HVAC filters Install clothesline Install CO Detector Provide microwave, toaster oven, or coffee carafe (rare) Appliance replacement other than listed above (rare) Replace well pump or sump pump (rare)

Continued, next page

<p>Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers</p>	<p>Energy Education Baseload Measures Water Heater Replacement Heat Pump Water Heater installation Repair of hot water leaks Aerator(s) Energy-efficient showerhead(s) Water pipe insulation Water Heater temperature set-back Water heater repair Solar Water Heating Maintenance (existing systems installed through WRAP) Gravity Film Exchange installation (rare)</p>
<p>Designated Contact for Referrals</p>	<p><i>Name:</i> Linda Melenchek <i>Telephone Number:</i> 717-257-5652 <i>Email:</i> lmmelenchek@pplweb.com</p>

Date: 12/22/2011

Revised:

Program: Act 129 Low Income WRAP	
Income Eligibility Requirements	150% or less of federal poverty level guidelines
Minimum Energy Usage Threshold	None
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Heating Customers	Energy Education Baseload Measures Water-Heating Measures (if electric hot water heater) Blower Door Guided Air Sealing Attic, wall, and floor insulation Sealing of attic bypasses Crawlspace and header insulation Electric heating equipment repair/retrofit/replacement Central cooling repair and replacement Duct insulation and repair Caulking and weather-stripping Door sweeps Thermostat replacement Window replacement (rare) Storm windows (rare)
Available Energy Conservation Measures for Electric Baseload Customers	Energy Education Installation of CFL Replacement Primary Refrigerator Replacement Secondary Refrigerator/Freezer Replacement Dehumidifier Replacement Window A/C Replacement Dryer Venting Smart Plug installation Replace waterbed with foam mattress (rare) Clean/replace HVAC filters Install clothesline Install CO Detector
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers	Energy Education Baseload Measures Water Heater Replacement Heat Pump Water Heater installation Repair of hot water leaks Aerator(s) Energy-efficient showerhead(s) Water pipe insulation Water Heater temperature set-back
Designated Contact for Referrals	<i>Name: Linda Melenchek</i> <i>Telephone Number: 717-257-5652</i> <i>Email: lmmelenchek@pplweb.com</i>

Date: 12/22/2011

Revised:

Program: LIURP	
Income Eligibility Requirements	The customer's household income is at or below the current 150% of the FPIG (Up to 20% of annual budget may be used for special needs customers whose household income is between 150%-200% of FPIG).
Minimum Energy Usage Threshold	Per UGI's Universal Service Plan (USP) for period 2010-2013, the customer's annual consumption is above average usage. Another change as a result of UGI's USP, UGI Electric's program has been modified to reference only two types of customer accounts (heating and non-heating). Previously, three types of accounts had been listed (residential space heating; residential water heating; and residential high-use base load).
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input type="checkbox"/> Large Multi-Unit <input type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Heating Customers	<p>Per USP for period 2010-2013, energy saving measures for gas customers and electric space heat customers may include, but are not limited to, the following: insulation, furnace repair/replacement, water heater repair/replacement, furnace efficiency modification, windows and baseboard caulking, door and window weather stripping, door sweeps and thresholds, replacement of broken window panes, storm windows, attic ventilation, electrical outlet and switch plate gaskets on outside walls, water conservation measures, energy education, infiltration measures and incidental repairs. Health and safety measures. Incidental Repairs are those improvements which are necessary to facilitate or permit the installation of weatherization measures (e.g., window and door frame replacement and repair; door lock assembly; door handles; roof leak repair; water heater repair; repair of leaking hot water faucets and pipes; and the replacement of rotted boards).</p> <p>All residences treated with UGI LIURP Funds will be eligible for compact florescent lamps. Compact florescent lamps will be distributed to resident following specified guidelines.</p>
Available Energy Conservation Measures for Electric <u>Baseload</u> Customers	Low cost energy saving measures for electric non-heating customers may include but are not limited to: refrigerator replacement, high efficiency lighting, window air conditioner replacement and other measures necessary to the effective performance of weatherization materials within the job limit costs.
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas <u>Water Heating</u> Customers	In addition any residence UGI treats with LIURP funds that has electrically heated water will receive the following: AWH tank wrap, hot water pipe insulation, Water conservation education.
Designated Contact for Referrals	<p><i>Name: Tamika St. Clair</i></p> <p><i>Telephone Number: 610-736-5706</i></p> <p><i>Email: tstclair@ugi.com</i></p>

Date: 2/3/12

Revised:

**EAP Member
Natural Gas Distribution
Companies**

Program: Low Income Usage Reduction Program	
Income Eligibility Requirements	Up to 150% of Federal Poverty Level with 20% of total budget for special needs customers up to 200% of FPL
Minimum Energy Usage Threshold	170 ccf average during winter months.
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input type="checkbox"/> Large Multi-Unit <input type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Heating Customers	Energy Audit with Blower Door Diagnostics Air Sealing Attic and Sidewall Insulation Heating System Clean and Tune Heating System Repair and Replacements
Available Energy Conservation Measures for Electric Baseload Customers	none
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Water Heating Customers	Hot water wraps Hot Water Tank repair and replacements
Designated Contact for Referrals	Name: Deborah Davis Telephone Number: 724-416-6316 Email: ddavis@nisource.com

Date: 1/25/2012

Revised:

Program: Warm Wise: Audits and Rebates	
Income Eligibility Requirements	151 - 250 % FPL
Minimum Energy Usage Threshold	none
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input type="checkbox"/> Large Multi-Unit <input type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Heating Customers	In-Home Energy Efficiency Audit Recommendations to reduce natural gas usage
Available Energy Conservation Measures for Electric Baseload Customers	none
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Water Heating Customers	In-Home Energy Efficiency Audit Recommendations to reduce natural gas usage
Designated Contact for Referrals	Name: Patty Terpin Telephone Number: 724-416-6344 Email: pterpin@nisource.com

Date: 1/25/2012

Revised:

Program: Low Income Usage Reduction Program (LIURP)	
Income Eligibility Requirements	Equal to or less than 150% of the Federal Poverty guidelines. Up to 20% of the annual program budget may be spent on Special Needs customers whose household income is between 150 and 200% of the Federal Poverty guidelines.
Minimum Energy Usage Threshold	160 MCF per year
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input type="checkbox"/> Large Multi-Unit <input type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Heating Customers	Energy education Attic insulation Sidewall insulation Heating equipment repair and replacement Air sealing Door and window repair Health and safety measures
Available Energy Conservation Measures for Electric Baseload Customers	N/A
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Water Heating Customers	Energy education Health and safety measures
Designated Contact for Referrals	<i>Name: Sandie Gagorik</i> <i>Telephone Number: (412) 395-3229</i> <i>Email: sgagorik@equitablegas.com</i>

Date: 2/5/2012

Revised: |

Program: Low Income Usage Reduction Program	
Income Eligibility Requirements	200% or less of the Federal Poverty Guidelines. (*20-25% of budget is used for emergency repair/replacement of heating/water heating equipment.)
Minimum Energy Usage Threshold	1300 CCF
Type of Home Eligible (please check)	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input type="checkbox"/> Large Multi-Unit <input type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Heating Customers	Attic insulation Wall insulation Sillplate insulation Crawl space insulation Infiltration reduction Glass replacement Door weather strips and sweeps Attic ventilation Furnace clean and tune Thermostat replacement/relocation Energy education Water heater jacket *Water heater replacement *Furnace/boiler replacement * Must be owner to qualify
Available Energy Conservation Measures for Electric Baseload Customers	none
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Water Heating Customers	include in above
Designated Contact for Referrals	Name: National Fuel Customer Response Center Telephone Number: 1-800-365-3234 Email: referrals by phone through phone center

Date: 12/1/2011

Revised:

Program: Low Income Usage Reduction Program - Electric/Gas LIURP	
Income Eligibility Requirements	200% of federal Poverty level Guidelines
Minimum Energy Usage Threshold	Monthly average electric usage at 600 KWH or above Monthly average Gas usage at or above 50 CCF
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Heating Customers	Boiler/Furnace replacment Boiler/Furnace system clean and tune Seal and balance duct system Radiator bleeding Radiator reflectors Line chimney Refrigerator swap (Home Owners Only) Air Condition swap (Home Owners Only) Replace exterior doors Air sealing: Roof cavity, window caulking /weatherstripping, Door caulking /weatherstripping, Door sweep Insulation: crawl space, rim joist, attic access, roof vents, Eave baffles ducts, water heating pipes, and heater Heat Pump Replacement, Heat Pump Service Set back Thermostat Water Heater replacement Install CFLs (6) Electronic Line Voltage Thermostat (baseboard heater) Set back timer Energy Education Session Post Treatment Education
Available Energy Conservation Measures for Electric Baseload Customers	CFLs (6) Low Flow Shower Head Door Weather Stripping Window Weather Striping Door Sweep Door/Window Sweep Rim Joist Insulation Switch/Outlet Plate Sealers Water heater Tank Insulation Water Heater Pipe Insulation Space Heating Pipe Insultaion Attic Access Hatch Knee wall Access door Basement Under Porch Wall Door/Window Molding Window Pane Replacement (limited) Interior Door Replacement Energy Education Session Post Treatment Education

<p>Available Energy Conservation Measures For <input type="checkbox"/> Electric <input type="checkbox"/> Gas <u>Water Heating Customers</u></p>	
<p>Designated Contact for Referrals</p>	<p><i>Name:</i> Valeria C. Bullock <i>Telephone Number:</i> 215.841.6786 <i>Email:</i> valeriac.bullock@exeloncorp.com</p>

Date: 6/3/2010

Revised:

Program: DSP (Default Service Provider) Weatherization / Usage Reduction	
Income Eligibility Requirements	200% of federal Poverty level Guidelines
Minimum Energy Usage Threshold	<u>2 components of DSP usage reduction spend</u> <ul style="list-style-type: none"> • Refrigerator Replacement - 2,400 kWh a year – 10 year old unit or older • Multi-Unit Dwelling – depends on dwelling size – estimated annual energy savings of 20% or more; total dwelling when multiplied by number of units consume more than 600 kWh per unit per month
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Heating Customers	<ul style="list-style-type: none"> • For multi-unit dwelling <ul style="list-style-type: none"> ○ Same measures as regular LIURP (see PECO LIURP) • For refrigerator swap program: <ul style="list-style-type: none"> ○ New unit - purchase, deliver and install ○ Old unit - remove, dispose and recycle
Available Energy Conservation Measures for Electric Baseload Customers	<ul style="list-style-type: none"> • For multi-unit dwelling <ul style="list-style-type: none"> ○ Same measures as regular LIURP (see PECO LIURP) • For refrigerator swap program: <ul style="list-style-type: none"> ○ New unit - purchase, deliver and install ○ Old unit - remove, dispose and recycle
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers	
Designated Contact for Referrals	<i>Name: Valeria C. Bullock</i> <i>Telephone Number: 215-841-6786</i> <i>Email: valeriac.bullock@exeloncorp.com</i>

Date: 6/3/2010

Revised:

Program: Low income Usage Reduction Program (LIURP)	
Income Eligibility Requirements	150% of the Federal Poverty level and a minimal percentage below 200% of the Federal Poverty Guidelines may be used for special needs customers.
Minimum Energy Usage Threshold	Minimum annual usage of 140 MCF/YR
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Heating Customers	Heating system repair/replacement Water heater replacement Pipe insulation Infiltration reduction- Blower door inspection follow by: caulking, air sealing and weatherstripping. Wall insulation Duct insulation Attic insulation Health and safety measures Living habits Seal off unused fire places Temperature set back
Available Energy Conservation Measures for Electric <u>Baseload</u> Customers	N/A
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Water Heating Customers	Set thermostat back to safe energy and recommend installation of a vent damper control on the flue pipe. Water heater wrap jacket Water heater replacement Energy education Health and safety measures
Designated Contact for Referrals	<i>Name:</i> Carmen Malloy <i>Telephone Number:</i> 412.208. 6559 <i>Email:</i> carmen.o.malloy@peoples-gas.com

Date: 12/1/2011

Revised:

Program: Enhanced Low Income Retrofit Program (ELIRP)	
Income Eligibility Requirements	150% or less of the Federal Poverty Guidelines and Enrolled in PGW's Customer Responsibility Program (CRP)
Minimum Energy Usage Threshold	Top 20% of CRP energy users
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input checked="" type="checkbox"/> Small Multi-Unit <input checked="" type="checkbox"/> Large Multi-Unit <input type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Heating Customers	Programmable thermostat installation -Attic Insulation -Air Sealing -Blower Door Diagnostic test -Wall and ceiling repair -Filter change/radiator bleed -Water heater and pipe wrap -Hot water saving measures -Heating system repair or replacement -Miscellaneous health and safety measures, such as but not limited to blocked chimneys, ground covers for wet crawlspaces and other custom measures, and replacement of leaky jalousie type windows -Energy conservation education
Available Energy Conservation Measures for Electric <u>Baseload</u> Customers	Not Applicable
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Water Heating Customers	If cost effective, measures could include: Water heater repairs or replacement Water heater tank temperature turn-down
Designated Contact for Referrals	<i>Name:</i> Marie-Claire Munnelly <i>Telephone Number:</i> 215-684-6499 <i>Email:</i> marie-claire.munnelly@pgworks.com

Date: 5/7/2010

Revised:

Program: LIURP	
Income Eligibility Requirements	The customer's household income is at or below the current 150% of the FPIG (Up to 20% of annual budget may be used for special needs customers whose household income is between 150%-200% of FPIG).
Minimum Energy Usage Threshold	Per UGI's Universal Service Plan (USP) for period 2010-2013, the customer's annual consumption is above average usage
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas <u>Heating Customers</u>	<p>Per USP for period 2010-2013, energy saving measures for gas customers and electric space heat customers may include, but are not limited to, the following: insulation, furnace repair/replacement, water heater repair/replacement, furnace efficiency modification, windows and baseboard caulking, door and window weather stripping, door sweeps and thresholds, replacement of broken window panes, storm windows, attic ventilation, electrical outlet and switch plate gaskets on outside walls, water conservation measures, energy education, infiltration measures and incidental repairs. Health and safety measures. Incidental Repairs are those improvements which are necessary to facilitate or permit the installation of weatherization measures (e.g., window and door frame replacement and repair; door lock assembly; door handles; roof leak repair; water heater repair; repair of leaking hot water faucets and pipes; and the replacement of rotted boards). Low cost energy saving measures for electric non-heating customers may include but are not limited to: refrigerator replacement, high efficiency lighting, window air conditioner replacement and other measures necessary to the effective performance of weatherization materials within the job limit costs.</p> <p>All residences treated with UGI LIURP Funds will be eligible for compact florescent lamps. Compact florescent lamps will be distributed to resident following specified guidelines.</p>
Available Energy Conservation Measures for Electric Baseload Customers	
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas <u>Water Heating Customers</u>	In addition any residence UGI treats with LIURP funds that has electrically heated water will receive the following: AWH tank wrap, hot water pipe insulation, Water conservation education.
Designated Contact for Referrals	<p>Name: <i>Tamika St. Clair</i></p> <p>Telephone Number: <i>610-736-5706</i></p> <p>Email: tstclair@ugi.com</p>

Date: 2/3/12

Revised:

Program: LIURP	
Income Eligibility Requirements	The customer's household income is at or below the current 150% of the FPIG (Up to 20% of annual budget may be used for special needs customers whose household income is between 150%-200% of FPIG).
Minimum Energy Usage Threshold	Per UGI's Universal Service Plan (USP) for period 2010-2013, the customer's annual consumption is above average usage
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Heating Customers	<p>Per USP for period 2010-2013, energy saving measures for gas customers and electric space heat customers may include, but are not limited to, the following: insulation, furnace repair/replacement, water heater repair/replacement, furnace efficiency modification, windows and baseboard caulking, door and window weather stripping, door sweeps and thresholds, replacement of broken window panes, storm windows, attic ventilation, electrical outlet and switch plate gaskets on outside walls, water conservation measures, energy education, infiltration measures and incidental repairs. Health and safety measures. Incidental Repairs are those improvements which are necessary to facilitate or permit the installation of weatherization measures (e.g., window and door frame replacement and repair; door lock assembly; door handles; roof leak repair; water heater repair; repair of leaking hot water faucets and pipes; and the replacement of rotted boards). Low cost energy saving measures for electric non-heating customers may include but are not limited to: refrigerator replacement, high efficiency lighting, window air conditioner replacement and other measures necessary to the effective performance of weatherization materials within the job limit costs.</p> <p>All residences treated with UGI LIURP Funds will be eligible for compact florescent lamps. Compact florescent lamps will be distributed to resident following specified guidelines.</p>
Available Energy Conservation Measures for Electric Baseload Customers	
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas Water Heating Customers	In addition any residence UGI treats with LIURP funds that has electrically heated water will receive the following: AWH tank wrap, hot water pipe insulation, Water conservation education.
Designated Contact for Referrals	<p>Name: Tamika St. Clair Telephone Number: 610-736-5706 Email: tsclair@ugi.com</p>

Date: 2/3/12

Revised:

Program: LIURP	
Income Eligibility Requirements	The customer's household income is at or below the current 150% of the FPIG (Up to 20% of annual budget may be used for special needs customers whose household income is between 150%-200% of FPIG).
Minimum Energy Usage Threshold	Per UGI's Universal Service Plan (USP) for period 2010-2013, the customer's annual consumption is above average usage
Type of Home Eligible <i>(please check)</i>	<input checked="" type="checkbox"/> Detached Single Family/Duplex <input type="checkbox"/> Small Multi-Unit <input type="checkbox"/> Large Multi-Unit <input checked="" type="checkbox"/> Mobile Homes
Available Energy Conservation Measures For <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas Heating Customers	<p>Per USP for period 2010-2013, energy saving measures for gas customers and electric space heat customers may include, but are not limited to, the following: insulation, furnace repair/replacement, water heater repair/replacement, furnace efficiency modification, windows and baseboard caulking, door and window weather stripping, door sweeps and thresholds, replacement of broken window panes, storm windows, attic ventilation, electrical outlet and switch plate gaskets on outside walls, water conservation measures, energy education, infiltration measures and incidental repairs. Health and safety measures. Incidental Repairs are those improvements which are necessary to facilitate or permit the installation of weatherization measures (e.g., window and door frame replacement and repair; door lock assembly; door handles; roof leak repair; water heater repair; repair of leaking hot water faucets and pipes; and the replacement of rotted boards). Low cost energy saving measures for electric non-heating customers may include but are not limited to: refrigerator replacement, high efficiency lighting, window air conditioner replacement and other measures necessary to the effective performance of weatherization materials within the job limit costs.</p> <p>All residences treated with UGI LIURP Funds will be eligible for compact florescent lamps. Compact florescent lamps will be distributed to resident following specified guidelines.</p>
Available Energy Conservation Measures for Electric <u>Baseload</u> Customers	
Available Energy Conservation Measures For <input checked="" type="checkbox"/> Electric <input type="checkbox"/> Gas <u>Water Heating</u> Customers	In addition any residence UGI treats with LIURP funds that has electrically heated water will receive the following: AWH tank wrap, hot water pipe insulation, Water conservation education.
Designated Contact for Referrals	<p>Name: <i>Tamika St. Clair</i> Telephone Number: 610-736-5706 Email: tstclair@ugi.com</p>

Date: 2/3/12

Revised:



Compiled by the
Energy Association of Pennsylvania
800 North Third Street, Suite 205
Harrisburg, PA 17102