

2021 Pennsylvania Cold Weather Survey Results		
	2021	
	Initial Survey (1/1/2021 - 11/30/2021)	Final Survey Results* (As of 2/1/2022)
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>		
Electric Industry Results		
Heat-related residential properties surveyed (A-E)	24,418	25,095
A. Vacant premises	8,793	8,311
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	8,119	11,226
C. Accounts where unauthorized use was discovered. Service is on.	2,094	2,061
D. Accounts where no contact was made and premises appear to be occupied	4,993	3,345
E. Heat-related premises that are occupied. Service is off.	419	152
Number of accounts in (E) using an alternative heating source	350	137
Gas Industry Results		
Heat-related residential properties surveyed (A-E)	38,470	38,768
A. Vacant premises	3,572	4,174
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	23,730	26,239
C. Accounts where unauthorized use was discovered. Service is on.	0	0
D. Accounts where no contact was made and premises appear to be occupied	9,419	7,367
E. Heat-related premises that are occupied. Service is off.	1,749	988
Number of accounts in (E) using an alternative heating source	710	350
Water Industry Results		
Heat-related residential properties surveyed (A-E)	1,675	1,691
A. Vacant premises	913	494
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	294	759
C. Accounts where unauthorized use was discovered. Service is on.	287	283
D. Accounts where no contact was made and premises appear to be occupied	84	74
E. Heat-related premises that are occupied. Service is off.	97	81
Number of accounts in (E) using an alternative heating source	2	2

* Includes December survey data

** During the 2021 data validation process, several utilities revised their 2019 and 2020 data. These tables reflect those

2021 Pennsylvania Cold Weather Survey Results by Utility - Initial Survey (1/1/2021 - 11/30/2021)

<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Duquesne	MetEd	PECO	Penelec	Penn Power	PPL	UGI Elec	WPP
Electric Industry Results								
Heat-related residential properties surveyed (A-E)	3,865	1,394	11,258	2,288	404	2,763	531	1,915
A. Vacant premises	1,410	830	1,622	1,535	311	1,704	63	1,318
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	1,898	289	3,934	333	61	913	400	291
C. Accounts where unauthorized use was discovered. Service is on.	14	43	1,947	53	8	7	0	22
D. Accounts where no contact was made and premises appear to be occupied	495	215	3,469	347	22	118	54	273
E. Heat-related premises that are occupied. Service is off.	48	17	286	20	2	21	14	11
Number of accounts in (E) using an alternative heating source	14	8	286	14	2	17	2	7

2021 Pennsylvania Cold Weather Survey Results by Utility - Final Survey Results* (As of 2/1/2022)

<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Duquesne	MetEd	PECO	Penelec	Penn Power	PPL	UGI Elec	WPP
Electric Industry Results								
Heat-related residential properties surveyed (A-E)	3,865	1,445	11,555	2,370	413	2,930	531	1,986
A. Vacant premises	1,608	582	1,616	1,336	243	1,808	53	1,065
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	2,200	725	5,125	822	151	1,107	428	668
C. Accounts where unauthorized use was discovered. Service is on.	11	40	1,929	46	6	13	0	16
D. Accounts where no contact was made and premises appear to be occupied	41	95	2,772	158	10	0	43	226
E. Heat-related premises that are occupied. Service is off.	5	3	113	8	3	2	7	11
Number of accounts in (E) using an alternative heating source	5	2	113	2	3	2	1	9

* Includes December survey data

2021 Pennsylvania Cold Weather Survey Results by Utility -Initial Survey (1/1/2021 - 11/30/2021)						
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Columbia	NFG	Peoples (TWP)	PNG	PGW	UGI-Gas
Gas Industry Results						
Heat-related residential properties surveyed (A-E)	4,385	2,470	892	8,872	11,325	10,526
A. Vacant premises	769	542	129	1,019	549	564
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	2,624	1,406	565	5,833	5,117	8,185
C. Accounts where unauthorized use was discovered. Service is on.	0	0	0	0	0	0
D. Accounts where no contact was made and premises appear to be occupied	485	246	168	1,697	5,511	1,312
E. Heat-related premises that are occupied. Service is off.	507	276	30	323	148	465
Number of accounts in (E) using an alternative heating source	209	222	5	98	19	157

2021 Pennsylvania Cold Weather Survey Results by Utility - Final Survey Results* (As of 2/1/2022)						
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Columbia	NFG	Peoples (TWP)	PNG	PGW	UGI-Gas
Gas Industry Results						
Heat-related residential properties surveyed (A-E)	4,386	2,470	892	8,872	11,622	10,526
A. Vacant premises	643	477	134	1,218	1,242	460
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	2,982	1,666	595	6,033	6,224	8,739
C. Accounts where unauthorized use was discovered. Service is on.	0	0	0	0	0	0
D. Accounts where no contact was made and premises appear to be occupied	397	163	163	1,613	4,048	983
E. Heat-related premises that are occupied. Service is off.	364	164	0	8	108	344
Number of accounts in (E) using an alternative heating source	152	148	0	8	17	25

* Includes December survey data

2021 Pennsylvania Cold Weather Survey Results by Utility - Initial Survey (1/1/2021 - 11/30/2021)			
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Aqua	PAWC	PWSA
Water Industry Results			
Heat-related residential properties surveyed (A-E)	248	1,402	25
A. Vacant premises	45	846	22
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	8	286	0
C. Accounts where unauthorized use was discovered. Service is on.	80	207	0
D. Accounts where no contact was made and premises appear to be occupied	55	26	3
E. Heat-related premises that are occupied. Service is off.	60	37	0
Number of accounts in (E) using an alternative heating source	0	2	0

2021 Pennsylvania Cold Weather Survey Results by Utility - Final Survey Results* (As of 2/1/2022)			
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Aqua	PAWC	PWSA
Water Industry Results			
Heat-related residential properties surveyed (A-E)	250	1,413	28
A. Vacant premises	30	441	23
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	38	716	5
C. Accounts where unauthorized use was discovered. Service is on.	75	208	0
D. Accounts where no contact was made and premises appear to be occupied	53	21	0
E. Heat-related premises that are occupied. Service is off.	54	27	0
Number of accounts in (E) using an alternative heating source	0	2	0

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