

## 4-Year Average, 2019 & 2020 Cold Weather Survey Results - Electric

(Note: 2020 data impacted by the Emergency Termination Moratorium Order at Docket M-2020-3019244)

Total Vacant Premises												
Survey Outcome:	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	West Penn Power	Total	% Change from Avg. of 2015-2018 to 2019	% Change from Avg. of 2015-2018 to 2020	% Change 2019 to 2020
Avg. of 2015-2018	1,554	1,062	2,383	1,641	430	3,434	55	1,269	11,828			
2019	1,413	944	1,551	1,585	408	3,233	66	1,583	10,783	-9%		
2020	0	55	283	93	33	199	3	113	779		-93%	-93%

Total Households Using Potentially Unsafe Heating Sources												
Survey Outcome:	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	West Penn Power	Total	% Change from Avg. of 2015-2018 to 2019	% Change from Avg. of 2015-2018 to 2020	% Change 2019 to 2020
Avg. of 2015-2018	3	9	276	6	3	1	2	4	304			
2019	2	1	190	4	1	0	3	4	205	-33%		
2020	0	0	2	0	0	0	0	0	2		-99%	-99%

Total Households Without Service After Completion of the Survey*												
Survey Outcome:	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	West Penn Power	Total	% Change from Avg. of 2015-2018 to 2019	% Change from Avg. of 2015-2018 to 2020	% Change 2019 to 2020
Avg. of 2015-2018	428	465	4,507	625	126	35	91	431	6,708			
2019	279	230	4,043	463	66	0	40	424	5,545	-17%		
2020	0	12	300	12	3	1	5	19	352		-95%	-94%

\*Excludes vacant premises and households using potentially unsafe heating sources or other central heating.

Total Households Without a Central Heating Source Due to Termination of Utility Service**												
Survey Outcome:	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	West Penn Power	Total	% Change from Avg. of 2015-2018 to 2019	% Change from Avg. of 2015-2018 to 2020	% Change 2019 to 2020
Avg. of 2015-2018	431	474	4,783	631	129	36	93	435	7,012			
2019	281	231	4,138	467	67	0	43	428	5,655	-19%		
2020	0	12	302	12	3	1	5	19	354		-95%	-94%

\*\*Includes households using potentially unsafe heating sources. Excludes households using other central heating sources and vacant premises.

## 4-Year Average, 2019 & 2020 Cold Weather Survey Results - Gas

(Note: 2020 data impacted by the Emergency Termination Moratorium Order at Docket M-2020-3019244)

Total Vacant Premises										
Survey Outcome:	Columbia	NFG	PNG (and Equitable)†	Peoples Gas (FKA TWP)	PGW	UGI Gas (FKA Central, North and South)††	Total	% Change from Avg. of 2015-2018 to 2019	% Change from Avg. of 2015-2018 to 2020	% Change 2019 to 2020
Avg. of 2015-2018	859	541	1,065	101	990	847	4,403			
2019	801	660	1,200	188	897	500	4,246	-4%		
2020	27	0	91	6	317	32	473		-89%	-89%

Total Households Using Potentially Unsafe Heating Sources										
Survey Outcome:	Columbia	NFG	PNG (and Equitable)†	Peoples Gas (FKA TWP)	PGW	UGI Gas (FKA Central, North and South)††	Total	% Change from Avg. of 2015-2018 to 2019	% Change from Avg. of 2015-2018 to 2020	% Change 2019 to 2020
Avg. of 2015-2018	259	194	147	20	148	298	1,066			
2019	283	288	200	13	96	172	1,052	-1%		
2020	3	0	3	3	5	2	16		-98%	-98%

Total Households Without Service After Completion of the Survey*										
Survey Outcome:	Columbia	NFG	PNG (and Equitable)†	Peoples Gas (FKA TWP)	PGW	UGI Gas (FKA Central, North and South)††	Total	% Change from Avg. of 2015-2018 to 2019	% Change from Avg. of 2015-2018 to 2020	% Change 2019 to 2020
Avg. of 2015-2018	674	255	1,522	138	8,693	1,630	12,912			
2019	528	351	1,637	220	7,222	1,705	11,663	-10%		
2020	5	0	171	13	976	26	1,191		-91%	-90%

\*Excludes vacant premises and households using potentially unsafe heating sources or other central heating.

Total Households Without a Central Heating Source Due to Termination of Utility Service**										
Survey Outcome:	Columbia	NFG	PNG (and Equitable)†	Peoples Gas (FKA TWP)	PGW	UGI Gas (FKA Central, North and South)††	Total	% Change from Avg. of 2015-2018 to 2019	% Change from Avg. of 2015-2018 to 2020	% Change 2019 to 2020
Avg. of 2015-2018	933	449	1,669	158	8,841	1,928	13,978			
2019	811	639	1,837	233	7,318	1,877	12,715	-9%		
2020	8	0	174	16	981	28	1,207		-91%	-91%

\*\*Includes households using potentially unsafe heating sources. Excludes households using other central heating sources and vacant premises.

† Due to the Peoples merger, Peoples began reporting combined data as of 1/1/2020; therefore, the Peoples data includes Peoples Equitable.

†† Due to the UGI Gas merger, UGI Gas (FKA UGI South) began reporting combined data as of 1/1/2020;

Therefore, the UGI Gas data includes UGI Central (FKA UGI Central Penn Gas) and UGI North (FKA UGI Penn Natural Gas).

