

**Terminations and Reconnections: Year-to-Date December 2022 vs. Year-to-Date December 2023  
As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231**

Company	Terminations	Terminations	Percent Change	Reconnections	Reconnections	Percent Change
	2022	2023		2022	2023	
Duquesne Light	30,467	24,820	-19%	23,976	19,520	-19%
Met-Ed	28,816	26,672	-7%	25,389	23,202	-9%
PECO	75,689	87,488	16%	62,113	75,441	21%
Penelec	20,488	19,379	-5%	16,268	15,328	-6%
Penn Power	3,244	4,006	23%	2,473	3,154	28%
PPL	35,241	17,915	-49%	24,378	11,439	-53%
UGI Electric	1,607	1,450	-10%	1,218	1,045	-14%
West Penn Power	21,021	20,188	-4%	17,148	16,138	-6%
<b>Total - Electric</b>	<b>216,573</b>	<b>201,918</b>	<b>-7%</b>	<b>172,963</b>	<b>165,267</b>	<b>-4%</b>
Columbia Gas	11,380	10,454	-8%	6,760	5,670	-16%
National Fuel	6,861	6,981	2%	5,003	5,138	3%
Peoples	15,335	21,400	40%	11,840	17,543	48%
Philadelphia Gas Works	14,410	34,682	141%	9,716	24,000	147%
UGI Gas	26,882	31,066	16%	19,924	22,823	15%
<b>Total - Gas</b>	<b>74,868</b>	<b>104,583</b>	<b>40%</b>	<b>53,243</b>	<b>75,174</b>	<b>41%</b>
<b>Total (Electric &amp; Gas)</b>	<b>291,441</b>	<b>306,501</b>	<b>5%</b>	<b>226,206</b>	<b>240,441</b>	<b>6%</b>
Aqua Pennsylvania	5,585	6,197	11%	4,879	5,155	6%
Pennsylvania-American	24,625	18,665	-24%	16,663	10,668	-36%
Pittsburgh Water & Sewer Authority	440	215	-51%	151	80	-47%
<b>Water - Total</b>	<b>30,650</b>	<b>25,077</b>	<b>-18%</b>	<b>21,693</b>	<b>15,903</b>	<b>-27%</b>
<b>Total (Elec., Gas &amp; Water)</b>	<b>322,091</b>	<b>331,578</b>	<b>3%</b>	<b>247,899</b>	<b>256,344</b>	<b>3%</b>

1/17/2024

Terminations for non-payment.

Reconnections for full customer payment, partial payment or payment arrangement; for customer submission of a medical certification; and for reasons other than customer payment or medical certification.