

## 4-Year Average, 2007 & 2008 Cold Weather Survey Results - Electric

Survey Outcome:	Allegheny Power	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	Total	% Change from Avg. of 2003-2006 to 2007	% Change from Avg. of 2003-2006 to 2008	% Change 2007 to 2008
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### TOTAL VACANT RESIDENCES

<b>Avg. of 2003-2006</b>	1,826	1,460	408	2,634	658	416	1,460	119	8,980			
<b>2007</b>	2,154	1,499	1,064	1,586	1,361	663	2,947	194	11,468	28%		
<b>2008</b>	2,218	1,484	1,163	3,391	1,070	613	3,619	37	13,595		51%	19%

### TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

<b>Avg. of 2003-2006</b>	33	25	12	25	12	4	3	5	117			
<b>2007</b>	28	0	9	13	23	0	1	3	77	-34%		
<b>2008</b>	40	8	11	1	4	3	0	1	68		-42%	-12%

### TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

<b>Avg. of 2003-2006</b>	107	839	53	2,079	68	20	253	3	3,422			
<b>2007</b>	132	999	448	1,478	534	195	10	19	3,815	11%		
<b>2008</b>	139	703	274	2,505	370	45	0	2	4,038		18%	6%

### TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

<b>Avg. of 2003-2006</b>	140	865	65	2,104	80	24	256	7	3,539			
<b>2007</b>	160	999	457	1,491	557	195	11	22	3,892	10%		
<b>2008</b>	179	711	285	2,506	374	48	0	3	4,106		16%	5%

## 4-Year Average, 2007 & 2008 Cold Weather Survey Results - Gas

Survey Outcome:	Columbia	Dominion Peoples	Equitable	NFG	PGW	T.W. Phillips	UGI Central Penn Gas (Formerly PPL-Gas)	UGI Gas	UGI Penn Natural	Total	% Change from Avg. of 2003-2006 to 2007	% Change from Avg. of 2003-2006 to 2008	% Change 2007 to 2008
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### TOTAL VACANT RESIDENCES

<b>Avg. of 2003-2006</b>	811	745	739	939	1,751	199	216	552	480	6,432			
<b>2007</b>	885	579	721	866	1,200	135	190	593	657	5,826	-9%		
<b>2008</b>	967	930	712	921	1,225	173	213	706	595	6,442		0%	11%

### TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

<b>Avg. of 2003-2006</b>	225	221	483	527	1,031	112	131	287	162	3,177			
<b>2007</b>	224	65	240	563	601	82	232	423	588	3,018	-5%		
<b>2008</b>	324	112	261	468	1,110	42	215	379	394	3,305		4%	10%

### TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES VACANT RESIDENCES AND HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES)

<b>Avg. of 2003-2006</b>	1,048	679	1,642	487	6,479	155	105	1,045	2	11,641			
<b>2007</b>	955	780	1,310	510	4,951	170	113	943	215	9,947	-15%		
<b>2008</b>	926	823	1,036	457	5,187	115	99	1,340	351	10,334		-11%	4%

### TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES VACANT RESIDENCES)

<b>Avg. of 2003-2006</b>	1,272	900	2,125	1,014	7,510	267	236	1,332	164	14,818			
<b>2007</b>	1,179	845	1,550	1,073	5,552	252	345	1,366	803	12,965	-13%		
<b>2008</b>	1,250	935	1,297	925	6,297	157	314	1,719	745	13,639		-8%	5%