

## 4-Year Average, 2012 & 2013 Cold Weather Survey Results - Electric

Survey Outcome:	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	West Penn Power	Total	% Change from Avg. of 2008-2011 to 2012	% Change from Avg. of 2008-2011 to 2013	% Change 2012 to 2013
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### TOTAL VACANT RESIDENCES

Avg. of 2008-2011	1,205	1,540	3,360	1,305	535	3,540	108	1,938	13,531			
2012	603	1,304	2,896	1,150	364	3,941	100	845	11,203	-17%		
2013	852	1,385	3,029	1,315	345	4,703	59	1,005	12,693		-6%	13%

### TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2008-2011	3	7	58	7	3	0	2	39	119			
2012	2	5	186	20	1	0	5	7	226	90%		
2013	0	3	80	6	1	1	1	7	99		-17%	-56%

### TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2008-2011	1,089	279	2,290	323	35	0	74	227	4,317			
2012	1,274	426	2,487	397	68	1	81	252	4,986	15%		
2013	703	508	4,379	580	97	2	109	338	6,716		56%	35%

### TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2008-2011	1,092	286	2,348	330	38	0	76	266	4,436			
2012	1,276	431	2,673	417	69	1	86	259	5,212	17%		
2013	703	511	4,459	586	98	3	110	345	6,815		54%	31%

## 4-Year Average, 2012 & 2013 Cold Weather Survey Results - Gas

Survey Outcome:	Columbia	Equitable	NFG	Peoples	Peoples TWP	PGW	UGI Central Penn Gas (Formerly PPL-Gas)	UGI Gas	UGI Penn Natural	Total	% Change from Avg. of 2008-2011 to 2012	% Change from Avg. of 2008-2011 to 2013	% Change 2012 to 2013
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### TOTAL VACANT RESIDENCES

Avg. of 2008-2011	912	667	761	828	142	1,891	195	713	423	6,532			
2012	1,005	481	599	629	145	2,010	162	471	209	5,711	-13%		
2013	1,005	459	566	763	103	2,376	127	454	217	6,070		-7%	6%

### TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2008-2011	354	316	419	109	53	907	177	354	264	2,953			
2012	356	197	284	64	70	542	64	235	103	1,915	-35%		
2013	348	241	299	58	26	259	60	142	96	1,529		-48%	-20%

### TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2008-2011	874	935	436	791	103	7,001	263	1,199	628	12,230			
2012	473	706	339	648	89	7,200	173	829	532	10,989	-10%		
2013	625	746	445	656	91	8,790	201	809	574	12,937		6%	18%

### TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2008-2011	1,228	1,251	855	900	156	7,908	440	1,553	892	15,183			
2012	829	903	623	712	159	7,742	237	1,064	635	12,904	-15%		
2013	973	987	744	714	117	9,049	261	951	670	14,466		-5%	12%