



# Gas Bill Breakdown

Understanding Your Natural Gas Bill



PHILADELPHIA GAS WORKS  
**GAS LEAK EMERGENCIES: (215) 235-1212**



Access Your Account Online [www.pgworks.com](http://www.pgworks.com)  
 Billing & General Information (215) 235-1000 (English & Español)

Residential Heat & Domestic

## BREAK DOWN OF CHARGES

### Supply Charges

Commodity Charge 69 Ccf @ \$0.39431 **\$27.21**

**Total Supply Charges \$27.21**

### Delivery Charges

Customer Charge @ \$14.10 **\$14.10**

Distribution Charge 69 Ccf @ \$0.88096 **\$60.79**

Distribution System Improvement Charge 7.5% **\$0.88**

Distribution System Improvement Charge 7% **\$4.42**

Gas Cost Adjustment @ -\$0.03088 **-\$2.13**

Weather Normalization Adjustment **\$3.53**

**Total Delivery Charges \$81.59**

**Total Billing Charges \$108.80**

## METER DETAILS

Meter Number: 16  
 Read Cycle: 03/26/2021 - 04/27/2021  
 Read Dates: 03/26/2021 - 04/27/2021  
 Starting Read:  
 Ending Read:  
 Usage in CCF: 69.00  
 Conversion Factor: 1.0336 Therm = 1 Ccf  
 Usage in Therms: 71.31  
 Next Meter Read: 05/26/2021

## SHOPPING INFORMATION BOX

When shopping for Natural Gas with a Natural Gas Supplier, please provide the following:

PGW Account:  
 Service Point ID:  
 Rate Class: General Service Residential  
 Rate Schedule: GSR

*If you are already shopping know your contract expiration date.*

**Commodity Charge** - This is the charge for natural gas supply, which is sold in Ccf (100 Cubic Feet).

**Customer Charge** - A fixed, monthly charge that helps PGW provide safe, reliable service. This charge includes the cost of maintaining the meter and preparing bills. You must pay the Customer Charge even if you do not use any gas.

**Distribution Charge** - The charges for the delivery of natural gas from PGW to your home.

**Distribution System Improvement Charge** - The charge for the increased replacement of infrastructure (e.g. pipes) which is calculated by applying the same percentage to both the customer charge and the distribution charge.

**Gas Cost Adjustment** - The amount billed or credited each month to account for differences between projected and actual gas supply costs.

**Weather Normalization Adjustment** - An adjustment approved by the PUC as a way to help PGW stabilize its income and operate more efficiently within its budget during the heating season.

## Natural gas shopping

Just like you shop for other services like cell phone, cable service or an electricity supplier, you can shop for your natural gas supplier (NGS) too. You may be able to save money by shopping for the “supplier portion” of your bill.

## Why should I shop?

It’s your choice. You can shop for the best deal to meet your natural gas supply needs. In areas where competitive offers are being made, you may be able to save money off your bill.

## How do I save money?

Some suppliers may offer natural gas that is cheaper than the gas you are currently buying from your local natural gas distribution company (NGDC). Other suppliers may offer longer or shorter contracts for service at a fixed or variable price. You can shop around to find the best supplier for you.

Natural gas is often measured in units called a Mcf, Ccf or Therms. While saving a few cents to a dollar per unit doesn’t sound like much, keep in mind that those savings can add up to a large savings per year, depending on usage.

## If I choose a new NGS, can I still do Budget Billing?

Yes. Be sure to tell the competitive supplier that you want budget billing, which allows you to pay a “fixed amount” each month, providing certainty in your bills. Budget billing averages bills out over 12 months, but does not guarantee an annual fixed rate as budget bills are subject to quarterly adjustments based on usage.

## What is the Price-to-Compare?

The **price-to-compare** is the unit price charged by the NGDCs and used by consumers to compare prices and potential savings with other natural gas suppliers. The price to compare may appear on your bill, but if it doesn’t, contact your NGDC.

## I have reliable natural gas service now, why should I choose some other company to supply my natural gas?

Natural gas utilities do not care if you use a competitive supplier and encourage customers to shop around. You may be able to save money with a competitive supplier.

The natural gas utility (your local NGDC) will continue to deliver your natural gas, provide reliable service and respond to outage problems. The quality, reliability, and maintenance of your service will not change as it is still monitored by the Public Utility Commission.



### Write

PA Public Utility Commission  
Bureau of Consumer Services  
400 North Street  
Harrisburg, PA 17120

### Visit our website

[www.PAGasSwitch.com](http://www.PAGasSwitch.com)

### Call

1-800-692-7380

TTY 1-877-710-7079

(for people with speech or hearing loss)

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