

2023 Pennsylvania Cold Weather Survey Results	
	2023
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Initial Survey (1/1/2023 - 11/30/2023)
Electric Industry Results	
Heat-related residential properties surveyed (A-E)	22,950
A. Vacant premises	6,146
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	8,142
C. Accounts where unauthorized use was discovered. Service is on.	2,057
D. Accounts where no contact was made and premises appear to be occupied	6,233
E. Heat-related premises that are occupied. Service is off.	372
Number of accounts in (E) using an alternative heating source	170
Estimated Households without heat-related service (D + E).	6,605
Gas Industry Results	
Heat-related residential properties surveyed (A-E)	46,186
A. Vacant premises	2,893
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	29,022
C. Accounts where unauthorized use was discovered. Service is on.	0
D. Accounts where no contact was made and premises appear to be occupied	11,217
E. Heat-related premises that are occupied. Service is off.	3,054
Number of accounts in (E) using an alternative heating source	941
Estimated Households without heat-related service (D + E).	14,271
Water Industry Results	
Heat-related residential properties surveyed (A-E)	1,448
A. Vacant premises	129
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	1,140
C. Accounts where unauthorized use was discovered. Service is on.	87
D. Accounts where no contact was made and premises appear to be occupied	29
E. Heat-related premises that are occupied. Service is off.	63
Number of accounts in (E) using an alternative heating source	2
Estimated Households without heat-related service (D + E).	92
Total All Estimated Households without heat-related service (D + E).	20,968

* Includes December survey data

2023 Pennsylvania Cold Weather Survey Results by Utility - Initial Survey (1/1/2023 - 11/30/2023)

<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Duquesne	MetEd	PECO	Penelec	Penn Power	PPL	UGI Elec	WPP
Electric Industry Results								
Heat-related residential properties surveyed (A-E)	2,918	1,383	10,808	1,717	444	3,320	455	1,905
A. Vacant premises	1,291	555	710	1,075	242	1,155	57	1,061
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	1,386	500	3,722	64	104	1,659	326	381
C. Accounts where unauthorized use was discovered. Service is on.	12	27	1,950	32	9	3	0	24
D. Accounts where no contact was made and premises appear to be occupied	221	271	4,274	465	76	497	51	378
E. Heat-related premises that are occupied. Service is off.	8	30	152	81	13	6	21	61
Number of accounts in (E) using an alternative heating source	2	13	56	59	6	5	4	25
Estimated Households without heat-related service (D + E).	229	301	4,426	546	89	503	72	439

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Gas Industry Results						
Heat-related residential properties surveyed (A-E)	5,104	3,642	746	6,278	15,763	14,653
A. Vacant premises	549	476	80	790	573	425
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	3,360	2,610	490	3,774	7,416	11,372
C. Accounts where unauthorized use was discovered. Service is on.	0	0	0	0	0	0
D. Accounts where no contact was made and premises appear to be occupied	599	265	134	1,227	7,051	1,941
E. Heat-related premises that are occupied. Service is off.	596	291	42	487	723	915
Number of accounts in (E) using an alternative heating source	257	219	9	101	120	235
Estimated Households without heat-related service (D + E).	1,195	556	176	1,714	7,774	2,856

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<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Aqua	PAWC	PWSA
Water Industry Results			
Heat-related residential properties surveyed (A-E)	187	1,255	6
A. Vacant premises	11	113	5
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	32	1,108	0
C. Accounts where unauthorized use was discovered. Service is on.	61	26	0
D. Accounts where no contact was made and premises appear to be occupied	23	5	1
E. Heat-related premises that are occupied. Service is off.	60	3	0
Number of accounts in (E) using an alternative heating source	0	2	0
Estimated Households without heat-related service (D + E).	83	8	1