

**Terminations and Reconnections: Year-to-Date August 2020 vs. Year-to-Date August 2021
As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231**

Company	Terminations*	Terminations	Percent Change	Reconnections	Reconnections	Percent Change
	2020	2021		2020	2021	
Duquesne Light	0	18,301	N/A	0	14,002	N/A
Met-Ed	683	18,658	2632%	460	16,190	3420%
PECO	81	46,868	57762%	841	40,275	4689%
Penelec	735	15,142	1960%	446	11,385	2453%
Penn Power	147	1,811	1132%	79	1,351	1610%
PPL	1,502	18,987	1164%	840	13,593	1518%
UGI Electric	36	910	2428%	26	653	2412%
West Penn Power	774	11,415	1375%	510	8,818	1629%
Total - Electric	3,958	132,092	3237%	3,202	106,267	3219%
Columbia Gas	12	7,379	61392%	132	3,015	2184%
National Fuel	0	5,962	N/A	117	3,370	2780%
Peoples	0	19,534	N/A	310	13,146	4141%
Philadelphia Gas Works	0	8,654	N/A	843	4,633	450%
UGI Gas	316	16,797	5216%	437	9,458	2064%
Total - Gas	328	58,326	17682%	1,839	33,622	1728%
Total (Electric & Gas)	4,286	190,418	4343%	5,041	139,889	2675%
Aqua Pennsylvania	533	3,812	615%	406	2,541	526%
Pennsylvania-American	1,580	11,033	598%	1,856	8,958	383%
Pittsburgh Water & Sewer Authority	206	48	-77%	137	98	-28%
Water - Total	2,319	14,893	542%	2,399	11,597	383%
Total (Elec., Gas & Water)	6,605	205,311	3008%	7,440	151,486	1936%

9/16/2021

Terminations for non-payment.

Reconnections for full customer payment, partial payment or payment arrangement; for customer submission of a medical certification; and for reasons other than customer payment or medical certification.

*Due to COVID-19, PUC prohibited utility terminations, consistent with Governor's Proclamation of Disaster Emergency, dated 3/13/2020.

*Effective 11/9/2020, PUC prohibited the service termination of "protected customers", as defined in the 10/13/2020, Order at Docket No. M-2020-3019244.

*PUC's utility service termination moratorium and protections established by the 10/13/2020 Order expired on 3/31/2021.