

2006 Collections Data for the Major Electric and Gas Companies

2006 Company	Gross Residential Billings	Gross Residential Write-Offs	Gross Res. Write-Offs Ratio	Residential Recoveries	Net Residential Write-Offs	Net Res. Write-Offs Ratio	Residential Recovery Rate	56.231 Residential Customers
Allegheny	\$ 494,672,069	\$ 5,810,269	1.17%	\$ 1,567,615	\$ 4,242,654	0.86%	26.98%	607,934
Duquesne	\$ 367,688,569	\$ 9,642,363	2.62%	\$ 3,004,315	\$ 6,638,048	1.81%	31.16%	524,273
Met.Ed.	\$ 490,102,735	\$ 9,238,677	1.89%	\$ 2,185,773	\$ 7,052,904	1.44%	23.66%	474,664
PECO	\$ 2,281,139,333	\$ 41,995,496	1.84%	\$ 9,429,189	\$ 32,566,307	1.43%	22.45%	1,404,421
Penelec	\$ 391,403,521	\$ 8,591,608	2.20%	\$ 2,180,300	\$ 6,411,308	1.64%	25.38%	505,566
Penn Power	\$ 134,567,931	\$ 2,592,509	1.93%	\$ 565,498	\$ 2,027,011	1.51%	21.81%	139,114
PPL	\$ 1,300,025,518	\$ 21,194,274	1.63%	\$ 2,184,209	\$ 19,010,065	1.46%	10.31%	1,187,372
ELECTRIC	\$ 5,459,599,676	\$ 99,065,196	1.81%	\$ 21,116,899	\$ 77,948,297	1.43%	21.32%	4,843,344
Columbia	\$ 418,132,074	\$ 12,725,454	3.04%	\$ 3,878,311	\$ 8,847,143	2.12%	30.48%	364,309
Peoples	\$ 322,086,340	\$ 10,408,974	3.23%	\$ 3,402,988	\$ 7,005,986	2.18%	32.69%	324,764
Equitable	\$ 287,990,871	\$ 15,314,485	5.32%	\$ 9,889,776	\$ 5,424,709	1.88%	64.58%	232,039
NFG	\$ 287,197,446	\$ 7,316,442	2.55%	\$ 1,818,079	\$ 5,498,363	1.91%	24.85%	193,179
UGI-Penn Natural	\$ 199,170,443	\$ 5,037,797	2.53%	\$ 460,270	\$ 4,577,527	2.30%	9.14%	140,749
PGW	\$ 632,699,250	\$ 94,470,467	14.93%	\$ 10,556,933	\$ 83,913,534	13.26%	11.17%	478,594
UGI-Gas	\$ 310,939,761	\$ 8,474,161	2.73%	\$ 2,442,272	\$ 6,031,889	1.94%	28.82%	284,270
GAS	\$ 2,458,216,185	\$ 153,747,780	6.25%	\$ 32,448,629	\$ 121,299,151	4.93%	21.11%	2,017,904
TOTAL	\$ 7,917,815,861	\$ 252,812,976		\$ 53,565,528	\$ 199,247,448			6,861,248

Note: All industry averages are based on total scores and not on an average of company scores except for the three average bill columns

2006 Collections Data for the Major Electric and Gas Companies

2006 Company	56.231 Overdue Customers	56.231 Overdue Percent	56.231 Dollars Overdue	56.231 Average Arrearage	56.231 Weighted Arrearage	Agreements Overdue Customers	Agreements Overdue Percent	Agreements Dollars Overdue	Agreements Average Arrearage
Allegheny	90,210	14.84%	\$ 8,806,146	\$ 97.62	1.43	4,333	0.71%	\$ 1,339,159	\$ 309.06
Duquesne	42,609	8.13%	\$ 10,532,718	\$ 247.19	4.24	10,863	2.07%	\$ 5,151,860	\$ 474.26
Met.Ed.	63,088	13.29%	\$ 10,186,423	\$ 161.46	1.88	25,623	5.40%	\$ 15,757,965	\$ 614.99
PECO	351,615	25.04%	\$ 61,920,992	\$ 176.10	1.30	21,700	1.55%	\$ 31,657,756	\$ 1,458.88
Penelec	70,851	14.01%	\$ 9,231,019	\$ 130.29	2.00	29,220	5.78%	\$ 15,281,562	\$ 522.98
Penn Power	18,266	13.13%	\$ 2,724,471	\$ 149.16	1.84	8,398	6.04%	\$ 5,604,451	\$ 667.36
PPL	161,495	13.60%	\$ 53,978,404	\$ 334.24	3.71	42,711	3.60%	\$ 22,263,708	\$ 521.26
ELECTRIC	798,134	16.48%	\$ 157,380,173	\$ 197.19	2.36	142,848	2.95%	\$ 97,056,461	\$ 679.44
Columbia	35,498	9.74%	\$ 9,170,940	\$ 258.35	2.51	12,347	3.39%	\$ 8,324,428	\$ 674.21
Peoples	35,545	10.94%	\$ 31,648,287	\$ 890.37	7.64	15,147	4.66%	\$ 17,549,850	\$ 1,158.64
Equitable	24,469	10.55%	\$ 6,937,476	\$ 283.52	2.35	8,588	3.70%	\$ 8,499,338	\$ 989.68
NFG	19,508	10.10%	\$ 4,233,689	\$ 217.02	1.80	7,167	3.71%	\$ 3,669,343	\$ 511.98
UGI-Penn Natural	20,076	14.26%	\$ 5,884,802	\$ 293.13	2.36	3,879	2.76%	\$ 2,230,883	\$ 575.12
PGW	103,437	21.61%	\$ 47,456,514	\$ 458.80	4.28	22,959	4.80%	\$ 20,893,034	\$ 910.01
UGI-Gas	35,391	12.45%	\$ 6,457,551	\$ 182.46	1.88	1,904	0.67%	\$ 806,176	\$ 423.41
GAS	273,924	13.57%	\$ 111,789,259	\$ 408.10	3.62	71,991	3.57%	\$ 61,973,052	\$ 860.84
TOTAL	1,072,058		\$ 269,169,432			214,839		\$ 159,029,513	

Note: All industry av

2006 Collections Data for the Major Electric and Gas Companies

2006 Company	Agreements Weighted Arrearage	Percent of Dollars in Agreements	Percent of Overdue Cust. in Agreements	Total Overdue Customers	Total Percent Overdue	Total Dollars Overdue	Total Average Arrearage	Total Weighted Arrearage	Terminations
Allegheny	4.54	13.20%	4.58%	94,543	15.55%	\$ 10,145,305	\$ 107.31	1.58	21,514
Duquesne	8.13	32.85%	20.32%	53,472	10.20%	\$ 15,684,578	\$ 293.32	5.03	20,885
Met.Ed.	7.15	60.74%	28.88%	88,711	18.69%	\$ 25,944,388	\$ 292.46	3.40	8,465
PECO	10.78	33.83%	5.81%	373,315	26.58%	\$ 93,578,748	\$ 250.67	1.85	42,336
Penelec	8.05	62.34%	29.20%	100,071	19.79%	\$ 24,512,581	\$ 244.95	3.77	11,307
Penn Power	8.24	67.29%	31.50%	26,664	19.17%	\$ 8,328,922	\$ 312.37	3.86	3,016
PPL	5.78	29.20%	20.92%	204,206	17.20%	\$ 76,242,112	\$ 373.36	4.14	21,221
ELECTRIC	8.14	38.15%	15.18%	940,982	19.43%	\$ 254,436,634	\$ 270.39	3.24	128,744
Columbia	6.56	47.58%	25.81%	47,845	13.13%	\$ 17,495,368	\$ 365.67	3.56	14,571
Peoples	9.94	35.67%	29.88%	50,692	15.61%	\$ 49,198,137	\$ 970.53	8.33	5,083
Equitable	8.20	55.06%	25.98%	33,057	14.25%	\$ 15,436,814	\$ 466.98	3.87	12,793
NFG	4.24	46.43%	26.87%	26,675	13.81%	\$ 7,903,032	\$ 296.27	2.46	13,243
UGI-Penn Natural	4.63	27.49%	16.19%	23,955	17.02%	\$ 8,115,685	\$ 338.79	2.73	5,179
PGW	8.48	30.57%	18.16%	126,396	26.41%	\$ 68,349,548	\$ 540.76	5.04	30,808
UGI-Gas	4.37	11.10%	5.11%	37,295	13.12%	\$ 7,263,727	\$ 194.76	2.01	13,778
GAS	7.63	35.67%	20.81%	345,915	17.14%	\$ 173,762,311	\$ 502.33	4.45	95,455
TOTAL				1,286,897		\$ 428,198,945			224,199

Note: All industry av

2006 Collections Data for the Major Electric and Gas Companies

2006 Company	Termination Percent per Customer	Reconnections	Reconnect Ratio	Average Heating Bill	Average Non-Heating Bill	Average Total Bill	% of Billings In Debt	Collections Operating Expenses
Allegheny	3.54%	13,766	63.99%	\$ 103.20	\$ 61.12	\$ 68.03	2.05%	\$ 13,488,737
Duquesne	3.98%	14,587	69.84%	\$ 78.74	\$ 57.17	\$ 58.34	4.27%	\$ 16,221,301
Met.Ed.	1.78%	6,338	74.87%	\$ 123.00	\$ 77.00	\$ 86.00	5.29%	\$ 12,131,756
PECO	3.01%	24,874	58.75%	\$ 120.44	\$ 91.17	\$ 135.35	4.10%	\$ 4,460,572
Penelec	2.24%	7,482	66.17%	\$ 98.00	\$ 60.00	\$ 65.00	6.26%	\$ 12,313,795
Penn Power	2.17%	2,178	72.21%	\$ 108.00	\$ 77.00	\$ 81.00	6.19%	\$ 3,606,710
PPL	1.79%	15,578	73.41%	\$ 125.46	\$ 74.64	\$ 90.21	5.86%	\$ 9,403,446
ELECTRIC	2.66%	84,803	65.87%	\$ 108.12	\$ 71.16	\$ 83.42	4.66%	\$ 71,626,317
Columbia	4.00%	7,973	54.72%	\$ 104.63	\$ 33.06	\$ 102.84	4.18%	\$ 3,535,836
Peoples	1.57%	1,854	36.47%	\$ 117.70	\$ 39.77	\$ 116.58	15.27%	\$ 2,430,649
Equitable	5.51%	10,529	82.30%	\$ 121.40	\$ 41.92	\$ 120.74	5.36%	\$ 4,746,027
NFG	6.86%	8,284	62.55%	\$ 122.23	\$ 63.14	\$ 120.66	2.75%	\$ 961,454
UGI-Penn Natural	3.68%	2,853	55.09%	\$ 131.01	\$ 30.68	\$ 124.18	4.07%	\$ 2,673,634
PGW	6.44%	22,873	74.24%	\$ 114.80	\$ 48.70	\$ 107.30	10.80%	\$ 9,629,280
UGI-Gas	4.85%	8,639	62.70%	\$ 109.00	\$ 33.00	\$ 97.00	2.34%	\$ 3,061,646
GAS	4.73%	63,005	66.00%	\$ 117.25	\$ 41.47	\$ 112.76	7.07%	\$ 27,038,526
TOTAL		147,808					5.41%	\$ 98,664,843

Note: All industry av