

TIME	SESSION TITLE	PRESENTERS
8:30 - 9 a.m. In-Person Registration and Breakfast		
9 - 9:10 a.m.	Welcome Video	Chairman Gladys Brown Dutrieuille PA Public Utility Commission
9:10 - 9:30 a.m.	PA PUC Consumer Education and Outreach Services Video	Christina Chase-Pettis – Senior Communications Specialist, PA Public Utility Commission Shari Williams – Senior Communications Specialist, PA Public Utility Commission
9:15 - 9:45 a.m.	2022-23 LIHEAP Update	Mike Petrunak - Cambria County Assistance Office, Manager, Department of Human Services
9:45 - 10:15 a.m.	Pittsburgh Food Bank Services	Patricia Ferricks - Community Connections Partnership Coordinator, Pittsburgh Food Bank
10:15 - 11 a.m.	Housing Resources and Programs	Jayme Lamer - Veteran Housing Service Coordinator, Veterans Leadership Program Roxanne Tyger - Executive Director, Women’s Help Center Amy Compton - Senior Case Manager, Blair County Community Action Partnership Rich Hudec - Executive Chairman, Greater Johnstown Landlord Association Helen Robinson - Community Services Director, Community Action Partnership of Cambria County
11 - 11:15 a.m. BREAK		
11:15 - 12:15 p.m.	Utility Customer Assistance Programs/Q&A	Nicole Frankenberry - Assistant Business Analyst/CARES Analyst, FirstEnergy Sarah Jones - Assistant Business Analyst/CARES Analyst, FirstEnergy Natasha Neal - Associate Business Analyst/CARES Analyst, FirstEnergy Karen Clunas - Consultant, Customer Relations Specialist, Peoples Natural Gas Tammy Ravier - Customer Outreach Education Coordinator, Columbia Gas of PA Alexa Mapstone - Outreach and Education Coordinator/CARES Rep, Columbia Gas
12:15 - 1:15 p.m. LUNCH		
1:15 - 1:45 p.m.	Managing Inflation	Heather Murray - Director of Compliance & Community Relations, Advantage Credit Counseling Services
1:45 - 2:15 p.m.	Catholic Charities Services and Programs	Cindy O’Connor - Executive Director Catholic Charities of the Diocese of Altoona-Johnstown Jesse Trentini - Program Director of Martha and Mary Emergency Shelter
2:15 - 2:45 p.m.	Fill Your Cup: Discover Self Care	Alexa Mapstone - Outreach and Education Coordinator/CARES Rep, Columbia Gas
2:45 - 3 p.m. Evaluation Collection/Raffle/Closing		