

4-Year Average, 2008 & 2009 Cold Weather Survey Results - Electric

Survey Outcome:	Allegheny Power	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	Total	% Change from Avg. of 2004-2007 to 2008	% Change from Avg. of 2004-2007 to 2009	% Change 2008 to 2009
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TOTAL VACANT RESIDENCES

Avg. of 2004-2007	1,961	1,524	625	2,335	943	500	1,960	146	9,994			
2008	2,218	1,484	1,163	3,391	1,070	613	3,619	37	13,595	36%		
2009	2,082	1,548	1,582	3,422	1,476	588	3,509	125	14,332		43%	5%

TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2004-2007	35	21	12	26	16	3	3	3	119			
2008	40	8	11	1	4	3	0	1	68	-43%		
2009	50	2	2	8	10	2	0	6	80		-33%	18%

TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2004-2007	130	962	155	1,983	200	69	106	7	3,612			
2008	139	703	274	2,505	370	45	0	2	4,038	12%		
2009	265	906	210	1,895	261	21	0	111	3,669		2%	-9%

TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2004-2007	165	983	167	2,009	216	72	109	10	3,731			
2008	179	711	285	2,506	374	48	0	3	4,106	10%		
2009	315	908	212	1,903	271	23	0	117	3,749		0%	-9%

4-Year Average, 2008 & 2009 Cold Weather Survey Results - Gas

Survey Outcome:	Columbia	Dominion Peoples	Equitable	NFG	PGW	T.W. Phillips	UGI Central Penn Gas (Formerly PPL-Gas)	UGI Gas	UGI Penn Natural	Total	% Change from Avg. of 2004-2007 to 2008	% Change from Avg. of 2004-2007 to 2009	% Change 2008 to 2009
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TOTAL VACANT RESIDENCES

Avg. of 2004-2007	863	723	746	977	1,775	183	212	553	574	6,606			
2008	967	930	712	921	1,225	173	213	706	595	6,442	-2%		
2009	938	961	771	877	2,153	144	227	849	518	7,438		13%	15%

TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2004-2007	232	120	416	604	951	114	161	319	279	3,196			
2008	324	112	261	468	1,110	42	215	379	394	3,305	3%		
2009	469	123	356	654	1,062	57	308	522	361	3,912		22%	18%

TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES VACANT RESIDENCES AND HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES)

Avg. of 2004-2007	1,078	714	1,563	539	6,575	179	106	1,050	55	11,859			
2008	926	823	1,036	457	5,187	115	99	1,340	351	10,334	-13%		
2009	829	948	931	548	7,335	119	508	1,429	721	13,368		13%	29%

TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES VACANT RESIDENCES)

Avg. of 2004-2007	1,310	834	1,979	1,143	7,526	293	267	1,369	334	15,055			
2008	1,250	935	1,297	925	6,297	157	314	1,719	745	13,639	-9%		
2009	1,298	1,071	1,287	1,202	8,397	176	816	1,951	1,082	17,280		15%	27%