

2019 Pennsylvania Cold Weather Survey Results

| | 2019-Revised 3/1/2022** | |
|---|--|---|
| | Initial Survey (1/1/2019 - 11/30/2019) | Final Survey Results* (As of 2/1/2020) |
| <i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i> | | |
| Electric Industry Results | | |
| Heat-related residential properties surveyed (A-E) | 28,372 | 29,183 |
| A. Vacant premises | 10,783 | 11,186 |
| B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons | 9,363 | 12,354 |
| C. Accounts where unauthorized use was discovered. Service is on. | 2,366 | 2,245 |
| D. Accounts where no contact was made and premises appear to be occupied | 5,505 | 3,133 |
| E. Heat-related premises that are occupied. Service is off. | 355 | 265 |
| Number of accounts in (E) using an alternative heating source | 315 | 246 |
| Gas Industry Results | | |
| Heat-related residential properties surveyed (A-E) | 41,105 | 41,204 |
| A. Vacant premises | 4,246 | 4,339 |
| B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons | 24,060 | 27,082 |
| C. Accounts where unauthorized use was discovered. Service is on. | 2 | 2 |
| D. Accounts where no contact was made and premises appear to be occupied | 10,215 | 7,952 |
| E. Heat-related premises that are occupied. Service is off. | 2,582 | 1,829 |
| Number of accounts in (E) using an alternative heating source | 1,134 | 608 |

* Includes December survey data

** During the 2021 data validation process, several utilities revised their 2019 and 2020 data. These tables reflect those

2019 Pennsylvania Cold Weather Survey Results by Utility - Initial Survey (1/1/2019 - 11/30/2019) **Revised 3/1/2022**

| <i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i> | Duquesne | MetEd | PECO | Penelec | Penn Power | PPL | UGI-Elec | WPP |
|---|----------|-------|--------|---------|------------|-------|----------|-------|
| Electric Industry Results | | | | | | | | |
| Heat-related residential properties surveyed (A-E) | 3,531 | 1,547 | 12,781 | 2,568 | 608 | 4,493 | 309 | 2,535 |
| A. Vacant premises | 1,413 | 944 | 1,551 | 1,585 | 408 | 3,233 | 66 | 1,583 |
| B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons | 1,836 | 329 | 4,666 | 472 | 113 | 1,258 | 196 | 493 |
| C. Accounts where unauthorized use was discovered. Service is on. | 1 | 41 | 2,236 | 41 | 20 | 2 | 0 | 25 |
| D. Accounts where no contact was made and premises appear to be occupied | 262 | 226 | 4,043 | 460 | 66 | 0 | 27 | 421 |
| E. Heat-related premises that are occupied. Service is off. | 19 | 7 | 285 | 10 | 1 | 0 | 20 | 13 |
| Number of accounts in (E) using an alternative heating source | 2 | 3 | 285 | 7 | 1 | 0 | 7 | 10 |

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|---|----------|-------|--------|---------|------------|-------|----------|-------|
| Electric Industry Results | | | | | | | | |
| Heat-related residential properties surveyed (A-E) | 3,540 | 1,637 | 13,080 | 2,631 | 621 | 4,750 | 309 | 2,615 |
| A. Vacant premises | 1,354 | 1,082 | 2,302 | 1,830 | 454 | 2,277 | 59 | 1,828 |
| B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons | 2,117 | 402 | 5,926 | 542 | 125 | 2,473 | 211 | 558 |
| C. Accounts where unauthorized use was discovered. Service is on. | 1 | 50 | 2,087 | 56 | 22 | 0 | 0 | 29 |
| D. Accounts where no contact was made and premises appear to be occupied | 60 | 102 | 2,546 | 193 | 19 | 0 | 22 | 191 |
| E. Heat-related premises that are occupied. Service is off. | 8 | 1 | 219 | 10 | 1 | 0 | 17 | 9 |
| Number of accounts in (E) using an alternative heating source | 1 | 1 | 219 | 9 | 1 | 0 | 6 | 9 |

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| 2019 Pennsylvania Cold Weather Survey Results by Utility - Initial Survey (1/1/2019 - 11/30/2019) **Revised 3/1/2022** | | | | | | |
|---|----------|-------|---------------|---------------------|--------|---------------------------------|
| <i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i> | Columbia | NFG | Peoples (TWP) | PNG (Peoples & EQT) | PGW | UGI-Gas (North, South, Central) |
| Gas Industry Results | | | | | | |
| Heat-related residential properties surveyed (A-E) | 5,105 | 3,332 | 1,177 | 9,178 | 13,054 | 9,259 |
| A. Vacant premises | 801 | 660 | 188 | 1,200 | 897 | 500 |
| B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons | 3,465 | 2,006 | 755 | 6,128 | 4,837 | 6,869 |
| C. Accounts where unauthorized use was discovered. Service is on. | 0 | 0 | 0 | 0 | 2 | 0 |
| D. Accounts where no contact was made and premises appear to be occupied | 293 | 280 | 186 | 1,358 | 6,801 | 1,297 |
| E. Heat-related premises that are occupied. Service is off. | 546 | 386 | 48 | 492 | 517 | 593 |
| Number of accounts in (E) using an alternative heating source | 311 | 315 | 14 | 213 | 96 | 185 |

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| Gas Industry Results | | | | | | |
| Heat-related residential properties surveyed (A-E) | 5,105 | 3,335 | 1,177 | 9,178 | 13,150 | 9,259 |
| A. Vacant premises | 665 | 563 | 238 | 1,688 | 767 | 418 |
| B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons | 3,817 | 2,355 | 788 | 6,177 | 6,455 | 7490 |
| C. Accounts where unauthorized use was discovered. Service is on. | 0 | 0 | 0 | 0 | 2 | 0 |
| D. Accounts where no contact was made and premises appear to be occupied | 228 | 163 | 115 | 945 | 5,542 | 959 |
| E. Heat-related premises that are occupied. Service is off. | 395 | 254 | 36 | 368 | 384 | 392 |
| Number of accounts in (E) using an alternative heating source | 230 | 120 | 5 | 47 | 71 | 135 |

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