

Terminations and Reconnections: Year-to-Date July 2019 vs. Year-to-Date July 2020  
As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

Company	Terminations	Terminations*	Percent Change	Reconnections	Reconnections	Percent Change
	2019	2020		2019	2020	
Duquesne Light	15,789	0	-100%	11,777	0	-100%
Met-Ed	15,434	683	-96%	12,885	456	-96%
PECO	52,677	81	-100%	42,651	423	-99%
Penelec	11,384	735	-94%	8,130	439	-95%
Penn Power	2,392	147	-94%	1,834	79	-96%
PPL	29,472	1,502	-95%	20,402	840	-96%
UGI Electric	592	36	-94%	418	25	-94%
West Penn Power	11,004	774	-93%	8,107	508	-94%
<b>Total - Electric</b>	<b>138,744</b>	<b>3,958</b>	<b>-97%</b>	<b>106,204</b>	<b>2,770</b>	<b>-97%</b>
Columbia Gas	7,325	12	-100%	2,781	125	-96%
National Fuel	5,107	0	-100%	2,411	112	-95%
Peoples	7,817	0	-100%	3,956	302	-92%
Peoples-Equitale**	6,390	N/A	N/A	3,405	N/A	N/A
Philadelphia Gas Works	21,324	0	-100%	12,641	796	-94%
UGI Gas	6,500	316	-95%	3,660	426	-88%
UGI Penn Natural ***	4,106	N/A	N/A	2,405	N/A	N/A
<b>Total - Gas</b>	<b>58,569</b>	<b>328</b>	<b>-99%</b>	<b>31,259</b>	<b>1,761</b>	<b>-94%</b>
<b>Total (Electric &amp; Gas)</b>	<b>197,313</b>	<b>4,286</b>	<b>-98%</b>	<b>137,463</b>	<b>4,531</b>	<b>-97%</b>
Aqua Pennsylvania	3,527	533	-85%	2,507	405	-84%
Pennsylvania-American	13,791	1,580	-89%	10,725	1,837	-83%
Pittsburgh Water & Sewer Authority*	1,542	206	-87%	1,269	137	-89%
<b>Water - Total</b>	<b>18,860</b>	<b>2,319</b>	<b>-88%</b>	<b>14,501</b>	<b>2,379</b>	<b>-84%</b>
<b>Total (Elec., Gas &amp; Water)</b>	<b>216,173</b>	<b>6,605</b>	<b>-97%</b>	<b>151,964</b>	<b>6,910</b>	<b>-95%</b>

\*Due to COVID-19, PUC Prohibited Utility Terminations, Consistent with Governor's Proclamation of Disaster Emergency, dated 3/13/2020

\*\*As of January 2020, Peoples began reporting combined data due to merger with People-Equitale.

\*\*\*As of January 2020, UGI Gas began reporting combined data due to merger with UGI Penn Natural.