

## 2024 Pennsylvania Cold Weather Survey Results

	2024	
	Initial Survey (1/1/2024 - 11/30/2024)	Final Survey Results* (As of 2/1/2025)
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>		
<b>Electric Industry Results</b>		
Heat-related residential premises surveyed (A-E)	30,770	31,515
A. Vacant premises, service still off	9,715	9,254
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	9,727	13,721
C. Premises where unauthorized use was discovered, service is on	694	1,205
D. Premises where no contact was made, premises appear to be occupied, and service is still off	10,014	6,970
E. Heat-related premises that are occupied, contact was made, and service is still off	620	365
Number of accounts in (E) using an alternative heating source	462	334
<b>Estimated Premises without heat-related service (D + E).</b>	<b>10,634</b>	<b>7,335</b>
<b>Gas Industry Results</b>		
Heat-related residential premises surveyed (A-E)	45,788	45,841
A. Vacant premises, service still off	2,739	2,487
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	29,714	34,144
C. Premises where unauthorized use was discovered, service is on	0	0
D. Premises where no contact was made, premises appear to be occupied, and service is still off	10,651	7,653
E. Heat-related premises that are occupied, contact was made, and service is still off	2,684	1,557
Number of accounts in (E) using an alternative heating source	785	491
<b>Estimated Premises without heat-related service (D + E).</b>	<b>13,335</b>	<b>9,210</b>
<b>Water Industry Results</b>		
Heat-related residential premises surveyed (A-E)	998	1,011
A. Vacant premises, service still off	176	158
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	415	559
C. Premises where unauthorized use was discovered, service is on	243	124
D. Premises where no contact was made, premises appear to be occupied, and service is still off	163	146
E. Heat-related premises that are occupied, contact was made, and service is still off	1	24
Number of accounts in (E) using an alternative heating source	0	1
<b>Estimated Premises without heat-related service (D + E).</b>	<b>164</b>	<b>170</b>
<b>Total All Estimated Premises without heat-related service (D + E).</b>	<b>24,133</b>	<b>16,715</b>

\* Includes December survey data

Updated 2/11/2025

**2024 Pennsylvania Cold Weather Survey Results by Utility - Initial Survey (1/1/2024 - 11/30/2024)**

<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI Elec	West Penn
<b>Electric Industry Results</b>								
Heat-related residential premises surveyed (A-E)	3,953	1,603	14,764	2,633	620	4,519	482	2,196
A. Vacant premises, service still off	1,728	574	1,768	1,437	338	2,650	52	1,168
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	1,952	688	3,913	599	152	1,525	377	521
C. Premises where unauthorized use was discovered, service is on	30	21	582	36	2	1	0	22
D. Premises where no contact was made, premises appear to be occupied, and service is still off	227	274	8,105	500	102	329	43	434
E. Heat-related premises that are occupied, contact was made, and service is still off	16	46	396	61	26	14	10	51
Number of accounts in (E) using an alternative heating source	2	14	369	29	12	13	0	23
<b>Estimated Premises without heat-related service (D + E).</b>	<b>243</b>	<b>320</b>	<b>8,501</b>	<b>561</b>	<b>128</b>	<b>343</b>	<b>53</b>	<b>485</b>

**2024 Pennsylvania Cold Weather Survey Results by Utility - Final Survey Results\* (As of 2/1/2025)**

<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI Elec	West Penn
<b>Electric Industry Results</b>								
Heat-related residential premises surveyed (A-E)	4,036	1,683	14,803	2,696	627	4,940	482	2,248
A. Vacant premises, service still off	1,600	487	2,334	1,275	296	2,127	48	1,087
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	2,364	945	5,234	1,002	229	2,806	388	753
C. Premises where unauthorized use was discovered, service is on	21	19	1,107	31	2	2	0	23
D. Premises where no contact was made, premises appear to be occupied, and service is still off	46	229	5,796	385	96	0	38	380
E. Heat-related premises that are occupied, contact was made, and service is still off	5	3	332	3	4	5	8	5
Number of accounts in (E) using an alternative heating source	2	2	321	1	1	3	0	4
<b>Estimated Premises without heat-related service (D + E).</b>	<b>51</b>	<b>232</b>	<b>6,128</b>	<b>388</b>	<b>100</b>	<b>5</b>	<b>46</b>	<b>385</b>

\* Includes December survey data

2024 Pennsylvania Cold Weather Survey Results by Utility -Initial Survey (1/1/2024 - 11/30/2024)					
Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)	Columbia	NFG	Peoples**	PGW	UGI-Gas
Gas Industry Results					
Heat-related residential premises surveyed (A-E)	5,308	3,421	9,306	12,473	15,280
A. Vacant premises, service still off	639	524	961	187	428
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	3,559	2,342	6,021	5,707	12,085
C. Premises where unauthorized use was discovered, service is on	0	0	0	0	0
D. Premises where no contact was made, premises appear to be occupied, and service is still off	614	219	1,638	6,257	1,923
E. Heat-related premises that are occupied, contact was made, and service is still off	496	336	686	322	844
Number of accounts in (E) using an alternative heating source	173	243	161	20	188
<b>Estimated Premises without heat-related service (D + E).</b>	<b>1,110</b>	<b>555</b>	<b>2,324</b>	<b>6,579</b>	<b>2,767</b>

2024 Pennsylvania Cold Weather Survey Results by Utility - Final Survey Results* (As of 2/1/2025)					
Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)	Columbia	NFG	Peoples**	PGW	UGI-Gas
Gas Industry Results					
Heat-related residential premises surveyed (A-E)	5,308	3,422	9,306	12,525	15,280
A. Vacant premises, service still off	527	419	1,024	188	329
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	3,958	2,703	7,250	7,248	12,985
C. Premises where unauthorized use was discovered, service is on	0	0	0	0	0
D. Premises where no contact was made, premises appear to be occupied, and service is still off	465	90	957	4,765	1,376
E. Heat-related premises that are occupied, contact was made, and service is still off	358	210	75	324	590
Number of accounts in (E) using an alternative heating source	131	164	30	25	141
<b>Estimated Premises without heat-related service (D + E).</b>	<b>823</b>	<b>300</b>	<b>1,032</b>	<b>5,089</b>	<b>1,966</b>

\* Includes December survey data

\*\*Peoples Gas data includes Peoples Natural Gas, due to the Peoples merger in 2024.

2024 Pennsylvania Cold Weather Survey Results by Utility - Initial Survey (1/1/2024 - 11/30/2024)			
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Aqua	PA American	PWSA
Water Industry Results			
Heat-related residential premises surveyed (A-E)	440	554	4
A. Vacant premises, service still off	43	132	1
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	16	396	3
C. Premises where unauthorized use was discovered, service is on	230	13	0
D. Premises where no contact was made, premises appear to be occupied, and service is still off	151	12	0
E. Heat-related premises that are occupied, contact was made, and service is still off	0	1	0
Number of accounts in (E) using an alternative heating source	0	0	0
<b>Estimated Premises without heat-related service (D + E).</b>	<b>151</b>	<b>13</b>	<b>0</b>

2024 Pennsylvania Cold Weather Survey Results by Utility - Final Survey Results* (As of 2/1/2025)			
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Aqua	PA American	PWSA
Water Industry Results			
Heat-related residential premises surveyed (A-E)	440	567	4
A. Vacant premises, service still off	43	114	1
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	132	424	3
C. Premises where unauthorized use was discovered, service is on	114	10	0
D. Premises where no contact was made, premises appear to be occupied, and service is still off	128	18	0
E. Heat-related premises that are occupied, contact was made, and service is still off	23	1	0
Number of accounts in (E) using an alternative heating source	0	1	0
<b>Estimated Premises without heat-related service (D + E).</b>	<b>151</b>	<b>19</b>	<b>0</b>

\* Includes December survey data