

## 4-Year Average, 2009 & 2010 Cold Weather Survey Results - Electric

Survey Outcome:	Allegheny Power	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	Total	% Change from Avg. of 2005-2008 to 2009	% Change from Avg. of 2005-2008 to 2010	% Change 2009 to 2010
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### TOTAL VACANT RESIDENCES

Avg. of 2005-2008	2,100	1,524	853	2,455	1,118	578	2,524	135	11,287			
2009	2,082	1,548	1,582	3,422	1,476	588	3,509	125	14,332	27%		
2010	1,974	863	1,738	3,207	1,299	485	3,383	106	13,055		16%	-9%

### TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2005-2008	36	23	15	24	14	3	2	3	120			
2009	50	2	2	8	10	2	0	6	80	-33%		
2010	38	1	10	85	5	5	0	2	146		22%	83%

### TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2005-2008	136	897	218	1,846	284	79	30	7	3,497			
2009	265	906	210	1,895	261	21	0	111	3,669	5%		
2010	251	1,356	192	2,189	235	36	0	94	4,353		24%	19%

### TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2005-2008	172	920	233	1,870	298	82	32	10	3,617			
2009	315	908	212	1,903	271	23	0	117	3,749	4%		
2010	289	1,357	202	2,274	240	41	0	96	4,499		24%	20%

## 4-Year Average, 2009 & 2010 Cold Weather Survey Results - Gas

Survey Outcome:	Columbia	Equitable	NFG	Peoples	PGW	T.W. Phillips	UGI Central Penn Gas (Formerly PPL-Gas)	UGI Gas	UGI Penn Natural	Total	% Change from Avg. of 2005-2008 to 2009	% Change from Avg. of 2005-2008 to 2010	% Change 2009 to 2010
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### TOTAL VACANT RESIDENCES

Avg. of 2005-2008	910	814	992	774	1,601	187	212	607	578	6,675			
2009	938	771	877	961	2,153	144	227	849	518	7,438	11%		
2010	801	639	614	822	2,201	115	138	581	357	6,268		-6%	-16%

### TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2005-2008	261	384	628	110	1,005	99	194	356	340	3,377			
2009	469	356	654	123	1,062	57	308	522	361	3,912	16%		
2010	265	307	267	140	684	58	80	269	147	2,217		-34%	-43%

### TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2005-2008	1,083	1,408	555	714	6,536	171	101	1,105	142	11,815			
2009	829	931	548	948	7,335	119	508	1,429	721	13,368	13%		
2010	935	911	345	951	7,732	71	228	1,027	741	12,941		10%	-3%

### TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2005-2008	1,344	1,792	1,183	824	7,541	270	295	1,461	482	15,192			
2009	1,298	1,287	1,202	1,071	8,397	176	816	1,951	1,082	17,280	14%		
2010	1,200	1,218	612	1,091	8,416	129	308	1,296	888	15,158		0%	-12%