

4-Year Average, 2010 & 2011 Cold Weather Survey Results - Electric

Survey Outcome:	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	West Penn Power	Total	% Change from Avg. of 2006-2009 to 2010	% Change from Avg. of 2006-2009 to 2011	% Change 2010 to 2011
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TOTAL VACANT RESIDENCES

Avg. of 2006-2009	1,502	1,097	2,589	1,197	576	2,931	128	2,119	12,139			
2010	863	1,738	3,207	1,299	485	3,383	106	1,974	13,055	8%		
2011	923	1,677	3,418	1,376	452	3,649	162	1,479	13,136		8%	1%

TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2006-2009	3	10	13	14	2	1	4	39	86			
2010	1	10	85	5	5	0	2	38	146	70%		
2011	1	6	139	9	3	0	0	28	186		116%	27%

TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2006-2009	849	264	1,841	338	83	13	34	166	3,588			
2010	1,356	192	2,189	235	36	0	94	251	4,353	21%		
2011	1,392	438	2,570	426	38	0	89	253	5,206		45%	20%

TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2006-2009	852	274	1,854	352	85	14	38	205	3,674			
2010	1,357	202	2,274	240	41	0	96	289	4,499	22%		
2011	1,393	444	2,709	435	41	0	89	281	5,392		47%	20%

4-Year Average, 2010 & 2011 Cold Weather Survey Results - Gas

Survey Outcome:	Columbia	Equitable	NFG	Peoples	Peoples TWP	PGW	UGI Central Penn Gas (Formerly PPL-Gas)	UGI Gas	UGI Penn Natural	Total	% Change from Avg. of 2006-2009 to 2010	% Change from Avg. of 2006-2009 to 2011	% Change 2010 to 2011
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TOTAL VACANT RESIDENCES

Avg. of 2006-2009	892	789	935	802	168	1,780	208	702	597	6,873			
2010	801	639	614	822	115	2,201	138	581	357	6,268	-9%		
2011	941	546	631	599	137	1,985	202	715	221	5,977		-13%	-5%

TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2006-2009	329	311	635	108	75	911	241	430	416	3,456			
2010	265	307	267	140	58	684	80	269	147	2,217	-36%		
2011	356	340	287	59	53	773	103	247	155	2,373		-31%	7%

TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2006-2009	951	1,080	536	787	149	6,475	202	1,217	323	11,720			
2010	935	911	345	951	71	7,732	228	1,027	741	12,941	10%		
2011	805	862	392	442	105	7,751	216	999	697	12,269		5%	-5%

TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2006-2009	1,280	1,391	1,171	895	224	7,386	443	1,647	739	15,176			
2010	1,200	1,218	612	1,091	129	8,416	308	1,296	888	15,158	0%		
2011	1,161	1,202	679	501	158	8,524	319	1,246	852	14,642		-4%	-3%