



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
400 North Street, Harrisburg, Pennsylvania 17120

IN REPLY PLEASE
REFER TO OUR FILE
M-2020-3019254

November 4, 2021

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Representative Robert Matzie
Minority Chair, Consumer Affairs
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Re: Notice Pursuant to 71 P.S. § 532-F

Members of the General Assembly:

Through this letter the Pennsylvania Public Utility Commission (Commission) is providing notice that on July 15, 2021, the Commission terminated the extension of the moratorium on all door to-door, public event, and in-person sales and marketing activities for all jurisdictional electric generation suppliers and natural gas suppliers (collectively,

suppliers). This notice is being provided in compliance with Section 532-F(c) of the Administrative Code of 1929, 71 P.S. § 532-F(c).

By way of background, the Commission has promulgated residential sales and marketing regulations for suppliers under its jurisdiction at 52 Pa. Code §§ 111.1-111.14. Door-to-door, public event, and in-person sales and marketing activities are described in the Commission's regulations at 52 Pa. Code § 111.2.

On March 16, 2020, at Docket No. M-2020-3019254, Chairman Gladys Brown Dutrieuille issued an Emergency Order (marketing moratorium) prohibiting jurisdictional suppliers from engaging in door-to-door, public event, and in-person sales and marketing activities during the pendency of the Governor's *Proclamation of Disaster Emergency*, unless otherwise directed by the Commission. *Supplier Door-to-Door and In-Person Marketing Moratorium, Proclamation of Disaster Emergency – COVID-19*, Docket No. M-2020-3019254 (Emergency Order issued March 16, 2020). The Chairman directed the cessation of these sales and marketing activities to protect the health and safety of customers and supplier employees by minimizing social contact to reduce the spread of COVID-19. The Commission ratified the Emergency Order on March 26, 2020, finding that it was in the public interest.

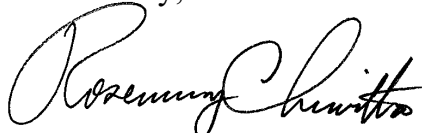
The Commission subsequently lifted portions of the marketing moratorium by Orders entered on June 4, 2020, December 3, 2020, and May 6, 2021, due to changes in the circumstances surrounding the COVID-19 pandemic. Specifically, the Commission lifted the moratorium as it pertained to activities at retail businesses open as a result of the Governor's directives regarding the yellow and green phases in counties. The Commission subsequently lifted the moratorium as it pertained to outdoor public events held in accordance with the orders and directives issued by the Governor and the Secretary of Health. The Commission further lifted the moratorium as it pertained to activities with commercial and industrial customers that are open to the public. These Orders were conditioned on compliance and reporting requirements, including that suppliers (1) comply with all relevant orders and guidance of the Governor and Secretary of Health and continue to adhere to all Commission regulations and orders, and (2) report intent to resume the relevant sales and marketing activities to the Commission's Office of Competitive Market Oversight (OCMO) and Bureau of Consumer Services (BCS).

On July 15, 2021, in light of the further easing of COVID-19 mitigation measures and restrictions and the potential for economic harm associated with maintaining the marketing moratorium, the Commission modified its prior Orders and lifted the moratorium on all door-to-door, public event, and in-person sales and marketing activities for all jurisdictional suppliers. *Supplier Door-to-Door and In-Person Marketing Moratorium, Proclamation of Disaster Emergency – COVID-19*, Docket No. M-2020-3019254 (Order entered July 15, 2021). The Commission required suppliers to (1) comply with all relevant orders and guidance of the Governor and the Secretary of

Health and continue to adhere to all applicable Commission regulations and orders, (2) report intent to resume the door-to-door sales and marketing activities to OCMO and BCS, and (3) report the use of a third-party vendor to perform door-to-door sales and marketing activities to BCS, until September 30, 2021, or unless lifted earlier by the Commission.

While the Commission terminated the marketing moratorium on July 15, 2021, the compliance and reporting requirements imposed by that order expired on September 30, 2021. Accordingly, the Commission is now providing notice of the termination of an extension of a suspension by the Commission in compliance with Section 532-F(c) pursuant to 71 P.S. § 532-F(c).

Sincerely,

A handwritten signature in black ink, appearing to read "Rosemary Chiavetta". The signature is fluid and cursive, with the first name being more prominent.

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission

cc: Gladys Brown Dutrieuille, Chairman
John F. Coleman, Jr., Vice Chairman
Ralph V. Yanora, Commissioner
Seth A. Mendelsohn, Executive Director
June Perry, Director of Legislative Affairs
Renardo L. Hicks, Chief Counsel
Daniel Mumford, Director of Competitive Market Oversight