

## 2020 Collections Data for the Major Electric, Gas, and Water Companies

Updated 7/24/2024 2020 Company	Gross Residential Billings	Gross Residential Write-Offs	Gross Res. Write-Offs Ratio	Residential Recoveries	Net Residential Write-Offs	Net Res. Write-Offs Ratio	Residential Recovery Rate	Residential Customers	Not on Arrangement Overdue Customers	Not on Arrangement Overdue Percent	Not on Arrangement Dollars Overdue	Not on Arrangement Average Arrearage	Not on Arrangement Weighted Arrearage
Duquesne	\$ 590,711,570	\$ 13,917,013	2.36%	\$ 8,030,172	\$ 5,886,841	1.00%	57.70%	541,210	69,206	12.79%	\$ 19,477,079	\$ 281.44	3.11
Met.Ed.	\$ 609,398,255	\$ 10,590,500	1.74%	\$ 2,673,864	\$ 7,916,636	1.30%	25.25%	508,753	69,479	13.66%	\$ 22,677,936	\$ 326.40	3.27
PECO	\$ 2,460,660,707	\$ 18,363,350	0.75%	\$ 9,743,051	\$ 8,620,299	0.35%	53.06%	1,518,942	262,056	17.25%	\$ 97,897,132	\$ 373.57	3.64
Penelec	\$ 570,011,917	\$ 11,281,446	1.98%	\$ 2,888,264	\$ 8,393,182	1.47%	25.60%	501,635	69,594	13.87%	\$ 23,979,365	\$ 344.56	3.63
Penn Power	\$ 187,558,506	\$ 2,406,621	1.28%	\$ 579,900	\$ 1,826,721	0.97%	24.10%	147,020	17,115	11.64%	\$ 5,946,877	\$ 347.47	3.27
PPL	\$ 1,983,204,481	\$ 32,110,096	1.62%	\$ 18,512,606	\$ 13,597,490	0.69%	57.65%	1,243,501	137,655	11.07%	\$ 86,479,219	\$ 628.23	4.80
West Penn Pwr	\$ 679,260,398	\$ 11,035,112	1.62%	\$ 2,512,210	\$ 8,522,902	1.25%	22.77%	630,039	78,149	12.40%	\$ 25,153,473	\$ 321.87	3.58
<b>ELECTRIC</b>	<b>\$ 7,080,805,834</b>	<b>\$ 99,704,138</b>	<b>1.41%</b>	<b>\$ 44,940,067</b>	<b>\$ 54,764,071</b>	<b>0.77%</b>	<b>45.07%</b>	<b>5,091,100</b>	<b>703,254</b>	<b>13.81%</b>	<b>\$ 281,611,081</b>	<b>\$ 400.44</b>	<b>3.92</b>
Columbia	\$ 399,445,838	\$ 4,204,533	1.05%	\$ 1,432,623	\$ 2,771,910	0.69%	34.07%	405,653	15,570	3.84%	\$ 3,821,101	\$ 245.41	2.94
NFG	\$ 130,691,047	\$ 4,079,349	3.12%	\$ 1,049,759	\$ 3,029,590	2.32%	25.73%	197,945	32,682	16.51%	\$ 9,359,169	\$ 286.37	5.19
Peoples*	\$ 472,741,659	\$ 11,997,514	2.54%	\$ 1,578,066	\$ 10,419,448	2.20%	13.15%	591,996	61,457	10.38%	\$ 16,354,369	\$ 266.11	3.88
PGW	\$ 499,157,709	\$ 21,030,875	4.21%	\$ 2,906,716	\$ 18,124,159	3.63%	13.82%	486,934	115,715	23.76%	\$ 66,553,912	\$ 575.15	6.87
UGI-Gas**	\$ 481,690,358	\$ 10,734,440	2.23%	\$ 3,962,346	\$ 6,772,094	1.41%	36.91%	604,375	64,187	10.62%	\$ 13,309,225	\$ 207.35	2.95
<b>GAS</b>	<b>\$ 1,983,726,611</b>	<b>\$ 52,046,711</b>	<b>2.62%</b>	<b>\$ 10,929,510</b>	<b>\$ 41,117,201</b>	<b>2.07%</b>	<b>21.00%</b>	<b>2,286,903</b>	<b>289,611</b>	<b>12.66%</b>	<b>\$ 109,397,776</b>	<b>\$ 377.74</b>	<b>5.23</b>
<b>TOTAL</b>	<b>\$ 9,064,532,445</b>	<b>\$ 151,750,849</b>		<b>\$ 55,869,577</b>	<b>\$ 95,881,272</b>			<b>7,378,003</b>	<b>992,865</b>		<b>\$ 391,008,857</b>		

Note: All industry averages are

based on total scores and not on an

average of company scores except

the three average bill columns.

\*Due to the Peoples Natural Gas merger, Peoples began reporting combined data as of Jan. 1, 2020; therefore, the 2020 Peoples data includes Peoples-Equitable.

\*\*Due to the UGI Gas merger, UGI-Gas began reporting combined data as of Jan. 1, 2020; therefore, the 2020 UGI-Gas data includes UGI Central Penn and UGI Penn Natural.

2020 Company	Gross Residential Billings	Gross Residential Write-Offs	Gross Res. Write-Offs Ratio	Residential Recoveries	Net Residential Write-Offs	Net Res. Write-Offs Ratio	Residential Recovery Rate	Residential Customers	Not on Arrangement Overdue Customers	Not on Arrangement Overdue Percent	Not on Arrangement Dollars Overdue	Not on Arrangement Average Arrearage	Not on Arrangement Weighted Arrearage
Aqua	\$ 343,795,559	\$ 1,559,413	0.45%	\$ 714,585	\$ 844,828	0.25%	45.82%	406,313	44,752	11.01%	\$ 5,588,196	\$ 124.87	1.82
PAWC	\$ 441,820,109	\$ 4,927,486	1.12%	\$ 849,577	\$ 4,077,909	0.92%	17.24%	628,402	103,422	16.46%	\$ 14,929,148	\$ 144.35	2.47
Audubon*	\$ 1,357,712	\$ -	0.00%	\$ -	\$ -	0.00%	0.00%	2,631	101	3.84%	\$ 9,798	\$ 97.01	0.76
Columbia Water	\$ 4,303,677	\$ 12,018	0.28%	\$ -	\$ 12,018	0.28%	0.00%	9,778	483	4.94%	\$ 60,969	\$ 126.23	2.77
Community Utilities	\$ 2,869,726	\$ 260,754	9.09%	\$ -	\$ 260,754	9.09%	0.00%	2,638	491	18.61%	\$ 111,896	\$ 227.89	2.50
Newtown Artesian**	\$ 4,248,556	\$ -	0.00%	\$ -	\$ -	0.00%	0.00%	9,633	338	3.51%	\$ 43,339	\$ 128.22	2.35
Suez-Bethel	\$ 808,473	\$ 7,707	0.95%	\$ 136	\$ 7,571	0.94%	1.76%	2,439	169	6.93%	\$ 10,476	\$ 61.99	2.24
Suez PA	\$ 33,449,404	\$ 219,622	0.66%	\$ 57,230	\$ 162,392	0.49%	26.06%	57,138	5,169	9.05%	\$ 549,670	\$ 106.34	2.23
York	\$ 33,965,053	\$ 303,484	0.89%	\$ 52,632	\$ 250,852	0.74%	17.34%	62,697	8,496	13.55%	\$ 352,136	\$ 41.45	0.86
<b>Other Class A</b>	<b>\$ 81,002,601</b>	<b>\$ 803,585</b>	<b>0.99%</b>	<b>\$ 109,998</b>	<b>\$ 693,587</b>	<b>0.86%</b>	<b>13.69%</b>	<b>146,954</b>	<b>15,247</b>	<b>10.38%</b>	<b>\$ 1,138,284</b>	<b>\$ 74.66</b>	<b>1.18</b>
<b>WATER</b>	<b>\$ 866,618,269</b>	<b>\$ 7,290,484</b>	<b>0.84%</b>	<b>\$ 1,674,160</b>	<b>\$ 5,616,324</b>	<b>0.65%</b>	<b>22.96%</b>	<b>1,181,669</b>	<b>163,421</b>	<b>13.83%</b>	<b>\$ 21,655,628</b>	<b>\$ 132.51</b>	<b>2.09</b>

\*Audubon's Not on Arrangement Overdue Customers and Not on Arrangement Dollars Overdue includes commercial accounts.

\*\*Newtown Artesian Not on Arrangement Overdue Customers estimated Mar-July based on averages for 2020 months with known data

2020 Company	Gross Residential Billings	Gross Residential Write-Offs	Gross Res. Write-Offs Ratio	Residential Recoveries	Net Residential Write-Offs	Net Res. Write-Offs Ratio	Residential Recovery Rate	Residential Customers	Not on Arrangement Overdue Customers	Not on Arrangement Overdue Percent	Not on Arrangement Dollars Overdue	Not on Arrangement Average Arrearage	Not on Arrangement Weighted Arrearage
PWSA	\$ 96,344,185	\$ -	0.00%	\$ -	\$ -	0.00%	0.00%	97,834	25,858	26.43%	\$ 11,988,034	\$ 463.61	3.84
<b>MUNICIPAL</b>	<b>\$ 96,344,185</b>	<b>\$ -</b>	<b>0.00%</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0.00%</b>	<b>0.00%</b>	<b>97,834</b>	<b>25,858</b>	<b>26.43%</b>	<b>\$ 11,988,034</b>	<b>\$ 463.61</b>	<b>3.84</b>

## 2020 Collections Data for the Major Electric, Gas, and Water Companies

Updated 7/24/2024 2020 Company	Arrangements Overdue Customers	Arrangements Overdue Percent	Arrangements Dollars Overdue	Arrangements Average Arrearage	Arrangements Weighted Arrearage	Percent of Dollars in Arrangements	Percent of Overdue Cust. in Arrangements	Total Overdue Customers	Total Percent Overdue	Total Dollars Overdue	Total Average Arrearage	Total Weighted Arrearage	Terminations
Duquesne	13,283	2.45%	\$ 16,858,971	\$ 1,269.21	14.02	46.40%	16.10%	82,489	15.24%	\$ 36,336,050	\$ 440.50	4.87	-
Met.Ed.	21,629	4.25%	\$ 21,030,147	\$ 972.31	9.73	48.12%	23.74%	91,108	17.91%	\$ 43,708,083	\$ 479.74	4.80	754
PECO	26,084	1.72%	\$ 23,679,206	\$ 907.81	8.84	19.48%	9.05%	288,140	18.97%	\$ 121,576,338	\$ 421.93	4.11	81
Penelec	22,471	4.48%	\$ 23,778,411	\$ 1,058.18	11.14	49.79%	24.41%	92,065	18.35%	\$ 47,757,776	\$ 518.74	5.46	760
Penn Power	5,303	3.61%	\$ 5,865,977	\$ 1,106.16	10.41	49.66%	23.66%	22,418	15.25%	\$ 11,812,854	\$ 526.94	4.96	150
PPL	46,991	3.78%	\$ 24,813,543	\$ 528.05	4.03	22.30%	25.45%	184,646	14.85%	\$ 111,292,762	\$ 602.74	4.60	1,502
West Penn Pwr	22,790	3.62%	\$ 25,712,400	\$ 1,128.23	12.54	50.55%	22.58%	100,939	16.02%	\$ 50,865,873	\$ 503.93	5.60	796
<b>ELECTRIC</b>	<b>158,551</b>	<b>3.11%</b>	<b>\$ 141,738,655</b>	<b>\$ 893.96</b>	<b>8.75</b>	<b>33.48%</b>	<b>18.40%</b>	<b>861,805</b>	<b>16.93%</b>	<b>\$ 423,349,736</b>	<b>\$ 491.24</b>	<b>4.81</b>	<b>4,043</b>
Columbia	15,207	3.75%	\$ 13,209,825	\$ 868.67	10.41	77.56%	49.41%	30,777	7.59%	\$ 17,030,926	\$ 553.37	6.63	12
NFG	2,272	1.15%	\$ 1,104,931	\$ 486.33	8.82	10.56%	6.50%	34,954	17.66%	\$ 10,464,100	\$ 299.37	5.43	-
Peoples*	16,077	2.72%	\$ 8,103,442	\$ 504.04	7.35	33.13%	20.74%	77,534	13.10%	\$ 24,457,811	\$ 315.45	4.60	823
PGW	9,586	1.97%	\$ 5,950,955	\$ 620.80	7.41	8.21%	7.65%	125,301	25.73%	\$ 72,504,867	\$ 578.65	6.91	-
UGI-Gas**	20,152	3.33%	\$ 20,189,684	\$ 1,001.87	14.25	60.27%	23.89%	84,339	13.95%	\$ 33,498,909	\$ 397.19	5.65	356
<b>GAS</b>	<b>63,294</b>	<b>2.77%</b>	<b>\$ 48,558,837</b>	<b>\$ 767.19</b>	<b>10.62</b>	<b>30.74%</b>	<b>17.94%</b>	<b>352,905</b>	<b>15.43%</b>	<b>\$ 157,956,613</b>	<b>\$ 447.59</b>	<b>6.20</b>	<b>1,191</b>
<b>TOTAL</b>	<b>221,845</b>		<b>\$ 190,297,492</b>					<b>1,214,710</b>		<b>\$ 581,306,349</b>			<b>5,234</b>

Note: All industry averages are based on total scores and not on an average of company scores except the three average bill columns.

2020 Company	Arrangements Overdue Customers	Arrangements Overdue Percent	Arrangements Dollars Overdue	Arrangements Average Arrearage	Arrangements Weighted Arrearage	Percent of Dollars in Arrangements	Percent of Overdue Cust. in Arrangements	Total Overdue Customers	Total Percent Overdue	Total Dollars Overdue	Total Average Arrearage	Total Weighted Arrearage	Terminations
Aqua	11,397	2.80%	\$ 7,923,644	\$ 695.24	10.15	58.64%	20.30%	56,149	13.82%	\$ 13,511,840	\$ 240.64	3.51	1,255
PAWC	12,005	1.91%	\$ 12,545,109	\$ 1,044.99	17.89	45.66%	10.40%	115,427	18.37%	\$ 27,474,257	\$ 238.02	4.07	2,374
Audubon*	7	0.27%	\$ 2,136	\$ 305.14	2.38	17.90%	6.48%	108	4.10%	\$ 11,934	\$ 110.50	0.86	-
Columbia Water	34	0.35%	\$ 5,402	\$ 158.88	3.49	8.14%	6.58%	517	5.29%	\$ 66,371	\$ 128.38	2.82	59
Community Utilities	9	0.34%	\$ 6,828	\$ 758.67	8.33	5.75%	1.80%	500	18.95%	\$ 118,724	\$ 237.45	2.61	55
Newtown Artesian**	13	0.13%	\$ 5,461	\$ 420.08	7.70	11.19%	3.70%	351	3.64%	\$ 48,800	\$ 139.03	2.55	-
Suez-Bethel	1	0.04%	\$ 83	\$ 83.00	3.00	0.79%	0.59%	170	6.97%	\$ 10,559	\$ 62.11	2.25	-
Suez PA	128	0.22%	\$ 34,667	\$ 270.84	5.68	5.93%	2.42%	5,297	9.27%	\$ 584,337	\$ 110.31	2.31	82
York	479	0.76%	\$ 259,714	\$ 542.20	11.30	42.45%	5.34%	8,975	14.31%	\$ 611,850	\$ 68.17	1.42	179
<b>Other Class A</b>	<b>671</b>	<b>0.46%</b>	<b>\$ 314,291</b>	<b>\$ 468.39</b>	<b>7.41</b>	<b>21.64%</b>	<b>4.22%</b>	<b>15,918</b>	<b>10.83%</b>	<b>\$ 1,452,575</b>	<b>\$ 91.25</b>	<b>1.44</b>	<b>375</b>
<b>WATER</b>	<b>24,073</b>	<b>2.04%</b>	<b>\$ 20,783,044</b>	<b>\$ 863.33</b>	<b>13.62</b>	<b>48.97%</b>	<b>12.84%</b>	<b>187,494</b>	<b>15.87%</b>	<b>\$ 42,438,672</b>	<b>\$ 226.35</b>	<b>3.57</b>	<b>4,004</b>

2020 Company	Arrangements Overdue Customers	Arrangements Overdue Percent	Arrangements Dollars Overdue	Arrangements Average Arrearage	Arrangements Weighted Arrearage	Percent of Dollars in Arrangements	Percent of Overdue Cust. in Arrangements	Total Overdue Customers	Total Percent Overdue	Total Dollars Overdue	Total Average Arrearage	Total Weighted Arrearage	Terminations
PWSA	2,441	2.50%	\$ 2,476,071	\$ 1,014.37	8.41	17.12%	8.63%	28,299	28.93%	\$ 14,464,105	\$ 511.12	4.24	206
<b>MUNICIPAL</b>	<b>2,441</b>	<b>2.50%</b>	<b>\$ 2,476,071</b>	<b>\$ 1,014.37</b>	<b>8.41</b>	<b>17.12%</b>	<b>8.63%</b>	<b>28,299</b>	<b>28.93%</b>	<b>\$ 14,464,105</b>	<b>\$ 511.12</b>	<b>4.24</b>	<b>206</b>

## 2020 Collections Data for the Major Electric, Gas, and Water Companies

Updated 7/24/2024 2020 Company	Termination Percent per Customer	Reconnections	Reconnect Ratio	Average Heating Bill	Average Non-Heating Bill	Average Total Bill	% of Billings In Debt	Collections Operating Expenses	Inactive Overdue Customers	Inactive Overdue Dollars	# Security Deposits Applicants	\$ Security Deposits Applicants	# Security Deposits Customers
Duquesne	0.00%	-	0.00%	\$ 108.00	\$ 89.00	\$ 90.53	6.15%	\$ 5,047,179	3,996	\$ 1,385,564	26,401	\$ 4,209,444	0
Met.Ed.	0.15%	485	64.32%	\$ 123.00	\$ 91.00	\$ 99.91	7.17%	\$ 12,916,942	8,184	\$ 4,151,041	23,831	\$ 4,574,910	2,088
PECO	0.01%	1,181	1458.02%	\$ 94.62	\$ 106.33	\$ 102.74	4.94%	\$ 12,776,700	18,194	\$ 6,596,961	4,964	\$ 816,345	10,698
Penelec	0.15%	480	63.16%	\$ 119.00	\$ 90.00	\$ 94.98	8.38%	\$ 13,276,426	8,452	\$ 4,273,240	19,210	\$ 3,291,963	2,084
Penn Power	0.10%	85	56.67%	\$ 145.00	\$ 96.00	\$ 106.30	6.30%	\$ 3,137,598	1,839	\$ 883,395	5,064	\$ 889,803	432
PPL	0.12%	840	55.93%	\$ 161.13	\$ 113.10	\$ 131.01	5.61%	\$ 9,860,638	17,294	\$ 9,935,037	50,464	\$ 9,413,127	10,599
West Penn Pwr	0.13%	536	67.34%	\$ 115.00	\$ 82.00	\$ 90.00	7.49%	\$ 12,947,688	8,177	\$ 3,841,466	23,216	\$ 4,043,181	2,000
<b>ELECTRIC</b>	<b>0.08%</b>	<b>3,607</b>	<b>89.22%</b>	<b>\$ 123.68</b>	<b>\$ 95.35</b>	<b>\$ 102.21</b>	<b>5.98%</b>	<b>\$ 69,963,171</b>	<b>66,136</b>	<b>\$ 31,066,704</b>	<b>153,150</b>	<b>\$ 27,238,773</b>	<b>27,901</b>
Columbia	0.00%	235	1958.33%	\$ 84.00	\$ 38.00	\$ 83.44	4.26%	\$ 2,000,716	1,104	\$ 374,965	8,069	\$ 1,878,835	56
NFG	0.00%	167	0.00%	\$ 55.35	\$ 25.16	\$ 55.13	8.01%	\$ 488,958	6,327	\$ 2,767,098	21	\$ 6,150	14
Peoples*	0.14%	988	120.05%	\$ 68.80	\$ 23.27	\$ 68.57	5.17%	\$ 3,240,421	19,756	\$ 10,240,287	8,527	\$ 998,775	583
PGW	0.00%	1,256	0.00%	\$ 85.21	\$ 41.95	\$ 83.76	14.53%	\$ 957,865	14,994	\$ 8,753,444	3,820	\$ 707,467	85
UGI-Gas**	0.06%	579	162.64%	\$ 72.67	\$ 25.29	\$ 70.30	6.95%	\$ 4,599,633	6,610	\$ 2,793,447	27,709	\$ 3,866,031	32
<b>GAS</b>	<b>0.05%</b>	<b>3,225</b>	<b>270.78%</b>	<b>\$ 73.21</b>	<b>\$ 30.73</b>	<b>\$ 72.24</b>	<b>7.96%</b>	<b>\$ 11,287,593</b>	<b>48,791</b>	<b>\$ 24,929,241</b>	<b>48,146</b>	<b>\$ 7,457,258</b>	<b>770</b>
<b>TOTAL</b>		<b>6,832</b>						<b>\$ 81,250,764</b>	<b>114,927</b>	<b>\$ 55,995,945</b>	<b>201,296</b>	<b>\$ 34,696,031</b>	<b>28,671</b>

Note: All industry averages are based on total scores and not on an average of company scores except the three average bill columns.

2020 Company	Termination Percent per Customer	Reconnections	Reconnect Ratio	Average Heating Bill	Average Non-Heating Bill	Average Total Bill	% of Billings In Debt	Collections Operating Expenses	Inactive Overdue Customers	Inactive Overdue Dollars	# Security Deposits Applicants	\$ Security Deposits Applicants	# Security Deposits Customers
Aqua	0.31%	619	49.32%	\$ -	\$ 68.48	\$ 68.48	3.93%	\$ 1,196,736	2,731	\$ 630,438	0	\$ -	0
PAWC	0.38%	1,760	74.14%	\$ 65.00	\$ 57.00	\$ 58.42	6.22%	\$ 2,030,810	6,486	\$ 1,641,722	0	\$ -	0
Audubon*	0.00%	-	0.00%	\$ -	\$ 128.00	\$ 128.00	0.88%	\$ 29,122	9	\$ 1,214	0	\$ -	0
Columbia Water	0.60%	46	77.97%	\$ -	\$ 45.58	\$ 45.58	1.54%	\$ 11,906	104	\$ 10,011	156	\$ 7,800	0
Community Utilities	2.08%	51	92.73%	\$ -	\$ 91.13	\$ 91.13	4.14%	\$ -	2	\$ 364	0	\$ -	0
Newtown Artesian**	0.00%	-	0.00%	\$ -	\$ 54.54	\$ 54.54	1.15%	\$ 60,300	2	\$ 157	0	\$ -	0
Suez-Bethel	0.00%	-	0.00%	\$ -	\$ 27.63	\$ 27.63	1.31%	\$ 28,157	8	\$ 747	0	\$ -	0
Suez PA	0.14%	72	87.80%	\$ -	\$ 47.67	\$ 47.67	1.75%	\$ 1,159,483	453	\$ 48,672	0	\$ -	0
York	0.29%	117	65.36%	\$ -	\$ 48.00	\$ 48.00	1.80%	\$ 116,227	380	\$ 36,688	0	\$ -	0
<b>Other Class A</b>	<b>0.26%</b>	<b>286</b>	<b>76.27%</b>	<b>\$ -</b>	<b>\$ 63.22</b>	<b>\$ 63.22</b>	<b>1.79%</b>	<b>\$ 1,405,195</b>	<b>958</b>	<b>\$ 97,853</b>	<b>156</b>	<b>\$ 7,800</b>	<b>-</b>
<b>WATER</b>	<b>0.34%</b>	<b>2,665</b>	<b>66.56%</b>	<b>\$ 21.67</b>	<b>\$ 62.90</b>	<b>\$ 63.37</b>	<b>4.90%</b>	<b>\$ 4,632,741</b>	<b>10,175</b>	<b>\$ 2,370,013</b>	<b>156</b>	<b>\$ 7,800</b>	<b>-</b>

2020 Company	Termination Percent per Customer	Reconnections	Reconnect Ratio	Average Heating Bill	Average Non-Heating Bill	Average Total Bill	% of Billings In Debt	Collections Operating Expenses	Inactive Overdue Customers	Inactive Overdue Dollars	# Security Deposits Applicants	\$ Security Deposits Applicants	# Security Deposits Customers
PWSA	0.21%	117	56.80%	\$ 125.80	\$ 120.56	\$ 120.59	15.01%	\$ 394,628	4,512	\$ 8,767,363	0	\$ -	0
<b>MUNICIPAL</b>	<b>0.21%</b>	<b>117</b>	<b>56.80%</b>	<b>\$ 125.80</b>	<b>\$ 120.56</b>	<b>\$ 120.59</b>	<b>15.01%</b>	<b>\$ 394,628</b>	<b>4,512</b>	<b>\$ 8,767,363</b>	<b>-</b>	<b>\$ -</b>	<b>-</b>

## 2020 Collections Data for the Major Electric, Gas, and Water Companies

Updated 7/24/2024 2020 Company	\$ Security Deposits Customers	# Security Deposits On Hand	\$ Security Deposits On Hand
Duquesne	\$ -	35,631	\$ 5,359,106
Met.Ed.	\$ 615,737	63,979	\$ 15,486,076
PECO	\$ 2,090,878	93,238	\$ 22,605,749
Penelec	\$ 563,621	51,601	\$ 11,488,391
Penn Power	\$ 109,459	14,055	\$ 2,920,243
PPL	\$ 2,298,625	29,701	\$ 5,922,868
West Penn Pwr	\$ 549,591	62,296	\$ 13,266,449
<b>ELECTRIC</b>	<b>\$ 6,227,911</b>	<b>350,501</b>	<b>\$ 77,048,882</b>
Columbia	\$ 14,686	14,685	\$ 2,377,488
NFG	\$ 4,863	136	\$ 31,563
Peoples*	\$ 85,577	10,890	\$ 1,135,888
PGW	\$ 16,968	6,367	\$ 1,840,035
UGI-Gas**	\$ 3,656	56,065	\$ 7,744,750
<b>GAS</b>	<b>\$ 125,750</b>	<b>88,143</b>	<b>\$ 13,129,724</b>
<b>TOTAL</b>	<b>\$ 6,353,661</b>	<b>438,644</b>	<b>\$ 90,178,606</b>

Note: All industry averages are based on total scores and not on an average of company scores except the three average bill columns.

2020 Company	\$ Security Deposits Customers	# Security Deposits On Hand	\$ Security Deposits On Hand
Aqua	\$ -	0	\$ -
PAWC	\$ -	0	\$ -
Audubon*	\$ -	0	\$ -
Columbia Water	\$ -	645	\$ 32,250
Community Utilities	\$ -	8	\$ 804
Newtown Artesian**	\$ -	0	\$ -
Suez-Bethel	\$ -	0	\$ -
Suez PA	\$ -	0	\$ -
York	\$ -	0	\$ -
<b>Other Class A</b>	<b>\$ -</b>	<b>653</b>	<b>\$ 33,054</b>
<b>WATER</b>	<b>\$ -</b>	<b>653</b>	<b>\$ 33,054</b>

2020 Company	\$ Security Deposits Customers	# Security Deposits On Hand	\$ Security Deposits On Hand
PWSA	\$ -	0	\$ -
<b>MUNICIPAL</b>	<b>\$ -</b>	<b>-</b>	<b>\$ -</b>