

**TARIFF APPLICABLE TO**  
**INFINITE COMMUNICATION, LLC**  
**COMPETITIVE LOCAL EXCHANGE CARRIER**  
**LOCAL SERVICE TARIFF**  
**Regulations and Schedule of Charges**

Within the service areas of Verizon Pennsylvania, Inc., Verizon North Inc., and United Telephone of Pennsylvania within the Commonwealth of Pennsylvania

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B, and 185C; Verizon North, Inc. Telephone Pa. P.U.C. No. 1, 3, 5 and 6; and United Telephone Company of Pennsylvania Pa. P.U.C. No. 27.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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**ISSUED BY: John J. West**  
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LOCAL SERVICE

List of Modifications

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LOCAL SERVICE  
**CHECK SHEET**

All tariff sheets are effective as of the date shown at the bottom of the respective sheet(s).  
Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<b><u>SHEET</u></b>	<b><u>REVISION</u></b>	<b><u>SHEET</u></b>	<b><u>REVISION</u></b>
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\*new/revised this issue

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LOCAL SERVICE  
CHECK SHEET

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
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LOCAL SERVICE  
**APPLICATION OF TARIFF**

This tariff contains the description, regulations, and rates applicable to the furnishings of facilities and non-facilities-based telecommunications service by **Infinite Communication, LLC (Infinite)** to customers within the Commonwealth of Pennsylvania. Infinite will provide facilities and non-facilities-based service in the areas serviced by Verizon North, Inc, Verizon Pennsylvania, Inc., and United Telephone Company of Pennsylvania. Parts of tariff inconsistent with 52 Pa. Code deemed inoperative.

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LOCAL SERVICE  
**EXPLANATION OF SYMBOLS**

Symbols:

The following are the only symbols used for the purposed indicated below:

- (I) - To signify increased rates
- (D) - To signify decreased rates
- (C) - To signify all other changes

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LOCAL SERVICE

**SECTION 1 – DEFINITIONS**

Advance Payment – Payment of all or part of a charge required before the start of service.

Application for Service – A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable Infinite to provide the communication service required.

Authorized User – A person, firm, corporation, or other entity authorized by the customer to receive or send communications

Commission – Pennsylvania Public Utility Commission, unless specifically stated otherwise.

Company or Infinite – Infinite Communication, LLC or the Company.

Competitive Local Exchange Carrier (CLEC) – Denotes a common carrier that is issued the appropriate authority to provide competitive local exchange telecommunications service.

Customer – The Person, or other entity that orders or uses service and is responsible by law for payment for communication service from the telephone utility.

Customer-Provided Equipment: Terminal equipment, as defined herein, provided by Customer.

Demarcation Point: The premises wire demarcation point begins where the Customer’s inside wire connects to the intrabuilding network cable (INC). Where there is no INC, the demarcation point is the point of entry at Company’s entrance facility. This demarcation point separates the responsibility of the end user from that of a vendor or Company’s vendor of choice for premises wire repair and Customer Provided Equipment trouble isolation.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Exchange Service: The furnishing of service for telephone communication within local service areas in accordance with the provisions of this Tariff.

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LOCAL SERVICE  
**SECTION 1 – DEFINITIONS** (continued)

Host Telephone Company: The service provider that is also the telecommunications public utility that provides 911 service to the county/municipality and that houses the Automatic Location Identification (ALI/MSAG) data used for providing 911 service.

ILEC: Incumbent Local Exchange Company: i.e., Verizon Pennsylvania, Inc., Verizon North Inc., and United Telephone of Pennsylvania

Individual Case Basis: A service arrangement in which the regulation, rates and charges are developed based on the specific circumstances of the Customer's situation.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action 82-0192 for the provision and administration of communications services.

Local Calling: A completed call or telephone communication between a calling Station and any other Station within the local service area of the calling Station.

Local Service: Service that provides for exchange telephone communication within the local service area at rates and under regulations as provided in this Tariff.

Local Service Area: That area within which a Customer to exchange service can make telephone calls at local exchange rates. A local service area may be made up of one or more central office areas or exchange areas. A list of exchanges and their associated local service areas can be found in Section 3 of this Tariff.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for processing and installation, for which the Customer becomes liable at the time the Service Order is Executed.

Premises: Customer premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings or continuous property.

(Premises) Inside Wire: Inside (premises) wire (simple wire) refers to all non system inside (premises) telephone wire on the Customer's side of the inside wire demarcation point but does not include Customer premises equipment.

Recurring Charges: The monthly charges to the Customer for services, facilities and/or equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service of facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

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LOCAL SERVICE  
**SECTION 1 – DEFINITIONS** (continued)

Service Order: The verbal and/or written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff; but the duration of the service is calculated from the Service Commencement Date. Service Order may also be referred to as Customer Service Agreement.

Services: The Company's local telecommunications services offered to the Customer.

Station: Telephone equipment from or to which calls are placed.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with "service provider".

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

UNE: An Unbundled Network Element leased from an incumbent carrier.

User: A Customer or any other person authorized by the Customer to use Services provided under this tariff.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS**

2.1 Undertaking of the Company

2.1.1 Scope

2.1.1.A The Company undertakes to furnish resold, UNE and/or facilities based intrastate telecommunications services under the terms of this tariff. Service is available 24 hours a day, seven days a week. An application for services, whether made orally or in writing, establishes the contract between the customer and the Company on the terms and conditions set forth in this tariff.

2.1.1.B The Company is responsible under this tariff only for the resold or services provided using its own facilities. Should Customers use such services to obtain access to services offered by other providers, the Company assumes no responsibility for such other service.

2.1.2 Shortage of Equipment or Facilities

2.1.2.A The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.B The furnishing of service under this tariff is subject to availability on a continuing basis of all necessary facilities from the Incumbent Local Exchange Carrier or other providers to the Company for resale.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS** (continued)2.1 Undertaking of the Company (continued)2.1.3 Terms and Conditions

2.1.3.A Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of one month. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates in this tariff shall be based on calendar days, unless otherwise specified. The prorating of bills for partial monthly service will be calculated on this basis. In accordance with 52 Pa. Code §64.12 the due date for payment of a monthly bill shall be at least 20 days from the date of mailing by Infinite to the customer. If the last day for payment falls on a Saturday, Sunday or bank holiday or another day when the offices of Infinite which regularly receive payments are not open to the general public, the due date shall be extended to the next business day. For a remittance by mail, payment shall be deemed to have been made on the date of the postmark. Infinite will not impose a late payment charge unless payment is received more than 7 days after the due date. Infinite will not mail or deliver notice of suspension until at least 5 days after the stated due date. If payment is made to an authorized payment agent the payment date is the date of actual payment at that location. If Infinite advises a customer by multiple notices or contacts and they contain different due dates, the date on or before which payment is due shall be the latest date contained in the notices listed in this section.

2.1.3.B In accordance with 52 Pa. Code §64.12 the due date for payment of a monthly bill shall be at least 20 days from the date of mailing by Infinite to the customer. If the last day for payment falls on a Saturday, Sunday or bank holiday or another day when the offices of Infinite which regularly receive payments are not open to the general public, the due date shall be extended to the next business day. For a remittance by mail, payment shall be deemed to have been made on the date of the postmark. Infinite will not impose a late payment charge unless payment is received more than 7 days after the due date. Infinite will not mail or deliver notice of suspension until at least 5 days after the stated due date. If payment is made to an authorized payment agent the payment date is the date of actual payment at that location. If Infinite advises a customer by multiple notices or contacts and they contain different due dates, the date on or before which payment is due shall be the latest date contained in the notices listed in this section.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS** (continued)

2.1 Undertaking of the Company (continued)

2.1.3 Terms and Conditions (continued)

2.1.3.C At the expiration of the term specified in a Customer Service Agreement, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party. The customer needs to provide five (5) days written or oral notice for the termination of services. Any termination shall not relieve the Customer of the obligation to pay any charges incurred under the Agreement and this tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the Agreement shall survive such termination.

2.1.3.D This tariff shall be interpreted and governed by the laws of the State of Pennsylvania.

2.1.3.E Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

2.1.3.F The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right, on sixty (60) days notice, to change such numbers, or the central office designation associated with such number, or both assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS** (continued)2.1 Undertaking of the Company (continued)2.1.4 Liability of the Company

2.1.4.A The liability of Infinite for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruption, delays, or errors other defects, or representations by Infinite, or use of these services or damages arising out of the failure to finish the service whether caused by act or omission, shall be limited to the extension of allowances for interruptions as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Infinite.

2.1.4.A.1.1 *System maintenance.* Infinite shall endeavor to maintain its entire system in such condition as to make it possible to furnish continuous service, and shall take reasonable measures to prevent interruptions of service and to restore service with a minimum delay if interruptions occur. When main telephone service is interrupted for a period of at least 24 hours, Infinite, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided for in paragraph (3): (1) One-thirtieth of the tariff monthly rate of services and facilities furnished by the public utility rendered inoperative, useless or impaired for each of the first three full 24-hour periods during which the interruption continues after notice by the customer to the public utility conditioned that the out-of-service extends beyond a minimum of 24 hours. (2) Two-thirtieths of each full 24-hour period beyond the first three 24-hour periods. However, in no instance may the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the public utility rendered useless or impaired. (3) When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the public utility, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the public utility rendered inoperative or substantially impaired to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the public utility. (4) The allowances set forth in paragraphs (1)—(3) may not be applicable where service is interrupted by the negligence or willful act of the customer to service or where the public utility, pursuant to the terms of the contract for service, suspends or terminates service for nonpayment of charges or for unlawful or improper use of the facilities or service or for any other reason provided for in the filed and effective tariff.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS** (continued)2.1 Undertaking of the Company (continued)2.1.4 Liability of the Company (continued)

2.1.4.A.1.2 Infinite's liability for willful misconduct, if established as a result of judicial or administrative proceedings is not limited by this tariff. With respect to any other claim or suit, by a Customer or by others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof) provision, termination, maintenance, repair, interruption, or restoration of any service or facilities offered under this tariff. Infinite's liability, if any, shall be limited as provided herein. Infinite shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; and law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Infinite or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties. Infinite shall not be liable for: (a) any act or omission of any entity furnishing the Infinite or the Infinite's Customers facilities or equipment used for or with the services the Infinite offers; or (b) for the acts of omissions of other common carriers or local exchange companies. Infinite shall not be liable for any damages or losses due to the fault or negligence of, or any omission by, the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS** (continued)

2.1 Undertaking of the Company (continued)

2.1.4 Liability of the Company (continued)

2.1.4.B The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by and other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

2.1.4.C The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof; unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participation carriers shall be deemed to be agents or employees of the Company.

2.1.4.D The Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this tariff; including:

- Claims for defamation libel, slander, invasion of privacy, infringement of copyright, unauthorized use of trademark, trade name, or service mark, unfair competition; interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content, revealed to, transmitted, processed, handled, or used by the Company under this tariff;
- Patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer and others, and;
- All other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS** (continued)

2.1 Undertaking of the Company (continued)

2.1.4 Liability of the Company (continued)

- 2.1.4.E The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim.
- 2.1.4.F The company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a peculiar use, except those expressly set forth herein.
- 2.1.4.G The Company shall not be liable for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of customer-provided systems, equipment, facilities or services which are interconnected with Company services.
- 2.1.4.H No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.1.4.I Directory Errors – The Company’s liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit by a Customer or any others for damages arising from errors or omissions in the directory listing the Company’s liability, if any, shall not exceed the amount paid for local exchange service during the period covered by the directory in which the error or omission occurred.
- 2.1.4.J When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling part, where such information can be determined to the appropriate local governmental authority responsible the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information.

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**SECTION 2 – REGULATIONS** (continued)2.1 Undertaking of the Company (continued)2.1.5 Notice of Service – Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routing and preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.A The Company shall use reasonable efforts to make available services to qualified applicants within five (5) business days after receipt of application unless a later date is requested. The Company will notify the applicant of the expected service date. If the Company is not able to connect service on the date expected, the Company shall promptly notify the applicant of the new expected service connection date. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.B The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not nor may the Customer permit others except the ILEC to rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon written consent of the Company.

2.1.6.C The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff; the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

2.1.6.C.1 the transmission of signals by Customer provided equipment or for the quality of or defects in, such transmission; or

2.1.6.C.2 the reception of signals by Customer provided equipment; or

2.1.6.C.3 network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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LOCAL SERVICE

**SECTION 2 – REGULATIONS** (continued)

2.1 Undertaking of the Company (continued)

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside Company's regular business hours or in hazardous locations. In such cases, charges based on the cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply. These charges are made on an individual case basis and would be estimated and agreed to prior to the work being performed.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains with the company, its agents or contractors or the ILEC, as applicable.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purposes or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits. Services also may not be used for any purpose for which any payment or other compensation is received by the customer except when the Customer is a duly authorized regulated common carrier.

This provision does not prohibit an arrangement between the customer, authorized user, or joint user to share the cost of the service as long as the arrangement generates no profit for any participant in the arrangement.

2.2.2 The Company may require a Customer to shut down its transmission of signals after proper notice, if said transmission is causing interference to others.

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LOCAL SERVICE

**SECTION 2 – REGULATIONS** (continued)

2.3 Obligations of the Customer

2.3.1 The Customer shall be responsible for placing the service order and providing the name, service address, billing address, if different, and a contact name and number to be used if a problem develops in the order process.

2.3.1.A The payment of all applicable charges pursuant to this tariff.

2.3.1.B Reimbursing the Company for damages to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

2.3.1.C Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the operating environment on such premises;

2.3.1.D Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space.

2.3.1.E Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS** (continued)

2.3 Obligations of the Customer (continued)

2.3.1.F Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work.

2.3.1.G Complying with all laws and regulation applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS** (continued)

2.4 Customer Equipment and Channels

2.4.1 Interconnection of Facilities

- 2.4.1.A Services furnished by the Company may be connected to the services or facilities of other authorized communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers, which are applicable to such connections. Service furnished by the company is not part of a joint undertaking with such other carriers.
- 2.4.1.B Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
- 2.4.1.C Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provision of this tariff.
- 2.4.1.D The Customer is responsible for taking all necessary legal steps for interconnecting his or her customer provided terminal equipment of communications systems with Company's facilities. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

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LOCAL SERVICE

**SECTION 2 – REGULATIONS** (continued)

2.5 Payment Arrangements

The Company complies with the requirements of 52 52 Pa. Code § 64 regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with 52 52 Pa. Code § 64 , the regulations in 52 52 Pa. Code § 64 will prevail.

2.5.1 Payment for Service

2.5.1.A If the Customer cancels service after the connection has been established the Customer is responsible for all charges incurred by the Company to provide the connection.

2.5.1.B Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state, and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income assessed in conjunction with service used. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS** (continued)

2.5 Payment Arrangements (continued)

2.5.2 Billing and Collection of Charge

The Company complies with the requirements of 52 Pa. Code § 64 regarding billing standards and practices for residential customers. In instances where sections of this tariff conflicts with 52 Pa. Code § 64, the regulations in 52 Pa. Code § 64, will prevail.

2.5.2.A Non-recurring charges are due and payable from the customer within 30 days after the billing date, unless otherwise agreed to in advance.

2.5.2.B The Company shall present bills for recurring charges monthly in advance of the month in which service is provided and they shall be due and payable within 30 days of the billing date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

2.5.2.C When billing service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose each month will be considered to have 30 days.

2.5.2.D In accordance with 52 Pa. § 64.16, Infinite will assess a late payment charge on an overdue bill in an amount which does not exceed 1.25% per month on the full unpaid and overdue balance of the bill. These charges are to be calculated only on the overdue portions of the bill. The rate, when annualized, may not exceed 15% per annum—computed by the simple interest method—and may not include previously accrued late payment charges. A late payment charge may not be assessed against an outstanding security deposit. (b) An additional charge, fixed fee or penalty designed to recover the cost of a subsequent rebilling may not be charged.

2.5.2.E Customers may pay for service by debit or credit card, at an authorized payment agent, or by check, unless the customer within the past year has tendered a check that has been returned unpaid to the Company by a financial institution for a reason other than banking error.

2.5.2.F Customers have 90 days (commencing 5 days after the remittance of the bill) to initiate a dispute over charges. The customer should first notify the Company of any disputed amount. If the Company does not handle the matter to the customer’s satisfaction then they may file an informal complaint with the Bureau of Consumer Services at the Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265, or by calling 1-800-782-1110. The Commission’s Bureau of Consumer Services has primary jurisdiction over residential complaints.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS** (continued)

2.5 Payment Arrangements (continued)

2.5.3 Discontinuance of Service

2.5.3.A The Company shall provide seven days written notice prior to suspension and ten days written notice prior to termination of service in accordance with 52 Pa. Code § 64. Service may be discontinued with proper notification for the following:

2.5.3.A.1 failure to make satisfactory arrangements to pay arrearages;

2.5.3.A.2 failure to meet the requirements of a payment arrangement; and

2.5.3.A.3 failure to give adequate assurance that an unauthorized use or practice will cease.

2.5.3.B If service is disconnected by the Company in accordance with 52 Pa. Code § 64 and later restored restoration of service will be subject to all applicable installation charges.

2.5.4 Returned Check Charge

Carrier will bill Customer a charge of \$25.00 for each check returned for insufficient or uncollected funds, closed account, or any other insufficiency or discrepancy necessitating return of the check except for bank error.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS** (continued)

2.6 Cancellation of Service

2.6.1 Cancellation of Application for Service

2.6.1.A Where cancellation of an application for service is appropriate and occurs prior to the start of service or prior to any special constructions, no charges will be imposed except for those specified below.

2.6.1.B Where, prior to cancellation by the customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply. In no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable if the Customer had service begun.

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LOCAL SERVICE

**SECTION 2 – REGULATIONS** (continued)

2.6 Cancellation of Service (continued)

2.6.2 Cancellation of Service and Customer Responsibility for Delays

2.6.2.A To cancel or terminate service once it has commenced, a customer must provide the Company with five (5) days oral or written notice.

2.6.2.B If a customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption, Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination:

- all costs, fees and expense incurred in connection;
- all Non-Recurring Charges expended by Company to establish service to Customer;
- any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- all Recurring Charges for the applicable notice period.

2.6.2.C If the customer cancels service after the service has been installed to the NID there will be no refund

2.6.2.D Customers are responsible for all delays in service due to customer equipment; inside or premise wiring. This is the wiring, which begins on the backside of the NID and takes the service to the first jack. No compensation will be provided by the company for service delays cause by these elements.

2.6.2.E Maintenance visits requested by the customer after the confirmation of dial tone at the NID may incur additional visit charges. The customer may have to agree to pay these charges before dispatch will be set up.

2.7 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the company without the written consent of the other party, except that the Company may assign its rights and duties to (a) any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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LOCAL SERVICE  
**SECTION 2 – REGULATIONS** (continued)

- 2.8 Notices and Communications
- 2.8.1 The Customer shall designate an address to which the Company shall mail or deliver all notices and other communications. The Customer may also designate a separate address where the Company should mail bills for service rendered.
- 2.8.2 The Company shall designate an address to which the Customer can mail or deliver all notices and other communications. The Company may also designate a separate address to which the Customer should mail payment on their account.
- 2.8.3 All notices or other communications required to be given by the Company pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS**

3.1 Local Service Areas

3.1.1 Service Area Maps

The Company's service territory will mirror that of Verizon Pennsylvania, Inc., Verizon North, Inc., and United Telephone Company of Pennsylvania, therefore, its service area maps will mirror the maps that these providers currently have on file with the Commission.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas

3.2.1 Verizon North

<u>Exchange</u>	<u>Local Calling Area</u>
Airville	Airville, Brogue, Delta, Red Lion
Auburn	Auburn, Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo (Windstream), Avonmore, Saltsburg, Vandergrift
Beach Lake	Beach Lake, Galilee, Honesdale, Narrowsburg, NY (Citizens Tel.)
Beaver Springs	Beaver Springs, Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Beaverdale, Johnstown, South Fork
Berlin	Berlin, Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Bernville, Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Boswell, Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Brogue, Red Lion, York
Brookside	Brookside, Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Buffalo, Canonsburg, Taylorstown, Washington
Cambridge Springs	Cambridge Springs, Edinboro, Meadville, Saegertown (Windstream)
Central City	Berlin, Central City, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Chapman Lake, Clark Summit (Commonwealth Telephone Co.), Jermyn, Olyphant, Scranton
Clintonville	Clintonville, Franklin, Wesley
Confluence	Confluence, Rockwood, Salisbury
Cooperstown	Cooperstown, Franklin, Oil City
Corry	Corry, Spartansburg, Union City, Wattsburg

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.1 Verizon North (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Davidsville	Davidsville, Johnstown
Delta	Airville, Delta, Fawn Grove, Cardiff, Md. (Verizon – Md.)
Dillsburg	Dillsburg, Dover, Harrisburg Zone 1, Mechanicsburg
Dingman’s Ferry	Dingman’s Ferry, Milford/Log Tavern, Montague, NJ (Embarq)
East Berlin	Dover, East Berlin, Hanover (Embarq), New Oxford (Embarq), York
Edinboro	Cambridge Springs, Edinboro, Erie, McKean
Elkland	Elkland, Knoxville, Lawrenceville (Commonwealth Telephone Co.), Westfield
Emmaus	Allentown, Bethlehem, Emmaus, Ironton (Ironton Telephone Co.)
Erie	Edinboro, Erie, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Fairview, Girard, McKean
Fawn Grove	Cardiff, Md. (Verizon – Md.), Delta, Fawn Grove, Jarrettsville, Md. (Service to NXX 692 and 941 only), Stewartstown
Franklin	Cooperstown, Franklin, Oil City
Friedensburg	Auburn, Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Bernville, Frytown, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon (Verizon – NY), Galilee, Honesdale, Narrowsburg, NY (Citizens Tel.)
Girard	Erie, Fairview, Girard
Glen Rock	Glen Rock, Jefferson, Loganville, Stewartstown, York
Grand Valley	Grand Valley, Pleasantville, Titusville, Youngsville
Harrison Valley	Harrison Valley, Ulysses, Westfield

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.1 Verizon North (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Hershey	Annville, Elizabethtown (Embarq), Harrisburg Zone 1 and 2, Hershey, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Hooversville, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover (Embarq), Jefferson, Spring Grove, York
Johnstown	Beaverdale, Davidsville, Johnstown, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Jonestown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kempton, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland, Knoxville
Lincolnton	Union City, Lincolnton, Spartansburg, Townville (Windstream)
Loganville	Glen Rock, Loganville, Red Lion, York
Loyalsock	Loyalsock, Muncy, Trout Run, Williamsport
Manchester	Dover, Manchester, York
Mantzville	Lehighton, Mantzville, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY (Verizon – NY), Matamoras, Milford/Log Tavern, Montague, NJ (Embarq), Port Jervis, NY (Verizon – NY)
McKean	Edinboro, Erie, Fairview, McKean
McKeansburg	Mantzville, McKeansburg, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Meyersdale, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Middleburg, Mifflinburg (Buffalo Valley Tel. Co.), Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY (Verizon – NY), Dingman’s Ferry, Matamoras, Milford/Log Tavern, Montague, NJ (Embarq), Port Jervis, NY (Verizon – NY)
Mount Pleasant Mills	Beaver Springs, Middleburg, Mount Pleasant Mills, Selinsgrove
Myerstown	Frystown, Myerstown, Schaefferstown, Womelsdorf, Lebanon

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LOCAL SERVICE

**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.1 Verizon North (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Nanty Glo	Ebensburg, Johnstown, Nanty Glo
New Bedford	New Bedford, New Castle, New Wilmington
New Smithville	Allentown, Ironton (Ironton Telephone Co.), Kempton, New Smithville, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, New Tripoli, Slatington
New Wilmington	New Bedford, New Castle, New Wilmington, Sharon, Volant (Embarq)
North East	Erie, North East, South Ripley, NY (Verizon – NY), Wattsburg
Oil City	Cooperstown, Franklin, Oil City, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Pine Grove, Tremont (Commonwealth Telephone Co.)
Pleasantville	Grand Valley, Pleasantville, Oil City, Titusville
Princeton	Ellwood City, New Castle, Portersville (Embarq), Princeton
Red Lion	Broque, Loganville, Red Lion, York
Robesonia	Berville, Womelsdorf, Reading, Robesonia
Rockwood	Berlin, Confluence, Meyersdale, Rockwood, Somerset
Sabinsville	Sabinsville, Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md. (Verizon – Md.), Salisbury
Saltsburg	Avonmore, Saltsburg
Sayre	Sayre, Waverly, NY (Verizon – NY)
Schaefferstown	Lebanon, Myerstown, Schaefferstown, Womelsdorf
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Selinsgrove, Sunbury

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.1 Verizon North (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Selinsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Selinsgrove – Shamokin Dam, Sunbury
Seward	Johnstown, New Florence, Seward
Shellsville	Harrisburg Zone 1, Hummelstown, Hershey, Jonestown, Shellsville
Shohola	Barryville, NY (Verizon – NY), Milford/Log Tavern, Shohola
Somerset	Berlin, Boswell, Rockwood, Somerset, Stoystown
South Fork	Beaverdale, Johnstown, South Fork
Spartansburg	Corry, Lincolnville, Spartansburg, Titusville, Townville (Windstream)
Spring Grove	Hanover (Embarq), Jefferson, Spring Grove, York
Stewartstown	Fawn Grove, Glen Rock, Jarrettsville, Md. (Service to NXX 941 only), Red Lion, Stewartstown, York
Stoystown	Berlin, Boswell, Hooversville, Somerset, Stoystown
Taylorstown	Buffalo, Claysville, Taylorstown, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg, Titusville
Trout Run	Brookside, Loyalsock, Trout Run, Williamsport
Union City	Corry, Erie, Lincolnville, Union City, Waterford, Wattsburg
Vandergrift	Apollo (Windstream), Avonmore, Leechburg (Windstream), Vandergrift
Waterford	Erie, Union City, Waterford, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford, Wattsburg
Wellersburg	Cumberland, Md., Frostburg, Md. (Verizon – Md.), Hyndman (Embarq), Meyersdale, Mt. Savage, Md., Wellersburg
Wesley	Clintonville, Grove City, Harrisville (Embarq), Mercer, Wesley

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.1 Verizon North (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville, Westfield
Windber	Central City, Johnstown, Windber
Womelsdorf	Bernville, Myerstown, Robesonia, Reading, Schaefferstown, Womelsdorf
Wrightsville	Columbia (Embarq), Red Lion, Wrightsville, York
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville, York

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.2 Verizon-Pennsylvania Local Calling Service Area

<u>Exchange</u>	<u>Local Calling Area</u>
Allentown	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Emmaus, Hellertown, Ironton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Riegelsville, Slatington, Springtown, Topton
Ambridge	Aliquippa, Ambridge, Baden, Glenwillard, Pittsburgh Suburban Zone 16  Extended Area: All stations included in Local Area preceding plus – Pitb. Subn. Zone 15, Rochester.  Metropolitan Area: All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Baden	Aliquippa, Ambridge, Baden, Rochester  Metropolitan Area Plus: All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Bethlehem	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown
Catasauqua	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown
Clairton	Clairton, Elizabeth, Pittsburgh Suburban Zones 10 and 11  Metropolitan Area: All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Collegeville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton, Philadelphia Suburban Zones 29, 30, and 31  Metropolitan Area: All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.2 Verizon-Pennsylvania Local Calling Service Area (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Dowington	Chester Springs, Coatesville, Dowington, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Pughtown, West Chester, Westtown, Philadelphia Suburban Zone 28  Metropolitan Calling Area: All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Doylestown	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Philadelphia Suburban Zone 45, Plumsteadville, Wycombe.  Extended Calling Area: All stations included in Local Area preceding plus – Bedminster, Lansdale, New Hope, Newtown, North Wales, Perkasie, Phila. Subn. Zone 33, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 40, Souderton.  Metropolitan Calling Area: All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Easton	Allentown, Bethlehem, Bloomsbury, NJ, Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy
Exton	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Pughtown, West Chester, Westtown, Philadelphia Suburban Zone 28  Metropolitan Calling Area: All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Greensburg	Delmont (Windstream), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Windstream), Youngwood  Metropolitan Area Plus: All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.2 Verizon-Pennsylvania Local Calling Service Area (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Harleysville	Center Point, Collegeville, Green Lane, Harleysville, Harrisburg Zone 1, Lansdale, Line Lexington, North Wales, Perkasio, Phila Subn. Zone 30, Schwenksville, Souderton  Metropolitan Area Plus: All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Harrisburg Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Lewisberry, Maryville, Mechanicsburg, Middletown, Shellsville
Harrisburg Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown
Hazleton	Conyngham-Drums (Commonwealth Tel.), Freeland, Hazleton, McAdoo, Nuremburg (Commonwealth Tel.), Weatherly, White Haven
Jeannette	Greensburg, Harrison City (Windstream), Herminie, Jeannette, Pittsburgh Suburban Zone 23  Metropolitan Area: All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Kingston	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake ( Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville ( Commonwealth Tel.), Wilkes-Barre, Wyoming
Kulpmont	Ashland, Elysburg, Kulpmont, Mt Carmel, Shamokin
Lancaster	Intercourse, Lancaster, Landisville, Leola, Lititz, Manheim, Millersville, Mount Joy, Mountville, New Holland, Quarryville, Rawlinsville, Strasburg
Landisville	Lancaster, Landisville, Lititz, Manheim, Millersville, Mount Joy, Mountville, Strasburg

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.2 Verizon-Pennsylvania Local Calling Service Area (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Lansdale	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton  Extended Area: All stations included in Local Area preceding plus – Collegeville, Doylestown, Dublin, Green Lane, Perkasie, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 45, Schwenksville  Metropolitan Area: All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Lebanon	Annville, Frystown, Hershey, Jonestown, Lebanon, Mount Gretna, Myerstown, Palmyra, Schaefferstown
Line Lexington	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila Subn. Zone 45, Souderton  Extended Area: All stations included in Local Area preceding plus – Buckingham, Phila. Subn. Zone 33, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Plumsteadville  Metropolitan Area: All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.2 Verizon-Pennsylvania Local Calling Service Area (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
McMurray	Canonsburg, Finleyville, McMurray, Pittsburgh Suburban Zones 12 and 13  Extended Area: All stations included in Local Area preceding plus the Washington Exchange.  Metropolitan Area: All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Mechanicsburg	Dillsburg, Harrisburg Zone 1, Lewisberry, Mechanicsburg
Monessen	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela
Morrisville	Ewing NJ, Morrisville, Newtown, Trenton, NJ, Yardley, Philadelphia Zones 42, 43, and 44  Metropolitan Area: All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
New Kensington	New Kensington, Pittsburgh Suburban Zone 20, Springdale, Tarentum  Metropolitan Area: All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones in the Pittsburgh Suburban Exchange.
Newtown	Newtown, Wycombe, Yardley, Philadelphia Suburban Zones 40 and 43 .  Extended Area: All stations included in Local Area preceding plus – Buckingham, Doylestown, Morrisville, New Hope, Phila. Subn. Zone 37, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 42, Phila. Subn. Zone 44, Phila. Subn. Zone 45.  Metropolitan Area: All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.2 Verizon-Pennsylvania Local Calling Service Area (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
North Wales	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton, Philadelphia Suburban Zones 30 and 33  Extended Area: All stations included in Local Area preceding plus – Collegeville, Doylestown, Phila. Subn. Zone 31, Phila. Subn. Zone 32, Phila. Subn. Zone 34, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 45.  Metropolitan Area: All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Olyphant	Carbondale, Chapman Lake (Verizon North), Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
Philadelphia Suburban Zone 10	Holly Oak, DE; Lenape, Mendenhall, Philadelphia Suburban Zones 10, 11 & 12; West Chester, Westtown, Wilmington, DE
Philadelphia Suburban Zone 11	Holly Oak, DE; Philadelphia Suburban Zones 10, 11, 12, 13, & 14
Philadelphia Suburban Zone 12	Philadelphia Suburban Zones 10, 11, 12, 13, 22

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.2 Verizon-Pennsylvania Local Calling Service Area (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Philadelphia Suburban Zone 13	Philadelphia Suburban Zones 11, 12, 13, 14, 17, 21, 22
Philadelphia Suburban Zone 14	Philadelphia Suburban Zones 11, 13, 14, 17; Philadelphia Zone 2
Philadelphia Suburban Zone 17	Philadelphia Suburban Zones 13, 14, 17 & 21; Philadelphia Zone 2
Philadelphia Suburban Zone 21	Philadelphia Suburban Zones 13, 17, 21, 22 & 24; Philadelphia Zone 2
Philadelphia Suburban Zone 22	Philadelphia Suburban Zones 12, 13, 21, 22, 24, 25, 26, & 28
Philadelphia Suburban Zone 23	Philadelphia Suburban Zones 23, 24 & 25; Philadelphia Zones 2 & 3
Philadelphia Suburban Zone 24	Philadelphia Suburban Zones 21, 22, 23, 24, 25, 26, & 31; Philadelphia Zone 2
Philadelphia Suburban Zone 25	Philadelphia Suburban Zones 22, 23, 24, 25 26 & 31
Philadelphia Suburban Zone 26	Philadelphia Suburban Zones 22, 24, 25, 26, 28, 29, 30, & 31
Philadelphia Suburban Zone 28	Chester Springs, Downingtown, Eagle, Exton, Lenape, Philadelphia Zones 22, 26, 28 & 29; Phoenixville, West Chester, Westtown
Philadelphia Suburban Zone 29	Collegeville, Philadelphia Suburban Zones 26, 28, 29, & 30; Phoenixville, Royersford
Philadelphia Suburban Zone 30	Center Point, Collegeville, Harleysville, Lansdale, North Wales, Philadelphia Suburban Zones 26, 29, 30, 31, & 33; Phoenixville, Royersford, Schwenksville
Philadelphia Suburban Zone 31	Center Point, Collegeville, Philadelphia 24, 25, 26, 30, 31, 32, & 33; Philadelphia Zone 3
Philadelphia Suburban Zone 32	Philadelphia Suburban Zones 31, 32, 33, & 34; Philadelphia Zone 3
Philadelphia Suburban Zone 33	North Wales, Philadelphia Suburban Zones 30, 31, 32, 33, 34, 38, 39, & 45
Philadelphia Suburban Zone 34	North Wales, Philadelphia Zones 32, 33, 34, 37, 38, & 39; Philadelphia Zones 3 & 4

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.2 Verizon-Pennsylvania Local Calling Service Area (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Philadelphia Suburban Zone 37	Philadelphia Suburban Zones 34, 37, 38, 39, 40, & 45; Philadelphia Zone 4
Philadelphia Suburban Zone 38	Philadelphia Suburban Zones 33, 34, 37, 38, 39, 40 & 45
Philadelphia Suburban Zone 39	Philadelphia Suburban Zones 33, 34, 37, 38, 39, 40 & 45
Philadelphia Suburban Zone 40	Newtown, Philadelphia Suburban Zones 37, 38, 39, 40, 41, 43, & 45; Philadelphia Zone 4, Wycombe
Philadelphia Suburban Zone 41	Philadelphia Suburban Zones 40, 41, 42, & 43; Philadelphia Zone 4
Philadelphia Suburban Zone 42	Morrisville, Philadelphia Suburban Zone 41, 42, 43 & 44; Yardley
Philadelphia Suburban Zone 43	Morrisville, Newtown, Philadelphia Suburban Zones 40, 41, 42, 43 & 44; Yardley
Philadelphia Suburban Zone 44	Morrisville, Newtown, Philadelphia Suburban Zones 42, 43 & 44; Yardley
Philadelphia Suburban Zone 45	Buckingham, Doylestown, Line Lexington, Philadelphia Zones 33, 37, 38, 39, 40 & 45; Wycombe
Philadelphia Zone 1	Philadelphia Zones 1, 2, 3 & 4
Philadelphia Zone 2	Philadelphia Suburban Zones 14, 17, 21, 23, 24; Philadelphia Zones 1,2, 3 & 4
Philadelphia Zone 3	Philadelphia Suburban Zones 23, 31, 32, 34; Philadelphia Zones 1, 2, 3 & 4
Philadelphia Zone 4	Philadelphia Suburban Zones, 34, 37, 40, 41; Philadelphia Zones 1, 2, 3 & 4
Phoenixville	Chester Springs, Collegeville, Eagle, Phoenixville, Pughtown, Royersford, Philadelphia Suburban Zones 28 and 29  Extended Area: All stations included in Local Area preceding plus – Center Point, Phila. Subn. Zone 26, Phila. Subn. Zone 30, Pottstown.  Metropolitan Calling Area: All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.2 Verizon-Pennsylvania Local Calling Service Area (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Pittsburgh Suburban Zone 10	Clairton, Elizabeth, Pittsburgh Suburban Zones 10, 11, 22, & 23; Pittsburgh Zone 5
Pittsburgh Suburban Zone 11	Clairton, Elizabeth, Pittsburgh Suburban Zones 10, 11 & 12; Pittsburgh Zones 5 & 6
Pittsburgh Suburban Zone 12	Finleyville, McMurray, Pittsburgh Suburban Zones 11, 12 & 13; Pittsburgh Zone 6
Pittsburgh Suburban Zone 13	Canonsburg, McDonald, McMurray, Oakdale, Pittsburgh Suburban Zones 12, 13 & 14, Pittsburgh Zone 6
Pittsburgh Suburban Zone 14	Imperial, Oakdale, Pittsburgh Suburban Zones 13, 14 & 15, Pittsburgh Zones 6 & 7
Pittsburgh Suburban Zone 15	Ambridge, Glenwillard, Imperial, Pittsburgh Suburban Zones 14, 15 & 16; Pittsburgh Zones 2 & 7
Pittsburgh Suburban Zone 16	Aliquippa, Ambridge, Glenwillard, Pittsburgh Suburban Zones 15 & 16

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.2 Verizon-Pennsylvania Local Calling Service Area (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Pittsburgh Suburban Zone 17	Pittsburgh Suburban Zones 17 & 18, Pittsburgh Zone 2, Wexford
Pittsburgh Suburban Zone 18	Pittsburgh Suburban Zones 17, 18 & 19; Pittsburgh Zone 3
Pittsburgh Suburban Zone 19	Pittsburgh Suburban Zones 18, 19 & 20; Pittsburgh Zones 3 & 8, Springdale
Pittsburgh Suburban Zone 20	New Kensington, Pittsburgh Suburban Zones 19, 20 & 21; Pittsburgh Zones 3 & 8; Springdale, Tarentum
Pittsburgh Suburban Zone 21	Export, Pittsburgh Suburban Zones 20, 21 & 22; Pittsburgh Zone 4
Pittsburgh Suburban Zone 22	Export, Harrison City, Pittsburgh Suburban Zones 10, 21, 22, & 23; Pittsburgh Zone 4
Pittsburgh Suburban Zone 23	Greensburg, Harrison City, Herminie, Jeanette, Pittsburgh Suburban Zones 10, 22 & 23
Pittsburgh Zone 1	Pittsburgh Zones 1-8
Pittsburgh Zone 2	Pittsburgh Suburban Zones 15 & 17; Pittsburgh Zones 1-8
Pittsburgh Zone 3	Pittsburgh Suburban Zones 18, 19, & 20; Pittsburgh Zones 1-8
Pittsburgh Zone 4	Pittsburgh Suburban Zones 21 & 22; Pittsburgh Zones 1-8
Pittsburgh Zone 5	Pittsburgh Suburban Zones 10 & 11; Pittsburgh Zones 1-8
Pittsburgh Zone 6	Pittsburgh Suburban Zones 11-14; Pittsburgh Zones 1-8
Pittsburgh Zone 7	Pittsburgh Suburban Zones 14-15; Pittsburgh Zones 1-8
Pittsburgh Zone 8	Pittsburgh Suburban Zones 19 & 20; Pittsburgh Zones 1-8
Pittston	Harding (Commonwealth Tel.), Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Pottstown	Boyertown, Collegeville, Douglassville, Phoenixville, Pottstown, Pughtown, Royersford, Sassmansville, Schwenksville

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.2 Verizon-Pennsylvania Local Calling Service Area (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Reading	Adamstown, Bernville, Birdsboro, Fleetwood, Green Hills, Hamburg, Kutztown, Leesport, Morgantown, Oley, Reading, Robesonia, Topton, Womelsdorf, Yellow House
Royersford	Center Point, Chester Springs, Collegeville, Eagle, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville, Philadelphia Suburban Zone 29, Zone 30.  Metropolitan Plus: All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Scranton	Clarks Summit (Commonwealth Tel.), Dalton (Commonwealth Tel.), Factoryville (Commonwealth Tel.), Hamlin, Jermyn, Lake Ariel, Lake Winola (Commonwealth Tel.), Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
Sharon	Mercer, Sharon, OH; Sharon, PA; Sharpsville, Transfer, West Middlesex
Souderton	Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasia, Quakertown, Schwenksville, Souderton  Metropolitan Plus: All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Springdale	New Kensington, Springdale, Tarentum, Pittsburgh Suburban Zones 19 & 20, Tarentum,  Metropolitan Area: All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange, Metro Pittsburgh Suburban Zones 10-18 & 21-23; Metro Pittsburgh Zones 1-8
State College	Bellefonte, Boalsburg, Centre Hall, Port Matilda (Windstream), Spring Mills, State College
Taylor	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.2 Verizon-Pennsylvania Local Calling Service Area (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
West Chester	<p>Dowington, Exton, Lenape, Mendenhall, Mortonville, West Chester, Westtown, Philadelphia Suburban Zone 28</p> <p>Extended Area: All stations included in Local Area preceding plus – Avondale, Chester Springs, Coatesville, Eagle, Kennett Square, Landenberg, Phila. Subn. Zone 10, Phila. Subn. Zone 11, Phila. Subn. Zone 12, Phila. Subn. Zone 22, Unionville, West Grove.</p> <p>Metropolitan Area: All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.</p>
Westtown	<p>Lenape, Mendenhall, Phila. Subn. Zone 10, West Chester, Westtown</p> <p>Extended Area: All stations included in Local Area preceding plus – Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Mortonville, Phila. Subn. Zone 11, Phila. Subn. Zone 12, Phila. Subn. Zone 22, Phila. Subn. Zone 28, Unionville, West Grove.</p> <p>Metropolitan Area: All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.</p>
Wilkes Barre	<p>Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes Barre, Wyoming</p>
Wyoming	<p>Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes Barre, Wyoming</p>
Yardley	<p>Ewing (NJ), Morrisville, New Hope, Newtown, Trenton, NJ, Wycombe, Yardley, Philadelphia Suburban Zones 42-44</p> <p>Metropolitan Area: All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.</p>

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.3 Embarq Exchanges

<u>Exchange</u>	<u>Local Calling Area</u>
Allensville	Allensville, Belleville, Huntingdon (Verizon Pa.), Lewistown (Verizon Pa.)
Bedford	Bedford, Charlesville, Everett, Fishertown, Osterburg, Schellsburg
Bedford Valley	Bedford, Bedford Valley, Hyndman
Beech Creek	Beech Creek, Howard, Lock Haven (Verizon Pa.), Mill Hall
Belleville	Allensville, Belleville, Lewistown (Verizon Pa.), Reedsville
Biglerville	Biglerville, Gettysburg, York Springs
Blacktown	Blacktown, Plain Grove, Volant, Grove City (Verizon Pa.), Mercer (Verizon Pa.)
Blain	Blain, East Waterford, Loysville
Blue Ridge Summit	Blue Ridge Summit, Highfield, Md. (C & P Tel. Co. of Md.), Waynesboro
Bruin	Chicora, North Washington, Parker, Petrolia, Bruin
Butler	Chicora, Connoquenessing, Meridian, Nixon, Prospect, West Sunbury, Butler
Carlisle	Carlisle, Mount Holly Springs, Newville
Chambersburg	Chambersburg, Fayetteville, Marion, Saint Thomas
Charlesville	Bedford, Charlesville, Everett
Chicora	Bruin, Butler, North Washington, Petrolia, Chicora
Claysburg	Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.), Osterburg, Roaring Spring
Clearville	Bedford, Clearville, Everett
Columbia	Columbia, Elizabethtown, Lancaster (Verizon Pa.), Marietta, Mount Joy, Mountville, Wrightsville (Verizon North)
Connoquenessing	Butler, Evans City, Meridian, Nixon, Prospect, Connoquenessing

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.3 Embarq Exchanges (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Dry Run	Chambersburg, Dry Run
Duncannon	Duncannon, Harrisburg Zone 1, Marysville, New Bloomfield, Newport
East Waterford	Blain, East Waterford, Mifflintown, Port Royal
Eau Claire	Emlenton, Foxburg, North Washington, Parker, Eau Claire
Elizabethtown	Elizabethtown, Columbia, Hershey (Verizon North), Lancaster (Verizon Pa.), Marietta, Mt. Joy, Middletown (Verizon Pa.)
Emlenton	Eau Claire, Foxburg, Parker, Rockland (Windstream), Emlenton
Evans City	Butler, Connoquenessing, Criders Corners (North Pittsburgh Tel. Co.), Nixon, Zelmanople (Verizon Pa.), Evans City
Everett	Bedford, Breezewood (Breezewood Tel. Co.), Clearville, Everett
Fairfield	Emmitsburg, Md. (C & P Tel. Co. of Md.), Fairfield, Gettysburg
Fayetteville	Chambersburg, Fayetteville
Fishertown	Bedford, Fishertown, Osterburg, Schellsburg
Foxburg	Eau Claire, Emlenton, Parker, Foxburg
Gettysburg	Biglerville, Fairfield, Gettysburg
Greencastle	Chambersburg, Greencastle, Marion, Waynesboro
Hanover	Hanover, Jefferson (Verizon North), Littlestown, New Oxford
Harrisville	Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury, Wesley (Verizon North), Harrisville, Grove City (Verizon Pa.)
Hewitt	Cumberland, Md. (C & P Tel. Co. of Md.), Flintstone, Md. (C & P Tel. Co. of Md.), Hewitt, Oldtown, Md. (C& P Tel. Co. of Md.), Ridgeley, W. Va. (C & P Tel. Co. of W. Va.), State Line

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.3 Embarq Exchanges (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Hopewell	Everett, Hopewell, Saxton (Verizon Pa.)
Howard	Beech Creek, Bellefonte (Verizon Pa.), Howard, State College (Verizon Pa.), Zion
Hyndman	Bedford, Bedford Valley, Hyndman
Ickesburg	Ickesburg, Loysville, Millerstown, New Bloomfield, Newport, Port Royal
Littlestown	Gettysburg, Hanover, Littlestown, New Oxford, Silver Run, Md. (C & P Tel. Co. of Md.)
Liverpool	Liverpool, Millerstown, Newport
Loysburg	Loysburg, Martinsburg, Roaring Spring
Loysville	Blain, Ickesburg, Loysville, New Bloomfield
Marietta	Columbia, Elizabethtown, Lancaster (Verizon Pa.), Marietta, Mt. Joy, Mountville
Marion	Chambersburg, Greencastle, Marion
Marklesburg	McConnellstown, Huntingdon (Verizon Pa.), Marklesburg
Martinsburg	Altoona (Verizon Pa.), Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring, Williamsburg
Marysville	Duncannon, Harrisburg Zone 1 (Verizon Pa.), Marysville
McAlisterville	McAlisterville, Mifflintown, Port Royal, Richfield, Thompsonstown
McConnellstown	Alexandria (Verizon Pa.), Huntingdon (Verizon Pa.), Mount Union (Verizon Pa.), Marklesburg, McConnellstown
McConnellsburg	McConnellsburg

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.3 Embarq Exchanges (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Mercersburg	Chambersburg, Greencastle, Marion, Mercersburg, Saint Thomas
Meridian	Butler, Connoquenessing, Nixon, Prospect, Meridian
Mifflintown	East Waterford, Lewistown (Verizon Pa.), McAlisterville, Mifflintown, Port Royal, Thompsontown
Millerstown	Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport, Thompsontown
Mill Hall	Beech Creek, Lock Haven (Verizon Pa.), Mill Hall
Mount Joy	Mount Joy, Columbia, Elizabethtown, Marietta, Mountville, Lancaster (Verizon Pa.), Landisville (Verizon Pa.), Manheim (Denver & Ephrata Tel. Co.)
Mountville	Mountville, Columbia, Marietta, Millersville (Verizon Pa.), Mount Joy, Lancaster (Verizon Pa.), Landisville (Verizon Pa.)
Mt. Holly Springs	Carlisle, Mt. Holly Springs
New Bloomfield	Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield, Newport
Newburg	Chambersburg, Newburg, Newville, Shippensburg
New Oxford	East Berlin (Verizon North), Hanover, Littlestown, New Oxford, Gettysburg
Newport	Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport
Newville	Carlisle, Newburg, Newville
Nixon	Butler, Connoquenessing, Evans City, Meridian, Nixon, Saxonburg (North Pittsburgh Tel. Co.)
North Washington	Bruin, Butler, Chicora, Eau Claire, Petrolia, West Sunbury, North Washington

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.3 Embarq Exchanges (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Orbisonia	Orbisonia, Mt. Union (Verizon Pa.), Shade Gap, Three Springs
Osterburg	Bedford, Claysburg, Fishertown, Osterburg
Parker	Bruin, Eau Claire, Emlenton, Foxburg, Petrolia, Callensburg (Brookville Tel. Co.), Parker
Petrolia	Bruin, Butler, Chicora, North Washington, Parker, Petrolia
Plain Grove	Harrisville, Portersville, Slippery Rock, Volant, Blacktown, Grove City (Verizon Pa.)
Portersville	Butler, Harrisville, Plain Grove, Prospect, Volant, Slippery Rock, Princeton (Verizon North), Elwood City (Verizon Pa.), Portersville, Zelenople (Verizon Pa.)
Port Royal	East Waterford, Ickesburg, Lewistown (Verizon Pa.), McAlisterville, Mifflintown, Port Royal, Thompsontown
Prospect	Butler, Connoquenessing, Meridian, Portersville, Prospect
Reedsville	Belleville, Lewistown (Verizon Pa.), Reedsville
Richfield	McAlisterville, Mt. Pleasant Mills (Verizon North), Richfield
Roaring Spring	Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring
Saint Thomas	Chambersburg, Mercersburg, Saint Thomas
Schellsburg	Bedford, Fishertown, Schellsburg
Shade Gap	Orbisonia, Shade Gap, Three Springs
Shippensburg	Chambersburg, Newburg, Shippensburg
Slippery Rock	Butler, Harrisville, Plain Grove, Portersville, Volant, West Sunbury, Slippery Rock
State Line	Cumberland, Md. (C & P Tel. Co. of Md.), Flintstone, Md. (C & P Tel. Co. of Md.), Hewitt, Oldtown, Md. (C & P Tel. Co. of Md.), Ridgeley, W. Va. (C& P Tel. Co. of W. Va.), State Line
Thompsontown	McAlisterville, Mifflintown, Millerstown, Port Royal, Thompsontown

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.2 Local Calling Areas (continued)

3.2.3 Embarq Exchanges (continued)

<u>Exchange</u>	<u>Local Calling Area</u>
Three Springs	Orbisonia, Shade Gap, Three Springs, Huntingdon (Verizon Pa.)
Volant	Harrisville, Plain Grove, Portersille, Slippery Rock, New Castle (Verizon Pa.), Blacktown, New Wilmington (Verizon North), Volant
Waynesboro	Blue Ridge Summit, Greencastle, Highfield, Md. (C & P Tel. Co. of Md.), Waynesboro, Chambersburg
West Sunbury	Butler, Harrisville, North Washington, Slippery Rock, West Sunbury
Williamsburg	Altoona, Hollidaysburg (Verizon Pa.), Martinsburg, Williamsburg
York Springs	Biglerville, Gettysburg, York Springs
Zion	Bellefonte (Verizon Pa.), Howard, State College (Verizon Pa.), Zion

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.3 Local Exchange Service

3.3.1 Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.3.2 The Company's Local Telephone Service enables the Customer to:

- Place or receive calls to any calling Station in the local calling area;
- Access 911 Emergency Service;
- Place calls to or receive calls from 800 telephone numbers.

3.3.3 The Company's Local Telephone Service does not enable the Customer to:

- The Customer to attach a long distance provider to the line unless the provider agrees to bill the Customer separately, the Company does not do any third party billing;
- Receive third party calls;
- Receive collect calls;
- Access any service that may be billed to Customer's telephone number, i.e. 900 or 700 numbers.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.3 Local Exchange Service (continued)

3.3.4 The following are standard features associated with the Company provided Local Line:

- Touch tone
- Direct inward dialing
- Direct outward dialing

3.3.5 The following features are available as options and at an additional monthly cost to the Customer:

- Call Waiting/Call Waiting with Caller ID  
Call Waiting is available in all areas, where available call waiting with caller ID will be provided. This service provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. If the customer has the caller ID function, they will also be able to see the name/number of the caller on the preview screen. This feature allows the customer to put the first caller on hold and take the second call or to alternate between the calls. Cancel call waiting allows the customer to turn off the feature during an outgoing call.
- Three-way calling  
Allows a customer to make one call, place that caller on hold and call a third party, and then be able to talk to both parties at the same time.
- Call forwarding  
Incoming calls may be transferred to another telephone number. Calls forwarded by this feature are subject to local usage and long distance charges. The quality of call forwarding cannot be guaranteed.
- Call return  
Allows the customer to dial the last incoming caller without having to know the telephone number of the caller. If the number is busy, the customer hears a recorded message. Once the line is clear the customer hears a special ring indicating that the call can now be placed.
- Speed Dial 30  
Allows the customer to program up to 30 numbers that can be dialed using one or two digits.
- Unlisted telephone number  
Allows the customer to keep their telephone number from being provided using the telephone directory or by call 411.
- Caller ID<sup>1</sup>  
Displays the name/telephone number of the calling party

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<sup>1</sup> Caller ID service only is provided. The customer must provide the equipment to use the service.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.3 Local Exchange Service (continued)

3.3.6 Caller ID Blocking Service:

A calling party may block the passage of his or her telephone number and voice back calling identification to users or subscribers of Caller ID. Blocking also prevents call completion through the use of Return Call.

3.3.6.A Per call basis: To activate the feature the Customer dials a special code, \*67, prior to placing the call. Blocking will be activated for that call only. There is no charge for this service and it is provided on an unlimited basis.

3.3.6.B Per line blocking will prevent the display of the customer's telephone number on all outgoing calls. The feature may be deactivated on a call-by-call basis through the activation of a special code, \*82. Blocking will be deactivated for that call only. Per line blocking will be offered free of charge for the first instance only. After that a nonrecurring line change charge will apply for each change.

3.3.6.C Customers choosing to use either per call or per line blocking may be unable to complete calls to subscribers of caller ID that have activated the anonymous call reject feature.

3.3.6.D Pre-Call and Per-Line blocking will not prevent the display of telephone numbers to 911 emergency service providers.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.3 Local Exchange Service (continued)

3.3.7 Per Call Basis:\*

Other features are available on a per call basis. If these features are activated there is an additional charge per use.

3.3.7.A Return call: Allows the customer to return the most recent incoming call. After dialing a special code the customer will hear an announcement giving the last number that called in, if the customer wishes to call the number right away a voice prompt will instruct the customer to dial another code and the number will be automatically dialed.

3.3.7.B Three-way calling: Permits the customer to add a third party to an already established connection. When the third party answers a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the call controls the call and can disconnect the third party to reestablish the original connection or even establish a connection to a different third party. The feature can be used on incoming or outgoing calls

3.3.7.C Call Trace: Allows a customer to initiate an automatic trace of the last call received. After receiving the call that is to be traced the customer dials a code and the traced telephone number is automatically sent to the telephone company. The Customer using Call Trace is required to contact the Company for further action. The Customer originating the trace will not receive the traced telephone number. They will furnish the results of a trace only to legally constituted authorities upon proper request.

\*The charges for these per use features will be outlined in the rate charts in Section 4.

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LOCAL SERVICE

**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.4 Directory Assistance

3.4.1 Local Directory Assistance

When the customer utilizes directory assistance the customer shall be charged, after an initial 2 free monthly calls, on a per call basis. If the customer uses the operator to complete the call there will be an additional charge, the cost of which will be outline in the price list located in Section 4. Customers are allowed 20 directory assistance telephone calls per month unless they are physically or visually unable to utilize a telephone directory. The Company may request a doctor’s attestation to demonstrate physical handicap for waiver of local directory assistance charges.

3.4.2 National Directory Assistance

This service is offered at a higher rate than local directory assistance and the monthly 2 free local directory assistance allowance does not apply to national directory assistance.

3.4.3 Call Completion

If the Customer chooses to have the call completed for them, there will be an additional charge.

3.5 Directory Listings

3.5.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer’s exchange area of the Station number which is designated as the Customer’s main billing number.

3.5.2 The Company reserves the right to limit the length of any listing in the directory by abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

3.5.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the company is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonable necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.

3.5.4 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory-publishing schedule.

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LOCAL SERVICE

**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.6 Number Change

Should the customer request a change of telephone number the Company will provide the change at an additional nonrecurring charge for the change. Should the customer request a non-published number the monthly charges associated with that will apply.

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LOCAL SERVICE

**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.7 Promotional Offerings

The Company may offer existing services on a promotional basis, subject to Commission approval, providing special rates, terms or conditions of the service. Promotional offerings are limited to a maximum of six months at which time the offer will be withdrawn or made available on a permanent basis. All promotions even where service is given away free, are subject to Commission approval.

3.8 Referral Program

Company provides incentive for current customers referring new customers. The referred customer will be required to initiate service with the company and remain a customer for at least 30 days. The referred customer must provide the name of the referring customer at the time service is ordered. The credit is applied only once to the customer's next scheduled bill and expires with that bill. The credit does not apply separately for interstate or intrastate service and cannot be redeemed for cash. The referring customer receives a \$39.99 credit.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.9 Emergency Telephone Number Service

3.9.1 GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

MSAG Content: The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

MSAG Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company’s rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with ‘service provider’.

Telephone Company system: Reference to a service provider’s own facilities-based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

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## LOCAL SERVICE

**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)3.9 Emergency Telephone Number Service (continued)

## 3.9.2 GENERAL

The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended, the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

## 3.9.3 REGULATIONS

3.9.3.A The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 *MSAG Order*.

3.9.3.B The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.

3.9.3.C The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.

3.9.3.D Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.9 Emergency Telephone Number Service (continued)

3.9.3 REGULATIONS (continued)

- 3.9.3.E The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- 3.9.3.F The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- 3.9.3.G The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- 3.9.3.H The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- 3.9.3.I The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

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## LOCAL SERVICE

**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)3.10 Pennsylvania Telecommunications Relay Service3.10.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

3.10.2 Surcharge

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

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LOCAL SERVICE  
**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.10 Pennsylvania Telecommunications Relay Services (continued)

3.10.2 Surcharge (continued)

The following surcharge rates apply to all customer bills issued on or after July 1, 2007.

Per residence access line, per month	\$0.08
Per business access line, per month	\$0.09

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

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LOCAL SERVICE

**SECTION 3 – SERVICE DESCRIPTIONS AND AREAS** (continued)

3.10 Pennsylvania Telecommunications Relay Services (continued)

3.10.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

3.11 Promotional Offerings

The Company may, from time to time, offer promotions that may be limited as to the duration, the date and times of the offerings and the location where the offerings are made. The company will notify the Commission of promotional offerings prior to the effective date of the promotion.

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LOCAL SERVICE  
**SECTION 4 - RATES**

4.1 Infinite Bundled Packages

4.1.1 The Company, where available, offers basic local exchange service as part of a bundle or package of telecommunications services. Three packages are provided All three include unlimited local service with a twelve-item feature package, which includes Call Waiting/Caller ID; Caller ID; Call Forwarding; Call Return; Three-Way Calling, Call Redial, Select Caller Block, Caller ID Block, Call Reject, Priority Call and Speed Dial 30.

4.1.1.A The Bronze package which includes all items listed above.

Per Month: \$39.99.

4.1.1.B The Silver Package for a monthly service charge includes everything list above plus DSL Internet. (DSL and Internet services are not regulated by the Commission).

Per Month: \$49.99

4.1.2 Infinite Unbundled Service

Network Exchange Unbundled Service includes unlimited local service and call waiting. Additional features are available as an add on and are listed below.

Per Month: \$39.99

4.2 Features

Individual features can be provided in areas where the packages are not available.

4.2.1 Caller ID: purchased individually is \$10.00 per month.

4.2.2 All other individual features are priced at \$5.00 each per month.

4.2.3 Unlisted number is not part of any feature package and is \$5.00 additional per month.

4.2.4 Certain features such as Call Return and Three-Way Calling are available on a per usage basis. The cost per use is \$1.00.

4.2.5 Any change to features made after the initiation of service will incur a \$10.00 line change charge per change.

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LOCAL SERVICE

**SECTION 4 – RATES** (continued)

4.3 Installation Charge

A nonrecurring charge of \$40.00 will be charged for installation of each new account. This charge may be billed in equal installments on the first 3 months bills; with a \$10.00 due with the initial service payment.

4.4 Number Change Charge

\$30.00 per occurrence

4.5 Returned Check Charge

\$30.00 per check

4.6 Reconnection/Restoration of Service Charge

\$26.00 per occurrence

4.7 Late Payment Charge

The late payment charge for Residential customers is **1.25%** per month and **15%** annually on past due amounts.

4.8 Assignment or Transfer of Service

A \$30.00 charge is applied to change to responsible party on the line or to transfer the service from the customer’s current premises to the customer’s new premises.

4.9 Miscellaneous Charges

Directory Assistance (Local) (2 free per month)	\$ .80 per use (after initial 2 free calls per month)
Operator Call Completion (Local)	\$.50 per use
National 411	\$1.25 per use
Call trace	\$1.50 (upon successful completion)
Safe*Way	\$4.00 per month

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LOCAL SERVICE  
**SECTION 5 – SPECIALITY SERVICES**

5.1 Safe\*Way Protection Plan

This Plan is offered to new Infinite customers free of charge for the first month and at an additional monthly charge of \$4.00 thereafter. Subscriber’s primary local exchange service is paid for three months in the event of illness, or loss of job through no fault of the subscriber’s. In the event of a subscribing customer’s death, unpaid Infinite phone bill balances are also waived. Applications will be provided upon request of the subscriber and all information must be timely and accurately provided to enable the company to process the claim. Coverage is provided to qualifying customers whose account is current at the time of unemployment or injury under the additional terms and conditions of the *Safe\*Way* Protection Plan as outlined below:

5.1.1 Involuntary Unemployment Coverage

*Safe\*Way* Protection Plan subscribers which are laid off, fired, or lose their full-time job through no fault of their own and qualify for state unemployment benefits may have their primary phone service covered for three months. Documentation of unemployment will be required and proof of continued unemployment will be required during the term of the plan.

Certain restrictions apply including:

- Customer must have worked the same job for a minimum of six (6) months
- Customer must work a minimum of 30 hours per week
- Self-employed customers are not eligible for the plan
- Unemployment due to incarceration is not covered
- Resignations are not covered
- Maximum qualifying age is 65
- Customer must be unemployed a minimum of 30 days

5.1.2 Accidental Disability Coverage

*Safe\*Way* Protection Plan subscribers which become disabled through an accident or illness, which are under a doctor’s care and cannot work, may have their primary phone service covered for three months. Documentation of disability will be required and proof of continued disability will be required during the term of the plan.

Certain restrictions apply including:

- Benefits do not cover self inflicted injuries
- Benefits do not cover a preexisting condition
- Maximum qualifying age is 65
- Customer must be out of work a minimum of 30 days

5.1.2.A Credit Life Benefit

In the event of the death of a *Safe\*Way* Protection Plan subscriber, the *Safe\*Way* Protection Plan will pay the remaining balance of that customer’s Infinite phone bill.

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LOCAL SERVICE  
**SECTION 5 – SPECIALITY SERVICES** (continued)

5.1 Safe\*Way Protection Plan (continued)

5.1.2 Accidental Disability Coverage (continued)

5.1.2.B Limitations

Pays for primary phone service only. Primary phone service includes only basic flat rate phone service including any taxes or fees applicable to that service. In areas where there is measured or message unit service, basic flat rate service will include only the minimum number of calls offered by Infinite in its basic flat rate service package.

5.1.2.C Cancellation of Benefits

The customer must continue to pay to have their features. If they do not pay for the features the features will be disconnected. Nonpayment for the features without requesting their removal could result in a termination of benefits.

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LOCAL SERVICE  
**SECTION 6 – BUSINESS SERVICES**

6.1 Infinite Communication, LLC Unbundled Business Service

Infinite Communication, LLC Unbundled Business Service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Infinite Communication, LLC. As the presubscribed carrier for local calling concurrent with enrollment for this service. Infinite Communication, LLC. Unbundled business service provides customers with the option of selecting Infinite Communication, LLC for toll services.

6.1.1 Local Exchange Service

Local exchange service is billed in one (1) minute increments.

Monthly Rate	\$49.99
Rate Per Minute:	\$0.020
Service Connection Fee	
One-time charge per line	
Per Line	\$100.00

6.1.2 Features:

Call Waiting with Caller ID, Three Way Calling, Call Forwarding, Return Call, and Speed Dialing, subject to availability, can be purchased for \$5.00 per month per feature. Caller ID is available at a cost of \$10.00 per month.

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LOCAL SERVICE  
**SECTION 6 – BUSINESS SERVICES** (continued)

6.2 Bundled Business Service

Bundled Business Service is targeted at small business Customers and provides options based on the Customer’s calling patterns and estimated usage. Customers who subscribe to this service must designate Infinite Communication, LLC as the presubscribed carrier for local calling concurrent with enrollment for this service. Bundled Business Service provides Customers with the option of selecting Infinite Communication, LLC for toll services.

6.2.1 Package Price for Bundled Business Service

Primary Line, per month	\$59.99
Service Connection Fee, one-time charge per line	\$100.00

Service Connection fee waived for those customers who retain their existing telephone number when switching their service to Infinite Communication, LLC.

6.2.2 Bundled Business Service includes the following:

Local Service: A monthly allowance of 2000 free minutes of local calling. Local calls will be billed in one (1) minute increments.

**Local calls within 2000 minute allowance**

Direct Dial Access	\$0.00
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**Local calls above 2000 minute allowance**

Direct Dial Access	\$0.039
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LOCAL SERVICE

**SECTION 6 – BUSINESS SERVICES** (continued)

6.2 **Bundled Business Service** (continued)

6.2.3 **Calling Features Package:**

Caller ID, Call Waiting with Caller ID, Three Way Calling, Call Forwarding, Return Call, and Speed Dialing included at no charge.

Calling Features are described in the residential service.

**Line Hunting** - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at a charge of **\$10.00 per month**.

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LOCAL SERVICE  
**SECTION 6 – BUSINESS SERVICES** (continued)

6.3 Dedicated T1 Service

Dedicated T1 Service includes the following:

6.3.1 Customer channelized high capacity (1.544 Mbps) circuit between Customer premises and its serving office for connection to services provided by Infinite Communication, LLC for local exchange access for usage-sensitive local calling and toll calling. Each circuit supports up to 24 voice lines. The rates herein are for the portion of the service dedicated to voice applications;

6.3.2 Feature: Caller ID-Number Only.

Voice channels will be provisioned with Line Hunting upon Customer request, at the rates specified in this tariff

6.3.3 Rates and Charges

Monthly Recurring Charge: the underlying carrier provides the T1 circuit at a pass-through of costs to Infinite Communication, LLC.

Rates for Minutes of Use:

6.3.3.A Local Service: Local calls will be billed in one (1) minute increments.

Direct Dial Access \$0.039

6.3.3.B Line Hunting:

Line hunting will be provided on all T1 voice channels at a charge of \$100 per month, per circuit.

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LOCAL SERVICE  
**SECTION 6 – BUSINESS SERVICES** (continued)

6.6 Temporary Suspension of Service

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

Nonrecurring charge, per voice channel	\$26.00
Recurring charge, per voice channel	50% of regular service rates
Nonrecurring charge, per voice channel	\$26.00

6.7 Contract Service Arrangements

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

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LOCAL SERVICE  
**SECTION 6 – BUSINESS SERVICES** (continued)

6.8 Toll Presubscription

6.8.1 Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier’s other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

6.8.2 At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in 6.8.3.A following.

6.8.3 Presubscription Charge Application

6.8.3.A End user choices for toll presubscription:

- 6.8.3.A.1 Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs’ service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
- 6.8.3.A.2 Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

6.8.3.B If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a ‘No-PIC’ and must dial an access code to make toll calls.

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LOCAL SERVICE  
**SECTION 6 – BUSINESS SERVICES** (continued)

6.8 Toll Presubscription (continued)

6.8.3 Presubscription Charge Application (continued)

6.8.3.C If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

6.8.3.D An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as herein and in the Telephone Company's corresponding F.C.C. Tariff.

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LOCAL SERVICE  
**SECTION 6 – BUSINESS SERVICES** (continued)

6.8 Toll Presubscription (continued)

6.8.4 End User Charge Discrepancy

6.8.4.A When a discrepancy is determined regarding an end user’s designation of a presubscription IXC, the following applies depending upon the situation described:

6.8.4.A.1 A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.

6.8.4.A.2 When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.

6.8.4.A.3 If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

6.8.4.B Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.’s current anti-slamming practices and procedures.

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LOCAL SERVICE  
**SECTION 6 – BUSINESS SERVICES** (continued)

6.8 Toll Presubscription (continued)

6.8.5 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

Per change: \$5.00

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